List of medical facilities/practitioners in Zambia

Prepared by British High Commission Lusaka

www.gov.uk

The following list of medical facilities/practitioners has been prepared by the British High Commission Zambia for the convenience of British Nationals who may require these services and assistance in Zambia. It is provided on the understanding that we (the British High Commission) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists are not recommendations and should not be treated as such.
List of medical facilities/practitioners in Zambia
Updated: June 2015

This list is in alphabetical order, by category.

**CHIROPRACTOR**

Lusaka Chiropractic & Wellness

12 Chaholi Road, off Addis Ababa, Rhodes Park.
Tel (Clinic) +260 974 142612 or +260 967788156, Dr Piers Reeve-Tucker +260 979 069674
Email zamchiro@gmail.com Website www.lusakachiropractic.com

This company has told us the following things:

- they have English speaking staff
- it's a private facility
- they are registered with the Health Professions Council of Zambia
- specialisations are in chiropractic care as well as other complementary and relevant services including massage therapy and reflexology
- the clinic has a consultant gynaecologist, Dr Christine MacDonald who specialises in Obstetrics and Gynaecology
- the clinic can also arrange other specialist consultations such as Podiatrist, Clinical Nutritionist and Orthopaedic consultations
- they have experience of representing British nationals
- you will need to pay for treatment unless you are covered by accepted insurance plans (currently BUPA, Sancare and Liberty)
- they provide services for Lusaka only
COUNSELLING

Serenity Harm Reduction Programme Zambia (SHARPZ)

Plot 220C Mutandwa Road, Roma
Tel +260 211 294316 or Cell +260 976 246927/0974 595950
Email serenityh@ymail.com Website http://sharpzambia.blogspot.co.uk

This company has told us the following things:

- they have English speaking staff
- staff also speak various local languages
- it’s a private facility
- they are registered with the Zambia Counselling Council (ZCC)
- specialisations are in counselling therapy for individuals, couples and families, Trauma Focused Cognitive Behavioural Therapy
- they have experience of representing British nationals
- you will need to pay for treatment
- repayment plans are available
- they provide services for Lusaka only

Fiona Desai

Victoria Hospital, Plot 4398 Lunsemfwa Road, Kalundu
Tel +260 966 847475
Email fifi@iconnect.zm Website

This company has told us the following things:

- they have English speaking staff
- it’s a private facility
- they are registered with the Zambia Counselling Council (ZCC)
- specialisations are in counselling therapy for individuals, couples and families, dyslexia screening, child behavioural assessment
- they have experience of representing British nationals
- you will need to pay for treatment
- they provide services for Lusaka only
A-T Dental Surgery – Dr Huja Njie
Plot 6011 Chitemene Road, Northmead
Tel +260 211 292656/291392/290487
Email huja61@yahoo.com  Website

This company has told us the following things:

- they have English speaking staff
- the staff also speak French and some local languages
- it’s a private facility
- they are affiliated to the Health Professions Council and Zambia Dental Association
- specialisations are in **dental services** including restorative treatment, preventative treatment, extractions, orthodontics
- you will need to pay for treatment
- they provide services for Lusaka only

City Dental Practice – Drs Leoni Steyn & Natasha Zebron
37 Omelo Mumba Road, Rhodes Park
Tel +260 979 439292 to make an appointment or email appointments@citydentallusaka.com
Email citydental.lusaka@gmail.com  Website www.citydentallusaka.com

This company has told us the following things:

- they have English speaking staff
- the staff also speak Afrikaans and some local languages
- it’s a private facility
- they are affiliated to the Health Professions Council and Zambia Dental Association
- specialisations are in **dentistry** including fillings, root canal treatments, crown and bridge prostheses, implants and all kinds of aesthetic treatments including veneers, bleaching, adult orthodontics
- you will need to pay for treatment
- they provide services for Lusaka only
PearliWhyte Dental Practice – Dr Maxine Sowden

Villa 3 Millenium Village, Birdcage Walk, Longacres
Tel +260 211 220828 or +260 977 606364
Email info@pearliwhyte.com or m.sowden@microlink.zm Website www.pearliwhyte.com

This company has told us the following things:

- they have English speaking staff
- the staff also speak French, Hindi, Nyanja, Bemba, Lozi and a little Spanish
- it's a private facility
- they are affiliated to the Health Professions Council and Zambia Dental Association
- specialisations are in dentistry including surgery, preventative, orthodontic, restoration, prosthodontics, endodontic and implants
- they have experience of representing British nationals
- you will need to pay for treatment
- payment plans are available on application
- they provide services for Lusaka only

Lusaka Adventist Dental Services

Plot 59 Chipwenupwenu Road
Tel +260 955 189845 /+260 973 841618
Email lusakadds@gmail.com Website None

This company has told us the following things:

- they have English speaking staff
- the staff also speak some local languages
- it's a private facility owned and operated by the SDA Church
- they are affiliated to the Health Professions Council of Zambia
- specialisations are in dentistry including prosthodontic, root canal treatments, cosmetic crowns/veneers, implants, oral surgery, etc.
- they have experience of representing British nationals
- you will need to pay for treatment
- payment plans are available on application for high cost treatments
- they provide services for Lusaka only
Specialty Emergency Services

Office 2, Sandy’s Creations, Lilayi
Tel +260 211 278101 or +260 967 727538
Email sales@ses-zambia.com  Website www.ses-zambia.com

This company has told us the following things:

- they have English speaking staff
- staff also speak Afrikaans and several local languages
- it’s a private facility
- they are registered with the Health Professions Council of Zambia
- specialisations are in medical insurance, clinic management, evacuation services, clinic access, chronic management programme, wellness programmes
- they have experience of representing British nationals
- you will need to pay for treatment unless you take out cover with SES
- they can provide services for the whole of Zambia
HOSPITALS/CLINICS - LUSAKA

Corpmed Medical Centre
3236 Cairo Road (behind Barclays Northend Branch)
Tel +260 211 222612 (24/7)
Email corpmed@zamnet.zm  Website www.corpmedzambia.com

This company has told us the following things:

- they have English speaking staff
- staff also speak French and several local languages
- it's a private facility
- they are registered with the Health Professions Council of Zambia
- specialisations are in full primary health care services including access to specialists (by arrangement) including dermatologist, ENT, Surgeon, Neurologist, Obs & Gynae, Plastic Surgeon, Urologist, Consultant Radiologist, Psychologist, Physiotherapist
- they have experience of representing British nationals
- you will need to pay for treatment unless you have specific insurance cover
- they provide services for Lusaka only

Lusaka Trust Hospital
Plot 2191 Nsumbu Road, Woodlands
Tel +260 211 254702/252190/253481 or +260 977 472214 (Reception)
Email lth@coppernet.zm or support@lth.co.zm  Website www.lusakatrusthospital.com

This company has told us the following things:

- they have English speaking staff
- staff also speak various local languages
- it’s a private facility
- they are registered with the Health Professions Council of Zambia
- specialisations are in full primary health care services. In addition there are visiting consultants who conduct specialist clinics. There is also an outpatient clinic which runs a 24 hours service for emergencies.
- they have experience of representing British nationals
- you will need to pay for treatment unless you are covered by accepted insurance plans
- they provide services for Lusaka only
MKP TMS Hospital (Trust Medical Services)

No 5 off Reebuck/Kudu Roads, Kabulonga
Tel +260 211 266987 or +260 978 775642 Cell +260 962 696407
Email info@mkp-tmshospital.com Website www.lusakatrusthospital.com

This company has told us the following things:

- they have English speaking staff
- staff also speak various other languages
- it’s a private facility
- they are registered with the Health Professions Council of Zambia
- specialisations are in full primary health care services including surgery, Pediatrics & Neonatal, ART clinic, Cardiology, Urology, Orthopedics, Dental, Oral & Maxillofacial surgery, Physiotherapy, Radiology, Laboratory Services
- they have experience of representing British nationals
- you will need to pay for treatment unless you are covered by accepted insurance plans
- they provide services for Lusaka only

Victoria Hospital

Plot No 5498 Lunsemfwa Road, Kalundu
Tel +260 211 290985/290967 Cell: +260 955 255798
Email victoriahospital.rcpt@gmail.com Website www.victoriahospital.org

This company has told us the following things:

- they have English speaking staff
- staff also speak several local languages
- it’s a private facility
- they are registered with the Health Professions Council of Zambia
- specialisations are in full primary health care services and numerous specialists are available at the hospital
- they have experience of representing British nationals
- you will need to pay for treatment unless you are covered by accepted insurance plans
- they provide services for Lusaka only but will be opening a branch in Mazabuka shortly
OPTICIANS/OPHTHALMOLOGISTS

Lusaka Eye Hospital
Plot 59 Chipwenupwenu Road, Makeni
Tel +260 211 273298/273395 or +260 979 322000 / +260 969 249970
Email JKnee23@gmail.com or linda.muleya@yahoo.com Website www.zaes.eyemd.org

This company has told us the following things:

- they have English speaking staff
- it's a private facility
- they are affiliated to the Health Professions Council of Zambia
- specialisations are in **the treatment of eye conditions** including eye check ups, optical services, laser treatments, surgeries
- they have experience of representing British nationals
- you will need to pay for treatment
- repayment plans aren't available but certain insurance schemes are accepted
- they can provide services in Lusaka as well as other parts of the country in collaboration with other institutions

Sunbird Eye Clinic
Plot No 42 Independence Avenue
Tel +260 252450/250225
Email sunbird@coppernet.zm Website

This company has told us the following things:

- they have English speaking staff
- staff also speak various local languages
- it's a private facility
- they are affiliated to the Health Professions Council of Zambia
- specialisations are in **optical and ophthalmic services**
- they have experience of representing British nationals
- you will need to pay for treatment
- repayment plans aren't available
- the clinic is in Lusaka and they have optician services in Livingstone, Choma, Ndola and Solwezi
Dynamic Physical Therapy – Lee Robinson / Abi Wilson
25 Joseph Mwilwa Road, Rhodes Park
Tel +260 966 263899
Email robinson.dpt@gmail.com   Website None

This company has told us the following things:

- they have English speaking staff
- staff also speak Cantanese, Mandarin, Latvian, Norwegian, Danish, German, Swedish, Czech and some French
- it’s a private facility
- they are affiliated to the Health Professions Council of Zambia
- specialisations are in **general orthopaedic rehabilitation from injury or after surgery, neuro rehabilitation, pediatric therapy, headache management, nutrition management, acupuncture, dry needling, lymph drainage, massage therapy, sports therapy.**
- they have experience of representing British nationals
- you will need to pay for treatment
- repayment plans aren’t available but certain insurance schemes are accepted
- they provide services in Lusaka
Feedback Form for Customers

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, any feedback you can give us is helpful.

Once completed, please return the form to the British High Commission by post to P O Box 50050 Lusaka or by email to LusakaGeneralEnquiries@fo.gov.uk. An electronic version of the form is available at www.gov.uk. Thank you for your help.

1. Name of firm: Name of medical practitioner:

2. Date of contact:

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

Excellent  Good  Average  Poor  Very Poor

(b) How would you rate the professionalism of the staff?

Excellent  Good  Average  Poor  Very Poor

(c) How would you rate the overall service received?
Excellent  Good  Average  Poor  Very Poor

(d) How would you rate the value for money?
Excellent  Good  Average  Poor  Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box □

Feedback provider’s name:  Tel. No.:
Email:  Date: