Passenger Questionnaire

AAIB
Air Accidents Investigation Branch

The Air Accidents Investigation Branch (AAIB), part of the Department for Transport (DfT), is responsible for investigating serious aircraft accidents and incidents. The aim is to make flying safer by thorough investigation which includes gathering information from both the passengers and crew involved. It would therefore be appreciated if you would assist the investigation by completing as much of the following questionnaire as possible. Thank you.

Personal Details

Full name: .....

Address: .....

.....

.....

Telephone: (Home).....(Work).....(Mobile).....

Occupation: .....email: .....

Age: ..... Gender: *Male / Female (Please delete as appropriate)*

Flight Details

Date: ..... Flight No: .....

Airline: ..... Aircraft type: .....

From: ..... To: .....

Seat Position

Sitting in row number:..... seat letter: ..... or *I do not remember my seat number*

Was this the seat given on your boarding card? *Yes/No*

Class	Area of Cabin	Seat	Side
First / Business / Economy	*Front / Centre / Rear*	*Aisle / Centre / Window*	*Left / Right / Centre*

Names of other persons travelling with you:.....

Was there a seat on your left: *Yes / No* Occupied: *Yes / No* By a: *Male / Female* Approx age:.....

Was there a seat on your right: *Yes / No* Occupied *Yes / No* By a: *Male / Female* Approx age:.....

Description of Event

How and when did you realise something was wrong?.....

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Please give a brief account of what you heard and/or saw: .....

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Continued overleaf

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Leaving the Aircraft

Did you hear any announcements made by the crew of the aircraft? *Yes / No*

Were they clear? *Yes / No* Were you able to follow the instructions? *Yes / No*

Were any of the the following illuminated? *Cabin lights / Seat belt signs / Emergency exit lights / Floor level lighting*

Please indicate how you left the aircraft:

I left the aircraft by a: *Door / Over-wing exit / Break in cabin wall* using: *Steps / Escape slide / Other*

on the : *Left / Right* L R at the: *Front / Centre / Rear* of the aircraft

Please describe any difficulties encountered: (eg exit impeded, overhead bins falling open) .....

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Injuries:

Please briefly describe any injuries you suffered and how they occurred: .....

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Fire:

Please describe any fire or smoke: .....

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General comments:

Is there anything else you feel would help our investigation? (eg did you take cabin baggage with you) .....

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Thank you for helping with our investigation. Please give this questionnaire to an AAIB inspector, a police officer, or return by post or email it to the following address:

Operations Centre, Air Accidents Investigation Branch, Farnborough House, Berkshire Copse Road; Aldershot, Hampshire, GU11 2HH, United Kingdom

email: investigations@aaib.gov.uk

If you have any questions, or any points you wish to discuss please write to us at the above address or contact us by telephone on +44 (0) 1252 510300 or by fax on +44 (0) 1252 376999. More information on the AAIB is available on our web site at www.aaib.gov.uk, including a printable version of this form.

A report concerning this investigation will be published when this investigation is complete and will be available on our website.

Thank you