



Defence
Infrastructure
Organisation

Customer Fact Sheet 3 - Statutory Gas Safety Inspection

Q. Why do I need to have a Gas Safety Inspection carried out in my SFA?

A. Defence Infrastructure Organisation (DIO) has a legal responsibility to carry out gas safety checks for every gas appliance on an annual basis. The Gas Safety Inspection ensures that your gas appliances are safe to use and are running efficiently. Once it has been successfully completed you are issued with a Gas Safety Certificate.

Q. How much will this inspection cost me?

A. Absolutely nothing. DIO meet the full cost of the entire inspection and any subsequent repairs.

Q. What if there is something wrong with my gas appliance, how does it get repaired?

A. Occasionally it becomes necessary for the engineer carrying out the inspection to completely shutdown an appliance so that it cannot be used. The only person that can make that decision is the engineer who must not be prevented from doing so as this would be entirely for reasons of safety. Under these circumstances DIO will carry out the necessary repairs or replace the appliance as soon as practicable. On other occasions the engineer may recommend that other repairs are carried out to the appliance but will not find it necessary to shutdown the appliance, in these cases repairs may take a little longer.

Q. What if I am too busy to allow access for this inspection?

A. DIO and contractors will ensure that a convenient appointment is available to have this service carried out within normal working hours. Please remember that it is a condition of the Licence to Occupy that you allow access for this inspection. Should DIO/Contractors have explored all possibilities to gain access, then DIO will have no alternative but to ask the licensee's Commanding Officer to intervene to ensure that access is given for this inspection.

Q. So this inspection is quite important then?

A. Yes, yes and again yes. People have died and still do from carbon monoxide poisoning, which has occurred as a result of un-serviced gas appliances. It is extremely important that once notified your inspection is due, you make every effort to allow early access.

THIS IS FOR THE SAFETY OF YOU AND YOUR FAMILY – PLEASE HELP US TO HELP YOU.