

# QUEEN'S BIRTHDAY HONOURS 2014

## Queen's Police Medals

MacDonald, Karen	Police Constable	Avon and Somerset Constabulary
Openshaw, Keith	Police Constable	Avon and Somerset Constabulary
Shipperlee, David	Detective Chief Inspector	British Transport Police
Kenneth Stewart	Lately, Detective Chief Superintendent	City of London Police
Barton, Michael	Chief Constable	Durham Constabulary
Benson, Derek	Deputy Chief Constable	Essex Police
Heywood, Steven Anthony	Assistant Chief Constable	Greater Manchester Police
Mulligan, Kevin	Lately, Chief Superintendent	Greater Manchester Police
Farrar, Jeffery John	Chief Constable	Gwent Police
Roome-Gifford, Alison	Assistant Chief Constable	Hertfordshire Constabulary
Cooke, Andrew James	Assistant Chief Constable	Merseyside Police
Hewitt, Martin James	Deputy Assistant Commissioner	Metropolitan Police Service
Brown, Robert	Police Constable	Metropolitan Police Service
Keen, John	Police Constable	Metropolitan Police Service
Grout, Gaynor	Police Constable	Surrey Police
O'Dowda, Brendan	Detective Chief Superintendent	Thames Valley Police
Rowe, Sharon	Assistant Chief Constable	West Midlands Police
Bowman, Robert	Police Constable	West Yorkshire Police

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## **Queen's Ambulance Service Medals**

Andrew Newton, Director of Clinical Operations and Consultant Paramedic, South East Coast Ambulance Service NHS Foundation Trust.

Clifford Ward, Events Manager, East Midlands Ambulance Service.

Robert Francis Orr, (known as Frank) Ambulance Service Area Manager, Northern Ireland Ambulance Service.

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## Queen's Fire Service Medals

Paul David Rower Hancock Chief Fire Officer Cheshire Fire & Rescue Service
Jonathan Geoffrey Hall Chief Fire Officer Gloucestershire Fire & Rescue Service
Mark Stewart Jones Chief Fire Officer, Buckinghamshire Fire & Rescue Service
Richard Geoffrey Lawrence Deputy Chief Fire Officer, Hereford & Worcester Fire and Rescue Service.

### **Paul Hancock, Chief Fire Officer, Cheshire Fire & Rescue Service**

Since his appointment as Chief Fire Officer in September 2009, he has provided new and dynamic leadership for Cheshire Fire and Rescue Service, ensuring it is recognised as a leading Service. He has worked tirelessly to create and embed a strong 'Team Cheshire' culture, which has been achieved through improvements to organisational structures and internal communications, improved relationships with elected Members, increasing his own visibility among front-line staff and developing new Cheshire-specific Core Values. These changes have been driven personally and consistently by him, as part of his vision of what an excellent Fire and Rescue Service should be. A review in 2012 by Local Government Association peers confirmed that this ethos is embedded at all levels of the organisation. This is also evidenced in the outcomes of the 2011 staff survey, which saw staff satisfaction increase by 21% and satisfaction with organisational leadership increase by 27% from 2009. These improvements, directly related to his leadership, helped the Service gain national recognition as Fire Service of the Year 2011-12 at the inaugural Emergency Services Awards. His personal commitment to ensuring the highest level of training and operational safety for fire fighters has also seen investment in world-class training facilities and ensured that Cheshire achieved a coveted British Safety Council International Safety Award in 2010. He has also personally sponsored and championed Cheshire's journey through the Fire Service Equality Framework, which saw the achievement of the 'Excellent' standard - the highest achievable level - in 2011. Through his personal sponsorship of Lesbian Gay and Bisexual workplace equality the Service was also recognised in Stonewall's Workplace Equality Index Top 100 2013. He undertakes a range of national roles, including having served as the Chief Fire Officer's Association's (CFOA) lead for both operational training and on-call fire fighters and having a key role in co-ordinating the development of guidance on operational competence and training. His approach has won him the respect and admiration of his peers across the sector and in June 2013 he was elected unopposed as Vice-President Elect of CFOA, a role that will see him become President in 2015. He has established himself as a credible and persuasive leader among neighbouring fire services and among Cheshire's local government partners, through his role as Project Director of the North West Fire Control Centre and Chair of the Cheshire Public Service Reform group. These forums have enhanced the Service's local reputation and are helping to drive collaboration and efficiency in key areas of delivery, often in less traditional areas for fire services, such as social care and mental health. This combines with an innovative operational Plan published in 2013 and driven by him, to change how the Service responds to emergencies and to build up to 5 new fire stations.

### **Jonathan Hall, Chief Fire Officer, Gloucestershire Fire & Rescue Service**

He is a true ambassador for Chief Fire Officers, his dedication and commitment to leading a cutting edge, modern emergency service that combines the resources of the County Council, multi-agency partners and the voluntary sectors to ensure not only a first class level of

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service to the communities of Gloucestershire but throughout the English Fire & Rescue Service; his dedication goes above and beyond his role of Chief Fire Officer.

As Chair of the National Resilience Board since its inception in 2008, he has provided strategic vision and leadership, and has been personally responsible for the delivery of national capabilities for responses to terrorism, natural and major disasters both within the United Kingdom and overseas. He leads the negotiation of multi-million pound grants paid to ensure the ongoing provision of national and international capabilities which include responder training, procedures and equipment.

He has attended and commanded a number of significant incidents which has included the national impact of flooding in 2007 and 2012. He led and managed a host of national capabilities and agencies and used his extensive knowledge of the funding and governance arrangements to deliver successful conclusions and limit the impacts upon the local communities and businesses of the affected areas.

He was instrumental in the development and delivery of new arrangements to support the National Framework document and the National Coordination and Advisory Framework (NCAF) for the Fire & Rescue Service. He is also a key member of the National Strategic and International Advisory Teams who are responsible for providing advice and guidance to various government departments; a prime example being last years Olympic Games.

Through his tenacity, commitment, enthusiasm for challenge and his ability to deliver in times of crisis, he has recognised gaps in both local and national planning assumptions and has subsequently led on the delivery of arrangements that align to the Civil Contingencies National Risk Assessment and his latest achievement in a long line of successes is the planning for fire fighter industrial action in collaboration with CFRA, CFOA National Resilience and the MoD to deliver a modified national capability for the communities of England. He is passionate about the various roles he undertakes, and he is always prepared to make personal sacrifices to ensure the successful delivery of all challenges placed before him. He is extremely well regarded and respected by a range of stakeholders throughout the Fire & Rescue Service and the wider civil protection community.

### **Mark Jones, Chief Fire Officer, Buckinghamshire Fire & Rescue Service**

He has been CFO at Buckinghamshire Fire and Rescue Service (BFRS), for 4 years and is being nominated for his work in transforming the local service, having national influence on fire standards policy and his work with the Fire fighters Charity. Since joining BFRS he has consistently produced better outcomes for the community whilst driving down costs. He has revolutionised the approach to community safety ensuring that the service has visited nearly 20,000 homes in the last 2 years to give advice and fit free smoke alarms, resulting in a reduction in the number of fire injuries, with a significant increase in the frequency of smoke alarm ownership at the incidents attended. An area of note is his contribution to road safety. As a result of our work with partners, nearly 7,500 young people from Buckinghamshire and Milton Keynes received some form of road safety awareness information last year. He has delivered financial savings of between 5-7% each year and has established the Service as one of the best value public services in England. The Authority, because it was in the lower quartile group of Authorities was eligible to take up to a £5 increase in council tax precept without penalty, because of the savings already made, the Fire Authority was able to freeze the council tax for the third successive year. This Authority was the only Fire organisation to take that course of action this year. It is worthy of note that within these savings there has been no reduction in the level of service provided to the community. He has driven improvement and this has resulted in the Authority being shortlisted for many awards and was recently one of the finalists in the Efficiency category at the Local Government Chronicle Awards and were highlighted as council of the week by the local government minister. He also commits himself to a lot of charity work, guiding the Fire fighters Charity in the development of an ambitious 5 year plan to expand services and serve a greater number of beneficiaries. He has changed the culture within the organisation, ensuring that the Service

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won the achieving status in equality and this year winning the Milton Keynes Queens Jubilee equality award. He is Chairman of the national Fire Service Sports and Athletics Association, promoting healthy living and sports within the service nationally. He is a renowned international speaker on fire issues and was the Chairman of the International Forest Fires Commission and has been invited to speak all over the world. He still represents the UK's interests within the European Union on the subject of wildfires and speaks regularly at international events.

### **Richard Lawrence - Deputy Chief Fire Officer, Hereford & Worcester Fire and Rescue Service.**

In addition to his day job as Deputy Chief Fire Officer (DCFO), on a voluntary basis, he is the Chief Fire Officers Association National Capability Lead for High Volume Pumps (HVPs) and is therefore responsible for the strategic assessment and deployment of the nation's fire service HVPs and as such has been responsible for organising and delivering the largest deployment of HVPs ever seen to the various flooded areas of the south of England. This in turn saved thousand of properties and helped thousand more recover from the devastating floods of early 2014. Other more senior officers are in the command chain for such deployments but it is he who actually ensures the deployments happen and decides which HVPs are used and how they are deployed throughout England and Wales – he doesn't appear in the headlines rather he works behind the scenes to make things happen. If you had a house in Somerset, Berkshire, Surrey or Oxfordshire that was in danger of being flooded and a fire service HVP prevented it happening then it can be argued that he is the man that you should thank! He also organises and leads a team of National Subject Matter (Tactical) Advisors who are on immediate call to assess the HVP needs of any given area of the country and then also deploy with the HVPs to ensure their best and most effective use. He has recently overseen the deployment of HVPs for the south west and east coast tidal inundations and the wide area and river floods in Somerset, Berkshire, Oxfordshire and Surrey. He is also responsible for ensuring adequate cover moves of HVPs to deal with other floods across the nation should the weather patterns change and also the decontamination and repatriation of HVPs to their host service. This has meant that for the period of high rainfall and storms from late 2013 through to March 2014, in addition to his day job, he has been continually available and engaged in delivering this essential national response. He has led this national reference since 2009 and as such has developed the national deployment of HVPs from a raw capability through to the essential national resource it now is. In addition to his national HVP role and day job as DCFO he also Chairs the West Mercia Local Resilience Forum (LRF) Business Management Group, a group that delivers the day-to-day work of the LRF. In this role he has played a key part in ensuring the communities of Worcestershire (and Worcester in particular) received the best multi-agency flood alleviation and relief response possible during the floods of 2014. Again this work prevented many properties being flooded and due to proactive initiatives gave vital public reassurance during very traumatic times for the communities of Worcestershire. He is a man that is thoroughly respected throughout the fire services of the UK for his sustained efforts to improve flood response across the UK.