List of medical facilities/practitioners in Uganda

Prepared by British High Commission Kampala

www.gov.uk

The following list of medical facilities/practitioners has been prepared by the British High Commission Kampala for the convenience of British Nationals who may require these services and assistance in Uganda. It is provided on the understanding that we (the British High Commission) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists are not recommendations and should not be treated as such.
List of medical facilities/practitioners in Uganda
Updated: January 2017

This list is in alphabetical order.

Nakasero Hospital Limited
Plot 14A Akii Bua Road, Nakasero
P.O.Box 25261
KAMPALA

Tel: +256 414 346150/2/4, 312 346150/2
Email: info@nhl.co.ug
Website: www.nakaserohospital.com

This company has told us the following things:

- They have English speaking staff
- It is a private facility
- They are regulated by the Uganda Medical and Dental Practitioners Council
- They have experience of representing British nationals
- You will need to pay for treatment
- Offer a range of services under various specialities including paediatrics, orthopaedic, gynaecology, internal medicine, cardiology, urology, dermatology, imaging services, laboratory services, General surgery, Executive Wellness Services, physiotherapy, ophthalmology, Ear, Nose and Throat(ENT), Dental services, Endocrinology, psychiatry, Nephrology, neurology, Cardiothoracic surgery, Counselling, Immunisation and Vaccinations
- No repayment plans are available but they are open to discussion
- Are located in the central business district of Kampala and serving all surrounding regions. They do not have satellite clinics or hospitals.
Nile International Hospital
Scott Road
Plot 2-16 Walukuba
P.O.Box 669
JINJA

Tel: +256 777 956162
Email: nileinsurance2015@gmail.com, sadiknur@gmail.com
Website: www.nih.co.ug

This company has told us the following things:

- They have English speaking staff with the exception of 2 members whose English is not that good. They always have translators with their doctors for the patients who cannot speak English and who also help the mentioned doctors with English. The translators are also medical personnel and know the importance of patient-doctor confidentiality.
- Most of their specialist doctors are from Turkey and speak Turkish. One speaks Arabic and Turkish and another speaks Russian.
- It is a private facility
- They have a practising license from the Ugandan ministry of health
- They have experience of representing British nationals
- You will need to pay for treatment
- Offer a range of services under various specialities including a) Paediatrics, General surgery, Urology, Gynaecology and obstetrics, Ophthalmology, Dental services, Radiology (x-ray, ultrasonography & ct scan, Doppler US. Panoramic x ray), General practitioner and emergency, Laboratory services, Endoscopy, Endocrinology, psychiatry, Nephrology, neurology. Cardiothoracic surgery, Counselling, Immunisation and Vaccinations
- No repayment plans are available but they are open to discussion with companies individuals. As of now we do not have a repayment plan with any British nationals but we can always come to an understanding with an organisation or company
- The hospital is based in the district of Jinja and they have the ability to serve the eastern and central region. The facility has the ability to serve 100 out patients and accommodate 35 in-patients. The hospital is specialist based with multiple clinics for each of our corresponding specialists.
The Surgery
Plot 42 Naggulu Drive, Naguru
KAMPALA

Telephone contacts:
Reception: +256 31 225 6001/2/3
Accounts: +256 31 225 6004
Pharmacy: +256 31 225 6005
ER Reception: +256 31 225 6008
Ambulance: +256 752 756003
Medical examinations: +256 31 225 600

Email: stockley@thesurgeryuganda.org and reception@thesurgeryuganda.org
Website: www.thesurgeryuganda.org

This company has told us the following things:

- They have English speaking staff
- It's a private facility
- They are regulated by Uganda Medical and Dental Practitioners Council
- They have experience of representing British nationals
- You will need to pay for treatment
- They offer various services including: General Practice, General Medicine, Travel medicine, 24 Hour Emergency Medicine, 24 Hour Ambulance Services, Trauma, Maternal and Child Health, Vaccination
- All services are offered at their facility in Kampala except ambulance and air evacuation which can be done from anywhere.
This company has told us the following things:

- They have English speaking staff
- It's a private facility
- They are regulated by Uganda Medical and Dental Practitioners Council
- They have experience of representing British nationals
- You will need to pay for treatment or your insurance company can guarantee
- They offer various services including: general medicine, General surgery, Laparoscopic surgery, Gynaecology and obstetrics, Paediatrics, cardiology, Urology, Dental services, vaccinations, childhood immunisation, executive health screening, nutritionist, laboratory services, dermatology, physiotherapy, cervical and prostate cancer screening
- All services are offered at their facility in Kampala
Feedback Form for Customers

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, any feedback you can give us is helpful.

Once completed, please return the form to the British High Commission by post to P. O. Box 7070 Kampala or by email to consular.kampala@fco.gov.uk. Thank you for your help.

1. Name of firm: ___________________________ Name of medical practitioner: ___________________________

2. Date of contact: ___________________________

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

Excellent  Good  Average  Poor  Very Poor

(b) How would you rate the professionalism of the staff?

Excellent  Good  Average  Poor  Very Poor
(c) How would you rate the overall service received?

Excellent, Good, Average, Poor, Very Poor

(d) How would you rate the value for money?

Excellent, Good, Average, Poor, Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box □

Feedback provider’s name: 
Tel. No.:
Email: 
Date: