

Useful contacts for NHS overseas visitor managers

<p>NHS (Charges to Overseas Visitors) Regulations 2011</p> <p>For advice on interpreting the Regulations as they apply to persons not ordinarily resident in the UK and using NHS services, contact the DH Overseas Visitors policy team:</p> <p>E: overseasvisitors@dh.gsi.gov.uk T: 0113 254 5819</p>	<p>EEA patient identification and reporting</p> <p>For advice on accessing the overseas visitors online portal to submit EHIC/E112/S2 documents, information on reciprocal agreements, advice on referrals from the British Overseas Territories (Anguilla, British Virgin Islands, Falkland Islands, Montserrat, St Helena and Turks and Caicos Islands), contact the DWP Overseas Healthcare Team:</p> <p>E: oht.overseasvisitorsteam@dwp.gsi.gov.uk T: 0191 224 7700</p>		
<p>Visitor and Migrant NHS Cost Recovery Programme</p> <p>For advice on improving the rates of identification of chargeable patients, the amending and extending of current charging rules for NHS, and the testing and introducing better NHS registration system, contact the DH Visitor and Migrant NHS Cost Recovery Unit:</p> <p>E: nhscostrerecovery@dh.gsi.gov.uk</p>	<p>Establishing a patient's immigration status</p> <p>For information on a patient's immigration status to help you establish if they are chargeable for NHS healthcare, contact the Home Office Evidence and Enquiry Unit using the E&E pro forma:</p> <p>E: evidenceandenquiry@homeoffice.gsi.gov.uk</p>		
<p>Further advice from the Home Office</p> <p>For further advice once you have established a patient's immigration issue, contact the Home Office Interventions and Sanctions Unit:</p> <p>E: I&SReferrals@homeoffice.gsi.gov.uk</p>	<p>Establishing the responsible commissioner</p> <p>For advice on who should pay for a specific treatment, see:</p> <p>www.england.nhs.uk/wp-content/uploads/2012/12/who-pays.pdf</p>		
<p>Overseas Visitors Advisory Group (OSVAG)</p> <p>For peer support and advice for NHS managers working on identifying and charging non-UK residents who are not entitled to hospital treatment, contact the current joint chairs of OSVAG:</p> <table><tr><td>Jackie Bishop Brighton & Sussex University Trust E: jacqueline.bishop3@nhs.net T: 01273 696955 ext. 7858</td><td>Aruna Murgai North West London Hospitals NHS Trust E: aruna.murgai@nhs.net T: 0208 869 5176</td></tr></table>		Jackie Bishop Brighton & Sussex University Trust E: jacqueline.bishop3@nhs.net T: 01273 696955 ext. 7858	Aruna Murgai North West London Hospitals NHS Trust E: aruna.murgai@nhs.net T: 0208 869 5176
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<p>Advice on how to assist victims of human trafficking</p> <p>The UK Human Trafficking Centre (UKHTC) is part of the National Crime Agency and works in a coordinated way within the UK and internationally to protect the public, target the traffickers and reduce the harm caused by human trafficking. For more information:</p> <p>www.nationalcrimeagency.gov.uk/about-us/what-we-do/specialist-capabilities/uk-human-trafficking-centre</p>	<p>Advice on how to assist homeless patients</p> <p>Homeless Link is a national charity supporting people and organisations working directly with homeless people in England. For more information:</p> <p>http://homeless.org.uk/</p>		