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**From:**  
**Sent:** 14 June 2013 00:45  
**To:** Pubs Consultation Responses  
**Subject:** PUBCO'S

**From:**  
**Sent:**  
**To:**

We are Tenants of a Pubco (Enterprise inns) pub and feel we should tell you our experience.

We worked for . years as managers for the lease holder (who had other properties). They were not easy to deal with and lost their way.

Enterprise asked us if we were interested in running it ourselves. They guided us through the options and said a tenancy would be best for now as they would be responsible for the work not carried out by the previous leaseholder and give us more options in the short term.

They have sent us on courses free of charge, updated the electric, fire alarm, gas, replaced gates and fences, changed signs, internal repairs and decoration, external decoration, supplied new glass wash and drinks cooler, replaced faulty showers, updated the gents toilets, sorted persistent problems with sink wastes replaced flooring and fitted a porch.

We believe they have invested an awful lot of money in us and advised us fairly.

Although this has been our first year we have gone from nothing to something. Something which we could not have done without the help and encouragement of Enterprise inns.

We hope business continues upwards and our relationship with Enterprise remains on a similar vain

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04/12/2013