

# **Mediation providers**

We encourage parties to consider mediation as an alternative to litigation, but they are not restricted to our mediation service and are free to choose who mediates. Some of the many individuals and organisations available have contacted us to say they can mediate intellectual property related disputes.

It is not appropriate for us to recommend particular providers; however the Civil Mediation Council (CMC) has introduced an accreditation scheme for mediation providers. This list contains both CMC and non-CMC accredited providers and you may wish to consider this when selecting a provider.

We are keen to highlight that numerous trade bodies also provide mediation services for their members.

### Name and overview Contact 3 Verulam Buildings ACI Ltd is a specialist service provider for alternative Gray's Inn dispute resolution on commercial disputes. ACI has a London panel of over 100 mediators who are members of the WC1R 5NT legal profession, professionally trained and accredited Tel: +44 (0)207 404 1000 mediators. ACI has a range of services to suit both low Fax: +44 (0)207 404 2000 cost and more complex disputes. Email: admin@aci-adr.com Grove House ADR Group is a Civil Mediation Council Accredited Grove Road Redland Mediation Provider, with specific expertise in patent and intellectual property disputes. Our approach is Bristol to work with parties on an informed yet friendly basis BS6 6UN to provide the right ADR process and neutral in each Tel: +44 (0)117 946 7180 Fax: +44 (0)117 946 7181 given case. DX:99884 Redland Bristol Alan L Limbury MA (Oxon), MDR (UTS), FCIArb, QDR, MIAMA. Over forty years as a lawyer resolving commercial and intellectual property disputes. Accredited mediator with CEDR, Chartered Institute Email: alan.limbury@quadrantchambers.com of Arbitrators, WIPO, National Arbitration Forum and Academy of Experts. Chartered Arbitrator. Since 1986, wide experience mediating over 900 commercial and intellectual property disputes.

Name and overview	Contact
Amanda Louise Michaels, a barrister called in 1981, specialising in intellectual property law. Trained through ADR Chambers in 2002. Founder Member of the IP and Media ADR Group. Mediator with Clerksroom (specialist IP panel) IP specialist mediator.'I act as an independent mediator and accept direct appointments through my clerk, as well as through Clerksroom. I have experience of a wide variety of intellectual property and commercial mediations, as mediator, assistant mediator and as counsel.'	Hogarth Chambers Tel: +44 (0)20 7404 0404 Fax: +44 (0)20 7404 0505 Email: barristers@hogarthchambers.com
Andy Millmore, Partner IP Group and Head of Litigation Harbottle & Lewis LLP.Accredited mediator (Regent's College of Psychotherapy and Counselling Psychology). Associate Member of CITMA. Over 25 years' experience in the IP and litigation fields.	Harbottle & Lewis LLP 14 Hanover Square London W1S 1HP T: +44 (0)20 7667 5000 D: +44 (0)20 7667 5153 F: +44 (0)20 7667 5100
Andrew Hildebrand is an experienced full-time independent mediator. He specialises in resolving media, entertainment, sport, franchising, brand licensing, copyright/IP and insurance disputes, here and abroad. He also helps parties have awkward commercial conversations safely, ensuring that important business relationships stay intact.  One of the few UK mediators who has extensive commercial experience acting as the client and understanding issues from a variety of perspectives, having worked on either side of the fence, e.g. as buyer and seller. He has worked for entertainment companies for over 20 years brokering deals, managing relationships and resolving disputes. He is also a solicitor and former Mishcon de Reya partner. Andrew works both independently and as a panellist with UK mediation providers 'In Place of Strife' and JAMS International.	Tel: +44 (0)207 286 0272 Mob: +44 (0)7767 618 086 Email: <u>Andrewhildebrand515@yahoo.com</u>
Anita Unger. I am a qualified civil and commercial mediator, accredited by IMI and an associate member of the CMC in addition to being a qualified Hungarian mediator. I provide mediation services in English and Hungarian but additionally speak German. I have undertaken civil and commercial mediation since 2019, worked with property and asset management companies as well as manufacturers. I have 20+ years' experience working with professional services, insurance, real estate and financial services companies as business manager and consultant, thus I have in depth understanding these industries and their challenges.	Mobile: +44 7516 328371 Email: anita.unger@amedius.uk

# Name and overview

Annabelle Gauberti. Has extensive domestic and international experience in the fields of intellectual property and entertainment and media law, and offers unique expertise in such fields as fashion, music, cinema, high-tech, art, media, internet, sports & esports. Ms Gauberti is the founding and managing partner of the law firm Crefovi, which has offices in London and Paris, and work capabilities under both English law and French law. Before founding the law firm Crefovi, Ms Gauberti worked in private practice, as a senior associate, in various magic circle firms, and inhouse at an investment bank. In these capacities, she has been outside and inside counsel for both claimants and respondents. She also is on the roster of arbitrators and mediators of various prestigious ADR institutions, such as AAA/ICDR, WIPO, ICC France, ICC UK and LCIA, frequently acting as arbitrator or mediator for each one of these institutions.

Ms Gauberti often lectures on issues related to artificial intelligence, art law, intellectual property law, and information and communication technology, in particular via her weekly live webinars "Lawfully Creative".

She is a dual-qualified lawyer, licensed as a solicitor (practising) in England & Wales, and as an "avocat a la cour" (practising) with the Paris bar in France. Ms Gauberti has a reputation for thorough and well-planned preparation, decisive actions and accountability. She is a graduate of Fordham School of law, SDA Bocconi and University Paris X Nanterre.

Anna Carboni. Born 1963; graduated in Natural Sciences 1984; admitted as Solicitor 1988; called to the Bar 2003. CEDR accredited barrister focusing on IP, IT and related legal work, with strong commercial background as former partner and board member of international law firm. 20 years + practice. Nominet panellist for domain name disputes. Experience as mediator and party representative in several mediations.

# Contact

Annabelle Gauberti Mediator & Arbitrator Crefovi

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# Name and overview

Avi Dolties (Solicitor & Accredited Mediator) MRN Solicitors. He specialises in resolving costs disputes or general litigation disputes, particularly where legal costs or cultural divides are in issue. Avi is able to mediate nationally and internationally. Avi's firm belief when resolving disputes is that it is not a matter of reaching a compromise or splitting the difference, but rather a matter of truly attaining the very best result for all participants. Avi's aim is to develop a rapport with all parties in the mediation process to thoroughly explore the issues, creating an open environment allowing the participants to reach a settlement. With his extensive experience as a negotiator and advocate, he is not afraid to challenge perceptions where necessary encouraging the participants to assess their own standpoints and reach a resolution. One of the few UK mediators who has comprehensive knowledge of legal costs. He has worked in the legal cost industry for over a decade brokering agreements, managing relationships and resolving disputes. He is registered with Civil Mediation Council (http://www. civilmediation.org/members) and is also a Solicitor (SRA ID:534625). Avi works both independently and as a panellist with UK mediation providers 'Pro-mediate' and 'Clerksroom'.

Contact

Halifax House, 93-101 Bridge Street, Manchester, M3 2GX Tel: +44 (0)161 830 8477 Email: avi@costexperts.co.uk Web: www.costexperts.co.uk

Bill Barnett CMgr MCMI MInstKT, Accredited Mediator. Bill has extensive experience commercialising IP from Research Establishments, having successfully project managed two successful spin-out companies, and a number of licence deals. He applies this practical experience by specialising in the disputes that can arise between inventor(s), their host Institution and investors. As well as being an Accredited Mediator, Bill is a member of the CMC, PMA and the MinstKT, and is a Chartered Manager.

**Dr Bill Tyrrell**, an experienced chemist, patent and pharmaceutical industry professional seeking mediation opportunities, especially in the IP field. Recent qualification in teaching English to speakers of other languages a possible asset in relation to parties where English is not a first language.

**Boyes Turner**, leading regional IP, IT and technology law firm based in the Thames Valley dealing with all aspects of dispute resolution and transactional advice. Experience in ADR including mediation and arbitration as mediators and arbitrators on behalf of clients in this field. Intellectual property experience includes Eurpore, USA and Australasia.

**Bristows**, a leading IP, IT and technology law firm dealing with all aspects of dispute resolution and transactions. Dedicated to ADR with experience of all ADR methods and a practice involving both the provision of specialist mediators and representation of clients in mediation and arbitration.

ThirdSide Dispute Mediation 47 Windrush Highworth Swindon SN6 7DT

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## Name and overview Contact Centre for Effective Dispute Resolution International CEDR Solve, Europe's leading commercial mediation Dispute provider and has handled over 11,000 mediation Resolution Centre referrals and, with 7% of the cases mediated last year 70 Fleet Street being intellectual property disputes, it has substantial London sector experience. CEDR Solve is one of the few EC4Y 1EU truly independent dispute resolution providers with Tel: +44 (0)20 7536 6060 law firms, mediators nor special interest groups as Fax: +44 (0)20 7536 6061 financial stakeholders. Email: mediate@cedrsolve.com Charles Middleton-Smith, CEDR Registered Mediator. Approximately 60 mediations - rated in Chambers Directory 2001-2006 as a mediator, Hammonds including "for his work in defamation" and "a popular Tel: +44 (0)870 839 1482 choice as mediator, particularly for the IP, media and Email: Charles.Middleton-Smith@Hammonds.com entertainment sectors" and has recently mediated on subjects including trade marks and software. Christopher J.L. Ryan LLB(Lond) accredited CEDR Mediator, Member of INTA's International Panel of Neutrals Fellow of the Chartered Institute of Arbitrators Norton Rose Deputy Chairman of the Information Tribunal Tel: +44 (0)20 7444 2613 Appointed Mediator Under Court of Appeal Mediation Email: chris.ryan@nortonrose.com Scheme. Mediation Experience in Disputes Involving IT, Housing Associations Employment and Profession Negligence. Christopher Morcom QC. Founder Member of the **Hogarth Chambers** IP and Media ADR Group. Mediator with ADR Tel: +44 (0)20 7404 0404 Chambers (UK) Ltd. Members of INTA's International Email: cmorcom@hogarthchambers.com panel of Neutrals. Equity House Blackbrook Park Avenue **Clerksroom** host and run the National Mediation **Taunton** Helpline and the Family Mediation helpline for the Somerset DCA and have on their panel a distinguished group **TA10 9TD** of former Law Lords, Court of Appeal Judges, other or retired judges, QCs and other barristers and solicitors 199 Strand who are fluent in patent issues - as well as being London trained, insured and accredited mediators. WC2R 1DR Tel: Mike Norton on +44 (0)845 083 300 Conrad Meehan MA (Cantab), DCA. Trained as a mediator with London School of Mediation, Conrad Web: www.conradmeehan.co.uk is also a Trading Standards Officer. Conrad offers Tel: +44 (0)1553 886 599 cost-effective options for smaller claims, including

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Email: mediation@conradmeehan.co.uk

mediation by telephone. Conrad is based in King's

surrounding areas.

Lynn, Norfolk and can travel within East Anglia and the

### Name and overview Contact Crefovi is a leading IP, IT, entertainment and Crefovi 19 Swallow House technology law firm dealing with all aspects of dispute resolution (mediation, arbitration, litigation) Barrow Hill Estate and transactions. NW8 7BD London Dedicated to ADR with experience of all ADR methods and a practice involving both the provision of specialist Tel: +44(0)20 3318 9603 mediators and representation of clients in mediation Fax: +44(0)20 3318 9604 and arbitration. https://crefovi.com Crefovi has offices in London and Paris, and advises its clients under both English law and French law. Crefovi SELAS 59 rue Legendre 75017 Paris France Tel: +33(0)1 78 76 52 23 Fax: +33(0)1 78 76 52 24 https://crefovi.fr **Cultural Enterprise Office** supports Scotland's creative businesses through all stages of their Cultural Enterprise Office business journey - including when disputes arise. The Studio 114 Cultural Enterprise Office provides FREE specialist First Floor, South Block 60-64 Osborne Street information and advice, as well as training and networking opportunities. Just a quick phone call Glasgow away during normal working hours, Monday to Friday, G1 5QH 9am to 5pm. And open late on a Wednesday, until Tel: +44 (0)333 999 7989 8pm. Whether you want to request an advice session, Email: info@culturalenterpriseoffice.co.uk or just find out how the Cultural Enterprise Office could Web: www.culturalenterpriseoffice.co.uk help you, the number to call is 0333 999 7989. Tel: +44 (0)1473 660 600 David Copp BSc, CPA, EPA, MITMA. Fax: +44 (0)1473 660 612 Email: <a href="mailto:dcopp@dummett.com">dcopp@dummett.com</a> **BATMark Ltd** Debra Sullivan LLB, Barrister, MITMA CEDR Tel: +44 (0)20 7845 1516 Accredited and WIPO Course. Email: debra\_sullivan@bat.com Denise McFarland MA(Cantab). Called to the Bar 1987: Elected as Associate of CITMA 2000: CEDR Accredited and trained Mediator 2002. Member of Three New Square IP Chambers CIPA and former professional examiner for TMA 3 New Square professional examinations. Former Nominet dispute Lincolns Inn resolution panelist and Appointed to sit in UK London Deposition hearings conducted in USA IP litigation. WC2A 3RS Decades of IP law experience at the highest level with Tel: +44 (0)207 405 1111 extensive experience and well known for sensitive Fax: +44 (0)207 405 7800 client handling. Experienced as lead/sole mediator Web: www.3newsquare.co.uk

Email: <u>clerks@3newsquare.co.uk</u>

over 15 years in international and domestic dispute

resolution. Offers evaluative and facilitative options.

Testimonials available from her clerks.

Name and overview	Contact
Effective Dispute Solutions Limited (accredited through the Civil Mediation Council) is a Midlands mediation firm covering the whole of the UK with a national panel of experienced mediators covering all sectors of dispute to include IP disputes, specialising in alternative dispute resolution, commercial mediation, workplace and employment mediation, family mediation, community mediation, arbitration, adjudication, coaching, conciliation, early neutral evaluation, expert determination & mediation arbitration.	Effective Dispute Solutions Ltd 41 Hanover Road Birmingham B65 9EB Harvinder Singh Bhurji LLB (Hons) QDR (M) MCIArb MCMI Director, Commercial Mediator & Trainer Tel: +44 (0)121 533 2793 Fax: +44 (0)871 263 7780 Mobile: +44 (0)787 060 4478 Email: hsbhurji@effectivedisputesolutions.co.uk
Gary Tarrant MITMA Core Accredited Mediator.	BATMark Ltd Tel: +44 (0)20 7845 1934 Email: <u>Gary_Tarrant@bat.com</u>
<b>Greg Rance</b> BA LLB is a trained Mediator and a practicing Solicitor. Greg specialises in mediating civil disputes and has a particular interest in the promotion of online mediation. Greg can arrange for you to mediate your dispute online and will make all the arrangements at no extra cost. Greg is also happy to mediate in the traditional face-to-face manner. As well as being a certified Mediator, Greg is a member of the Civil Mediation Council.	Medwebservices 9 Chapman Courtyard Turners Hill Cheshunt Hertfordshire EN8 9FD Mob: +44 (0)7956 251 228 Tel: +44 (0)1992 642884 Email: info@medwebservices.org Web: www.medwebservices.org
Guy Hollingworth. Guy has 18 years' experience in practice as a barrister at One Essex Court, one of the UK's leading sets of commercial Chambers. He is a CEDR accredited mediator and member of the Civil Mediation Council and has recently taught mediation at Cologne University. As a specialist in Intellectual Property, Guy is recognised by Chambers & Partners and Legal 500 as a leader in his field, with particular expertise in trade marks, copyright, designs, database rights, confidential information and passing off, as well as licensing and IT disputes.	Email: ghollingworth@oeclaw.co.uk Mediator: www.ipmediator.co.uk Barrister: www.oeclaw.co.uk
lan Gill RTMA, CPA, EPA.	A.A. Thornton & Co Tel: +44 (0)20 7405 4044 Email: isg@aathornton.com
lan Starr MA (Cantab) Fellow of the Chartered Institute of Arbitrators INTA Appointed Mediator on INTA's International Panel of Neutrals. Conducted several mediations.	Ashurst Tel: +44 (0)20 7638 1111 Email: ian.starr@ashurst.com

Name and overview	Contact
IDRS Limited, as the specialists in cost controlled ADR, IDRS Ltd provides solutions for the resolution of IP disputes. Solutions that put parties in control. Using our international panel of experienced IP mediators and other qualified dispute resolution professionals, we provide ADR services which are transparently priced, flexible and easy to understand.	24 Angel Gate City Road London EC1V 2PT Tel: +44 (0)20 7520 3800 Fax: +44 (0)20 7520 3829 Email: info@idrs.ltd.uk
Ike Ehiribe FCIArb, Q.D.R, a practising barrister, arbitrator and accredited mediator with a special interest in IP disputes. He is on the panel of neutrals of WIPO and has undertaken WIPO training courses on IP arbitration and domain name dispute resolution. He is listed on a number of IP/IT arbitration and mediation panels of the Chartered Institute of Arbitrators, the Academy of Experts, and the Kuala Lumpur Regional Centre for Arbitration.	960 Capability Green Bedfordshire Luton LU2 9LJ Tel: +44 (0)1582 635 137 Fax: +44 (0)1582 647 788 DX: 131612 Luton 11 Email: ehiribe@aol.com
International Institute for Conflict Prevention and Resolution (CPR Institute), a global alliance of leading general counsel, attorneys and academics, has appointed the highest quality Neutrals to our Panels to assist in the resolution of sophisticated business and public disputes. The individuals who comprise the IP/Technology Panel are leaders of the legal, bar and business world and world-class practitioners of state-of-the art, innovative alternative dispute resolution techniques and practices.	575 Lexington Avenue 21st Floor New York NY 10022 Tel: (212) 949-6490 Fax: (212) 949-8859
International Trademark Association (INTA) provides a panel of Neutrals organised by region and further resources relating to mediation.	
IP and Media ADR Group is a group of IP specialist barristers who are also accredited mediators and who accept direct appointments through their clerks.	
James Bridgeman FCIArb, Chartered Abitrator, Barrister at Law a practising barrister, chartered arbitrator and WIPO trained mediator with a special interest in the resolution of domestic and international intellectual property disputes. Frequently appointed as neutral, both by party appointment and institutional nomination, he is a founder member of the Chartered Institute of Arbitrators IP & ICT interest group and a former Chairman of the Irish Branch of the CIArb.	Email: bridgeman@iol.ie
Jane Lambert has successfully mediated several IP disputes including trade mark oppositions from the Registry. "I have been a fellow of the Chartered Institute of Arbitrators since 1992 and an accredited mediator of CIArb since 2002. I am currently a member of various mediation panels and associations including the WIPO and the DRS-CIArb IP & Electronic Media Panel."	The Media Centre 7 Northumberland Street Huddersfield HD1 1RL Tel: +44 (0)870 990 5081 Fax: +44 (0)870 990 5082 Email: jillhayfield@googlemail.com

### Contact Name and overview Jane Player is an accredited mediator having mediated over 250 disputes both domestic and international. Her 79 St James Drive expertise focuses on general corporate and contractual London Sw17 7RP claims, fraud and project disputes in the IP/IT and Telephone . 0044 7786544055 media sectors. Jane has particular experience dispute Email: jplayer@janeplayermediation.com resolution and has a leading reputation for managing Web: www.janeplayerMediation.com cross cultural aspects of collaborations, joint venture and shareholder disputes. Jennifer Maddox BA Economics (1976), RTMA, Trade Mark & Design Litigators' Certificate (2005) 174 Mulgrave Road has practised for 25 years as a qualified Trade Mark Cheam Attorney in private practice. "I have substantial Surrey experience of contentious trade mark matters and have SM2 6JS acted for clients in many negotiations for settlement of W.P. Thompson & Co. disputes relating to trade mark infringement, passing Tel: +44 (0)151 709 3961 off, oppositions, invalidity actions and revocations. Email: jmm@wpt.co.uk Negotiation of settlements probably constitutes more than 50% of my current workload." 23 Ave. de Beau-Séjour Jeremy Lack, a Swiss, British and US barrister/ CH-1206 lawyer, arbitrator and mediator, focusing on the Geneva prevention and resolution of international and cross-Switzerland cultural disputes in a broad range of commercial and Tel: +41-79-247 1519 intellectual property matters since 1989. Admitted by Fax: +41-22-789 7901 the US Patent and Trademark Office. Familiar with Blackberry: jeremy.lack@quadrantchambers.com common law and civil law proceedings. Email: lack@altenburger.ch Jon Lang, an independent Mediator CEDR Accredited MATA's Advanced Mediation Training Course; Solicitor, Law Society; Accredited Mediator and Member of Chartered Institute of Arbitrators (CIArb); Full time mediator. Several IP and IT disputes. Regularly appointed by CEDR, WIPO and other Tel: +44 (0)20 7868 1685 Email: jl@jonlang.com service providers, as well as by solicitors and trade mark agents direct. Mediation Committee of the International Bar Association coaches on the CIArb mediation training course and member of CIArb mediation Panel of Neutrals, WIPO Panel of Neutrals and various other mediation panels. John Reid BA, PhD, CPA CEDR Accredited Mediator. Acted as assistant mediator in a number of Consultant Abel & Imray CEDR Mediations. Wide experience in Unilever career Tel: +44 (0)1225 480 080 in major negotiations. Joint Chairman, with Email: johnmackayreid@hotmail.com

Katrina Burchell LLB (Hons), FITMA INTA Panel of Neutrals; WIPO Mediation course; Practised outside IP field.

Keith Havelock (CITMA), of CIPA/CITMA Mediation

sub-committee.

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Name and overview	Contact
LawWorks Mediation offer free mediations, throughout England and Wales, for disputes where one of the parties is unable to afford to pay for a mediator. We accept all types of civil and commercial disputes. LawWorks has a Panel of over 80 qualified lawyer mediators with a wide range of expertise.	Lavinia Shaw-Brown Tel: +44 (0)20 7090 7354 Email: lsb@lawworks.org.uk
<b>Lisa Brunton-Reid</b> CEDR Accredited Mediator, LLB, MITMA.	Tel: +44 (0)20 7845 1466 Email: lisa brunton-reed@bat.com
Mary Vitoria QC IP. "I am an independent mediator and accept direct appointments through my clerk. I have conducted mediations involving patents, trade marks, passing off, copyright, design right and licensing disputes."	
Michael Cover FCIArb, CArb, Solicitor ADR Group Accredited CEDR Registered Mediator; Specialises in IP, IT, Media Law, Contractual Disputes, Insurance and Financial Services Member of INTA's Panel of Neutrals. Admitted to the Court of Appeal Mediation Scheme Panel and the Law Society's Full Member – In Places of Strife.	Tel: + 44 (0)203 326 8549 Mobile: +44 (0)7766 225 128
Michael Edenborough QC MA (Natural Sciences), DPhil (Biophysics). Accredited as a mediator by the London School of Mediation Faculty. He is especially versed in facilitative mediation, but if the parties wish for the process to become evaluative, he can offer a range of possible approaches to suit any particular circumstances.	Serle Court 6 New Square Lincoln's Inn London WC2A 3QS Tel: + 44 (0)20 7242 6105 Email: MEdenborough@SerleCourt.co.uk
Michael Leathes, Director of the International Institute for Conflict Prevention & Resolution (www.cpradr.org), member of the Panels of Neutrals of the International Trademark Association and the Institute of Trade Mark Attorneys. CEDR Accredited Mediator (1997).	174 Mulgrave Road Cheam Surrey SM2 6JS British American Tobacco Tel: +44 (0)20 7845 1431 Email: Michael@Leathes.com
Michael Silverleaf specialises in IP and commercial mediations. He has practised as a barrister since 1980 and became a QC in 1996. He has been a mediator since being trained and accredited by ADR Chambers in 2003 and has both conducted and represented clients at dozens of mediations. A fuller description of his practice and background can be found on his LinkedIn profile (see contact details). He practises from 11 South Square, Gray's Inn where his friendly and approachable clerks will be happy to help.	11 South Square, Gray's Inn, London WC1R 5EY Tel: +44 (0)20 7405 1222 Email: clerks@11southsquare.com     msilverleaf@11southsquare.com  https://www.linkedin.com/in/michael-silverleaf- a2a985197?lipi=urn%3Ali%3Apage%3 Ad flagship3 profile view base contact details%3BXjUmGc4USXaTo5OvKF5%2FzA%3D%3D

### Name and overview Contact Nicholas Kounoupias LLB, QDR is an experienced dispute resolution practitioner practising in the field Tel: +44 (0)20 8642 8280 Home/Fax of intellectual property. He has extensive mediation Tel: +44 (0)20 7306 4057 Work experience both as a representative of various music Tel: +44 (0)7768 201998 Mobile industry organisations and he has also conducted a Email: nick.kounoupias@btopenworld.com number of mediations himself. Nick is particularly well or nick@nemesisdisputeresolution.com known for finding innovative and creative solutions to seemingly intractable disputes using well homed communication skills. Nominet operate a free Dispute Resolution Service (DRS) as a fast and transparent process to help people and organisations settle domain name disputes, where: Minerva House The person making the complaint has rights in a name Edmund Halley Road which is similar to the domain name, and; The person Oxford Science Park who has registered the domain name has taken unfair OX4 4DQ advantage of those rights. This service is based on free, Tel: +44 (0)1865 332 248 confidential mediation, with decisions made by experts Email: drs@nominet.org.uk used to break any deadlock. The DRS can usually Web: www.nominet.org.uk/go/drs provide a quicker and cheaper resolution to disputes than going through the courts. Penelope Nicholls MA(Oxon), DESup, FITMA, WIPO D. Young & Co. Course in Mediation Techniques. Participant in Tel: +44 (0)20 7269 8550 commercial mediation - June 2004 Email: pan@dyoung.co.uk Paul Johnston LLB (Hons), CPA, MITMA, CEDR ICI Group Intellectual Property Accredited Mediator; Represented ICI in mediations Tel: +44 (0)1753 877 464 in the UK and Latin America; Member of INTA's ADR Email: paul.johnstonllb@googlemail.com Committee. **Bristows** Paul Walsh BA INTA Trained and ADR Chambers. Tel: +44 (0)20 7400 8000 Email: <u>paul.walsh@bristows.com</u> Philip A. Hannay LLB, Dip.LP, Pg.Cert, NP, LLM. Scottish Solicitor, twice awarded the title 'IP Lawyer Cloch Solicitors of the Year' by the Law Awards of Scotland for Standard Buildings outstanding contentious and non-contentious IP 94 Hope Street legal work. Over 51 years (combined) of active Glasgow board experience through executive, non-executive, Scotland company secretarial and honorary appointments. G2 6PH Co-convener and Chair of the Scottish Intellectual Tel: +44 (0)141 221 8029 Property Conference 2012 (IP Dispute Resolution Email: philip@cloch.co.uk for SMEs) and 2011 (Intellectual Property Valuation). Web: www.cloch.co.uk Offers well-rounded commercial approach to mediation and IP dispute resolution needs. Riyaz Jariwalla LLB (Hons) CMC Accredited Meditator, a practising Associate Solicitor specialising in Tel: +44 (0)1242 248 426 intellectual property litigation and dispute resolution. Email: riyaz.jariwalla@bpe.co.uk Areas of work include registered trade mark **BPE Solicitors LLP** infringement, registered and unregistered design St James' House infringement, copyright infringement, passing off, St James' Square seizure of counterfeit goods and domain name recovery. Cheltenham Riyaz has 10 years of experience with intellectual GL50 3PR property law, is technically proficient and has studied

numerous computer and web-based languages such as

HTML, ASP, .NET, PHP and JavaTM.

### Contact Name and overview Rouse Legal (formerly Willoughby & Partners) 11th Floor **Exchange Tower** Rouse Legal (formerly Willoughby & Partners), a specialist IP and IT solicitors practice. We are 1 Harbour experienced in all aspects of dispute resolution, **Exchange Square** including mediation. We regularly advise clients on, London and represent clients in, mediation and have 6 trained E14 9GE mediators who are IP specialists. We are also able Karen Fong to provide suitable mediation facilities and conduct Managing Partner of Rouse Legal (formerly Willoughby mediations in languages other than English. & Partners) Tel: +44 (0)20 7536 4127 Email: kfong@iprights.com Ryan Abbott M.D., Esq. has extensive domestic and international experience in the fields of intellectual property and health care, and offers unique expertise in such matters as biologics, pharmaceuticals, medical devices, medical and life sciences, computer technology and distributed ledger technology. Dr. Abbott has served as partner at a litigation firm, general counsel of a mid-stage biotechnology company and of counsel at a firm specializing in transactional matters and intellectual property litigation for life science companies. In these capacities, he has been outside and inside counsel for both Ryan Abbot M.D., Esq. claimants and respondents. He has also worked as Mediator & Arbitrator an expert for the European Commission, the World Bio | LinkedIn Intellectual Property Organization (WIPO) and the rabbott@jamsadr.com World Health Organization (WHO). Dr. Abbott lectures frequently on issues related to artificial intelligence. Case Manager: Veronica Guevara distributed ledger technologies, and information and vguevara@jamsadr.com communication technology. 620 Eighth Avenue, 34th Floor

Dr. Abbott is a licensed and board-certified physician and patent attorney in the United States (California and New York) and a solicitor (non-practicing) in England and Wales. In addition to serving as a JAMS neutral, he is a WIPO mediator and arbitrator, a CEDR-accredited mediator and a Member of the Chartered Institute of Arbitrators (MCIArb). He has a reputation for rigorous preparation, engagement and adaptability. Dr. Abbott is professor of law and health sciences at the University of Surrey School of Law and adjunct assistant professor of medicine at the David Geffen School of Medicine at UCLA. He is a graduate of the University of California San Diego School of Medicine and Yale Law School.

New York, NY 10018 Phone: 305.371.5267 Fax: 305.371.5288

**Sally Field** BA (Hons) trained with INTA and ADR Law Chambers; Member of INTA's International Panel of Neutrals; 25 years experience of IP Litigation.

**Bristows** 

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Name and overview	Contact
<b>Sharon Paxman</b> , With a background in investment banking spanning well over a decade, Sharon held executive-level positions, honing her negotiation skills through managing intricate deals.	
Her adeptness in navigating high-stakes negotiations has been a cornerstone of her career. In 2010, Sharon became the youngest ever Executive Director for a leading London Investment Bank, illustrating her drive and determination. Furthermore, as a successful business owner with a range of award-winning products, Sharon brings a pragmatic and results-driven approach to her mediation.	
Sharon's transition to becoming a certified civil and commercial mediator enhances her professional skill set. Drawing from her current legal experience and a keen understanding of psychology, she offers nuanced and effective mediation services. Dedicated to fostering constructive and amicable resolutions, Sharon leverages her diverse background in law, finance, and entrepreneurship to address a wide array of mediation scenarios.	
Clients benefit from strategic insight, empathy, and commitment to achieving optimal outcomes. Additionally, Sharon is an active member of the Human Rights Lawyer Association, further showcasing her commitment to promoting justice and fairness. Sharon is happy to do face to face meditations in Essex or London and via zoom for other locations.	Email: mediation@thebarristergroup.co.uk
Area of expertise:	
<ul> <li>Human rights related disputes</li> <li>Discrimination</li> <li>Defamation</li> <li>Professional Negligence</li> <li>Harassment</li> <li>Breach of employment contracts</li> <li>Discrimination</li> <li>Trade Union</li> <li>Civil Disputes</li> <li>Landlord &amp; Tenant Disputes</li> <li>Boundary Disputes</li> <li>Will Disputes</li> <li>Uisputes within Investment Banking</li> <li>Debt recovery</li> </ul>	

# Shireen Peermohamed, Partner IP Group Harbottle & Lewis LLP CEDR accredited mediator; INTA Panel of Neutrals. Acted as lead and assistant mediator on a number of occasions and represented clients in IP related mediations. Steve Hancox, Barrister Civil & Commercial Mediator (Accredited by ADRGroup) Barrister Civil & Commercial Mediator (Accredited by ADRGroup) Member of ADRNet SFEDI Accredited Business Adviser.Combination of legal and business experience

Strategic Management Partners Ltd. Clive Bonny CMC, FRSA, CIPD is an accredited workplace mediator, trade mark agent and assessor of intellectual property risks. "I have 25 years' experience as a Director in public and private sector relationship management using psychometrics and neuro-lingustic programming techniques. Services include training managers in dispute diagnosis and resolution to prevent escalation. I offer free initial consultations and can offer accelerated dispute resolutions by telephone or Skype to reduce time and costs. I'm a member of the Fraud Advisory Panel and helped draft an article on ADR this may be of interest to IP fraud victims or those wanting ADR."

providing a sensible commercial approach. Completely

down-to-earth and practical dispute resolution.

**Thomas Dillon**, FCIArb, MA, MBA, LLM (International Dispute Resolution). Accredited by the Society of Mediators. Admitted to the Bar in England & Wales and California. Former official of the World Intellectual Property Organization, Geneva.

**Tony Willoughby**, Member of The Chartered Institute of Arbitrators WIPO Accreditation for mediation – July 2002. Adjudicator for WIPO and Nominet disputes.

**Venner Shipley LLP** is a specialist European IP firm, which offers both IP advice, and dispute expertise including ADR. Venner Shipley mediators have both European and North American experience. Our mediators are listed inter alia with WIPO and INTA, and our lead James Tumbridge was chair of the INTA Panel of Mediators for 2 years.

# Contact Harbottle & Lewis LLP

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The World Intellectual Property Organization (WIPO) Arbitration and Mediation Center offers ADR options, such as mediation and arbitration, to enable private parties to efficiently settle their domestic or cross-border commercial disputes. The WIPO Center is international and specialized in IP and technology disputes. WIPO Mediation, Arbitration, Expedited Arbitration and Expert Determination Rules are generally suitable for all commercial disputes, and additionally feature provisions to address specific needs in IP disputes, such as provisions on confidentiality and technical evidence. Parties can draw upon an extensive database of international independent WIPO arbitrators, mediators and experts, skilled in IP and ADR. The WIPO Center has a strong focus on controlling the time and cost of its proceedings.	WIPO Arbitration and Mediation Center (Geneva) 34, Chemin des Colombettes CH-1211 Geneva 20 Switzerland Tel +41 22 338 82 47 Fax +41 22 338 83 37  WIPO Arbitration and Mediation Center (Singapore) Maxwell Chambers 32 Maxwell Road #02-02 Singapore 069115 Tel +65 6225 2129 Fax +65 6225 3568 Website: www.wipo.int/amc Email: arbiter.mail@wipo.int