

KH212SGB4 SAFETY INSPECTION

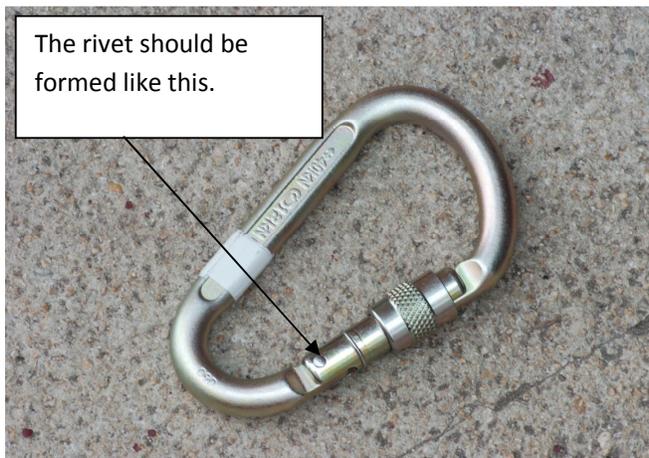
There is a safety inspection required on our KH212SGB4 karabiner. This affects karabiners with batch markings on the back of 09D. The required inspection is important for the user's safety and your KH212SGB4 should not be used until the inspection has been performed.

What was reported? A hinge pin, which is normally riveted, fell out of its hole. No failure occurred during use, and the user was not injured. We have checked several other units and there were no problems, but because your safety is paramount we have decided that all KH212SGB4 karabiners must be inspected.

Batch information: The affected batches are 10683 and 12833 – these numbers can be found on your delivery notes. All karabiners from these two batches, or with 09D stamped on the backs must be inspected.

Reported cause: The rivets start out as straight pins. The riveting process presses down on the end to form a head that is bigger than the hole the pin fits through so that the rivet is captured and can't come out. One head was not flared enough and it was able to work its way into the hole and eventually fall out.

What needs to be inspected? The rivet at the bottom of the gate – see photograph below:



Is self-inspection possible? If you are technically experienced and/or a competent person you can inspect these items yourself. If any karabiners have this issue, please return them to us for a full refund.

If you are not technically experienced, classed as a competent person or if you are just not sure, please return the karabiner to us for investigation.

We apologise for any inconvenience this may cause, but your safety is our main concern.