

# Department for Work and Pensions

## Work Programme Live Running Memo

**To:** Work Programme Providers

**From:** Work Programmes Division

**Memo Serial Number:** 117

**Date:** 4 June 2013

**Subject:** Revised ESF Compliance Monitoring regime

**Action:** For Information and action

**Timing:** Immediate

### Background

The ESF Compliance Management Team wish to cascade the following message, regarding the New Regime for compliance monitoring.

### Summary and action

The revised ESF Compliance monitoring regime commences 1 July 2013.

Improvements include revised ESF Compliance Monitoring Forms used by Compliance Officers and process improvements, including changes to the Performance Management role.

We will be 'testing' the new forms and processes in June via a series of 'pilots' in a small number of Contract Package Areas. All providers will then be monitored against the new regime from 1 July.

The CPA's and providers included in the testing are:

<b>Ingeus</b>	<b>CPA03</b>
<b>CDG</b>	<b>CPA04</b>
<b>Ingeus</b>	<b>CPA05</b>
<b>Ingeus</b>	<b>CPA08</b>
<b>G4S</b>	<b>CPA10</b>
<b>Ingeus</b>	<b>CPA16</b>
<b>Serco</b>	<b>CPA17</b>

Revised Provider Guidance will be released in due course, and this will be complemented by a Launch Event for all Providers, towards the end of June. A date and time for this will be arranged as soon as possible.

## **Further Information Contact Details**

All enquiries on the subject of this memo should be raised with your Performance Manager in the first instance; they will endeavour to provide you with an answer as soon as possible.

Regards

**Work Programme Provision Enquiries Team**