

Department for Work and Pensions

Work Programme Live Running Memo

To: Work Programme Providers

From: Contracted Employment Provision Directorate

Memo Serial Number: 160

Date: 1 July 2014

Subject: Work Programme Attachments

Action: For information

Timing: Immediate

Background

From June 2014 the new pricing schedule for the payment of Work Programme Attachments is operable. This involves 'nil' payments for those attachments made going forward.

Summary and action

In order to report accurate performance data and to inform the official statistics we need to be able to distinguish those payments that attract a 'nil' payment from any 'backed out' 'nil' payments. Currently the system is configured in such a way that a 'nil' payment and 'nil' backed out payment would present identical lines of MI leading to double counting of your performance.

To circumvent this potential discrepancy we have introduced a nominal '1p' payment for all 'nil' payments that are reported. This will allow 'backed out' 'nil' payments to be identified and discarded from reported statistics ensuring accurate performance reporting.

For providers this will have little impact. You will find payments of '1p' for all BPA's/Customer Group Opportunities with 'nil' payment ratings transferred to your account. These payments will then be recovered at the end of the period.

We hope that you will agree that this minor amendment to the process for claiming and recording outcome payments is sufficiently justified by the reward of clear and accurate MI that informs so much reporting.

Further Information Contact Details

All enquiries on the subject of this memo should be raised with your Performance Manager in the first instance; they will endeavour to provide you with an answer as soon as possible.

Regards

Work Programme Provision Enquiries Team