

## **Green Deal Stakeholder Advisory Forums: Terms of Reference**

### **Installer Accreditation & Qualification Forum**

**Purpose:** to advise the Government on the creation of an ‘accreditation and qualification framework’ for installing energy efficiency products under the Green Deal.

#### **Background:**

The Green Deal is an ambitious programme to increase the energy efficiency of UK building stock. In particular, we expect it to contribute to a 29% reduction in carbon emissions from our homes and 13% from non-domestic properties by 2020. New and innovative Green Deal finance will enable people to install energy efficiency improvements as part of our wider ambitions surrounding whole house retrofit . However, in order for the Scheme to be a success, we need to ensure that the installers are appropriately qualified and accredited to undertake the work required. The aim of this group will be to advise the Government on the creation of a comprehensive installation accreditation framework that is worthy of the Green Deal brand. This framework could be based on recognising existing accreditation standards or could be an entirely new framework. Whichever route is chosen, it will need to represent the correct balance between cost to industry and consumer protection. As the Green Deal is a predominantly market based policy initiative, this will call for creative and enterprising thinking and solutions.

#### **Group Work Programme:**

This will be a time limited forum that will advise the Government during the creation of the Green Deal, which is currently expected to go live in October 2012. Expected activity will focus on:

- Suggesting the minimum installation standards required for the Green Deal
- Identifying gaps in existing accreditation provision
- Sharing good practice, ideas and lessons learnt from existing accreditation standards (including those under development)
- Advising on the creation of the Green Deal installation accreditation framework, including likely costs and ways of overcoming barriers
- Updating group members on the development of the wider Green Deal

#### **Servicing and Chairing the Group**

The group will meet on a monthly basis and will be serviced by the Energy Efficiency Partnership for Homes. David Strong, Chair of the EEPH, is the chair.

#### **Interdependencies:**

The remit will be limited solely to the installation aspects of the Green Deal. Separate groups will consider the accreditation of Green Deal advisers and finance providers. This group covers both domestic and non-domestic Green Deal, with shared stakeholders and objectives.

This group will sit alongside additional fora tasked with A) creating a qualification accreditation framework B) supporting capacity within the Green Deal supply chain C) developing an advice framework.

This forum may have several technical working level groups sitting below it that will be technologically specific. We currently expect this to include:

- Loft Insulation
- Cavity Wall Insulation
- Solid Wall Insulation
- Heating/Cooling/Ventilation and Control Systems
- Lighting for the non domestic sector
- Other energy efficiency solutions which might be appropriate

## **Green Deal Advice Qualification & Accreditation Forum**

**Purpose:** to advise Government on the development of the advice framework for the domestic and non-domestic Green Deal.

### **Background**

The Green Deal is an ambitious programme with the potential to help millions of people increase the energy efficiency of their home and business, save money and cut CO<sub>2</sub>. An innovative financial approach will provide the opportunity to fund major improvements upfront and allow occupants the option to repay the capital costs over time from the savings in their energy bills. However, the Green Deal is a market-led, consumer-driven policy, and consumer demand and understanding of energy efficiency remain relatively low. We need to ensure that Green Deal customers receive robust, independent advice that they can trust and which moves them to take up suitable energy efficiency measures and behaviours. An on-site assessment of both the fabric of the building and the energy use behaviour and circumstances of the occupant will be the primary means of delivering this. In addition, a remote telephone and web advice service may be provided.

This is a complex area that incorporates a range of issues including; the methods of collecting, storing and using data from the assessments; the qualification and accreditation of assessors, and consumer redress. It also links to other policies within DECC, such as Smart Meter rollout and Microgeneration strategy, and builds on existing policies owned by other government departments e.g. Energy Performance Certificates. The complexity of the area necessitates a strategic approach and a forum for dealing with the high level, cross-cutting issues that it presents.

### **Group work programme**

The work of this group will involve:

- Helping to shape policy around a Green Deal advice service that will serve the consumer;
- Highlighting potential questions, challenges and practical issues (in particular high-level industry issues) and proposing strategies and solutions to deal with them;
- Suggesting ideas for task groups, workshops and projects that further scope out and develop specific policy areas/issues e.g. in-home and remote advice.

We envisage that task groups operating underneath this panel will need to focus on particular aspects of the advice service and consumer journey. The subjects and membership of these groups will be discussed at the first meeting of the Advice Group

### **Servicing and Chairing the Group**

The group will meet every two months and will be serviced by the Energy Efficiency Partnership for Homes.

Brian Scannell, Managing Director of National Energy Services, is the chair.

### **Interdependencies:**

This group will make strategic links to work undertaken by the Green Deal Qualification and Accreditation Forum and the Consumer Advisory Panel.

## **Capacity & Innovation Forum**

**Purpose:** to advise Government on the supply chain evolution required to meet our 2020 Green Deal related climate change targets.

### **Background:**

The Green Deal is an ambitious programme to increase the energy efficiency of UK building stock. In particular, we expect it to contribute to a 29% reduction in carbon emissions from our homes and 13% from non-domestic properties by 2020. New and innovative Green Deal finance will enable people to install energy efficiency improvements as part of our wider ambitions surrounding whole house retrofit. However, in order for the Scheme to be a success, we need to ensure that we have sufficient supply chain capacity to deliver against this ambition. The purpose of this group is to identify the necessary products, skills and services (and support framework) required to deliver the Green Deal successfully. As the Green Deal is a predominantly market based policy initiative, this will call for creative and enterprising thinking and solutions.

### **Group Work Programme:**

This will be a time limited forum that will advise the Government during the creation of the domestic and non-domestic Green Deal, which is currently on target to go live in October 2012. Expected activity will focus on:

- Advising on the supply chain requirements for successful Green Deal delivery:
  - size and skill of the work force
  - types of measures installed
  - product and service innovation
  - consumer demand
- Identifying gaps in current capacity and how these could be filled
- Sharing existing industry good practice
- Contributing to the Innovation and Growth Team for Low Carbon Construction road map (for existing properties) and building on it upon its completion

### **Servicing and Chairing the Group**

The group will meet every other month and will be serviced by the Energy Efficiency Partnership for Homes.

Paul Morrell, the Government's Chief Construction Adviser, is the chair.

### **Interdependencies:**

This group will sit alongside additional fora tasked with A) creating a standards and qualification framework for energy efficiency B) maximising the potential for energy efficiency within different building sectors and areas C) creating an advice framework.

This group covers both domestic and non-domestic Green Deal, with shared stakeholders and objectives.

It is expected that several technical sub groups may evolve beneath this forum. In particular the group will oversee the work of a 'sector skills' subgroup tasked with identifying existing sector skills and their desired evolution.

## **Maximising Energy Efficiency in Buildings**

**Purpose:** to suggest ways of increasing the uptake of the Green Deal across a range of property tenures, types and geographic locations.

### **Background:**

The Green Deal is an ambitious programme to increase the energy efficiency of UK building stock. In particular, we expect it to contribute to a 29% reduction in carbon emissions from our homes and 13% from non-domestic properties by 2020. New and innovative Green Deal finance will enable people to install energy efficiency improvements as part of our wider ambitions surrounding whole house retrofit. However, in order for the Scheme to be a success, we need to ensure that the Green Deal is a viable and attractive option in as many different types of properties and locations as possible. The aim of this group will be to advise the Government on unlocking untapped potential within the UK's building stock. This will involve freehold, leasehold, commercial and both private and socially rented properties. As the Green Deal is a predominantly market based policy initiative, this will call for creative and enterprising thinking and solutions.

### **Group Work Programme:**

This will be a time limited forum that will advise the Government during the creation of the Green Deal, which is currently expected to go live in October 2012. Expected activity will focus on:

- Assisting with the mapping of existing energy efficiency and potential
- Sharing good practice on encouraging uptake of the Deal
- Identifying options (and overcoming barriers) for increasing the coverage of Green Deal measures across tenancy, property type and location
- Advising Government on our emerging legislative framework in this area
- Updating group members on the development of the wider Green Deal

### **Servicing and Chairing the Group**

The group will meet every two months and will be serviced by the Energy Efficiency Partnership for Homes.

Andrew Warren, Director of the Association for the Conservation of Energy, is the chair.

### **Interdependencies:**

This group will sit alongside additional fora tasked with A) creating an installation accreditation framework B) supporting capacity within the Green Deal supply chain C) developing an advice framework.