



## Candlelight Care

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We, the undersigned, commit to honour the Armed Forces Covenant and support the Armed Forces Community. We recognise the value Serving Personnel, both Regular and Reservists, Veterans and military families contribute to our business and our country.

Signed on behalf of:  
**Ministry of Defence**

Signed on behalf of:  
**Candlelight Care**

Signed: \_\_\_\_\_

Name: Simon Joll

Position: Commander Royal Navy

Date: 24<sup>th</sup> January 2017

Signed: \_\_\_\_\_

Name: Peter Lugg

Position: Chief Executive

Date: 24<sup>th</sup> January 2017



**Ministry  
of Defence**

 **candlelightcare**  
here when you need us

An Enduring Covenant Between  
The People of the United Kingdom  
Her Majesty's Government

– and –

All those who serve or have served in the Armed Forces of the Crown  
And their Families

The first duty of Government is the defence of the realm. Our Armed Forces fulfil that responsibility on behalf of the Government, sacrificing some civilian freedoms, facing danger and, sometimes, suffering serious injury or death as a result of their duty. Families also play a vital role in supporting the operational effectiveness of our Armed Forces. In return, the whole nation has a moral obligation to the members of the Naval Service, the Army and the Royal Air Force, together with their families. They deserve our respect and support, and fair treatment.

Those who serve in the Armed Forces, whether Regular or Reserve, those who have served in the past, and their families, should face no disadvantage compared to other citizens in the provision of public and commercial services. Special consideration is appropriate in some cases, especially for those who have given most such as the injured and the bereaved.

This obligation involves the whole of society: it includes voluntary and charitable bodies, private organisations, and the actions of individuals in supporting the Armed Forces. Recognising those who have performed military duty unites the country and demonstrates the value of their contribution. This has no greater expression than in upholding this Covenant.

## Section 1: Principles Of The Armed Forces Covenant

1.1 We **Candlelight Care** will endeavour in our business dealings to uphold the key principles of the Armed Forces Covenant, which are:

- *no member of the Armed Forces Community should face disadvantage in the provision of public and commercial services compared to any other citizen*
- *in some circumstances special treatment may be appropriate especially for the injured or bereaved.*

## Section 2: Demonstrating our Commitment

2.1 **Candlelight Care** recognises the value serving personnel, reservists, veterans and military families bring to our business. We will seek to uphold the principles of the Armed Forces Covenant, by:

- ❖ *promoting the fact that we are an armed forces-friendly organisation;*
  - *put in place policies that support the employment of military personnel and their spouses*
  - *promote career opportunities for military personnel and their spouses through our own website, social media channels and other written materials.*
- ❖ *seeking to support the employment of veterans young and old and working with the Career Transition Partnership (CTP);*
- ❖ *striving to support the employment of Service spouses and partners;*
  - *endeavouring to offer a degree of flexibility in granting leave for Service spouses and partners before, during and after a partner's deployment;*
  - *special leave for service spouses who have been bereaved or whose partner has been wounded on deployment*
- ❖ *seeking to support our employees who choose to be members of the Reserve forces;*

- *including by accommodating their training and deployment;*
- *working with reservists to ensure they have a seamless return to work*
- ❖ *offering support to our local cadet units, either in our local community or in local schools, where possible;*
  - *working with local cadet units and involving them where applicable with Candlelight Care events*
- ❖ *aiming to actively participate in Armed Forces Day;*
  - *by flying an Armed Forces Day flag and engaging in social media activity*
- ❖ *Annual charity activity for Help for Heroes or other nominated military-related cause.*

2.2 We will publicise these commitments through our literature and/or on our website, setting out how we will seek to honour them and inviting feedback from the Service community and our customers on how we are doing.