



Legal Aid
Agency

Transforming Legal Aid Online Training

Welcome Pack to changes

This publication has been withdrawn because it relates to a programme of work which is no longer live.

If you have training needs, we recommend visiting the [LAA's training and support website](#)

Version	Issue date	Last review date	Owned by
9	09/09/2014	08/09/2014	Legal Aid Transformation Implementation Team

Welcome Pack

Introduction and Context

Legal Aid Transformation builds on the Legal Aid Reforms Programme. The proposed package of reforms is designed to make legal aid more credible in terms of public confidence and reduce the bill to taxpayers for funding what is one of the most expensive legal aid systems in the world; whilst ensuring we continue to provide access to legal aid for those who need it, protect the most vulnerable in our society and deliver an efficient justice system.

So what does this mean? What are the changes and how are these being implemented?

The Legal Aid Agency has compiled a programme of training to assist providers with the changes being introduced. This Welcome Pack will inform you of what is available and where to find it.

Online Modules – Where and what is available?

There are various modules available for completion through the Provider Training website, which is available at the following web address <http://legalaidtraining.justice.gov.uk/>. To access the training you will need to register on the site completing all the required fields.

Anyone who has an LAA office account number and a practising certificate number should have them to hand when registering; those who do not can register without them.

To access the website and training modules there are some technical requirements to enable full functionality.

- To access the website you will require one of the following browsers: Internet Explorer 7 or greater, Firefox, Safari or Chrome.
- The new modules have been built in a software package that means you will require Adobe Acrobat Reader v.9 or above to view them. If you do not have this, please download the latest version for free from the below link.

<http://get.adobe.com/uk/reader/?promoid=DAFYK>

Please note that these modules do not carry accredited CPD hours. It is the LAA's view that the training does not have sufficient educational content to warrant formal accreditation. However, providers may wish to incorporate this material into more complex training programmes of their own which can count towards their annual requirement.

The Online Modules

Below you will see the full list of modules that have been developed for the changes introduced thus far.:

Module Title	Description
<p>Overview to Crime and Civil changes (02 December 2013)</p>	<p>An overview of the changes being made under both Crime and Civil which go live on 02 December 2013. This is the first stage of the first tranche of changes; the second stage is due to go live in early 2014.</p> <p>This module will take approximately 15 minutes to complete.</p>
<p>Civil Fees (02 December 2013)</p>	<p>A step-by-step guide to the changes being made to fees for Civil work from 02 December 2013, including when and how to claim them. This module covers legislation, new regulations, and changes in procedure.</p> <p>This module will take approximately 15 minutes to complete.</p>
<p>Crime Fees (02 December 2013)</p>	<p>A step-by-step guide to the changes being made to fees for Crime work from 02 December 2013, including when and how to claim them. This module covers legislation, new regulations, and changes in procedure.</p> <p>This module will take approximately 15 minutes to complete.</p>
<p>Prison Law (02 December 2013)</p>	<p>A breakdown of the changes being made to Legal Aid Prison Law cases from 02 December 2013 and when and how they apply. This module covers legislation, new regulations, and changes in procedure.</p> <p>This module will take approximately 10 minutes to complete.</p>
<p>Overview to Crime and Civil changes (27 January 2014)</p>	<p>An overview of the changes being made under both Crime and Civil which go live on 27 January 2014. This is the second stage of the first tranche of changes; the first stage went live on 02 December 2013.</p> <p>This module will take approximately 10 minutes to complete.</p>
<p>Borderline Merits (Civil) (27 January 14)</p>	<p>A breakdown of the changes being made to Crown Court Eligibility from 27 January 2014, and when and how they apply. This module covers legislation, new regulations, and changes in procedure.</p> <p>This module will take approximately 20 minutes to</p>

	complete.
Crown Court Eligibility (Crime) (27 January 2014)	<p>A breakdown of the changes being made to cases with borderline merits from 27 January 2014, and when and how they apply. This module covers legislation, new regulations, and changes in procedure.</p> <p>This module will take approximately 10 minutes to complete.</p>
Interim Fee Cut - Crime (20 March 2014)	<p>From 20 March 2014, subject to parliamentary approval, an interim fee cut of 8.75% will be introduced for crime work.</p> <p>This document explains where this fee cut applies and where you can find further information on which units of work will be affected, impacts of the cuts and transitional arrangements.</p>
Overview to 22 April 2014 Changes	<p>An overview of the Civil changes being made which go live on 22 April 2014.</p> <p>This module will take approximately 10 minutes to complete</p>
Changes for Family Providers Part 1 (22 April 2014)	<p>A breakdown of the changes being made for Family providers from 22 April 2014, and when and how they apply. This module covers legislation, new regulations and changes in procedure.</p> <p>This module will take approximately 15 minutes to complete.</p>
Changes for Family Providers Part 2 (22 April 2014)	<p>A breakdown of the changes being made for Family providers from 22 April 2014, and when and how they apply. This module covers legislation, new regulations and changes in procedure.</p> <p>This module will take approximately 15 minutes to complete.</p>
Changes to the Remuneration of Judicial Review Cases (22 April 2014)	<p>A breakdown of the changes being made to the remuneration of Judicial Review Cases from 22 April 2014, and when and how they apply. This module covers legislation, new regulations and changes in procedure.</p> <p>This module will take approximately 15 minutes to complete.</p>

FAS Court Bundles & Expert Standards (31 July 2014)	<p>A breakdown of the changes being made to the Family Advocacy Scheme, and as a result of the introduction of experts standards in Family (Children) cases</p> <p>This module will take approximately 15 minutes to complete.</p>
Interim Payments for the Litigator Graduated Fee Scheme and cracked trial fee changes for Advocates and Litigators (02 October 2014)	<p>An overview of the changes made to introduce Interim Payments for the Litigator Graduated Fee Scheme and cracked trial fee changes for Advocates and Litigators from 02 October 2014, and when and how they apply. This module covers legislation, new regulations and changes in procedure.</p> <p>This module will take approximately 10 minutes to complete.</p>

Please note the modules are available to all delegates, however, only the Overview modules are relevant to both Civil and Crime Providers. Please complete the Overview modules and then choose the further modules to suit your needs.

It is recommended that the Overviews are completed first by all delegates.

The modules have been designed to be informative and interactive to ensure that the learning experience is as engaging as possible.

Where delegate participation is required within the module an information bar will be present at the top of the slide informing you of what you need to do i.e. a click or rollover text.

The majority of modules contain a scored evaluation at the end. You will be required to achieve a pass mark of 80% in the final evaluation in order to complete those modules. Each question page will be clearly marked as a question/quiz so that delegates are aware that the page will count towards the final evaluation score.

Please note that each question must be answered before the module will progress to the next screen. Once the delegate has selected their answer they will have to select the “Submit” button before continuing to the next slide.

Help and Support Available

If you have any queries regarding the **content only** of the training modules please contact the Legal Aid Transformation Training Team via the following email address LATTraining@legalaid.gsi.gov.uk

If you have any queries regarding **technical difficulties** regarding the Provider Training website please send them to the Online Support Team via email to online-support@legalaid.gsi.gov.uk