

AMENDMENTS TO ENFORCEMENT UNDERTAKINGS

LICENSEE:

Heart of England NHS Foundation Trust ("the Licensee")
Birmingham Heartlands Hospital
Bordesley Green East
Birmingham
B95SS

The Licensee and Monitor have agreed the following variations to the terms of the Enforcement Undertakings originally accepted from the Licensee by Monitor on 20 December 2013:

1. For paragraph 1, substitute the following:

1. Urgent Care

1.1 Transformation plan

1.1.1 The Licensee submitted to Monitor on 31 March 2014, an acute transformation plan with the aim of improving urgent care services ("the transformation plan"). The Licensee will implement its transformation plan as agreed with commissioners with the aim of returning the Licensee to compliance with the 4-hour A&E waiting time target for Q3 2014/15 or such date to be agreed with Monitor.

1.1.2 The transformation plan will form part of the system wide transformation plan and include elements specific to the Licensee. The Trust will keep the transformation plan up to date and refreshed in line with feedback from the System Resilience Group.

1.1.3 The Licensee will implement the transformation plan within the timeframes specified in the transformation plan.

1.1.4 The Licensee will monitor its performance against the transformation plan from a date and at a frequency to be agreed with Monitor and will send Monitor written updates summarising its performance.

1.1.5 The Licensee will confirm in writing when it believes that the transformation plan has been fully implemented.

1.2 Performance and monitoring

1.2.1 The Licensee undertakes to implement actions that are sufficient to return to sustainable compliance with the 4-hour A&E waiting time target for Q3 2014/15 or such date to be agreed with Monitor.

1.2.2 From a date to be agreed with Monitor, the Licensee will send Monitor a weekly performance report to summarise performance against the Licensee's internal performance measures relating to urgent care.

1.3 Engagement with NHS Interim Management and Support

1.3.1 The Licensee will continue to engage with the NHS Interim Management and Support ("NHS IMAS") until NHS IMAS are satisfied that sustainable improvement has been made and to ensure best practice.

2. After paragraph 2, insert the following:

"3 General

The Licensee will implement sufficient programme management and governance arrangements to enable delivery of the urgent care transformation plan."

These variations are agreed pursuant to paragraph 11 of Schedule 11 to the Health and Social Care Act 2012 (variation of terms).

All other terms of the original Enforcement Undertakings accepted from the Licensee by Monitor on 20 December 2013 remain unchanged.

Signed of behalf of the Licensee

Name: LES LAWRENCE

Position: CHAIR

Signature:



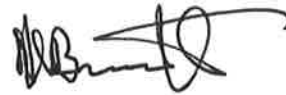
Date: 17 OCT 2014

Signed of behalf of Monitor

Name: DAVID BUNNETT

Position: CHIEF EXECUTIVE

Signature:



Date: 21 October 2014