

BACKGROUND

This independent review has been commissioned by the Chief Secretary to the Treasury and the Minister for Government Policy, designed to help them understand the barriers to choice in publicly-funded services.

The review was announced in the *Open Public Services 2012* publication on 29 March 2012, which said:

Where choice is available, everyone should be able to exercise it. To address the barriers to choice, we will instigate an independent review to identify the factors that prevent people from understanding and exercising the choices available to them in using specified individual services.

David Boyle has been appointed as the independent reviewer and the review began in June 2012, supported by a small team of officials. It will engage as widely as possible with users, providers and commissioners of public services, as well as with key thinkers on choice in public services and will draw on a broad range of relevant literature.

You can contact us at: choice.review@cabinet-office.gsi.gov.uk