

**J09035544-01-04 08 JAN - 28 JAN 2010**  
**INTERNAL USE ONLY - DRAFT**  
**LIBRARIES OMNIBUS RESEARCH**

**Table 1**  
**Q.L101**  
**HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?**  
**BASE: ALL ADULTS AGED 15+**

	AGE						SEX		MARITAL STATUS			CHILDREN IN HOUSEHOLD		CHILDREN IN HOUSEHOLD					
	15 (a)	16-19 (b)	20-24 (c)	25-34 (d)	35-64 (e)	65+ (f)	MALE (g)	FE-MALE (h)	MAR/LIV-NG AS (i)	SI-NGL (j)	WID/DIV/SEP (k)	YES (l)	NO (m)	AGED 0-3 (n)	AGED 4-5 (o)	AGED 6-9 (p)	AGED 10-15 (q)	NONE < 16 (r)	
<b>UNWEIGHTED BASE</b>	<b>5006</b>	16	303	453	696	2386	1152	2460	2546	2870	1295	836	1463	3543	571	346	512	695	3543
<b>WEIGHTED BASE</b>	<b>5009</b>	26**	376	405	778	2442	981	2431	2578	2947	1325	731	1604	3406	608	365	559	774	3406
	<b>100%</b>	1%**	8%	8%	16%	49%	20%	49%	51%	59%	26%	15%	32%	68%	12%	7%	11%	15%	68%
BOUGHT A BOOK	<b>3222</b>	14	187	215	466	1725	615	1425	1798	2035	740	446	1018	2205	346	223	379	511	2205
	<b>64%</b>	55%	50%	53%	60%bc	71%bc	63%bc	59%	70%g	69%jk	56%	61%j	63%	65%	57%	61%	68%no	66%n	65%n
BOUGHT MUSIC, FILMS OR COMPUTER GAMES	<b>3060</b>	19	280	277	498	1646	340	1508	1553	1857	877	326	1096	1964	387	226	376	568	1964
	<b>61%</b>	73%	74%de	68%f	64%f	67%f	35%	62%	60%	63%k	66%k	45%	68%am	58%	64%r	62%	67%r	73%no	58%
BORROWED A BOOK	<b>2231</b>	12	158	148	300	1135	478	898	1333	1353	563	312	713	1518	254	164	281	349	1518
	<b>45%</b>	46%	42%	37%	39%	46%cd	49%cd	37%	52%g	46%	42%	43%	44%	45%	42%	45%	50%nr	45%	45%
DONE RESEARCH FOR YOUR OWN INTEREST	<b>2143</b>	12	212	181	369	1124	245	1151	992	1317	619	207	728	1415	237	168	258	390	1415
	<b>43%</b>	47%	56%cd	45%f	47%f	46%f	25%	47%h	38%	45%k	47%k	28%	45%am	42%	39%	46%n	46%n	50%nr	42%
LOOKED FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	<b>1896</b>	7	182	204	366	1027	110	903	993	1152	599	145	752	1144	262	177	272	376	1144
	<b>38%</b>	28%	48%f	50%ef	47%ef	42%f	11%	37%	39%	39%k	45%k	20%	47%am	34%	43%r	48%r	49%r	49%r	34%
BEEN TO ACTIVITIES FOR CHILDREN	<b>1620</b>	7	71	104	317	940	181	647	973	1169	292	157	920	699	376	238	379	389	699
	<b>32%</b>	25%	19%	26%f	41%bc	38%bc	18%	27%	38%g	40%jk	22%	21%	57%am	21%	62%qr	65%qr	68%nrq	50%r	21%
USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME	<b>1478</b>	15	211	164	281	729	78	789	689	805	566	106	547	931	193	134	180	274	931
	<b>30%</b>	56%	56%cd	40%ef	36%ef	30%f	8%	32%h	27%	27%k	43%k	15%	34%am	27%	32%	37%r	32%r	35%r	27%
BORROWED MUSIC, FILMS OR COMPUTER GAMES	<b>1350</b>	8	157	154	271	674	86	685	666	780	459	110	513	838	189	115	203	233	838
	<b>27%</b>	32%	42%ef	38%ef	35%ef	28%f	9%	28%	26%	26%k	35%k	15%	32%am	25%	31%r	31%r	36%qr	30%r	25%
ATTENDED AN EVENING CLASS OR SOCIAL GROUP	<b>1056</b>	7	66	92	172	529	191	390	667	652	256	147	348	708	141	80	113	157	708
	<b>21%</b>	25%	18%	23%	22%	22%	19%	16%	26%g	22%	19%	20%	22%	21%	23%	22%	20%	20%	21%
GOT HELP WITH USING A COMPUTER	<b>804</b>	4	56	57	88	439	162	407	398	499	196	109	230	575	70	55	91	125	575
	<b>16%</b>	14%	15%	14%	11%	18%cd	16%cd	17%	15%	17%	15%	15%	14%	17%l	11%	15%	16%n	16%n	17%n
FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME	<b>500</b>	1	84	75	89	223	29	260	240	250	216	31	168	332	53	39	58	89	332
	<b>10%</b>	4%	22%de	19%de	11%f	9%f	3%	11%	9%	8%k	16%k	4%	10%	10%	9%	11%	10%	11%	10%
NONE OF THESE	<b>562</b>	2	29	37	94	225	175	304	258	297	142	121	138	423	59	38	50	63	423
	<b>11%</b>	8%	8%	9%	12%	9%	18%bc	12%h	10%	10%	11%	17%ij	9%	12%l	10%	10%	9%	8%	12%pd

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/ef - g/h - ij/k - l/m - n/op/qr  
 Overlap formulae used. \*\* very small base (under 30) ineligible for sig testing



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**Table 2**  
**Q.L101**  
**HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?**  
**BASE: ALL ADULTS AGED 15+**

	TOTAL	INCOME					SOCIAL GRADE				NUMBER IN HOUSEHOLD				EDUCATION			
		UP TO 9499 (a)	9500 - 17499 (b)	17500 - 29999 (c)	30000 - 49999 (d)	50000 PLUS (e)	AB (f)	C1 (g)	C2 (h)	DE (i)	1 (j)	2 (k)	3 (l)	4+ (m)	GCSE/ O-LV/ CSE/ NVQ12 (n)	A-LVL OR EQUIV C=C22 0'3 (o)	DEGR/ MAST/ PHD (p)	NO FORML QUAL (q)
<b>UNWEIGHTED BASE</b>	<b>5006</b>	718	858	561	574	411	921	1669	1127	1289	1020	1761	856	1360	1509	5006	1054	1108
<b>WEIGHTED BASE</b>	<b>5009</b>	608	771	570	664	561	1339	1442	1049	1180	919	1707	903	1473	1542	5009	1206	922
	<b>100%</b>	12%	15%	11%	13%	11%	27%	29%	21%	24%	18%	34%	18%	29%	31%	100%	24%	18%
BOUGHT A BOOK	<b>3222</b>	310	455	390	522	492	1110	1004	567	541	567	1153	584	915	883	3222	994	414
	<b>64%</b>	51%	59%a	68%ab	79%ab	88%ab	83%gh	70%hi	54%i	46%	62%	68%jm	65%	62%	57%q	64%nq	82%no	45%
BOUGHT MUSIC, FILMS OR COMPUTER GAMES	<b>3060</b>	293	424	388	515	458	926	940	603	591	435	1029	614	981	1014	3060	818	352
	<b>61%</b>	48%	55%a	68%ab	78%ab	82%ab	69%hi	65%hi	57%i	50%	47%	60%j	68%jk	67%jk	66%oq	61%q	68%oq	38%
BORROWED A BOOK	<b>2231</b>	245	312	289	337	300	753	726	400	353	399	814	375	641	605	2231	715	270
	<b>45%</b>	40%	40%	51%ab	51%ab	53%ab	56%gh	50%hi	38%i	30%	43%	48%lm	41%	44%	39%q	45%nq	59%no	29%
DONE RESEARCH FOR YOUR OWN INTEREST	<b>2143</b>	164	241	272	386	366	806	674	371	293	298	731	404	708	595	2143	744	129
	<b>43%</b>	27%	31%	48%ab	58%ab	65%ab	60%gh	47%hi	35%i	25%	32%	43%j	45%j	48%jk	39%q	43%nq	62%no	14%
LOOKED FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	<b>1896</b>	186	212	249	355	324	666	585	318	328	235	592	397	671	590	1896	639	106
	<b>38%</b>	31%	27%	44%ab	53%ab	58%ab	50%gh	41%hi	30%	28%	26%	35%j	44%jk	46%jk	38%q	38%q	53%no	11%
BEEN TO ACTIVITIES FOR CHILDREN	<b>1620</b>	138	219	217	278	287	553	451	327	290	157	417	340	704	518	1620	491	151
	<b>32%</b>	23%	28%a	38%ab	42%ab	51%ab	41%gh	31%i	31%i	25%	17%	24%j	38%jk	48%jk	34%q	32%q	41%no	16%
USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME	<b>1478</b>	152	155	159	283	261	525	492	241	220	210	456	288	522	448	1478	517	70
	<b>30%</b>	25%b	20%	28%b	43%ab	46%ab	39%gh	34%hi	23%i	19%	23%	27%j	32%jk	35%jk	29%q	30%q	43%noq	8%
BORROWED MUSIC, FILMS OR COMPUTER GAMES	<b>1350</b>	134	160	155	255	233	458	433	236	223	187	426	266	469	432	1350	415	92
	<b>27%</b>	22%	21%	27%b	38%ab	42%ab	34%gh	30%hi	23%	19%	20%	25%j	29%jk	32%jk	28%q	27%q	34%no	10%
ATTENDED AN EVENING CLASS OR SOCIAL GROUP	<b>1056</b>	105	136	131	187	181	445	345	138	128	183	378	190	304	244	1056	407	97
	<b>21%</b>	17%	18%	23%ab	28%ab	32%ab	33%gh	24%hi	13%	11%	20%	22%	21%	21%	16%q	21%nq	34%no	11%
GOT HELP WITH USING A COMPUTER	<b>804</b>	79	127	114	123	123	313	231	138	122	132	314	138	219	211	804	275	90
	<b>16%</b>	13%	17%	20%a	19%a	22%ab	23%gh	16%i	13%	10%	14%	18%jm	15%	15%	14%q	16%nq	23%no	10%
FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME	<b>500</b>	61	45	50	84	91	196	184	62	58	70	145	99	186	119	500	185	20
	<b>10%</b>	10%b	6%	9%	13%b	16%ab	15%hi	13%hi	6%	5%	8%	8%	11%j	13%jk	8%q	10%nq	15%noq	2%
NONE OF THESE	<b>562</b>	101	112	43	27	15	75	118	149	219	138	198	78	146	154	562	78	232
	<b>11%</b>	17%cd	15%cde	8%de	4%	3%	6%	8%f	14%fg	19%fg	15%kl	12%l	9%	10%	10%p	11%p	6%	25%nop

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - f/g/h/i - j/k/l/m - n/o/p/q - r/s/t  
 Overlap formulae used.

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**Table 3**  
**Q.L101**  
**HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?**  
**BASE: ALL ADULTS AGED 15+**

TOTAL	OCCUPATION							GOVERNMENT OFFICE REGION											
	FULL-TIME/ SELF-EMPLOYED (a)	PART-TIME (b)	NOT WORKING - HOUSE WIFE (c)	STILL IN EDUCATION (d)	UNEMPLOYED (e)	RETIRED (f)	OTHER (g)	EAST MID-LANDS (h)	EAST-ERN (i)	LON-DON (j)	NORTH EAST (k)	NORTH WEST (l)	SCOT-LAND (m)	SOUTH EAST (n)	SOUTH WEST (o)	WALES (p)	WEST MID-LANDS (q)	YORKS AND HUMBR (r)	
<b>UNWEIGHTED BASE</b>	<b>5006</b>	1761	507	364	385	298	1421	270	357	448	573	311	639	331	531	393	340	526	557
<b>WEIGHTED BASE</b>	<b>5009</b>	2137	585	314	378	244	1148	203	326	583	663	250	594	439	577	388	304	460	425
	<b>100%</b>	43%	12%	6%	8%	5%	23%	4%	7%	12%	13%	5%	12%	9%	12%	8%	6%	9%	8%
BOUGHT A BOOK	<b>3222</b>	1408	436	187	249	105	749	89	207	426	301	143	360	295	403	302	196	290	301
	<b>64%</b>	66%ceg	75%acdefg	59%eg	66%eg	43%	65%eg	44%	63%ej	73%hijklpq	45%	57%j	61%j	67%jk	70%jklq	78%hijklmnpqr	64%j	63%j	71%hijklq
BOUGHT MUSIC, FILMS OR COMPUTER GAMES	<b>3060</b>	1476	409	189	275	152	448	111	206	414	279	160	339	279	359	257	206	261	301
	<b>61%</b>	69%cefg	70%cefg	60%cf	73%cefg	62%cf	39%	55%cf	63%ej	71%hijnq	42%	64%j	57%j	64%j	62%j	66%jqlq	68%jqlq	57%j	71%hijnq
BORROWED A BOOK	<b>2231</b>	865	327	138	211	69	553	67	143	286	227	91	276	194	285	223	114	208	183
	<b>45%</b>	40%eg	56%acefg	44%eg	56%acefg	28%	48%aeg	33%	44%j	49%jkp	34%	36%	46%jkp	44%j	49%jkp	57%hijklmnpqr	38%	45%jkp	43%j
DONE RESEARCH FOR YOUR OWN INTEREST	<b>2143</b>	1082	280	109	230	84	301	56	140	325	228	86	210	173	273	194	117	213	182
	<b>43%</b>	51%cefg	48%cefg	35%f	61%abcefg	34%f	26%	28%	43%jkl	56%hijklmnpqr	34%	34%	35%	39%	47%jklm	50%jklm	38%	46%jklp	43%jkl
LOOKED FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	<b>1896</b>	960	290	113	188	131	156	59	116	256	203	98	198	158	238	174	88	184	184
	<b>38%</b>	45%cfg	50%cfg	36%f	50%cfg	54%acfg	14%	29%f	36%	44%hjlp	31%	39%jp	33%	36%	41%jlp	45%hjlm	29%	40%jlp	43%hjlp
BEEN TO ACTIVITIES FOR CHILDREN	<b>1620</b>	757	283	155	81	68	230	45	99	255	164	80	173	153	194	110	89	147	156
	<b>32%</b>	35%defg	48%adefg	49%adefg	21%	28%f	20%	22%	30%	44%hijklmnopqr	25%	32%j	29%	35%j	34%j	28%	29%	32%j	37%jlop
USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME	<b>1478</b>	755	188	67	218	88	118	44	109	185	165	74	193	110	170	106	77	146	144
	<b>30%</b>	35%cfg	32%cfg	21%f	58%abcefg	36%cfg	10%	22%f	34%jmp	32%j	25%	30%	32%jmp	25%	29%	27%	25%	32%j	34%jmq
BORROWED MUSIC, FILMS OR COMPUTER GAMES	<b>1350</b>	697	186	72	154	77	125	40	116	173	109	72	175	106	188	95	70	124	122
	<b>27%</b>	33%cfg	32%cfg	23%f	41%abcefg	32%cfg	11%	20%f	36%jmop	30%j	16%	29%j	29%jp	24%j	33%jmop	25%j	23%j	27%j	29%j
ATTENDED AN EVENING CLASS OR SOCIAL GROUP	<b>1056</b>	415	158	68	92	33	254	36	71	148	104	51	112	82	135	109	53	103	87
	<b>21%</b>	19%e	27%aefg	22%e	24%e	13%	22%e	17%	22%j	25%jlp	16%	20%	19%	19%	23%j	28%jklm	18%	22%j	20%
GOT HELP WITH USING A COMPUTER	<b>804</b>	327	96	38	75	43	196	30	55	91	85	36	87	70	109	86	24	79	81
	<b>16%</b>	15%	16%	12%	20%c	18%	17%c	15%	17%p	16%p	13%p	14%p	15%p	16%p	19%jp	22%ijklp	8%	17%p	19%jp
FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME	<b>500</b>	236	48	13	125	25	41	14	35	59	64	20	72	31	69	33	19	45	53
	<b>10%</b>	11%cf	8%cf	4%	33%abcefg	10%cf	4%	7%f	11%p	10%	10%	8%	12%mp	7%	12%mp	9%	6%	10%	12%mp
NONE OF THESE	<b>562</b>	226	32	34	17	23	189	40	34	27	184	18	84	44	43	17	24	54	32
	<b>11%</b>	11%bd	5%	11%bd	4%	9%cd	16%abcd	20%abcd	10%io	5%	28%hiklmnopqr	7%	14%kno	10%io	7%	4%	8%	12%inor	8%

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e/f/g - h/i/j/k/l/m/n/o/p/q/r  
 Overlap formulae used.



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**Table 4**  
**Q.L101**  
**HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?**  
**BASE: ALL ADULTS AGED 15+**

	TOTAL	TENURE				ACCESS TO INTERNET				ETHNICITY								
		OWN OUTRIGHT (a)	BUYING ON MORTGAGE (b)	PRIVATE RENTED (c)	LOCAL AUTHORITY RENTED (d)	VIA PC AT HOME (e)	VIA PC AT WORK (f)	PUBLIC PLACE (g)	MOBILE TERMINAL/GAMES CONSOLE (h)	WHITE BRITISH (i)	WHITE OTHER (j)	MIXED ORIGIN (k)	INDIAN (l)	PAKISTANI (m)	ASIAN OTHER (n)	BLACK AFRICAN (o)	BLACK OTHER (p)	OTHER (INC.CHINESE) (q)
<b>UNWEIGHTED BASE</b>	<b>5006</b>	1763	1621	821	534	3424	1153	237	427	4165	246	32	116	180	87	76	49	35
<b>WEIGHTED BASE</b>	<b>5009</b>	1632	1894	727	477	3648	1397	265	530	4259	289	25**	86*	129	67*	58*	45*	25**
	<b>100%</b>	33%	38%	15%	10%	73%	28%	5%	11%	85%	6%	1%**	2%*	3%	1%*	1%*	1%*	***
BOUGHT A BOOK	<b>3222</b>	1119	1335	423	208	2554	1101	194	412	2897	158	14	35	27	20	19	26	15
	<b>64%</b>	69%cd	70%cd	58%cd	44%	70%	79%e	73%	78%e	68%ijlmo	55%lmno	56%	41%lm	21%	30%	32%	57%lmno	60%
BOUGHT MUSIC, FILMS OR COMPUTER GAMES	<b>3060</b>	804	1394	442	256	2533	1088	205	462	2763	155	16	29	17	18	8	29	12
	<b>61%</b>	49%	74%acd	61%ad	54%	69%	78%e	77%e	87%efg	65%ijlmo	54%lmno	63%	33%mo	13%	27%lm	14%	66%lmno	49%
BORROWED A BOOK	<b>2231</b>	789	885	290	154	1752	749	157	268	1964	99	8	28	40	22	24	19	15
	<b>45%</b>	48%cd	47%cd	40%cd	32%	48%	54%e	59%eh	51%	46%ijlmo	34%	32%	33%	31%	33%	40%	42%	59%
DONE RESEARCH FOR YOUR OWN INTEREST	<b>2143</b>	643	961	306	131	1955	915	194	373	1842	132	10	30	44	18	21	21	14
	<b>43%</b>	39%cd	51%acd	42%cd	28%	54%	66%e	73%ef	70%ef	43%lmn	45%lmn	40%	35%	34%	27%	35%	47%	56%
LOOKED FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	<b>1896</b>	389	924	345	152	1687	777	186	376	1652	122	13	21	17	21	17	15	11
	<b>38%</b>	24%	49%ad	47%ad	32%a	46%	56%e	70%ef	71%ef	39%lm	42%lm	50%	25%lm	13%	31%lm	30%lm	33%lm	45%
BEEN TO ACTIVITIES FOR CHILDREN	<b>1620</b>	402	787	231	118	1369	562	110	228	1431	78	11	24	23	16	9	15	7
	<b>32%</b>	25%	42%acd	32%ad	25%	38%	40%e	41%	43%e	34%jmo	27%	45%	28%	18%	24%	15%	33%	29%
USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME	<b>1478</b>	314	704	281	101	1317	695	203	333	1259	96	15	22	18	17	15	21	12
	<b>30%</b>	19%	37%ad	39%ad	21%	36%	50%e	77%efh	63%ef	30%lm	33%lm	58%	25%lm	14%	26%lm	26%lm	46%ilmn	48%
BORROWED MUSIC, FILMS OR COMPUTER GAMES	<b>1350</b>	281	649	242	98	1172	583	132	286	1211	71	7	13	9	13	4	13	7
	<b>27%</b>	17%	34%ad	33%ad	21%	32%	42%e	50%ef	54%ef	28%lmo	25%mo	26%	15%lm	7%	19%mo	6%	29%mo	29%
ATTENDED AN EVENING CLASS OR SOCIAL GROUP	<b>1056</b>	351	466	141	52	883	399	98	174	928	71	10	11	7	6	6	10	5
	<b>21%</b>	21%cd	25%cd	19%cd	11%	24%	29%e	37%ef	33%e	22%lmno	25%lmno	41%	12%lm	5%	9%	10%	22%lm	19%
GOT HELP WITH USING A COMPUTER	<b>804</b>	301	290	123	44	691	266	76	115	692	49	2	19	8	14	6	10	4
	<b>16%</b>	18%bd	15%cd	17%cd	9%	19%	19%	29%efh	22%	16%lm	17%lm	8%	22%lm	6%	21%lm	6%	21%lm	16%
FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME	<b>500</b>	102	207	126	36	446	279	94	134	403	44	2	8	7	8	6	13	5
	<b>10%</b>	6%	11%ad	17%abd	8%	12%	20%e	35%efh	25%ef	9%	15%lm	6%	9%	6%	12%	10%	28%ilmn	20%
NONE OF THESE	<b>562</b>	198	148	94	82	251	59	6	7	397	56	1	24	38	17	14	4	1
	<b>11%</b>	12%b	8%	13%b	17%ab	7%gh	4%h	2%	1%	9%	19%i	4%	28%ip	30%qip	25%i	24%i	10%	6%

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d - e/f/g/h - i/j/k/l/m/n/o/p/q  
 Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing

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**Table 5**  
**Q.L101**  
**HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?**  
**BASE: ALL ADULTS AGED 15+**

	USED INTERNET FOR											
	TOTAL	EMAIL (a)	HOB- BIES/ INTE- RESTS (b)	INFO PRODS /SERV (c)	BUY PRODS /SERV (NOT GROC) (d)	GROCERY SHOPPING ONLINE (e)	TO CHECK BANK ACC/ FINANCES (f)	PLAY GAMES ONLINE (g)	DOWNLOAD MUSIC OR MOVIES (h)	VOICE OVER IP (i)	LOOK/ TAKE PART FORUM / BLOG (j)	SOMETHING ELSE (INC ONLINE DATING) (k)
<b>UNWEIGHTED BASE</b>	<b>5006</b>	3263	2977	2581	2243	622	1727	730	1037	364	1530	569
<b>WEIGHTED BASE</b>	<b>5009</b>	3505	3174	2789	2475	730	1905	807	1194	409	1680	629
	<b>100%</b>	70%	63%	56%	49%	15%	38%	16%	24%	8%	34%	13%
BOUGHT A BOOK	<b>3222</b>	2486	2339	2124	1924	576	1506	571	914	331	1212	461
	<b>64%</b>	71%	74%a	76%abgj	78%abcgjk	79%abgjk	79%abcgjk	71%	77%abgj	81%abcgjk	72%	73%
BOUGHT MUSIC, FILMS OR COMPUTER GAMES	<b>3060</b>	2427	2287	2090	1907	555	1461	662	980	319	1326	456
	<b>61%</b>	69%	72%a	75%ab	77%abck	76%ab	77%abck	82%abcdef jk	82%abcdef jk	78%ab	79%abck	73%
BORROWED A BOOK	<b>2231</b>	1706	1590	1427	1298	392	1021	411	598	239	844	320
	<b>45%</b>	49%	50%a	51%a	52%ab	54%a	54%abchj	51%	50%	58%abcdgh jk	50%	51%
DONE RESEARCH FOR YOUR OWN INTEREST	<b>2143</b>	1924	1817	1637	1497	459	1198	493	771	302	977	421
	<b>43%</b>	55%	57%a	59%ab	60%abcj	63%abcj	63%abcdj	61%ab	65%abcdj	74%abcdef ghjk	58%a	67%abcdgj
LOOKED FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	<b>1896</b>	1654	1558	1443	1340	421	1092	473	736	262	964	346
	<b>38%</b>	47%	49%a	52%ab	54%abc	58%abc	57%abcd	59%abcd	62%abcdj k	64%abcdef jk	57%abcd	55%ab
BEEN TO ACTIVITIES FOR CHILDREN	<b>1620</b>	1325	1239	1151	1052	376	851	359	512	190	680	254
	<b>32%</b>	38%	39%a	41%ab	42%ab	51%abcdfg hjk	45%abcdj	44%abj	43%ab	47%abj	40%a	40%
USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME	<b>1478</b>	1318	1240	1142	1062	326	837	387	627	250	804	293
	<b>30%</b>	38%	39%a	41%ab	43%abc	45%ab	44%abc	48%abcdf	52%abcdef gjk	61%abcdef ghjk	48%abcdf	47%abc
BORROWED MUSIC, FILMS OR COMPUTER GAMES	<b>1350</b>	1153	1095	1005	928	317	722	371	564	190	712	239
	<b>27%</b>	33%	34%a	36%ab	38%abc	43%abcdf	38%abc	46%abcdfk	47%abcdj k	46%abcdfk	42%abcdf	38%a
ATTENDED AN EVENING CLASS OR SOCIAL GROUP	<b>1056</b>	865	799	732	681	229	544	213	320	132	436	181
	<b>21%</b>	25%	25%	26%ab	28%abc	31%abcdgh j	29%abcj	26%	27%	32%abcghj	26%	29%a
GOT HELP WITH USING A COMPUTER	<b>804</b>	678	638	578	506	135	398	166	211	108	331	152
	<b>16%</b>	79%	20%ah	21%ah	20%h	19%	21%ah	21%	18%	26%abcdef ghj	20%	24%abdehj
FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME	<b>500</b>	455	422	382	349	109	293	116	227	93	293	121
	<b>10%</b>	73%	73%	74%	74%a	15%	15%abc	14%	19%abcdef g	23%abcdef gi	17%abcdfg	19%abcdfg
NONE OF THESE	<b>562</b>	242	180	129	94	29	73	24	46	12	78	44
	<b>11%</b>	7%bcde fghj	6%cdfghij	5%cdfg	4%	4%	4%	3%	4%	3%	5%g	7%odefghij

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e/f/g/h/i/j/k  
 Overlap formulae used.

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**Table 6**  
**Q.L101**  
**HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?**  
**BASE: ALL ADULTS AGED 15+**

	ACTIVITIES DONE OR WANTED TO DO											
	BOUGHT A BOOK (a)	BORROWED A BOOK (b)	BOUGHT MUSIC, FILMS OR COMPUTER GAMES (c)	BORROWED MUSIC, FILMS OR COMPUTER GAMES (d)	USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME (e)	BEEN TO ACTIVITIES FOR CHILDREN (f)	LOOKED FOR INFO ON JOBS, HEALTH, TRAINING EVENTS (g)	ATTENDED AN EVENING CLASS OR SOCIAL GROUP (h)	DONE RESEARCH FOR YOUR OWN INTEREST (i)	FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME (j)	GOT HELP WITH USING A COMPUTER (k)	
<b>UNWEIGHTED BASE</b>	<b>5006</b>	3110	2174	2874	1235	1346	1496	1739	986	1950	478	804
<b>WEIGHTED BASE</b>	<b>5009</b>	3222	2231	3060	1350	1478	1620	1896	1056	2143	500	804
	<b>100%</b>	64%	45%	61%	27%	30%	32%	38%	21%	43%	10%	16%
BOUGHT A BOOK	<b>3222</b>	3222	1822	2415	1079	1183	1323	1555	917	1740	437	644
	<b>64%</b>	100%bcdefg hijk	82% <sup>c</sup>	79%	80%	80%	82% <sup>c</sup>	82% <sup>c</sup>	87%bcdefg ik	81% <sup>c</sup>	87%bcdefg ik	80%
BOUGHT MUSIC, FILMS OR COMPUTER GAMES	<b>3060</b>	2415	1523	3060	1161	1227	1281	1583	802	1689	402	597
	<b>61%</b>	75% <sup>b</sup>	68%	100%abdefg hijk	86%abefgh ijk	83%abthik	79%abhk	83%abthik	76% <sup>b</sup>	79%abhk	80%abhk	74% <sup>b</sup>
BORROWED A BOOK	<b>2231</b>	1822	2231	1523	937	887	959	1092	712	1250	367	507
	<b>45%</b>	57% <sup>c</sup>	100%acdefg hijk	50%	69%acefgi k	60% <sup>ac</sup>	59% <sup>ac</sup>	58% <sup>c</sup>	67%acefgi k	58% <sup>c</sup>	73%acefgh ik	63% <sup>acgi</sup>
DONE RESEARCH FOR YOUR OWN INTEREST	<b>2143</b>	1740	1250	1689	905	1042	936	1327	691	2143	419	568
	<b>43%</b>	54%	56% <sup>a</sup>	55%	67% <sup>abcf</sup>	70% <sup>abcdth</sup>	58% <sup>ac</sup>	70% <sup>abcdth</sup>	65% <sup>abcf</sup>	100% <sup>abcd</sup> ghjk	84% <sup>abcd</sup> ghk	71% <sup>abcth</sup>
LOOKED FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	<b>1896</b>	1555	1092	1583	881	998	927	1896	645	1327	374	471
	<b>38%</b>	48%	49%	52% <sup>ab</sup>	65% <sup>abcfhi</sup> k	68% <sup>abcfhi</sup> k	57% <sup>abc</sup>	100% <sup>abcd</sup> hijk	61% <sup>abcf</sup>	62% <sup>abcf</sup>	75% <sup>abcd</sup> hik	59% <sup>abc</sup>
BEEN TO ACTIVITIES FOR CHILDREN	<b>1620</b>	1323	959	1281	653	694	1620	927	557	936	253	395
	<b>32%</b>	41%	43% <sup>a</sup>	42%	48% <sup>abci</sup>	47% <sup>abci</sup>	100% <sup>abcdeg</sup> hijk	49% <sup>abci</sup>	53% <sup>abcdeg</sup> i	44% <sup>a</sup>	51% <sup>abci</sup>	49% <sup>abci</sup>
USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME	<b>1478</b>	1183	887	1227	757	1478	694	998	503	1042	380	391
	<b>30%</b>	37%	40% <sup>a</sup>	40% <sup>a</sup>	56% <sup>abcfgh</sup> hik	100% <sup>abcd</sup> hijk	43% <sup>abc</sup>	53% <sup>abcfhi</sup> k	48% <sup>abcf</sup>	49% <sup>abcf</sup>	76% <sup>abcd</sup> hik	49% <sup>abcf</sup>
BORROWED MUSIC, FILMS OR COMPUTER GAMES	<b>1350</b>	1079	937	1161	1350	757	653	881	478	905	314	370
	<b>27%</b>	33%	42% <sup>ac</sup>	38% <sup>a</sup>	100% <sup>abcfgh</sup> hijk	51% <sup>abcfgh</sup> ik	40% <sup>ac</sup>	46% <sup>abcfi</sup>	45% <sup>acf</sup>	42% <sup>ac</sup>	63% <sup>abcfgh</sup> hik	46% <sup>abcfi</sup>
ATTENDED AN EVENING CLASS OR SOCIAL GROUP	<b>1056</b>	917	712	802	478	503	557	645	1056	691	251	318
	<b>21%</b>	28% <sup>c</sup>	32% <sup>ac</sup>	26%	35% <sup>abci</sup>	34% <sup>ac</sup>	34% <sup>ac</sup>	34% <sup>ac</sup>	100% <sup>abcd</sup> gijk	32% <sup>ac</sup>	50% <sup>abcd</sup> gik	39% <sup>abcd</sup> fghi
GOT HELP WITH USING A COMPUTER	<b>804</b>	644	507	597	370	391	395	471	318	568	208	804
	<b>16%</b>	20%	23% <sup>ac</sup>	19%	27% <sup>abcfgh</sup>	26% <sup>abc</sup>	24% <sup>ac</sup>	25% <sup>abc</sup>	30% <sup>abcfgh</sup> i	27% <sup>abc</sup>	42% <sup>abcde</sup> fghi	100% <sup>abcd</sup> fghij
FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME	<b>500</b>	437	367	402	314	380	253	374	251	419	500	208
	<b>10%</b>	14%	16% <sup>ac</sup>	13%	23% <sup>abcfgh</sup>	26% <sup>abcfgh</sup>	16% <sup>ac</sup>	20% <sup>abcf</sup>	24% <sup>abcfgh</sup>	20% <sup>abcf</sup>	100% <sup>abcd</sup> ghik	26% <sup>abcfgh</sup>
NONE OF THESE	<b>562</b>	-	-	-	-	-	-	-	-	-	-	-
	<b>11%</b>	-	-	-	-	-	-	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e/f/g/h/i/j/k  
 Overlap formulae used.

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**Table 7**  
**Q.L101**  
**HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?**  
**BASE: ALL ADULTS AGED 15+**

	BEEN TO PUBLIC LIBRARY IN LAST 12 MTHS			ACTIVITIES DONE AT LIBRARY											LIBRARY WEBSITE VISITED		
	YES (a)	NO (b)	DK (c)	BORROW A BOOK (d)	BORROW MUSIC, FILMS OR COMPUTER GAMES (e)	VISIT THE CHILDREN'S SECTION / ATTEND ACTIVITY (f)	LOOK FOR INFORMATION ON JOBS ETC (g)	DO RESEARCH FOR YOUR OWN INTEREST (h)	ATTEND A CLASS OR GROUP (i)	FIND A QUIET AREA TO WORK OR STUDY (j)	USE A COMPUTER ON YOUR OWN (k)	GET HELP USING A COMPUTER (l)	OTHER (m)	DON'T KNOW (n)	YES (o)	NO (p)	
<b>UNWEIGHTED BASE</b>	5006	2034	2961	11	1647	360	380	318	606	87	261	343	64	86	13	593	4413
<b>WEIGHTED BASE</b>	5009	2061	2936	13**	1666	396	414	316	617	83*	270	340	55*	82*	14**	626	4384
	100%	41%	59%	***	33%	8%	8%	6%	12%	2%*	5%	7%	1%*	2%*	***	12%	88%
BOUGHT A BOOK	3222	1585	1635	3	1330	346	356	254	495	72	221	247	39	65	7	544	2678
	64%	77%b	56%	20%	80%k	87%dghkl	86%dghk	80%k	80%k	86%kl	82%k	73%	71%	80%	49%	87%p	61%
BOUGHT MUSIC, FILMS OR COMPUTER GAMES	3060	1351	1708	1	1091	312	333	223	418	62	200	243	36	58	7	492	2569
	61%	66%b	58%	9%	66%	79%dghkl	80%dghk	71%	68%	74%	74%dh	71%d	65%	71%	49%	79%p	59%
BORROWED A BOOK	2231	1474	757	-	1329	345	313	235	451	70	197	241	46	41	5	491	1740
	45%	72%b	26%	-	80%fghjkm	87%dfghjkm	76%km	74%km	73%km	84%hjkmm	73%km	71%km	84%kmm	51%	34%	78%p	40%
DONE RESEARCH FOR YOUR OWN INTEREST	2143	1110	1030	3	894	245	245	221	451	54	210	224	27	46	5	464	1679
	43%	54%b	35%	20%	54%	62%d	59%d	70%deflm	73%defklm	65%dl	78%defgiklm	66%dl	49%	56%	34%	74%p	38%
LOOKED FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	1896	946	950	1	767	225	258	224	355	51	179	226	29	36	2	409	1487
	38%	46%b	32%	10%	46%	57%d	62%dm	71%deflmm	57%dm	61%dm	66%dehmm	68%dehlmm	53%	44%	17%	65%p	34%
BEEN TO ACTIVITIES FOR CHILDREN	1620	896	724	-	765	209	368	153	246	56	113	154	23	31	3	290	1330
	32%	43%b	25%	-	46%h	53%dhjkmm	89%deghijklm	48%h	40%	67%deghjklm	42%	45%	42%	37%	24%	46%p	30%
USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME	1478	763	715	-	608	163	182	150	294	34	171	242	33	29	5	354	1124
	30%	37%b	24%	-	36%	41%	44%d	47%d	48%de	41%	63%defghim	71%defghim	60%defim	36%	35%	57%p	26%
BORROWED MUSIC, FILMS OR COMPUTER GAMES	1350	698	652	-	584	259	202	144	248	36	148	162	19	17	6	296	1055
	27%	34%b	22%	-	35%mm	65%dfghijklm	49%dhlmm	45%dm	40%dm	43%mm	55%dghlm	48%dhlmm	34%	21%	41%	47%p	24%
ATTENDED AN EVENING CLASS OR SOCIAL GROUP	1056	626	430	-	524	168	162	138	230	54	100	128	24	23	2	241	816
	21%	30%b	15%	-	31%	42%dm	39%dm	44%dhmm	37%dm	65%defghijklm	37%	38%dm	43%	28%	17%	28%p	19%
GOT HELP WITH USING A COMPUTER	804	425	380	-	346	111	80	90	161	19	77	101	36	18	3	167	637
	16%	21%b	13%	-	21%	28%df	19%	29%df	26%df	23%	29%df	30%df	66%defghijklm	22%	24%	27%p	15%
FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME	500	336	165	-	279	89	59	72	167	22	145	121	14	14	-	173	328
	10%	16%b	6%	-	17%	23%df	14%	23%df	27%df	26%df	54%defghijklm	36%defghmm	26%df	17%	-	28%p	7%
NONE OF THESE	562	44	507	10	25	5	1	2	13	-	4	8	1	4	2	9	553
	11%	2%	17%a	80%	2%	1%	*	1%	2%fg	-	1%	2%f	2%	5%defg	17%	1%	13%o

Proportions/Mean: Columns Tested (5% risk level) - a/b/c - d/e/f/g/h/i/j/k/l/m/n - o/p  
 Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing

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Table 8  
**Q.L102**  
**DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?**  
 BASE: ALL ADULTS AGED 15+

TOTAL	AGE						SEX		MARITAL STATUS			CHILDREN IN HOUSEHOLD		CHILDREN IN HOUSEHOLD				
	15 (a)	16-19 (b)	20-24 (c)	25-34 (d)	35-64 (e)	65+ (f)	MALE (g)	FE- MALE (h)	MAR/ LIV- NG AS (i)	SI- NGLE (j)	WID/ DIV/ SEP (k)	YES (l)	NO (m)	AGED 0-3 (n)	AGED 4-5 (o)	AGED 6-9 (p)	AGED 10-15 (q)	NONE < 16 (r)
UNWEIGHTED BASE 5006	16	303	453	696	2386	1152	2460	2546	2870	1295	836	1463	3543	571	346	512	695	3543
WEIGHTED BASE 5009	26**	376	405	778	2442	981	2431	2578	2947	1325	731	1604	3406	608	365	559	774	3406
100%	1%**	8%	8%	16%	49%	20%	49%	51%	59%	26%	15%	32%	68%	12%	7%	11%	15%	68%
YES 2061	14	167	160	300	1002	418	886	1175	1255	523	279	767	1294	284	175	279	372	1294
41%	55%	44%	39%	39%	41%	43%	36%	46%g	43%k	39%	38%	48% <sub>m</sub>	38%	47% <sub>r</sub>	48% <sub>r</sub>	50% <sub>r</sub>	48% <sub>r</sub>	38%
NO 2936	12	209	244	472	1435	564	1538	1398	1687	796	450	833	2102	323	190	280	400	2102
59%	45%	56%	60%	61%	59%	57%	63% <sub>h</sub>	54%	57%	60%	62% <sub>l</sub>	52%	62% <sub>l</sub>	53%	52%	50%	52%	62% <sub>nopq</sub>
DON'T KNOW 13	-	-	1	7	5	-	7	5	5	6	2	3	10	1	-	-	2	10
*	-	-	*	1% <sub>ef</sub>	*	-	*	*	*	*	*	*	*	*	-	-	*	*

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e/f - g/h - i/j/k - l/m - n/o/p/q/r  
 Overlap formulae used. \*\* very small base (under 30) ineligible for sig testing





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**Table 9**  
**Q.L102**  
**DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?**  
**BASE: ALL ADULTS AGED 15+**

	INCOME					SOCIAL GRADE				NUMBER IN HOUSEHOLD				EDUCATION				
	UP TO 9499 (a)	9500 - 17499 (b)	17500 - 29999 (c)	30000 - 49999 (d)	50000 PLUS (e)	AB (f)	C1 (g)	C2 (h)	DE (i)	1 (j)	2 (k)	3 (l)	4+ (m)	GCSE/ O-LV/ CSE/ NVQ12 (n)	A-LVL OR EQUIV C=C22 0'3' (o)	DEGR/ MAST/ PHD (p)	NO FORML QUAL (q)	
<b>UNWEIGHTED BASE</b>	<b>5006</b>	718	858	561	574	411	921	1669	1127	1289	1020	1761	856	1360	1509	5006	1054	1108
<b>WEIGHTED BASE</b>	<b>5009</b>	608	771	570	664	561	1339	1442	1049	1180	919	1707	903	1473	1542	5009	1206	922
	<b>100%</b>	12%	15%	11%	13%	11%	27%	29%	21%	24%	18%	34%	18%	29%	31%	100%	24%	18%
YES	<b>2061</b>	225	299	264	307	241	685	672	354	350	336	680	372	670	589	2061	650	237
	<b>41%</b>	37%	39%	46%ab	46%ab	43%	51%gh	47%hi	34%	30%	37%	40%	41%	45%jk	38%q	41%nq	54%no	26%
NO	<b>2936</b>	383	469	306	355	320	654	765	693	823	581	1023	530	797	950	2936	552	681
	<b>59%</b>	63%cd	61%cd	54%	53%	57%	49%	53%	66%fg	70%fg	63%m	60%m	59%	54%	62%op	59%p	46%	74%nop
DON'T KNOW	<b>13</b>	-	3	-	1	-	-	5	1	7	1	4	1	7	3	13	4	5
	*	-	*	-	*	-	-	*	*	1% <sup>f</sup>	*	*	*	*	*	*	*	*

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - f/g/h/i - j/k/l/m - n/o/p/q - r/s/t  
 Overlap formulae used.

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**LIBRARIES OMNIBUS RESEARCH**

Table 10  
**Q.L102**  
**DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?**  
**BASE: ALL ADULTS AGED 15+**

TOTAL	OCCUPATION							GOVERNMENT OFFICE REGION											
	FULL-TIME/ SELF-EMPLOYED (a)	PART-TIME (b)	NOT WORKING - HOUSE WIFE (c)	STILL IN EDUCATION (d)	UNEMPLOYED (e)	RETIRED (f)	OTHER (g)	EAST MID-LANDS (h)	EAST-ERN (i)	LON-DON (j)	NORTH EAST (k)	NORTH WEST (l)	SCOT-LAND (m)	SOUTH EAST (n)	SOUTH WEST (o)	WALES (p)	WEST MID-LANDS (q)	YORKS AND HUMBR (r)	
<b>UNWEIGHTED BASE</b>	<b>5006</b>	1761	507	364	385	298	1421	270	357	448	573	311	639	331	531	393	340	526	557
<b>WEIGHTED BASE</b>	<b>5009</b>	2137	585	314	378	244	1148	203	326	583	663	250	594	439	577	388	304	460	425
	<b>100%</b>	43%	12%	6%	8%	5%	23%	4%	7%	12%	13%	5%	12%	9%	12%	8%	6%	9%	8%
YES	<b>2061</b>	746	294	147	213	85	503	73	127	258	236	96	240	179	269	196	107	202	151
	<b>41%</b>	35%	50%aefg	47%aeg	56%acef	35%	44%aeg	36%	39%	44%jpr	36%	38%	40%	41%	47%hjkp r	51%hijkl mpr	35%	44%jpr	35%
NO	<b>2936</b>	1383	291	165	165	158	644	129	199	325	417	155	354	258	308	191	196	257	274
	<b>59%</b>	65%bcdf	50%	53%cd	44%	65%bcdf	56%bd	63%bcd	61%no	56%	63%inoq	62%no	60%o	59%o	53%	49%	64%inoq	56%	65%inoq
DON'T KNOW	<b>13</b>	8	-	2	*	1	1	2	-	-	10	-	-	1	-	-	1	-	-
	*	*	-	1%	*	*	*	1%bf	-	-	2%hilno qr	-	-	*	-	-	*	-	-

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e/f/g - h/i/j/k/l/m/n/o/p/q/r  
 Overlap formulae used.

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Table 11  
**Q.L102**  
**DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?**  
**BASE: ALL ADULTS AGED 15+**

	TENURE				ACCESS TO INTERNET				ETHNICITY									
	OWN OUTRIGHT (a)	BUYING ON MORTGAGE (b)	PRIVATE RENTED (c)	LOCAL AUTHORITY RENTED (d)	VIA PC AT HOME (e)	VIA PC AT WORK (f)	PUBLIC PLACE (g)	MOBILE TERMINALS/GAMES CONSOLE (h)	WHITE BRITISH (i)	WHITE OTHER (j)	MIXED ORIGIN (k)	INDIAN (l)	PAKISTANI (m)	ASIAN OTHER (n)	BLACK AFRICAN (o)	BLACK OTHER (p)	OTHER (INC. CHINESE) (q)	
<b>UNWEIGHTED BASE</b>	5006	1763	1621	821	534	3424	1153	237	427	4165	246	32	116	180	87	76	49	35
<b>WEIGHTED BASE</b>	5009	1632	1894	727	477	3648	1397	265	530	4259	289	25**	86*	129	67*	58*	45*	25**
	100%	33%	38%	15%	10%	73%	28%	5%	11%	85%	6%	1%**	2%*	3%	1%*	1%*	1%*	***
YES	2061	703	783	303	157	1609	664	160	218	1764	108	12	36	47	25	30	13	15
	41%	43%d	41%d	42%d	33%	44%	48%eh	60%efh	41%	41%	37%	49%	41%	36%	37%	51%	30%	59%
NO	2936	928	1110	420	317	2030	732	105	312	2490	179	13	50	79	42	28	32	10
	59%	57%	59%	58%	67%abc	56%fg	52%g	40%	59%fg	58%	62%	51%	59%	61%	63%	48%	70%o	41%
DON'T KNOW	13	1	1	4	3	9	1	-	-	4	3	-	-	4	-	1	-	-
	*	*	*	*ab	1%ab	*	*	-	-	*	1%i	-	-	3%i	-	1%i	-	-

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d - e/f/g/h - i/j/k/l/m/n/o/p/q  
 Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing

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Table 12

Q.L102

DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?

BASE: ALL ADULTS AGED 15+

	TOTAL	USED INTERNET FOR										
		EMAIL (a)	HOB -BIES/ INTE -RESTS (b)	INFO PRODS /SERV (c)	BUY PRODS /SERV (NOT GROC) (d)	GROCERY SHOPPING ONLINE (e)	TO CHECK BANK ACC/ FINANCES (f)	PLAY GAMES ONLINE (g)	DOWNLOAD MUSIC OR MOVIES (h)	VOICE OVER IP (i)	LOOK/ TAKE PART FORUM / BLOG (j)	SOMETHING ELSE (INC ONLINE DATING) (k)
UNWEIGHTED BASE	5006	3263	2977	2581	2243	622	1727	730	1037	364	1530	569
WEIGHTED BASE	5009	3505	3174	2789	2475	730	1905	807	1194	409	1680	629
	100%	70%	63%	56%	49%	15%	38%	16%	24%	8%	34%	13%
YES	2061	1583	1419	1259	1151	341	888	325	552	179	723	286
	41%	45%gj	45%g	45%g	46%bgj	47%g	47%bgj	40%	46%gj	44%	43%	45%
NO	2936	1913	1748	1525	1323	388	1015	482	638	230	955	343
	59%	55%	55%d	55%	53%	53%	53%	60%abcdef h	53%	56%	57%adfh	55%
DON'T KNOW	13	9	7	5	1	1	1	-	4	-	2	-
	*	*df	*df	*d	*	*	*	-	*	-	*	-

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e/f/g/h/i/j/k  
 Overlap formulae used.

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Table 13  
**Q.L102**  
**DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?**  
 BASE: ALL ADULTS AGED 15+

	ACTIVITIES DONE OR WANTED TO DO											
	BOUGHT A BOOK (a)	BORROWED A BOOK (b)	BOUGHT MUSIC, FILMS OR COMPUTER GAMES (c)	BORROWED MUSIC, FILMS OR COMPUTER GAMES (d)	USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME (e)	BEEN TO ACTIVITIES FOR CHILDREN (f)	LOOKED FOR INFO ON JOBS, HEALTH, TRAINING EVENTS (g)	ATTENDED AN EVENING CLASS OR SOCIAL GROUP (h)	DONE RESEARCH FOR YOUR OWN INTEREST (i)	FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME (j)	GOT HELP WITH USING A COMPUTER (k)	
<b>UNWEIGHTED BASE</b>	5006	3110	2174	2874	1235	1346	1496	1739	986	1950	478	804
<b>WEIGHTED BASE</b>	5009	3222	2231	3060	1350	1478	1620	1896	1056	2143	500	804
	100%	64%	45%	61%	27%	30%	32%	38%	21%	43%	10%	16%
YES	2061	1585	1474	1351	698	763	896	946	626	1110	336	425
	41%	49% <sup>c</sup>	66% <sup>acdefg</sup> hik	44%	52% <sup>c</sup>	52% <sup>c</sup>	55% <sup>acdegi</sup>	50% <sup>c</sup>	59% <sup>acdefg</sup> ik	52% <sup>ac</sup>	67% <sup>acdefg</sup> hik	53% <sup>ac</sup>
NO	2936	1635	757	1708	652	715	724	950	430	1030	165	380
	59%	51% <sup>bfhij</sup>	34%	56% <sup>abdefg</sup> hijk	48% <sup>bfhj</sup>	48% <sup>bfhj</sup>	45% <sup>bhj</sup>	50% <sup>bfhj</sup>	41% <sup>bj</sup>	48% <sup>bfhj</sup>	33%	47% <sup>bhj</sup>
DON'T KNOW	13	3	-	1	-	-	-	1	-	3	-	-
	*	*	-	*	-	-	-	*	-	*	-	-

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e/f/g/h/i/j/k  
 Overlap formulae used.

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Table 14  
Q.L102  
**DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?**  
BASE: ALL ADULTS AGED 15+

	BEEN TO PUBLIC LIBRARY IN LAST 12 MTHS			ACTIVITIES DONE AT LIBRARY											LIBRARY WEBSITE VISITED		
	YES (a)	NO (b)	DK (c)	BORROW A BOOK (d)	BORROW MUSIC, FILMS OR COMPUTER GAMES (e)	VISIT THE CHILDREN'S SECTION / ATTEND ACTIVITY (f)	LOOK FOR INFORMATION ON JOBS ETC (g)	DO RESEARCH FOR YOUR OWN INTEREST (h)	ATTEND A CLASS OR GROUP (i)	FIND A QUIET AREA TO WORK OR STUDY (j)	USE A COMPUTER ON YOUR OWN (k)	GET HELP USING A COMPUTER (l)	OTHER (m)	DON'T KNOW (n)	YES (o)	NO (p)	
<b>TOTAL</b>																	
<b>UNWEIGHTED BASE</b>	5006	2034	2961	11	1647	360	380	318	606	87	261	343	64	86	13	593	4413
<b>WEIGHTED BASE</b>	5009	2061	2936	13**	1666	396	414	316	617	83*	270	340	55*	82*	14**	626	4384
	100%	41%	59%	***	33%	8%	8%	6%	12%	2%*	5%	7%	1%*	2%*	***	12%	88%
YES	2061	2061	-	-	1666	396	414	316	617	83	270	340	55	82	14	484	1577
	41%	100% <sup>b</sup>	-	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	77% <sup>p</sup>	36%
NO	2936	-	2936	-	-	-	-	-	-	-	-	-	-	-	-	142	2794
	59%	-	100% <sup>a</sup>	-	-	-	-	-	-	-	-	-	-	-	-	23%	64% <sup>o</sup>
DON'T KNOW	13	-	-	13	-	-	-	-	-	-	-	-	-	-	-	-	13
	*	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	*

Proportions/Means: Columns Tested (5% risk level) - a/b/c - d/e/f/g/h/i/j/k/l/m/n - o/p  
Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing

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**Table 15**  
**Q.LI03**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

	AGE						SEX		MARITAL STATUS			CHILDREN IN HOUSEHOLD		CHILDREN IN HOUSEHOLD					
	15 (a)	16-19 (b)	20-24 (c)	25-34 (d)	35-64 (e)	65+ (f)	MALE (g)	FE-MALE (h)	MAR/LIV-NG AS (i)	SI-NGL (j)	WID/DIV/SEP (k)	YES (l)	NO (m)	AGED 0-3 (n)	AGED 4-5 (o)	AGED 6-9 (p)	AGED 10-15 (q)	NONE < 16 (r)	
<b>UNWEIGHTED BASE</b>	<b>2034</b>	8	137	178	277	959	475	903	1131	1210	515	306	678	1356	251	156	249	327	1356
<b>WEIGHTED BASE</b>	<b>2061</b>	14**	167*	160	300	1002	418	886	1175	1255	523	279	767	1294	284	175	279	372	1294
	<b>100%</b>	1%**	8%**	8%	15%	49%	20%	43%	57%	61%	25%	14%	37%	63%	14%	8%	14%	18%	63%
BORROW A BOOK	<b>1666</b>	10	118	119	235	825	358	651	1015	1039	392	231	622	1044	224	146	241	293	1044
	<b>81%</b>	68%	70%	75%	78%	82%bc	86%bcd	74%	86%g	83%j	75%	83%j	81%	81%	79%	83%	86%nq	79%	81%
DO RESEARCH FOR YOUR OWN INTEREST	<b>617</b>	-	62	59	86	292	118	320	298	334	207	76	182	435	60	40	62	100	435
	<b>30%</b>	-	37%	37%	29%	29%	28%	36%h	25%	27%	40%ik	27%	24%	34%l	21%	23%	22%	27%	34%nopq
VISIT THE CHILDREN'S SECTION OR ATTEND AN ACTIVITY FOR CHILDREN	<b>414</b>	-	3	20	100	266	26	114	300	342	39	31	332	82	154	102	155	105	82
	<b>20%</b>	-	2%	12%bf	33%bc	27%bcf	6%	13%	26%g	27%jk	8%	11%	43%am	6%	54%qr	58%qr	55%qr	28%r	6%
BORROW MUSIC, FILMS OR COMPUTER GAMES	<b>396</b>	-	12	21	65	239	58	176	220	270	81	44	166	229	65	42	67	75	229
	<b>19%</b>	-	7%	13%	22%bc	24%bc	14%	20%	19%	22%jk	15%	16%	22%	18%	23%	24%	24%r	20%	18%
USE A COMPUTER ON YOUR OWN	<b>340</b>	1	61	51	60	135	33	161	179	144	161	34	119	221	47	27	32	62	221
	<b>16%</b>	8%	36%de	32%de	20%ef	13%f	8%	18%	15%	11%	31%k	12%	15%	17%	17%	16%	11%	17%	17%
LOOK FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	<b>316</b>	-	23	34	37	161	61	143	174	184	90	42	105	211	40	29	28	55	211
	<b>15%</b>	-	14%	22%d	12%	16%	15%	16%	15%	15%	17%	15%	14%	16%	14%	17%p	10%	15%	16%p
FIND A QUIET AREA TO WORK OR STUDY	<b>270</b>	4	62	41	35	106	23	137	132	102	146	20	87	183	17	21	31	62	183
	<b>13%</b>	27%	37%de	26%de	12%f	11%f	6%	16%h	11%	8%	28%k	7%	11%	14%	6%	12%n	11%n	17%np	14%n
ATTEND A CLASS OR GROUP	<b>83</b>	-	6	5	19	35	19	21	62	52	22	10	36	47	18	10	9	10	47
	<b>4%</b>	-	3%	3%	6%	3%	4%	2%	5%g	4%	4%	4%	5%	4%	6%q	6%	3%	3%	4%
GET HELP USING A COMPUTER	<b>55</b>	-	2	2	7	26	17	25	30	29	17	9	9	46	1	2	2	5	46
	<b>3%</b>	-	1%	1%	2%	3%	4%	3%	3%	2%	3%	3%	1%	4%l	*	1%	1%	1%	4%np
READ NEWSPAPERS/MAGAZINES	<b>13</b>	-	-	1	1	9	1	8	5	6	5	1	3	10	3	1	-	2	10
	<b>1%</b>	-	-	1%	*	1%	*	1%	*	*	1%	1%	*	1%	1%	1%	-	*	1%
PHOTOCOPIING	<b>13</b>	-	1	1	6	4	4	6	7	8	3	2	2	11	-	1	1	2	11
	<b>1%</b>	-	1%	1%	-	1%	1%	1%	1%	1%	1%	1%	*	1%	-	1%	1%	1%	1%
READ/BROWSE	<b>6</b>	-	1	-	1	*	4	5	1	3	3	1	2	4	1	-	1	1	4
	<b>*</b>	-	*	-	*	*	1%e	1%	*	*	*	*	*	*	*	-	*	*	*
BUY ITEMS/CARDS/BOOKS ETC	<b>5</b>	-	-	-	5	-	-	2	3	3	1	-	3	2	-	-	2	3	2
	<b>*</b>	-	-	-	*	-	-	*	*	*	*	-	*	*	-	-	1%	1%	*
USE THE PRINTER	<b>4</b>	-	-	1	2	1	-	3	2	3	1	-	2	2	1	-	1	1	2
	<b>*</b>	-	-	1%	1%	*	-	*	*	*	*	-	*	*	-	-	*	*	*
OTHER	<b>20</b>	-	2	2	3	8	7	10	11	12	4	3	4	16	1	-	-	3	16
	<b>1%</b>	-	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	*	-	-	1%	1%

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e/f - g/h - i/j/k - l/m - n/o/p/q/r  
 Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing



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Table 15  
**Q.L103**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

	AGE						SEX		MARITAL STATUS			CHILDREN IN HOUSEHOLD		CHILDREN IN HOUSEHOLD					
	15 (a)	16-19 (b)	20-24 (c)	25-34 (d)	35-64 (e)	65+ (f)	MALE (g)	FE- MALE (h)	MAR/ LIV- NG AS (i)	SI- NGLE (j)	WID/ DIV/ SEP (k)	YES (l)	NO (m)	AGED 0-3 (n)	AGED 4-5 (o)	AGED 6-9 (p)	AGED 10-15 (q)	NONE < 16 (r)	
<b>WEIGHTED BASE</b>																			
<b>2061</b>	14**	167*	160	300	1002	418	886	1175	1255	523	279	767	1294	284	175	279	372	1294	
<b>100%</b>	1%**	8%**	8%	15%	49%	20%	43%	57%	61%	25%	14%	37%	63%	14%	8%	14%	18%	63%	
DON'T KNOW																			
<b>14</b>	2	3	2	2	4	1	10	4	9	5	-	5	8	2	-	1	4	8	
<b>1%</b>	15%	2%	1%	1%	*	*	1%h	*	1%	1%	-	1%	1%	1%	-	*	1%	1%	
NO ANSWER																			
<b>1</b>	-	-	-	-	-	1	1	-	1	-	-	-	1	-	-	-	-	1	
<b>*</b>	-	-	-	-	-	*	*	-	*	-	-	-	*	-	-	-	-	*	

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e/f - g/h - i/j/k - l/m - n/o/p/q/r  
 Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing

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**LIBRARIES OMNIBUS RESEARCH**

**Table 16**  
**Q.L103**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

	TOTAL	INCOME					SOCIAL GRADE				NUMBER IN HOUSEHOLD				EDUCATION			
		UP TO 9499 (a)	9500 - 17499 (b)	17500 - 29999 (c)	30000 - 49999 (d)	50000 PLUS (e)	AB (f)	C1 (g)	C2 (h)	DE (i)	1 (j)	2 (k)	3 (l)	4+ (m)	GCSE/ O-LV/ CSE/ NVQ12 (n)	A-LVL OR EQUIV C=C22 0'3 (o)	DEGR/ MAST/ PHD (p)	NO FORML QUAL (q)
<b>UNWEIGHTED BASE</b>	<b>2034</b>	260	341	260	257	182	478	775	389	392	368	706	350	606	589	2034	568	290
<b>WEIGHTED BASE</b>	<b>2061</b>	225	299	264	307	241	685	672	354	350	336	680	372	670	589	2061	650	237
	<b>100%</b>	11%	14%	13%	15%	12%	33%	33%	17%	17%	16%	33%	18%	33%	29%	100%	32%	11%
BORROW A BOOK	1666	183	225	219	254	205	581	552	278	254	271	551	307	534	462	1666	542	192
	81%	81%	75%	83%b	83%	85%b	85%hi	82%i	78%	73%	81%	81%	83%	80%	78%	81%	83%n	81%
DO RESEARCH FOR YOUR OWN INTEREST	617	64	91	84	88	74	232	201	87	96	111	214	105	186	156	617	236	42
	30%	28%	31%	32%	29%	31%	34%h	30%	25%	27%	33%	32%	28%	28%	26%q	30%q	36%no	18%
VISIT THE CHILDREN'S SECTION OR ATTEND AN ACTIVITY FOR CHILDREN	414	26	47	63	92	91	175	112	61	66	22	55	119	218	115	414	179	16
	20%	12%	16%	24%ab	30%ab	38%abc	26%gh	17%	17%	19%	6%	8%	32%jk	33%jk	19%q	20%q	28%noq	7%
BORROW MUSIC, FILMS OR COMPUTER GAMES	396	42	63	57	65	64	175	109	63	49	63	137	72	122	94	396	173	24
	19%	19%	21%	22%	21%	26%	26%gh	16%	18%	14%	19%	20%	19%	18%	16%q	19%q	27%no	10%
USE A COMPUTER ON YOUR OWN	340	49	62	50	41	18	102	116	59	62	54	106	69	109	100	340	101	20
	16%	22%de	21%de	19%e	13%	7%	15%	17%	17%	18%	16%	16%	19%	16%	17%q	16%q	16%q	9%
LOOK FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	316	27	55	49	44	31	128	89	46	54	47	127	53	89	91	316	112	26
	15%	12%	18%	19%	14%	13%	19%gh	13%	13%	15%	14%	19%am	14%	13%	15%	15%q	17%q	11%
FIND A QUIET AREA TO WORK OR STUDY	270	38	39	32	38	30	97	101	35	36	46	78	37	109	73	270	85	14
	13%	17%	13%	12%	12%	13%	14%	15%hi	10%	10%	14%	11%	10%	16%kl	12%q	13%q	13%q	6%
ATTEND A CLASS OR GROUP	83	11	14	17	11	8	35	23	14	10	13	32	19	18	25	83	37	4
	4%	5%	5%	7%	4%	3%	5%	3%	4%	3%	4%	5%	5%	3%	4%	4%	6%oq	2%
GET HELP USING A COMPUTER	55	10	14	13	1	3	14	13	16	12	17	26	7	5	11	55	13	13
	3%	4%d	5%de	5%de	*	1%	2%	2%	5%fg	3%	5%lm	4%am	2%	1%	2%	3%	2%	5%nop
READ NEWSPAPERS/ MAGAZINES	13	*	3	4	-	1	2	3	4	4	2	4	-	6	2	13	1	1
	1%	*	1%	1%	-	1%	*	*	1%	1%	1%	1%	-	1%	*	1%	*	1%
PHOTOCOPIING	13	2	3	-	-	5	5	3	1	3	3	7	*	3	1	13	5	3
	1%	1%	1%	-	-	2%	1%	*	*	1%	1%	1%	*	*	*	1%	1%	1%on
READ/BROWSE	6	-	4	-	-	-	3	1	-	2	2	2	1	1	2	6	-	1
	*	-	1%	-	-	-	*	*	-	1%	1%	*	*	*	*	-	-	*
BUY ITEMS/CARDS/ BOOKS ETC	5	-	-	-	4	-	-	1	2	2	1	1	-	3	1	5	1	-
	*	-	-	-	1%	-	-	*	*	*	*	*	-	*	*	*	*	-
USE THE PRINTER	4	1	-	-	2	-	1	2	*	1	1	-	-	4	*	4	-	-
	*	*	-	-	1%	-	*	*	*	*	*	-	-	1%	*	*	-	-
OTHER	20	2	3	3	2	1	5	10	1	4	3	11	2	3	7	20	7	2
	1%	1%	1%	1%	1%	*	1%	2%	*	1%	1%	2%	1%	1%	1%	1%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - f/g/h/i - j/k/l/m - n/o/p/q - r/s/t  
 Overlap formulae used.

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Table 16  
**Q.L103**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

	INCOME					SOCIAL GRADE				NUMBER IN HOUSEHOLD				EDUCATION				
	UP TO 9499 (a)	9500 - 17499 (b)	17500 - 29999 (c)	30000 - 49999 (d)	50000 PLUS (e)	AB (f)	C1 (g)	C2 (h)	DE (i)	1 (j)	2 (k)	3 (l)	4+ (m)	GCSE/ O-LV/ CSE/ NVQ12 (n)	A-LVL OR EQUIV C=C22 0'3' (o)	DEGR/ MAST/ PHD (p)	NO FORML QUAL (q)	
<b>WEIGHTED BASE</b>	<b>2061</b>	225	299	264	307	241	685	672	354	350	336	680	372	670	589	2061	650	237
	<b>100%</b>	11%	14%	13%	15%	12%	33%	33%	17%	17%	16%	33%	18%	33%	29%	100%	32%	11%
DON'T KNOW	14	1	2	2	2	2	2	2	7	1	6	-	7	5	14	3	1	
	7%	*	1%	1%	1%	1%	*	*	2%fg	*	1%	-	1%	1%	1%	*	*	
NO ANSWER	1	-	1	-	-	-	1	-	-	-	1	-	-	1	1	-	-	
	*	-	*	-	-	-	*	-	-	-	*	-	-	*	*	-	-	

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e - f/g/h/i - j/k/l/m - n/o/p/q - r/s/t  
 Overlap formulae used.

For further information, phone the Ipsos MORI Omnibus team on +44 (0) 20 8861 8084



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**Table 17**  
**Q.L103**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

TOTAL	OCCUPATION							GOVERNMENT OFFICE REGION											
	FULL-TIME/ SELF-EMPLOYED (a)	PART-TIME (b)	NOT WORKING - HOUSE WIFE (c)	STILL IN EDUCATION (d)	UNEMPLOYED (e)	RETIRED (f)	OTHER (g)	EAST MID-LANDS (h)	EAST-ERN (i)	LON-DON (j)	NORTH EAST (k)	NORTH WEST (l)	SCOT-LAND (m)	SOUTH EAST (n)	SOUTH WEST (o)	WALES (p)	WEST MID-LANDS (q)	YORKS AND HUMBR (r)	
<b>UNWEIGHTED BASE</b>	<b>2034</b>	616	257	159	210	105	599	88	138	202	213	116	273	131	235	198	118	218	192
<b>WEIGHTED BASE</b>	<b>2061</b>	746	294	147	213	85*	503	73*	127	258	236	96*	240	179*	269	196	107*	202	151
	<b>100%</b>	36%	14%	7%	10%	4%*	24%	4%*	6%	13%	11%	5%*	12%	9%*	13%	10%	5%*	10%	7%
BORROW A BOOK	<b>1666</b>	567	248	128	170	58	441	54	98	225	187	77	195	156	218	153	81	161	114
	<b>81%</b>	76%	84%ae	87%aeg	80%	69%	88%adeg	74%	78%	87%hjop r	79%	81%	81%	87%pr	81%	78%	76%	80%	75%
DO RESEARCH FOR YOUR OWN INTEREST	<b>617</b>	237	85	28	77	29	141	20	40	74	85	32	72	52	74	58	29	60	40
	<b>30%</b>	32%c	29%c	19%	36%c	35%c	28%c	28%	32%	29%	36%	33%	30%	29%	28%	30%	27%	30%	27%
VISIT THE CHILDREN'S SECTION OR ATTEND AN ACTIVITY FOR CHILDREN	<b>414</b>	185	92	65	9	15	37	11	27	64	48	22	43	27	73	28	15	42	25
	<b>20%</b>	25%df	31%defg	44%abdefg	4%	17%df	7%	14%cd	22%	25%op	20%	23%	18%	27%lmop r	14%	14%	21%	16%	
BORROW MUSIC, FILMS OR COMPUTER GAMES	<b>396</b>	163	73	33	24	18	73	12	25	51	44	14	51	39	79	34	15	26	18
	<b>19%</b>	22%df	25%df	22%df	11%	21%cd	15%	17%	20%	20%	19%	14%	21%qr	22%qr	29%ijko pqr	17%	14%	13%	12%
USE A COMPUTER ON YOUR OWN	<b>340</b>	122	49	19	70	25	39	15	18	23	36	25	63	24	35	34	24	34	24
	<b>16%</b>	16%f	17%f	13%	33%abcf	30%abcf	8%	21%f	14%	9%	15%	26%hijm noqr	26%hijm noqr	14%	13%	17%ai	23%in	17%ai	16%
LOOK FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	<b>316</b>	108	58	19	26	25	72	9	15	35	49	10	47	18	34	50	8	38	14
	<b>15%</b>	15%	20%	13%	12%	29%acdfg	14%	12%	12%	14%	21%kmnp r	11%	20%lmnp r	10%	13%	25%hikmn pr	8%	19%mp r	9%
FIND A QUIET AREA TO WORK OR STUDY	<b>270</b>	104	37	9	81	9	23	8	14	24	60	12	45	16	28	25	11	20	14
	<b>13%</b>	14%cf	13%f	8%	38%abcefg	10%f	4%	11%f	11%	9%	26%hikm nopqr	13%	19%imnqr	9%	11%	13%	11%	10%	10%
ATTEND A CLASS OR GROUP	<b>83</b>	17	17	11	7	3	24	4	3	9	11	4	14	8	6	10	1	10	7
	<b>4%</b>	2%	6%a	8%a	3%	3%	5%a	5%	2%	4%	5%	4%	6%	5%	2%	5%	1%	5%	5%
GET HELP USING A COMPUTER	<b>55</b>	15	10	3	3	4	20	-	7	2	7	3	6	6	10	1	3	3	3
	<b>3%</b>	2%	3%	2%	1%	5%	4%	-	6%ai	1%	3%	3%	2%	3%	2%	5%ai	1%	2%	2%
READ NEWSPAPERS/MAGAZINES	<b>13</b>	5	2	1	1	-	2	*	1	3	-	*	1	-	6	-	1	-	-
	<b>1%</b>	1%	1%	1%	1%	-	*	1%	1%	1%	-	*	1%	-	2%	-	1%	-	-
PHOTOCOPIING	<b>13</b>	5	-	1	3	-	4	*	1	2	3	-	1	-	6	-	-	*	2
	<b>1%</b>	1%	-	*	1%	-	1%	1%	1%	1%	-	1%	*	-	2%	-	-	*	1%
READ/BROWSE	<b>6</b>	1	-	*	-	1	4	-	-	-	2	1	1	-	1	1	-	*	*
	<b>*</b>	*	-	*	-	1%a	1%	-	-	-	1%	1%	*	-	*	1%	-	*	*
BUY ITEMS/CARDS/BOOKS ETC	<b>5</b>	4	-	-	-	-	-	1	1	-	-	-	-	-	3	-	1	-	-
	<b>*</b>	1%	-	-	-	-	-	1%f	1%	-	-	-	-	1%	-	1%	-	-	-
USE THE PRINTER	<b>4</b>	1	1	-	1	-	-	2	1	-	-	1	-	-	1	-	1	-	-
	<b>*</b>	*	*	-	*	-	-	2%af	1%	-	-	1%	-	-	1%	-	1%	-	-
OTHER	<b>20</b>	11	1	-	2	1	6	-	-	2	2	2	-	1	3	3	-	4	3
	<b>1%</b>	1%	*	-	1%	1%	1%	1%	-	1%	1%	2%ai	-	*	1%	2%	-	2%ai	2%ai

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e/f/g - h/i/j/k/l/m/n/o/p/q/r  
 Overlap formulae used. \* small base

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Table 17  
**Q.L103**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

TOTAL	OCCUPATION							GOVERNMENT OFFICE REGION										
	FULL-TIME/ SELF-EMPLOYED (a)	PART-TIME (b)	NOT WORKING - HOUSE WIFE (c)	STILL IN EDUCATION (d)	UNEMPLOYED (e)	RETIRED (f)	OTHER (g)	EAST MID-LANDS (h)	EAST-ERN (i)	LON-DON (j)	NORTH EAST (k)	NORTH WEST (l)	SCOT-LAND (m)	SOUTH EAST (n)	SOUTH WEST (o)	WALES (p)	WEST MID-LANDS (q)	YORKS AND HUMBR (r)
<b>WEIGHTED BASE</b>																		
2061	746	294	147	213	85*	503	73*	127	258	236	96*	240	179*	269	196	107*	202	151
100%	36%	14%	7%	10%	4%*	24%	4%*	6%	13%	11%	5%*	12%	9%*	13%	10%	5%*	10%	7%
DON'T KNOW																		
14	4	1	-	4	2	2	-	2	-	3	-	-	1	-	4	-	2	1
1%	1%	*	-	2%	2% <sup>f</sup>	*	-	2% <sup>n</sup>	-	1%	-	-	1%	-	2% <sup>ln</sup>	-	1%	1%
NO ANSWER																		
1	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	1	-
*	-	-	-	-	-	*	-	-	-	-	-	-	-	-	-	-	*	-

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e/f/g - h/i/j/k/l/m/n/o/p/q/r  
 Overlap formulae used. \* small base

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**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

	TOTAL	TENURE				ACCESS TO INTERNET				ETHNICITY								
		OWN OUTRIGHT (a)	BUYING ON MORTGAGE (b)	PRIVATE RENTED (c)	LOCAL AUTHORITY RENTED (d)	VIA PC AT HOME (e)	VIA PC AT WORK (f)	PUBLIC PLACE (g)	MOBILE TERMINALS/GAMES CONSOLE (h)	WHITE BRITISH (i)	WHITE OTHER (j)	MIXED ORIGIN (k)	INDIAN (l)	PAKISTANI (m)	ASIAN OTHER (n)	BLACK AFRICAN (o)	BLACK OTHER (p)	OTHER (INC.CHINESE) (q)
<b>UNWEIGHTED BASE</b>	<b>2034</b>	736	661	356	176	1517	541	148	183	1711	91	14	45	59	34	40	13	19
<b>WEIGHTED BASE</b>	<b>2061</b>	703	783	303	157	1609	664	160	218	1764	108*	12**	36*	47*	25**	30*	13**	15**
	<b>100%</b>	34%	38%	15%	8%	78%	32%	8%	11%	86%	5%*	1%**	2%*	2%*	1%**	1%*	1%**	1%**
BORROW A BOOK	1666	588	640	244	113	1303	530	126	166	1431	87	11	28	38	22	22	8	11
	81%	84%d	82%d	80%d	72%	81%	80%	79%	76%	81%	81%	85%	79%	82%	89%	75%	63%	74%
DO RESEARCH FOR YOUR OWN INTEREST	617	213	211	110	49	503	224	89	87	515	35	6	10	10	7	16	6	7
	30%	30%	27%	36%b	31%	31%	34%	56%efh	40%e	29%	32%	51%	28%	22%	53%ijlm	44%	51%	
VISIT THE CHILDREN'S SECTION OR ATTEND AN ACTIVITY FOR CHILDREN	414	59	252	59	22	358	157	23	54	347	21	4	13	11	6	6	1	4
	20%	8%	32%acd	19%a	14%	22%g	24%g	14%	25%g	20%	19%	31%	37%ij	23%	25%	22%	5%	26%
BORROW MUSIC, FILMS OR COMPUTER GAMES	396	116	176	60	26	334	143	40	43	345	27	5	4	4	1	6	2	2
	19%	16%	22%a	20%	16%	21%	22%	25%	20%	20%	25%am	40%	12%	8%	6%	21%	16%	12%
USE A COMPUTER ON YOUR OWN	340	78	108	97	26	258	130	88	51	283	23	2	6	3	6	8	4	4
	16%	11%	14%	32%abd	16%	16%	20%e	55%efh	23%e	16%	21%am	15%	17%	6%	22%	27%am	29%	30%
LOOK FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	316	104	109	59	24	243	93	40	44	260	20	3	11	6	8	7	-	1
	15%	15%	14%	19%b	15%	15%	14%	25%ef	20%f	15%	18%	25%	31%i	14%	31%	25%	-	10%
FIND A QUIET AREA TO WORK OR STUDY	270	57	92	77	24	225	144	54	61	207	22	5	7	7	4	8	1	5
	13%	8%	12%a	25%abd	15%a	14%	22%e	34%ef	28%ef	12%	20%i	39%	20%	14%	17%	28%i	9%	32%
ATTEND A CLASS OR GROUP	83	27	26	13	13	69	18	8	6	65	7	1	5	2	*	2	1	-
	4%	4%	3%	4%	8%ab	4%f	3%	5%	3%	4%	7%	5%	15%i	5%	1%	6%	9%	-
GET HELP USING A COMPUTER	55	26	10	9	5	33	7	7	2	45	3	1	1	2	1	1	-	*
	3%	4%b	1%	3%	3%	2%	1%	4%f	1%	3%	3%	5%	4%	4%	5%	3%	-	2%
READ NEWSPAPERS/MAGAZINES	13	4	5	-	*	10	1	-	1	9	-	-	-	-	-	-	-	-
	1%	1%	1%	*	*	1%	*	-	*	1%	-	-	-	-	-	-	-	-
PHOTOCOPYING	13	9	-	2	*	10	7	1	1	13	-	-	-	-	-	-	-	-
	1%	1%b	-	1%b	*	1%	1%	*	*	1%	-	-	-	-	-	-	-	-
READ/BROWSE	6	4	-	1	-	3	1	-	-	6	-	-	-	-	-	-	-	-
	*	1%	-	*	-	*	-	-	-	*	-	-	-	1%	-	-	-	-
BUY ITEMS/CARDS/BOOKS ETC	5	3	2	-	-	4	-	-	-	5	-	-	-	-	-	-	-	-
	*	*	*	-	-	*	-	-	-	*	-	-	-	-	-	-	-	-
USE THE PRINTER	4	-	2	2	*	4	2	-	1	4	-	-	-	-	-	-	-	-
	*	-	*	1%	*	*	*	-	*	*	-	-	-	-	-	-	-	-
OTHER	20	7	9	1	3	12	4	2	-	19	1	-	-	1	-	-	-	-
	1%	1%	1%	*	2%	1%	1%	1%	-	1%	1%	-	-	1%	-	-	-	-
DON'T KNOW	14	2	7	2	1	11	3	-	4	11	-	-	2	-	-	1	-	-
	1%	*	1%	1%	1%	1%	1%	-	2%	1%	-	-	5%ij	-	-	3%	-	-

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d - e/f/g/h - i/j/k/l/m/n/o/p/q  
 Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing

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**Q.L103**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

TOTAL	TENURE				ACCESS TO INTERNET				ETHNICITY								
	OWN OUTRIGHT (a)	BUYING ON MORTGAGE (b)	PRIVATE RENTED (c)	LOCAL AUTHORITY RENTED (d)	VIA PC AT HOME (e)	VIA PC AT WORK (f)	PUBLIC PLACE (g)	MOBILE TERMINAL/GAMES CONSOLE (h)	WHITE BRITISH (i)	WHITE OTHER (j)	MIXED ORIGIN (k)	INDIAN (l)	PAKISTANI (m)	ASIAN OTHER (n)	BLACK AFRICAN (o)	BLACK OTHER (p)	OTHER (INC. CHINESE) (q)
<b>2061</b>	703	783	303	157	1609	664	160	218	1764	108*	12**	36*	47*	25**	30*	13**	15**
<b>100%</b>	34%	38%	15%	8%	78%	32%	8%	11%	86%	5%*	1%**	2%*	2%*	1%**	1%*	1%**	1%**
<b>NO ANSWER</b>	1	1	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-
*	-	*	-	-	-	-	-	-	*	-	-	-	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d - e/f/g/h - i/j/k/l/m/n/o/p/q  
 Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing

For further information, phone the Ipsos MORI Omnibus team on +44 (0) 20 8861 8084



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**J09035544-01-04 08 JAN - 28 JAN 2010**  
**INTERNAL USE ONLY - DRAFT**  
**LIBRARIES OMNIBUS RESEARCH**

**Table 19**  
**Q.L103**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

	TOTAL	USED INTERNET FOR										
		EMAIL (a)	HOB- BIES/ INTE- RESTS (b)	INFO PRODS /SERV (c)	BUY PRODS /SERV (NOT GROC) (d)	GROCERY SHOPPING ONLINE (e)	TO CHECK BANK ACC/ FINANCES (f)	PLAY GAMES ONLINE (g)	DOWNLOAD MUSIC OR MOVIES (h)	VOICE OVER IP (i)	LOOK/ TAKE PART FORUM / BLOG (j)	SOMETHING ELSE (INC ONLINE DATING) (k)
<b>UNWEIGHTED BASE</b>	<b>2034</b>	1484	1342	1178	1048	296	816	290	485	166	666	266
<b>WEIGHTED BASE</b>	<b>2061</b>	1583	1419	1259	1151	341	888	325	552	179	723	286
	<b>100%</b>	77%	69%	61%	56%	17%	43%	16%	27%	9%	35%	14%
BORROW A BOOK	<b>1666</b>	1290	1159	1031	943	299	744	257	428	159	567	224
	<b>81%</b>	81%hj	82%hj	82%hj	82%hj	88%abcdgh jk	84%abcghj k	79%	78%	89%abcdgh jk	78%	78%
DO RESEARCH FOR YOUR OWN INTEREST	<b>617</b>	511	445	404	340	100	268	103	195	67	249	107
	<b>30%</b>	32%d	31%	32%cd	30%	29%	30%	32%	35%df	37%cd	34%df	37%bdef
VISIT THE CHILDREN'S SECTION OR ATTEND AN ACTIVITY FOR CHILDREN	<b>414</b>	359	320	306	293	129	253	84	129	46	184	74
	<b>20%</b>	23%	23%	24%ab	25%ab	38%abcdfg hijk	28%abcdh	26%	23%	26%	26%ab	26%
BORROW MUSIC, FILMS OR COMPUTER GAMES	<b>396</b>	338	302	279	265	88	204	75	129	52	149	63
	<b>19%</b>	21%	21%	22%	23%b	26%	23%	23%	23%	29%abcj	21%	22%
USE A COMPUTER ON YOUR OWN	<b>340</b>	278	249	207	183	38	147	69	119	43	164	54
	<b>16%</b>	18%de	18%de	16%e	16%e	11%	17%e	21%cde	21%abcdef	24%cdef	23%abcdef	19%e
LOOK FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	<b>316</b>	248	224	191	172	57	140	48	90	31	112	55
	<b>15%</b>	16%	16%	15%	15%	17%	16%	15%	16%	18%	16%	19%
FIND A QUIET AREA TO WORK OR STUDY	<b>270</b>	231	197	174	158	34	129	61	116	35	142	45
	<b>13%</b>	15%e	14%e	14%e	14%e	10%	15%e	19%bcde	21%abcdef	20%bcde	20%abcdef	16%e
ATTEND A CLASS OR GROUP	<b>83</b>	69	58	50	49	20	36	17	21	9	36	8
	<b>4%</b>	4%	4%	4%	4%	6%	4%	5%	4%	5%	5%	3%
GET HELP USING A COMPUTER	<b>55</b>	37	33	23	21	10	17	5	11	7	12	6
	<b>3%</b>	2%c	2%c	2%	2%	3%	2%	2%	2%	4%	2%	2%
READ NEWSPAPERS/MAGAZINES	<b>13</b>	6	10	5	5	2	3	3	-	-	3	-
	<b>1%</b>	*	1%ac	*	*	1%	*	1%	-	-	*	-
PHOTOCOPIING	<b>13</b>	10	10	7	8	1	7	1	2	1	4	5
	<b>1%</b>	1%	1%	1%	1%	*	1%	*	*	*	1%	2%
READ/BROWSE	<b>6</b>	3	2	2	1	-	1	1	-	-	2	1
	<b>*</b>	*	*	*	*	-	*	*	-	-	*	*
BUY ITEMS/CARDS/BOOKS ETC	<b>5</b>	4	3	4	4	2	3	2	4	-	3	1
	<b>*</b>	*	*	*	*	*	*	1%b	-	-	*	*
USE THE PRINTER	<b>4</b>	4	4	4	4	-	4	3	3	-	2	1
	<b>*</b>	*	*	*	*	-	*	1%	*	-	*	*
OTHER	<b>20</b>	12	10	10	11	1	7	5	2	1	7	7
	<b>1%</b>	1%	1%	1%	1%	*	1%	1%	*	1%	1%	3%abcdeh

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e/f/g/h/i/j/k  
 Overlap formulae used.

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**LIBRARIES OMNIBUS RESEARCH**

Table 19

Q.L103

**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**

BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS

	USED INTERNET FOR											
	EMAIL (a)	HOB- BIES/ INTE- RESTS (b)	INFO PRODS /SERV (c)	BUY PRODS /SERV (NOT GROC) (d)	GROCERY SHOPPING ONLINE (e)	TO CHECK BANK ACC/ FINANCES (f)	PLAY GAMES ONLINE (g)	DOWNLOAD MUSIC OR MOVIES (h)	VOICE OVER IP (i)	LOOK/ TAKE PART FORUM / BLOG (j)	SOMETHING ELSE (INC ONLINE DATING) (k)	
<b>WEIGHTED BASE</b>	<b>2061</b>	1583	1419	1259	1151	341	888	325	552	179	723	286
	<b>100%</b>	77%	69%	61%	56%	17%	43%	16%	27%	9%	35%	14%
DON'T KNOW	14	11	10	8	8	2	4	4	7	2	3	2
	1%	1%	1%	1%	1%	1%	*	1%	1% <sup>fj</sup>	1%	*	1%
NO ANSWER	1	-	-	-	-	-	-	-	-	-	-	-
	*	-	-	-	-	-	-	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e/f/g/h/i/j/k  
 Overlap formulae used.

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**LIBRARIES OMNIBUS RESEARCH**

**Table 20**  
**Q.L103**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

	ACTIVITIES DONE OR WANTED TO DO											
	TOTAL	BOUGHT A BOOK (a)	BORROWED A BOOK (b)	BOUGHT MUSIC, FILMS OR COMPUTER GAMES (c)	BORROWED MUSIC, FILMS OR COMPUTER GAMES (d)	USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME (e)	BEEN TO ACTIVITIES FOR CHILDREN (f)	LOOKED FOR INFO ON JOBS, HEALTH, TRAINING EVENTS (g)	ATTENDED AN EVENING CLASS OR SOCIAL GROUP (h)	DONE RESEARCH FOR YOUR OWN INTEREST (i)	FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME (j)	GOT HELP WITH USING A COMPUTER (k)
<b>UNWEIGHTED BASE</b>	<b>2034</b>	1525	1441	1281	645	716	821	886	575	1021	317	417
<b>WEIGHTED BASE</b>	<b>2061</b>	1585	1474	1351	698	763	896	946	626	1110	336	425
	<b>100%</b>	77%	72%	66%	34%	37%	43%	46%	30%	54%	16%	21%
BORROW A BOOK	<b>1666</b>	1330	1329	1091	584	608	765	767	524	894	279	346
	<b>81%</b>	84%cegi	90%acdefghijk	81%	84%cei	80%	85%cegik	81%	84%e	81%	83%	81%
DO RESEARCH FOR YOUR OWN INTEREST	<b>617</b>	495	451	418	248	294	246	355	230	451	167	161
	<b>30%</b>	31%f	31%f	31%f	36%abcf	39%abcf	27%	38%abcf	37%abcf	41%abcdfg	50%abcdghik	38%abcf
VISIT THE CHILDREN'S SECTION OR ATTEND AN ACTIVITY FOR CHILDREN	<b>414</b>	356	313	333	202	182	368	258	162	245	59	80
	<b>20%</b>	22%j	21%	25%abijk	29%abceijk	24%jk	41%abcdghijk	27%abceijk	26%abijk	22%	18%	19%
BORROW MUSIC, FILMS OR COMPUTER GAMES	<b>396</b>	346	345	312	259	163	209	225	168	245	89	111
	<b>19%</b>	22%	23%a	23%	37%abcefg	21%	23%	24%	27%acei	22%	27%e	26%aei
USE A COMPUTER ON YOUR OWN	<b>340</b>	247	241	243	162	242	154	226	128	224	121	101
	<b>16%</b>	16%	16%	18%a	23%abcf	32%abcdghik	17%	24%abcfi	21%ab	20%abcf	36%abcdghik	24%abcf
LOOK FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	<b>316</b>	254	235	223	144	150	153	224	138	221	72	90
	<b>15%</b>	16%	16%	17%	21%abcf	20%abc	17%	24%abcdelfi	22%abcf	20%abcf	21%abc	21%abcf
FIND A QUIET AREA TO WORK OR STUDY	<b>270</b>	221	197	200	148	171	113	179	100	210	145	77
	<b>13%</b>	14%	13%	15%f	21%abcfh	22%abcfghi	13%	19%abcf	16%f	19%abcf	43%abcdghik	18%abf
ATTEND A CLASS OR GROUP	<b>83</b>	72	70	62	36	34	56	51	54	54	22	19
	<b>4%</b>	5%	5%	5%	5%	4%	6%abc	5%	9%abcdelfgik	5%	7%	5%
GET HELP USING A COMPUTER	<b>55</b>	39	46	36	19	33	23	29	24	27	14	36
	<b>3%</b>	2%	3%a	3%	3%	4%acdfi	3%	3%	4%a	2%	4%i	9%abcdelfghij
READ NEWSPAPERS/MAGAZINES	<b>13</b>	12	12	11	3	4	5	5	3	10	4	4
	<b>1%</b>	1%	1%	1%	*	1%	1%	1%	1%	1%	1%	1%
PHOTOCOPIING	<b>13</b>	8	2	6	1	4	4	1	2	10	1	1
	<b>1%</b>	*bg	*	*b	*	*	*	*	*	1%bdg	*	*
READ/BROWSE	<b>6</b>	4	4	5	1	1	1	2	*	1	-	1
	<b>*</b>	*	*	*	*	*	*	*	*	*	-	*

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e/f/g/h/i/j/k  
 Overlap formulae used.

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**LIBRARIES OMNIBUS RESEARCH**

Table 20  
**Q.LI03**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

	ACTIVITIES DONE OR WANTED TO DO											
	BOUGHT A BOOK (a)	BORROWED A BOOK (b)	BOUGHT MUSIC, FILMS OR COMPUTER GAMES (c)	BORROWED MUSIC, FILMS OR COMPUTER GAMES (d)	USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME (e)	BEEN TO ACTIVITIES FOR CHILDREN (f)	LOOKED FOR INFO ON JOBS, HEALTH, TRAINING EVENTS (g)	ATTENDED AN EVENING CLASS OR SOCIAL GROUP (h)	DONE RESEARCH FOR YOUR OWN INTEREST (i)	FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME (j)	GOT HELP WITH USING A COMPUTER (k)	
<b>WEIGHTED BASE</b>	<b>2061</b>	1585	1474	1351	698	763	896	946	626	1110	336	425
	<b>100%</b>	77%	72%	66%	34%	37%	43%	46%	30%	54%	16%	21%
BUY ITEMS/CARDS/ BOOKS ETC	5	5	-	5	2	1	3	4	-	1	-	-
	*	*	-	*	*	*	*	*bi	-	*	-	-
USE THE PRINTER	4	4	3	4	3	1	4	3	3	3	1	2
	*	*	*	*	*	*	*	*	*	*	*	1%
OTHER	20	16	6	12	2	5	6	11	5	10	-	4
	1%	1%bd	*	1%bd	*	1%	1%	1%bd	1%	1%bd	-	1%
DON'T KNOW	14	7	5	7	6	5	3	2	2	5	-	3
	1%	*	*	*	1%bg	1%	*	*	*	*	-	1%
NO ANSWER	1	-	-	-	1	-	-	-	1	-	-	-
	*	-	-	-	*	-	-	-	*	-	-	-

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e/f/g/h/i/j/k  
 Overlap formulae used.

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**Table 21**  
**Q.L103**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

	BEEN TO PUBLIC LIBRARY IN LAST 12 MTHS			ACTIVITIES DONE AT LIBRARY											LIBRARY WEBSITE VISITED	
	YES (a)	NO (b)	DK (c)	BORROW A BOOK (d)	BORROW MUSIC, FILMS OR COMPUTER GAMES (e)	VISIT THE CHILDREN'S SECTION / ATTEND ACTIVITY (f)	LOOK FOR INFORMATION ON JOBS ETC (g)	DO RESEARCH FOR YOUR OWN INTEREST (h)	ATTEND A CLASS OR GROUP (i)	FIND A QUIET AREA TO WORK OR STUDY (j)	USE A COMPUTER ON YOUR OWN (k)	GET HELP USING A COMPUTER (l)	OTHER (m)	DON'T KNOW (n)	YES (o)	NO (p)
<b>UNWEIGHTED BASE</b>	2034	-	-	1647	360	380	318	606	87	261	343	64	86	13	462	1572
<b>WEIGHTED BASE</b>	2061	**	**	1666	396	414	316	617	83*	270	340	55*	82*	14**	484	1577
	100%	**	**	81%	19%	20%	15%	30%	4%*	13%	16%	3%*	4%*	1%**	23%	77%
BORROW A BOOK	1666	-	-	1666	359	351	240	468	73	215	250	44	30	-	426	1240
	81%	-	-	100%efghijklm	91%fghjklm	85%ghkm	76%lm	76%lm	88%ghkm	80%km	73%lm	81%lm	37%	-	88%p	79%
DO RESEARCH FOR YOUR OWN INTEREST	617	-	-	468	139	103	165	617	38	167	181	30	16	-	207	410
	30%	-	-	28%	35%dfm	25%	52%defm	100%defgijklm	46%dfm	62%defgikm	53%defm	54%defm	20%	-	43%p	26%
VISIT THE CHILDREN'S SECTION OR ATTEND AN ACTIVITY FOR CHILDREN	414	-	-	351	133	414	81	103	34	53	65	14	8	-	130	285
	20%	-	-	21%hm	34%dghjkm	100%deghijklm	25%hkm	17%	40%dghjkm	20%	19%	26%lm	9%	-	27%p	18%
BORROW MUSIC, FILMS OR COMPUTER GAMES	396	-	-	359	396	133	101	139	34	69	88	22	15	-	143	253
	19%	-	-	22%	100%dfghijklm	32%dhmm	32%dhmm	23%	41%dhjm	26%	26%	40%dhjm	18%	-	30%p	16%
USE A COMPUTER ON YOUR OWN	340	-	-	250	88	65	89	181	27	120	340	30	10	-	135	205
	16%	-	-	15%	22%df	16%	28%dfm	29%defm	33%defm	45%defghm	100%defghijlm	56%defghim	12%	-	28%p	13%
LOOK FOR INFORMATION ON JOBS, HEALTH, TRAINING, LOCAL EVENTS ETC	316	-	-	240	101	81	316	165	31	71	89	19	8	-	111	205
	15%	-	-	14%	26%dfm	19%d	100%defhijklm	27%dfm	37%defm	26%dm	26%dfm	36%dfm	10%	-	23%p	13%
FIND A QUIET AREA TO WORK OR STUDY	270	-	-	215	69	53	71	167	22	270	120	17	5	-	101	169
	13%	-	-	13%	18%dm	13%	22%dfm	27%defm	26%dfm	100%defghijklm	35%defghm	31%defm	5%	-	21%p	11%
ATTEND A CLASS OR GROUP	83	-	-	73	34	34	31	38	83	22	27	7	3	-	29	54
	4%	-	-	4%	9%d	8%d	10%dh	6%d	100%defghijklm	8%d	8%d	13%d	4%	-	6%p	3%
GET HELP USING A COMPUTER	55	-	-	44	22	14	19	30	7	17	30	55	4	-	14	40
	3%	-	-	3%	6%d	3%	6%d	5%d	8%d	6%d	9%dfh	100%defghijklm	5%	-	3%	3%
READ NEWSPAPERS/ MAGAZINES	13	-	-	8	4	1	2	6	-	3	5	3	13	-	4	9
	1%	-	-	*	1%	*	1%	1%	-	1%	1%d	6%defghijk	15%defghijk	-	1%	1%
PHOTOCOPIING	13	-	-	4	1	-	-	1	-	1	1	-	13	-	1	12
	1%	-	-	*	*	-	-	*	-	*	*	-	15%defghijkl	-	*	1%
READ/BROWSE	6	-	-	1	-	-	-	1	-	-	-	-	6	-	-	6
	*	-	-	*	-	-	-	*	-	-	-	-	8%defghijk	-	-	*

Proportions/Mean: Columns Tested (5% risk level) - a/b/c - d/e/f/g/h/i/j/k/l/m/n - o/p  
 Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing

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**LIBRARIES OMNIBUS RESEARCH**

Table 21  
**Q.L103**  
**WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?**  
**BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS**

	BEEN TO PUBLIC LIBRARY IN LAST 12 MTHS			ACTIVITIES DONE AT LIBRARY											LIBRARY WEBSITE VISITED	
	YES (a)	NO (b)	DK (c)	BORROW A BOOK (d)	BORROW MUSIC, FILMS OR COMPUTER GAMES (e)	VISIT THE CHILDREN'S SECTION / ATTEND ACTIVITY (f)	LOOK FOR INFORMATION ON JOBS ETC (g)	DO RESEARCH FOR YOUR OWN INTEREST (h)	ATTEND A CLASS OR GROUP (i)	FIND A QUIET AREA TO WORK OR STUDY (j)	USE A COMPUTER ON YOUR OWN (k)	GET HELP USING A COMPUTER (l)	OTHER (m)	DON'T KNOW (n)	YES (o)	NO (p)
<b>WEIGHTED BASE</b>	<b>2061</b>			<b>1666</b>	<b>396</b>	<b>414</b>	<b>316</b>	<b>617</b>	<b>83*</b>	<b>270</b>	<b>340</b>	<b>55*</b>	<b>82*</b>	<b>14**</b>	<b>484</b>	<b>1577</b>
	<b>100%</b>			<b>81%</b>	<b>19%</b>	<b>20%</b>	<b>15%</b>	<b>30%</b>	<b>4%*</b>	<b>13%</b>	<b>16%</b>	<b>3%*</b>	<b>4%*</b>	<b>1%**</b>	<b>23%</b>	<b>77%</b>
BUY ITEMS/CARDS/ BOOKS ETC	5	-	-	2	2	2	-	-	-	-	-	-	5	-	-	5
	*	-	-	*	*	*	-	-	-	-	-	-	6%defgh	-	-	*
USE THE PRINTER	4	-	-	1	-	-	-	-	-	-	1	-	4	-	1	3
	*	-	-	*	-	-	-	-	-	-	*	-	5%defgh	-	*	*
OTHER	20	-	-	7	2	2	3	2	-	-	2	1	20	-	5	15
	1%	-	-	*	*	*	1%	*	-	-	1%	1%	25%defgh	-	1%	1%
													ijkl			
DON'T KNOW	14	-	-	-	-	-	-	-	-	-	-	-	-	14	1	12
	1%	-	-	-	-	-	-	-	-	-	-	-	-	*	*	1%
NO ANSWER	1	-	-	-	-	-	1	-	-	-	1	-	-	-	-	1
	*	-	-	-	-	-	*	-	-	-	*	-	-	-	-	*

Proportions/Means: Columns Tested (5% risk level) - a/b/c - d/e/f/g/h/i/j/k/l/m/n - o/p  
 Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing

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Table 22  
**Q.L104**  
**IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?**  
**BASE: ALL ADULTS AGED 15+**

	AGE						SEX		MARITAL STATUS			CHILDREN IN HOUSEHOLD		CHILDREN IN HOUSEHOLD					
	15 (a)	16-19 (b)	20-24 (c)	25-34 (d)	35-64 (e)	65+ (f)	MALE (g)	FE- MALE (h)	MAR/ LIV- NG AS (i)	SI- NGLE (j)	WID/ DIV/ SEP (k)	YES (l)	NO (m)	AGED 0-3 (n)	AGED 4-5 (o)	AGED 6-9 (p)	AGED 10-15 (q)	NONE < 16 (r)	
<b>UNWEIGHTED BASE</b>	5006	16	303	453	696	2386	1152	2460	2546	2870	1295	836	1463	3543	571	346	512	695	3543
<b>WEIGHTED BASE</b>	5009	26**	376	405	778	2442	981	2431	2578	2947	1325	731	1604	3406	608	365	559	774	3406
	100%	1%**	8%	8%	16%	49%	20%	49%	51%	59%	26%	15%	32%	68%	12%	7%	11%	15%	68%
YES	626	1	40	70	111	348	55	302	324	393	191	41	222	404	89	61	90	106	404
	12%	5%	11% <sup>f</sup>	17% <sup>bf</sup>	14% <sup>f</sup>	14% <sup>f</sup>	6%	12%	13%	13% <sup>k</sup>	14% <sup>k</sup>	6%	14%	12%	15%	17% <sup>r</sup>	16% <sup>r</sup>	14%	12%
NO	4384	25	336	335	667	2094	926	2129	2255	2554	1135	690	1382	3002	520	304	469	668	3002
	88%	95%	89% <sup>c</sup>	83%	86%	86%	94% <sup>bc</sup>	88%	87%	87%	86%	94% <sup>ij</sup>	86%	88%	85%	83%	84%	86%	88% <sup>op</sup>

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e/f - g/h - i/j/k - l/m - n/o/p/q/r  
 Overlap formulae used. \*\* very small base (under 30) ineligible for sig testing

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Table 23  
**Q.L104**  
**IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?**  
 BASE: ALL ADULTS AGED 15+

	TOTAL	INCOME					SOCIAL GRADE				NUMBER IN HOUSEHOLD				EDUCATION			
		UP TO 9499 (a)	9500 - 17499 (b)	17500 - 29999 (c)	30000 - 49999 (d)	50000 PLUS (e)	AB (f)	C1 (g)	C2 (h)	DE (i)	1 (j)	2 (k)	3 (l)	4+ (m)	GCSE/ O-LV/ CSE/ NVQ12 (n)	A-LVL OR EQUIV C=C22 0'3' (o)	DEGR/ MAST/ PHD (p)	NO FORML QUAL (q)
UNWEIGHTED BASE	5006	718	858	561	574	411	921	1669	1127	1289	1020	1761	856	1360	1509	5006	1054	1108
WEIGHTED BASE	5009	608	771	570	664	561	1339	1442	1049	1180	919	1707	903	1473	1542	5009	1206	922
	100%	12%	15%	11%	13%	11%	27%	29%	21%	24%	18%	34%	18%	29%	31%	100%	24%	18%
YES	626	49	76	78	116	120	263	226	74	63	86	214	98	226	102	626	291	16
	12%	8%	10%	14%ab	18%ab	21%abc	20%ghi	16%hi	7%	5%	9%	13%j	11%	15%jl	7%q	12%nq	24%noq	2%
NO	4384	559	695	492	547	441	1076	1215	975	1118	833	1492	805	1247	1441	4384	914	907
	88%	92%cd	90%cd	86%e	82%	79%	80%	84%f	93%fg	95%fg	91%km	87%	89%lm	85%	93%op	88%p	76%	98%nop

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - f/g/h/i - j/k/l/m - n/op/q - r/s/t  
 Overlap formulae used.

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Table 24  
**Q.L104**  
**IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?**  
**BASE: ALL ADULTS AGED 15+**

TOTAL	OCCUPATION							GOVERNMENT OFFICE REGION										
	FULL-TIME/ SELF-EMPLOYED (a)	PART-TIME (b)	NOT WORKING - HOUSE WIFE (c)	STILL IN EDUCATION (d)	UNEMPLOYED (e)	RETIRED (f)	OTHER (g)	EAST MID-LANDS (h)	EAST-ERN (i)	LON-DON (j)	NORTH EAST (k)	NORTH WEST (l)	SCOT-LAND (m)	SOUTH EAST (n)	SOUTH WEST (o)	WALES (p)	WEST MID-LANDS (q)	YORKS AND HUMBR (r)
<b>UNWEIGHTED BASE</b>																		
<b>5006</b>	1761	507	364	385	298	1421	270	357	448	573	311	639	331	531	393	340	526	557
<b>WEIGHTED BASE</b>																		
<b>5009</b>	2137	585	314	378	244	1148	203	326	583	663	250	594	439	577	388	304	460	425
<b>100%</b>	43%	12%	6%	8%	5%	23%	4%	7%	12%	13%	5%	12%	9%	12%	8%	6%	9%	8%
YES																		
<b>626</b>	281	99	30	88	33	77	19	26	82	92	23	91	34	93	77	22	50	36
<b>12%</b>	13% <sup>f</sup>	17% <sup>acfg</sup>	9%	23% <sup>abcefg</sup>	14% <sup>f</sup>	7%	9%	8%	14% <sup>hmpr</sup>	14% <sup>hmpr</sup>	9%	15% <sup>hkmp</sup>	8%	16% <sup>hkmpqr</sup>	20% <sup>hijklm</sup>	7%	11%	8%
NO																		
<b>4384</b>	1857	485	285	291	211	1071	184	300	501	571	227	503	404	484	311	283	410	389
<b>88%</b>	87% <sup>bd</sup>	83% <sup>d</sup>	91% <sup>cbd</sup>	77%	86% <sup>d</sup>	93% <sup>abde</sup>	91% <sup>bd</sup>	92% <sup>ijln</sup>	86% <sup>o</sup>	86% <sup>o</sup>	91% <sup>lno</sup>	85%	92% <sup>ijln</sup>	84%	80%	93% <sup>ajln</sup>	89% <sup>no</sup>	92% <sup>ajlno</sup>

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e/f/g - h/i/j/k/l/m/n/o/p/q/r  
 Overlap formulae used.



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Table 25  
**Q.L104**  
**IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?**  
**BASE: ALL ADULTS AGED 15+**

	TENURE				ACCESS TO INTERNET				ETHNICITY									
	OWN OUTRIGHT (a)	BUYING ON MORTGAGE (b)	PRIVATE RENTED (c)	LOCAL AUTHORITY RENTED (d)	VIA PC AT HOME (e)	VIA PC AT WORK (f)	PUBLIC PLACE (g)	MOBILE TERMINAL/GAMES CONSOLE (h)	WHITE BRITISH (i)	WHITE OTHER (j)	MIXED ORIGIN (k)	INDIAN (l)	PAKISTANI (m)	ASIAN OTHER (n)	BLACK AFRICAN (o)	BLACK OTHER (p)	OTHER (INC. CHINESE) (q)	
<b>UNWEIGHTED BASE</b>	5006	1763	1621	821	534	3424	1153	237	427	4165	246	32	116	180	87	76	49	35
<b>WEIGHTED BASE</b>	5009	1632	1894	727	477	3648	1397	265	530	4259	289	25**	86*	129	67*	58*	45*	25**
	100%	33%	38%	15%	10%	73%	28%	5%	11%	85%	6%	1%**	2%**	3%	1%*	1%*	1%*	***
YES	626	162	285	127	27	586	305	94	125	517	47	3	13	9	9	4	4	7
	12%	10% <sup>d</sup>	15% <sup>ad</sup>	18% <sup>ad</sup>	6%	16%	22% <sup>e</sup>	36% <sup>efh</sup>	24% <sup>e</sup>	12%	16%	13%	15%	10%	14%	15%	8%	27%
NO	4384	1469	1610	600	449	3062	1092	171	405	3741	243	22	73	116	58	50	41	18
	88%	90% <sup>bc</sup>	85%	82%	94% <sup>abc</sup>	84% <sup>fgh</sup>	78% <sup>g</sup>	64%	76% <sup>g</sup>	88%	84%	87%	85%	90%	86%	85%	92%	73%

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d - e/f/g/h - i/j/k/l/m/n/o/p/q  
 Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing

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Table 26  
**Q.L104**  
**IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?**  
**BASE: ALL ADULTS AGED 15+**

	TOTAL	USED INTERNET FOR										
		EMAIL (a)	HOB -BIES/ INTE -RESTS (b)	INFO PRODS /SERV (c)	BUY PRODS /SERV (NOT GROC) (d)	GROCERY SHOPPING ONLINE (e)	TO CHECK BANK ACC/ FINANCES (f)	PLAY GAMES ONLINE (g)	DOWNLOAD MUSIC OR MOVIES (h)	VOICE OVER IP (i)	LOOK/ TAKE PART FORUM / BLOG (j)	SOMETHING ELSE (INC ONLINE DATING) (k)
UNWEIGHTED BASE	5006	3263	2977	2581	2243	622	1727	730	1037	364	1530	569
WEIGHTED BASE	5009	3505	3174	2789	2475	730	1905	807	1194	409	1680	629
	100%	70%	63%	56%	49%	15%	38%	16%	24%	8%	34%	13%
YES	626	595	564	514	489	183	399	125	218	106	299	139
	12%	17%	18%a	18%ag	20%abcgj	25%abcdfg hj	21%abcgjhj	15%	18%	26%abcdfg hj	18%	22%abcgjhj
NO	4384	2910	2610	2275	1986	548	1505	682	977	302	1381	490
	88%	83%bcd efik	82%defik	82%defik	80%ei	75%	79%ei	85%cdefik	82%efik	74%	82%defik	78%

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e/f/g/h/i/j/k  
 Overlap formulae used.

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Table 27  
**Q.L104**  
**IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?**  
**BASE: ALL ADULTS AGED 15+**

		ACTIVITIES DONE OR WANTED TO DO										
TOTAL		BOUGHT A BOOK (a)	BORROWED A BOOK (b)	BOUGHT MUSIC, FILMS OR COMPUTER GAMES (c)	BORROWED MUSIC, FILMS OR COMPUTER GAMES (d)	USED A COMPUTER OUTSIDE YOUR WORKPLACE OR HOME (e)	BEEN TO ACTIVITIES FOR CHILDREN (f)	LOOKED FOR INFO ON JOBS, HEALTH, TRAINING EVENTS (g)	ATTENDED AN EVENING CLASS OR SOCIAL GROUP (h)	DONE RESEARCH FOR YOUR OWN INTEREST (i)	FOUND A QUIET AREA TO WORK OR STUDY OUTSIDE YOUR WORKPLACE OR HOME (j)	GOT HELP WITH USING A COMPUTER (k)
UNWEIGHTED BASE	5006	3110	2174	2874	1235	1346	1496	1739	986	1950	478	804
WEIGHTED BASE	5009	3222	2231	3060	1350	1478	1620	1896	1056	2143	500	804
	100%	64%	45%	61%	27%	30%	32%	38%	21%	43%	10%	16%
YES	626	544	491	492	296	354	290	409	241	464	173	167
	12%	17%	22%acf	16%	22%acf	24%acfgi	18%c	22%acf	23%acf	22%acf	34%abcdefghik	21%ac
NO	4384	2678	1740	2569	1055	1124	1330	1487	816	1679	328	637
	88%	83%bdeg hij	78%kj	84%bdefghijk	78%kj	76%kj	82%bdeg hij	78%ej	77%j	78%ej	66%	79%j

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e/f/g/h/i/j/k  
 Overlap formulae used.



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Table 28  
**Q.L104**  
**IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?**  
 BASE: ALL ADULTS AGED 15+

	BEEN TO PUBLIC LIBRARY IN LAST 12 MTHS			ACTIVITIES DONE AT LIBRARY											LIBRARY WEBSITE VISITED		
	YES (a)	NO (b)	DK (c)	BORROW A BOOK (d)	BORROW MUSIC, FILMS OR COMPUTER GAMES (e)	VISIT THE CHILDREN'S SECTION / ATTEND ACTIVITY (f)	LOOK FOR INFORMATION ON JOBS ETC (g)	DO RESEARCH FOR YOUR OWN INTEREST (h)	ATTEND A CLASS OR GROUP (i)	FIND A QUIET AREA TO WORK OR STUDY (j)	USE A COMPUTER ON YOUR OWN (k)	GET HELP USING A COMPUTER (l)	OTHER (m)	DON'T KNOW (n)	YES (o)	NO (p)	
<b>UNWEIGHTED BASE</b>	5006	2034	2961	11	1647	360	380	318	606	87	261	343	64	86	13	593	4413
<b>WEIGHTED BASE</b>	5009	2061	2936	13**	1666	396	414	316	617	83*	270	340	55*	82*	14**	626	4384
	100%	41%	59%	***	33%	8%	8%	6%	12%	2%*	5%	7%	1%*	2%*	***	12%	88%
YES	626	484	142	-	426	143	130	111	207	29	101	135	14	12	1	626	-
	12%	23% <sup>b</sup>	5%	-	26%	36% <sup>dm</sup>	31% <sup>dm</sup>	35% <sup>dm</sup>	34% <sup>dm</sup>	35% <sup>m</sup>	37% <sup>dm</sup>	40% <sup>dfhlm</sup>	26%	14%	11%	100% <sup>p</sup>	-
NO	4384	1577	2794	13	1240	253	285	205	410	54	169	205	40	70	12	-	4384
	88%	77%	95% <sup>a</sup>	100%	74% <sup>efgh</sup>	64%	69% <sup>k</sup>	65%	66% <sup>k</sup>	65%	63%	60%	74% <sup>k</sup>	86% <sup>efgh</sup>	89%	-	100% <sup>o</sup>

Proportions/Means: Columns Tested (5% risk level) - a/b/c - d/e/f/g/h/i/j/k/l/m/n - o/p  
 Overlap formulae used. \* small base; \*\* very small base (under 30) ineligible for sig testing

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	Page	Table	Title	Base Description	Base
●	1	1	Q.LI01 / HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?	BASE: ALL ADULTS AGED 15+	5006
●	2	2	Q.LI01 / HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?	BASE: ALL ADULTS AGED 15+	5006
●	3	3	Q.LI01 / HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?	BASE: ALL ADULTS AGED 15+	5006
●	4	4	Q.LI01 / HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?	BASE: ALL ADULTS AGED 15+	5006
●	5	5	Q.LI01 / HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?	BASE: ALL ADULTS AGED 15+	5006
●	6	6	Q.LI01 / HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?	BASE: ALL ADULTS AGED 15+	5006
●	7	7	Q.LI01 / HAVE YOU DONE - OR WANTED TO DO - ANY OF THESE THINGS IN THE LAST 12 MONTHS?	BASE: ALL ADULTS AGED 15+	5006
●	8	8	Q.LI02 / DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?	BASE: ALL ADULTS AGED 15+	5006
●	9	9	Q.LI02 / DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?	BASE: ALL ADULTS AGED 15+	5006
●	10	10	Q.LI02 / DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?	BASE: ALL ADULTS AGED 15+	5006
●	11	11	Q.LI02 / DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?	BASE: ALL ADULTS AGED 15+	5006

	Page	Table	Title	Base Description	Base
●	12	12	Q.LI02 / DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?	BASE: ALL ADULTS AGED 15+	5006
●	13	13	Q.LI02 / DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?	BASE: ALL ADULTS AGED 15+	5006
●	14	14	Q.LI02 / DURING THE LAST 12 MONTHS, HAVE YOU BEEN TO OR USED A PUBLIC LIBRARY SERVICE AT LEAST ONCE?	BASE: ALL ADULTS AGED 15+	5006
●	15	15	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2034
●	16	15	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2061
●	17	16	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2034
●	18	16	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2061
●	19	17	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2034
●	20	17	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2061
●	21	18	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2034

	Page	Table	Title	Base Description	Base
	22	18	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2061
●	23	19	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2034
●	24	19	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2061
●	25	20	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2034
●	26	20	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2061
●	27	21	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2034
●	28	21	Q.LI03 / WHAT SORTS OF THINGS DO YOU DO WHEN YOU GO TO A PUBLIC LIBRARY?	BASE: ALL WHO HAVE BEEN TO OR USED A PUBLIC LIBRARY SERVICE IN THE LAST 12 MONTHS	2061
●	29	22	Q.LI04 / IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?	BASE: ALL ADULTS AGED 15+	5006
●	30	23	Q.LI04 / IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?	BASE: ALL ADULTS AGED 15+	5006
●	31	24	Q.LI04 / IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?	BASE: ALL ADULTS AGED 15+	5006

	Page	Table	Title	Base Description	Base
●	32	25	Q.LI04 / IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?	BASE: ALL ADULTS AGED 15+	5006
●	33	26	Q.LI04 / IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?	BASE: ALL ADULTS AGED 15+	5006
●	34	27	Q.LI04 / IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?	BASE: ALL ADULTS AGED 15+	5006
●	35	28	Q.LI04 / IN THE LAST 12 MONTHS, HAVE YOU USED THE INTERNET TO LOOK AT A LIBRARY WEBSITE?	BASE: ALL ADULTS AGED 15+	5006