



# **Service Level Commitment ONE**

**11th November 2007 until 13th  
December 2008**

## **Part 1**

### **Service Level Commitment – General Provisions**

#### **1. CONSTRUCTION**

- 1.1 This is the Service Level Commitment referred to as “SLC1” in the Franchise Agreement dated [date] between the Secretary of State for Transport and Arriva Trains Cross Country Limited (the “Franchise Agreement”). Words and expressions defined in the Franchise Agreement shall, unless the context otherwise requires, have the same meaning when used in this Service Level Commitment.
- 1.2 The following provisions of this Part 1 shall apply in respect of the Service Level Commitment set out in Part 2.

#### **2. DAYS AND TIMES OF DAY**

- 2.1 Except to the extent the context otherwise requires, references to a day mean the period commencing at 0200 on one day and ending at 0159 on the following day and references to particular days of the week shall be construed accordingly.
- 2.2 References to periods of times and periods of days include the times and days such periods start and finish.
- 2.3 All references to time are to the twenty-four hour clock.
- 2.4 Except where expressly indicated to the contrary, references to “Summer” shall mean that period in any year from the last Saturday in May until the third Saturday in September and “Winter” is defined as any period other than “Summer.”
- 2.5 In addition, Newquay shall require a High Summer definition with services calling throughout July and August.

#### **3. SERVICES**

- 3.1 Except where expressly indicated to the contrary, references to services, all services or any part or any proportion of services are to be construed as references to the Passenger Services (or the relevant part or proportion thereof) required to be included by the Franchisee in its Timetable pursuant to Schedule 1.1 of the Terms and do not include such additional railway passenger services as the Franchisee may be permitted to provide from time to time under the Franchise Agreement.
- 3.2 Except where expressly indicated to the contrary, where an interval or frequency is specified for a service, such specification shall apply at the departure point for the relevant service.

3.3 Except where expressly indicated to the contrary, all services are to run in both directions and the requirements of the Service Level Commitment (including any interval between services, frequency of service or stopping pattern) are to apply in each direction.

3.4 Service Level Commitment 1 will be replaced by Service Level Commitment 2 commencing in December 2008.

#### **4. STATIONS/SERVICE EXTENSIONS**

4.1 Except where expressly indicated to the contrary and subject always to compliance with the other provisions of the Service Level Commitment (including any maximum Journey Times) and the Franchise Agreement nothing in the Service Level Commitment shall prevent services which are required to be included by, or on behalf of, the Franchisee in the Timetable pursuant to Schedule 1.1 of the Terms calling at any stations which are not specified in the Service Level Commitment or any relevant part of it.

4.2 The Franchisee may designate any station, at which a service calls, as a Request Stop Station, where such service need only call when a passenger or intending passenger wishes to join such service or leave such service at such station. Any such designation by the Franchisee shall be clearly advertised in advance to intending passengers (including in the Timetable).

4.3 Where a station is served by less than 80 per cent of services on a particular Route, that station shall be deemed to be a Limited Stop. All stations receiving a service of more than 80 per cent of services on a particular Route shall not be considered Limited Stop stations.

4.4 From time to time within a particular route or group of services, the Franchisee shall be required to extend services beyond the usual termination point. For example, the Plymouth to Edinburgh flow shall require extensions within the day to Dundee and Aberdeen.

4.5 Attention is drawn to Appendix 1 and 2 for summer Saturday and summer Sunday weekend additional services to and from Newquay and to and from Paignton.

#### **5. CONNECTIONS**

5.1 Except where expressly indicated to the contrary, a service that is required to be included in the Timetable, shall be provided so as to enable travel between the stations specified without passengers being required to change train. Where a service may be provided by a Connection or where a Connection is required to be provided between two services, such service or combination of services may be provided without change of train being required.

5.2 Except where expressly indicated to the contrary, where Connections are required to be provided by the Franchisee, the Franchisee shall ensure that the interval or waiting period between the two relevant services is of a sufficient

duration to allow passengers a reasonable period of time to transfer between such services.

- 5.3 Except where expressly indicated to the contrary, where services are subject to maximum Journey Times, such Journey Times shall not apply where the services are required to be, or may be, provided by Connections.

## **6 BANK HOLIDAYS**

The level of service required to be included in the Timetable for the following days shall, except to the extent the Secretary of State Authority otherwise agrees, be as follows:

<b>24 December:</b>	Services may be wound down for close of service by 2000;
<b>25th and 26<sup>th</sup> December</b>	No services are required to be operated;
<b>Weekdays falling between Christmas and New Year's Eve:</b>	Weekday service to operate. On the 27th December services may commence at 0800.
<b>New Year's Eve</b>	Services may be wound down for close of service by 2000;
<b>New Year (1st January):</b>	Weekday service to operate, unless otherwise shown in the Service Level Commitment. Services may commence at 0800. A Sunday service may be provided for journeys to and from Scotland but there is no requirement for services to be extended to or originate from stations north of Edinburgh.
<b>Other Bank Holidays:</b>	Saturday or Monday to Friday service to operate.

## **7. SERVICE INTERVALS**

- 7.1 Except where expressly indicated to the contrary, where the Franchisee is required to include within the Timetable, services for a specified period (which period shall commence and end with an Early Service or Late Service), with a specified interval between each such service during such period, then the following shall apply:

- (a) the minimum number of services to be included in the Timetable in such period shall be determined in accordance with the following formula:

$$S = \frac{TM}{IM}$$

where:

S is the minimum number of services to be included in the Timetable;

TM is the total minutes in the specified period; and

IM is the number of minutes in the specified interval, rounded down to the nearest whole number;

- (b) the interval between any two services during such period may be extended by:
  - (i) five minutes; or,
  - (ii) if greater, an amount of minutes equivalent to one-sixth of the specified interval between each service rounded down to the nearest whole number, subject to the other provisions of this paragraph 7.1 and such extension not exceeding ten minutes;
- (c) the interval between any two services may be reduced, subject to the other provisions of this paragraph 7.1, below the interval between each service required in accordance with paragraph 7.1(a) for such period, by such amount as the Franchisee may determine, provided that the quantum of services is maintained and provided that;
- (d) the interval between services during such specified period shall be such that, for any period which occurs during such specified period and has a duration equivalent to:

$((4 \times SI) + E)$  minutes where:

SI is equal to the specified interval between such services; and

E is equal to the extension permitted to such interval under paragraph 7.1(b),

at least four services shall be included in the Timetable in such period; and

- (e) the intervals between the start of such period of time and the first service in such period (save where such period of time starts with an Early Service) and between the last service in such period and the end of such period (save where such period of time ends with a Late Service) shall each be no more than the interval between each service specified for such period and (save where such

period of time starts and/or ends with an Early Service/Late Service) one of such intervals shall be no more than half such interval between each service.

- 7.2 Except where expressly indicated to the contrary, where one period ends and another period begins immediately thereafter and services are specified at different intervals for each such period, the maximum interval between the last service in the first period and the first service in the second period shall be the longer of the maximum intervals allowed for each such period.

## **8. ENGINEERING ACCESS**

- 8.1 The principles and cyclical programme developed for engineering access will be incorporated into both the Track Access Agreement (TAA) and Rules of the Route (ROTR) for the New Cross Country franchise.

### **Service Level Commitment**

#### **Section 1**

<b>Route 1:</b>	<b>Birmingham New Street – Edinburgh via Leeds and East Coast Main Line</b>
<b>Route 2:</b>	<b>Birmingham New Street – Newcastle</b>
<b>Route 3:</b>	<b>Birmingham New Street -Bournemouth</b>
<b>Route 4:</b>	<b>Birmingham New Street – Reading</b>
<b>Route 5:</b>	<b>Birmingham New Street – Plymouth</b>
<b>Route 6:</b>	<b>Birmingham New Street – Bristol Temple Meads</b>
<b>Route 7:</b>	<b>Birmingham New Street – Leicester (<i>Local Services</i>)</b>
<b>Route 8:</b>	<b>Birmingham New Street – Manchester Piccadilly</b>
<b>Route 9:</b>	<b>Cardiff Central / Birmingham New Street -Nottingham</b>
<b>Route 10:</b>	<b>Birmingham New Street-Leicester-Cambridge-Stansted Airport</b>

**Route 1      Birmingham New Street – Edinburgh via Leeds & East Coast Main Line**

**1.      ROUTE DEFINITION**

- 1.1 Services shall be provided between Birmingham New Street and Edinburgh, calling at Derby, Sheffield, Wakefield Westgate, Leeds, York, Darlington, Durham and Newcastle.
- 1.2 **Limited Stops** shall be made at Tamworth, Burton on Trent, Chesterfield, Morpeth, Alnmouth, Dunbar and Berwick-upon-Tweed, Haymarket, Motherwell, Glasgow Central.
- 1.3 **Limited Extensions** to Dundee and Aberdeen shall be provided calling at Inverkeithing, Kirkcaldy, Markinch, Ladybank (Dundee services only), Cupar, Leuchars, Dundee, Arbroath, Montrose and Stonehaven.
- 1.4 **Services shall originate or extend to stations south of Birmingham as specified in other Routes.**

**2.      SERVICE PATTERN MONDAYS TO FRIDAYS AND WINTER SATURDAYS**

- 2.1 Between and including the Early and Late Services, 14 services from Birmingham New Street to Edinburgh shall be provided at hourly intervals, calling at the stations specified in Paragraph 1.1. The service specified in Paragraph 2.3 need not call at Durham. . The Late Service may terminate at Newcastle.
- 2.2 Between and including the Early and Late Service 13 services (12 services SO) from Edinburgh to Birmingham New Street shall be provided at hourly intervals, (one two hour interval may apply) calling at the stations specified in Paragraph 1.1. On Monday to Friday, two services shall originate from Dundee and one from Aberdeen. On Saturdays, one service shall originate from Dundee and one from Aberdeen. (The service from Aberdeen need not call at Darlington).
- 2.3 A service departing from Birmingham New Street in this pattern between 1230 and 1430 shall be extended to Dundee, calling as specified. One other service during the day shall be extended to Aberdeen calling at the stations specified in Paragraph 1.3.
- 2.4 Two services departing from Birmingham New Street in this pattern between 1430 and 1630 shall be extended to Glasgow Central, calling as specified in Paragraph 1.2.

- 2.5 Three additional services shall depart from Birmingham New Street at hourly intervals after the Late Service calling at stations specified in paragraph 1.1. The first of these services may terminate at York and the last two may terminate at Leeds. On Saturdays, the last two of these services need not operate.
- 2.6 Two services shall be provided from Leeds to Birmingham New Street calling at the stations specified in paragraph 1.1. The first of these services shall depart between 0530 and 0630. The second of these services shall depart between 0640 and 0740, and need not call at Wakefield on Saturdays.
- 2.7 One service shall be provided to Birmingham New Street before the Early Service calling at the stations specified in Paragraph 1.1. This service may start at Newcastle. On Saturdays this service need not call at Leeds and Wakefield Westgate.
- 2.8 The services described in paragraphs 2.6 and 2.7 shall together form a pattern of services arriving at Birmingham New Street at hourly intervals, with one interval of 1 hour and 15 minutes permitted.
- 2.9 On Mondays to Fridays a service arriving at Birmingham New Street between 1230 and 1330 shall have originated from Dundee as specified in Paragraph 2.2.
- 2.10 Two services shall be provided from Glasgow Central to Edinburgh, the first departing between 0545 and 0615 shall call at Haymarket and the second between 0845 and 0915 shall call at Motherwell and Haymarket.. These services shall continue to Birmingham New Street and shall be part of the quantum as defined in Paragraph 2.2.

### **3 SERVICE PATTERN SUMMER SATURDAYS**

- 3.1 Between and including the Early and Late Services, 14 services from Birmingham New Street to Edinburgh shall be provided at hourly intervals, calling at the stations specified in Paragraph 1.1. One service need not call at Darlington. The Late Service may terminate at Newcastle.
- 3.2 Between and including the Early and Late services, 13 services from Edinburgh to Birmingham New Street shall be provided at hourly intervals, calling at the stations specified in Paragraph 1.1. The Early Service may start at Newcastle.



- 3.3 Before the Early Service three services shall be provided to Birmingham calling as specified in Paragraph 1.1. The earliest of these services may start at Sheffield to arrive in Birmingham New Street between 0745 and 0815; the second of these services may start at Leeds to arrive in Birmingham New Street between 0845 and 0915 and the third may start at York to arrive in Birmingham New Street between 0945 and 1015.
- 3.4 Two services specified in Paragraph 3.2 shall start at Glasgow Central calling at Motherwell.
- 3.5 Three additional services shall depart from Birmingham New Street after the Late Service calling at the stations specified in Paragraph 1.1. The first of these services may terminate at Newcastle; the second may terminate at York and the third may terminate at Leeds.
- 3.6 Two services specified in Paragraph 3.1 which depart from Birmingham New Street between 1430 and 1630 shall be extended to Glasgow Central, calling at Motherwell.
- 3.7 One service specified in Paragraph 3.2 shall originate from Aberdeen calling at Stonehaven, Montrose, Arbroath, Dundee, Leuchars, Cupar, Ladybank, Markinch, Kirkcaldy, Inverkeithing
- 3.8 One service arriving at Birmingham New Street between 2200 and 2230 may start from Newcastle.
- 3.9 Two services specified in Paragraph 3.1 shall continue to Dundee calling at Haymarket, Inverkeithing, Kirkcaldy, Markinch, Ladybank, Cupar, Leuchars and Dundee. One of these shall continue to Aberdeen calling at Arbroath, Montrose, Stonehaven and Aberdeen.

#### **4 SERVICE PATTERN SUNDAYS**

- 4.1 Between and including the Early and Late Service, 10 services shall be provided from Birmingham New Street to Edinburgh at hourly intervals calling as specified in Paragraph 1.1. One extension shall be provided to Dundee (calling as specified in Paragraph 1.3) and two extensions shall be provided to Glasgow Central calling at Haymarket and Motherwell.
- 4.2 After the Late Service, one additional service shall be provided from between Birmingham New Street to Newcastle calling as specified in Paragraph 1.1, with limited stops as specified in Paragraph 1.2.
- 4.3 Between 2000 and 2230, three further departures shall be provided from Birmingham New Street. One may terminate at York and two may terminate at Leeds.
- 4.4 Between and including the Early and Late Service 10 services shall be provided from Edinburgh to Birmingham New Street at hourly intervals

calling as specified in Paragraphs 1.1. One service shall originate from Glasgow Central.

- 4.5 Before the Early Service from Edinburgh, two additional services shall be provided to Birmingham New Street. One may start from Leeds and one may start from Newcastle.

## **5. Limited Stops (may be provided in conjunction with Route 2)**

### **5.1 Tamworth and Burton on Trent**

On Mondays to Saturdays four services arriving at both Sheffield and Birmingham New Street between 0730 and 0930 shall call.

### **5.2 Chesterfield**

- (a) On Mondays to Fridays four services and Saturdays three services arriving at Sheffield between 0700 and 1000 shall call.
- (b) On Mondays to Saturdays three services arriving at Birmingham New Street between 0700 and 0945 shall call.

### **5.3 Doncaster**

The service specified in Paragraph 2.7 shall call.

### **5.4 Morpeth**

On Mondays to Fridays four services (three services northbound Saturday) shall call in each direction. On Sundays one service shall call in each direction

### **5.5 Alnmouth**

On Mondays to Fridays eight services (seven services northbound Saturday) shall call in each direction. On Sundays one service shall call in each direction.

### **5.6 Berwick Upon Tweed**

On Mondays to Saturdays eight services shall call in each direction. On Sundays one service shall call in each direction.

### **5.7 Dunbar**

On Mondays to Saturdays six services shall call in each direction. On Sundays one service shall call in each direction.

## 6. EARLY AND LATE SERVICES

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Edinburgh	1130	1115	1430
Edinburgh to Birmingham New Street	1115	1115	1400

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Edinburgh	1900*	1745	1800
Edinburgh to Birmingham New Street	1800	1800	1745

\* This service may terminate at Newcastle.

## 7. MAXIMUM JOURNEY TIMES

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street - Edinburgh	5 hours 15 minutes with two exceptions of 5 hours 25 minutes permitted	5 hours 15 minutes permitted	Between 5 hours 6 minutes and 5 hours 19 minutes permitted
Edinburgh – Birmingham New Street	5 hours 4 minutes with one exception of 5 hours and 16 minutes permitted	5 hours 3 minutes with one exception of 5 hours and 18 minutes permitted	5 hours 3 minutes with three exceptions of 5 hours 13 minutes and one exception of 5 hours 17 minutes with one further exception of 5 hours 26

Route	Monday - Friday	Saturday	Sunday
			minutes permitted

## **Route 2      Birmingham New Street – Newcastle**

### **1.      ROUTE DEFINITION**

- 1.1 Services shall be provided between Birmingham New Street and Newcastle, calling at Derby, Chesterfield, Sheffield, Doncaster, York, Darlington and Durham.
- 1.2 **Limited Stops** shall be made at Tamworth, Burton-on-Trent, Dronfield, and Chester le Street.
- 1.3 **Services shall originate or extend to stations south of Birmingham as specified in other Routes.**

### **2.      SERVICE PATTERN MONDAYS TO FRIDAYS AND WINTER SATURDAYS**

- 2.1 Between and including the Early and Late Services, 14 services from Birmingham New Street to Newcastle shall be provided at hourly intervals calling at stations specified in paragraph 1.1. One service departing Birmingham New Street after 1900 may terminate at York. On Saturdays, the Late Service need not call at Darlington.
- 2.2 Between and including the Early and Late services, 15 services (12 on Saturdays) from Newcastle to Birmingham New Street shall be provided at hourly intervals calling as specified in Paragraph 1.1. The Late Service from Newcastle need not call at Doncaster. On Saturdays, the Early Service may start from York.
- 2.3 On Mondays to Fridays an additional service shall be provided from Birmingham New Street to Derby, departing from Birmingham New Street between 1730 and 1830.

- 2.4 On Monday to Friday the service departing from Newcastle between 1900 and 2000 may terminate at Sheffield.
- 2.5 Three additional services shall be provided from Derby to Birmingham New Street calling at Burton on Trent and Tamworth. The first of these services shall depart Derby between 0530 and 0629 and the other two services shall depart Derby between 0630 and 0800.
- 2.6 One additional service shall be provided from York (Saturdays from Leeds) to Birmingham New Street. Departing York or Leeds between 0600 and 0700 and shall call at Sheffield, Chesterfield and Derby.

### **3. SERVICE PATTERN SUMMER SATURDAYS**

- 3.1 Between and including the Early and Late Services, 19 services shall be provided from Birmingham New Street to Newcastle calling as specified in Paragraph 1.1. The Late Service may terminate at York.
- 3.2 Between and including the Early and Late Services, 12 services shall be provided from Newcastle to Birmingham New Street calling as specified in Paragraph 1.1. The Early Service may start at York. The following service need not call at Darlington and Doncaster.
- 3.3 The service arriving at Birmingham New Street between 0830 and 0845 shall originate from Leeds.
- 3.4 One additional service shall be provided from Newcastle to arrive Birmingham New Street between 2200 and 2230, calling as specified.

### **4. SERVICE PATTERN SUNDAYS**

- 4.1 Between and including the Early and Late Service, 11 services shall be provided from Birmingham New Street to Newcastle at hourly intervals, calling as specified in Paragraphs 1.1.
- 4.2 Between and including the Early and Late Service, nine services shall be provided from Newcastle to Birmingham New Street at hourly intervals,

calling as specified in Paragraphs 1.1. One of these services may start at Darlington.

- 4.3 Before the Early Service, two additional services shall be provided to Birmingham New Street, these may start from York, calling as specified in Paragraph 1.1. After the Late Service, one service shall be provided from Newcastle to Birmingham calling at the stations specified in Paragraph 1.1. This service shall depart from Newcastle no earlier than 2000 hrs.

## **5. MONDAY – SATURDAY LIMITED STOPS**

### **5.1 Tamworth**

- (a) Services departing Newcastle between 0715 and 1730 shall call two-hourly, and the Late Service shall call. The service from Newcastle between 1815 and the Late Service shall call.
- (b) Services departing Birmingham New Street between 0715 and 1545 shall call two-hourly. The service from Birmingham New Street departing between 1815 and 1845 shall call.

### **5.2 Burton on Trent**

- (a) Services departing Newcastle between 0715 and 1845, shall call two-hourly. The Late Service from Newcastle shall call.
- (b) Services departing Birmingham New Street between the Early Service and 1545, shall call two-hourly. After 1815 two services including the Late Service from Birmingham New Street shall call.
- (c) The service arriving at Birmingham New Street between 2030 and 2100 shall call.

### **5.3 Dronfield**

- (a) One service for Sheffield shall call between 0715 and 0800.
- (b) One service from Sheffield shall call between 1700 and 1730.

### **5.4 Chester-le-Street**

- (a) A service departing Newcastle between 0815 and 0845 shall call. Four services departing Newcastle between 0845 and 1715 shall call at intervals not exceeding three hours. Two services departing Newcastle between 1715 and 1845 shall call on Monday to Friday. . The penultimate service from Newcastle shall call.
- (b) A service arriving at Newcastle before 0930 Monday to Friday (1000 Saturday) which may have originated from Doncaster shall call.
- (c) Services departing Birmingham New Street between 1515 and the Late Service shall call at two hourly intervals.

#### 6. EARLY AND LATE SERVICES

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Newcastle	1015	1015	1300
Newcastle to Birmingham New Street	0945	1015	1345

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Newcastle	1915	1900	1915
Newcastle to Birmingham New Street	2015	1830	1815

**7. MAXIMUM JOURNEY TIMES**

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street - Newcastle	3 hours and 40 minutes permitted	3 hours and 30 minutes with two exceptions of 4 hours 8 minutes permitted	3 hours 25 minutes with one exception of 3 hours 31 minutes with one further exception of 3 hours 50 minutes permitted.
Newcastle – Birmingham New Street	3 hours and 17 minutes with four exceptions up to 3 hours and 28 minutes. One further exception of 3 hours 33 minutes permitted	3 hours and 22 minutes with two exceptions of 3 hours and 27 minutes permitted and one exception of 3 hours and 55 minutes	3 hours 30 minutes with one exception of 3 hours 46 minutes permitted

**Route 3      Birmingham New Street – Bournemouth**

**1. ROUTE DEFINITION**

- 1.1 Services shall be provided between Birmingham New Street and Bournemouth, calling at Birmingham International, Coventry, Leamington Spa, Banbury, Oxford, Reading, Basingstoke, Winchester, Southampton Airport Parkway, Southampton Central and Brockenhurst.
- 1.2 **Services shall originate or extend to stations north of Birmingham as specified in other Routes.**



## **2. SERVICE PATTERN MONDAYS TO FRIDAYS AND WINTER SATURDAYS**

Between and including the Early and Late Services, 14 services (13 on Saturdays) shall be provided from Birmingham New Street to Bournemouth at hourly intervals calling at stations specified in paragraph 1.1. The Late Service may terminate at Reading..

Between and including the Early and Late Services, 15 services shall be provided from Bournemouth to Birmingham New Street at hourly intervals calling at the stations specified in Paragraph 1.1. The Early Service may start from Southampton Central. On departures before 0900, one interval of 1 hour 15 minutes may apply.

In conjunction with Route 4, a half hourly service shall be provided between Birmingham New Street and Reading in both directions, between the Early Service and 2015 Monday to Friday and 1915 Saturdays.

On Mondays to Fridays two services from Bournemouth may call to set down only at Coventry and Birmingham International and two services from Birmingham New Street may call to set down only at Birmingham International and Coventry.

Three northbound services may call to set down only at Oxford.

2.6 Two services departing Birmingham New Street between 1945 and 2115 may terminate at Southampton Central.

2.7 One additional service shall be provided before the Early Service to Birmingham New Street. This service may start at Southampton Central.

## **3. SERVICE PATTERN SUMMER SATURDAYS**

3.1 Between and including the Early and Late services, 15 services shall be provided between Birmingham New Street and Bournemouth in both directions at hourly intervals, calling as specified in Paragraph 1.1.

3.2 A service departing Birmingham New Street between 1545 and 1615 may terminate at Southampton Central.

3.3 A service departing Birmingham New Street between 1645 and 1715 may call at Birmingham International and Coventry to pick up only.

3.4 The penultimate and Late Services from Birmingham New Street may terminate at Southampton Central.

3.5 A service arriving at Birmingham New Street between 2130 and 2200 may start from Southampton Central.

#### 4. SERVICE PATTERN SUNDAYS

4.1 Between and including the Early and Late Service, 13 services shall be provided from Birmingham New Street to Bournemouth at hourly intervals, calling as specified in Paragraph 1.1. One interval of 1 hour 15 minutes shall be permitted. The penultimate service and the Late Service may terminate at Southampton Central.

4.2 Between and including the Early and Late Service, 11 services shall be provided from Bournemouth to Birmingham New Street at hourly intervals, calling as specified in Paragraph 1.1.

4.3 Before the Early Service, one additional service shall be provided to Birmingham New Street which may start from Southampton Central. This service need not call at Winchester.

#### 5. EARLY AND LATE SERVICES

Route	Early Service arrives at destination no later than:		
	Monday - Friday	Saturday	Sunday
Birmingham New Street to Bournemouth	0930	1030	1245
Bournemouth to Birmingham New Street	0900	0900	1300

Route	Late Service departs no earlier than		
	Monday - Friday	Saturday	Sunday
Birmingham New Street to Bournemouth	2045	2045	2100
Bournemouth to Birmingham New Street	1945	1945	1930

#### 6. MAXIMUM JOURNEY TIMES

Route	Monday - Friday	Saturday	Sunday
Birmingham New Street - Bournemouth	3 hours and 12 minutes with three exceptions of 3	3 hours and 12 minutes with two exceptions of 3 hours 27 minutes	3 hours 29 minutes with one exception of

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
	hours 27 minutes permitted	permitted.	3 hours 44 minutes permitted
Bournemouth – Birmingham New Street	3 hours with two exceptions of 3 hours and 3 minutes and one exception of 3 hours 7 minutes. One further exception of 3 hours 16 minutes permitted	3 hours with four exceptions of up to 3 hours 8 minutes permitted.	3 hours and 7 minutes with one exception of 3 hours 10 minutes and one further exception of 3 hours 33 minutes permitted

#### **Route 4      Birmingham New Street – Reading**

##### **1.      ROUTE DEFINITION**

- 1.1 Services shall be provided between Birmingham New Street and Reading, calling at Leamington Spa, Banbury and Oxford.
- 1.2 **Limited Extensions** shall be provided to Gatwick Airport and Brighton, calling at Kensington Olympia and East Croydon or Guildford and Redhill, then Gatwick Airport and Haywards Heath.
- 1.3 **Services shall originate or extend to stations north of Birmingham, as specified in other Routes.**

##### **2.      SERVICE PATTERN MONDAYS TO FRIDAYS AND SATURDAYS**

- 2.1 Between and including the Early and Late Services, 14 services shall be provided at hourly intervals between Birmingham New Street and Reading in both directions, calling at the stations specified in Paragraph 1.1.
- 2.2 Services shall be provided in conjunction with services defined in Route 3 to form a half-hourly pattern between Birmingham New Street and Reading. On Saturdays from Birmingham New Street, the half hourly pattern shall commence at 0700.
- 2.3 A service departing from Reading between 0615 and 0715 shall originate from Gatwick Airport, calling at Redhill and Guildford.

- 2.4 A service departing from Reading between 1030 and 1230 and between 1530 and 1730 shall originate from Brighton and shall call at Haywards Heath (first service only) and Gatwick Airport then East Croydon and Kensington Olympia.
- 2.5 A service departing from Reading between 1730 and 1930 may originate from Guildford.
- 2.6 A service departing from Birmingham New Street between 0900 and 1100 shall be extended to Brighton and shall call at Gatwick Airport and Haywards Heath. This service may also call at Kensington Olympia and East Croydon.
- 2.7 A service departing from Birmingham New Street between 1330 and 1530 may be extended to Guildford.
- 2.8 A service departing from Birmingham New Street between 1600 and 1800 shall be extended to Brighton and shall call at Gatwick Airport and Haywards Heath and may also call at Guildford and Redhill.
- 2.9 On Mondays to Fridays a service departing from Birmingham New Street between 1830 and 2030 may be extended to Gatwick Airport calling at Guildford and Redhill.

### **3. SERVICE PATTERN SUNDAYS**

- 3.1. Between and including the Early and Late Service nine services shall be provided between Birmingham New Street and Reading at hourly intervals, calling as specified in Paragraph 1.1. The penultimate service shall extend to Brighton and the Late Service shall extend to Gatwick Airport, calling as specified in Paragraph 1.2.
- 3.2 Between and including the Early and Late Service, eight services shall be provided between Reading and Birmingham New Street at hourly intervals, calling as specified in Paragraph 1.1. The Early Service may start from Brighton calling as specified in Paragraph 1.2.

### **4. EARLY AND LATE SERVICES**

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Reading	0815	0815	1230
Reading to Birmingham	0830	0830	1330

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
New Street			

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Reading	1915	1815	1830
Reading to Birmingham New Street	1915	1815	1830

## 5. MAXIMUM JOURNEY TIMES

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street - Reading	1 hour 43 minutes permitted	1 hour 43 minutes permitted	1 hour 43 minutes permitted
Reading – Birmingham New Street	1 hour 43 minutes permitted	1 hour 43 minutes permitted	1 hour 43 minutes permitted

## **Route 5   Birmingham New Street – Plymouth**

### **1.     ROUTE DEFINITION**

- 1.1. Services shall be provided between Birmingham New Street and Plymouth, calling at Cheltenham Spa, Bristol Parkway, Bristol Temple Meads, Taunton, Exeter St Davids, Newton Abbot and Totnes.
- 1.2 **Limited Stops** shall be made at Gloucester, Weston-super-Mare and Tiverton Parkway, as required for local busy periods. On Winter Sundays, Gloucester may replace Birmingham New Street as the termination/start point for this route when engineering work occurs.
- 1.3 **Limited Extensions** shall be provided to Penzance calling at Liskeard, Bodmin Parkway, Par, Newquay, St Austell, Truro, Redruth, Camborne and St Erth, also Paignton calling at Torquay.
- 1.4 **Services shall originate or extend to stations north of Birmingham as specified in other Routes.**

### **2.     SERVICE PATTERN MONDAYS TO FRIDAYS AND WINTER SATURDAYS**

- 2.1 Between and including the Early and Late Services, 12 services shall be provided from Birmingham New Street to Plymouth at hourly intervals, calling at the stations specified in Paragraph 1.1. The Late Service from Birmingham New Street may terminate at Bristol Temple Meads. .
- 2.2 Between and including the Early and Late Services, 14 services shall be provided from Plymouth to Birmingham New Street at hourly intervals, calling at the stations specified in Paragraph 1.1. One interval of one hour and twenty minutes shall be permitted on services from Plymouth.
- 2.3 In conjunction with services specified in Route 6, a half hourly service shall be provided between Birmingham New Street and Bristol Temple Meads in both directions, between the Early Service and 1945 Monday to Friday and from 0800 until 1945 Saturday.
- 2.4 Before the Early Service to Birmingham New Street, two additional services shall be provided. The first shall originate from Exeter St Davids between 0600 and 0630, calling at Tiverton Parkway, Taunton and then the stations specified in Paragraph 1.1. The second shall originate from Bristol Temple Meads between 0600 and 0630 and call at the stations specified in Paragraph 1.1 plus Gloucester.
- 2.5 Two services arriving at Plymouth from Birmingham New Street between 1715 and 2015 shall be extended to Penzance and shall call at

the relevant stations as specified in Paragraph 1.3. The second of these services need not call at Par.

- 2.6 On Mondays to Fridays three services departing from Plymouth between 0900 and 1145 shall have originated from Penzance and shall call at the relevant stations specified in Paragraph 1.3.
- 2.7 An additional service may be provided from Penzance to Plymouth departing between 2000 and 2100 and calling at the relevant stations specified in Paragraph 1.3.
- 2.8 After the Late Service from Birmingham New Street, two additional services (One on Saturdays) shall be provided calling at the stations specified in Paragraph 1.1. These services may terminate at Bristol Temple Meads.

### **3. SERVICE PATTERN SUMMER SATURDAYS**

#### **3.A APPENDIX 2 TO THIS SLC SUPERCEDES INSTRUCTIONS FOR PROVISION OF SERVICES TO AND FROM PAIGNTON OUTLINED IN ROUTES 5 AND 6 ON SUMMER SATURDAYS.**

- 3.1 With the exception of the following paragraph and those contained in Appendix 2, the Summer Saturday service to and from Birmingham New Street will be the same as for Winter Saturdays
- 3.2 In conjunction with Route 6, two services in each direction between Birmingham New Street and Plymouth shall be extended to and from Penzance calling at Bodmin Parkway, Liskeard, Par, St Austell, Truro, Redruth, Camborne, St Erth and Penzance. Additionally one of these services in each direction shall call at Lostwithiel and Hayle.

### **4. SERVICE PATTERN SUNDAYS**

- 4.1 Between and including the Early and Late Service, 10 services shall be provided from Plymouth and Gloucester/Birmingham New Street at hourly intervals, calling as specified in Paragraphs 1.1 and 1.2. Three services shall start from Penzance, calling at the relevant stations specified in Paragraph 1.3.
- 4.2 After the Late Service, one additional service may be provided from Plymouth to Gloucester/Birmingham New Street.

4.3 Between and including the Early and Late Service, 10 services shall be provided from Birmingham New Street/Gloucester to Plymouth at hourly intervals, calling as specified in Paragraphs 1.1 and 1.2. The Early Service may terminate at Paignton instead of Plymouth and two services within this group shall be extended to Penzance, calling at the relevant stations specified in Paragraph 1.3.

4.4 After the Late Service, two further additional services may be provided from Birmingham New Street/Gloucester to Bristol Temple Meads.

## 5. Service Pattern Summer Sundays

5.1 On summer Sundays one service shall be extended from Newquay to Birmingham New Street or north thereof, calling as specified in Paragraph 1.3. This extension may be provided in lieu of one Penzance extension specified in Paragraph 4.1.

## 6. EARLY AND LATE SERVICES

	Early Service arrives at destination no later than:		
Route	Monday - Friday	Saturday	Sunday
Birmingham New Street to Plymouth	1100	1000#	1500
Plymouth to Birmingham New Street	1015	1015	1300

### # Time at Exeter St David's

	Late Service departs no earlier than:		
Route	Monday - Friday	Saturday	Sunday
Birmingham New Street to Plymouth	2000	2100*	2000
Plymouth to Birmingham New Street	1815	1815	1815



**\* MAY TERMINATE AT BRISTOL TEMPLE MEADS**

**7. MAXIMUM JOURNEY TIMES**

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Plymouth	3 hours and 38 minutes with two exceptions of 3 hours and 45 minutes with one further exception of 4 hours and 3 minutes permitted	3 hours and 38 minutes with two exceptions of 3 hours and 50 minutes permitted	3 hours 38 minutes with two exceptions of 3 hours 50 minutes permitted
Plymouth to Birmingham New Street	3 hours and 50 minutes one exception of 4 hours permitted	3 hours and 50 minutes one exception of 4 hours permitted	3 hours 37 minutes with exception of 3 hours 57 minutes permitted

## **Route 6          Birmingham New Street – Bristol Temple Meads**

### **1.      ROUTE DEFINITION**

1.1 Services shall be provided between Birmingham New Street and Bristol Temple Meads, calling at Cheltenham Spa and Bristol Parkway.

#### **1.2      Limited Stops**

Limited Stops shall be made at: Worcester Shrub Hill, Gloucester, Severn Tunnel Junction, Newport, Cardiff Central, Filton Abbey Wood, Patchway, Taunton, Tiverton Parkway, Exeter St Davids, Dawlish, Teignmouth, Newton Abbot, Totnes, Torquay, Paignton, Plymouth, Liskeard, Bodmin Parkway, Par, Newquay, St Austell, Truro, Redruth, Camborne, St Erth and Penzance as specified in Paragraphs 2, 3 and 4 plus and Appendices 1 and 2.

On Sundays, Gloucester may replace Birmingham New Street as the termination/start point for this route when engineering work occurs.

1.3 **Services shall originate or extend to stations north of Birmingham as specified in other Routes.**

### **2.      SERVICE PATTERN MONDAYS TO FRIDAYS AND WINTER SATURDAYS**

2.1 Between and including the Early and Late Services on Mondays to Fridays 13 services shall be provided and on Winter Saturdays 11 services shall be provided from Birmingham New Street to Bristol Temple Meads at hourly intervals, calling as specified in Paragraph 1.1.

2.2 Between and including the Early and Late Services, on Mondays to Fridays 14 services shall be provided and nine services on Winter Saturdays shall be provided from Bristol Temple Meads to Birmingham New Street at hourly intervals, calling as specified in Paragraph 1.1. On Mondays to Fridays there may be one interval of three hours between the penultimate and the Late Service from Bristol Temple Meads.

2.3 In conjunction with services defined in Route 5, a half hourly service shall be provided from Birmingham New Street to Bristol Temple Meads between 0700 and the Late Service. In the Bristol Temple Meads to Birmingham New Street direction a half hourly service shall be provided between the Early Service and 1945.

2.4 A service from Birmingham New Street departing between 0930 and 1030 shall extend to Paignton and shall call at Taunton, Tiverton Parkway, Exeter St Davids, Dawlish, Teignmouth, Newton Abbot and Torquay.

2.5 A service arriving at Bristol Temple Meads between 1445 and 1600 shall be extended to Penzance and shall call at Taunton, Exeter St

Davids, Newton Abbot and Plymouth, Liskeard, Bodmin Parkway, Par, St Austell, Truro, Redruth, Camborne and St Erth.

- 2.6 On Saturdays a service arriving at Bristol Temple Meads between 1945 and 2045 shall be extended to Plymouth and shall call at Taunton, Tiverton Parkway, Exeter St Davids, Newton Abbot and Totnes.
- 2.7 A service from Birmingham New Street departing between 1715 and 1815 shall be extended to Cardiff and shall call at Filton Abbey Wood, Patchway, Severn Tunnel Junction, Newport (Gwent.)
- 2.8 One service towards Cardiff Central shall call at Gloucester between 1730 and 1900. One service towards Birmingham New Street shall call at Gloucester between 0630 and 0730.
- 2.9 A service from Bristol Temple Meads departing between 0645 and 0800 on Mondays to Fridays and between 0845 and 1015 on Saturdays shall have originated at Cardiff Central and shall call at Newport (Gwent), Severn Tunnel Junction, Patchway and Filton Abbey Wood.
- 2.10 On Mondays to Fridays a service from Bristol Temple Meads departing 1130 and 1230 shall have originated at Paignton and shall call at Torquay, Newton Abbot, Teignmouth, Dawlish, Exeter St Davids, Tiverton Parkway and Taunton.
- 2.11 A service from Bristol Temple Meads departing between 1530 and 1630 shall have originated at Paignton and shall call at Torquay, Newton Abbot, Teignmouth, Dawlish, Exeter St Davids, Tiverton Parkway and Taunton.
- 2.12 On Saturdays, between 2030 and 2100, one further service may be provided from Cardiff Central to Birmingham New Street and shall call at Newport (Gwent), Gloucester, Cheltenham Spa and Worcester Shrub Hill.

### **3. SERVICE PATTERN SUMMER SATURDAYS.**

#### **3.A APPENDIX 2 TO THIS SLC SUPERCEDES INSTRUCTIONS FOR PROVISION OF SERVICES TO AND FROM PAIGNTON OUTLINED IN ROUTES 5 AND 6 ON SUMMER SATURDAYS.**

- 3.1 Between and including the Early and Late Services 10 services shall be provided at hourly intervals from Birmingham New Street to Bristol Temple Meads calling at stations specified in Paragraph 1.1.
- 3.2. Between and including the Early and Late Services 11 services shall be provided at hourly intervals from Bristol Temple Meads to Birmingham

New Street calling at stations specified in Paragraph 1.1. One interval of two hours is permitted between the Penultimate and the Late Services.

- 3.3 A service departing from Bristol Temple Meads between 0945 and 1015 shall have originated from Cardiff Central and shall call at Newport.
- 3.4 In conjunction with Route 5, two trains, originating from or terminating at Birmingham New Street shall be extended to and from Penzance calling at Bodmin Parkway, Liskeard, Par, St Austell, Truro, Redruth, Camborne, St Erth and Penzance.
- 3.5 One of these services in each direction shall call at Lostwithiel and Hayle. Extensions to and from Penzance may call at Taunton, Tiverton Parkway, Exeter St David's, Newton Abbot, Totnes and Plymouth.

#### **4. SERVICE PATTERN SUNDAYS**

- 4.1 Between and including the Early and Late Service, nine services shall be provided from Bristol Temple Meads to Birmingham New Street at hourly intervals, calling as specified in Paragraph 1.1. Throughout the sequence, services may originate from Cardiff Central, calling at Newport (Gwent) or Paignton calling at Torquay, Newton Abbot, Teignmouth, Dawlish, Exeter St Davids, Tiverton Parkway and Taunton.
- 4.2 Between and including the Early and Late Service, eight services shall be provided from Birmingham New Street to Bristol Temple Meads at hourly intervals, calling as specified in Paragraph 1.1. Throughout the sequence, services may be extended to Cardiff Central or Paignton calling as per the pattern specified in Paragraph 4.1 above.

## 5. Early and Late Services

	<b>Early Service arrives at destination no later than</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Bristol Temple Meads	0820	1030 (Winter) 1130 (Summer)	1315
Bristol Temple Meads to Birmingham New Street	0845	0945 (Winter) 1140 (Summer)	1230

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Bristol Temple Meads	1930	1930 (Winter) 1830 (Summer)	1830
Bristol Temple Meads to Birmingham New Street	2045	1745 (Winter) 2045 (Summer)	1845

## 6. MAXIMUM JOURNEY TIMES

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Bristol Temple Meads	1 hour and 34 minutes with one exception of 1 hour 42 minutes with one further exception of 1 hour 57 minutes permitted.	1 hour and 33 minutes	1 hour 34 minutes
Bristol Temple Meads to Birmingham New Street	1 hour and 30 minutes with two exceptions of 1 hour 45 minutes permitted	1 hour and 30 minutes with one exception of 2 hours permitted	1 hour 28 minutes with one exception of 1 hour 37 minutes permitted

## **Route 7      Birmingham New Street - Leicester (Local Services)**

### **1.      Route Definition**

- 1.1      Services shall be provided between Birmingham New Street and Leicester, calling at Coleshill Parkway, Nuneaton, Hinckley and Narborough.
- 1.2      Limited stops shall be provided at Water Orton and South Wigston.
- 1.3      **The operator shall use reasonable endeavours to schedule services in Route 7 with services provided in Route 10, to maintain a regular interval service pattern between Birmingham and Leicester, calling at Nuneaton.**

### **2.      Service Pattern – Mondays to Fridays and Saturdays**

- 2.1      Between and including the Early and Late Services, 16 services (15 Saturdays) shall be provided from Birmingham New Street to Leicester at hourly intervals, calling at the stations specified in Paragraph 1.1. Six of these services need not call at Coleshill Parkway. On Monday to Friday one additional service shall be provided departing Birmingham New Street between 1700 and 1800 which need not call at Narborough. One interval of two hours is permitted for services from Birmingham New Street to Leicester.
- 2.2      After the Late Service on Mondays to Fridays, one additional service shall be provided from Birmingham New Street to Leicester between 2200 and 2230, calling at the stations specified in Paragraph 1.1.
- 2.3      After the Late Service on Saturdays, two additional services shall be provided from Birmingham New Street to Leicester at hourly intervals between 2100 and 2230, calling at the stations specified in Paragraph 1.1. The interval between the Late Service and the first of these additional services may be extended up to one hour 25 minutes.
- 2.4      Between 0545 and 0700 on Mondays to Fridays, two additional services shall be provided from Leicester to Birmingham New Street, at an interval between services of not less than 40 minutes.
- 2.5      Between 0530 and 0700 on Saturdays, two additional services shall be provided at hourly intervals from Leicester to Birmingham New Street.
- 2.6      Between and including the Early and Late Services, 14 services shall be provided from Leicester to Birmingham New Street at hourly intervals, calling at the stations specified in Paragraph 1.1. Two of these need not call at Coleshill Parkway. An interval not exceeding 1 hour 20 minutes may exist between two services departing Leicester between 1600 and 1859.

- 2.7 After the Late Service, one additional service shall be provided from Leicester to Birmingham New Street between 2215 and 2245, calling at the stations specified in Paragraph 1.1.

### **3. Service Pattern - Sunday**

- 3.1 Between and including the Early and Late Services, services shall be provided between Birmingham New Street and Leicester at hourly intervals in both directions, calling at the stations specified in Paragraph 1.1.
- 3.2 After the Late Service, two additional services shall be provided from Birmingham New Street to Leicester at two-hourly intervals between 1930 and 2215, calling at the stations specified in Paragraph 1.1.
- 3.3 After the Late Service, two additional services shall be provided from Leicester to Birmingham New Street at two-hourly intervals between 2100 and 2330, calling at the stations specified in Paragraph 1.1.

### **4. Limited Stops**

#### **4.1 Water Orton – Services from Birmingham New Street to Leicester**

Water Orton shall be served as follows:

- (a) On Mondays to Fridays, by five services departing Birmingham New Street at two-hourly intervals between 0830 and 1700. Two services specified in Paragraph 2.1 and departing Birmingham New Street in each of the time periods 1700-1800 and 1900-2000 shall also call at Water Orton.
- (b) On Saturdays, by five services by services departing Birmingham New Street at two-hourly intervals between 0830 and 1700, also by the Late Service.
- (c) There is no requirement for Water Orton to be served on Sundays.

#### **4.2 Water Orton – Services from Leicester to Birmingham New Street**

Water Orton shall be served as follows:

- (a) On Mondays to Fridays, by four services departing Leicester at two-hourly intervals between 0900 and 1600. The second service specified in Paragraph 2.4 shall also call at Water Orton.
- (b) On Saturdays, by four services by services departing Leicester at two-hourly intervals between 0900 and 1600. The second service specified in Paragraph 2.5 shall also call at Water Orton.
- (c) There is no requirement for Water Orton to be served on Sundays.

#### 4.3 South Wigston – Services from Birmingham New Street to Leicester

South Wigston shall be served as follows:

<b>Departs Birmingham New Street between:</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
0500-0759	three services, at hourly intervals	three services, at hourly intervals	N/A
0800-1559	four services, at two-hourly intervals	four services, at two-hourly intervals	Hourly service, between and including the Early and Late Services; both services in Paragraph 3.2
1600-1959	three services, at hourly intervals	three services, at hourly intervals, including the Late Service	
2000 and later	Late Service and service in Paragraph 2.2	both services in Paragraph 2.3	

#### 4.4 South Wigston – Services from Leicester to Birmingham New Street

South Wigston shall be served as follows:

<b>Departs Leicester between:</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
0500-0759	both services in Paragraph 2.4	both services in Paragraph 2.5	N/A
0800-1559	three services, at two-hourly intervals between 1000- 1459	four services, at two-hourly intervals between 0800-1459 (incl. Early Service)	Hourly service, between and including the Early and Late Services; both services in Paragraph 3.3
1600-1959	three services, at hourly intervals	four services, at hourly intervals	
2000 and later	Late Service and service in Paragraph 2.7	two services, at hourly intervals (incl. Late Service) and service in Paragraph 2.7	



## 5. Early and Late Services

<b>Early Service arrives at destination no later than:</b>			
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street - Leicester	0655	0655	1100
Leicester – Birmingham New Street	0915	0915	1230

<b>Late Service departs no earlier than:</b>			
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street - Leicester	2045	1945	1745
Leicester – Birmingham New Street	2100	2100	1900

## 5. Maximum Journey Times

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street - Leicester	<b>1 hour 1 minute.</b> One service may take up to 1 hour 3 minutes.	1 hour 1 minute	1 hour 1 minute
Leicester – Birmingham New Street	<b>1 hour 4 minutes.</b> One service may take up to 1 hour 9 minutes.	<b>1 hour 5 minutes.</b> One service may take up to 1 hour 11 minutes.	<b>1 hour 5 minutes.</b> One service may take up to 1 hour 7 minutes.

## **Route 8      Birmingham New Street – Manchester Piccadilly**

### **1.      ROUTE DEFINITION**

- 1.1 Services shall be provided between Birmingham New Street and Manchester Piccadilly, calling at Wolverhampton, Stafford, Stoke-on-Trent, Macclesfield and Stockport.
- 1.2 **Limited Stops** shall be made at Stafford, Crewe, Wilmslow and Congleton.
- 1.3 **Services shall originate or extend to stations south of Birmingham as specified in other Routes.**

### **2.      SERVICE PATTERN MONDAYS TO FRIDAYS**

- 2.1 Between and including the Early and Late Services on Mondays to Fridays, 28 services shall be provided at half-hourly intervals from Birmingham New Street to Manchester Piccadilly, calling as specified in Paragraphs 1.1. One interval of 1 hour and two further intervals of 50 minutes shall be permitted. Two services need not call at Wolverhampton.
- 2.2 Between and including the Early and Late Services, 29 services shall be provided from Manchester Piccadilly to Birmingham New Street, calling as specified in Paragraph 1.1. The Early Service need not call at Stockport or Macclesfield.
- 2.3 One interval of 1 hour 30 minutes shall be permitted between the penultimate service and the Late Service from Manchester Piccadilly.
- 2.4 Before the Early Service one additional service shall be provided from Birmingham New Street and one additional service shall be provided prior to the Early Service from Manchester Piccadilly. The additional service in the to Birmingham New Street direction may start from Crewe and may be provided by another operator.

### **3.      SERVICE PATTERN WINTER AND SUMMER SATURDAYS.**

- 3.1 On Saturdays, between and including the Early and Late Services, 28 services shall be provided from Birmingham New Street to Manchester Piccadilly, at half hourly intervals calling as specified in Paragraphs 1.1. One interval of one hour may be permitted between the Penultimate and

the Late Service. Services in this clause may be provided by another operator.

- 3.2 Between and including the Early and Late Service, 29 services shall be provided from Manchester Piccadilly to Birmingham New Street at half hourly intervals, calling as specified in Paragraphs 1.1. Services in this clause may be provided by another operator.
- 3.3 In the Birmingham New Street to Manchester Piccadilly direction, one additional service shall be provided before the Early Service and after the Late Service, calling as specified in paragraphs 1.1.
- 3.4 In the Manchester Piccadilly to Birmingham New Street direction, one additional service shall be provided before the Early Service, calling as specified in Paragraphs 1.1.

#### **4. Service Pattern Sundays**

- 4.1 Between and including the Early and Late Service, 25 services shall be provided between Birmingham New Street and Manchester Piccadilly, calling as specified in Paragraph 1.1. Services in this clause may be provided by another operator.
- 4.2 Between and including the Early and Late Service, 26 services shall be provided between Manchester Piccadilly and Birmingham New Street, calling as specified in Paragraph 1.1. Services in this clause may be provided by another operator.

#### **5 Limited Stops**

##### **5.1 Stafford**

(a) On Mondays to Fridays five services shall call and on Saturdays three services shall call and Sundays all services departing Birmingham New Street between 0545 and 0859 shall call.

(b) On Mondays to Saturdays and Sundays one train per hour departing Birmingham between 0900 and 1759 shall call.

(c) On Mondays to Saturdays and Sundays three services departing Birmingham New Street after 1800 shall call. The last of these shall not depart Birmingham New Street before 2215, and need not call at Macclesfield and Stockport.

(d) On Mondays to Fridays four services shall call, on Saturdays and Sundays all services arriving Birmingham New Street between 0630 and 1014 shall call.

(e) On Mondays to Fridays and Sundays one train per hour and on Saturdays three trains in time band arriving Birmingham New Street between 1015 and 2014 shall call.

(f) On Mondays to Fridays 5 services and on Saturdays 2 services and Sundays all services arriving in Birmingham New Street after 2015 shall call.

## **5.2 Crewe and Wilmslow**

(a) On Mondays to Fridays one service departing Birmingham New Street between 1945 and 2015 shall call.

(b) The service to Birmingham New Street as specified in Paragraph 2.4 shall call only at Crewe.

## **5.3 Congleton**

(a) Three services on Mondays to Fridays (two on Saturdays) arriving in Manchester Piccadilly between 0700 and 0915 shall call.

(b) On Mondays to Fridays and Saturdays, one service departing Birmingham New Street between 1700 and 1800 shall call.

(c) On Mondays to Fridays one service arriving in Birmingham New Street between 0800 and 0900 shall call.

(d) Three services (two on Saturdays) departing Manchester Piccadilly between 1630 and 1930 shall call.

(e) Off Peak and on Saturdays services shall call in both directions at two hourly intervals.

## **6. Early and Late Services**

Route	Early Service arrives at destination no later than:		
	Monday - Friday	Saturday	Sunday
Birmingham New Street to Manchester Piccadilly	0845	0845	1115
Manchester Piccadilly to	0845	0900	1115

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street			

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Manchester Piccadilly	2100	2200	2200
Manchester Piccadilly to Birmingham New Street	2100	2045	2115

## 7. MAXIMUM JOURNEY TIMES

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Birmingham New Street to Manchester Piccadilly	1 hour and 45 minutes but 35% to complete the journey within 1 hour and 32 minutes. One exception of 1 hour 59 minutes permitted.	1 hour and 44 minutes with one interval of 1 hour and 51 minutes permitted.	1 hour 45 minutes
Manchester Piccadilly to Birmingham New Street	1 hour and 46 minutes but 60% to complete within 1 hour and 37 minutes One	1 hour and 44 minutes	1 hour 50 minutes

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
	exception of 1 hour 52 minutes permitted.		

## **Route 9: Cardiff Central – Birmingham New Street/Nottingham**

### **1. Route Definition**

Services shall be provided between Cardiff Central and Nottingham, calling at Newport (Gwent) Gloucester, Cheltenham Spa, Birmingham New Street, Tamworth, Burton-on-Trent, Derby, Long Eaton and Beeston.

**Limited Stops** shall be provided at Severn Tunnel Junction, Caldicot, Chepstow, Lydney, Ashchurch for Tewkesbury, , Bromsgrove, University, Wilnecote, Willington, Spondon and , Attenborough.

### **2. Service Pattern Mondays to Fridays and Saturdays**

Between and including the Early and Late Services, 19 services shall be provided from Birmingham New Street to Nottingham at intervals not exceeding 40 minutes. calling at the stations specified in Paragraph 1.1. Two intervals of 1 hour may apply after 1730.

On Mondays to Fridays and Winter Saturdays between 0515 and 0715, one service shall be provided from Birmingham New Street and another from Worcester Shrub Hill which upon arrival at Cardiff Central shall provide an interval not exceeding 50 minutes.

Between the Early Service and 2000, one of the services specified in Paragraph 2.1 shall originate from Cardiff Central each hour, calling as specified in Paragraph 1.1. On Saturdays, one of these services need not call at Beeston.

After the Late Service on Monday to Fridays, three additional services shall be provided from Birmingham New Street to Nottingham calling at the stations specified in Paragraph 1.1. One of these services shall originate from Cardiff Central. The last of these services shall depart from Birmingham New Street no earlier than 2300 and need not call at Long Eaton and Beeston. After the Late Service on Saturdays, one additional service shall be provided departing Birmingham New Street departing no earlier than 2145.

Between 0630 and Late Service, 24 services shall be provided from Nottingham to Birmingham New Street at intervals of no more than 40 minutes, calling as specified in paragraph 1.1. Two of these services before 0900 need not call at Beeston.

Between 0815 and 1800, one of the services specified in Paragraph 2.5 above shall continue to Cardiff Central each hour, calling as specified in Paragraph 1.1.

### **3 Service Pattern Sundays.**

- 3.1 Between and including the Early and Late Service 8 services shall be provided from Cardiff Central to Nottingham at hourly intervals, calling as specified in Paragraph 1.1. One of these services may start at Gloucester and may terminate at Birmingham New Street.
- 3.2 One additional service shall be provided to Nottingham arriving no later than 1400 calling at the stations specified in Paragraph 1.1. This service may start from Birmingham New Street.
- 3.3 Two additional services shall be provided from Cardiff Central calling at the stations specified in Paragraph 1.1. One of these services may terminate at Gloucester and the other may start from Gloucester.
- 3.4 One additional service shall be provided to Nottingham calling at the stations specified in Paragraph 1.1. This service may start from Birmingham New Street between 2200 and 2300.
- 3.5 Between and including the Early and Late Service 8 services shall be provided from Nottingham to Cardiff Central at hourly intervals, calling as specified in Paragraph 1.1. One service may start at Birmingham New Street and terminate at Gloucester.
- 3.6 Three services, one of which must be the Early Service may start at Birmingham New Street; the Late Service and the Penultimate Service may terminate at Gloucester.
- 3.7 After the Late Service, two additional services shall be provided from Nottingham calling as specified in Paragraph 1.1. These services may terminate at Birmingham New Street.

### **4 Monday to Saturdays Limited Stops**

#### **4.1 Ashchurch, Lydney, Chepstow, Caldicot and Severn Tunnel Junction.**

Between 0630 and 0830 in the to Cardiff Central direction, two services shall call at each of Ashchurch, Lydney, Chepstow and Caldicot and one service shall call at Severn Tunnel Junction.



#### **4.2 Bromsgrove and University**

On Mondays to Fridays, two services shall call at Bromsgrove in both directions.

On Saturdays, three services shall call at Bromsgrove in the to Nottingham direction.

On Mondays to Fridays, three services shall call at University in the to Nottingham direction and six services shall call in the to Cardiff Central direction.

On Saturdays, three services shall call at University in the to Nottingham direction.

#### **4.3 Wilnecote**

On Mondays to Fridays, 11 services shall call in the to Birmingham New Street direction and 13 services shall call in the to Nottingham direction.

On Saturdays, eight services shall call in the to Birmingham New Street direction and 12 services shall call in the to Nottingham direction.

On Sundays, four services shall call in the to Birmingham New Street direction and three services shall call in the to Nottingham direction.

#### **4.4 Willington**

On Mondays to Fridays, eight services shall call in the to Birmingham New Street direction and seven services shall call in the to Nottingham direction.

On Saturdays, six services shall call in the to Birmingham New Street direction and five services shall call in the to Nottingham direction.

#### **4.5 Spondon**

On Monday to Friday, six services shall call in the to Birmingham New Street direction and five services shall call in the to Nottingham direction.

On Saturdays, seven services shall call in the to Birmingham New Street direction and six services shall call in the to Nottingham direction.

#### 4.6 Attenborough

11 services shall call in the to Birmingham New Street direction.

On Mondays to Fridays, 10 services (11 on Saturdays) shall call in the to Nottingham direction.

On Sundays, two services shall call in the to Birmingham New Street direction.

On Sundays, four services shall call in the to Nottingham direction.

### 5. EARLY AND LATE SERVICES

	<b>Early Service arrives at destination no later than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Cardiff Central to Nottingham	1115	1115	1530
Nottingham to Cardiff Central	0930 +	0930 +	1320

+ May start Derby

	<b>Late Service departs no earlier than:</b>		
<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Cardiff Central to Nottingham	1830 *	1830 *	1845
Nottingham to Cardiff Central	1745	1745	1900

**\* MAY TERMINATE AT BIRMINGHAM NEW STREET**

**6. Maximum Journey Times**

<b>Route</b>	<b>Monday - Friday</b>	<b>Saturday</b>	<b>Sunday</b>
Cardiff Central to Nottingham	3 Hours 35 Minutes	3 Hours 35 Minutes	3 Hours 35 Minutes
Nottingham to Cardiff Central	3 Hours 35 Minutes	3 Hours 35 Minutes	3 Hours 35 Minutes

## **Route 10:     Birmingham New Street – Cambridge and Stansted Airport**

### **1.     Route Definition**

- 1.1 Services shall be provided between Birmingham New Street and Stansted Airport, calling at Coleshill Parkway, Nuneaton, Leicester, Melton Mowbray, Oakham, Stamford, Peterborough, March, Ely, Cambridge and Audley End.
- 1.2 **Limited Stops** shall be made at Water Orton, Hinckley, Narborough, South Wigston, Whittlesea and Manea.

### **2.     Service Pattern Mondays to Fridays**

- 2.1 Between and including the Early and Late Service, 14 services shall be provided from Birmingham New Street to Stansted Airport at hourly intervals calling at the stations specified in Paragraph 1.1. Three of these services including the Late Service may terminate at Cambridge. Three of these services need not call at Coleshill Parkway.
- 2.2 Before the Early Service, one additional service shall be provided from Birmingham New Street to Stansted Airport calling at the stations specified in Paragraph 1.1.
- 2.3 Between 1530 and 1630, an additional service shall be provided from Birmingham New Street calling at the stations specified in Paragraph 1.1 and may terminate at Cambridge.
- 2.4 Between 1700 and 1730, one additional service shall be provided from Birmingham New Street to Leicester, calling as specified in Paragraph 1.1.
- 2.5 After the Late Service one further additional service shall be provided from Birmingham New Street calling at the stations specified in Paragraph 1.1 and may terminate at Cambridge.
- 2.6 Between and including the Early and Late Service, 13 services shall be provided from Stansted Airport to Birmingham New Street at hourly intervals calling at the stations specified in Paragraph 1.1.
- 2.7 Before the Early Service, three additional services shall be provided to Birmingham New Street calling at the stations specified in Paragraph 1.1, two of these services may start from Cambridge.

- 2.8 After the Late Service, one additional service shall be provided from Stansted Airport to Birmingham New Street calling at the stations specified in Paragraph 1.1.

### **3. SERVICE PATTERN SATURDAYS**

- 3.1 Between and including the Early and Late Service 13 services shall be provided from Birmingham New Street to Stansted Airport at hourly intervals calling at the stations specified in Paragraph 1.1. Two of these services including the Late Service may terminate at Cambridge.
- 3.2 Before the Early Service one additional service shall be provided from Birmingham New Street to Stansted Airport calling at the stations specified in Paragraph 1.1.
- 3.3 After the Late Service, one further additional service shall be provided from Birmingham New Street calling at the stations specified in Paragraph 1.1 which may terminate at Cambridge.
- 3.4 Between and including the Early and Late Service 12 services shall be provided from Stansted Airport to Birmingham New Street at hourly intervals calling at the stations specified in Paragraph 1.1.
- 3.5 Before the Early Service two additional services shall be provided from Stansted Airport to Birmingham New Street calling at the stations specified in Paragraph 1.1. One of these services may start from Cambridge.
- 3.6 Before the Early Service, one further additional service shall be provided to Birmingham New Street which may start from Peterborough or east thereof and follow the same stopping pattern as specified in Paragraph 1.1.
- 3.7 After the Late Service one additional service shall be provided from Stansted Airport to Birmingham New Street calling at the stations specified in Paragraph 1.1.

### **4 Service Pattern Sundays**

- 4.1 Between and including the Early and Late Service seven services shall be provided from Stansted Airport to Birmingham New Street at hourly intervals, calling at the stations specified in Paragraph 1.1. Two gaps of 1 hour 16 minutes may be permitted.
- 4.2 Between and including the Early and Late Service seven services shall be provided from Birmingham New Street to Stansted Airport at hourly intervals, calling at the stations specified in Paragraph 1.1.

## **5.1 Water Orton**

On Saturdays one service originating from Cambridge shall call between 0730 and 0800

### **Hinckley and Narborough**

On Monday to Friday three services (two on Saturdays) originating from Cambridge or Stansted Airport shall call.

On Monday to Friday one service for Stansted Airport shall call between 0700 and 0730.

### **South Wigston**

On Monday to Friday two services from Cambridge or Stansted Airport shall call.

On Monday to Friday one service for Stansted Airport shall call between 0745 and 0815.

## **5.4 Whittlesea**

Two services from Cambridge or Stansted Airport shall call.

Three services to Cambridge or Stansted Airport shall call.

## **5.5 Manea**

Two services from Cambridge or Stansted Airport shall call

On Monday to Friday one service (Two on Saturdays) to Cambridge or Stansted Airport shall call

## 5. Early and Late Services

Early Service arrives at destination no later than:			
Route	Monday - Friday	Saturday	Sunday
Birmingham New Street to Stansted Airport	1000	1000	1500
Stansted Airport to Birmingham New Street	1100	11005	1545

Late Service departs no earlier than:			
Route	Monday - Friday	Saturday	Sunday
Birmingham New Street to Stansted Airport	1915 *	1815 *	1830
Stansted Airport to Birmingham New Street	1915	1915	1830

\* May terminate Cambridge.

## 6. MAXIMUM JOURNEY TIMES

Route	Monday - Friday	Saturday	Sunday
Birmingham New Street to Stansted Airport	3 Hours 25 Minutes With two exceptions of up to 3 hours 41 minutes	3 Hours 25 Minutes	3 Hours 20 Minutes
Stansted Airport to Birmingham New Street	3 Hours 23 Minutes with four exceptions up to 3 hours 27 minutes	3 Hours 25 Minutes	3 Hours 25 Minutes

## **Appendix 1 to SLC 1**

### **Newquay Services on Summer Weekends**

#### **1 Definition**

1.1 Services as specified below shall be extended on Summer weekends to provide a service to and from Newquay.

1.2 On departure from, or prior to arrival at Plymouth, services shall call at Liskard, Bodmin Parkway and Newquay.

#### **2 Service Pattern Mondays to Fridays**

2.1 There is no requirement to provide services to or from Newquay on Mondays to Fridays

#### **3 Service Pattern Summer Saturdays**

3.1 One service shall be provided to Newquay originating at Manchester Piccadilly and one service shall be provided to Manchester Piccadilly originating at Newquay calling at the stations defined in Route 5 Paragraph 1.1 and Route 8 Paragraph 1.1.

3.2 One service shall be provided to Newquay originating at Newcastle and one service shall be provided to Newcastle originating at Newquay calling at the stations defined in Route 1 Paragraph 1.1 and Route 8 Paragraph 1.1.

#### **4 Service Pattern Summer Sundays**

4.1 One service shall be provided to Edinburgh originating at Newquay calling at the stations defined in Route 1 Paragraph 1.1 and Route 5 Paragraph 1.1.



## **Appendix 2**

### **Paignton Services on Summer Saturdays**

#### **1 Definition**

- 1.1 Services as specified below shall be extended on Summer Saturdays to provide a service to and from Paignton
- 1.2 On departure from Exeter St David's, three services shall call at Dawlish, Teignmouth and Newton Abbot, Torquay and Paignton.
- 1.3 On departure from Paignton 4 services shall call at Torquay, Newton Abbot, Teignmouth, Dawlish and Exeter St Davids.
- 1.4 Services that are extensions as specified in Route 6 may call at Weston – Super – Mare, Taunton, Tiverton Parkway and Exeter St Davids in both directions.
- 1.5 Services in Route 5 shall call at the stations specified in Paragraph 1.1 in both directions
- 1.6 This Appendix supersedes any specification referring to Paignton on Summer Saturdays.

#### **2 Service Pattern Summer Saturdays**

- 2.1 A total of five services shall be provided from Paignton between Routes 5 and 6. These services shall terminate at Birmingham New Street or north thereof.
- 2.2 A total of four services shall be provided to Paignton between Routes 5 and 6. These services shall originate at Birmingham New Street or north thereof.

Department for Transport  
30<sup>th</sup> October 2007



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