Introduction to residential holiday schemes for disabled children

A children’s social care guide to registration

All residential holiday schemes for disabled children must register with Ofsted. This guide explains in detail what the law says anyone intending to open a holiday scheme for disabled children must do to in order to apply for registration.
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Introduction

1. This guide to registration provides information about what an applicant must understand and prove in order to become registered to provide and/or manage a residential holiday scheme for disabled children (referred to as residential holiday schemes within this guide).

2. Residential holiday scheme providers and managers must meet a range of legal requirements. This includes a requirement to register with Ofsted. We also expect providers and managers to show how they have taken account of the national minimum standards for residential holiday schemes for disabled children.¹

3. If you want to apply to us to carry on or manage a holiday scheme, you should first read this guide and our ‘Guide to registration for children’s social care services’, which sets out the process of registration for all children’s social care providers.²

4. This guide explains in detail what a holiday scheme is and what the law says in order to help you decide whether you need to register as a holiday scheme provider or manager.

What is a residential holiday scheme for disabled children?

5. A residential holiday scheme for disabled children provides care and accommodation wholly or mainly for disabled children for a specified period for the purposes of a holiday, or for recreational, sporting, cultural or educational purposes.⁴

6. A provider may operate at any time throughout the year. There is no minimum number of days they can operate. However, a provider cannot operate for more than 56 days in any 12-month period. No individual child can be accommodated for more than 28 consecutive days in any 12-month period.⁵

7. Any service that meets the definition of a residential holiday scheme for disabled children must register with Ofsted before it can operate. It is a criminal offence to carry on or manage a residential holiday scheme for disabled children without registration.

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³ For a definition of ‘disabled’ see Interpretation, 2(1); www.legislation.gov.uk/uksi/2013/1394/made
children without registration. This helps to prevent unsuitable people from owning, operating, managing or working within holiday schemes for disabled children, thereby protecting children and young people who use these schemes.

8. Ofsted gives an estimated timescale of 16 weeks to complete a registration decision. Therefore, applicants must ensure that their application to register is submitted at least 16 weeks before they wish to operate. If the application is incomplete or if issues arise that need clarification, this timescale may be extended. We therefore advise applicants to take this into account when deciding when to apply to register.

9. A person, partnership or organisation that wishes to run a residential holiday scheme, or an individual who wishes to become a registered manager of a residential holiday scheme, must demonstrate how they meet a number of legal requirements and the national minimum standards for holiday schemes for disabled children. At the end of this guide we tell you where you can find and obtain copies of these documents.

10. In summary, a residential holiday scheme must have:

- a registered provider and, where the provider is an organisation such as a company or local authority, a person known as a ‘responsible individual’ who represents the partnership or organisation to Ofsted
- a registered manager
- a statement of purpose that sets out the overall aims of the residential holiday scheme – the law sets out the information that the statement must contain in regulations; you can find these in schedule 1 of The Residential Holiday Schemes for Disabled Children (England) Regulations 2013
- a number of policies and procedures – these are set out in The Residential Holiday Schemes for Disabled Children (England) Regulations 2013.

11. There is more information on registration in our ‘Guide to registration for children’s social care services’.

**Inspection**

12. For newly registered residential holiday schemes the first inspection will occur during their first period of operation. The frequency of inspections is set out in regulations. Ofsted has a duty to inspect residential holiday schemes at least once a year. Up to five working days’ notice will be given of the inspection.

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7 The Her Majesty’s Chief Inspector of Education, Children’s Services and Skills (Fees and Frequency of Inspections) (Children’s Homes etc.) Regulations 2015; www.legislation.gov.uk/uksi/2015/551/contents/made.
Inspectors telephone providers to give notice and confirm the dates of operation of the holiday event. We provide no detail of which days we will be present. The inspector is normally on site for up to two days.

13. At inspection we consider compliance with regulations and the national minimum standards. We always want to speak to children and young people during our inspections.

14. We use a four-point scale to make judgements about:

- the overall experiences of children and young people, taking into account:
  - how well children and young people are helped and protected
  - and the impact and effectiveness of leaders and managers.

15. The judgements are:

- outstanding
- good
- requires improvement
- inadequate.

16. An inspection report is published about our findings. This may include statutory requirements a provider must complete to comply with the law or recommendations to help them improve. Providers must respond to any statutory requirements we set within a timescale. We will check on progress to meet any statutory requirements and will follow up recommendations at the next inspection.

**Complaints and concerns about providers**

17. We may receive complaints or concerns about a holiday scheme for disabled children. Our role is to take into account any concerns about a residential holiday scheme and use that information to focus on areas of the inspection to ascertain whether the provider and/or manager continue to meet regulations, to take account of the associated national minimum standards and relevant statutory guidance, and remain suitable for registration. We do not act as a complaint adjudicator. For example, we do not decide whether complaints are upheld, partially upheld or are unsubstantiated. Where providers and/or managers do not comply with regulations, we may take compliance action as described in the ‘Compliance and enforcement’ section below.
18. For more information about how we deal with complaints about providers, please see our guidance ‘Concerns and complaints about social care providers’.8

Compliance and enforcement

19. Providers and managers of residential holiday schemes must comply with the requirements of the regulations and take account of the national minimum standards for residential holiday schemes for disabled children in addition to any other relevant statutory guidance.

20. Ofsted considers all reports that suggest a holiday scheme for disabled children may not be meeting its legal obligations. Where we find non-compliance, we take action to ensure children’s safety and compliance with the law. Actions may include setting recommendations and requirements at an inspection and taking statutory compliance action, such as issuing a compliance notice, cancelling a registration or prosecuting for an offence.9

21. Our ‘Social care compliance handbook’ provides more information about this and is available on our website. There is a link to this document under the ‘Further information’ section of this guide.

Frequently asked questions

Q1. Does a school need to register as a residential holiday scheme for disabled children?

If a school is also registered as a children home, it is not required to register as a holiday scheme. This is because children’s homes are not required to register as holiday schemes.

If a school provides care and accommodation wholly or mainly for disabled children for a specified period for the purposes of a holiday, or for recreational, sporting, cultural or educational purposes and those children are pupils of the school, the school is not required to register as a holiday scheme.

If those children are not pupils of the school, registration as a holiday scheme is required.

Where the school lets its premises to another provider for use as a holiday scheme but does not make any of the arrangements for the children to attend the scheme, the provider operating the scheme must register.


9 Before Ofsted can prosecute for some offences, a compliance notice sets out the actions that a provider must take by a certain date to meet relevant service-specific regulations must be served.
Q2. Does an organisation providing services for both disabled and non-disabled children and young people need to register?

In most circumstances, if the number of children and young people who are disabled is more than those who are not disabled, then it is very likely that registration would be required. If applicants/providers are unsure about registration requirements they should obtain legal advice about the specific service they intend to provide.

Further information

Our guidance is available at www.gov.uk/government/organisations/ofsted, or by calling us on 0300 123 1231, or by writing to us at the following address:

Applications, Regulatory and Contact Team
Piccadilly Gate
Store Street
Manchester
M1 2WD.

For more information on how to apply for registration, see our "Guide to registration for children’s social care services": www.gov.uk/government/publications/guide-to-registration-for-childrens-social-care-services.

For more information about what changes to a registration we need to be informed about, see ‘Changes to children’s social care services that are inspected and/or registered by Ofsted’:


To complain about a social care provider, please see ‘Concerns and complaints about social care providers’: www.gov.uk/government/publications/raise-a-concern-or-complaint-about-a-social-care-provider.

Legislation

Please note: it is an applicant’s responsibility to check that they are referring to the most up-to-date legislation available and whether any further amendments apply.

- Care Standards Act 2000: legal definitions of all agencies and establishments that we register; www.legislation.gov.uk/ukpga/2000/14/contents

National minimum standards

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, work-based learning and skills training, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk

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