

**CORE data user’s survey**

*The Department for Communities and Local Government (DCLG) is interested in understanding more about how the Continuous Recording of Lettings and Sales data (CORE) is used by those who access it. The results from this survey will be used to inform future releases of CORE data*

*Please take 5 minutes to complete this survey. This will be used solely for this purpose of understanding the use of CORE and will not be passed to any third parties.*

1. **How often do you use or access CORE data?**

[ ] Less than once a year

[ ] Annually

[ ] Quarterly

[ ] Monthly

[ ] Weekly

[ ] Daily

1. **How do you access CORE data? Please tick all that apply.**

[ ] DCLG’s annual statistical release [ACTION: go to Q3 and skip Q4]

*The statistical release published annually, presenting CORE statistics in a report with commentary and accompanying tables (*[*click here to access*](https://www.gov.uk/government/statistics/social-housing-lettings-in-england-april-2012-to-march-2013)*).* [If selected go to Q3].

[ ] The CORE interactive analysis tool [ACTION: skip Q3, go straight to Q4]

*The interactive reporting tool available on CORE webpage, which enable users to create custom reports for CORE data (*[*click here*](https://core.communities.gov.uk/AnalyseData/ASDAdvanceAnalysisReport.aspx) *to access).*

[ ] Both of them [ACTION: go to Q3, then ask Q4]

[ ] Other, please specify [ACTION: skip Q3 and Q4, go straight to Q5]

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1. **Please tell us what you think about DCLG’s annual statistical release, indicating how strongly you agree or disagree with each of the statements below:**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Neither | Disagree | Strongly Disagree | Don’t Know |
| I can **easily find** all the statistics I am interested in. |[ ] [ ] [ ] [ ] [ ] [ ]
| I am satisfied with the **frequency of publication** |[ ] [ ] [ ] [ ] [ ] [ ]
| I like the **way statistics are presented.** |[ ] [ ] [ ] [ ] [ ] [ ]
| The range of data published is **sufficient**.  |[ ] [ ] [ ] [ ] [ ] [ ]
| The methodsof **gathering and analysing** dataare **clearly explained**. |[ ] [ ] [ ] [ ] [ ] [ ]
| The **variables and terms** usedare **well explained**. |[ ] [ ] [ ] [ ] [ ] [ ]
| **Statistical commentary is** **valuable** and meets my needs. |[ ] [ ] [ ] [ ] [ ] [ ]

1. **Please tell us what you think about the CORE interactive analysis tool, indicating how strongly you agree or disagree with each of the statements below:**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Neither | Disagree | Strongly Disagree | Don’t Know |
| The reporting tool interface is **user-friendly**. |[ ] [ ] [ ] [ ] [ ] [ ]
| I am satisfied with the **frequency** of new CORE data available in upthe reporting tool.  |[ ] [ ] [ ] [ ] [ ] [ ]
| The user guides provide me with **sufficient information** to use and understand the reporting tool. |[ ] [ ] [ ] [ ] [ ] [ ]
| I know who to **contact for help** on using the reporting tool. |[ ] [ ] [ ] [ ] [ ] [ ]

1. **For what purposes are you most likely to use CORE data? Please tick all that apply.**

[ ] Forming housing policy or strategy

[ ] Monitoring the provision of social housing, locally or nationally

[ ] Benchmarking with other institutions/organisations

[ ] Journalism or other media reporting

[ ] Academic research

[ ] Other; please specify

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1. **Are there any improvements that we can make to CORE to better meet your current needs? Please put any further comments here, *e.g. requests for any additional information that would be useful for CORE data to collect, changes in the way statistics are published, need for additional support.***

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1. **Which user group or organisation do you represent? Please tick one box only.**

[ ] Government

[ ] Local Authority/ALMO (Arm Length Managing Organisations)

[ ] Private Registered Provider

[ ] Academia

[ ] Media

[ ] Consultant

[ ] Other Business

[ ] n/a – I am a member of the public

[ ] Other, please specify

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1. **If you would be willing for DCLG to contact you to further discuss the use you make of CORE data, please provide your contact details below.**

Name: ………………………………..…………………………………..…………………………………………………………………………………

E-mail address: ………………………..…………………………………..……………………………………………

*Thank you for your time in completing this survey.*