

	Event	Action
Treatment	Antiviral medicines not available from pharmacies.	<p>DH discusses stock levels with manufacturers and wholesalers to determine whether they can meet the increased demand.</p> <p>CPhO has regular contact with pharmacy organisations to determine any problems that community pharmacies may be encountering obtaining supplies of antiviral medicines to inform discussions with manufacturers of antiviral medicines and wholesalers.</p> <p>PHE considers releasing the national stockpile to ease shortages, if appropriate.</p>
NHS operations	Extra cases put increased pressure on care locally.	Local action in line with local plans, under existing contractual arrangements.
	Extra cases put excessive pressure on care regionally or nationally.	Local NHS England teams, PHE, DH and the NHS Chief Executive keep under review the need to trigger strategic command arrangements for the NHS, as per the 'NHS Commissioning Board Command and Control Framework' ^{lix} .
Media coverage	Increased media interest on particular issues.	CMO and/or representatives of PHE and NHS England hold press briefing to communicate the facts and latest data to the media.

Superseded May 2016

