List of medical facilities/practitioners in Rwanda

Prepared by British High Commission in, Kigali

www.gov.uk

The following list of medical facilities/practitioners has been prepared by the British High Commission, Kigali for the convenience of British Nationals who may require medical advice and assistance in Rwanda. It is provided on the understanding that we the British High Commission do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists are not recommendations and should not be treated as such.
**King Faisal Hospital** (Hospital open 24h). P.O BOX 2534, Kigali, Rwanda  
Telephone: (+250) 252 588888 or (+250) 788309002 or (+250) 783825851  
Email: info@kfh.rw  
Website: www.kfh.rw

**Clinic at the Belgian Embassy** (this is a private clinic run by a private Belgian Doctor).  
Telephone: (+250) 0252 575 551, ext. 223 or (+250) 78830 0353  
Opening hours from 8:30 to 12:15 and from 16:00 to17:30 (only on appointment basis) Monday – Friday

**Bio Medical Center** (Clinic open from 07.30 – 17.30).  
Telephone: (+250) 252 577492 or (+250) 788305005

**Clinique le Bon Samaritain** - Rue Cyahafi N0 1, (below Ecole Belge)  
Telephone: (+250) 252 573552  (+250) 0788 503 434,

**Polyclinique du Plateau** (Clinic open 24hrs).  
Telephone: (+250) 252 578 767 or (+250) 788301 630

**Other Specialists in Kigali**  
- Dentist MTN Dental Clinic. Dr. Evelyn Lucas. Telephone: (+250) 0788567141  
- Dentist at Adventist Dental Clinic Telephone: (+250) 0252582431  
- Dermatology Dr. Arjan Hogewoning Telephone: (+250) 788819728  
- Dermatology Dr. Kayitesi Telephone: (+250) 788307242
- **Ophthalmology** Dr. Moderva Telephone: (+250) 788595668
- **Gynecologist/Ob-Gyn** Dr. Vianka Telephone: (+250) 788511115
- **Gynecologist/Ob-Gyn** Dr. Claude Telephone: (+250) 0788453932
- **Gynecologist/Ob-Gyn** Dr. Vyanka (CHK) Telephone: (+250) 0788511115

**Mental Health specialists**
- Dr Chantal Rugondihene, Psychiatrist 05124101 Ndera Hospital.
- Dr. Naasson Telephone: (+250) 0788300883
- Dr. Anne Marie Bamukunde Telephone: (+250) 0788525531

**Pharmacies**
- Conseil. Telephone: (+250) 252 572374 or (+250) 788303077 or (+250) 788303655 (opposite the Belgian School)
- Kipharma. Telephone: (+250) 252 572944 or (+250) 252 575234 or (+250) 252 573489 (near La Galette)

**Veterinarians in Kigali**
Clinivet-Kigali, (24 hour emergency). Located at Remera, near the Stadium
Telephone: (+250) 788300659 Dr Rutayisire Alphonse
Email: clinivetkgl@yahoo.fr

**Medical Providers and Hospitals outside Kigali**
- **Northern Rwanda**: Shyira Hospital (outside Ruhengeri) Caleb King, MD 078830 7417 Louise King, MD 078883 6095
- **Southern Rwanda**: Kibagora Hospital (outside Cyangugu) Julie Yerger, (+250) 788232766
- **Eastern Rwanda**: Gahini Hospital (on Lake Muhazi) Wim Schonbee, (+250) 0788864075
  Partners in Health Hospital (Rwinkavu, --Kayonza District near. Akagera Park) Dr Michael Rich, (+250) 78830 4234
- **Huye/Butare**: National University Teaching Hospital (Ambulance available) Dr Andre Musemakweri, Medical Director (+250)
### MEDICAL EMERGENCIES (MEDIVAC):

- **AKAGERA AVIATION**
  - Telephone: (+250) 252 580234 or (+250) 0788308382
  - Email: office@akageraaviation.com or charter@akageraaviation.com or hems@akageraaviation.com
  - Website: [http://www.akageraaviation.com](http://www.akageraaviation.com)

- **Africa Air Rescue Rwanda Office located in MTN Center**
  - Medical Coordinator (Jason) Telephone: (+250) 788308033, Marketing Officer (Lydia) Telephone: (+250) 78830 4477
  - Email: lydia_maguza@yahoo.com. Website: [http://www.aarhealth.com/aar/rw/](http://www.aarhealth.com/aar/rw/)

- **Nairobi Medevac Companies Intensive Care Air Ambulance (ICAA). Based in Nairobi**
  - Telephone: (+254) 722600600 or (+254) 733600600
  - Email: icaa@icaanairobi.com

- **AMREF (based in Nairobi)**
  - Telephone: (+254) 20315454/5 or (+254) 2060009024 Hr Control Rm: 501280/ 602492/ 315454 / 315455
  - Email emergency@flydoc.org

- **South Africa Medevac Companies SOS International**
  - Telephone (+27) 115411000 / 1350

### Feedback Form for Customers

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**
Once completed, please return the form to the [Embassy/Consulate] by post to [ADDRESS] or by email to [EMAIL ADDRESS]. An electronic version of the form is available at [WEB ADDRESS]. Thank you for your help.

1. Name of medical facility or practitioner: Name of Doctor/Pharmacist: 

2. Date of contact: 

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

- Excellent
- Good
- Average
- Poor
- Very Poor

(b) How would you rate the professionalism of the staff?

- Excellent
- Good
- Average
- Poor
- Very Poor

(c) How would you rate the overall service received?

- Excellent
- Good
- Average
- Poor
- Very Poor

(d) How would you rate the value for money?

UNCLASSIFIED
Excellent     Good     Average     Poor     Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box □

Feedback provider’s name:                                Telephone number:

Email:                                                     Date: