Foreign & Commonwealth Office

List of lawyers in Dubai

Prepared by British Embassy Dubai

www.gov.uk

The following list of lawyers has been prepared by the British Embassy Dubai for the convenience of British Nationals who may require legal advice and assistance in Dubai. It is provided on the understanding that we (the British Embassy) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a local lawyer.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists **are not recommendations and should not be treated as such**.

List of lawyers in Dubai

Updated: January 2017

This list is in alphabetical order (following Honorary Legal Advisor's details).

Ahmed Ibrahim Advocates & Legal Consultants.
Mr Ahmed Nofal, Senior Legal Consultant
ACICO Business Park, Port Saeed,
4th floor, Office No. 406,
Deira

Tel: + 971 50 481 2240
Fax: +971 55 767 4030
Email: advocatenofal@gmail.com

Opening hours
08:00 - 20:00 Sun - Thurs

This company has told us the following things:

- Specialisations are in: Full litigation support; Employment; Family law; Criminal; Corporate finance & commercial law; Arbitration; Property & real estate law; Fraud; Aviation law; Contracts; Trade Law; Banking law; Intellectual Property Law; Civil Law.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes, 1 phone call for 20 minutes.
- Staff speak English and Arabic.
- They cover: Abu Dhabi, ALL, R.A.K, Sharjah, Fujairah, Ajman and U.A.Q.
- They have representation in the UAE Courts.
- They are not aware of UK law.
- They do not offer a re-payment plan.

Ahmad Al Madani Advocates & Legal Consultants
Ahmad Saleh Al Madani
Al Fattan Plaza Building, 1st Floor, Office No.102, Al Qarhoud area, Airport St, Deira
Dubai

Tel: +971 4 2500045
Email: ahmad@almdanilawfirm.com
info@almdanilawfirm.com

Website: www.almadanilawfirm.com

This company has told us the following things:

- They have English speaking staff.
- They are not affiliated with any local authority/body.
- Specialisations are in Litigation and Legal consultants.
- They have experience of representing British nationals.
- They can offer a Pro Bono service: 30 minutes, especially labour and inheritance lawsuits.
- They have representation in the UAE Courts.
- They cover: Sharjah, Fujairah, Ajman and U.A.Q.
- They can't offer repayment plans.

Al Midfa & Associates
Ms. Tina Thapar
1004/1005 Al Reem Tower, Al Maktoum Road,
Deira, Dubai UAE

Tel: + 971 4 2272 701
Email: midfaadv@eim.ae
Website: www.almidfalawyers.com

Opening hours
09:00 - 18:00 Sun - Thurs

This company has told us the following things:

- Specialisations are in: Civil Law; Commercial Law; Labour Matters; All Personal Status Matters; Criminal Law; Rent Disputes.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes, by one detailed email.
- Staff speak English and Arabic.
- They cover: Abu Dhabi, R.A.K, Sharjah, Fujairah, Ajman and U.A.Q.
- They have representation in the UAE Courts.
- They do not offer a re-payment plan.

Al Rowaad Advocates & Legal Consultancy
Mr. Hassan Mohsen Elhais, Mrs. Awatif Mohd Khouri, Ms. Alexandra Tribe and Mr. David Hallam-Peel
29th Floor, H Hotel Office Tower,
One Sheikh Zayed Road,
Adjacent to World trade Centre Roundabout,
Dubai

Tel: +971 4 325 4000
For emergency (SMS only): +971 50 506 5861, +971 55 226 4596
English Law: +971 4 358 9444

Email:
UAE Law:
awf@awfuae.com, **hassan@professionallawyer.me**
English Law:
alexandra@expatiratelaw.com
Website:
www.awfuae.com
www.professionallawyer.me
www.expatriatelaw.com

This company has told us the following things:

- **Available notarial services**: Oaths, Witnessing signatures and certified copies of documents and passports. Can be used for use in the UK or countries that are part of the Hague Convention. Registered with the Solicitors Regulation Authority. Reduction in fees may be offered for multiple pages.
- Specialisations are in: Family Law; Marriage/Divorce; Insurance Law; Commercial/Business law; Civil law; Criminal Damages; Damages Claims; Narcotics; Contract Law; Corporations; Inheritance law; Employment Law; Car Accidents.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes, by one email.
- Staff speak English and Arabic.
- They cover: Abu Dhabi, R.A.K, Sharjah, Fujairah, Ajman and U.A.Q.
- They have representation in the UAE Courts.
- They are aware of UK law (English Family Solicitors/Divorce).
- They do offer a re-payment plan.

Bin Haider Advocates & Legal Consultants
Ms. Rachel Leigh-Doyle
The H Hotel, Office Tower, 32nd Floor,
Sheikh Zayed Road,
Dubai

Tel: +971 4 3588 777, +971 55 140 7756
Email: Rachel@bhadvoc.com
Website: www.binhaideradvocate.com

This company has told us the following things:

- **Available notarial services**: Oaths, Witnessing signatures and certified copies of documents and passports. Can be used for use in the UK or countries that are part of the Hague Convention.
- Specialisations are in: Criminal and Civil Law; Commercial Law; Immigration Law; International Law; Banking and Business Law; Company Establishment; Real Estate; Family Law; Labour Law; Arbitration law.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes.
- Staff speak English and Arabic.
- They cover: Abu Dhabi, Sharjah.
- They have representation in the UAE Courts.
- They do offer a re-payment plan.

Everys Legal Consultancy
Mr Charles Cuthbert, Mr Simon Isgar and Mr Bill Gambrill
Offices 2501, The Fairmont,
Sheikh Zayed Road,
P O Box 73310
Dubai

Tel: + 971 4 311 6546
Fax: + 971 4 332 8810
Email: info@everys.ae
Website: www.everys.ae

Opening hours
08:30 - 17:00 Sun - Thurs

Out of Hours
Tel: +971 50 877 8184

This company has told us the following things:

- **Available notarial services**: Oaths, Witnessing signatures and certified copies of documents and passports. Can be used for use in the UK or countries that are part of the Hague Convention. Signature held by FCO legalisation Office in the UK. Is a commissioner of oaths but NOT a notary public. Registered with the law Society of England and Wales.
- Specialisations are in: Matrimonial law; Wills &Trusts; Company Law; Employment Law; Health Insurance Law; Arbitration & Litigation.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Initial call (maximum of 10 minutes).
- Staff speak English and Arabic.
- They also cover Abu Dhabi, Sharjah.
- They do not have representation in the UAE Courts.
- They are aware of UK law.
- They do not offer a re-payment plan.

Fenwick Elliot LLP (DMCC Branch)
Nicholas Gould
Office 1A (first floor)
Silver Tower, Cluster 1, Jumeirah Lakes Towers
Po Box 283149
Dubai

Tel: +971 04 454 2355
Email: ngould@fenwickelliott.com
Website: www.fenwickelliot.com

This company has told us the following things:

- They have English speaking staff.
- They are affiliated with the Rulers court of the Government of Dubai.
- Specialisations are in **construction law-expertise include procurement strategy**, contract documentation and negotiation, risk management and dispute avoidance, project support and decisive dispute resolution, including litigation, arbitration, mediation and adjudication.
- They also cover Abu Dhabi, ALL, Sharjah, Ajman, UAQ, RAK and Fujairah.
- They have experience of representing British nationals.
- They can offer a Pro Bono service: Maximum of 30 minutes.
- They can't offer repayment plans.

Gateley UK LLP JTL Branch
Mr Amrik Sangha, Partner
Unit 1902 Saba Tower 1 Cluster E ,
Jumeirah Lakes Towers,
Dubai

Tel: + 971 4 4549 586
Fax: + 971 4 4549 587
Email: asangha@gateleyae.com
Website: www.gateleyae.com

Opening hours
08:30 - 17:30 Sun - Thurs

Out of Hours
+971 50 8758855

This company has told us the following things:

- Specialisations are in: Corporate; Construction; Property/Real Estate; Litigation; Employment; Commercial; Projects.
- They have experience of representing British nationals.
- They can offer a Pro Bono service: Yes, first meeting (30 mins).
- Staff speak English and Arabic.
- They also cover Abu Dhabi, ALL, Sharjah, Ajman, UAQ, RAK and Fujairah.
- They do not have representation in the UAE Courts.
- They are aware of UK law, Head Office in UK.
- They do not offer a re-payment plan.
- They provide notarial services: Certifying Passports and witnessing signatures.

Global Advocates and legal Consultants
Mr. Nasser Ahmed Al Osaiba
21st Floor,
Rolex Tower,
Sheikh Zayed Road,
Dubai

Tel: +971 4 327 7772
Email: nasser@globaladvocates.net
Website: www.globaladvocates.net

This company has told us the following things:

- Specialisations are in: International and Local Arbitration; Local Litigation (Civil, Commercial, Criminal); Litigation before DIFC Courts.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes.
- Staff speak English and Arabic.
- They also cover Abu Dhabi, Sharjah, Ajman, UAQ and RAK.
- They have representation in the UAE Courts.
- They are aware of UK law.
- They do offer a re-payment plan.

Hani Al Jasmi Advocates & Legal Consultants
Mr Hani Al Jasmi
Office No. 203, Secound Floor
Liberty Building
Near Sharjah Bank
Al Garhoud
P.O. Box 123887

Opening Hours: Sunday – Wednesday: 8:00am to 5:00pm
Thursday: 8:00am to 3:00pm
Saturday:10:00am to 3:00pm

Tel: + 971 4295 77 44 Mobile: +971 5665 75706
Email: infor@aljasmilaw.com
Website: www.aljasmilaw.com

This company has told us the following things:

- They do have English speaking staff.
- They are affiliated to Emirates Association for Lawyers and Legal (EALL).
- Specialisations are in Civil law, Family law, Company law, Property Law, Litigation, Arbitration, Recovery of Claims & Collection of Debts, Road accident cases, Corporate and Commercial Law & Maritime Law.
- They have experience of representing British nationals.
- They can offer a Pro Bono service: Initial advice consultation, one free phone call and 30 mins consultation meeting. This offer is exclusive to referrals from the British Embassy.
- They can offer repayment plans.
- They have representation in the UAE Courts.

International Advocate Legal Services
Ms Diana Hamade, Founder/Lawyer & Legal Consultant
6th Floor, Unit 603, Maze Tower
Sheikh Zayed Road
Dubai

Tel: +971 4 2733029
Email: diana@ials.ae, info@ials.ae
Website: www.ials.ae

Opening hours
09:00 - 17:00 Sun - Thurs

This company has told us the following things:

- **Available notarial services**: Oaths and Witnessing signatures and Certifying Passports. The services provided are normally for use in the UK and Commonwealth countries. Registered with Ministry of Justice UAE, Dubai Courts and DIFC Courts.
- Specialisations are in: Litigation practice, Arbitration practice, Advisory practice, family law, Business & Corporate services, Succession and Estate planning.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: No.
- Staff speak English and Arabic.
- They also cover All Emirates, Abu Dhabi, Sharjah, Ajman and RAK.
- They have representation in the UAE Courts.
- They are aware of UK law.
- They do not offer a re-payment plan.

James Berry & Associates
Mr. James Berry
3rd Floor, 304, API Tower
Sh. Zayed Road,
P O Box 52294
Dubai

Tel: +971 4 331 7552
Email: berry@jamesberrylaw.ae
Website: www.jamesberrylaw.com

This company has told us the following things:

- **Available notarial services**: Oaths, Witnessing signatures and certified copies of documents and passports. Can be used for use in the UK or countries that are part of the Hague Convention. Although they provide Notarial Services, please note that they are NOT Notary Public.
- Specialisations are in: Corporate & Commercial Areas; Company Set Ups; Trademark; Real Estate; Employment; Family Law; Wills and Estate Inheritance; Debt Recovery; Company Secretarial Services; Litigation.
- They have experience of representing British nationals.
- They can provide legal aid.
- They are not affiliated with the Rulers office and Department of Economic Development.
- They can offer a Pro Bono service: Yes, 10 minutes by phone.
- Staff speak English and Arabic.
- They have representation in the UAE Courts.
- They do not offer a re-payment plan.

Khairallah Advocates & Legal Consultants
Jouslin Khairallah (Managing Director/Senior UAE Lawyer)
3504 Churchill Tower, Business Bay,
Dubai

Tel: +971 4 4270 845
Email: info@khlegal.ae
Website: www.khairallahlegal.com

Opening hours
09:00 - 17:00 Sun - Thurs

This company has told us the following things:

- Specialisations are in: Corporate & Commercial (including company formation), Litigation (criminal, civil & commercial), Arbitration, Mediation & Conciliation, Maritime, Shipping & transport, Banking & financial services, Construction & Engineering, real estate, Intellectual Property, Insurance, Family & personal status, Employment and Investigation services.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes for one hour.
- Staff speak English and Arabic.
- They also cover other Emirates.
- They have representation in the UAE Courts.
- They do not offer a re-payment plan.

M/s Al Matrooshi Advocates & Legal Consultants
Mr Abdul Aziz Al Matrooshi, Chairman
Al Harthy Building, 4th Floor, Flat No. 401,
Al Mina Road, Bur Dubai,
P O Box 34143
Dubai

Tel: + 971 4 393 0039
Fax: + 971 4 393 0049
Email: abdulaziz@advocatesuae.com
Website: www.advocatesuae.com

Opening hours
09:00 - 18:00 Sun - Thurs

Out of Hours
+971 50 656 4964

This company has told us the following things:

- Specialisations are in: Full litigation support; Employment; Family law; Criminal; Corporate finance & commercial law; Arbitration; Property & real estate law; Fraud; Aviation law; Contracts; Trade Law; Banking law; Intellectual Property Law; Civil Law.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes, 1 phone call for 20 minutes.
- Staff speak English and Arabic.
- They cover: Abu Dhabi, ALL, R.A.K, Sharjah, Fujairah, Ajman and U.A.Q.
- They have representation in the UAE Courts.
- They are not aware of UK law.
- They do offer a re-payment plan.

Nasser Malalla Advocates & Legal Consultants
Mr Nasser Malalla Ghanem, Senior Partner
803, ACICO Business Park,
Port Saeed,
Sheikh Rashid Road,
P O Box 410241
Dubai

Tel: + 971 4 2999 771
Fax: + 971 4 2999 771
Email: nasser@nmlawyers.ae
Website: www.nmlaw.com

Opening hours
08:00 - 18:30 Sat - Thurs

Out of Hours
+ 971 50 6450805

This company has told us the following things:

- Specialisations are in: Corporate & Commercial; Litigation; Arbitration; Rental; Real Estate; Personal & Family Law; Criminal; Civil; Advisory & Consultancy; Finance and Banking; Contracts; ADR.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes.
- Staff speak English and Arabic.
- They also cover Abu Dhabi, Sharjah, Ajman, UAQ, RAK and Fujairah.
- They are aware of UK law.
- They do not offer a re-payment plan (depending on case).

Panglobe Advocates
Mr Abdulla Lootah
Bin Lahej Building
Al Garhoud
Dubai

Tel: +971 42833 337
Fax: +971 504 558 288
Email: info@panglobeadvocates.ae
Website: www.panglobeadvocates.ae

This company has told us the following things:

- **Available notarial services**: Administering Oaths, Certifying passports & Witnessing signatures.
- They have English speaking staff.
- They are not affiliated to any local authority/body.
- Specialisations are in **criminal law and corporate law (all accredited).**
- They do have experience of representing British nationals.
- They can offer a Pro Bono service.
- They don't offer repayment plans.
- They also have a branch in Abu Dhabi and cover Sharjah, Ajman, UAQ, RAK and Fujairah.

Rashed Bin Arab Advocates & Legal Consultants
Mr Hassan Mattar, Senior Legal Consultant
10th Floor The H Hotel
Sheikh Zayed Road
Dubai

Tel: +971 4 357 5999
Email: binarab@eim.ae
Website: www.binarab.com

This company has told us the following things:

- **Available notarial services**: Oaths, Witnessing signatures and certified copies of documents and passports. Can be used for use in the UK or countries that are part of the Hague Convention.
- Specialisations are in: Matrimonial; Employment Law; Family Law; Commercial & Business Law; Corporate Law; Collections Law; Child Protection; Marriage Law; Divorce Law; Insurance Law; Banking Law; Financial Law; Transportation Law; Tenancy Law; Real Estate Law; Contracts Law; Taxes Law; Government Law; Labour Law Relation; Immigration Law; Auto/Accidents.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes, 15-20 minutes.
- Staff speak English and Arabic.
- They also cover Abu Dhabi, Sharjah, Ajman, R.A.K., Al Ain, GCC.
- They have representation in the UAE Courts.
- They do offer a re-payment plan.

Sanad International Law Group
Stephen Field Barrister (England & Wales), Legal Consultant
Mr. Abdul Rahman Al Sharhan, Managing Partner
48 Burj Gate Tower,
Sheikh Zayed Road,
Next to Burj Khalifa, Dubai Mall Metro Station,
P O Box 555567
Dubai

Tel: +971 4 388 9955, +971 50 744 6758
Email: s.field@silg.ae
Website: www.silg.ae

This company has told us the following things:

- **Available notarial services**: Oaths, Witnessing signatures and certified copies of documents and passports. Can be used for use in the UK or countries that are part of the Hague Convention. Registered with UAE Notary Public and can notarise local documents in English and Arabic.
- Specialisations are in: Cases in DIFC-LCIA, DIAC; Civil(Civil transactions/Disputes/Litigation); Commercial; Compliance Law; Construction & Engineering Law; Contract & legal Documents; Corporate Law; Criminal Law; Dispute Management & Resolution; Expat Legal Services; Expo 2020 Full advice package; Family & Matrimonial Law; Finance Law; Insurance Law; Intellectual Property; Labour law; Legal Consultants; Leisure & Hotel Law; Media Law; Notary Services; Professions; Project Legal Services; Real Estate Law; Retail & Trade; Sole Traders; Sports Law; Tort Law; Travel & Tourism.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes, 30 minutes by appointment.
- Staff speak English and Arabic.
- They also cover Abu Dhabi, Sharjah, Ajman, UAQ, RAK and Fujairah.
- They have representation in the UAE Courts.
- They do not offer a re-payment plan.

The Law Offices of Faisal Alzarooni
Faisal Alzarooni
Clover Bay Tower, Al Abraj St, Office 301
Business Bay
Dubai

Tel: +971 4513 5166

Email: infor@faisalalzarooni.com
Website: www.faisalalzarooni.com

This company has told us the following things: {complete as required}

- They have English speaking staff.
- They are affiliated with Emirates Lawyers Association.
- Specialisations are in **Criminal Defence.**
- They have experience of representing British nationals.
- They can offer a Pro Bono service: First Consultation is free, typically 1 hour.
- They can offer repayment plans.
- They also cover, Sharjah, Ajman, UAQ, RAK and Fujairah.
- They have representation in the UAE Courts.

Trowers & Hamlins LLP
Mr Bill Jefferies
Mr Nick White
Burjuman Business Tower
Floor 20, Office 2010
Sheikh Khalifa bin Zayed Road
(Trade Centre Road)
P O Box 23092
Dubai

Tel: +971 4 351 9201
Fax: +971 4 351 9205
Email: bjefferies@trowers.com, dubai@trowers.com
Website: www.trowers.com

Opening hours
08:30 - 18:00 Sun - Thurs

Out of Hours
Contacts will receive mobile numbers.

This company has told us the following things:

- **Available notarial services**: Oaths, Witnessing signatures and certified copies of documents and passports. Can be used for use in the UK or countries that are part of the Hague Convention (can also mark Exhibits). Registered with the Solicitors Regulation Authority.
- Specialisations are in: Corporate Law, including company formation, restructuring and M&A; Commercial Law, including distribution, franchising, employment, education, leisure, etc; Construction Law; Projects and Project Finance; Dispute Resolution.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes, 30 minutes.
- Staff speak English and Arabic.
- They also cover Abu Dhabi, Sharjah, Ajman, UAQ, RAK and Fujairah.
- They have representation in the UAE Courts.
- They are aware of UK law.
- They do not offer a re-payment plan.

Trench & Associates
Ms. Cynthia Trench, Principal

2/F Union National Bank Bldg.,
Khalid Bin Waleed Street,
P O Box 21832
Dubai

Tel : + 971 4 355 3146
Fax : + 971 4 355 3106
Email: ct@trenchlaw.com
Website: www.trenchlaw.com

Opening hours
08:00 - 19:00 Sun - Thurs

This company has told us the following things:

- **Available notarial services**: Oaths, Witnessing signatures and certified copies of documents and passports. Can be used for use in the UK or countries that are part of the Hague Convention. Will discount for existing customers or if there are more than 5 documents. As Solicitors/Commissions of Oaths. Registered with the law Society England and Wales (SRC) for all solicitors at the firm.
- Specialisations are in: Corporate; Commercial (Agencies / Management / JVs / Hotels); Property Transactions & disputes; Litigation General & Employment; Construction Dispute; Estate Planning & Wills.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes, 30 minutes for employment advice to employees.
- Staff speak English and Arabic.
- They also cover Sharjah, UAQ, RAK, Fujairah and Al Ain.
- They do not have representation in the UAE Courts.
- They are aware of UK law.
- They do offer a re-payment plan.

TWS Legal Consultants
Ms. Nita Maru, Solicitor/Director
HDS Tower – Cluster F, 30th floor,
Office Suite 3001, Jumeirah Lakes Towers,
Dubai

Tel: +971 4 448 4284
Fax: +971 4 448 4285
Email: admin@willsuae.com
Website: www.willsuae.com, www.twslegal.ae

Opening hours
09:00 - 18:00 Sun - Thurs

This company has told us the following things:

- **Available notarial services**: Oaths, Witnessing signatures and certified copies of documents and passports. Can be used for use in the UK or countries that are part of the Hague Convention.
- Specialisations are in: Wills for Muslim and Non Muslim clients, Probate, Administration of deceased's estate in the UAE and the UK; Family matters for Muslim and Non Muslim Clients including Divorce, Custody, Guardianship, Financial Settlements, Real Estate and Conveyancing, Company Formation; Asset Protection; Commercial Contacts; Criminal and Trademarks.
- They have experience of representing British nationals.
- They can provide legal aid.
- They can offer a Pro Bono service: Yes, one phone call for 10 minutes.
- They offer a Free Divorce Legal Clinic every last Tuesday of the month providing 15 minutes free advice.
- Staff speak English and Arabic.
- They also cover Abu Dhabi.
- They do not have representation in the Dubai Courts.
- They are aware of UK law.
- They do not offer a re-payment plan.

Feedback Form for Customers

If you do decide to use any of the lawyers on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the Embassy by post to British Embassy Dubai, Al Seef Road, Bur Dubai, P O Box 65, Dubai, United Arab Emirates or by email to Consular.UAE@fco.gov.uk. An electronic version of the form is available at www.gov.uk/notarial-and-documentary-services-guide-for-the-united-arab-emirates. Thank you for your help.

1. Name of firm:

2. Name of lawyer:

3. Date of contact:

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

4. What service did you need?

5. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

Excellent Good Average Poor Very Poor

(b) How would you rate the professionalism of the staff?

Excellent Good Average Poor Very Poor

(c) How would you rate the overall service received?

Excellent Good Average Poor Very Poor

(d) How would you rate the value for money?

Excellent Good Average Poor Very Poor

6. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box □

Feedback provider's name:
Tel. No.:
Email:
Date: