

Department of Environment, Food and Rural Affairs

January 2012

Tackling Bad Debt in the Water Industry

List of Organisations Contacted Directly for Consultation

Anglian Water
Association of Residential Letting Agents
Association of Residential Managing Agents
Bournemouth and West Hampshire Water
Bristol Water
British Property Federation
British Water
Cambridge Water
Citizens Advice
Consumer Council for Water
Consumer Focus
Cholderton and District Water
Dee Valley Water
Essex and Suffolk Water (Northumbrian Water)
Folkestone and Dover Water (Veolia)
Information Commissioner's Office
Joseph Rowntree Foundation
Local Government Association
Liberty
National Association of ALMOs
National Association of Estate Agents
National Approved Letting Scheme
National Consumer Federation
National Federation of Property Professionals
National Federation of Residential Landlords
National Housing Federation
National Landlords Association
Northumbrian Water
Ofwat
Portsmouth Water
Residential Landlords Association
Royal Institute of Chartered Surveyors
Sembcorp Bournemouth Water Ltd
Severn Trent
Shelter
South West Water
Southern Water

South Staffordshire Water
Sutton and East Surrey Water
Tenant Services Authority
Tendring Hundred Water
Thames Water
The Property Ombudsman
Three Valleys Water (Veolia)
TV Licensing
UKWIR
Unison
United Utilities
Veolia Water
Veolia Water Central Ltd
Veolia Water Outsourcing Ltd
Veolia Water Southeast
Water UK
Waterwise
Welsh Water (Dŵr Cymru)
Wessex Water
Yorkshire Water