

Why has my vehicle been removed?

A Highways Agency Traffic Officer has authorised removal of your vehicle because it was broken down causing an obstruction; and/or likely to cause a danger to others; or contravening certain waiting prohibitions and restrictions. The Traffic Officer has used powers contained within The Removal and Disposal of Vehicles (Traffic Officers) (England) Regulations 2008.

The Regulations can be viewed at:

www.legislation.gov.uk/ukxi/2008/2367/contents/made

What happens to my vehicle now?

Your vehicle will be taken to the nearest appropriate place. This will normally be the premises of a vehicle recovery operator working for the Highways Agency's National Vehicle Recovery Manager, FMG Support Ltd, for safekeeping. At the premises, there will be access to a waiting area, hot and cold drinks, a telephone and toilets.

Are there any charges to pay for removal of my vehicle?

A charge will be applied for the removal of a vehicle that has been authorised by a Highways Agency Traffic officer. This is in accordance with a prescribed scale of statutory charges. The charges are contained within The Removal, Storage and Disposal of Vehicles (Prescribed Sums and Charges) Regulations 2008 as amended. A summary of the prescribed charges for removal is shown over the page.

What happens next?

Any vehicles held in storage will be subject to a charge if not collected before noon on the day following the removal. Any vehicle removed will be kept safe and secure at the premises of the vehicle recovery operator. If you have not made arrangements to have your vehicle removed from these premises before noon on the day following the recovery of your vehicle, you will incur storage charges for your vehicle in accordance with a prescribed scale of statutory charges. The charges are contained within The Removal, Storage and Disposal of Vehicles (Prescribed Sums and Charges) Regulations 2008 as amended.

The Regulations for the charges for storage and disposal can be found at:

www.legislation.gov.uk/ukxi/2008/2095/contents/made

Vehicle position and condition.	Light Vehicles	Heavy Vehicles		
	Vehicle equal to or less than 3.5 tonnes MAM†.	Vehicle exceeding 3.5 tonnes MAM but equal to or less than 7.5 tonnes.	Vehicle exceeding 7.5 tonnes MAM but equal to or less than 18 MAM†.	Vehicle exceeding 18 tonnes MAM†.
Vehicle on road, upright and not substantially damaged or any two wheeled vehicle whatever its condition or position on or off the road.	£150	£200	£350	£350
Vehicle, excluding a two wheeled vehicle, on road but either not upright or substantially damaged or both.	£250	£650	Unladen - £2,000 Laden - £3,000	Unladen - £3,000 Laden - £4,500
Vehicle, excluding a two wheeled vehicle, off road, upright and not substantially damaged	£200	£400	Unladen - £1,000 Laden - £1,500	Unladen - £1,500 Laden - £2,000
Vehicle, excluding a two wheeled vehicle, off road but either not upright or substantially damaged or both.	£300	£850	Unladen - £3,000 Laden - £4,500	Unladen - £4,500 Laden - £6,000
* excluding a two wheeled vehicle		† Maximum Authorised Mass		

08442 438 591

National Vehicle Recovery Manager 24 hours a day, 365 days a year



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