

Department for Business Innovation & Skills

BLOWING THE WHISTLE TO A PRESCRIBED PERSON

List of prescribed persons and bodies

FEBRUARY 2016

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Blowing the whistle to a Prescribed Person

Introduction

The prescribed persons list.

If you decide to blow the whistle to a prescribed person rather than your employer, you must make sure that you have chosen the correct person or body for your issue. For example, if you are blowing the whistle on broadcasting malpractice you should contact the Office of Communications.

Below is a list of the prescribed persons and bodies who you can make a disclosure to. There is also a brief description about the matters you can report to each prescribed person.

In addition, you could also blow the whistle to your legal adviser, in the course of obtaining legal advice, or to a member of the House of Commons about any matter specified in the Public Interest Disclosure (Prescribed Persons) (Amendment) (No 2) Order 2015. You can get the contact details for any Member of Parliament at the following link: http://www.parliament.uk/mps-lords-and-offices/

More information on whistleblowing can be found on the GOV.UK website: <u>www.gov.uk/whistleblowing</u>

Broadcasting and communication

The Office of Communications (known as Ofcom)

about the provision of electronic communications networks and services, broadcasting and the provision of radio and TV services; media ownership and control, and competition in communication markets.

Chairman The Office of Communications Riverside House 2a Southwark Bridge Road London SE1 9HA Tel: 020 7981 3000 Fax: 020 7981 3333 www.ofcom.org.uk

Business, finance or fraud

Accounts Commission for Scotland

about the proper conduct of public business, value for money, fraud and corruption in local government bodies in Scotland.

The Secretary to the Accounts Commission Accounts Commission for Scotland 102 West Port Edinburgh EH3 9DN Tel: 0131 625 1500 Email: <u>correspondence@audit-scotland,gov.uk</u> www.audit-scotland.gov.uk

The Auditor General for Wales

about the proper conduct of public business; value for money, fraud and corruption in public bodies in Wales.

PIDA Officer The Auditor General for Wales 24 Cathedral Road Cardiff CF11 9LJ Tel: 01244 525980 E-mail: <u>whistleblowing@wao.gov.uk</u> www.wao.gov.uk/whistleblowers-hotline

The Auditor General for Scotland

about the proper conduct of public businesses in Scotland, including value for money, fraud and corruption in relation to the provision of public services in Scotland.

The Auditor General for Scotland Audit Scotland 102 West Port Edinburgh EH3 9DN Tel: 0131 625 1500 Email: <u>correspondence@audit-scotland.gov.uk</u> www.audit-scotland.gov.uk

Audit Scotland

about the proper conduct of public businesses in Scotland, including value for money, fraud and corruption in public bodies in Scotland.

The Chief Operating Officer Audit Scotland 102 West Port Edinburgh EH3 9DN Tel: 0131 625 1500 Email: <u>correspondence@audit-scotland.gov.uk</u> www.audit-scotland.gov.uk

The Bank of England

about functioning of clearing houses (including central-counterparties); inter-bank payment systems and securities settlement systems; and the treatment, holding and issuing of banknotes by the Scottish and Northern Ireland banks authorised to issue banknotes (and their agents).

Bank of England (IAWB) 20 Moorgate London EC2R 6DA Tel: 020 3461 8703 Email: <u>BOEwhistleblowing@bankofengland.co.uk</u>

Commissioner for Ethical Standards in Public Life in Scotland

about breaches by a councillor or a member of a devolved public body of the code of conduct applicable to that councillor or member in Scotland.

Commissioner for Ethical Standards in Public Life in Scotland Thistle House 91 Haymarket Terrace Edinburgh EH12 5HE Tel: 0300 011 0550 Email: investigations@ethicalstandards.org.uk

Commissioners for Her Majesty's Revenue & Customs (HMRC)

about the administration of UK taxes; the administration of national insurance and tax credits systems; Customs and border-related functions and criminal investigations.

HM Revenue and Customs Freepost NAT22785 Cardiff CF14 5GX Tel: Freephone 0800 788 887 Fax: Free fax 0800 783 0879 Textphone: 0845 915 3296 www.hmrc.gov.uk

The Comptroller and Auditor General

about the proper conduct of public business, value for money, fraud and corruption in relation to the provision of public services.

The Comptroller and Auditor General National Audit Office 157-197 Buckingham Palace Road London SW1W 9SP Tel: 020 7798 7999 www.nao.org.uk/contact-us/

The Director of the Serious Fraud Office

about serious or complex fraud in England, Wales or Northern Ireland and civil recovery of the proceeds of unlawful conduct.

The Director of the Serious Fraud Office 2-4 Cockspur Street London SW1Y 5BS Tel: 020 7239 7272 Email: <u>confidential@sfo.gsi.gov.uk</u> www.sfo.gov.uk

The Financial Conduct Authority (FCA)

about the conduct of funds, markets, firms and individuals subject to Financial Services and Markets Act 2000, including banks, building societies, consumer credit and investment or insurance businesses; about competition affecting financial markets in the United Kingdom and about the operation of mutual societies registered by the FCA under relevant legislation.

Intelligence Department (Ref PIDA) The Financial Conduct Authority 25 The North Colonnade Canary Wharf, London E14 5HS Tel: 020 7066 9200 Fax: 020 7676 9727 Email: <u>whistle@fca.org.uk</u> www.fca.org.uk/site-info/contact/whistleblowing

Financial Reporting Council Limited and its conduct committee

about matters related to the independent oversight of the accountancy, auditing and actuarial professions; the monitoring of statutory audit functions in respect of major audits; compliance with the requirements of legislation relating to accounting and reporting; and the investigation of the conduct of auditors, accountants and actuaries in public interest cases.

PIDA Officer Financial Reporting Council 8th Floor 125 London Wall London EC2Y 5AS Tel: 0207 492 2479 Email: <u>whistleblowing@frc.org.uk</u> www.frc.org.uk

The Lord Advocate, Scotland

about serious or complex fraud in Scotland.

The Head of the Serious and Organised Crime Division Crown Office 25 Chambers Street Edinburgh EH1 1LA Tel: 08445 614061 Email: <u>SOCDADMINEast@copfs.gsi.gov.uk</u>

Payment Systems Regulator

about payment systems and the services provided by them.

Intelligence Department (Ref PIDA) The Financial Conduct Authority 25 The North Colonnade Canary Wharf London E14 5HS <u>Tel: 020</u> 7066 9200 Email: <u>whistle@fca.org.uk</u>

Prudential Regulation Authority

about matters relating to the carrying on of deposit-taking business, insurance business, or investment business and the safety and soundness of persons authorised for such purposes.

Prudential Regulation Authority (IAWB) 20 Moorgate London, EC2R 6DA Tel: 020 3461 8703 Email: <u>PRAwhistleblowing@bankofengland.co.uk</u>

Public Services Ombudsman for Wales

about breaches by a member or co-opted member of a relevant authority's code of conduct in Wales.

Public Services Ombudsman 1 Ffordd yr Hen Gae Pencoed CF35 5LJ Tel: 0300 790 0203 Fax: 01656 641199 Email: <u>ask@ombudsman-wales.org.uk</u> www.ombudsman-wales.org.uk

Revenue Scotland

about the administration of the devolved taxes in Scotland, (Land and Buildings Transaction Tax, and Scottish Landfill Tax)

Revenue Scotland Victoria Quay Edinburgh EH6 6QQ Email: <u>info@revenue.scot</u> www.revenue.scot

The Secretary of State for Business, Innovation and Skills

about fraud and other misconduct in relation to companies.

Intelligence Hub Insolvency Service 3rd Floor, Cannon House 18 Priory Queensway Birmingham B4 6FD Tel: 0300 678 0017 Email: Intelligence.Live@insolvency.gsi.gov.uk www.gov.uk/insolvency-service

Charities

The Charity Commission for England and Wales

about the proper administration of charities in England and Wales and of funds given or held for charitable purposes in England and Wales.

Charity Commission Tel: 0300 066 9197 Email: <u>whistleblowing@charitycommission.gsi.gov.uk</u> www.charitycommission.gov.uk

Office of the Scottish Charity Regulator

about the proper administration of charities and of funds given or held for charitable purposes in Scotland.

Office of the Scottish Charity Regulator (OSCR) 2nd Floor Quadrant House 9 Riverside Drive Dundee DD1 4NY Tel: 01382 220 446 Fax: 01382 220 314 Email: <u>C&I@oscr.org.uk</u>

Children's Interest

Children's Commissioner

about matters relating to the rights, welfare and interests of children in England.

The Office of the Children's Commissioner Sanctuary Buildings 20 Great Smith Street London SW1P 3BT Tel: 020 7783 8330 Email: <u>info.request@childrenscommissioner.gsi.gov.uk</u> www.childrenscommissioner.gov.uk

Children's Commissioner for Wales

about matters relating to the rights, welfare and interests of children in Wales.

Children's Commissioner for Wales Oystermouth House Phoenix Way Llansamlet Swansea SA7 9FS Tel: 01792 765600 Fax: 01792 765601 Email: post@childcomwales.org.uk www.childcomwales.org.uk

Commissioner for Children and Young People in Scotland

about matters relating to promoting and safeguarding the rights of children and young people in Scotland.

Scotland's Commissioner for Children and Young People 85 Holyrood Road Edinburgh EH8 8AU Tel: 0131 558 3373 Email: <u>inbox@sccyp.org.uk</u> www.sccyp.org.uk

Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")

about matters relating to regulation and inspection of establishment and agencies for children's social care services.

Ofsted Piccadilly Gate Store Street Manchester M1 2WD Tel: 0300 123 3155 Email: <u>whistleblowing@ofsted.gov.uk</u>

The National Society for the Prevention of Cruelty to Children (NSPCC)

about matters relating to child welfare and protection.

NSPCC Weston House 42 Curtain Road London EC2A 3NH Tel: 020 7825 2500 Fax: 020 7825 2525

Email: <u>help@nspcc.org.uk</u>

Welsh Ministers

about matters relating to the regulation and inspection of establishments and agencies for children's social care services and the inspection of Welsh local authority children's social services.

Care and Social Services Inspectorate Wales Welsh Government Rhydycar Business Park Merthyr Tydfil CF48 1UZ Tel: 0300 7900 126 Email: <u>cssiw@wales.gsi.gov.uk</u> http://cssiw.org.uk/?lang=en

Consumer Protection

Competition and Markets Authority

about matters concerning the sale of goods or the supply of services, which adversely affect the interests of consumers; competition affecting markets in the United Kingdom.

Competition and Markets Authority Victoria House 37 Southampton Row London WC1B 4AD

Tel: 020 3738 6000

Your local authority

about compliance with the requirement of consumer protection legislation. You can find the contact details of the relevant local authority here: <u>https://www.gov.uk/find-your-local-council</u>

Data Protection and Freedom of Information

The Information Commissioner

about compliance with the requirement of legislation relating to data protection and to freedom of information.

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow SK9 5AF Tel: 0303 123 1113 Email: <u>casework@ico.org.uk</u> www.ico.org.uk

The Scottish Information Commissioner

about compliance with the requirement of legislation relating to freedom of information in Scotland.

Office of the Scottish Information Commissioner Kinburn Castle Doubledykes Road St Andrews KY16 9DS Tel: 01344 464610 Email: <u>enquiries@itspublicknowledge.info</u> www.itspublicknowledge.info

Defence procurement

Single Source Regulations Office

about matters relating to the regulation of single source defence contracts and compliance with the scheme established by the Defence Reform Act 2014.

Single Source Regulations Office Finlaison House 15-17 Furnival Street London EC4A 1AB Tel: 020 3771 4767 Email: <u>enquiries@ssro.gov.uk</u> www.ssro.gov.uk

Education

Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")

about matters relating to the regulation and inspection of establishment and agencies for children's social care services.

Ofsted Piccadilly Gate Store Street Manchester M1 2WD Tel: 0300 123 3155 Email: whistleblowing@ofsted.gov.uk

Office of Qualifications and Examinations Regulation

about matters in relation to which the Office of Qualifications and Examinations Regulation exercise functions under the Apprenticeships, Skills, Children and Learning Act 2009.

Casework Manager Ofqual Spring Place Coventry Business Park Herald Avenue Coventry CV5 6UB Tel: 0300 303 3346 Email: <u>Public.Enquiries@ofqual.gov.uk</u> Online reform form: www.ofqual.gov.uk/complaints-and-appeals/whistleblowing/.

Secretary of State for Education

about matters relating to the following educational institutions in England: Maintained schools; Maintained nursery schools; Independent schools (including academies and free schools); Non-maintained special schools; Pupil referral units; Alternative provision academies; 16-19 Academies (and free schools); Sixth form colleges; Special post-16 institutions.

Ministerial and Public Communications Division Department for Education Piccadilly Gate Store Street Manchester M1 2WD Tel: 0370 000 2288 Online contact form: www.education.gov.uk/contactus

Environment

The Environment Agency

about acts and omissions which have an actual or potential effect on the environment or the management or regulation of the environment including those relating to pollution, abstraction of water, flooding, the flow in rivers, inland fisheries and migratory salmon or trout.

National Customer Contact Centre P O Box 544 Rotherham S60 1BY Tel: 03708 506 506 www.environment-agency.gov.uk

Welsh Ministers

about matters relating to the environment and natural resources as set out in the Natural Resources Body for Wales (Establishment) Order 2012

Natural Resource Wales c/o Customer Care Centre Ty Cambria 29 Newport Rd Cardiff CF24 0TP Tel: 0300 065 3000 Email: enquiries@naturalresourceswales.gov.uk

The Scottish Environment Protection Agency

about acts or omissions which have an actual or potential effect on the environment or the management or regulation of the environment, including those relating to flood warning systems and systems and pollution in Scotland.

Customer Service Scottish Environment Protection Agency Erskine Court Castle Business Park Stirling FK9 4TR Tel: 08456 124 124 Email: <u>CustomerServices@sepa.org.uk</u> www.sepa.org.uk

Food Standards

The Food Standards Agency (FSA)

about matters which affect the health of any member of the public in relation to consumption of food and matters which concern the protection of consumers.

Food Standards Agency Aviation House 125 Kingsway London WC2B 6NH Tel: 020 7276 8829 Email: <u>helpline@foodstandards.gsi.gov.uk</u> www.food.gov.uk

Your local authority

about compliance with the requirements of food safety legislation. You can find the contact details for the relevant local authority here: <u>https://www.gov.uk/find-your-local-council</u>

Health and Safety

The Health and Safety Executive

about matters relating to those industries and work activities for which the Health and Safety Executive is the enforcing authority under the Health and Safety (Enforcing Authority) Regulations 1998 and which are about the health and safety of individuals at work, or the health and safety of the public arising out of or in connection with the activities of persons at work.

Health and Safety Executive Tel: 0300 003 1647 Online form: <u>http://www.hse.gov.uk/contact/raising-your-concern.htm</u> www.hse.gov.uk

Office for Nuclear Regulation

about matters which may affect the health and safety of individuals on a GB nuclear site; an authorised defence site; a new nuclear build site; and the health and safety of any member of the public in connection with the activities of persons at work on premises which are, or are on, such sites.

Office for Nuclear Regulation Building 4 Redgrave Court Merton Road Bootle L20 7HS Email: <u>ONRenquiries@onr.gsi.gov.uk</u>

Your local authority

about matters which may affect the health or safety of any individual at work or matters which may affect the health and safety of any member of the public arising out of or in connection with the activities of persons at work. You can find the contact details for the relevant local authority here: <u>https://www.gov.uk/find-your-local-council</u>

Healthcare

Care Quality Commission

about matters relating to the provision of health and social care.

CQC National Customer Service Centre Citygate Gallowgate Newcastle upon Tyne NE1 4PA Tel: 03000 616161 www.cqc.org.uk

Healthwatch England¹

Healthwatch England Skipton House 80 London Road London SE1 6LH www.healthwatch.co.uk/

General Chiropractic Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Chiropractic Council.

General Chiropractic Council 44 Wicklow Street London WC1X 9HL Tel: 020 7713 5155 Fax: 020 7713 5844 Email: <u>regulation@gcc-uk.org</u> Online complaint form: <u>https://www.gcc-uk.org/concerns/online-complaint-form/</u>

¹Healthwatch England (HWE) is part of the Care Quality Commission (CQC). While CQC is the Prescribed Person, arrangements are in place to allow workers to also make disclosures directly to HWE if they wish

General Dental Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Dental Council.

Fitness to Practise Team General Dental Council 44 Baker Street London W1U 7AL Tel: 0845 222 4141 Fax: 020 7009 2751 Email: <u>fitnesstopractise@gdc-uk.org</u> www.gdc-uk.org

General Medical Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Medical Council.

General Medical Council Fitness to Practise Directorate 3 Hardman Street Manchester M3 3AW Tel: 0161 923 6602 Or use our online complaints form to tell us about a concern about a doctor. www.gmc-uk.org

General Optical Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Optical Council.

Compliance Manager General Optical Council 10 Old Bailey London EC4M 7NG. Tel: 020 7580 3898 www.optical.org

Osteopathic Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Osteopathic Council.

Osteopathy House 176 Tower Bridge Road London SE1 3LU Tel: 020 7357 6655 Fax: 020 7357 0011 Email: regulation@osteopathy.org.uk

General Pharmaceutical Council

about matters relating to the registration and fitness to practise of a member of a profession regulated by the General Pharmaceutical Council.

Investigating Team General Pharmaceutical Council 25 Canada Square London E14 5LQ Tel: 020 3365 3603 Email: <u>concerns@pharmacyregulation.org</u>

Healthcare Improvement Scotland

about matters relating to furthering the improvement in the quality of health care in Scotland.

Executive Office Business Manager Healthcare Improvement Scotland Gyle Square 1 South Gyle Crescent Edinburgh EH12 9EB Tel: 0131 623 4300 www.healthcareimprovementscotland.org

Health and Care Professions Council

about matters relating to the registration and fitness to practise of health and care professional.

Health and Care Professions Council Park House 184 Kennington Park Road London SE11 8BU Tel: 0845 300 6184 www.hpc-uk.org

Health Education England

about matters relating to the education and training for health care workers and ensuring sufficient skilled and trained health care workers are available for the delivery of services.

Health Education England 1st Floor Blenheim House Duncombe Street Leeds, LS1 4PL

https://hee.nhs.uk/

Local Education and Training Boards (LETBs)2 are committees of Health Education England (HEE). There are thirteen LETBs across England and you can find the contact details here: https://hee.nhs.uk/about/our-letbs/

Monitor

about the regulation and performance of NHS foundation trusts.

Monitor Wellington House 133-135 Waterloo Road London SE1 8UG Tel: 020 3747 0000 Email: <u>enquiries@monitor.gov.uk</u> www.gov.uk/monitor

² As Health Education England (HEE) is the Prescribed Person, arrangements are in place to allow workers to make disclosures directly to their regional LETB as well as HEE. There are thirteen LETBs across England. See above for contact details.

National Health Service Commissioning Board (also known as NHS England)

about matters relating to the delivery of primary medical, dental, ophthalmic and pharmaceutical services in England.

NHS England PO Box 16738 Redditch B97 9PT Tel: 0800 072 4725 enquiries@wbhelpline.org.uk

NHS Business Services Authority

about the performance of services intended to monitor and take action on fraud, corruption or other unlawful activity in relation to the health service in England; the delivery of security management in the health service in England.

NHS Protect Skipton House 80 London Road London, SE1 6LH http://www.nhsbsa.nhs.uk/Protect.aspx

NHS Trust Development Authority

about the performance of English NHS trusts, including clinical quality, governance and management of risk.

The Contact Centre NHS Trust Development Authority Southside Victoria Road London SW1E 6QT Tel: 020 7932 1980 Email: <u>ntda.enquiries@nhs.net</u>

Nursing and Midwifery Council

about matters relating to the registration and fitness to practise of a registered nurse or midwife and any other activities in relation to which the Council has functions. Nursing and Midwifery Council 23 Portland Place London W1B 1PZ Tel: 020 7637 7181 Email: <u>whistleblowing@nmc-uk.org</u> http://www.nmc.org.uk/standards/guidance/raising-concerns-guidance-for-nurses-andmidwives/whistleblowing/

The Secretary of State for Health

about matters relating to the provision of public health services.

Public Health England³ Public Information Access Office Wellington House 133-135 Waterloo Road London SE1 8UG www.gov.uk/government/organisations/public-health-england

Ministerial Correspondence and Public Enquires Unit Department of Health Richmond House 79 Whitehall London SW1A 2NS https://www.gov.uk/government/organisations/department-of-health

³ The Secretary of State for Health is the Prescribed Person for public health matters. Public Health England (PHE) discharges some of the public health responsibility on behalf of the Secretary of State. Arrangements are in place to allow disclosures to be made directly to PHE as well as to the Secretary of State for Health. See above for contact details.

Welsh Ministers

about the review of, and investigation into the provision of health care by and for Welsh NHS bodies.

Healthcare Inspectorate Wales Welsh Government Rhydycar Business Park Merthyr Tydfil CF48 1UZ Tel: 0300 062 8163 Fax: 0300 062 8387

Email: hiw@wales.gsi.gov.uk

www.hiw.org.uk

Housing

Homes and Communities Agency

about the conduct of the business of registered providers of social housing in England

Arpley House 110 Birchwood Boulevard Birchwood Warrington WA3 7QH Tel: 0300 1234 500 Email: mail@homesandcommunities.co.uk

Registers of Scotland

about matters relating to the registration of land or property in Scotland.

The Chair of the Audit Committee, Non-Executive Director RoS Secretariat Meadowbank House 153 London Road, Edinburgh EH7 8AU Tel: 0131 659-6111 Email: <u>rossecretariat@ros.gov.uk</u>

Scottish Housing Regulator

about social landlords' performance of housing activities; the registration of registered social landlords; and the financial well-being and standards of governance in Scotland.

Scottish Housing Regulator Europa Building 450 Argyle Street Glasgow G2 8LG Tel: 0141 242 5642 Email: <u>shr@scottishhousingregulator.gsi.gov.uk</u>

Welsh Ministers

about the regulation of registered social landlords in Wales.

Housing Directorate Welsh Government Cathay Park Cardiff CF10 3NQ Tel: 0300 0603300 Email: <u>customerHelp@Wales.GSI.Gov.UK</u> www.wales.gov.uk

Local authorities

England

Following the Audit Commission's closure on 31 March 2015, disclosures relating to local authorities can be made to the external auditor of the relevant authority or the Comptroller and Auditor General. To make a disclosure to the authority's external auditor, please contact the local authority, who will have a record of who to contact. You can also ask Public Sector Audit Appointments Limited (PSAA), the company now responsible for appointing auditors to local government, police and local NHS bodies (<u>http://www.psaa.co.uk</u>) for the name of the auditor of the relevant local authority. It should be noted that PSAA is not a prescribed person under the Public Interest Disclosure Act and their role in this is only to signpost individuals to the external auditor appointed to the local authority in question. To make a disclosure to the Comptroller and Auditor General, please contact the National Audit Office (see Comptroller and Auditor General below).

The Comptroller and Auditor General

about the proper conduct of public business, value for money, fraud and corruption in relation to the provision of public services.

The Comptroller and Auditor General National Audit Office 157-197 Buckingham Palace Road London SW1W 9SP Tel: 020 7798 7999 www.nao.org.uk/contact-us/

Scotland

about matters relating to local authorities in Scotland, please can contact either Audit Scotland or the Accounts Commission for Scotland (contact details can be found under the heading 'Business, finance and fraud')

Wales

about matters relating to local authorities in Wales, please can contact the Auditor General for Wales (contact details can be found under the heading 'Business, finance and fraud').)

Pensions

The Pensions Regulator

about matters relating to the protection of members' benefits under occupational and private pensions schemes, the administration and governance of work-based pension schemes including matters relating to automatic enrolment under the Pensions Act 2008.

The Information Team Napier House Trafalgar Place Brighton BN1 4DW Tel: 0345 600 7060 Email: <u>wb@tpr.gov.uk</u> www.thepensionsregulator.gov.uk

Police and justice

Chief Executive of the Criminal Cases Review Commission

about actual or potential miscarriages of justice in England and Wales.

Criminal Cases Review Commission 5 St Philip's Place Birmingham B3 2PW Tel: 0121 233 1473 Fax: 0121 232 0899 Email: <u>complaints@ccrc.x.gsi.gov.ukwww.ccrc.gov.uk</u>

The Chief Executive of the Scottish Criminal Cases Review Commission about actual or potential miscarriages of justice in Scotland.

Scottish Criminal Cases Review Commission 5th Floor, Portland House 17 Renfield Street Glasgow G2 5AH Tel: 0141 270 7030 Fax: 0141 270 7040 Email: info@sccrc.org.uk www.sccrc.org.uk

The Director of the Serious Fraud Office

about matters relating to corrupt individuals or companies offering or receiving bribes to secure a benefit for themselves or others.

The Director of the Serious Fraud Office 2-4 Cockspur Street London SW1Y 5BS Tel: 020 7239 7272 Email: <u>confidential@sfo.gsi.gov.uk</u> <u>www.sfo.gov.uk</u>

The Independent Police Complaints Commission

about matters relating to the conduct of a person serving with the police.

Independent Police Complaints Commission P O Box 473 Sale M33 0BW Tel: 0300 020 0096 Email: <u>enquiries@ipcc.gsi.gov.uk</u> www.ipcc.gov.uk

National Crime Agency

about matters relating to corrupt individuals or companies offering or receiving bribes to secure a benefit for themselves or others.

National Crime Agency, PO Box 58396 London NW1W 9SB Tel. 020 7238 2626 Email: <u>public.complaints@nca.x.gsi.gov.uk</u>

Social care

Care Council for Wales

about matters relating to the registration of social care workers in Wales.

Care Council for Wales South Gate House Wood Street Cardiff CF10 1EW Tel: 0300 303 3444 ftp@ccwales.org.uk

Care Inspectorate

about matters relating to the provision of care services in Scotland.

Compass House 11 Riverside Drive Dundee DD1 4NY Tel: 0345 600 9527 Email: <u>enquiries@careinspectorate.com</u>

Care Quality Commission

about the provision of adult social care services in England.

CQC National Customer Service Centre Citygate Gallowgate Newcastle upon Tyne NE1 4PA Tel: 0300 061 6161 www.cqc.org.uk

Health and Care Professions Council

about matters relating to the registration and fitness to practise of health and care professional.

Health and Care Professions Council Park House 184 Kennington Park Road London SE11 8BU Tel: 0845 300 6184 www.hpc-uk.org

Healthcare Improvement Scotland

about matters relating to furthering the improvement in quality of health care in Scotland.

Healthcare Improvement Scotland Gyle Square 1 South Gyle Crescent Edinburgh EH12 9EB Tel: 0131 623 4300 Email: <u>comments.his@nhs.net</u> www.healthcareimprovementscotland.org

Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")

about matters relating to regulation and inspection of establishment and agencies for children's social care services.

Ofsted Piccadilly Gate Store Street Manchester M1 2WD Tel: 0300 123 3155 Email: whistleblowing@ofsted.gov.uk

Scottish Social Services Council

about matters relating to the registration of the social services workforce in Scotland.

Scottish Social Services Council Compass House 11 Riverside Drive Dundee DD1 4NY Tel: 01382 207101 Email: <u>registration@sssc.uk.com</u> www.sssc.uk.com

Welsh Ministers

about matters relating to the provision of social care services and to the inspection of Welsh local authority social services.

Care and Social Services Inspectorate Wales Welsh Government Rhydycar Business Park Merthyr Tydfil CF48 1UZ Tel: 0300 7900 126 Email: <u>cssiw@wales.gsi.gov.uk</u> http://cssiw.org.uk/?lang=en

Social services and child welfare

Her Majesty's Chief Inspector of Education, Children's Services and Skills ("the Chief Inspector")

about matters relating to regulation and inspection of establishment and agencies for children's social care services.

Ofsted Piccadilly Gate Store Street Manchester M1 2WD Tel: 0300 123 3155 Email: whistleblowing@ofsted.gov.uk

Scottish Social Services Council

about matters relating to the registration of the social services workforce in Scotland.

Compass House 11 Riverside Drive Dundee DD1 4NY Tel: 01382 207 101 Email: <u>registration@sssc.uk.com</u> www.sssc.uk.com

Welsh Ministers

about matters relating to the provision of social services and to the inspection and performance assessment of Welsh local authority social services.

Care and Social Services Inspectorate Wales Welsh Government Rhydycar Business Park Merthyr Tydfil, CF48 1UZ Tel: 0300 7900 126 Email: <u>cssiw@wales.gsi.gov.uk</u> http://cssiw.org.uk/?lang=en

Tax

Commissioners for Her Majesty's Revenue & Customs (HMRC)

about the administration of UK taxes; the administration of national insurance and tax credits systems; Customs and border-related functions and criminal investigations.

HM Revenue and Customs Freepost NAT22785 Cardiff CF14 5GX Tel: Freephone 0800 788 887 Fax: free fax 0800 783 0879 Textphone: 0845 915 3296 www.hmrc.gov.uk

Revenue Scotland

about the administration of the devolved taxes in Scotland, (Land and Buildings Transaction Tax, and Scottish Landfill Tax)

Revenue Scotland Victoria Quay Edinburgh, EH6 6QQ Email: <u>info@revenue.scot</u> www.revenue.scot

Trade Unions

The Certification Officer

about fraud and other irregularities, relating to the financial affairs of trade unions and employers' associations.

Certification Officer 22nd Floor, Euston Tower 286 Euston Road London NW1 3JJ Tel: 020 7210 3734/3735 Fax: 020 7210 3612 Email: info@certoffice.org www.gov.uk/certificationofficer

Transport

Civil Aviation Authority

about compliance with the requirements of civil aviation legislation, including aviation safety and aviation security.

Civil Aviation Authority Aviation House Gatwick Airport South West Sussex RH6 0YR Tel: 01293 573190 www.caa.co.uk

Office of Rail and Road

about (a) the provision and supply of railway services and any activities not covered by (a) in relation to which the Office of Rail and Road has functions.

Office of Rail and Road One Kemble Street London WC2B 4AN Tel: 020 7282 2000 Fax: 020 7282 2040 www.orr.gov.uk

The Secretary of State for Transport

about consumer safety, compliance with requirement of merchant shipping law, including maritime safety and maritime security.

Chief Executive Maritime and Coastguard Agency Bay 3/30 Spring Place 105 Commercial Road Southampton, SO15 1EG Tel: 023 8032 9277 Fax: 023 8032 9122

Utilities

The Gas and Electricity Markets Authority (Known as Ofgem)

about the generation, transmission, distribution and supply of electricity or the transportation, shipping and supply of gas through pipes, and the renewable generation of heat.

Whistleblowing Desk Ofgem Research and Information Centre 9 Millbank London SW1P 3GE Tel: 020 7901 7011 Fax: 020 7901 7378 Email: <u>whistle@ofgem.gov.uk</u> <u>www.ofgem.gov.uk</u>

Water Services Regulation Authority (known as Ofwat)

about the supply of water and the provision of sewerage services in England or Wales.

Case Management Office Ofwat Centre City Tower 7 Hill Street Birmingham B5 4UA Tel: 0121 644 7725 Email: <u>casemanagementoffice@ofwat.gsi.gov.uk</u> www.ofwat.gov.uk

The Water Industry Commission for Scotland

about the supply of water and the provision of sewerage services in Scotland.

Water Industry Commissioner for Scotland First Floor Moray House Forthside Way Stirling FK8 1QZ Tel: 01786 430200 Email: <u>enquiries@watercommission.co.uk</u> <u>www.watercommission.co.uk</u>



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