

## Impartiality committee

The committee is appointed to ensure that the policies, practices and operations are in accordance with ISO<sup>1</sup> 17021:2011 and ISO 17065:2012 and all guidance issued in relation to these standards by IAF<sup>2</sup> or NMO's<sup>3</sup> accreditation bodies.

The impartiality committee consists of no less than 4 persons, elected by the Certification Body's top management, of which the chairperson and at least 2 other persons are not NMO personnel. NMO is represented by the quality manager, or their deputy. The membership is selected so as to ensure that no single interest predominates. Internal and external personnel of NMO are considered to constitute a "single interest" and so must be balanced by other interests.

The role of the impartiality committee is to

- assist in developing the policies relating to impartiality of its certification activities and
- to counteract any tendency on the part of a certification body to allow commercial or other considerations to prevent the consistent objective provision of certification activities.

The committee provides advice on matters affecting confidence in certification, including openness and public perception, and conducts a review, at least once annually, of the impartiality of the audit, certification and decision-making processes of the certification body.

---

<sup>1</sup> [ISO]: International Standards Organisation

<sup>2</sup> [IAF]: International Accreditation Forum

<sup>3</sup> [NMO]: National Measurement Office