



National Offender
Management Service

**Annex to Yorkshire and
Humberside
Service Level Agreement
for Prison Services Commissioned
by the National Offender
Management Service from the
Public Sector Provider**

Between

**The National Offender Management
Service as Commissioner and**

Her Majesty's Prison Service

for

HMP HULL

Local Establishment Annex 2014-15

OFFICIAL

Version Control Table		
Version No.	Reason for Issue / Changes	Date Issued / Amended
P1.0	Published for Commissioning Round from 2014	1 April 2014

Table of Contents

	Page
SECTION 1: SERVICE OVERVIEW	4
1. Establishment Details	4
Table 1: Establishment Details.....	4
2. Establishment Population	4
Table 2a: Capacity Specification.....	4
Table 2b: Population Allocation Specification	5
Table 2c: Population Assumptions – Origin of the Population	5
Table 2d: Population Assumptions – Estimated Background of the Population	5
SECTION 2: ESTABLISHMENT DELIVERY.....	6
Table 3: Local Response to Commissioning Intentions.....	6
Table 4a: Rehabilitation Services	13
Table 4b: Rehabilitation Services - Additional Services Offer.....	16
Table 5: Accredited Programmes provided in the establishment	19
Table 6: Development Objective	20
Table 7a: Mandatory Service specifications applicable under this Local Annex	23
Table 7b: Service specifications applicable under this Local Annex	25
Table 7c: Service Options, above the national minimum.....	26
Table 7d: Agreed delivery hours for specified services.....	26
Table 8a: Agreed Activity Allocation places	27
Table 8b: Services (not industries).....	28
Table 8c: Other permanent activity places	29
SECTION 3: REGIME OUTLINE	30
SECTION 4: SLA DELIVERY REQUIREMENTS AND LEVELS AT COMMENCEMENT DATE.....	31

OFFICIAL

This document is the Local Establishment Annex 2014-15 to the Yorkshire and Humberside Regional SLA 2014-17. The Regional SLA, including this Annex, has been agreed between NOMS commissioners and the Deputy Director of Custody and signed by both parties confirming the agreement.

Section 1: Service Overview

From the **Commencement Date**, **HMPS** will deliver offender services as set out in this **SLA** and applicable **NOMS service specifications**. Additional commissioning arrangements with the YJB will be described within the National YJB SLA.

1. Establishment Details

Table 1: Establishment Details	
Establishment name	HMP & YOI Hull
Establishment type	Local resettlement + SOTP Treatment
Specialist function	Sex Offender Treatment Hub and PIPE unit comprising of 50 offenders
Security Category / Categories:	Category B or lower
Annual Operating Price	14,919,954

2. Establishment Population

HMPS shall provide the Operational Capacity and Certified Normal Accommodation (CNA) at the **Establishment**, as recorded in the table below. There is a legal requirement for any variations to Operational Capacity or CNA to be approved through the cell certification process set out in PSI 17/2012 Certified Prisoner Accommodation. Where there is a material difference between the commissioned Operational Capacity and CNA recorded in the table below and the certified levels, the **Notice of Change** process must be followed.

Table 2a: Capacity Specification	
Certified Normal Accommodation	723
Operational Capacity	762

Any restrictions in the establishment's allocation criteria must be recorded in the Population Specification in the table below. Material changes to the Population Specification must be agreed between the **Commissioner** and **HMPS** in advance of the change in population, using the **Notice of Change** process.

OFFICIAL

Table 2b: Population Allocation Specification	
Gender:	Male prisoners only
Age:	Adults (21 and over) and Young Adults (18-21)
Security Category:	Category B or lower
Sentence Status:	Remand and Sentenced prisoners
Sentence Length / Type:	No restrictions 28% unsentenced, 28% resettlement,
Offence Type:	No restrictions
Nationality:	No restrictions

The assumptions of the **Commissioner** regarding the origins of the **Establishment's** population, the estimated numbers comprising each population segment and any specialist function are as recorded in the tables below. Some variance is always to be expected in the Population Assumptions, but where there is a material change between the assumptions recorded in the table below and the actual population held at the **Establishment**, the **Notice of Change** process must be followed.

Table 2c: Population Assumptions – Origin of the Population
<i>HMP & YOI Hull is a local prison holding male prisoners aged 18 and over. The population is mainly comprised of remand prisoners and newly sentenced prisoners. This establishment mostly holds prisoners remanded or sentenced by courts in the Yorkshire & Humber regions and receives most of its prisoners from courts in the area, particularly Kingston upon Hull and York. This establishment offers Sex Offender Treatment Programme.</i>

Table 2d: Population Assumptions – Estimated Background of the Population							
OCTOBER 2014							
	Cat A	Cat B	Cat C	Cat D	Male YO	Other	Total
Prisoners on remand, convicted unsentenced, or sentenced uncategorised	N/A	N/A	N/A	N/A	36	174	210
Prisoners sentenced to less than 12 months	N/A	2	56	8	11	N/A	77
Determinate prisoners serving 12 months or more but less than 4 years	N/A	2	59	3	7	N/A	71
Determinate prisoners serving more than 4 years	N/A	71	51	1	6	N/A	129
Indeterminate prisoners	0	30	11	0	1	0	42
Determinate and indeterminate Recallees	N/A	1	17	0	1	N/A	19
Non-criminals	N/A	N/A	N/A	N/A	N/A	0	0
Resettlement	N/A	N/A	180	11	23	N/A	214
Discretionary	N/A	N/A	N/A	N/A	N/A	N/A	0
Total	0	106	374	23	85	174	762
Resettlement	Yes	Reset %	25 +3%		Reset No.		191 +23YAs
Specialist Function	Sex Offender Treatment Hub and PIPE unit comprising of 50 offenders						

SECTION 2: ESTABLISHMENT DELIVERY

Table 3: Local Response to Commissioning Intentions	
CI Title & No.	Response to Commissioning Intention
1) Enhance public protection and ensure a safe, decent environment and rehabilitative culture	<p>Development of the rehabilitative culture through the following:</p> <ul style="list-style-type: none"> • Develop and improve the 'every contact matters' principle by raising awareness of the benefits amongst staff, training and encouraging staff and recognition of good practice in this area • Continued development of the 'Dignity in Desistence' programme • Roll-out the relevant principles of the 'Enabling Environment' on PIPE unit in at least one other residential area of the establishment, in order to further develop the rehabilitative culture – we will monitor the number of complaints and adjudications from these areas to evaluate the benefits of this <p>Senior Management Team (SMT) will support and promote the rehabilitative culture and the projects above using the M-POWER venture as a communication tool, to include regular staff briefings, written communication, business planning. Use of the regional 'rehabilitative culture' behaviours once established.</p> <p>Continue with the in-house principle of zero tolerance policy towards violence and 100% of violent incidents being reported to the police</p> <p>Ongoing effective management of risk through weekly Interdepartmental Risk Management Team meetings, achieving 90% quality assurance figure on OASys assessments and 100% of offenders being risk assessed on reception. Dependant on individual need and risk adopting a multi disciplinary approach to post-programme reviews.</p> <p>Ensure continued 90% contribution to MAPPA</p> <p>In Conjunction with YAST continue target searching of prisoners and visitors to reduce the availability of drugs and mobile phones.</p> <p>Working with internal and external partner agencies in maintaining public protection measures thus ensuring safety to victims of crime including Domestic Violence.</p> <p>HMP Hull will fulfil a commitment to comply with the instructions set out in the National Security Framework and the Public Protection Manual</p>

OFFICIAL

	<p>and provide assurance that individual establishments' Local Security and Public Protection Strategies will be kept up to date in line with current policy'</p> <p>The above will be measured by the following methods: MQPL survey results Visitor Survey results Staff survey results Reduction in Use of Force figures HMCIP reports</p>
2) Strengthen integration of service delivery between directly funded, co-commissioned providers and wider partners	<p>Continue to work with and build on the partnership agreements/SLA's with providers of services and put in place a 'contract management' process (where applicable) to aid regular review, consultation and robust management to enable the providers to deliver the best service for our offenders as well as us as an establishment being able to successfully manage any risks that are presented from an increase in the number of providers, for example ensuring all security checks, key talks etc have been completed. It is our aim to ensure that our offenders experience a seamless joined up approach to all of the services on offer from both ourselves and our providers. Ensuring this 'contract management' process is reviewed regularly, and using feedback such as offender complaints, MQPL and staff survey results, will enable us to make the process of various providers working together is seamless and co-ordinated. This also shows our commitment to enabling partners to deliver their priorities</p> <p>Invite providers to performance meeting at regular intervals to help underpin relationships, help providers integrate within the establishment, to help strengthen our shared vision/intentions, aid effective two way communication so that issues that may have an impact on performance can be resolved. This will also aid the sharing of good practice between us and our providers and encourage innovation</p> <p>Continue with our practice of the word 'staff' being viewed as anyone who works in HMP Hull, whether directly employed by NOMS or not. Ensuring all providers are invited to all full staff briefings to help strengthen our shared vision.</p> <p>DWP staff (Employment Benefit Advisers) are located within the prison. They are provided with an office with space for private interviews and have access to broadband and telephone lines. The EBAs participate in the regular discharge boards and are provided with data on releases via the resettlement staff and also have access to P Nomis. EBAs join the weekly resettlement meeting and are able to express any concerns about non attendance for interviews".</p> <p>The establishment understands that the resources needed by DWP are likely to increase as Universal Credit is rolled out. The need for additional accommodation, telephony and broadband is being planned for as part of the move to resettlement prisons</p> <p>Developing our M-POWER strategy in line with the TTG changes to use as a communication tool to help staff understand how their role fits into the bigger picture and understand the roles of the other providers. This will help with the culture change that will be required to enable the new ways of working to be successful.</p> <p>Continue to work with CHCP, in consultation with NHS England to develop a regional model for in-patient care based at HMP Hull. Once this model is determined we will help deliver this. "HMP Hull is working closely with providers of healthcare and substance misuse services through</p>

OFFICIAL

	<p>our local Healthcare Delivery Board which meets Quarterly and representation of healthcare on the establishments SMT through Charlotte Mann. This governance provides a mechanism to identifying and addressing delivery and strategic issues such as planning around continuity of care and forthcoming impacts of changes to the estate from the Transforming Rehabilitation Programme. We have/are developing a Local Delivery Agreement in line with the National Partnership Agreement between NOMS, NHS England and Public Health England. Our shared priorities from April 2014 include retendering of Health services by April 2015, refreshing Health Needs Assessments with our assistance. We are also working closely with health and substance misuse providers and the local police to promote recovery from addiction by working to reduce the supply of drugs and alcohol into prisons and the diversion of prescribed medication through appropriately sharing of information and intelligence.</p> <p>We will work with local authority providers to ensure that the social care needs of offenders are assessed appropriately and that delivery of social care services is enabled.</p> <p>Enhance joint operations with wider partners, such as Police and EMU, to develop relationships to jointly and pro-actively address criminal activity</p> <p>We will ensure that we promote the work of the PIPE unit and share best practice from this unit both around the establishment and across the region. Psychologically Informed Planned Environments (PIPEs) are one of the outcomes of the review of the Offender PD Pathway Implementation Plan. PIPE aims to meet the need to provide additional support for those who have completed intensive treatment. HMP Hull PIPE focuses on fulfilling this need for a Category B sex offender population.</p> <p>PIPE's are designed to have a specific focus on the environment, promoting the importance of quality relationships and interactions. The aim is to maximise ordinary situations to provide individuals with the opportunity to test out new learning, and become confident in building and maintaining relationships, and a sense of community.</p> <p>The PIPE unit at HMP Hull is a self contained unit, integrated within the establishment. Core components structured into the PIPE unit regime include structured sessions every fortnight – these are linked to risk and risk management; semi structured sessions which occur weekly – these sessions aid the resident in attaining goals and offer the opportunity for the staff and residents to interact in a less formal or structured forum; and personal officer sessions, whereby the resident will have fortnightly sessions with their key personal officer to continue to work through post-treatment targets and objectives.</p> <p>We aim to maintain our award winning 'Enabling Environment' status on the PIPE Unit</p> <p>We are the lead prison for our cluster with regards to OLASS provision, we will provide the ITES assessment for the region to prevent duplication of work and therefore reduce costs and frustration of offenders.</p> <p>We will continue to work with local authorities with regards to the troubled families agenda. We will also continue to provide, in conjunction with CORS, an enhanced family day experience for offenders and their partners, children and 'significant others'. Appropriate local family and health focused organisations will also be invited to offer advice, support and assistance to offenders and their families.</p> <p>Family members/significant others will continue to be invited to contribute to the sentence planning process for eligible offenders as we</p>
--	---

OFFICIAL

	<p>recognise that supportive and pro-social family / marital relationships is one of the key factors linked to desistance. In the dignity in desistance programme family support will be a key feature.</p> <p>A review of the local job market and economy was carried out by the benchmarking team and established that the jobs available in our local release area are not wholly suitable for the population we release, for example care work – we have a large sex offender population who would not get through the CRB vetting process to carry such work or the back office administration sector which again would cause issues for ex-offenders due to the very nature of the work. With this in mind we will continue to concentrate on job retention and work with Job Centre Plus staff to achieve our Employment service delivery requirement</p>
3) Deliver an efficient, quality service	<p>Alliance working – effective management of the sentence by ensuring that 95% of offenders moving into prisons around the Alliance have a completed OASys/BCS assessment, therefore ensuring the quality of the assessments and the efficiency of the offender journey through the estate</p> <p>Working with the support site for SOTP</p> <p>Using the Investors in Excellence (IiE) standard as a way of ensuring that our processes are thorough and business like</p> <p>We deliver SOTP and our facilitators are trained through the Interventions Services training programme. We have a local accredited interventions management team that oversees delivery of our accredited programmes including a Treatment Manager who provides supervision and monitoring of quality of delivery in order to ensure a high standard of delivery. Additionally the Treatment Manager ensures that interventions are effectively targeted, working with the offender management unit to ensure appropriate referrals are made. This is in addition to the further national audit and processes specified through the programmes accreditation panel to ensure programme integrity and quality are maintained. We will seek the opportunity to pilot the new High Intensity Sex Offender Treatment Programme by working with Custodial Commissioners and the interventions unit to bring this programme to Hull. If successful this will allow us to increase SDR outcomes in years 2 and 3, increasing efficiency of staff resource.</p> <p>Any non-accredited interventions which aim to reduce re-offending and do not have other appropriate approval or governance are required to go through the PSO4350 process. We work with the Regional Psychologist to ensure appropriate submissions are made through this process.</p> <p>Develop new ways of working around the internal audit and specification process to continue to give the assurance of delivery following fair and sustainable and benchmarking. This will include working with and developing the skills of the band 5 group to ensure corporate assurance and delivery of all specifications are up to standard.</p> <p>Continuation of the development of 'New ways of working' to deliver ongoing efficiencies in service provision.</p> <p>Incorporate the main principles of the pipe unit's enabling environment to at least one other area of the prison. This is based on the evidence available such as the number/type of complaints and offender feedback on A Wing compared to other wings which shows that offenders respond well to these principles. This will also help with the change in culture that is needed amongst staff as they are trained in the principles</p>

OFFICIAL

	of the enabling environment, therefore gaining from the experience of their colleagues who have previously worked in this type of environment and reaped the benefits.
4) Ensure delivery is matched to population, purpose and NOMS outcomes	<p>Continue to consider and develop the curriculum in response to offender surveys and ITES assessments.</p> <p>Our key segment of offenders are Sex Offenders with a medium and above risk of sexual re-conviction based on the RM2000 assessment (a sex offender specific risk assessment tool). The SOTP programmes that we deliver are targeted depending on the RM2000 score, intellectual ability assessment, release dates, diversity assessment, segmentation evidence, OASys and ROSH.</p> <p>We will review the benchmark resource around public protection arrangements for Sex Offenders with a view to making a bid for more resource if we find that the provision is insufficient.</p> <p>Case management will vary based on an individual's needs and sentence plan requirements. The way we manage this variation in case management is detailed below:</p> <ul style="list-style-type: none"> • Low intensity case management is the core level of service, to enable the following to take place: <ul style="list-style-type: none"> - Assessment - Sentence planning - Referral to rehabilitative services provided under the 'core offer' - Keeping in touch – this should be part of a whole prison approach (Our New Way) so that any contact, e.g. when supervising a wing, is used to check in with offenders and is fed back to the Offender Supervisor. Other approaches might include offering a 'surgery' or drop-in session whereby low risk offenders are offered brief appointments to check on progress. • Low intensity case management should be aimed at those with low OGRS scores and is expected to be all a local prison can offer • Medium intensity case management involves one to one supervision, based on a pro-social approach and focuses on: <ul style="list-style-type: none"> - recognising achievement - motivation to maintain or make progress - reflecting on setbacks and planning for positive change - consolidating learning from interventions - observing changes in behaviour or attitudes - encouraging the offender to own their change • Medium intensity case management should be aimed at those with medium or high OGRS, OVP or RM2000 scores, and indeterminate sentence prisoners • Highest intensity case management is: <ul style="list-style-type: none"> - As above, with more frequent/longer supervision sessions - Active advocating for offenders where they may need help in accessing services to reduce reoffending • Highest intensity case management should be reserved for those with the highest OGRS scores (75+ where resources allow) and ISPs who are approaching a key stage such as tariff date, Parole review, or move to open conditions

OFFICIAL

5) Ensure that delivery of services is responsive to individual needs and characteristics to maximise outcomes	<p>Individual needs are monitored through a range of tools such as the OASys sentence plans, ACCT plans, Care plans and Individual learner plans. In addition we monitor the needs of our populations against the services and activities received in order to ensure that appropriate services and interventions are in place and adapted to meet needs, and to ensure that groups with particular characteristics are not discriminated against. We ensure that our staff have adequate training so that they are able to identify offenders who may need additional support and can take appropriate action. We will use the information from the recent QDP needs assessment to inform our capacity decisions</p> <p>Use the care maps within ACCT documents to ensure that care packages are individual and responsive</p> <p>Ongoing development of the SACU intervention plans. These involve input from offenders encouraging self reflection and development of plans to progress based on individual need.</p>
6) Deliver priority national or specialist services	<p>In relation to NOMS' approach to the identification, assessment and management of extremist offenders, HMP Hull will ensure delivery in the key thematic areas of Intelligence Gathering & Management; Offender Management and Public Protection; and Interventions & Resettlement, as assessed by NOMS HQ.</p> <p>HMP Hull has access to training and support from the NOMS RJ Grant Funded Programme.</p> <p>HMP Hull will continue a bail strategy which ensures that all new remand prisoners are screened for and provided with bail services</p> <p>And conduct targeted bail information enquiries and communicate effectively with court based bail services' staff in accordance with the Bail Services and BASS Specifications</p> <p>HMP Hull will continue an HDC strategy which ensures that all prisoners eligible for HDC who cannot provide an accommodation address are routinely offered accommodation through BASS.</p> <ul style="list-style-type: none"> • stress the importance of liaison with the licence supervisor (offender manager) and ensure that releases to BASS are credited as 'suitable and settled' for the purpose of delivery levels • ensure that BASS is considered as an option when non-BASS HDC placements fail • The prison will consider BASS support-only for those with their own accommodation who could be released with additional support • promote BASS within the establishments, making use of BASS posters, leaflets and DVD available from the contractor, Stonham • monitor BASS referral and placement trends and investigate when these are outside the expected range and establish improvement

OFFICIAL

	<p>objectives where outcomes are substantially below the expected or historic level for the institution.</p> <p>At HMP Hull we continue to deliver an established quality service to the commissioners with regards to the SOTP intervention for our Sex Offender population. We will continue to meet our Service Delivery Requirements that are put to us.</p> <p>HMP Hull seek to Maximise the use of video conferencing technology to reduce the cost of court escorts to the tax payer and travel and subsistence costs to NOMS</p> <p>HMP Hull is currently bidding through the MTT process for instructor staff in workshops. If successful we will explore the opportunity to work with One3One industries.</p>
--	---

Table 4a: Rehabilitation Services

This table should reflect all NOMS Commissioned and NOMS Co-Commissioned services delivered as part of the Core Rehabilitation Offer. It is assumed all the services described below are available to all prisoners with an identified need: therefore targeting information is not applicable to this section. It is understood that these services may change in year as a result of the Through The Gate competition and tendering process. Changes to this table will be managed through existing NoC mechanisms.

Rehabilitation Services in Custody	Name of Service Service Description	Commissioning Arrangements (NOMS Locally, Regionally or Co-Commissioned)
Staff support and encourage prisoners to participate fully in rehabilitation services	<p>AT HMP Hull we operate an integrated IEP System that ensures all staff and prisoners have the ability to attainment levels through engagement with rehabilitative culture</p> <p>To embed the 'every contact matters' principle we will ensure we communicate best practice, 'how to' guidelines, good examples and the benefits of the principles via our communication strategy</p> <p>We have six clear strategic priorities that are conveyed to all of our stakeholders (staff, offenders, and partners) through M-POWER. M-POWER has been developed to enable all stakeholders to relate to each of our priorities and how they help achieve them. This in turn creates a shared understanding of our outcomes and priorities – all of which link into the need to create a truly rehabilitative culture that give prisoners the 'Chance to Change'</p> <p>We will introduce the M-POWER principle to all staff SPDR's which will embed the every contact matters principle.</p>	Locally Commissioned
Prisoners are made aware of their responsibilities in engaging with and accessing services	<p>All prisoners are informed, via induction, of their responsibilities in regards to the decency agenda and displaying appropriate behaviour.</p> <p>All offenders, both remand and convicted, receive a full induction. They are informed of all relevant help and support agencies and expectations in regards to carrying out meaningful employment whilst in our custody.</p> <p>We operate an integrated IEP system that encourages offenders to engage with rehabilitative activity and rewards those that do so with enhanced privileges.</p> <p>We will use the following methods (as well as others) to communicate with offenders:</p> <ul style="list-style-type: none"> • Notice to Prisoners • The development of Prisoner Councils • Wing consultation meetings • MQPL • Personal Officer Scheme <p>By using the various methods of communication above, we ensure that all communication is diverse and responsive to offender's individual needs. All staff will be made aware of HMP Hull's 6 strategic priorities and of our rehabilitative culture; these will also be incorporated into SPDR's. This will help ensure that offenders are receiving consistent messages from staff.</p> <p>100% of violent incidents are reported to the police</p> <p>All sentenced offenders who display inappropriate attitudes, thinking and poor behaviour will have their behaviour</p>	Locally Commissioned

OFFICIAL

	addressed through the sentence planning process. We can measure the progress of our response to this CI by monitoring progress against sentence planning objectives.	
Prisoners anti social attitudes, thinking and behaviours are addressed by staff through pro social interaction and engagement	<p>Further development of Dignity in Desistance, fitting in with our wider goal to further developing the rehabilitative environment at HMP Hull</p> <p>All convicted prisoners sign up to a 'compact' on reception which details our expectations of them in terms of behaviour, attitudes, respect for others and prison property.</p> <p>We will be pro-active in ensuring that the maximum amount of offenders attends work/education, we use the M-POWER strategy to advertise how these activities give offenders the 'Chance to Change'.</p> <p>We can measure the above by monitoring the amount of unemployed offenders, the amount of enhanced status offenders and the amount of incidents involving the damage of prison property.</p> <p>As mentioned above, by embedding the 'Every contact matters' principle into the every day work of the prison we will enable to staff to lead by example and promote the benefits of desisting from anti social attitudes, thinking and behaviours</p> <p>We will strategically consider the development of prisoner councils and whether or not we can facilitate this at HMP Hull as a way of engaging offenders through pro-social interaction.</p>	Locally Commissioned
Prisoners can access appropriate services that enable them to seek suitable employment and/or training for release.	<p>All prisoners on induction will be given an assessment of their education abilities and be interviewed by careers advice, from which an individual plan will be produced to ensure they are allocated to the appropriate education/training intervention, this will include Toe by Toe, OLASS basic skills level 1 and life skills.</p> <p>All offenders who we are unable to obtain training or employment for will have the opportunity, and be encouraged to register for the Work Programme prior to discharge</p> <p>We will work with offenders to aid them with the retention of any existing employment</p> <p>All prisoners will be interviewed prior to discharge to source the best opportunities with regard to employment or training on release.</p>	<p>Regionally commissioned service</p> <p>National contract with OLASS</p>
Prisoners can access services that enable them to manage housing needs created as a result of their custody.	All prisoners will be interviewed on induction and any issues around retention of housing or termination of housing contracts to prevent accumulation of debt etc. will be addressed through our resettlement department.	Regional co-commissioned contract with Shelter
Prisoners can access services that enable them to seek settled and suitable housing for release.	<p>All prisoners will be interviewed prior to discharge to assess their housing needs. We will work with our partners Shelter to arrange appropriate accommodation for those who are in need of it.</p> <p>We will work with partner agencies such as police, social services, probation to ensure that appropriate supervised accommodation is sourced where necessary.</p>	Regional co-commissioned contract with Shelter
Prisoners can access services to enable them	Prisoners are provided with contact details for existing community based debt management services	

OFFICIAL

to address personal financial management issues created as a result of their custody.	<p>Jobcentre Plus – Assistance to close down and re-instate benefit claims</p> <p>All prisoners within the last 12 months of their sentence, or who have more than £500 in their prison account will be offered the opportunity and encouraged to open a bank account.</p> <p>We will work with Shelter to address offenders debt and housing issues</p>	Local agreement with Job centre plus Banking partnership with Halifax
Prisoners can access available services which enable them to address their family welfare and family support needs.	<p>Domestic Visits</p> <p>Throughout their sentence our prisoners will be supported and signposted to community based services that support prisoners families as and when needed</p>	Regionally commissioned
Prisoners have equivalence of access to health services in custody as in the community.	<p>On reception, prisoners undergo a health needs assessment, prisoners are subsequently signposted and supported in tackling any identified needs.</p> <p>Prisoners have access to primary and secondary health services including, in-patients, mental health services, doctor-GP services, dentist, optician, nursing care</p>	<p>Regionally commissioned</p> <p>Nationally Commissioned</p>
Prisoners can access treatment, services, advice and support around drug and alcohol needs.	<p>Following the general health screening, prisoners identified to have drug and alcohol needs will be assessed by CORS to ensure these needs are met</p> <p>Prisoners have access to the contact details for services that can support them with their drug and alcohol needs</p> <p>Ongoing clinical and psychosocial support is provided based on the individual need</p>	Regionally commissioned
Prisoners who have experienced domestic violence, rape or abuse can access services that offer them advice and support.	<p>We will explore any opportunity that arises that enables this segment of our population to access these types of services</p> <p>Offenders will be signposted to any appropriate services.</p>	
Prisoners who have been sex workers can access services that offer them advice and support.	<p>We will explore any opportunity that arises that enables this segment of our population to access these types of services</p> <p>Offenders will be signposted to any appropriate services.</p>	

Table 4b: Rehabilitation Services - Additional Services Offer

Using segmentation and local data sources to target resources where they will deliver the greatest outcomes for investment - this table should reflect the case management activity, risk management activity and rehabilitative services and interventions, delivered within the establishment which are **additional** to the core offer

Segment	Total no. of Prisoners within Segment <ul style="list-style-type: none"> Use the segmentation data tool on the NOMS Performance HUB to get the numerical data you need to populate this column 	Strategic approach to meeting the needs of the segment Title and description of rehabilitative services/interventions and case management activities <ul style="list-style-type: none"> Give the title and a brief description of the case management activities offered to offenders in each segment Give a brief description of the range of rehabilitative services and interventions offered to offenders by segment. Include any accredited programmes on offer. Use the guidance on targeting in Commissioning Intention 4a If a service or intervention is available across more than one segment (for example – TSP may be available to both sex offenders and violent offenders) then state in each applicable box, making clear in the next column the number of completions relating to each segment. 	Indicate whether the service or intervention is commissioned or co-commissioned and the number of offenders who will be able to access the intervention or service annually <ul style="list-style-type: none"> For accredited programmes give the number of completions It is not necessary to record volumes for case management activities
All Offenders – where service targeted by need rather than risk		<p>As well as providing domestic visits to all our prisoners we will develop and maintain the already successful Family Day Visits which includes the “together days” and “children and partners breakfast club”. These initiatives supported by community partners of the prison help to educate parents, their children and especially our prisoners in ensuring family ties are kept and importantly the prisoner still feels part of his children’s lives. Examples being that of “Story Book Dads” giving prisoners the opportunity to read and record certain story books to CDs so partners can replay them at home to their children. We will continue to explore any opportunity available that builds on maintaining family ties and is proven to be constructive, positive and valuable to both offenders and their family members. Good family ties, relationships and outside support has been proven to aid men on release to lead a crime free life.</p> <p>Alcoholics Anonymous – weekly sessions offered to all offenders. In addition, COMPAS (our IDTS provider) provide this service to those who are identified during induction as having an immediate need.</p> <p>The Healthcare provider will offer a smoking cessation course/advice to all offenders</p> <p>We will work with St. John Ambulance to deliver a first aid/emergency aid course which is offered to all prisoners</p> <p>We will explore the opportunity to deliver restorative justice work where appropriate however</p>	Locally Commissioned

OFFICIAL

		<p>under the benchmark there is no provision for this in the budget</p> <p>All offenders are assessed using the ITES system on induction to the prison and then signposted to the relevant education/vocational classes and employment, housing and debt services available.</p>	
Sexual Offenders	<p>All Sex Offenders: 218</p> <p>Of Whom 64 are low OSP;</p> <p>And 29 are High OSP but low OGRS</p> <p>25 are both OGRS>50 and higher OSP</p>	<p>Please see above for rehabilitation services offered to all offenders, in addition, for this segment we offer:</p> <p>Offenders are encouraged to invite family members to post SOTP reviews to help maintain family ties</p> <p>All sex offenders will be assessed using RM2000 to establish their risk of sexual reconviction, where this has not already been done</p> <p>Low RM2000: not referred for assessment for SOTP unless they are indeterminate sentence, mandatory or discretionary life sentenced prisoners or are identified to be intellectually disabled (e.g. an IQ between 60 and 80 and adaptive functioning deficits)</p> <p>Medium RM2000 or above: We will provide SOTP based on risk, need and responsivity principles</p>	Commissioned
Violent offenders	All Violent Offenders: 115	<p>Please see above for rehabilitation services offered to all offenders, in addition, for this segment we offer:</p> <p>Development of the 'Chance to Change' principle, along with the pro-social and enabling environment principles to assist offenders in gaining the belief that they do have the ability to lead a crime free life and that they have a responsibility to make the best of this chance</p>	
Indeterminate Sentenced Prisoners (ISPs)	<p>All ISP's: 71</p> <p>Of which 20 are Sex Offenders</p> <p>4 are violent offenders</p> <p>0 Robbery</p>	<p>Please see above for rehabilitation services offered to all offenders, in addition, for this segment we offer:</p> <p>The intensity of case management for ISPs will range from medium to high and will vary over the course of their sentence, with highest levels of intensity around key events such as preparing for moves to open conditions. Intensity of case management for ISPs will also vary according to the level of risk the offender presents (including risk of re-offending, violence, sex offending etc).</p> <p>Bi-annual one to one case management sessions will be staged around key events in their sentence will focus on preparing for/consolidating learning from a programme, reviewing progress, addressing any setbacks, and helping the offender plan next steps.</p> <p>Offenders who are approaching earliest release date will be prioritised for access to interventions although consideration on a case by case basis where this means that a determinate prisoner could be released without treatment.</p>	
Low likelihood of any reconviction OGRS 0-24%	<p>183</p> <p>165 sexual – 64 of which are low on OSP</p> <p>6 Violent – all of which are low on OVP</p>	<p>Services for Sex Offenders as above</p> <p>Please see above for rehabilitation services offered to all offenders, in addition, for this segment we offer:</p> <p>Development of the 'Chance to Change' principle, along with the pro-social and enabling environment and 'every contact matters' principles to assist offenders in gaining the belief that they do have the ability to lead a crime free life and that they have a responsibility to make the best of this chance</p>	

OFFICIAL

Medium likelihood of any reconviction OGRS 25-49%	68 29 sexual – 0 of which are low on OSP 27 Violent – all of which are medium or low on OVP	Services for Sex Offenders as above Please see above for rehabilitation services offered to all offenders, in addition, for this segment we offer: Development of the 'Chance to Change' principle, along with the pro-social and enabling environment and 'every contact matters' principles to assist offenders in gaining the belief that they do have the ability to lead a crime free life and that they have a responsibility to make the best of this chance	
High likelihood of any reconviction OGRS 50- 74%	101 18 sexual – all of which are high or very high on OSP 43 violent – 24 of which are med/high on OVP 22 acquisitive	Services for Sex Offenders as above Please see above for rehabilitation services offered to all offenders, in addition, for this segment we offer: Development of the 'Chance to Change' principle, along with the pro-social and enabling environment and 'every contact matters' principles to assist offenders in gaining the belief that they do have the ability to lead a crime free life and that they have a responsibility to make the best of this chance	
Very high likelihood of any reconviction OGRS 75-89%	100 6 sexual - all of which are high or very high on OSP 29 violent – 0 of which are low on OVP 48 Acquisitive	Services for Sex Offenders as above Please see above for rehabilitation services offered to all offenders, in addition, for this segment we offer: Development of the 'Chance to Change' principle, along with the pro-social and enabling environment and 'every contact matters' principles to assist offenders in gaining the belief that they do have the ability to lead a crime free life and that they have a responsibility to make the best of this chance	
Extremely high likelihood of any reconviction (prolific) OGRS 90-100%	22 6 Violent 17 Acquisitive	Services for Sex Offenders as above Please see above for rehabilitation services offered to all offenders, in addition, for this segment we offer: Development of the 'Chance to Change' principle, along with the pro-social and enabling environment and 'every contact matters' principles to assist offenders in gaining the belief that they do have the ability to lead a crime free life and that they have a responsibility to make the best of this chance	

OFFICIAL

Table 5: Accredited Programmes provided in the establishment		
Does this establishment deliver NOMs Commissioned accredited programmes?		Yes
Name of accredited programme	Number of agreed starts (expected for 2014-15)	Number of agreed completions (planned total for 2014-15)
Sex Offender Treatment Programme (nationally commissioned)		
Core Sex Offender Treatment Programme (C-SOTP)	45	42
Adapted Sex Offender Treatment Programme (A-SOTP) (Becoming New Me) (BNM)	8	7
Adapted Sex Offender Treatment Programme (A-SOTP) (Living as New Me) (LNM)	3	3
Total	56	52

Table 6: Development Objective

CI Title & No.	Objective: Describe a SMART objective including what you want to achieve how you will measure your success and key milestones	Does this contribute to a regional objective (yes/no)
1) Enhance public protection and ensure a safe, decent environment and rehabilitative culture	<p>As an establishment we will develop the following:</p> <ul style="list-style-type: none"> Every contact matters The Rehabilitative Culture The Dignity in Desistence theory Peer Support Workers (PID Workers) <p>All of the above will commence development at the start of the financial year 2014/2015. Other than PID workers, these are long term cultural changes that will take a significant amount of time to embed</p> <p>We will measure the above through MQPL outcomes, the use/monitoring of the IEP scheme, SPDR's</p> <p>We will roll out the main principles of the enabling environment on the pipe unit to at least on other area of the establishment. This will promote and set in stone our commitment o the rehabilitative culture at HMP Hull. This will be measured by the use/monitoring of the IEP scheme, the analysis of the complaints process in these areas and through SPDR's</p> <p>We will seek the opportunity to make more use of our Hull and Humber Chamber of Commerce membership and endeavour to seek any opportunities that this may present with regards to commercial and economically beneficial work within HMP Hull</p>	Yes
2) Strengthen integration of service delivery between directly funded, co-commissioned providers and wider partners	<p>We will work with our partners The Manchester College to establish a good working practice that will increase the number of prisoners on discharge who will have full time employment or training. We will share any best practice that is learnt with our colleagues in the Yorkshire and Humberside region.</p> <p>We will maximise investment of all partners and providers delivering services for offenders at HMP Hull and maximise outcomes for offenders by ensuring they experience a seamless and joined up service. By September 2014 we will review who we work with and how we work with them and ensure that all contracts and service level agreements demonstrate how each service fits within the overall strategic context of the establishment. This review will include all statutory and non statutory, existing and new partners and providers (including by anticipating any changes as a result of Through the Gate). We will develop a plan which describes how, within</p>	Yes

OFFICIAL

	<p>2/3 years we will deliver:</p> <p>A clear shared strategic vision for how services align to maximise outcomes and create an integrated, seamless offender management service (including a shared understanding of outcomes and priorities)</p> <p>A clear agreed plan of how services sequence and compliment each other, providing continuity of services to offenders both within and across prisons (facilitating the needs of all providers and contractual partners to allow them to effectively deliver)</p> <p>Leadership which actively enables and integrates services, where partnership working arrangements improve performance and aid resolution of issues</p> <p>An understanding of resource allocation, and how delivery and choices impact on the investment and activity of others</p> <p>An agreement on how to safely use and share data and information</p> <p>Progress will be monitored against the plan at monthly meetings and at a regional level with the DDC.</p>	
3) Deliver an efficient, quality service	<p>Smoking cessation for staff:</p> <p>We will look at whether it is feasible to remove all smoke huts from around the establishment to stop staff taking cigarette breaks outside of their normal break times. We will need to be able to offer smoking cessation sessions to assist staff during this. We will promote the benefits – health, cost, time etc. By doing this we would hope to decrease our sick, increase productivity of the staff that do smoke and improve the health and well being of our staff force.</p> <p>We would measure this via the sick figures and the SPDR process.</p> <p>Continue to work with and build on the partnership agreements/SLA's with providers of services and put in place a 'contract management' process (where applicable) to aid regular review, consultation and robust management to enable the providers to deliver the best service for our offenders</p> <p>By November the prison will review <u>the type</u> of strategies it employs, and the services and interventions it offers to ensure that the approaches being used are ones which are effective with the type of offenders that receive them, and that <u>the factors</u> being targeted for change are related to desistance, reduced reoffending and public protection, or a reduction in harmful institutional behaviour. It will draw on local data and evidence, including that provided within the NOMS Evidence and Segmentation Companion Document (available at www.justice.gov.uk/about/noms/commissioning.) when completing these reviews and have in place a strategy for</p>	No

OFFICIAL

	<p>developing its use of evidence to inform practice to maximise outcomes.</p> <p>By November the prison will develop and implement effective quality assurance processes which indicate whether the services, activity and interventions it provides are of an acceptable standard of quality and are having the impact they are intended to deliver. Information from these processes will be regularly reviewed by the senior management team and specific members of staff will be given responsibility for the QA processes and following through on actions identified in the reviews.</p>	
4) Ensure delivery is matched to population, purpose and NOMS outcomes	Work with commissioners to become the Lead National Sex Offender Treatment Hub.	Yes
5) Ensure that delivery of services is responsive to individual needs and characteristics to maximise outcomes	<p>Low risk intellectually disabled sex offenders will be offered treatment via the 'Living as New Me' programme as per the National Commissioning Strategy document. The staff are already trained to deliver this new programme</p> <p>Explore the availability of the provision for offenders who have experienced domestic violence, rape or abuse to offer them support and advice. We will continue to signpost any offenders identified, either on reception or subsequently, as having a need for this type of support to the relevant service.</p>	Yes
6) Deliver priority national or specialist services	<p>To link in and make the most of our city being granted 'City of Culture' status for 2017 – use the arts as a catalyst for the rehabilitative culture and incorporate it into our M-POWER strategy.</p> <p>We will seek the opportunity to make more use of our Hull and Humber Chamber of Commerce membership and endeavour to seek any opportunities that this may present with regards to commercial and economically beneficial work within HMP Hull.</p> <p>HMP Hull will also ensure that any recommendations related to the identification, assessment and management of extremist offenders which are identified in year through the NOMS assessment process are implemented within reasonable timescale.</p>	

Table 7a: Mandatory Service specifications applicable under this Local Annex			
The following specifications are mandatory for all establishments. For the full list of NOMS Service Specifications, please refer to the Ministry of Justice website: http://www.justice.gov.uk/about/noms/noms-directory-of-services-and-specifications.htm			
	Service Specification	Implementation detail	Notes
1	Early Days & Discharge – First Night in Custody	Existing service specification which remains in force	
2	Early Days & Discharge – Induction to Custody	Existing service specification which remains in force	
3	Early Days & Discharge – Reception In	Existing service specification which remains in force	
4	Early Days & Discharge – Discharge	Existing service specification which remains in force	
5	Cell and Area Searching	Existing service specification which remains in force	
6	Catering	Existing service specification which remains in force	
7	Visits – Services for Visitors	Existing service specification which remains in force	
8	Visits – Visits Booking	Existing service specification which remains in force	
9	Visits – Conduct Visits	Existing service specification which remains in force	
10	Prisoner Property Services	Existing service specification which remains in force	
11	POSOE – Communication & Control Rooms	Existing service specification which remains in force	
12	POSOE – Gate Services	Existing service specification which remains in force	
13	POSOE – Internal Prisoner Movements	Existing service specification which remains in force	
14	Residential Services	Existing service specification which remains in force	
15	Nights	Existing service specification which remains in force	
16	Prisoner Discipline and Segregation – Prisoner Discipline Procedures	Existing service specification which remains in force	
17	Prisoner Discipline and Segregation – Segregation of Prisoners	Existing service specification which remains in force	

OFFICIAL

18	Immigration, Repatriation and Removal Services	Existing service specification which remains in force	
19	Faith and Pastoral Care for Prisoners	Existing service specification which remains in force	
20	Physical Education	Existing service specification which remains in force	
21	Mandatory Drug Testing	Existing service specification which remains in force	
22	Prisoner Communications Services	Existing service specification which remains in force	
23	Management of Prisoners at Risk of Harm to Self or Others	Existing service specification which remains in force	
24	Security Management	Existing service specification which remains in force	
25	Activity Allocation	Existing service specification which remains in force	
26	External Movements and Appearances	Existing service specification which remains in force	
27	Manage Prisoner Finance	Existing service specification which remains in force	
28	Prisoner Retail	Existing service specification which remains in force	
29	Enablers of national co-commissioned services in prisons	Existing service specification which remains in force	
30	Processing and Resolution of Prisoner Complaints	Existing service specification which remains in force	
31	Manage the Custodial Sentence - Categorisation & Allocation for Custody	Existing service specification which remains in force	
32	Manage the Custodial Sentence - Manage the Sentence Pre & Post Release from Custody	Remains in force until all outputs in new specification (Manage the Custodial and Post Release Periods) go live	

OFFICIAL

33	Manage the Custodial & Post Release Periods ⁺	Some provisions go live April/May 2014, others from contract award	Outputs 22, 22a and 23 (relating to the new risk escalation process), output 8 (which covers the resettlement needs screening of prisoners and for remand prisoners was previously an output in the Rehabilitation in Custody Specification) and outputs 53/54 (jurisdiction is transferred in/out) will go live April/May 2014. The remainder of the specification will go live at the date of CRC contract award.
34	Rehabilitation Services - In custody	Go live April/May 2014	
35	Bail Accommodation Services (BASS)	Go live April/May 2014	
36	Prisoner Employment, Training & Skills	Existing service specification which remains in force	

Table 7b: Service specifications applicable under this Local Annex

For the following specifications, indicate which are applicable to the establishment by confirming Yes or No			
37	Specialist Units (HSE)	No	Existing service specification which remains in force
38	Bail Services	Yes	Go live April/May 2014
39	Deliver Accredited Programmes	Yes	Go live April/May 2014
40	Mother & Baby Unit	No	Existing service specification which remains in force
41	Deliver Victim Offender Conferencing (Restorative Justice)	No	Go live April/May 2014

OFFICIAL

Table 7c: Service Options, above the national minimum		
(which are commissioned under this SLA)		
Service specification	Output(s) commissioned	Service Option Commissioned [YES / NO]
Cell & Area Searching	A risk assessed programme of routine area searching is agreed, documented and completed correctly. HSE only	No
Cell & Area Searching	Assurance is sought through a risk assessed programme of covert testing. Non HSE	No
Early Days & Discharge - First Night in Custody	One-to-one welfare support is provided within courts/custody suites to address immediate needs of the prisoner.	No
Visits - Conduct Visits	There are facilities for children to participate in supervised play whilst visiting a prisoner	Yes
Visits - Services for Visitors	Visitors are able to purchase snacks and hot/cold drinks prior to the visits period.	No
Visits - Services for Visitors	Visitors are able to purchase a meal and hot/cold drinks prior to the visits period.	No
Visits - Services for Visitors	Private meetings can be facilitated between visitors and Partner Agencies.	Yes
Visits - Services for Visitors	There are facilities for children to play whilst waiting to visit a prisoner.	Yes
Visits - Services for Visitors	Visitors receive information through a variety of media regarding relevant support services.	Yes
Visits - Services for Visitors	A Family Support Worker is available to support families.	No
Faith and Pastoral Care	Prisoners have access to a Resettlement Chaplaincy Scheme.	No
Mandatory Drug Testing	Prisoners found guilty of misuse of Class B and/or Class C drugs or who frequently refuse to comply with MDT testing may be subject to a Frequent Testing Programme.	Yes
Mandatory Drug Testing	Prisoners may be subject to Reception testing.	No
Prisoner Employment, Training & Skills	Prisoners have the opportunity to gain industry recognised and accredited qualifications through employment, training and skills according to risk and need.	Yes
Prisoner Employment, Training & Skills	Qualifications gained are aligned with market needs and within the Qualifications and Credit Framework	Yes
Deliver Accredited Programmes	Competent staff are contributed to the national training provision as agreed by the commissioner. Output wording subject to revision	Yes

Table 7d: Agreed delivery hours for specified services			
Service Specification	Output	Agreed hours	Rationale (where hours are agreed above the minimum set within specifications)
Residential Services	Daily time in open air [minimum 30 minutes] (row 21 of the specification)	[0.5] hours daily	
Physical Education	Minimum number of PE Hours [per week] (row 1 of the specification) (as calculated using the SBC published spreadsheet product)	[2.5]hours weekly	

8. Activity Places (Work and Prison Services)

Table 8a: Agreed Activity Allocation places

Table 8a: CU095a (Hours Worked in Industry) activity places allocation

The content of this table 8a removes the need for an establishment to complete a separate Annual Capacity Forecast (ACF) by documenting the workshop activity details and predicted outputs.

INDUSTRIES (ONE3ONE)										
INDUSTRY SERVICE CODE	WORKSHOP NAME	Maximum number of prisoner places per activity (planned per week total for 2014-15)	TOTAL STAFF NUMBERS	CORE HOURS PER WEEK	Annual Internal Soft Charged Sales Predictions	Annual Internal Hard Charged Sales Predictions	Annual External Sales Predictions	Annual Internal Soft Charged Materials Predictions	Annual Internal Hard Charged Materials Predictions	Annual External Materials Predictions
Industries - Land Based Activities	Gardens	12	2	28.25	£0	£0	£0	£0	£0	£0
Total		12	2	28.25	£0	£0	£0	£0	£0	£0

OFFICIAL

Table 8b: Services (not industries)

Table 8b CU095b (Hours Worked in Services) – this should contain services that are measured under this specific metric			
Activity Service Code	Service Description	Maximum number of prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
Kitchen	Working on a shift pattern to cover weekends and weekdays	30	28.25
Orderly Cleaners	Wing Cleaners for all Residential wings including SACU and reception	108	28.25
Recycling Activity	Working on a shift pattern to cover weekends and weekdays	15	28.25
Gardens/Ground Maintenance	Working on a shift pattern to cover weekends and weekdays	15	28.25
Sub total		168	

OFFICIAL

Table 8c: Other permanent activity places

This will include other permanent weekly activities including OLASS activity places, ROTL places

Table 8c: Other Activities			
This should contain activities that are not in scope of either CU095a (Hours Worked in Industry) or CU095b (Hours Worked in Services) metrics.			
Activity Service Code	Activity Description	Maximum number of FTE prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
Basic Key Skills up to level 2	See Annex A for Breakdown	110	28.25
Core Education Classes	See Annex A for Breakdown	83	28.25
Education Induction Assessment	ITES	25	28.25
PE Leading to QCA Qualifications		24	28.25
Skills training leading to Accreditation	Vocational Training Workshops – See Annex A for breakdown	102	28.25
Prison Induction Courses/Interviews	PE	All new receptions receive a PE induction (figure varies from week to week)	28.25
Sub total		344	
Table 8 Total		524	

Section 3: Regime Outline

The master record of the establishment's regime is on the NOMS Performance Hub and is subject to appropriate governance and change control. This table will document a "snapshot" of the agreed regime set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the Commissioned Regime Return will be available on the NOMS Performance Hub.

Out of cell session time summary by day

Day	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
Mon	5h 24m	0h 00m	2h 11m	1h 00m	0h 45m	9h 21m
Tue	5h 24m	0h 00m	2h 11m	1h 00m	0h 45m	9h 21m
Wed	5h 24m	0h 00m	2h 11m	1h 00m	0h 45m	9h 21m
Thu	5h 24m	0h 00m	2h 11m	1h 00m	0h 45m	9h 21m
Fri	3h 37m	2h 43m	1h 36m	1h 00m	0h 22m	9h 21m
Sat	0h 49m	6h 12m	0h 13m	1h 00m	0h 00m	8h 15m
Sun	0h 49m	6h 12m	0h 13m	1h 00m	0h 00m	8h 15m

5 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
5-day	5h 03m	0h 32m	2h 04m	1h 00m	0h 40m	9h 21m

7 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
7-day	3h 50m	2h 09m	1h 32m	1h 00m	0h 28m	9h 02m

OFFICIAL

Section 4: SLA Delivery Requirements and Levels at Commencement Date

The master record of the Delivery Requirements and Levels for this SLA is on the NOMS Performance Hub and is subject to appropriate governance and change control. This template will document a “snapshot” of the SLA Delivery Requirements and Levels set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the SLA Delivery Requirements will be available on the NOMS Performance Hub.

Secure and Decent Custody

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU001	Discharge to Court	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	100.00 %
CU003	Absconds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CU006	CAT A Escapes	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CU007	Escapes	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CU016	Mandatory Drug Testing (MDT)	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %	10.00 %
CU031	Control & Restraint (C&R) Training	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %
CU060	Tornado Commitment																		17.00
CU074	MQPL BME Score	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50
CU056a	Security Audit - Audit & Corporate Assurance (A&CA)	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	3.56
CU057a	Self Harm Audit	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.40

OFFICIAL

	(A&CA)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU067	HMIP Resettlement	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.95
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU075	HMIP Respect	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.79
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU077	HMIP Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.92
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU078	HMIP Purposeful Activity	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.58
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU076	MQPL Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.84
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU079	MQPL Decency	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.81
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU088	Violence Management																		

Offender Management

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU002	Release on Temporary Licence (ROTL)	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	100.00 %
CU043	Generic Parole Process (GPP)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU083	OASys Quality	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU086A	Return of MAPPA F Forms	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU089	ViSOR Effectiveness (Prison)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %

Interventions

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
--	--	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	-------	----	----	----	----	----------

OFFICIAL

CU019	Sex Offender Treatment Programme (SOTP) Completions													49	49				942
CU021	Offending Behaviour Programme (OBP) Completions													0.00	0.00				6,456.00

Regimes

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU013	Settled Accommodation on Discharge	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	83.00 %	
CU014	Training / Education on Discharge	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	
CU015	Employment on Discharge	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	17.00 %	
CU095a	Hours Worked In Industry																		

General

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CR003	Staff Sickness Absence																		
CU036	Correspondence Response Times	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	94.44 %
CU063	Water Consumption																		
CU094	Energy Efficiency (CO2e)																		
CU081	Prison Cost Analysis (PCA)	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3