

## NHS England Accountability Meeting

Tuesday 24 November 2014

16:30-17:30

### MINUTES

<b>Department of Health</b>
Jeremy Hunt, Secretary of State for Health (Chair)
Norman Lamb, Minister of State for Care Services
Earl Howe, Parliamentary Under Secretary of State for Quality
Una O'Brien CB, Permanent Secretary
Richard Douglas CB, Director General, Finance and NHS
Ben Dyson, Director, NHS Group
Ed Jones, Special Adviser to the Secretary of State
Kristen Mcleod, Principal Private Secretary, Secretary of State for Health
NHS England Sponsorship Team Member (Secretary)
<b>NHS England</b>
Professor Sir Malcolm Grant, Chair
Simon Stevens, Chief Executive
Professor Sir Bruce Keogh, National Medical Director
Dame Barbara Hakin, National Director for Commissioning Operations
Keith Willett, Director of Acute Episodes of Care
Ian Dodge, National Director, Commissioning Strategy
Tom Easterling, Director of the Chair and Chief Executive's Office
Mandate Assurance and Partnership Team Member

Agenda item 1: matters arising from the minutes of the previous meeting on 14 October 2014

#### Research

1. The SECRETARY OF STATE asked NHS England if its plans for delivering its research objective would be clear by the end of the year and asked SIMON STEVENS to provide an update by the end of February.
2. IAN DODGE gave his assurances that NHS England, working together with the Department of Health, is progressing work around research. He also noted that NHS England will have a clear and effective plan for the payment of Excess Treatment Costs by the end of February.

ACTION – SIMON STEVENS to update SECRETARY OF STATE by the end of February.

Agenda item 2: Mandate Assurance

3. The meeting discussed progress against mandate objectives, and noted particular improvement with three objectives: integrated care; improving transparency of information; and strengthening local autonomy. Two objectives had deteriorated; the NHS Constitution and Dementia.
4. The SECRETARY OF STATE asked NHS England for an update on the progress to relieve pressures on A&E and increase additional bed capacity with the additional funding for winter pressures. DAME BARBARA HAKIN outlined the work that NHS England, Monitor, and TDA are doing to obtain assurances that the additional bed capacity is being delivered.
5. The PERMANENT SECRETARY asked about NHS England's system resilience plans for the long weekends over Christmas period and whether NHS 111 had been promoted sufficiently. SIMON STEVENS noted that NHS England would look at options for increasing public awareness of when to use A&E.
6. The SECRETARY OF STATE asked NHS England to consider future options for relieving winter pressures and discuss these options with DH in December.

ACTION – NHS England to discuss future options for relieving winter pressures with DH in December.

7. With regard to the objective on mental health services and parity of esteem, the MINISTER OF STATE FOR CARE AND SUPPORT asked NHS England whether it remains on target to deliver the ambitions for 15% of those in need to access IAPT services by March 2015; noting that the August figures were lower than expected. He asked to see a clear trajectory for March. PROFESSOR SIR BRUCE KEOGH noted that there had been a decline in August the previous year and assured the Minister that NHS England would be keeping this under close scrutiny.
8. With regard to the objective on supporting children and young people with special educational needs and disability, the MINISTER OF STATE FOR CARE AND SUPPORT noted concerns from DH and DfE that SEND commissioning is inconsistent and asked to see evidence of NHS England's engagement with CCGs with regard to the commissioning for SEND. DR DAME BARBARA HAKIN noted that she would talk to the Chief Nursing Officer and report back to the Minister.

ACTION – DR DAME BARBARA HAKIN to provide evidence to the MINISTER OF STATE FOR CARE AND SUPPORT on NHS England's engagement with CCGs on SEND commissioning.

9. With regard to the objective on dementia, the MINISTER OF STATE FOR CARE AND SUPPORT asked NHS England what was being done to deliver the 67% diagnosis target by March 2015. DAME BARBARA HAKIN noted that NHS England would have

more information on the GP practices that have signed up to the enhanced services by the end of the week. PROFESSOR SIR BRUCE KEOGH noted the progress that has been made with the additional 10,000 diagnosis – a four-fold increase. The SECRETARY OF STATE noted that the progress that was being made and that he welcomed the continued assurance through the weekly meetings on dementia.

10. With regard to progress on all the mandate objectives, the SECRETARY OF STATE asked that DH and NHS England agree the actions to be taken to make further progress by March.

ACTION – DH and NHS England to provide SECRETARY OF STATE with an agreed set of actions to make further progress against the mandate.

#### Agenda items 3: Urgent and Emergency Care

11. The SECRETARY OF STATE FOR HEALTH asked NHS England, following the Five Year Forward View, what its plans were for emergency departments.
12. PROFESSOR SIR BRUCE KEOGH noted that the five year forward view positions urgent and emergency care networks as being critical to delivering a more sustainable model of care, and that progress had been made on implementing some of the actions outlined in the urgent and emergency care review. Further progress would be made using the additional money made available by DH this winter.
13. KEITH WILLETT noted that the personal care and planning guidance is due to be published in the next three months and that a significant amount of work had been completed to date on forming the emergency care networks between NHS England area teams and CCGs.
14. The PERMANENT SECRETARY welcomed the products that have and will be delivered by NHS England for example, integration of NHS 111 and GP out-of-hours services, and development of highly responsive out of hospital services as outlined in the Five Year Forward View.
15. SECRETARY OF STATE thanked NHS England for its continued work in this area and asked NHS England to put on the public record, as soon as possible, its forward plans for urgent and emergency care. SIMON STEVENS said that NHS England would publish the plans as part of its papers for its public board meeting in December.

ACTION – NHS England to publish the plan as part of its December public board papers.

#### Agenda item 4: Planning for 2015/2016

16. NHS England was developing updated planning guidance for commissioners for 2015/16. The SECRETARY OF STATE asked if the planning guidance would cover

whole area co-commissioning and per-patient costing. SIMON STEVENS noted that NHS England was working on a joint publication with Monitor on pricing, and that there would also be further information on the Integrated Personal Commissioning (IPC) programme.

17. The SECRETARY OF STATE asked what NHS England plans to do regarding strengthening accountability for patients with complex needs and whether NHS England can put this in commissioning guidance. SIMON STEVENS noted that NHS England would look to something in the New Year.
18. SIMON STEVENS noted that NHS England plan to publish in December the planning guidance, on which they were working with Monitor and TDA, as well as the NHS Standard Contract. The SECRETARY OF STATE asked NHS England to share these documents with DH prior to publication.

ACTION – NHS England to share with DH prior to publication, the planning guidance and NHS standard contract.

#### Agenda Item 5: Five Year Forward View

19. This agenda item was taken under agenda item 3.

#### Agenda Item 6: Finance

20. RICHARD DOUGLAS noted that he had received all the assurances he needs from NHS England at the current time.

#### Agenda Item 7: AOB

21. The SECRETARY OF STATE noted that the mandate for 2015/16 will be published following the Autumn Statement.