



British Embassy
Paris

Information for people needing emergency accommodation & services in Paris

For anyone finding themselves in need of consular assistance elsewhere in France, please contact Consular Services in Bordeaux, Marseille or Paris.

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ACCOMMODATION

EMERGENCY ACCOMMODATION

- **Samusocial de Paris**

The Samusocial de Paris provides emergency shelter in Paris to homeless people and people in social distress.

Call 115 from any telephone and staff will register your request and try to help you find emergency shelter. English may not necessarily be spoken by staff. If you require assistance please contact the British Consulate in Paris.

Children (under the age of 18) and families with children should ask to speak to the 'Pole Famille'.

[Click here](#) for further information or visit www.samusocial.paris

- **LE CHAPSA**

The CHAPSA (Centre d'Hébergement et d'Assistance aux Personnes Sans Abri) is a centre for homeless adults. It is located at Nanterre (about 7 miles west of the centre of Paris); it offers a bed for the night in a shared dorm, washing facilities, meals, medical care and social services advice. For more information please [click here](#) or visit www.cash-nanterre.fr/chapsa.htm

Admission is through La BAPSA (brigade d'assistance aux personnes sans-abri) part of the Préfecture de police.

There are 2 buses that leave from the pickup point at Porte de la Villette at 3pm and 6pm every day (including public holidays). If you contact us we can help you book a place on the bus. You will be taken back to the collection point in the morning as it is not possible to spend the day in the shelter.

Pick up point : 1 bis avenue de la Porte-de-la-Villette at 3pm & at 6pm at the metro station exit go under the bridge to the police station.

Tel: 01 55 26 53 00

Nearest Metro: Porte de la Villette

- **PSA** (Permanences sociale d'accueil) department at the town hall

Social services at the town hall may be able to help you find accommodation provided you have been living in the district (arrondissement) for at least 1 month. This can include staying with a friend. English may not necessarily be spoken by staff. If you require assistance please contact the British Consulate in Paris.

[Click here](#) for a list of the Town Halls in Paris or visit www.paris.fr (search key words Toutes les Mairies).

HOSTELS

Prices ranging from 22-35 euros per night for a room in a shared dormitory.

Plug-Inn Boutique Hostel

7 rue Aristide Bruant

Paris 18e

Tel: 01 42 58 42 58

Web site: <http://plug-inn.fr>

Nearest Metro: Abbesses

Absolute Boutique Hostel

1 rue de la Fontaine au Roi

Paris 11e

Tel: 01 47 00 47 00

Web site: www.absolute-paris.com

Nearest Metro: Republique

Aloha Hostel

1 rue Borromè

Paris 15e

Tel: 01 42 73 03 03

Web site: www.aloha.fr

Nearest Metro: Volontaires

Hostels within walking distance of the British Consulate:

Adveniat

10 rue François 1er

Paris 8e

Tel: 01 77 45 89 10

Web site: www.adveniat-paris-org

Nearest Metro: Champs Elysées Clemenceau

BVJ Centre International Paris Louvre

20 rue Jean-Jacques Rousseau

Paris 1e

Tel: 01 53 00 90 90

Web site: www.bvjhotel.com

Nearest Metro: Louvre Rivoli

For more information on hostels [click here](#) or visit PARISINFO www.parisinfo.com

BUDGET HOTELS

Prices ranging from 50-68 euros per night for a single room.

Hôtel Villa Fenelon

23 rue Buffault

75009 Paris

Tel: 01 48 78 32 18

Web site: www.villa-fenelon.net

Nearest Metro: Notre-Dame de Lorette

Hotel Bonsejour Montmartre

11 rue Burq
75018 Paris
Tel: 01 42 54 22 53
Web site: www.hotel-bonsejour-montmartre.fr
Nearest Metro: Abbesses

Hotel Jarry

4 rue Jarry
Paris 10e
Tel: 01 47 70 70 38
Web site: www.hoteljarry.com
Nearest Metro: Strasbourg-Saint-Denis

Hotel within walking distance of the British consulate:

Paris Saint-Honoré

21 rue de Penthièvre
Paris 8e
Tel: 01 43 59 87 63
www.paris-saint-honore.com

EMERGENCY NUMBERS

(free from any telephone)

SAMU (medical emergencies) 15
POLICE 17
FIRE BRIGADE 18
SAMU SOCIAL(emergency accommodation) 115

DAY CARE CENTRE**ESI Halle Saint – Didier CASVP**

23 rue Mesnil
Paris 16e
Tel: 01 53 70 48 88
Nearest Metro: Trocadero
Mon - Fri 8h30-12h30 & 13h30-17h adults
only

Services available:

Showers in the morning
Light snack served in the morning
Nurse (except Wed & Fri pm)
Social services advice
Baggage lockers
Laundrette
Hairdresser

WHERE TO EAT

RESTAURANTS DU CŒUR - A charity serving free hot meals in the streets of Paris.

Tel: 01 53 24 98 00

Web site: www.restosducoeur.org

Food van distributing hot meals from 20h except on Sunday from 19h30 from the following locations:

Monday: Denfert / Nation / St-Lazare / Gare de l'Est

Tuesday: Invalides / République / Denfert / Bréguet-Sabin

Wednesday: Denfert / Nation / St-Lazare / Gare de l'Est

Thursday: Invalides / République / Salpêtrière / Bréguet-Sabin / Gare de l'Est

Friday: Denfert / Nation / St-Lazare / Flandre

Saturday: Invalides / République / Bréguet-Sabin

Sunday: Invalides / Denfert / Gare de l'Est

Denfert (14e) : Place Ile de Sein, boulevard Arago

Nation (12e) : 42 cours de Vincennes

St-Lazare (9e) : place de Budapest

Invalides (7e) : 9 rue Fabert, commissariat

République (11e) : The beginning of rue du Faubourg du Temple

Gare de l'Est (10e) : entrée avenue de Verdun

Salpêtrières (13e) : square Marie Curie

Flandre (19e) : 42/46 rue de Flandre

Bréguet Sabin (11e) : 16/18 bd Richard Lenoir

Soleil (20e) : 29 rue du Soleil

For more information please [click here](#) or visit www.paris.fr (search key words, Les distributions de repas).

WATER FOUNTAINS

Wallace fountains are public drinking fountains that appear in the form of small cast-iron sculptures, painted dark green scattered throughout the city of Paris and distribute perfectly potable water. Most are placed in squares or at the intersections of two roads.

HYGIENE

PUBLIC LAVATORY

There are over 400 public lavatories (une sanisette) in the streets of Paris. Their locations can be found [here](#) or visit www.paris.fr (search key words, Les sanisettes).

PUBLIC SHOWERS

There are many places in Paris where you can have a shower for free. Towels and toiletries are not provided and you must arrive at least 30 mins before the closing time.

Bain-douche Rome

43 rue de Rome
Paris 8e
Tel: 01 42 93 70 05
Nearest Metro: Europe

Open Wed-Sun from 8h - 12h.

Bain-douche Audubon

11 rue Audubon
Paris 12 e
Tel: 01 43 47 60 07
Nearest Metro: Gare de Lyon

Open Mon, Tues & Wed from 8h15 to 18h and Thurs from 8h15 to 11h30.

For other places please [click here](#) or visit www.paris.fr (search key words, Bains-douches municipaux).

COMPUTER AND INTERNET ACCESS

Bibliothèque
3 rue de Lisbonne, Paris 8e
Tel: 01 44 90 75 45

Closed on Monday & Sunday
Tues to Fri 13h to 19h
Saturday 10h00 to 13h00

Bibliothèque
4 Place du Louvre, Paris 1e
Tel: 01 44 50 76 56

Closed on Monday & Sunday
Tues, Wed, Fri 10h to 17h
Thurs 12h to 19h
Sat 10h to 12h

Free WI-FI connection available in all of the Bibliothèques in Paris:

Network name: PARIS_WI-FI_XXXX

Computers available free of charge for a duration of 15 mins, no subscription necessary.

Times may change during the school holidays, for further information please [click here](#) or visit www.paris.fr (search key word, bibliotheque).

MEDICAL CARE

EUROPEAN HEALTH INSURANCE CARD (EHIC)

Please be aware that in France medical care is not free and you will need your European Health Insurance Card. For further information please call 00 44 191 21819 99 or [click here](#) or visit www.nhs.uk/nhsengland/healthcareabroad/pages/healthcareabroad.aspx

PHARMACIES

French pharmacists are highly trained professionals who generally speak good English. They can give advice and are legally able to provide basic first-aid in their pharmacies. They can also recommend doctors in the area.

On Sundays and public holidays, a 'pharmacie de garde' is open. Its location is posted on the door of each pharmacy or you can ask the local police station.

FURTHER INFORMATION

Consular services of the British Embassy

Telephone: +33 (0) 1 44 51 31 00
Address: 16 rue d'Anjou, 75008 Paris

British Consulate (Bordeaux)

Telephone: +33 (0) 5 57 22 21 10
Address: 353 Boulevard du President Wilson, 33073 Bordeaux

British Consulate (Marseille)

Telephone: +33 (0) 4 91 15 72 10
Address: 24 Avenue du Prado, 13006 Marseille

Reverse charge for calls to UK 0800 990 044

Paris Info

www.parisinfo.com

Paris Town Hall

www.paris.fr

Solidarité à Paris

Click here or visit www.paris (search key words, solidarité à Paris).

Service Public

www.service-public.fr

RATP (Metro)

www.ratp.fr

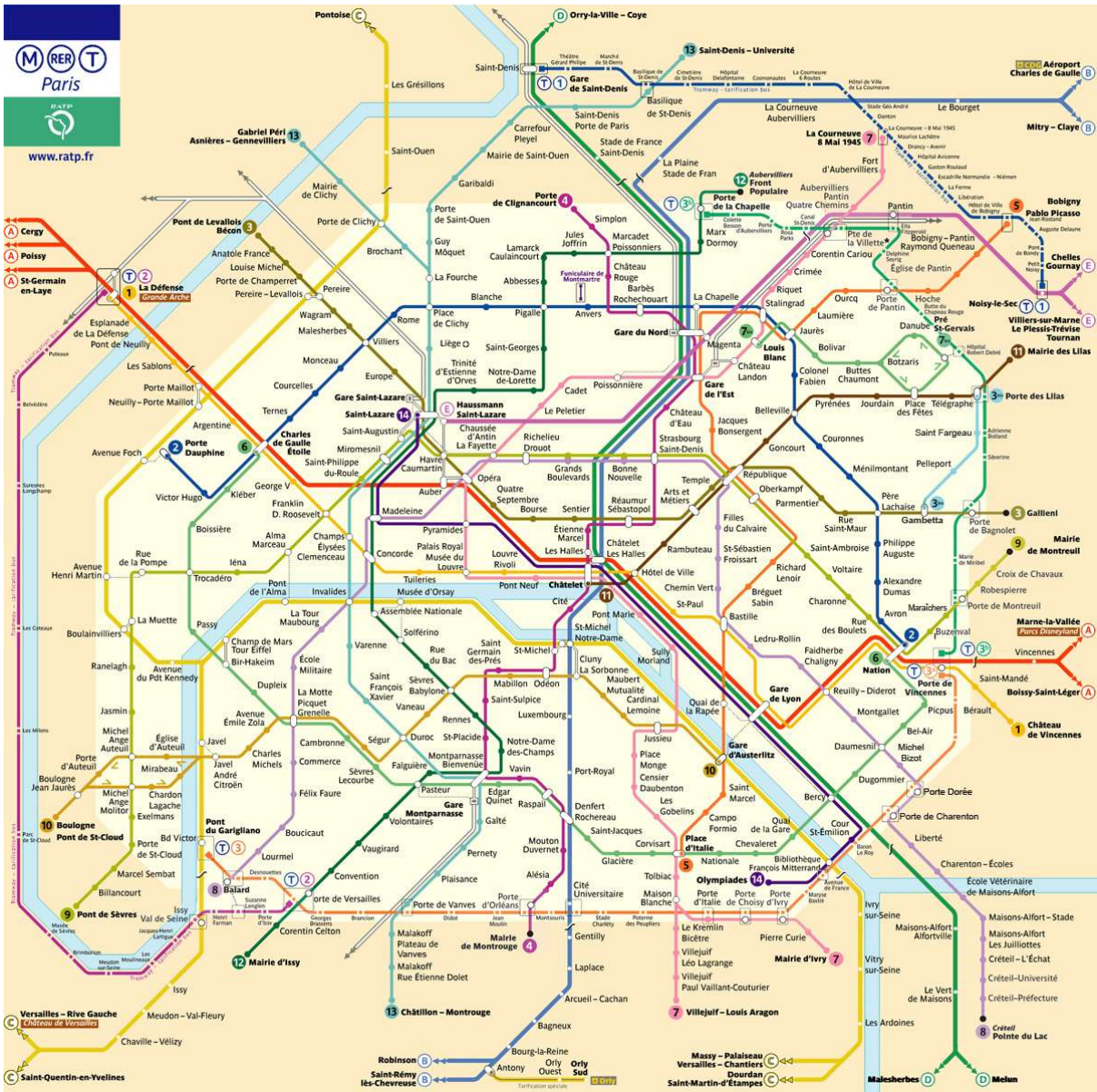
FEEDBACK AND DISCLAIMER

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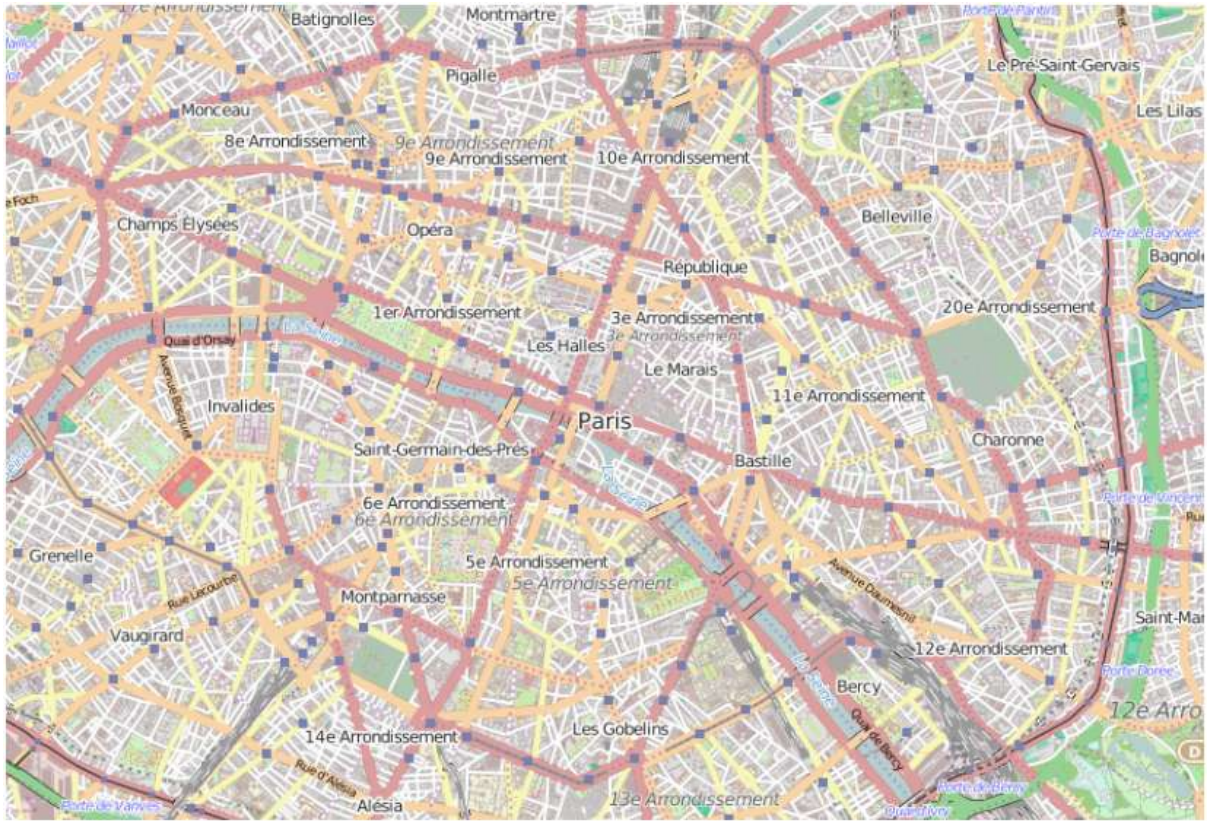
Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but this information is not recommendations and should not be treated as such.

We make every effort to keep this information up to date. If you find anything to be inaccurate please do let us know.

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