



Foreign &
Commonwealth
Office

List of translators and interpreters in Italy

Prepared by British Embassy Rome - British Consulate-General Milan

www.gov.uk

The following list of translators and interpreters has been prepared by the British Embassy/Consulate for the convenience of British Nationals who may require these services and assistance in Italy. It is provided on the understanding that we (the British Embassy/Consulate) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a local translator or interpreter.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists **are not recommendations and should not be treated as such.**

List of translators and interpreters in Italy
Updated: 12th October 2015

List is alphabetical by Region

CAMPANIA

Anna Guardabascio

Abamar Centro Interpreti

Vico Berio, 2
80132 – Naples

Tel: +39 081 412796

Fax: N/A

Mobile: +39 333 3605053

e-mail: abamar@abamar.org

Website: www.abamar.org

This company has told us the following things:

- they have English speaking staff
- they are registered at 'Camera di Commercio di Napoli'
- specialisations are in Interpretation for simultaneous translations.
- they have experience of representing British nationals
- they speak English, French

Dott. Matthew J Bologna

Traduttori Giurati Dott. Matthew J. Bologna & Associati

Viale Salvatore Vitale, 37/A

90040 – Trappeto (PA)

Mobile: +39 320 8348604

e-mail: traduttoregiurato@libero.it

Website: www.traduzionitalia.it

This company has told us the following things:

- they have English speaking staff
- they are registered at 'Tribunale di Palermo' and at 'Camera di Commercio di Palermo'
- they hold a degree in Linguistic Mediation; are a Court Translator and Interpreter.
- specialisations are in Certified Translation and Interpreting Services
- they have experience of representing British nationals
they speak English, French, Spanish, Italian

Concetta Cecere

Via Enrico Mazzoccolo, 11
80128 – Naples (nr Piazza Arenella)

Tel.: +39 081 5566715

Fax: +39 081 5566715

Mobile: +39 349 7808929

e-mail: facampanile@libero.it

This company has told us the following things:

- they have English speaking staff
- they are registered at 'Tribunale di Napoli', and at 'Camera di Commercio di Napoli'
- they hold a Diploma as Interpreter for English and German
- specialisations are in Official Translations and sworn translation at the Court
- they have experience of representing British nationals
- they speak English, German, Italian.

Dott. Emilia De Paola

Via Roma, 20

80055 – Portici (NA)

Tel.: +39 081 485 964

Fax: +39 081 485 964

e-mail: emiliadepaola@yahoo.it

emiliadepaola@katamail.com

This company has told us the following things:

- they have English speaking staff
- they are registered at the “Tribunale di Napoli”, “Camera di Commercio di Napoli” and AITI
- they are Official translator and Interpreter AITI (Associazione Italiana Traduttori ed Interpreti) Campania, Chamber of Commerce and Court translator.
- they hold a Degree in Foreign Languages
- specialisations are in sworn and certified translations. Interpreting - telephone interpreting. Freelance translating cooperating with agencies in Italy and abroad. Specialised in Medicine, Science, Law, Poetry and Literature, Religion, European Institutions, Cosmetics and Beauty, Sports, Advertising, Tourism, Food and Drinks and some other fields.
- they have experience of representing British nationals
- they speak English, German.

Eliana Paola Di Stefano

Via Saverio Baldacchini, 11
80138 – Naples (Corso Umberto I)

Tel.: +39 081 282166

Mobile: +39 340 3913099

e-mail: elianapdistefano@yahoo.it

This company has told us the following things:

- they have English speaking staff
- they are registered at 'Camera di Commercio di Napoli'.
- they are an Official Interpreter and Translator
- they have experience of representing British nationals
- they speak English, German, Italian

Simona Iovino

Via Maresca, 27
80058 Torre Annunziata (NA)

Tel/Fax: +39 081 8623412

Mobile: +39 331 4942841

e-mail: simona.iovino@istruzione.it

This company has told us the following things:

- they have English speaking staff
- they are enrolled at the C.C.I.A.A of Naples with no. 1649 as expert in translations and interpreting. Expert witness at the Court of Torre Annunziata (Naples)
- specialisations are in Translations and Sworn Translations before the Court.
- they have experience of representing British nationals
- they speak English, French.

Giovanna Meligrana

Via G. Carducci, 18
80121 – Naples

Tel: +39 081 405427

Fax: +39 081 405427

Mobile: +39 338 4868747

e-mail: giovannameligrana@libero.it

This company has told us the following things:

- they have English speaking staff
- they are a Certified Interpreter/Translator and hold Diploma of the School of Interpreter and Translator in Naples, several English Diplomas achieved in the UK and USA.
- They are registered at the Criminal and Civil Courts of Naples and on the list of the Chamber of Commerce in Naples, US Consulate in Naples and Embassy Rome.
- Specialisations are in legal, financial, scientific translations and all kinds of documents that need to be sworn and legalised at the Courts. All kinds of documents that need to be sworn and legalised.
- they have experience of representing British nationals

Marina Scotto di Carlo

Via Dante, 60
80079 – Procida (NA)

Tel.: +39 081 8960119

Fax: +39 06 233221303

e-mail: marinascotto@iol.it / marinascott@tiscali.it

This company has told us the following things:

- they have English speaking staff
- they hold a Diploma as Interpreter and Translator, Scuola Superiore per Interpreti e Traduttori di Napoli, 1985.
- They are registered at 'Camera di Commercio I.A.A di Napoli', n. 1108
- Specialisations are interpreting and translating of technical manuals with a special focus on tool machinery, electronic devices, automotive, construction, as well as the translation of commercial and maritime contracts, financial, commercial and legal texts, fasion, tourism, marketing and advertising, instant books, exhibition catalogues and books of art.
- they have experience of representing British nationals
- they speak English, German

LOMBARDIA

Claudio Abate

Piazzale G. Massari 1/3
20125 Milan

Tel/Fax: 02 365 65278

Mobile: 333 6004577

E-mail: claudio146@gmail.com

E-mail: info@traduttorelegale.com

Website: www.traduttorelegale.com

This company has told us the following things:

- they have English speaking staff
- they are affiliated to Certified Sworn Translators and Interpreters of Milan Law Court
- specialisations are in translation, interpreting, localisation, proof reading, checking third party translations
- they have experience of representing British nationals
- They are enrolled in the professional translator directory Proz.com (www.proz.com/translator/96182)
- they cover Milan metropolitan area and surrounding area.

Caledonian Communications

Viale P.O. Vigliani 55
20148 Milan

Tel: 02 4802 0486

Fax: 02 4819 4706

E-mail: info@caledonian.it

Website: www.caledonian.it/en

This company has told us the following things:

- they have English speaking staff
- they are affiliated to {insert local authority/body}
- specialisations are in translations of any document – certificates, certificates of no impediment for marriage purposes etc, sworn to Court if needed, Interpreting Services
- they do have experience of representing British nationals

Copisteria Manara

Corso di Porta Vittoria 28
(entrance in Via Manara)
20122 Milan

Tel: 02 55190073

Fax: 02 5456665

E-mail: copisteriamanara@tin.it

Web: www.copisteriamanara@tin.it

This company has told us the following things:

- they have English speaking staff
- they are Technical Consultants of the Court, Chamber of Commerce experts, members of A.N.I.T.I (National Association of Translators/Interpreters)
- specialisations are in translations into/from all the world's languages in the legal, economic, commercial and technical fields. Sworn translations and authentications.
- they have experience of representing British nationals

Effetti

Francesca Fantoni

Via Fiume 22
20900 Monza (MB)

also in:

Via della Bianca 12
56025 Pontedera (PI)

Mobile: 346 004 6500

Fax: 039 200 2096

E-mail: translations@effetti.com

Website: www@effetti.com/translations

This company has told us the following things:

- they have English speaking staff
- they have CPT (Certificate of Proficiency in English), Cambridge University, Degree in Foreign Languages, and are a Court Translator
- specialisations are in Certified and non-certified translations, wedding documentation & interpreting, assistance and guidance, website translations, official certificates, technical documentation, legalisation services, interpreting services, wedding ceremonies.
- they have experience of representing British nationals
- staff speak English, French, Portugese

Cristina Engelmeier

Via. G Washington 82
20146 Milan

Tel: 02 42 33 285

Mobile: 349 052 4693

E-mail: c.engelmeier@alice.it

This company has told us the following things:

- they have English speaking staff
- specialisations are in liaison and consecutive interpreting for business meetings, sworn translations, legal interpreting.
- They are Certified Court Interpreter/Translator for Milan Civil and Penal Court. Registered with Professional Roll for Translators and Interpreters, Chamber of Commerce, Milan. AITI member (Italian Translators and Interpreters Association)
- they have experience of representing British nationals
- staff speak English, Italian, German

Giovanna Meligrana

Via S. Vincenzo, 8
20123 Milano

Tel: +39 081 405427

Fax: +39 081 405427

Mobile: +39 338 4868747

e-mail: giovannameligrana@libero.it

This company has told us the following things:

- they have English speaking staff
- they are Certified Interpreter/Translator. They hold a Diploma of the School for Interpreter and Translator in Naples, several English Diplomas achieved in the UK and USA. They are registered at the Criminal and Civil Courts of Naples and on the list of the Chamber of Commerce in Naples, US Consulate in Naples and Embassy in Rome.
- specialisations are in legal, financial, scientific translations and all kinds of documents that need to be sworn and legalised at the Courts. All kind of translations that do not need to be sworn and legalised.
- they have experience of representing British nationals

**Dott.ssa Maria Teresa Moretti
Studio E & Partners**

Via Podgora 15
20122 Milano
Mob. +39 347 93 16 771
Tel. +39 02 97383250
Fax +39 02 97383253

Email: info@e-traduzionigiurate.it
Web: www.e-traduzionigiurate.it

This company has told us the following things:

- they have English speaking staff
- they are Certified/sworn translator and interpreter at the Court of Milan (registration no. 118727). Registered as expert in translations and interpreter at the Chamber of Commerce of Milan (registration no. 2604). Hold a University Degree certificate in languages (Università degli Studi di Milano) with specialization in English/German.
- specialisations are in Certified and non-certified translations – translations sworn at the Court of Milan, Legalisation of translated documents (apostille), Translations by certified translator with seal and signature on letterhead (any document), Simple translations of any kind of document.
- they have/do not have experience of representing British nationals
- staff speak English, German.

Sheila Murphy
Studio Sheila Anne Murphy
Via Petrarca 22
20123 Milan

Tel/Fax: 02 468 220
Mobile: 347 237 5103

E-mail: murphytr@tin.it

This company has told us the following things:

- they have English speaking staff
- they are a small team of translators includes translator registered with the Court of Milan.
- specialisations are in Legalised, certified and non-certified translations of contracts, briefs, judgements, legal opinions etc, as well as of official certificates including Certificates of No Impediment to Marriage (CNIs), birth /marriage/death certificates, decrees absolute, criminal record certificates, university degrees, diplomas, etc. Interpreting Services in court and arbitration proceedings, depositions, meetings etc
- they have/do not have experience of representing British nationals
- staff speak English, Italian, French, German & Spanish

Studio Chessa Srl
Legal Translator & Paralegal Services

Via Manara, 15
20122 Milan

Tel: 02 5466 210

Fax: 02 550 17949

E-mail: traduzioni@chessa.net

Website: www.chessa.net (currently being updated)

This company has told us the following things:

- they have English speaking staff
- they are registered with the Board of Technical Experts for translation of the Court of Milan.
- specialisations are in certified and non-certified translations by official translators. Legalisation by the Public Prosecutor's Office, the Prefecture, Consulates & Embassies. Consecutive interpreting services for international letters rogatory, filing and collection of deeds, applications for and collections of copies of documents, applications for authenticated and enforceable copies, applications for searches in the Companies Register, applications for sundry certificates, virtual office services/rental of furnished offices and meeting rooms with internet and Wi-Fi, white board, projector. Reception services, meetings and congress, postal address domiciliation, bar and catering services.
- they have experience of representing British nationals
- The Principal, Mr Gaspare Chessa, is the Chairman of Eurolinguists (European Association of Official Linguists). The Association supports the activities of translators and interpreters before the Italian Authorities (Parliament, Ministry of Justice, Prefectures etc) by asking for the enacting of national and international regulations and Community directives in the field of translation.

LAZIO

Anne Marie McGowan

Via Fabio Gori, 106
Ostia Antica
00119 Rome

Tel: +39 06 563 50131

Fax: +39 06 563 50131

Mobile: +39 339 805 5365

e-mail: lulumcgowan@libero.it

This company has told us the following things:

- they have English speaking staff
- they have been an English Language Lecturer in Italian universities for more than 30 years. They are currently teaching at the University of Rome 'Tor Vergata'
- They hold B.A. Joint Honours in French and Italian. P.G.C.E Teaching diploma for secondary schools in French & Italian. RSA diploma for Teaching English as a Foreign Language (TEFL). ICB certification as Director of Studies in English Language Schools
- specialisations are in offering services of translation and interpreting in many different fields
- they have experience of representing British nationals
- they speak English, French

Renzo Arzeni

Via Ferdinando Verospi, 3
00151 – Rome

Tel/Fax: +39 06 5349504

Mobile: +39 349 8461088

e-mail: arzeniballarini@tiscalinet.it

This company has told us the following things:

- they have English speaking staff
- they are the Official Translator at the Italian Ministry of Justice for over 40 years. In charge of the translation unit of the Criminal Affairs Department.
- specialisations are in professional translation work with judicial authorities, companies and private individuals.
- they have experience of representing British nationals
- they speak English, Spanish

Michael George Zoltan Barranger

Via Lago di Lesina, 22
00199 – Rome

Tel: +39 06 860 2147

Fax: +39 06 860 2147

Mobile: +39 347 166 4435

e-mail: michael.barranger@fastwebnet.it

This company has told us the following things:

- they have English speaking staff
- specialisations are in Translation and Broadcasting
- they have experience of representing British nationals

Law Firm Conti – Piccioni

Sworn Translations

Daniela Piccioni

Honorary Legal Adviser to the British Embassy, Rome

Andrea Conti

Via Andrea Doria, 64 scala G
00192 Rome

Tel: +39 06 39736280; +39 06 39736233

Fax: +39 06 39744374

Mob. +39 335 6890024

Email: avvdanielapiccioni@gmail.com; andreaconti24@gmail.com

This company has told us the following things:

- they have English speaking staff
- they are registered at the Ordine degli Avvocati di Roma
- specialisations are in legalised sworn translations at any Italian Court (eg certificates of no impediment to marriage, birth/marriage/death certificates, degrees absolute, university diplomas, cv's, criminal record certificates, medical certificates etc)
- specialisations are in all standard translation services
- they have experience of representing British nationals
- they speak English, Spanish, French

Georgina Gordon-Ham

Nuovo Salario
00139 – Rome

Tel: +39 06 8126834 / 06 929 18 487

Mobile: +39 339 7266023

e-mail: georgina.gordonham@gmail.com

gg@eurobridge.eu

This company has told us the following things:

- they have English speaking staff
- they are registered at “Tribunale di Roma” and at ITI (Institute for Translation and Interpreting)
- they hold a University Degree (Phd in Modern Languages), Language Certification in English/Italian from the “Tribunale di Roma”
- specialisations are in Interpreting- (business, consecutive and simultaneous)/Court interpreter/Wedding interpreter. Translation – official translator for certified translations for Italy and UK, in particular birth, wedding and death certificates, university degrees and other certificates.
- They speak English, French, Spanish

'In Casa Language'**Stephen Wheeler**

Via della Pisana, 125
00163 – Rome

Mobile: +39 333 5645559

e-mail: stephengeoffreywheeler@hotmail.com

Website: www.incasalanguage.com

This company has told us the following things:

- they have English speaking staff
- they are registered as Tourist Translator with the Provincia di Roma.

- They have a M.Sc in Entreprenurial studies, B.Sc in business studies with public administration, Diploma in Marketing from CIM.
- specialisations are in written translation of notary acts including incorporating new companies, buying and selling houses and powers of attorney; simultaneous translations of notary acts; simultaneous translation at court cases and pre-litigation mediation; translation of contracts and court acts; simultaneous translation for tour guides, teachers, art historians and archaeologists; support for TV crew (fixing) – translation, permit and logistics; advise on visiting Rome: on site checks of hotels; cultural and event reviews; Marriage certificates, Births certificates, Death certificates, University documents: assistant in gaining residency; assistance in buying and disposing of property ; application by Italian medical professionals for the GMC , GNC and BDA.
- They speak English, Russian
- They have over 15 years experience in translating professionally – corporate clients include WS Atkins, Ferrovia dello Stato, Urban Science Srl, Comune di Roma, Dragonfly Media (Sky Company), Resquon (travel advisories) and several jobs for the British Embassy over the years.

Silvana Martinelli

Via Gregorio VII, 268
00165 – Rome

Tel.: +39 06 635950

Mobile: +39 338 2300748

e-mail: silvana.martinelli@libero.it

This company has told us the following things:

- they have English speaking staff
- they are registered at “Tribunale di Roma”
- they hold a degree in languages

specialisations are translations, sworn translation, authentication or notarisation of translations

Antonietta Prenna

Via Francesco Satolli, 47a
00165 - Rome

and

Piazza di Spagna, 4
00187 – Rome

Mobile: +39 339 8581696

e-mail: aprenna@tiscali.it

antonella.prenna@alice.it

This company has told us the following things:

- they have English speaking staff
- they hold a degree in Foreign Languages and Literature (1990), Degree as Interpreter and Translator (1992), Specialised at the School for Interpreters and Translators.
- specialisations are in translation of Legal, Scientific Documents, Diploma, Certificates, Companies' Deeds.
- they speak English, Spanish

Lynn Elizabeth Sutcliffe

Via Indipendenza, 399

04024 – Gaeta (LT)

Tel.: +39 0771 464179

Fax: +39 0771 464179

Mobile: +39 347 9225771

e-mail: gennaro.ricci.9uxs@alice.it

This company has told us the following things:

- they have English speaking staff
- they hold a degree and teaching certificate from Newcastle University, UK
- specialisations are in translation and interpreting
- they have been dealing with translations and interpreting for 36 years.

SQ Law Rome

Partners: Gianluca Meranda; Camillo Vespasiani
Lunotevere delle Navi 20
00196 Rome
ITALY

Tel : +39 06 6893 321
Fax : +39 06 6813 0036
rome@sqlawoffices.com

www.sqlawoffices.com

This company has told us the following things:

- they have English speaking staff
- they are registered Consiglio dell'Ordine degli Avvocati di Roma.
- specialisations are in general practice, real estate, corporate and commercial law, civil law, foreign investments, litigation and arbitration, family law, immigration, labour and employment law
- They speak English, Spanish, Flemish

Annabel Potter

Via Mamiani, 13
00185 Rome

Tel/ Fax: +39 06 87909098
Mobile: +39 347 0780750
E-mail: ajpotter@tiscali.it

This company has told us the following things:

- they have English speaking staff
- they are registered with the Tribunale di Roma; Comune di Roma
- they hold MA Classics (University of Cambridge, 1984)

- specialisations are in all standard translation services.
- They speak English, French, Spanish

MARCHE

Zoubida Sidi Moulgara

Via Pilone 13/2

61030 – Lucrezia di Cartoceto (PU)

Mobile: 340-346 3189

E-mail: zoubida.sidimoulgara@gmail.com

This company has told us the following things:

- they have English speaking staff
- they have a Bachelor's Degree in Languages and are an Expert Witness – CTU (Official Technical Consultant) by the Court of Pesaro.
- specialisations are in translation and interpreting, language school, cultural mediation, tourism consultations. Translate and swear birth certificates, family status declarations, marriage acts, certificates of no impediment
- they have experience of representing British nationals
- staff speak English, Arabic.

PUGLIA

Elisabeth Ploenes

(Dott.ssa Elisabeth Ploenes, Interpreter)

Via Salvatore Morelli, 13

72012 – Carovigno (BR)

Tel.: +39 0831 364245

Fax: +39 0831 364245

Mobile: +39 338 445 0485

+49 176 84118223

e-mail: info@studiolegale-ploenes.com

e.ploenes@web.de

Website: www.studiolegale-ploenes.com

This company has told us the following things:

- they have English speaking staff
- specialisations are in qualified translation of all types of document with/without taking an oath. Qualified interpreting for all types of events (eg weddings).
- They are registered at 'Tribunale di Brindisi'
- they speak English, Italian, German

TOSCANA

Archetipo Servizi Srl

Viale Europa 637

Lucca 55100

Tel: +39 0583 464612

Fax: +39 0583 409617

Mobile: +39 334 6844831

E-mail: info@archetiposervizi.com

Website: www.archetiposervizi.com

This company has told us the following things:

- they have English speaking staff
- specialisations are in translations and interpreting, training, events organisation, tour operator

Effetti**Francesca Fantoni**

Via della Bianca 12
56025 Pontedera (PI)

Mobile: 346 004 6500

Fax: 039 200 2096

E-mail: translations@effetti.com

Website: www@effetti.com/translations

This company has told us the following things:

- they have English speaking staff
- they have CPT (Certificate of Proficiency in English), Cambridge University, Degree in Foreign Languages, and are a Court Translator
- specialisations are in Certified and non-certified translations, wedding documentation & interpreting, assistance and guidance, website translations, official certificates, technical documentation, legalisation services, interpreting services, wedding ceremonies.
- they have experience of representing British nationals
- staff speak English, French, Portugese

Elena Giorgetti**Atlantica Centro Servizi di Elena Giorgetti**

Via E. Pistelli 21, 50135 Firenze

Tel. +39 055 3923306 / +39 055 3923307 Fax +39 055 3923306

E-mail : info@atlantica-service.it

Web: www.atlantica-service.it

This company has told us the following things:

- they have English speaking staff
- they are enrolled in the register of linguistic experts held by the Court of Florence as no. 7687.
- specialisations are in legalised sworn translations at any Italian Court (eg certificates of no impediment to marriage, brith/marriage/death certificates, degrees absolute, university diplomas, cv's, criminal record certificates, medical certificates etc)
- they are graduated from the University of Interpreters & Translators, holding a professional degree officially recognised and qualified by the Italian Government.
- they have experience of representing British nationals

Elisabetta Manuelli-Heffernan

Via Madonna della Pace 60,
50125 Florence

Tel/Fax: +39 055 2337858

Mobile: +39 3687 738329

E-mail: elisabetta.manuelli@libero.it

www: www.thewordwiz.it

This company has told us the following things:

- they have English speaking staff
- they are affiliated to the Italian Association of Interpreters and Translators (AITI) since 1994.
- specialisations are in Conference and Business interpretation, Certified/Sworn Translator for the Court of Florence – specialise in certified translation of wedding documents, birth certificates, real estate contracts etc.
- they have experience of representing British nationals.

David Toccafondi

T.E.S. Servizi Linguistici

Via G. da Empoli 19, 50053 Empoli (FI)

Tel: +39 0571 77358 Fax: +39 0571 77359

E-mail: servizi@teslingue.it

Website: www.teslingue.it

This company has told us the following things:

- they have English speaking staff
- they have experience of representing British nationals
- they offer translation and interpreting services and work as a consultant for study abroad, UK, US, AUS.

Verter Traduce

Via dei Caboto 41,
50127 Florence.

Tel/Fax: +39 055 4361370

E-mail: vertra@tin.it / info@verter.net

Webiste: www.verter.net

This company has told us the following things: {complete as required}

- they have English speaking staff
- they are enrolled under No. 3764 in the Albo dei consulenti tecnici d'udienza del Tribunale Ordinario di Firenze (Register of technical consultants at the Ordinary Court of Florence)
- specialisations are in translations in/from all European languages (also sworn and legalised translations), all fields. Transcriptions, Negotiation interpreting services
- they have experience of representing British nationals
- the owner is a graduate of the Florence Interpreters School

VENETO**Ivor Coward****'Lexitrad'**

Via A. Moro 47/B
30020 – Quarto d'Altino (VE)

Tel: 0422 828193

Email: info@lexitrad.it

Website: www.lexitrad.it

This company has told us the following things:

- they have mother-tongue English speaking staff
- they are CTU (official technical consultant) at the Court of Venice.
- specialisations are in translation in the following fields: technical, law, economy, financial, tax, tourism, cultural, administrative, advertising. Interpretation and linguistic consultancy.
- Specialised in advertising and copywriting fields
- they have/do not have experience of representing British nationals
- they cover the whole of Italy and the UK

Feedback Form for Customers

If you do decide to use any of the translators and interpreters on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the [Embassy/Consulate] by post to [ADDRESS] or by email to [EMAIL ADDRESS]. An electronic version of the form is available at [WEB ADDRESS]. Thank you for your help.

1. Name of firm: _____ Name of translator/interpreter: _____

2. Date of contact: _____

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

Excellent Good Average Poor Very Poor

(b) How would you rate the professionalism of the staff?

Excellent Good Average Poor Very Poor

(c) How would you rate the overall service received?

Excellent Good Average Poor Very Poor

(d) How would you rate the value for money?

Excellent

Good

Average

Poor

Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box

Feedback provider's name:

Tel. No.:

Email:

Date: