



Key Strategic Objectives of the Traffic Commissioners for Great Britain

As independent specialist regulators we promote safe, fair, efficient and reliable passenger and goods transport through effective and efficient licensing and regulation of the commercial vehicle industry. We want to be recognised by our stakeholders as proportionate, accountable, consistent and transparent in our approach. By the end of 2014 we will publish an Administrative Policy Guidance document – Governance Arrangements regarding traffic commissioners and by April 2015 we aim to implement a new Service Level Agreement with DVSA that will provide better levels of service to licensed operators (and to traffic commissioners).

To achieve these goals, we have set four key strategic objectives:

- 1. To review and modernise the operator licence regime and to reduce the regulatory burden on the compliant commercial vehicle industry. We will do this by working with DfT regarding legislative change. We will work with DVSA on the delivery of the Operator Licence Compliance System as well as enhancing traffic commissioners' and staff knowledge, competence, resilience and capacity to deliver a consistent and efficient operator licence regime.**
- 2. To concentrate resource on regulating those drivers and operators who pose the greatest risk to road safety, fair competition, legal operation and protection of the environment, by working with other agencies, especially DVSA to deliver improved value and effectiveness of the regulatory role.**
- 3. On behalf of the Secretary of State to review and modernise the regulation of commercial vehicle (HGV and PSV) drivers with the aim of ensuring a consistent regulatory outcome for all drivers who commit infringements. To this end, we aim to issue in 2015 a new Statutory Guidance Document No. 6 – Driver Conduct**
- 4. To promote and improve registered bus service reliability and punctuality we aim to issue in 2015 a new Statutory Guidance Document No. 14 – Registered Bus Services and thereafter work with the Department for Transport and DVSA to deliver compliance with this.**

To meet these objectives, we and our staff will work closely with a number of other enforcement agencies, and the Police. We will listen to and communicate with our stakeholders, and seek to constantly improve how we licence and regulate. In particular we will develop a clear communications plan to educate and inform the commercial vehicle industry.

We will always keep our objectives under review and we will work together on this challenging agenda because we recognise that effective collaboration can help us perform as individual, independent Traffic Commissioners and provide efficient and consistent service to our stakeholders.