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Foreign &  
Commonwealth  
Office

## List of funeral directors in Ecuador

Prepared by British Embassy Quito

[www.gov.uk](http://www.gov.uk)

The following list of funeral directors has been prepared by the British Embassy Quito for the convenience of British Nationals who may require this service and assistance in Ecuador. It is provided on the understanding that we (the British Embassy) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a local funeral director.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists **are not recommendations and should not be treated as such.**

## List of funeral directors in Ecuador

Updated: March 2015

This list is in alphabetical order.

### **Fervacargo (Cargo Service)**

**This company provides logistics services liaising directly with local funeral homes, insurance companies, airlines etc.**

Main contact: Raul Feraud  
Address: Ave. de Las Américas 200m from the airport and customs, Guayaquil  
Tel: +593 (4) 2290955 ext. 102 or 104  
24 hr cel: +593 (0) 94793683 / (0) 974937209 (Raul Feraud)  
Fax: +593 (4) 2398705  
Email: [raferaud@fervacargo.com](mailto:raferaud@fervacargo.com) / [feraudraul@gmail.com](mailto:feraudraul@gmail.com)  
Website: [www.fervacargo.com](http://www.fervacargo.com)

#### **This company has told us the following things:**

- they have English speaking staff
- they have experience of representing British nationals
- staff speak Spanish, English and French
- they can't offer repayment plans
- they are based in Guayaquil
- they cover Guayaquil and Quito

### **Jardines de Esperanza**

Main contacts: Andres Carrera (Presidente), Gisella Quizhpe (General Services & Operations Manager)  
Address: Parque Cementerio: Ave. Del Santuario y Felipe Pezo a 600 mt. De la Ave. Juan Tanca Marengo, Km. 4 ½, Guayaquil  
Tel: +593 (4) 2595240 ext. 1167  
24 hr Service line: +593 (0) 994008386  
Cel: +593 (0) 985752905 (Gisella)  
Email: [funeraria@jardinesdeesperanza.net](mailto:funeraria@jardinesdeesperanza.net) / [gquizhpe@jardinesdeesperanza.net](mailto:gquizhpe@jardinesdeesperanza.net)

#### **This company has told us the following things:**

- they have English speaking staff
- they provide funeral home and cremation facilities
- they do not have experience of representing British nationals

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- staff speak Spanish and English
- they can't offer repayment plans for repatriations
- they are based in Guayaquil
- they cover the whole country

### **Jardines del Valle**

Main contact: Silvana Rodriguez / Jenny penaherrera / Miriam ordanez  
Address: 12 de Octubre y Veintimilla, opposite the Universidad Catolica, Quito  
Tel: +593 2 2550-043 / 2550-445  
Email: [atencionalcliente@jardinesdelvalle.com](mailto:atencionalcliente@jardinesdelvalle.com)  
Website: [www.jardinesdelvalle.com.ec](http://www.jardinesdelvalle.com.ec)

#### **This company has told us the following things:**

- they have English speaking staff
- they have experience of representing British nationals
- staff speak Spanish and English
- they can't offer repayment plans
- they are based in Quito
- they cover the whole country

### **Junta de Beneficencia de Guayaquil**

Main contact: Carlos Espinel Sanchez (Gerente)  
Address: Av. Pedro Mendez Gilbert y José Mascote, Guayaquil  
Tel: +593 (4) 2293849 ext. 272, 273, 274, 275  
24 hr telephone: +593 (4) 2293849 ext. 270, 275  
Fax: +593 (4) 2398705  
Email: [cespinel@jbgye.org.ec](mailto:cespinel@jbgye.org.ec)  
Website: [www.cementeriopatrimonial.org.ec](http://www.cementeriopatrimonial.org.ec) / [www.panteonmetropolitano.com](http://www.panteonmetropolitano.com)

#### **This company has told us the following things:**

- they have English speaking staff
- they **do not** provide a repatriation service
- they have a funeral home and the cemetery 'Cementario General de Guayaquil' (Cerro del Carmen)
- they offer cremation services, but only for deaths from natural causes

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- they do not have experience of representing British nationals
- staff speak Spanish and English
- they can sometimes offer repayment plans
- they are based in Guayaquil
- they cover Guayaquil and nearby areas

### **Funeraria La Paz, Quito**

Main contact: Sebastian Barona (Administration Manager), Jorge Terrán (Owner/Manager)  
Address: Ave. America N34 – 492 y Veracruz, Quito  
Tel: +593 2 2432515 / 2431842  
Cel: +593 (0) 999456513 (Sebastian) / (0) 999489194 (Jorge Terrán)  
Email: [info@fundepaz.com.ec](mailto:info@fundepaz.com.ec) / [sbarona@fundepaz.com.ec](mailto:sbarona@fundepaz.com.ec)  
Website: [www.fundepaz.com.ec](http://www.fundepaz.com.ec)

#### **This company has told us the following things:**

- they have English speaking staff
- they have experience of representing many foreign nationals and English speakers, but not British nationals specifically
- staff speak Spanish, English and French
- they can offer repayment plans
- they are based in Quito but can help with logistics for deaths occurring in other parts of the country

### **Funeraria Leon, Guayaquil**

Main contact: Andrea León  
Address: Boyacá 407 y Piedrahita, Guayaquil  
Tel: +593 (4) 2300578  
Cel: +593 (0) 999880876  
Email: [andrea\\_leon7@hotmail.com](mailto:andrea_leon7@hotmail.com)

No website

#### **This company has told us the following things:**

- they have English speaking staff
- they provide a repatriation service
- they offer local burial and cremation services
- they have experience of representing British nationals
- they can offer repayment plans
- they are based in Guayaquil
- they cover the whole country

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**Funeraria Monteolivo – Camposanto Quito**

Main contact: Maria Gabriela Garzon (Funeral Services)  
Address: Simon Bolivar, s/n (no number), one block from UDLA university  
Tel: +593 2 2462005  
Cel: +593 (0) 968422795 (Maria Gabriela)  
Email: [ventas@monteolivo.com.ec](mailto:ventas@monteolivo.com.ec) / [mgarzon@monteolivo.com.ec](mailto:mgarzon@monteolivo.com.ec)  
Website: [www.monteolivo.com.ec](http://www.monteolivo.com.ec)

**This company has told us the following things:**

- they have English speaking staff
- they do not have experience of representing British nationals
- staff speak Spanish and English
- they can offer repayment plans – over max. 36 months by credit card (with interest)
- they provide services in Quito and Los Chillos Valley, but provide logistics for deaths occurring anywhere in the country

**Funeraria Memorial, Quito**

Main contact: Christian Montes de Oca (Commercial Manager), Margarita Araujo (Administration Manager)  
Address: Ave. America N38 – 44, y Villalengua, frente al canal 4, 170521  
Tel: +593 2 2441022 / 023  
Cel: +593 (0) 999735457 (Christian) / (0) 999700914 (Margarita)  
Email: [cmontesc@organizacionmemorial.com](mailto:cmontesc@organizacionmemorial.com) / [maraujo@organizacionmemorial.com](mailto:maraujo@organizacionmemorial.com)  
Website: [www.organizacionmemorial.com](http://www.organizacionmemorial.com)

**This company has told us the following things:**

- they have English speaking staff
- they have experience of representing British nationals
- staff speak Spanish and English
- they can offer repayment plans
- they are based in Quito
- they cover the whole country

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**Funeraria Nacional Quito**

Main contact: Ricardo Arroyo (Coordinator of Funeral Services)  
Address: Ave. America N19 - 62 y 18 de Septiembre, Quito  
Tel: +593 (2) 256447 7 / 8 / 9  
+593 (2) 2444727 / 3215829 ext. 702  
Cel: +593 (0) 998752305 (Ricardo Arroyo)  
Email: [sfn@funerarianacional.com](mailto:sfn@funerarianacional.com) / [rarroyo@funerarianacional.com](mailto:rarroyo@funerarianacional.com)  
Website: [www.funerarianacional.com](http://www.funerarianacional.com)

**This company has told us the following things:**

- they have English speaking staff
- they have experience of representing British nationals
- staff speak Spanish and English
- they can offer repayment plans
- they are based in Quito
- they cover the whole country

**Funeraria Olivares, Guayaquil**

Main contact: Viviana Olivares  
Address: Escobedo 220 y Juan Montalvo, Guayaquil  
Tel: +593 (4) 2300424 / 2306139  
Cel: +593 (0) 97247361 / (0) 991401185 (Viviana Olivares)  
Email: [funeraria\\_olivares@hotmail.com](mailto:funeraria_olivares@hotmail.com)  
Website: [www.funerariaolivares.com](http://www.funerariaolivares.com)

**This company has told us the following things:**

- they have English speaking staff
- they provide a repatriation service
- they offer local burial and cremation services
- they have experience of representing British nationals
- staff speak Spanish, English, Arabic and Japanese
- they can offer repayment plans
- they are based in Guayaquil
- they cover the whole country

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**Funeraria Santa Marianita, Manta**

Main contact: Mariana Muñoz Verduga  
Address: Flavio Reyes y Ave. 25, in front of Cementerio General  
Tel: +593 (5) 2620605  
Cel: +593 (0) 997441178 (Mariana)  
Email: [mariani2050@hotmail.com](mailto:mariani2050@hotmail.com)  
No website

**This company has told us the following things:**

- they have have English speaking staff
- they provide a repatriation service
- they offer local burial and cremation services
- they do not have experience of representing British nationals
- they can offer repayment plans
- they are based in Manta
- the provide services in Manta, Portoviejo and Guayaquil

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**Feedback Form for Customers**

If you do decide to use any of the funeral directors on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the British Embassy Quito by post to: **British Embassy Quito, Consular Section, 14<sup>th</sup> Floor, Citiplaza Building, Naciones Unidas and Republica de El Salvador avenues, Quito, Ecuador** or by email to [Quito.Consular@fco.gov.uk](mailto:Quito.Consular@fco.gov.uk). Thank you for your help.

1. Name of firm: \_\_\_\_\_ Name of funeral director: \_\_\_\_\_

2. Date of contact: \_\_\_\_\_

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

Please circle the appropriate boxes below:

**(a) If the service provided English speaking services, how would you rate the standard of English?**

Excellent      Good      Average      Poor      Very Poor

**(b) How would you rate the professionalism of the staff?**

Excellent      Good      Average      Poor      Very Poor

**(c) How would you rate the overall service received?**

Excellent      Good      Average      Poor      Very Poor

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3. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box

Feedback provider's name:

Tel. No.:

Email:

Date: