

EPG Meeting – 6 December 2017
100 Parliament Street- Room 2/39

Attendees	
Helen Hargreaves	CIPP co-chair
Richard Garth	HMRC co-chair
Nahid Khan	HMRC - Secretariat
Neil Chattell	HMRC- Head of Customer Engagement
Justine Riccomini	Institute of Chartered Accountants Scotland
Colin Broad	British Computer Society
Helen Harvey	Small Payroll Bureau
Ian Whyteside	Association of Accounting Technicians
Jackie Petherbridge	Federation of Small Business
Jon Henderson	Confederation of British Industry
Steve Wade	Institute of Chartered Accountants England & Wales
Michael Parker	National Farmers Union
Alison McCrave	Voluntary Action Sheffield
Matthew Brown	Chartered Institute of Taxation
Karen Thomson	Armstrong Watson
Colin Ben- Nathan	British Computer Society
Tracey Crank	The Compliance Group
Alex Rowson	Business Application Software Developers Association
Sarah Eason	Hydrock
Linda Pullan	Payroll Alliance
Simon Parsons	Large Payroll Bureau
Hayley Perkin	Association of Taxation Technicians
Kate Burgess	DWP
Lee Hawksworth	HMRC
Craig Ogilvie	HMRC
Sarah Scott- Wilson	HMRC
Elaine Benn	HMRC
Louise Tarpay	HMRC

Agenda Item	Main Points, Conclusions/Discussions, Decisions, Next Steps
1	Welcome / Agree Previous minutes
2	<p>IR35 & Intermediaries - Damian Lazenby/Mark Frampton</p> <p>Damian Lazenby updated the group:</p> <ul style="list-style-type: none"> • The government announced it will carefully consult on how to tackle non-compliance with the off-payroll working rules in the private sector. • One possible option is to extend the Off-payroll working in the public sector reform to the private sector - but this is a wider consultation looking at all the options. • This consultation will draw on the experience of recent reform in the

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	<p>public sector including through external research already commissioned by the government and due to be published in 2018, and take account of the needs of businesses and individuals who would implement any change.</p> <p>Members wanted the consultation to consider wider employment status issues and the effect on compliance of differences in levels of taxation for different business structures. Damian’s team were also working on the response to Matthew Taylor’s review of Employment Practices in the Modern Economy and the various issues would be coordinated.</p> <p>Members suggested that business costs and impacts of IR35 reform should be considered. HMRC explained the costs in the public sector was part of the independent research and the consultation would consider the costs in the private sector of the possible options.</p>
3	<p>MTD for Individuals/PAYE Refresh - Craig Ogilvie Craig Ogilvie updated the group on: Bank & Building Society Interest (BBSI) - earlier in the year HMRC contacted customers affected by these changes. HMRC staff have been trained to support customers should they call. The PTA has been updated to support customers with the change. Changes to gov.uk will also go live as planned. PAYE improvements / Dynamic Coding - Improving PAYE so that more customers pay the right amount of tax on their income as they earn it. Have been using information and new functionality to help keep the customer on track to pay the right amount of tax. This will result in fewer customers paying to little or too much tax and end year end. The changes went live on 2nd July. BAU triggers only and where customer accesses the Personal Tax Account and code changes. HMRC will continue to improve the system with future triggers and will deliver new functionality to pause in year adjustments from Jan to March in the tax year. Also reviewing estimated pay rules to make further improvements in 2018-19 tax year. Craig said that the group’s views and feedback would be very welcome. Agent Services - HMRC currently working on the Minimum Viable Product progressing Agent access on a wider scale and working toward something which can be used more widely - bearing in mind that security aspect is key. The MVP is planned to include pay and tax data for CY-1 to CY-4 and some CY information. Simple Assessment - allows HMRC to make a calculation of Income Tax liability without the need for an individual to complete a Self -Assessment tax return. The first group live are customers with PAYE underpayments (from 16/17) which cannot be recovered through their tax code. Letters started to doormat from 25th September. The next tranche of customers affected will be those newly claiming State Pension. Flexible Pension Drawdown - HMRC would like to better understand how the process for reporting and taxing flexible pension drawdown payments impacts Pension Providers/Agents and Individuals and would appreciate the groups early input: <ul style="list-style-type: none"> • How do you feel the current process works for all parties? • What are the biggest issues when making these types of payment? • What (if anything) should we be looking to change in relation to how these types of payment are reported and taxed? • What might the revised process look like? Send feedback to Nahid Khan for the attention of Sarah Scott-Wilson.</p>

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4	<p>RTI Post Implementation Review - Martin Delnon</p> <p>Martin gave an overview of why it took place - the review checked that the programme achieved what it set out to do and how the changes are working in normal business. RTI programme closed in June 15 and most of the PIR work took place between March 16 and March 17. Key findings and recommendations can be found in the link below</p> <p>https://www.gov.uk/government/publications/real-time-information-programme-post-implementation-review</p>
5	<p>Pace of Change</p> <p>Elaine Benn attended to give an overview of the role of the Customer Directorate and the current priorities, and to listen to members' views. A discussion was held on the opportunities being looked at to achieve the group's shared objectives;</p> <ul style="list-style-type: none">• earlier engagement on potential changes - policy driven or otherwise• more detailed consultation on implementation• timely and user-friendly guidance• creating a tax system that makes it easier for all customers to get things right <p>Members would be formally consulted with for their views on potential improvements via a survey in January 2018.</p>
6	<p>AOB - dealt with separately by email.</p> <p>Date of next meeting March 23 - London</p>