

## Freedom of Information request 2012-2983

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### Information request

The number of (and percentage of total) ESA - WRAG claimants and ESA - Support Group claimants registered with a Work Choice or Work Programme provider; earliest to latest date available.

The number of EX - IB JSA (and percentage of total EX - IB JSA caseload) claimants registered with a Work Choice or Work Programme provider; earliest to latest date available.

### DWP response

Table 1 shows the number of Work Programme Referrals and Attachments by Customer Group using the earliest to latest available data (June 2011 to April 2012).

**Table 1 - Work Programme Referrals and Attachments by Customer Group and the percentage of the total: 1<sup>st</sup> June 2011 – 30<sup>th</sup> April 2012**

<b>Customer Group</b>	<i>Attachments</i>	<i>% of total Attachments</i>	<i>Referrals</i>	<i>% of total Referrals</i>
ALL	692,790		738,320	
JSA 18-24	132,780	19%	142,260	19%
JSA 25+	318,760	46%	333,730	45%
Pension Credit	30	-	30	-
JSA Early Access	12,990	2%	14,920	2%
JSA NEET	27,920	4%	30,880	4%
JSA Claiming 22 of 24Mths	137,240	20%	142,230	19%
JSA ExIB	3,570	1%	3,880	1%
ESA (c) WRAG Mandatory	2,270	-	3,480	-

ESA (c) WRAG Voluntary	990	-	1,310	-
ESA Credit Only	70	-	90	-
ESA (IR) WRAG 12Mth Mandatory	3,640	1%	6,140	1%
ESA (IR) WRAG 12Mth Voluntary	1,730	-	2,440	-
ESA (IR) WRAG 3/6Mth Stock	1,570	-	1,910	-
Pension Credit - Health Issues	10	-	10	-
ESA (IR) WRAG 3/6 Mth Mandatory	40,310	6%	43,050	6%
ESA (IR) WRAG 3/6 Mth Voluntary	510	-	580	-
ESA (IR) Support Group	170	-	190	-
ESA (c) Support Group	60	-	70	-
ESA (IR) WRAG 3/6 Mth Mandatory ExIB	5,030	1%	5,770	1%
ESA (IR) WRAG 3/6 Mth Voluntary ExIB	130	-	160	-
ESA (IR) Support Group ExIB	40	-	50	-
ESA (c) Support Group ExIB	70	-	70	-
IB/IS ESF Volunteer	1,770	-	1,940	-
JSA Ex-offender Day 1 Mandation	1,150	-	3,120	-

Source: DWP Information, Governance and Security Directorate (IGS)

Notes:

1. Figures are cumulative and rounded to the nearest ten. Totals may not sum due to rounding. "-" indicates nil or negligible.
2. Referrals shown are 'net' referrals which do not include rejections, cancellations or referrals to ESA information sessions.
3. Attachments are the date of the first engagement activity between the provider and the participant as recorded on the payment administrative system.
4. Customer groups are assigned by Jobcentre Plus, on the basis of a claimant's circumstances, and benefit they receive. A small number of claimants appear in an incorrect group caused by the way information is recorded on the administrative system.

5. ESA – Work Related Assessment Group (WRAG) referrals are classified as referrals to the following customer groups; ESA (c) WRAG Mandatory, ESA (c) WRAG Voluntary, ESA (IR) WRAG 12Mth Mandatory, ESA (IR) WRAG 12Mth Voluntary, ESA (IR) WRAG 3/6Mth Stock, ESA (IR) WRAG 3/6 Mth Mandatory, ESA (IR) WRAG 3/6 Mth Voluntary, ESA (IR) WRAG 3/6 Mth Mandatory ExIB and ESA (IR) WRAG 3/6 Mth Voluntary ExIB.
6. ESA – Support Group referrals are classified as referrals to the following customer groups; ESA (IR) Support Group, ESA (c) Support Group, ESA (IR) Support Group ExIB and ESA (c) Support Group ExIB.

Official Statistics on referrals and attachments to the Work Programme are available at the following website:

<http://research.dwp.gov.uk/asd/index.php?page=wp> . The Tabulation Tool, which can be accessed via the following link: <http://83.244.183.180/WorkProg/tabtool.html> , allows you to construct tables to your own requirements.

Table 2 shows the number of (and percentage of total) customer groups registered with a Work Choice provider, using the earliest to latest available data (October 2010 to March 2012).

**Table 2 - Work Choice Referrals and Starts by Customer Group and the percentage of the total: 25<sup>th</sup> October 2010 – 31<sup>st</sup> March 2012**

<b>Customer Group</b>	<i>Starts</i>	<i>% of total Starts</i>	<i>Referrals</i>	<i>% of total Referrals</i>
ALL	33,270		40,720	
ESA - WRAG	880	3%	1,120	3%
ESA - Support Group	240	1%	310	1%
JSA and DLA	14,230	43%	18,860	46%

Source: Labour Market System (LMS) Opportunity Type database.

Notes:

1. Figures are cumulative and rounded to the nearest ten.
2. Totals may not sum due to rounding. "-" indicates nil or negligible.
3. On 25<sup>th</sup> October 2010, WORKSTEP, Work Preparation and the Job Introduction Scheme were replaced by Work Choice.
4. An individual can obtain a supported and unsupported outcome in the same reporting period. In this instance, they would be counted once in

the total job outcomes, and once in each of the supported and unsupported totals.

Please note that Work Choice does not have the same customer groupings as the Work Programme and operates differently. Work Choice is available to all disabled people who meet the qualifying criteria; regardless of what benefit they receive or even if they are not on any benefit. The customer groupings (in terms of previous benefit received) we publish are derived by merging the Work Choice data with the National Benefits Database to identify what benefit (if any) they have come from prior to being referred to Work Choice. For these reasons ex-IB JSA is not available; however JSA and DLA is available for analysis and is shown in table 2 above.

Official Statistics on Work Choice are available at the following website: <http://research.dwp.gov.uk/asd/workingage/index.php?page=wchoice> . In particular you may be interested to view Table 5 (page 17) of the Work Choice Official Statistics at: [http://research.dwp.gov.uk/asd/workingage/wchoice/wc\\_may12.pdf](http://research.dwp.gov.uk/asd/workingage/wchoice/wc_may12.pdf) . The table shows number of referrals by financial quarter and benefit claimed / participation on employment programme four weeks prior to programme referral.