Project Performance and Assurance

What is it?

The Project Performance and Assurance workstrand seeks to ensure ICT projects deliver anticipated benefits and meet their value for money requirements, through implementing a robust performance management regime.

Why?

The public sector is committed to improving its performance in successfully delivering ICT projects by applying robust control and governance to ICT projects throughout their lifecycles. A specific ICT project performance and assurance regime is required to mitigate future risks of poorly performing ICT projects.

How?

- All organisations across the public sector will use proven techniques to ensure that they initiate appropriate projects in the first place and identify and resolve generic, cross-organisational and project specific issues impacting delivery.
- Robust control and governance in all public sector organisations so that their projects are challenged throughout their lifecycles and those that fail the challenge are halted and, depending on the reasons, either fixed or stopped.
- Increased transparency of ICT projects and their performance will help drive delivery and restore citizen confidence and trust.
- Active cost and benefit management in all public sector organisations, so that they can articulate the full cost and benefit of their complete ICT-enabled change agendas. They will also ensure:
    – that those benefits are locked into settlements
    – accountability for delivery is assigned and accepted
    – there is continuous assurance that benefits are being harvested as planned.

Contact

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