

Consultation on the UK's Foreign Travel Advice Service

The UK's Foreign Travel Advice service provides advice to help British nationals make informed decisions about their safety and travel abroad. We've been providing travel advice since 1990. We aim to provide British travellers practical, objective, accurate and up-to-date information and advice. Your responses to this survey are anonymous and will help inform how we provide travel advice in future.

Our Foreign Travel Advice can be accessed at: <https://www.gov.uk/foreign-travel-advice>

1. How old are you? (You must be 16 or older to take part in this consultation)

- 16-17
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+
- Prefer not to say

2. In what capacity are you responding to this consultation?

- As an individual member of the public
- As a representative of the travel industry (see message below)

If you are a representative of the travel industry, we are interested in hearing your views and have been liaising with travel trade bodies and their members to collate industry views. Please contact your industry body to feed in your views. Alternatively, please email ForeignTravelAdvice.Consultation@fco.gov.uk with your views.

- As a representative of a business organisation (see message below)

If you are a representative of a business organisation, we are interested in hearing your views. Please email ForeignTravelAdvice.Consultation@fco.gov.uk with your views.

3. Are you a:

- British national
- Dual British national
- Non-British national (see message below)

If you are a non-British national, thank you for your time. As our Foreign Travel Advice service is for British nationals, we are interested at this time in hearing their views.

4. In general, how frequently do usually travel abroad (either for business or leisure)?

	Business	Leisure
a) <i>Once or twice a year</i>	<input type="checkbox"/>	<input type="checkbox"/>
b) <i>3-4 times a year</i>	<input type="checkbox"/>	<input type="checkbox"/>
c) <i>5 times or more a year</i>	<input type="checkbox"/>	<input type="checkbox"/>
d) <i>Rarely/never</i>	<input type="checkbox"/>	<input type="checkbox"/>

5. Have you ever accessed the UK's Foreign Travel Advice on GOV.UK?

- Yes
- No (please skip to question 9)

6. Which of the following best describes why you access or have accessed in the past, the UK's Foreign Travel Advice on GOV.UK? Please select all that apply.

- To inform a decision on whether or not it is safe to travel to a foreign destination*
- To research entry and exit requirements for that destination*
- To research local travel information e.g. how to get around that country*
- To research general local information e.g. on health and vaccinations, laws and customs and climate*
- To find out where to get consular support in the event of an emergency*
- Other (please state in free text box)*

7. Do you generally follow the Foreign Travel Advice provided?

- Always (please skip to question 10)*
- Most of the time*
- Sometimes*
- Rarely/Never*

8. Why do you choose not to follow the Foreign Travel Advice provided? Please select all that apply.

- I do not need advice / I make my own decisions*
- I have carried out my own research and judge the risk(s) to be manageable*
- Other (please state)*

Now please skip question 9 and proceed to question 10.

9. Why have you never accessed the UK's Foreign Travel Advice on GOV.UK? Please select all that apply.

- I was not aware of the Foreign Travel Advice on GOV.UK*
- I do not travel to foreign destinations*
- I do not need advice / I make my own decisions*
- I use alternative sources of advice / guidance*
- I do not have regular access to the internet / feel comfortable using the internet*
- Other (please state in free text box at end of survey)*

10. Please state where you would go to in order to find the following travel information. Please select all that apply:

	The GOV.UK pages	The host government's information pages	Travel agent	Travel guides e.g. Lonely Planet	Other (please state below)	I would not look for this information
Security and safety advice						
Entry and exit requirements for the foreign destination						
Local travel information (e.g. how to get around)						
Local laws and customs						
Local health information including vaccine information						
Local climate information including natural disasters						
Information about where to get help from in the event of a crisis overseas (either a local crisis, such as an earthquake, or a personal crisis, such as being hospitalised)						

If you have answered "Other", please state where you would go to find the information.

11. Who do you think holds responsibility for providing the following types of information to British nationals?

	The UK government	The host government	Travel agent	Travel guides e.g. Rough Guide	Other (please state)	Don't know
Security and safety advice						
Entry and exit requirements for the foreign destination						
Local travel information (e.g. how to get around)						
Local laws and customs						
Local health information including vaccine information						
Local climate information including natural disasters						
Information about where to get help from in the event of a crisis overseas (either a local crisis such as an earthquake or a personal crisis such as being hospitalised)						

If you have answered "Other", please state where you would go to find the information.

12. Below are seven areas on which the UK usually provides information and advice. Please rank these in order of importance where 1 is most important for the UK Government to provide and 7 is least important for the UK Government to provide.

Security and safety travel advice	
Entry and exit requirements for foreign destinations	
Local travel information (e.g. how to get around in other countries)	
Local laws and customs	
Local health information including vaccine information/requirements	
Local climate information including natural disaster information	
Information about where to get help from in the event of a crisis overseas (either a local crisis such as an earthquake or a personal crisis such as being hospitalised)	

13. The system for the UK's current Foreign Travel Advice service operates using a traffic light system of Red (Advise against all travel), Amber (Advise against all but essential travel) and Green (Normal safety precautions). Before today, were you aware of this current traffic light system?

- Yes
- No
- Don't know

14. Some governments use a four tier system for their travel advice, rather than a three tier system. Introducing such a system would allow the UK to add a level between the current green and amber tiers, to indicate a country where there is no advice against travel but where extra caution and vigilance is recommended.

How helpful do you think this four tier system would be compared to the UK's current three tier system?

- The four tier system would be more helpful*
- Both systems would be about the same*
- The four tier system would be less helpful*
- Don't know*

15. Why do you say that?

16. All of our country travel advice pages have a terrorism section. We use four levels of terrorist threat:

- a high threat from terrorism
- a general threat from terrorism
- an underlying threat from terrorism
- a low threat from terrorism

We are considering replacing these fixed levels with more background information on the frequency and type of terrorist attacks. Do you think that would be:

- more useful*
- less useful*
- about the same*

17. What other information, if any, would you find useful about terrorism?

18. Do you have any further comments on the UK's Foreign Travel Advice service, or any improvements you would like to see to the way in which the foreign travel advice is presented?

19. About you. Are you:

- Male*
- Female*
- Prefer not to say*

Thank you for completing this survey. Please send the survey to the following address by Friday 22 April:

Travel Advice Team
Consular Directorate
Room K4.18
Foreign & Commonwealth Office
King Charles Street
London SW1A 2AH