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From:
Sent: 19 June 2013 16:21
To: Pubs Consultation Responses
Subject: FW: Government Consultation Pub Companies and Tenants April 2013

| Consumer & Markets | Consumer & Competition Policy | Department for Business,
 Innovation & Skills | www.bis.gov.uk

The Department for Business, Innovation and Skills (BIS) is making a difference by supporting sustained growth and higher skills across the economy. BIS: working together for growth

From:
Sent: 07 June 2013 11:07
To: | Enquiry Enquiry (Other Government Departments)
Subject: Government Consultation Pub Companies and Tenants April 2013

To Whom it may concern

During the time that we have been in Partnership with Punch Taverns we have found ...
 to be helpful thorough and efficient in all our dealings with him, we know if we have an issue that he
 is only a phone call away and will take the necessary measures to ensure our business is kept running
 smoothly.

The | has had a lot of focus over the past year and when we first arrived here
 we were told by customers and the previous landlord to watch our backs with Punch Taverns and
 that they wont fulfill any promises they make. I can safely say this is not the case our refit went
 ahead as expected with the only thing slowing it down being the local council planning dept. Punch
 have never tried to be anything but helpful through this process and I | in particular has been
 there helping things move along smoothly.

Regards

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05/12/2013