

RESTRICTED

Peer Review

[REDACTED]

Review conducted by:

Name- **[REDACTED]**

Role – **[REDACTED]**

Address – Plaistow JC

Approved by: **[REDACTED]**

Peer Review - purpose and methodology

This Peer Review has been commissioned by North East Group [REDACTED]

This review focuses on the whole claimant journey rather than the handling of any complaint – looking at both any variances from national standards at the local level and any improvements required to these national standards. Its purpose is as a continuous improvement tool and not to be used to seek out or apportion blame.

The review has been conducted by examining all available claimant records, relevant evidence and current/appropriate guidance.

Background

[REDACTED]

Summary of Findings

[REDACTED]

Recommendations (both site and if appropriate national)

National - consideration should be given to remind all DMs of the correct use and recording of Safeguard visits

Timetable of Events

<div data-bbox="181 190 319 257">[REDACTED]</div>	<div data-bbox="357 190 539 224">[REDACTED]</div>
---	---

Annexes:

Additional papers listed below. [embed as required]

Annex 1	Annex 2	Annex 3	Annex 4
[REDACTED]			