The following list of medical facilities/practitioners has been prepared by the British Embassy Sarajevo for the convenience of British Nationals who may require these services and assistance in Bosnia and Herzegovina. It is provided on the understanding that we (the British Embassy) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists are not recommendations and should not be treated as such.
List of medical facilities/practitioners in Bosnia and Herzegovina
Updated: 26.May, 2015

This list is in alphabetical order, starting with the capital of Sarajevo.

SARAJEVO

Clinical Center of the University of Sarajevo - "Kosevo"
Address: Bolnička 25, 71000 Sarajevo, Bosnia and Herzegovina
Tel: + 387 33 29 70 00
Fax: + 387 33 26 59 10
E-mail: info@kcus.ba
Web: http://www.kcus.ba/

This company has told us the following things:
- they have English speaking staff
- it's a public facility
- they are affiliated to Ministry of health
- specialisations are in Emergency Medicine, Gynecology and Obstetrics, Traumatology and Orthopedic, Pediatric, Abdominal Surgery, Heart Diseases and Rheumatism, Children's Surgery, Cardiac Surgery, Infectious Diseases, Pulmonary Diseases, Neurosurgery, Reconstructive and Plastic Surgery
- they have experience of representing British nationals
- you will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- they can provide services for all the country

City Psychiatric Hospital

Address: NAHOREVSKA 248 (Jagomir), 71000 Sarajevo Bosnia and Herzegovina
Tel: ++ 387 33 561-500
Fax: ++ 387 33 561-532
E-mail: mailto:info@jagomir.ba
Web: http://jagomir.ba/wp/
This company has told us the following things:

- they have English speaking staff
- it’s a public facility
- they are affiliated to to Ministry of health
- specialisations are in neurology and psychiatry
- they do not have experience of representing British nationals
- you will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available
- they can provide services for all country

Dentistry Clinic (with the School of Dentistry)

Address: Bolnička 4a, 71000 Sarajevo, Bosnia and Herzegovina
Tel: +387 33 214 249
E-mail: mailto:dentschool@sf.unsa.ba
Web: http://www.sf.unsa.ba

This company has told us the following things:

- they have English speaking staff
- it’s a public facility
- they are affiliated to to Ministry of health
- specialisations are in dentology
- they do not have experience of representing British nationals
- you will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available
- they can provide services for all country

State General Hospital, Sarajevo

Address: Kranjčevićeva 12, 71 000 Sarajevo, Bosnia and Herzegovina
Tel: +387 33 285 100
Fax: +387 33 285 370
E-mail: info@obs.ba
Web: http://www.obs.ba/
This company has told us the following things:
- they have English speaking staff
- it’s a public facility
- they are affiliated to the Ministry of health
- specialisations are in surgery, internal medicine, laboratory diagnostics, emergency medicine, radiology diagnosis, neurology, gynecology, microbiological laboratory
- they have experience of representing British nationals
- you may need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available
- they can provide services for all the country

**BANJA LUKA**

**Emergency Clinic**

Address: Zdravka Korde bb, Banja Luka, Republic of Srpska
Tel: +387 (051) 94
Fax: +387 51 31 05 30

This company has told us the following things:
they have English speaking staff
- it’s a public facility
- they are affiliated to the Ministry of health
- specialisations are in emergency medical care
- they have experience of representing British nationals
- you may need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available
- they can provide services for Banja Luka

**Clinical Hospital Center, Banja Luka**

Address: Dvanaest beba bb, Banja Luka, Republic of Srpska
Tel: +387 (0)51 308-111, 316-725
Fax: +387 51 310-530
E-mail: administracija@kc-bl.com
Web: http://www.kc-bl.com/

This company has told us the following things:
- they have English speaking staff
- it's a public facility
- they are affiliated to to Ministry of health
- specialisations are in Internal medicine, Cardiovascular Diseases, Lung Diseases, Pediatric Surgery, General and Abdominal Surgery, Urology, Thoracic Surgery, Vascular Surgery, Plastic and Reconstructive Surgery, Neurosurgery, Gynecology and Obstetrics, Infectious Diseases, Neurology, Psychiatric, Skin and Venereal Diseases, Oncology, Anaesthesiology and Intensive Care, Ophtalmology, Maxillofacial Surgery, radiotherapy, Orthopaedic and Traumatology
- they have experience of representing British nationals
- you may need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available

they can provide services for wider region

BIHAC

Regional Medical Center *Dr. I. Ljubijankic* Cantonal Hospital

Address: Darivalaca krvi
Tel: (037)323-889, 323-333
E-mail: kabinet@kbbihac.ba
Web: http://www.kbbihac.ba/

This company has told us the following things:
- they have English speaking staff
- it’s a public facility
- they are affiliated to to Ministry of health
- specialisations are in Anesthesia and Resuscitation and intensive care, Gynecology and Obstetrics, Hygienic and Epidemiological Service, surgery, Neonatology, Neuropsychiatry, Infectious Diseases, Dermatological and Venereal Diseases, Otorhinolaryngology, Protection of vision and eye diseases, Oncology, Orthopaedics and traumatology, paediatrics, pneumopathiology, Physical Medicine and Rehabilitation, Laboratory Medicine, Microbiology, Pathology, Radiology, blood transfusion, urology
- they have experience of representing British nationals
- you will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available
- they can provide services for Bihac region as well other regions of the country
BIJELJINA

Hospital "Sveti vracevi"

Address: Srpske vojske bb, Bijeljina, Republic of Srpska
Tel: +387 (055) 210-442
E-mail: svuprava@telrad.net, uprava@bolnicabijeljina.com
Web: http://www.bolnicabijeljina.com/

This company has told us the following things:
• they have English speaking staff
• it’s a public facility
• they are affiliated to to Ministry of health
• specialisations are in Surgery, Gynecology, pneumoftiziologija, Pediatrics, Ophthalmology, Neurology
• they have experience of representing British nationals
• you may need to pay for treatment
• EHIC Cards are not accepted; repayment plans aren’t available
• they can provide services for Bijeljina region

BRCKO DISTRIKT Hospital

Address: Banjalucka, 76100 Brcko district, BiH
Tel: +387 49 217 422, 49 232-140
E-mail: brcko.bolnica@gmail.com
Web: http://bolnica-brcko.freshcreator.com/

This company has told us the following things:
• they have English speaking staff
• it’s a public facility
• they are affiliated to to Ministry of health
• specialisations are in diagnostic services and hospital health care on the secondary and partially tertiary level
• they have experience of representing British nationals
• you will need to pay for treatment
• EHIC Cards are not accepted; repayment plans aren’t available
• they can provide services for Brcko distrikt

BUGOJNO

Medical center Bugojno

Address: Omladinska 15
Tel: +387 (0)30 251-288
Fax: +387 (0)30 252-090
E-mail: opcabolnica.bugojno@gmail.com
Web: http://www.bolnicabugojno.com.ba/

This company has told us the following things:
• they don’t have English speaking staff
• it’s a public facility
• they are affiliated to Ministry of health
• specialisations are in surgery, Microbiology, Blood transfusion, Anaesthetic services, Gynecology and birth services
• they do not have experience of representing British nationals
• you will need to pay for treatment
• EHIC Cards are not accepted; repayment plans aren’t available
• they can provide services for Bugojno region

DOBOJ

Hospital “Sveti apostol Luka”

Address: Pop Ljubina, Doboj, Republic of Srpska
Tel: +387 (053) 241-022
Fax: +387 (053) 242 799
Email: mailto:bolnicadoboj@teol.net
Web: http://www.bolnicadoboj.org/
This company has told us the following things:
- they have English speaking staff
- it's a public facility
- they are affiliated to to Ministry of health
- specialisations are in Surgery, Anesthesia and resuscitation, Orthopedics and Traumatology, Gynecology and Obstetrics, Urologic, Otorhinolaryngology, Ophthalmology
- they do not have experience of representing British nationals
- you will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- they can provide services for Doboj region

GORAZDE

Cantonal Hospital Gorazde

Address: Zdravstvenih radnika bb
Tel: +387 (038)227-333
E-mail: info@bolnica-gorazde.ba
Web: http://bolnica-gorazde.ba/

This company has told us the following things:
- they have English speaking staff
- it's a public facility
- they are affiliated to to Ministry of health
- specialisations are in Emergency Medicine, Gynecology and Obstetrics, Traumatology and Orthopedic, Pediatric, Abdominal Surgery, Heart Diseases and Rheumatism, Children's Surgery, Cardiac Surgery, Infectious Diseases etc.
- they do not have experience of representing British nationals
- you will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available
- they can provide services for Gorazde region

KONJIC
General Hospital Konjic

Address: Bolnička bb, 88400 Konjic, Bosnia and Herzegovina
Tel: +387 (0)36 712 511
Fax: +387 (0)36 712 519
E-mail: mailto:bolnicakonjic@bih.net.ba
Web: http://bolnicakonjic.com/

This company has told us the following things:
- they have some English speaking staff
- it's a public facility
- they are affiliated to Ministry of Health
- specialisations are in surgery, internal medicine, laboratory diagnostics, emergency medicine, radiology diagnosis, neurology, gynecology, microbiological laboratory
- they have experience of representing British nationals
- you will most likely need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available
- they can provide services for Konjic region

MOSTAR

Clinical Hospital (West Mostar)

Address1: Kralja Tvrtka bb, Mostar, 88000, Bosnia and Herzegovina
Address2: Bijeli Brijeg bb, Mostar, 88000, Bosnia and Herzegovina
Tel: +387 (0)36 336-500
Fax: +387 (0)36 322-712
E-mail: mailto:ranateljstvo@kb-mostar.org
Web: http://skbm.ba/

This company has told us the following things:
- they have English speaking staff
- it's a public facility
- they are affiliated to Ministry of health
- specialisations are in surgery, internal medicine, laboratory diagnostics, emergency medicine, radiology diagnosis, neurology, gynecology, microbiological laboratory
- they have experience of representing British nationals
- you will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- they can provide services for all country

Regional medical centre "Dr. Safet Mujic" (East Mostar)

Address: Maršala Tita 294, Mostar, HNK, 88000 Bosnia and Herzegovina
Tel: +387 36 5030160
Fax: +387 36 576 915
E-mail: info@rmcmostar.ba
Web: http://www.rmcmostar.ba/kbm/

This company has told us the following things:
- they have English speaking staff
- it's a public facility
- they are affiliated to Ministry of health
- specialisations are in surgery, internal medicine, laboratory diagnostics, emergency medicine, radiology diagnosis, neurology, gynecology, microbiological laboratory
- they have experience of representing British nationals
- you will most likely need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available
- they can provide services for all country

TESANJ
**General Hospital Tesanj**

Address: Braće Pobrić 17, Tešanj 74260, Bosnia & Herzegovina  
Tel: 00387 32 650-187, 650-622, 650-551,  
E-mail: bolnicatesanj@bih.net.ba  
Web: [http://www.bolnicatesanj.ba/](http://www.bolnicatesanj.ba/)

This company has told us the following things:  
- they have English speaking staff  
- it's a public facility  
- they are affiliated to Ministry of health  
- specialisations are in surgery, internal medicine, laboratory diagnostics, emergency medicine, radiology diagnosis, neurology, gynecology, microbiological laboratory  
- they have experience of representing British nationals  
- you will need to pay for treatment  
- EHIC Cards are not accepted; repayment plans aren’t available  
- they can provide services for Tesanj region

**TRAVNIK**

**Hospital Travnik**

Address: Kalibunar bb.72 270 Travnik, Bosnia and Herzegovina  
Tel: +387 (0)30 519 100  
Fax: +387 (0)30 511 775  
E-mail: bolnica_tr@bih.net.ba  
Web: [http://www.bolnicatravnik.ba/](http://www.bolnicatravnik.ba/)

This company has told us the following things:  
- they have English speaking staff  
- it’s a public facility  
- they are affiliated to Ministry of health  
- specialisations are in surgery, internal medicine, laboratory diagnostics, emergency medicine, radiology diagnosis, neurology, gynecology, microbiological laboratory  
- they have experience of representing British nationals
you will need to pay for treatment
EHIC Cards are not accepted; repayment plans aren’t available
they can provide services for Travnik region

Hospital for Pulmonary Diseases and TBC, Travnik

Address: Basbunar 5, 72 270 Travnik, Bosnia and Herzegovina
Tel: +387 (0)30 511-554
Fax: +387 (0)30 511-557

This company has told us the following things:
- they have English speaking staff
- it’s a public facility
- they are affiliated to Ministry of health
- specialisations are in pulmonary diseases and tuberculosis
- they have experience of representing British nationals
- you will most likely need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren’t available
- they can provide services for all country

TUZLA

University Clinical Center Tuzla

Address: Trnovac bb, 75 000 Tuzla, Bosna i Hercegovina
Tel: 00387 35 303 300
Fax: 00387 35 250 474
E-mail: info@ukctuzla.ba
Web: http://www.ukctuzla.ba/ukctuzla/

This company has told us the following things:
- they have English speaking staff
- it’s a public facility
• they are affiliated to Ministry of health
• specialisations are in surgery, internal medicine, laboratory diagnostics, emergency medicine, radiology diagnosis, neurology, gynecology, microbiological laboratory
• they have experience of representing British nationals
• you will need to pay for treatment
• EHIC Cards are not accepted; repayment plans aren’t available
• they can provide services for Tuzla region

ZENICA

Cantonal Hospital Zenica

Address: Crkvice 67, Zenica 72000, Bosnia & Herzegovina
Tel: +387 32 405-133
Fax: +387 32 226-576
Web: www.kbze.ba/

This company has told us the following things:
• they have English speaking staff
• it's a public facility
• they are affiliated to Ministry of health
• specialisations are in surgery, internal medicine, laboratory diagnostics, emergency medicine, radiology diagnosis, neurology, gynecology, microbiological laboratory
• they have experience of representing British nationals
• you will need to pay for treatment
• EHIC Cards are not accepted; repayment plans aren’t available
• they can provide services for Zenica region
Feedback Form for Customers

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, any feedback you can give us is helpful.

Once completed, please return the form to the Embassy by post to address: Hamdije Cemerlica 39a/10, 71000 Sarajevo, Bosnia and Herzegovina or by email to sarajevo.consularenquiries@fco.gov.uk. Thank you for your help.

1. Name of firm: __________________________ Name of medical practitioner: __________________________

2. Date of contact: __________________________

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

   Excellent  Good  Average  Poor  Very Poor

(b) How would you rate the professionalism of the staff?

   Excellent  Good  Average  Poor  Very Poor
(c) How would you rate the overall service received?
Excellent Good Average Poor Very Poor

(d) How would you rate the value for money?
Excellent Good Average Poor Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box □

Feedback provider’s name: □
Tel. No.:
Email: Date: