



National Offender
Management Service

**Annex to Yorkshire & Humberside
Service Level Agreement
for Prison Services Commissioned
by the National Offender
Management Service from the
Public Sector Provider**

Between

**The National Offender Management
Service as Commissioner and**

Her Majesty's Prison Service

for

HMP & YOI Moorland

Local Establishment Annex 2014-15

Version Control Table		
Version No.	Reason for Issue / Changes	Date Issued / Amended
P1.0	Published for Commissioning Round from 2014	01 April 2014

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This document is the Local Establishment Annex 2014-15 to the Yorkshire and Humberside Regional SLA 2014-17. The Regional SLA, including this Annex, has been agreed between NOMS commissioners and the Deputy Director of Custody and signed by both parties confirming the agreement.

Section 1: Service Overview

From the **Commencement Date**, **HMPS** will deliver offender services as set out in this **SLA** and applicable **NOMS service specifications**. Additional commissioning arrangements with the YJB will be described within the National YJB SLA.

1. Establishment Details

Table 1: Establishment Details	
Establishment name	HMP & YOI Moorland
Establishment type	Trainer resettlement/ YOI/ Sex Offender
Specialist function	Sex Offender Support Site, Foreign National Hub up to 250
Security Category / Categories:	Category C or lower/ Young Adults suitable for closed conditions or lower (not restricted status)
Annual Operating Price	To be agreed

2. Establishment Population

HMPS shall provide the Operational Capacity and Certified Normal Accommodation (CNA) at the **Establishment**, as recorded in the table below. There is a legal requirement for any variations to Operational Capacity or CNA to be approved through the cell certification process set out in PSI 17/2012 Certified Prisoner Accommodation. Where there is a material difference between the commissioned Operational Capacity and CNA recorded in the table below and the certified levels, the **Notice of Change** process must be followed.

Table 2a: Capacity Specification	
Certified Normal Accommodation	843
Operational Capacity	1006

Any restrictions in the establishment's allocation criteria must be recorded in the Population Specification in the table below. Material changes to the Population Specification must be agreed between the **Commissioner** and **HMPS** in advance of the change in population, using the **Notice of Change** process.

Table 2b: Population Allocation Specification	
Gender:	Male prisoners only
Age:	Adults (21 and over) and Young Adults (18-21)
Security Category:	Category C or lower/ Young Adults suitable for closed conditions or lower (not restricted status)
Sentence Status:	Sentenced prisoners
Sentence Length / Type:	No restrictions 25% resettlement
Offence Type:	No restrictions
Nationality:	No restrictions

The assumptions of the **Commissioner** regarding the origins of the **Establishment's** population, the estimated numbers comprising each population segment and any specialist function are as recorded in the tables below. Some variance is always to be expected in the Population Assumptions, but where there is a material change between the assumptions recorded in the table below and the actual population held at the **Establishment**, the **Notice of Change** process must be followed.

Table 2c: Population Assumptions – Origin of the Population
<i>HMP & YOI Moorland is a Category C training prison holding male prisoners aged 18 and over. The population is mainly comprised of longer sentenced determinate prisoners. This establishment mostly holds prisoners sentenced at courts in the Yorkshire & Humber and the East Midlands regions and receives most of its prisoners from local prisons, particularly Doncaster and Hull. This establishment is a UKBA Hub and will hold a substantial VP population.</i>

Table 2d: Population Assumptions – Estimated Background of the Population OCTOBER 2014							
	Cat A	Cat B	Cat C	Cat D	Male YO	Other	Total
Prisoners on remand, convicted unsentenced, or sentenced uncategorised	0	0	0	0	0	0	0
Prisoners sentenced to less than 12 months	0	0	0	N/A	48	N/A	48
Determinate prisoners serving 12 months or more but less than 4 years	0	0	348	10	83	0	441
Determinate prisoners serving more than 4 years	0	0	100	0	70	N/A	170
Indeterminate prisoners	N/A	N/A	20	N/A	N/A	N/A	20
Determinate and indeterminate Recallees	0	0	0	N/A	N/A	N/A	0
Non-criminals	0	0	0	0	0	0	7
Resettlement	N/A	N/A	186	15	19	N/A	220
Discretionary	N/A	N/A	50	50	N/A	N/A	100
Total	0	0	704	82	220	0	1006
Resettlement	Yes	Reset %		20% +5	Reset No.		201+19 YO
Specialist Function	Sex Offender Support Site, Foreign National Hub up to 250						

SECTION 2: ESTABLISHMENT DELIVERY

Table 3: Local Response to Commissioning Intentions

CI Title & No.	Response to Commissioning Intention
1 Enhance Public Protection and ensure a safe, decent environment and rehabilitative culture	<p>1(a) There is a sense of purpose in relation to rehabilitation, desistance, and progression through a sentence which is shared and understood by all who work with offenders, & 1(b) All who work with offenders consistently demonstrate behaviours and attitudes that support rehabilitation and desistance.</p> <p>At HMP & YOI Moorland offender rehabilitation is prioritised from the first day of arrival in the establishment. During the first few weeks prisoners educational, activity and sentence planning needs are determined. This informs which regime and rehabilitation services are required for each individual. It is during this period that prisoners are introduced to their dedicated Personal Officer, meet with their Offender Supervisor and have their individual needs captured in the establishments live prisoner needs analysis.</p> <p>All those who work with offenders at HMP & YOI Moorland are required to possess and demonstrate competency and professionalism in their dealings with offenders. Maintaining a professional work force, which has the required skills and competencies to achieve a supportive rehabilitative culture, is promoted through staff engagement and the staff performance and appraisal tools. Constructive relationships are used to address anti-social attitudes.</p> <p>Ongoing prisoner consultation, communication and engagement are maintained through a variety of forums. These include individual Houseblock forums, dedicated forums for specific offender types including for example ISPs, Older Prisoners, Foreign National Prisoners and Offenders in Education forums. Every Contact Matters is the central concept running through these engagement approaches, which work to support the Incentives and Earned Privileges Scheme (PSI 30/2013) encouraging offenders to positively engage and demonstrate pro-social behaviour. C-Nomis case notes are used as the tool to capture each contact with offenders. This approach works to nurture a sense of purpose in relation to rehabilitation, desistance and progression through the sentence.</p> <p>Furthermore, Prisoner Information Desks (PID) operated by prisoners help to support a positive culture through the use of positive peer engagement.</p> <p>Indicators used by the establishment to check that our approach is effective include regular analysis of prisoner applications & complaints, prisoner surveys, HMIP and IMB feedback, as well as ongoing analysis of security intelligence, reportable incidents, adjudications, Use of Force data, MDT data and Violence Management statistics.</p> <p>See Development Objective at Table 6.</p>

	<p>1(c) Efforts are made to ensure offenders experience the environment as safe.</p> <p>Leaders at HMP & YOI Moorland undertake monitoring to support and ensure staff are confident but not aggressive in their authority and that they enforce rules fairly (e.g. through written, verbal communication, briefings, events, allocation of relevant tasks within staff roles and responsibilities). Through:-</p> <ul style="list-style-type: none"> • SPDR Performance Plans for staff will incorporate the allocation of relevant tasks within staff roles. • Quality Checks of Adjudications reviewed during Adjudications Standards Meetings chaired by the Deputy Governor with appropriate adjustments made to tariffs and working practices, to ensure they reflect risks. • Use of Force documentation being quality checked by the Use of Force Co-ordinator monthly providing a report on trends to the Head of Residence and Safety for discussion at Use of Force Meeting, with appropriate actions taken to manage risk. • ACCT documents quality will be checked frequently by Managers and a checklist completed, inserted into ACCT documents to ensure compliance to policy and for discussion at reviews. Trends will be fed into the Safer Custody Meeting held monthly chaired by the Deputy Governor or Head of Residence and Safety who will feed into SMT, with appropriate actions taken to manage risk. • ACCT training is discussed during the monthly Safer Custody Meeting held monthly and chaired by the Deputy Governor or Head of Residence and Safety who will feed into SMT, with appropriate actions taken to manage risk. • The Intelligence Reporting system is utilised to ensure appropriate actions to challenge bullies / violence, intimidation and victimisation, utilising imposition of appropriate sanction, reporting to the police where appropriate and support for victims. • Residential Staff will investigate and complete investigation reports to include actions taken to challenge the perpetrator and support the victim of perceived bullying / violence, intimidation and victimisation submitting all instances on Intelligence Reports. All instances are maintained on a Violence Reduction spreadsheet available for all staff to access. • Trends on action / sanctions taken to challenge the perpetrator and support the victim of perceived bullying / violence, intimidation and victimisation will be made available to prisoners. • Monthly trends on bullying / violence, intimidation and victimisation will be highlighted within the Safer Custody meeting Chaired by the Deputy Governor or Head of Residence & Safety who will feed into SMT and ensure appropriate actions have been taken to manage the risk. • Positive learning experiences in relation to Safer Custody will be fed back to region and contacts involved such as Samaritans. • Prisoner Listeners will feed back prisoner perception in relation to self harm and violence reduction during the Safer Custody Meeting which they attend routinely, on a monthly basis. • Learning and trends identified from region, national, voluntary groups such as Samaritans and local meeting outcomes will be circulated to staff and prisoners, factored into working practices and policies where appropriate. To include data from:- <ol style="list-style-type: none"> 1. Data quality on the violence management hub (fed into the weekly Safer Custody update with appropriate actions taken to reduce risks). 2. Safer Custody Audit Reports (action planned and implemented) 3. Pulse Survey results (monitored and reviewed for improvements to be made in relation to trends / perceptions) 4. MQPL indicators (present data too old for action) 5. Reportable Incidents (fed into the weekly Safer Custody update) 6. Adjudications, and follow up activity (fed into the weekly Safer Custody update) 7. Use of Force statistics (reported in SMARG) 8. Rule 45 applications (reported in SMARG) 9. SQPL indicators (no present data) 10. ACCT data (fed into the weekly Safer Custody update) 11. Mercury (fed into the weekly Safer Custody update)

	<p>12. Prisoner Complaints (fed into the weekly Safer Custody update)</p> <p>See Development Objective at Table 6.</p>
	<p>1(d) Good quality risk assessments, risk management systems and information-sharing between partner agencies (where relevant) result in the application of appropriate public protection and security measures, and these ensure the needs of victims are appropriately addressed.</p> <p>1 (e) Intelligence is gathered, developed and shared in a timely manner</p> <p>1 (f) The availability of drugs and mobile phones in prisons is tackled</p> <p>1 (g) Prisoners are prevented from continuing criminality from within prisons</p> <p>HMP & YOI Moorland will comply with the instructions set out in the National Security Framework and the Public Protection Manual and provide assurance that individual establishments' Local Security and Public Protection strategies will be kept up to date in line with current policy.</p>
<p>2</p> <p>Strengthen integration of service delivery between directly funded, co-commissioned providers and wider partners.</p>	<p>2(a) There is evidence of effective coordination of delivery of services and integration of providers locally, regionally and nationally to maximise outcomes for offenders.</p> <p>HMP & YOI Moorland will have a prisoner resettlement needs analysis for its population, which will be managed as a live document and will work to inform the demand on services to effectively respond to the requirements identified.</p> <ul style="list-style-type: none"> • Providers will be identified based on the need outlined in the prisoner resettlement needs analysis and the Sentence Planning requirements identified using the prisoners OASys. This data will work to allow us to respond to the needs of our population and manage resources effectively. • The coordination of services is managed through the establishments Resettlement meeting, which considers the needs under each resettlement pathway, and then looks to source the provision. Current providers which we have identified and work with offenders include, Shelter/Stoneham (for accommodation/debt issues), Job Centre Plus (for Benefit and DWP Work Programme), and National Careers and South Yorkshire Credit union (for offenders to open and manage bank accounts). These service providers are co-located within the establishment in order that they can share information and maximise delivery. • A clear management structure has been identified and communicated to all providers with weekly contact from the Resettlement Manager to ensure that we are proactive to their needs • After review of the IT facilities within the resettlement hub, funding has been secured to ensure that the prisoners and our providers have access to the Virtual Campus to enable our providers to deliver their priorities. • The Head of Reducing Re-Offending engages at a strategic level via the establishments Resettlement meeting to inform of the establishment's vision and delivery expectations with regard to Pathway outcomes, as well as outlining measures required to enable effective delivery of services. • Progress is monitored through monthly reports from our providers and within the SLA meeting where the collaborative strategic vision is discussed. <p>See development objective at Table 6.</p>

	<p>2(b) Facilitate the ongoing operation of mandating day one entry of prison leavers onto the DWP Work Programme and any future changes through the introduction of Universal Credit.</p> <p>HMP & YOI Moorland facilitates the prison leavers onto the DWP Work Programme by:</p> <ul style="list-style-type: none"> • Job Centre Plus staff based in prisons (Employment Benefit Advisers); are accommodated within the Resettlement suite which is suitable for private interviews with prisoners and has access to broadband lines and telephones to enable them to take advance claims for Jobseeker's Allowance and to make referrals to the Work Programme. • Prisoners are called up on an appointment system from any regime activity that they may be involved in. Close working with the Regime Manager and the Resettlement Manager ensures that prisoners do attend interviews with Job Centre Plus.
	<p>2(c) In England - work together with NHS England and Public Health England in line with the National Partnership and Co-commissioning Agreement to ensure that NHS commissioned health services (including clinical and non-clinical substance misuse services) in custody support both health and justice outcomes and:</p> <ul style="list-style-type: none"> • Are informed by an up to date Health Needs Assessment²⁴ taking account of the reconfiguration of the custodial estate including the creation of Resettlement Prisons • Support sustainable recovery from addiction to drugs and alcohol and improved mental health including dual diagnosis; • Promote continuity of care from community to custody, between establishments and through the prison gate in partnership with new providers of probation services; • Are implemented alongside efforts to reduce the supply of drugs and alcohol in to prisons and the diversion of prescribed medication. <p>We have re-launched the drug strategy meeting; this is now called the Substance Misuse Management team. This is co-chaired by a prison service Operational Manager and the Health Care Manager. The focus of this meeting is to deliver a supportive environment in which prisoners feel they are able to "Recover" from substance misuse and or abstain. The whole focus of this area will be to deliver clinical support to prisoners. We engage with outside the gate voluntary support agencies as deemed appropriate by our NHS partners working with us within the walls.</p> <p>We have for 2 years been working with our Health care providers to move our drug programme staff into their organisation via TUPE this has now been planned for April 2014. The Substance programme team [BSR] form an integral part of the layers of support we intend to develop for the support of substance misusers.</p> <p>We are evolving our strategy to include the expertise of our gymnasium staff as well as the delivery of well being days.</p> <p>We have a proactive and information sharing protocol between the Head Of Security and intelligence and the Head of Operations who co chairs the substance misuse meeting which allow the misuse of prescribed medication via diversion to be tackled head on.</p> <p>We are working with our health care providers to maintain and improve our recovery area and to promote the Living without drugs ethos.</p> <p>We will develop a high profile poster campaign again working with our partners to show the dangers of substance misuse using real life stories.</p> <p>Working with our local police force we have developed a robust stand against drugs by running several unpredictable operations where we, our police force and our YAST team challenge all vehicles approaching the prison. Here we use swab tests and proactive dogs. This has produced excellent result with several visitors arrested.</p> <p>In summary, HMP Moorland is working closely with providers of healthcare and substance misuse services through our local Substance Misuse Management Team meeting, which meets every month. The Head of Healthcare sits on the establishments SMT and attends monthly SMT meetings. This governance provides a mechanism to identifying and addressing delivery and strategic</p>

	<p>issues such as planning around continuity of care and forthcoming impacts of changes to the estate from the Transforming Rehabilitation Programme. We are developing a Local Delivery Agreement in line with the National Partnership Agreement between NOMS, NHS England and Public Health England. We are also working closely with health and substance misuse providers to promote recovery from addiction by working to reduce the supply of drugs and alcohol into prisons and the diversion of prescribed medication through appropriately sharing of information and intelligence.</p>
	<p>2(d) In England - Work together with local authorities to ensure that adult offenders and defendants with care and support needs are appropriately identified, their needs are assessed and they are supported to live with decency and as independently as possible; and that arrangements are made for continuity of care when an individual moves.</p> <ul style="list-style-type: none"> • HMP & YOI Moorland has an SMT member who sits on the Doncaster Safeguarding Adults Partnership Board. • We have established links with the YH Circles of Support Steering group and help the aged • HMP & YOI Moorland operates a local screening / assessment process for social care need of older men in relation to Social Care needs, and this invokes reasonable adjustments through a live hard copy care plan which stays with the prisoner, monitored by personal officers and older prisoner liaison officers • Prisoner Health Care Representatives champion the day to day care of older men; a buddy system is in place so reasonable adjustments can be catered for • Older prisoner meetings are in place to offer support • Palliative care suite provision has been completed. • Submitted bids to NOMS Health Wellbeing & Substance Use Team, for capital funding to make small scale improvements and adaptations which are required as a result of social care needs in the prison population. • We have engaged with Occupational therapist, who works alongside us to deal with individual cases. <p>See Development Objective at Table 6.</p>
	<p>2(e) In England - Work with local authorities to promote inclusion of, and maximise benefits to, offenders' families.</p> <p>HMP & YOI Moorland recognise that supporting and maintaining links between prisoners and their families can help reduce reoffending, and that there is a diverse family and relationship needs of the prisoners within the establishment. Initiatives include:</p> <ul style="list-style-type: none"> • Working with Sure start, the Library services we offer 4 Children & family Day Visits each year providing educational and recreational activities for dads to engage with their children. • Sparky's Purple Play bus which offer educational and recreational activities for children visiting their fathers in prison at outside visit centre. • Story Book Dad an initiative to improve and foster parental engagement • Offenders' Families Helpline • Sign posting of prisoners to support agencies provided by the local authority <p>See development objective at Table 6.</p>
	<p>2(g) In England - Align services with Offender Learning and Skills Service (OLASS 4) providers in prisons. Put in place local partnership working arrangements and determine what learning opportunities will be offered in each prison. Support initiatives to make prisons places of work and strengthen the focus on employability. Enhance access to mainstream learning and employment services for offenders on return to the community.</p>

	<p>The learning and skills provision is determined using data provided by the PDQ training needs analysis and labour market including, DWP and JCP intelligence. Offenders have access to the TMC led iTES service on induction where functional skills are identified alongside a work activity action plan. The National Careers Service offer a service focussed on career planning for employment on release.</p> <p>In addition to a core curriculum of English Maths and IT, employability skills and vocational training are offered to meet the demand of the employers in areas that prisoners will be released both as discreet training and embedded into work areas. Open University and Distance Learning opportunities offer a diverse range of courses not available through the OLASS offer and are supported by the National Careers Service, TMC and the library service. Employability skills development support is available for those nearing release.</p> <p>HMP Moorland Quality Improvement Meetings are held bi-monthly, and be co-chaired by the Head of Reducing Re-Offending (HRR) and the Cluster HoLS (CH). Terms of Reference for this meeting are documented and meeting minutes taken and appropriately shared.</p> <p>A bi-monthly 'OLASS Performance, Planning & Review Meeting' with the OLASS Manager & Deputy held bi-monthly. This meeting is used as a contract management meeting and led by HRR/CH. Terms of Reference for this meeting are documented and meeting minutes taken and appropriately shared.</p> <p>The Introduction to Training, Employment Support (iTES) delivery the full iTES model and is promoted as part of the induction process, with clear message of its importance in supporting prisoners into work and learning.</p> <p>The cluster HOLS and HRR meet with the Cluster Lead Governor for Learning and Skills on a regular basis to oversee the learning and skills provision within South Yorkshire.</p> <p>HRR is the SMT Champion for the Shannon Trust Reading Network, Toe by Toe which delivered through the Library and coordinated by a dedicated Liaison Officer.</p>
	<p>2(h) In England - Strengthen partnership working to ensure that offenders have access to support and services to both prepare for and enable access to employment.</p> <p>There are effective internal partnerships with the National Careers Service and Job Centre Plus. There are developing relationships with employers as a means of both contracted work opportunities within custody and post release in the community. The Doncaster Chamber of Commerce Business Development Manager is a source of business and funding opportunities for offenders and has established business development support networks nationally. The TMC employment broker engages with employers regionally to establish work opportunities for those offenders nearing release.</p>
<p>3 Deliver an efficient, quality service</p>	<p>3(a) Target resources on evidence-informed interventions and services which are likely to deliver the best outcomes for the investment. This includes targeting factors shown to be related to NOMS intended outcomes and using a service design which will be effective with the groups which receive it.</p> <p>At HMP & YOI Moorland we use local prisoner needs data and segmentation data held on the performance hub to inform what interventions our population require. We will maximise our delivery, endeavouring to match the demand of our population. Furthermore, in addition to drawing from the data held on the hub, the Offender Management unit maintain a live prisoner needs database which informs what interventions and services are required. The Governance of this is part of the monthly Resettlement Meeting.</p>

	<p>Resettlement services are regularly reviewed based on the demand through the monthly Strategic Resettlement meeting.</p> <p>Table 5 outlines our intended delivery for Accredited Programmes for HMP & YOI Moorland 2014/15.</p> <p>Tables 4(a) and 4(b) outline the Rehabilitation and Resettlement services for HMP & YOI Moorland 2014/15.</p> <p>We will invest in training our Interventions Staff to ensure that we maintain resilience in our delivery approach, and can respond to providing a range of Accredited Programmes.</p> <p>We will ensure that the data collection methods of prisoner needs are accurate.</p> <p>See Development Objective Table 6.</p>
	<p>3(b) Have robust quality assurance processes in place to ensure offender services are (i) delivered as they are intended (i.e. with integrity and as planned and designed) and (ii) that they are effective.</p> <p>At HMP & YOI Moorland we measure the delivery of services to offenders by; -</p> <ul style="list-style-type: none"> • Having a managerial layer to focus of examining delivery of services and their effectiveness. • Maintaining data which examines at SMT level the outputs required/service delivery indicators. • Reviewing the demand of the services based on our prisoner population need. • Where service delivery falls short of requirements, then a formal challenge with providers will take place, to focus on how performance is improved. • Utilising external monitoring methods (e.g.HMIP) to identify issues in delivery and quality of services.
<p>4 Ensure delivery is matched to population, purpose and NOMS outcomes</p>	<p>4(a) Use segmentation and local data sources to target resources for rehabilitation services, case management and risk management where they deliver the greatest outcomes for investment.</p> <p>The segmentation for the establishment and local needs data sources dictate the key population segments who services should be targeted at. This data has been used to complete table 4(b) Rehabilitation Services, and outlines the services offer for HMP & YOI Moorland.</p> <p>We will continue to utilise segmentation data and local population needs analysis to inform and review our OBP delivery requirements, looking to ensure delivery requirements are appropriate and maximised. This will be done on a monthly basis using the Resettlement Meeting and the Accredited Interventions Meeting as the forum to formally respond to the data.</p> <p>See table 4(b)</p>
<p>5 Ensure that delivery of services is responsive to individual needs and characteristics to maximise outcomes</p>	<p>5(a) Relevant individual needs and characteristics are effectively identified, assessed, and monitored. This information is shared appropriately, proactively and sensitively across the organisation, and with delivery partners.</p> <p>We have a number of standard processes for identification and assessment of individual needs within first days in custody which include healthcare screening, education assessments, equalities questionnaires, safer custody and cell sharing risk assessments. In addition we recognise that a number of offenders may have possible unidentified learning disabilities and mental health problems. To meet this need we have additional screening and assessment arrangements in place for these areas of need and strategies for</p>

	<p>sharing assessment information across partners. These processes are monitored to ensure they are of a good standard and delivered as expected. The results are used to develop individual plans where offender needs are identified. Offenders are introduced and engage with their identified Offender supervisor within the first 10 days of arrival at HMP & YOI Moorland.</p> <p>Individual needs are monitored through a range of tools such as the OASys sentence plans, ACCT plans, Care plans and Individual learner plans. In addition we monitor the needs of our populations against the services and activities received in order to ensure that appropriate services and interventions are in place and adapted to meet needs, and to ensure that groups with particular characteristics are not discriminated against.</p> <p>5(b) Information regarding individual needs and characteristics is used to adapt and sequence services to meet individual needs and maximise their benefit and offenders are supported and encouraged to access appropriate services.</p> <p>Following the range of screening services, Offender arriving at HMP Moorland have a personalised "Offender Pathway" produced and agreed which informs of the services (regime activities, pathways and interventions) required by the individual. This is monitored by both the OLASS provider and the Offender Management Unit.</p> <p>See Table 4(a) and 4(b)</p>
6 Deliver priority national or specialist services	<p>6(a) Continue to identify, assess and manage extremist offenders by engaging with existing local structures and ensuring that training and awareness is embedded among key staff groups. Ensure referral, where appropriate, to interventions, structured assessment and structured interventions and faith-based programmes according to offender risk and need.</p> <p>In relation to NOMS' approach to the identification, assessment and management of extremist offenders, HMP & YOI Moorland will ensure delivery in the key thematic areas of Intelligence Gathering & Management; Offender Management and Public Protection; and Interventions & Resettlement.</p> <p>HMP & YOI Moorland will also ensure that any recommendations related to the identification, assessment and management of extremist offenders which are identified in year are implemented within reasonable timescale."</p> <p>See Development Objective at Table 6.</p>
	<p>6(b) Deliver victim-offender conferences (Restorative Justice) where capacity exists and develop partnerships and a supportive environment to enable delivery where it does not.</p> <p>We do not currently deliver Restorative Justice. See Development Objectives at Table 6.</p>
	<p>6(c) Ensure the efficient use of prison places through development and implementation of local bail strategies and use of HDC for appropriate offenders, including making full use of Bail Accommodation and Support Service.</p> <p>All eligible Offenders (those who meet the criteria as defined in PSO 6700) are considered for suitability for HDC taking into account due regard to public protection. This is conducted in a timely manner to ensure that release is not delayed. Appeals are carried out promptly.</p> <p>BASS and BASS support-only is used to ensure that prisoners eligible for HDC without an accommodation address or who can only be released with additional support, can be considered, taking into account other risk factors and with regard to public protection. The establishments HDC strategy is based on liaison between Offender Supervisors and Offender Managers. HDC referrals to BASS will continue to be delivered by Offender Supervisors and Case Administrators in liaison with Offender Managers.</p>

	<p>6(d) Increase the amount of commercial and economically beneficial work in prisons undertaken by prisoners.</p> <p>Table 8(a) provides details of the commercial work we will deliver at HMP & YOI Moorland from 1 April 2014. Throughout 2014/15 we will maximise delivery in our Prison Industries workshops (identified at Table 8(a)). We will follow the Regional approach to work in prisons, delivering overall growth. To help monitor progress against this key priority, work in prisons features into the SMT monthly performance monitoring approach. We will ensure data is accurately recorded on c-nomis, which in turn allows effective monitoring via the PRS tool.</p>
	<p>6(e) Support the delivery of efficiencies across the criminal justice system by increasing the use of prison video links.</p> <p>We will provide Video Links to facilitate Parole Hearings and Offender Manager contacts. See Development Objectives at Table 6.</p>

Table 4a: Rehabilitation Services

This table should reflect all NOMS Commissioned and NOMS Co-Commissioned services delivered as part of the Core Rehabilitation Offer. It is assumed all the services described below are available to all prisoners with an identified need: therefore targeting information is not applicable to this section. It is understood that these services may change in year as a result of the Through The Gate competition and tendering process. Changes to this table will be managed through existing NoC mechanisms.

Rehabilitation Services in Custody	Name of Service Service Description	Commissioning Arrangements (NOMS Locally, Regionally or Co-Commissioned)
Staff support and encourage prisoners to participate fully in rehabilitation services	<ul style="list-style-type: none"> • Rehabilitative need is identified and discussed with prisoners on arrival and during the first few weeks at HMP & YOI Moorland. Information on this is shared with all who work with the prisoner so that they can be encouraged and supported to engage with appropriate services. Full participation in rehabilitation services is embedded from first day of arrival with prisoner's educational, activity and sentence planning needs determined. This informs which regime and rehabilitation services are required for each individual. The demand of services is monitored through the establishments live prisoners needs analysis. • Risk management – all staff will make effective use of information sharing (such as the observation book, handover / daily briefing sheets) and monitoring mechanisms as part of their core tasks that contribute to a safe and secure, decent rehabilitative environment. This will also include ensuring that all information on the range of available rehabilitative services is maintained and up to date • At HMP & YOI Moorland we operate an integrated IEP system that ensures all staff and prisoners have the ability to influence attainment levels through engagement with rehabilitative activity. • Engagement will be formalised through formalised prisoner forums. • To embed the concept of “Every Contact Matters” we will roll out a series “back to basics” Communication Seminars to all staff. These will review how the Civil Service Core Competency Framework (CSCCF) maps to NOMS Vision and Values and statement of purpose and how staff behaviours and relationships between staff and prisoners can contribute to building our prison culture. • We will introduce the Every Contact Matters agenda into our contract management and staff performance reviews. All contract review meetings and staff/manager bilaterals will include discussions surrounding staff/staff and staff/prisoner relationships in addition to reviewing management information which can inform the strength of rehabilitative culture; for example - applications, correspondence, complaints, risk assessments etc. • We will work with our regional HRBP and OD lead to explore how we might embed coaching 	Commissioned in partnership with region

	principles into every day staff interactions.	
Prisoners are made aware of their responsibilities in engaging with and accessing services	<ul style="list-style-type: none"> • During their first few weeks at HMP & YOI Moorland prisoners needs are determined, which then informs of the required activity, educational and resettlement services which the prisoners requires. Engagement is instilled, with the services and regime places communicated to prisoners as part of their integration into the establishment. • Prisoners are made of services and their need to engage with them through “Compacts”, Personal Officer Engagement, use of the IEP scheme to encourage engagement and early allocation and contact with the prisoners Offender Supervisor. • We will measure the impact we are having by monitoring sentence planning objectives including progress against sentence plan and completions, and take up of rehabilitative activities including numbers and types of qualifications and skills achieved , • Through our Every Contact Matters agenda we will aim to ensure prisoners receive consistent messages. We have given all staff a pocket sized card reminding them of our vision and rehabilitation priorities including some key staff behaviours that are likely to generate positive change in prisoners such as listening to what the key priority issues are, giving practical assistance in problem solving rather than solving the problem for them, encouraging prisoners that they can change and promoting a sense of personal responsibility. We further believe that creating the coaching environment (as discussed above) within the prison will ensure that responsible citizenship is firmly embedded into our rehabilitative ethos. • All communication with prisoners is accessible and responsive to their diverse needs. All staff are supported to ensure their engagement with prisoners is effective through our mandatory equality and diversity awareness training delivered by our Safer Custody and Equalities manager. 	
Prisoners anti social attitudes, thinking and behaviours are addressed by staff through pro social interaction and engagement	<ul style="list-style-type: none"> • We will take active measures to promote and improve understanding of the importance of demonstrating pro-social behaviours and attitudes at all levels, and use existing internal communication and line management arrangements to help embed effective practice and encourage a culture of continuous improvement • We have ensured there are clear links between the new Competency Framework, the prison, departmental and individual action plans as well as the more formal annual staff reporting mechanism to ensure there is consistency in the way we engage and support offenders. • We will measure the impact we are having through assessing trends in adjudications, violence management and MDT data and longer term through the findings from external scrutiny such as MQPL and HMIP visits. 	

	<ul style="list-style-type: none"> • Ongoing prisoner consultation, communication and engagement is maintained through a variety of forums. These include individual Houseblock forums, dedicated forums for specific offender types including for example ISPs, Older Prisoners, Foreign National Prisoners and Offenders in Education forums. Every Contact Matters is the central concept running through these engagement approaches, which work to support the Incentives and Earned Privileges Scheme (PSI 30/2013) encouraging offenders to positively engage and demonstrate pro-social behaviour. C-Nomis case notes are used as the tool to capture each contact with offenders. This approach works to nurture a sense of purpose in relation to rehabilitation, desistance and progression through the sentence. • Our New Way,- In collaboration with the regional HRBP we are currently exploring how we might embed coaching principles into every day staff and staff/prisoner interactions to create a pro-social culture which values growth and learning in both staff and prisoners. 	
Prisoners can access appropriate services that enable them to seek suitable employment and/or training for release.	<ul style="list-style-type: none"> • Employment and Benefit Advisors – prisoners are given access for assistance re future job prospects or for support onto the DWP work programme and in applying for job seekers allowance. • OLASS provision of basic skills (level 1) training which enables prisoners to engage with the regime as well as providers of rehabilitative services. Offenders have access to the TMC led iTES service on induction where functional skills are identified alongside a work activity action plan. The National Careers Service offer a service focussed on career planning for employment on release. <p>In addition to a core curriculum of English Maths and IT, employability skills and vocational training are offered to meet the demand of the employers in areas that prisoners will be released both as discreet training and embedded into work areas. Open University and Distance Learning opportunities offer a diverse range of courses not available through the OLASS offer and are supported by the National Careers Service, TMC and the library service. Employability skills development support is available for those nearing release.</p> <ul style="list-style-type: none"> • Toe by Toe – peer mentoring reading scheme HRR is the SMT Champion for the Shannon Trust Reading Network, Toe by Toe which delivered through the Library and coordinated by a dedicated Liaison Officer. • Contact details for existing community based services are maintained and accessible to all prisoners • Offender Supervisors maintain prisoners focus on release, and the skills and practical needs associated with being released from custody. They work as a link between the offender and the resettlement provision to ensure that needs are addressed prior to release. 	<p>Co-commissioned national contract - DWP co-commissioned National SFA</p> <p>co-commissioned local</p> <p>Co-commissioned local</p>
Prisoners can access services that enable them to seek settled and suitable	<ul style="list-style-type: none"> • At HMP & YOI Moorland we have a range of resettlement services, colocated working to achieve suitable accommodation for prisoners on release. 	

housing for release.	<ul style="list-style-type: none"> Shelter/Stonham – provide services enabling prisoners manage their accommodation needs in preparation for release Provision of a housing advice leaflet Prisoners have access to the contact details for existing community based housing services DWP work in the establishment offering benefit advice for those due for release. 	National contract commissioned Services commissioned from LA
Prisoners can access services to enable them to address personal financial management issues created as a result of their custody.	<ul style="list-style-type: none"> Prisoners are provided with a debt advice pack Prisoners are provided the contact details for existing community based debt management services DWP - Assistance to close down and reinstate benefit claims Bank account programme (Credit Union) – We provide a Resettlement resource which works with offenders opening bank accounts in preparation for release. 	National contract with CAB Local commissioning agreements Locally Commissioned provider
Prisoners can access available services which enable them to address their family welfare and family support needs.	<ul style="list-style-type: none"> Domestic Visits, Family Visits Facilities & Story Book Dads Prisoners' immediate families are invited and encouraged to contribute to sentence and resettlement planning objectives Prisoners are signposted to community based services that support prisoners families 	Locally commissioned services
Prisoners have equivalence of access to health services in custody as in the community.	<ul style="list-style-type: none"> On reception, prisoners current health needs assessment is reviewed, prisoners are subsequently signposted and supported in tackling any additionally identified needs Prisoners are provided the contact details for existing community health related services Prisoners have access to Primary and Secondary health services, including mental health services, commissioned through Health including: Doctor-GP service, Dentist, Nursing care, Optician, Physiotherapy 	National Co-commissioned NHS England Local Authority Director Public Health Co-commissioned Locally Co-commissioned
Prisoners can access treatment, services, advice and support around drug and alcohol needs.	<ul style="list-style-type: none"> On reception, all prisoners have an individual health assessment. Essential immediate clinical needs are met. Integrated Drug Treatment Services are available for offenders. 	National Co-commissioned NHS England

	<ul style="list-style-type: none"> • Ongoing clinical and psychosocial support is provided based upon the needs of the prisoner. • The prison is engaged with Notts Healthcare Trust in order to ensure that prisoner needs are understood and the commissioning strategy is suitable. • Prisoners have access to the contact details for services that can support them with their drug and alcohol needs 	<p>Local Authority Director Public Health Co-commissioned</p> <p>Co-commissioned as appropriate</p> <p>local Commissioned / Co-commissioned</p>
Prisoners who have experienced domestic violence, rape or abuse can access services that offer them advice and support.	<ul style="list-style-type: none"> • Prisoners are provided the contact details and enabled to engage with existing appropriate community based services that support victims of domestic violence, rape or abuse 	Local Authority Co-commissioned
Prisoners who have been sex workers can access services that offer them advice and support.	<ul style="list-style-type: none"> • Prisoners are provided the contact details and enabled to engage with existing appropriate community based services that support sex workers 	Local Authority Co-commissioned

Table 4b: Rehabilitation Services – Additional Services Offer

Using segmentation and local data sources to target resources where they will deliver the greatest outcomes for investment - this table should reflect the case management activity, risk management activity and rehabilitative services and interventions, delivered within the establishment which are **additional** to the core offer

Segment	Total no. of Prisoners within Segment <ul style="list-style-type: none"> Use the segmentation data tool on the NOMS Performance HUB to get the numerical data you need to populate this column 	Strategic approach to meeting the needs of the segment. Title and description of rehabilitative services/interventions and case management activities: <ul style="list-style-type: none"> Give the title and a brief description of the case management activities offered to offenders in each segment Give a brief description of the range of rehabilitative services and interventions offered to offenders by segment. Include any accredited programmes on offer. Use the guidance on targeting in Commissioning Intention 4a If a service or intervention is available across more than one segment (for example – TSP may be available to both sex offenders and violent offenders) then state it in each applicable box, making clear in the next column the number of completions relating to each segment. 	Indicate whether the service or intervention is commissioned or co-commissioned and the number of offenders who will be able to access the intervention or service annually <ul style="list-style-type: none"> For accredited programmes give the number of completions It is not necessary to record volumes for case management activities
All Offenders – where service targeted by need rather than risk	981	<p>Carats/IDTs – substance misuse service with integrated teams</p> <p>Smoking Cessation Support Groups – to provide support and develop abstinence from smoking</p> <p>Healthy eating programme – to provide education, advice and support to reduce obesity</p> <p>Recalls: Core rehabilitation services will be available to all fixed term and standard recallees. For those subject to a standard recall, we will also ensure that they have access to appropriate case management to support their ability to make representations to the parole board, irrespective of their OGRS score. We will ensure this group can engage with rehabilitation services as listed in table 4a to enable their earliest and safe re-release.</p>	<p>Smoking cessation: 1 group each week in healthcare</p>

Sexual Offenders	<p>All sex offenders: 300</p> <p>Of whom are low OSP: 224</p> <p>ad 46 are high OSP but low OGRS</p> <p>17 are both OGRS ≥ 50 and higher OSP</p>	<p>This is not an SOTP site so we need to move sex offenders on if they are eligible for an accredited programme. Where OASys has not already been completed, we will prioritise sexual offenders for early OASys completion and subsequent reviews, (as well as violent offenders, and ensuring OASys is completed for those with no PSR first or shortest time left to serve).</p> <p>All sex offenders will be assessed using RM2000 to establish their risk of sexual reconviction, 59% still requires to be assessed.</p> <p>Low RM2000: not referred for assessment for SOTP unless they are indeterminate sentence, mandatory or discretionary life sentenced prisoners or are identified to be intellectually disabled (e.g. an IQ between 60 and 80 and adaptive functioning deficits)</p> <p>Medium RM2000 or above: We will transfer these prisoners as soon as possible to the regional SOTP site and we will provide 10 TSP places per year to sex offenders who have medium RM2000 or above and are not suitable or are ineligible for SOTP, or can't transfer to an SOTP site.</p>	<p>TSP: less than 10 completions by sex offenders annually</p>
Violent offenders	<p>All violent offenders: 263</p> <p>Of whom 56 are low OGRS</p> <p>51 are OGRS 25-50 and 26 Medium or above on OVP (30 and above)</p> <p>60 are OGRS 50+ and high OVP (60 and above)</p> <p>6 are OGRS 50+ but low OVP (below 30 on OVP)</p> <p>66 are OVP ></p>	<p>Where OASys has not already been completed, we will prioritise violent offenders for early OASys completion and subsequent reviews (as well as sexual offenders, and ensuring OASys is completed for those with no PSR first or shortest time left to serve).</p> <p>We will take OVP into consideration when targeting activities and services for violent offenders.</p> <p>For TSP, we will also include OGRS 25 – 49% violent offenders as we have enough places on TSP to cover their need, though first priority will be given to the 50+ OGRS violent offenders</p> <p>Where we have violent Offenders with an OVP score above 60% (and long enough left to serve), we will assess them, with assistance from the regional Psychology team, for SCP and transfer them to an establishment offering the appropriate interventions when they are suitable. Where they do not have sufficient time left to serve, or where SCP places are not available, they will be prioritised for RESOLVE.</p> <p>DV offenders: we will further assess all offenders with a DV flag on OASys, using SARA. Where their risk is above 'low' we will assess their suitability for a DV intervention and transfer them to an establishment offering the appropriate interventions when they are suitable.</p> <p>For those DV offenders that are high risk on the SARA assessment, we will also</p>	<p>Approximately 90 completions of TSP (of our total of 117 completions)</p> <p>RESOLVE 27 completions</p>

	60	prioritise offenders from this group for higher intensity risk management including monitoring of visits, effective sharing of intelligence with external partners, and, where necessary monitoring of correspondence.	
Indeterminate Sentenced Prisoners (ISPs)	103 Of whom 50 are convicted of violent offences And 21 are convicted of robbery	<p>The intensity of case management for ISPs will range from medium to high and will vary over the course of their sentence, with highest levels of intensity around key events such as preparing for moves to open conditions. Intensity of case management for ISPs will also vary according to the level of risk the offender presents (including risk of reoffending, violence, sex offending etc).</p> <p>Bi-annual one to one case management sessions will be staged around key events in their sentence will focus on preparing for/consolidating learning from a programme, reviewing progress, addressing any setbacks, and helping the offender plan next steps.</p> <p>Offenders who are approaching earliest release date offenders will be prioritised for access to interventions although consideration on a case by case basis where this means that a determinate prisoner could be released without treatment.</p>	
Low likelihood of any reconviction OGRS 0- 24%	363 Of whom 56 are violent and 38 of these are also low on OVP Of whom 14 are convicted of acquisitive offences And 43 are convicted of drugs offences Most of the acquisitive/drugs offenders have less than	<p>Low intensity case management for offenders in this OGRS band except for violent offenders with OVP of 30%+, sexual offenders assessed as medium risk or higher under RM2000, or indeterminate sentenced prisoners.</p> <p>Low intensity case management includes: Offender Supervisor review of sentence plan, a drop-in surgery for offenders to attend brief appointments/check on progress in engaging with rehabilitation services. Offender Supervisors will make use of their time on wing supervision duty to "catch-up" with some of their caseload. We will put in place an approach based on 'Every Contact Matters' to ensure that all staff who have contact with offenders understand their role in contributing to rehabilitation, and feed back on any relevant contact to the OMU and Offender Supervisors.</p> <p>Risk management – security considerations inform decisions about the targeting of risk management activities as does the offender's risk of serious harm rating (regardless of their OGRS band).</p> <ul style="list-style-type: none"> • Our minimum risk management approach for all offenders is based on partnership between the OMU, Security Department and others as required, so that all risk information is shared. • Medium ROSH ratings prompt a pro-active approach to observing and recording behaviour, and sharing information across the prison and restricting/monitoring visits where necessary. • High/Very high ROSH ratings are prioritised for highest levels of risk 	

	6 months to serve.	<p>management, which includes monitoring of communications and discussion at inter-departmental risk management meetings in cases of greatest concern.</p> <p>Offenders within this OGRS band will have access to the core rehabilitative offer as per table 4a. In general, no additional rehabilitation services are offered to offenders in this OGRS band (see specific approaches above for violent offenders, sexual offenders and indeterminate sentence prisoners).</p>	
Medium likelihood of any reconviction OGRS 25-49%	166	<p>Low Intensity case management will be provided (as described in 0-24% above) for offenders in this OGRS band, except for violent offenders with OVP 30%+, sexual offenders assessed as medium risk or higher under RM2000, or indeterminate sentenced prisoners.</p> <p>Additional Accommodation, Employment, Families and FBD services (as listed in OGRS band 50-74% box) – Offered to offenders within this OGRS band where spaces are not taken by higher OGRS offenders.</p> <p>Offenders in this risk band will be considered for TSP and Resolve but will not secure a place above someone with a higher OGRS score.</p>	
High likelihood of any reconviction OGRS 50- 74%	<p>265</p> <p>Of whom</p> <p>37 are recalls</p>	<p>Medium Intensity case management will be made available to as many offenders in this OGRS band as resources will allow. We will begin by prioritising violent offenders with OVP 30%+, sex offenders with a RM2000 above 'low' and all indeterminate sentenced offenders for this level of service.</p> <p>Medium intensity case management includes: one to one supervision, recognising achievements / reflecting on setbacks and planning for positive change, motivation to maintain or make progress, consolidate learning, observe changes in behaviour or attitudes etc. This is a large group so we will schedule one to one sessions in response to events in each case, with the frequency and length of appointments increasing for those closest to release date, where key work/activity is still required.</p> <p>Short sentence prisoners and those in the last 12 months of their sentence in this OGRS band who are nearing the end of their sentence, will be prioritised to access rehabilitative services to support their resettlement needs. Contact will be made with public protection agencies, as required, in preparation for release.</p> <p>TSP: Non-acquisitive offenders in this OGRS band are offered assessment for and a place on TSP.</p> <p>Acquisitive offenders: We are working with co-commissioning partners to ensure that acquisitive offenders who need drug treatment are able to access it. Offender supervisors will work to motivate and encourage acquisitive offenders to take part in</p>	<p>Approx 10 of our 117 completions of TSP</p>

		<p>drug treatment.</p> <p>Accommodation</p> <ul style="list-style-type: none"> • Stoneham Housing - providing mentoring to support Offenders in finding accommodation <p>Employment</p> <ul style="list-style-type: none"> • OLASS provision of employability skills including CV writing and interview techniques <p>Families</p> <ul style="list-style-type: none"> • Family days/child centred visits – (all offence types) to develop and maintain family contact and enable consolidation of learning from parenting and relationship skills courses. • Maintaining family relationships –story book Dads 	4 days per year
<p>Very high likelihood of any reconviction OGRS 75-89%</p>	<p>164</p> <p>14 convicted of robbery and 78 for acquisitive offences</p>	<p>Highest intensity case management will be made available to as many offenders in this OGRS band as resources will allow. We will begin by prioritising violent offenders with OVP over 60%, sex offenders with a RM2000 above 'medium' and indeterminate sentenced offenders approaching tariff or a move to open conditions.</p> <p>Highest intensity case management is as medium intensity but with more frequent / longer supervision sessions (with a clear purpose linked to the aims of the sentence plan), and active advocating for offenders where they may need help in accessing services to reduce re-offending..</p> <p>Acquisitive offenders: The prison is engaged with Public Health England in order to ensure that prisoner needs around drug misuse are understood and the right services are available at HMP & YOI Moorland. Offender supervisors will work to motivate and encourage acquisitive offenders to take part in drug treatment.</p> <p>Short sentence prisoners: those that are nearing the end of their sentence will be prioritised to access rehabilitative services to support their resettlement needs.</p> <p>TSP: Non-acquisitive offenders in this OGRS band are offered assessment for and a place on TSP.</p> <p>Additional Accommodation, Employment and Families services (as listed in OGRS band 50-74% box).</p>	

Extremely high likelihood of any reconviction (prolific) OGRS 90-100%	23 18 convicted of acquisitive offences, and 15 of them with less than 6 month to serve	Over 12m - Highest Intensity case management – as medium intensity but with frequent / longer supervision sessions (but with a clear purpose linked to the aims of the sentence), including commissioning specialist one to one interventions as required, active advocating for offenders where they may need help in accessing services to reduce re-offending. Where resources allow, we will particularly prioritise the highest OGRS, OVP and RM2000 groups, and indeterminate sentenced offenders approaching a key stage in their sentence. As part of our case management approach for this risk group, offenders are referred to IOM services in the community for post release supervision and support. Short sentence prisoners: those that are nearing the end of their sentence will be prioritised for IOM and to access rehabilitative services that support safe resettlement. Additional Accommodation, Employment and Families services (as listed in OGRS band 50-74% box).	
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HMP & YOI Moorland interventions team will serve HMP & YOI Moorland and HMP Lindholme, with the following commissioned delivery for 2014/15;

	Starts	Completions
Thinking Skills Programme TSP	130	117
RESOLVE	30	27

HMP Lindholme will ensure that their prisoners enrolled onto OBP courses attend.

Table 5: Accredited Programmes provided in the establishment		
Does this establishment deliver NOMs Commissioned accredited programmes?		Yes
Name of accredited programme	Number of agreed starts (expected for 2014-15)	Number of agreed completions (planned total for 2014-15)
Living Skills Programmes		
Thinking Skills Programme (TSP)	130	117
RESOLVE	30	27
Total	160	144

Table 6: Development Objective		
CI Title & No.	Objective: Describe a SMART objective including what you want to achieve how you will measure your success and key milestones	Does this contribute to a regional objective (yes/no)
1 Enhance Public Protection and ensure a safe, decent environment and rehabilitative culture	<p>1(b) All who work with offenders consistently demonstrate behaviours and attitudes that support rehabilitation and desistance.</p> <p>We will communicate our expectations of professionalism and positive behaviour of staff. We will use the Competency Framework as the benchmark for behaviour expectations, measuring our success using Staff Development and Performance Records.</p> <p>We will increase the time staff and prisoners engage. We will measure our success by moving to a benchmarked core day where prisoners have an increase in the amount of time they can engage with staff.</p> <p>Milestone – September 2014</p>	Yes
	<p>1(c) Efforts are made to ensure offenders experience the environment as safe.</p> <p>We will implement a Zero Tolerance approach to drugs in accordance with all establishments within the region. We will embed our policies which focus on implementing robust sanctions for those involved in anti-social behaviour, and support victims. We will measure this using the monitoring methods described in Section 2, Table 3 1(c).</p> <p>Milestone – September 2014</p>	Yes
2 Strengthen integration of service delivery between directly funded, co-commissioned providers and wider partners.	<p>2(a) There is evidence of effective coordination of delivery of services and integration of providers locally, regionally and nationally to maximise outcomes for offenders.</p> <p>We will embed a strategic approach to Resettlement by engaging and sourcing resettlement service providers based on the need of our population.</p>	Yes

	<p>We will maximise investment of all partners and providers delivering services for offenders at HMP Moorland and maximise outcomes for offenders by ensuring they experience a seamless and joined up service. By September 2014 we will review who we work with and how we work with them and ensure that all contracts and service level agreements demonstrate how each service fits within the overall strategic context of the establishment. This review will include all statutory and non statutory, existing and new partners and providers (including by anticipating any changes as a result of Through the Gate). We will develop a plan which describes how, within 6 months we will deliver:</p> <ul style="list-style-type: none"> • A clear shared strategic vision for how services align to maximise outcomes and create an integrated, seamless offender management service (including a shared understanding of outcomes and priorities) • A clear agreed plan of how services sequence and compliment each other, providing continuity of services to offenders both within and across prisons (facilitating the needs of all providers and contractual partners to allow them to effectively deliver) • Leadership which actively enables and integrates services, where partnership working arrangements improve performance and aid resolution of issues • An understanding of resource allocation, and how delivery and choices impact on the investment and activity of others • An agreement on how to safely use and share data and information <p>Progress will be monitored against the plan at the monthly Strategic Resettlement Meeting and discussed at a regional level during DDC visits.</p> <p>Milestone – September 2014</p>	
	<p>2(d) In England - Work together with local authorities to ensure that adult offenders and defendants with care and support needs are appropriately identified, their needs are assessed and they are supported to live with decency and as independently as possible; and that arrangements are made for continuity of care when an individual moves.</p> <p>Subject to its' passage through Parliament, the Care Bill will reform the social care system in England from April 2015. By the end of March 2015 there will be further evidence of joint work between the prison regime, healthcare and social care services so that:</p> <ul style="list-style-type: none"> • The level of social care services provided in each prison reflects the evidenced needs of the prison population; evidence of how needs are met is identified by the Governor, HMIP/IMB, commissioners or other stakeholders. 	Yes

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	<ul style="list-style-type: none"> • As a minimum, every prison has arrangements for suitably qualified staff to assess prisoners social care needs. • As a minimum, arrangements are in place to ensure the provision of urgent personal care services to individuals with a high level of need, such as the need for assistance with feeding or toileting. • Prisons whose population has been identified as having a high level of social care need have regular arrangements for social care services in place. 	
	<p>2(e) In England - Work with local authorities to promote inclusion of, and maximise benefits to, offenders' families.</p> <p>We will formalise our partnership with local authorities and incorporate this into our strategic approach to resettlement.</p> <p>Milestone – September 2014 (although subject to Through the Gate timings)</p>	Yes
<p>3 Deliver an efficient, quality service</p>	<p>3(a) Target resources on evidence-informed interventions and services which are likely to deliver the best outcomes for the investment. This includes targeting factors shown to be related to NOMS intended outcomes and using a service design which will be effective with the groups which receive it.</p> <p>By November 2014 the prison will review <u>the type</u> of strategies it employs, and the services and interventions it offers to ensure that the approaches being used are ones which are effective with the type of offenders that receive them, and that <u>the factors</u> being targeted for change are related to desistance, reduced reoffending and public protection, or a reduction in harmful institutional behaviour. It will draw on local data and evidence, including that provided within the NOMS Evidence and Segmentation Companion Document (available at www.justice.gov.uk/about/noms/commissioning.) when completing these reviews and have in place a strategy for developing its use of evidence to inform practice to maximise outcomes.</p>	Yes
<p>6 Deliver priority national or specialist services</p>	<p>6(a) Continue to identify, assess and manage extremist offenders by engaging with existing local structures and ensuring that training and awareness is embedded among key staff groups. Ensure referral, where appropriate, to interventions, structured assessment and structured interventions and faith-based programmes according to offender risk and need.</p> <p>HMP & YOI Moorland will ensure that any recommendations related to the identification, assessment and management of extremist offenders which are identified in year are implemented within reasonable timescale."</p> <p>6(b) Deliver victim-offender conferences (Restorative Justice) where capacity exists and develop</p>	Yes

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	<p>partnerships and a supportive environment to enable delivery where it does not.</p> <p>We will work effectively with regional lead for RJ/VA to deliver face to face victim-offender conferencing targeted at prisoners whose offence is violence or acquisition and has a clear victim and has a medium/high risk of reconviction.</p> <p>We will work with regional lead to seek partnerships with named RJ delivery organisations and reach agreement on referrals.</p> <p>We will provide Victim-offender awareness to key staff groups.</p> <p>We will provide an infrastructure to support delivery (suitability/risk assessments and appropriate gate procedures for entry of victims and other participants, along with a venue for conference to take place).</p> <p>We will Integrate the initiative into identified offender's sentence plans.</p> <p>Milestone - January 2015</p>	Yes
	<p>6(e) Support the delivery of efficiencies across the criminal justice system by increasing the use of prison video links.</p> <p>Implement the NOMS Digital efficiency project video action plan in liaison with Regional lead.</p> <p>Implement 15 point Non Remand Establishment Action Plan within identified timeframes.</p> <p>Actions to include</p> <ul style="list-style-type: none"> • Identify and communicate to partner agencies and NOMS single point of contact. • Develop functional mail box for booking. • Update internet home page to include booking arrangement etc. • Identify system trouble shooters and any other training needs. • Identify video service contact point to others. • Check information data collection against regional requirement. • Record and report usage. • Record productions when conferencing was available and appropriate. • Use statistics to support investment. • Put in place and advertise booking system. • Discuss usage at SMT. • Develop local guidance on system to check booking is still required and put in place time slot reserve list system. 	

Table 7a: Mandatory Service specifications applicable under this Local Annex

The following specifications are mandatory for all establishments.
For the full list of NOMS Service Specifications, please refer to the Ministry of Justice website:
<http://www.justice.gov.uk/about/noms/noms-directory-of-services-and-specifications.htm>

	Service Specification	Implementation detail	Notes
1	Early Days & Discharge – First Night in Custody	Existing service specification which remains in force	
2	Early Days & Discharge – Induction to Custody	Existing service specification which remains in force	
3	Early Days & Discharge – Reception In	Existing service specification which remains in force	
4	Early Days & Discharge – Discharge	Existing service specification which remains in force	
5	Cell and Area Searching	Existing service specification which remains in force	
6	Catering	Existing service specification which remains in force	
7	Visits – Services for Visitors	Existing service specification which remains in force	
8	Visits – Visits Booking	Existing service specification which remains in force	
9	Visits – Conduct Visits	Existing service specification which remains in force	
10	Prisoner Property Services	Existing service specification which remains in force	
11	POSOE – Communication & Control Rooms	Existing service specification which remains in force	
12	POSOE – Gate Services	Existing service specification which remains in force	
13	POSOE – Internal Prisoner Movements	Existing service specification which remains in force	
14	Residential Services	Existing service specification which remains in force	
15	Nights	Existing service specification which remains in force	
16	Prisoner Discipline and Segregation – Prisoner Discipline Procedures	Existing service specification which remains in force	
17	Prisoner Discipline and Segregation – Segregation of Prisoners	Existing service specification which remains in force	
18	Immigration, Repatriation and Removal Services	Existing service specification which remains in force	
19	Faith and Pastoral Care for Prisoners	Existing service specification which remains in force	
20	Physical Education	Existing service specification which remains in force	
21	Mandatory Drug Testing	Existing service specification which remains in force	
22	Prisoner Communications Services	Existing service specification which remains in force	
23	Management of Prisoners at Risk of Harm to Self or Others	Existing service specification which remains in force	
24	Security Management	Existing service specification which remains in force	
25	Activity Allocation	Existing service specification which remains in force	
26	External Movements and Appearances	Existing service specification which remains in force	
27	Manage Prisoner Finance	Existing service specification which remains in force	

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28	Prisoner Retail	Existing service specification which remains in force	
29	Enablers of national co-commissioned services in prisons	Existing service specification which remains in force	
30	Processing and Resolution of Prisoner Complaints	Existing service specification which remains in force	
31	Manage the Custodial Sentence - Categorisation & Allocation for Custody	Existing service specification which remains in force	
32	Manage the Custodial Sentence - Manage the Sentence Pre & Post Release from Custody	Remains in force until all outputs in new specification (Manage the Custodial and Post Release Periods) go live	
33	Manage the Custodial & Post Release Periods ⁺	Some provisions go live April/May 2014, others from contract award	Outputs 22, 22a and 23 (relating to the new risk escalation process), output 8 (which covers the resettlement needs screening of prisoners and for remand prisoners was previously an output in the Rehabilitation in Custody Specification) and outputs 53/54 (jurisdiction is transferred in/out) will go live April/May 2014. The remainder of the specification will go live at the date of CRC contract award.
34	Rehabilitation Services - In custody	Go live April/May 2014	
35	Bail Accommodation Services (BASS)	Go live April/May 2014	
36	Prisoner Employment, Training & Skills	Existing service specification which remains in force	

⁺ Note: 'Manage the Custodial & Post Release Periods' will replace 'Manage the custodial sentence - Manage the sentence pre & post release from custody', once new legislation in force and CRC contracts awarded

Table 7b: Service specifications applicable under this Local Annex

For the following specifications, indicate which are applicable to the establishment by confirming Yes or No

37	Specialist Units (HSE)	No	Existing service specification which remains in force
38	Bail Services	No	Go live April/May 2014
39	Deliver Accredited Programmes	Yes	Go live April/May 2014
40	Mother & Baby Unit	Yes	Existing service specification which remains in force
41	Deliver Victim Offender Conferencing (Restorative Justice)	No	Go live April/May 2014

Table 7c: Service Options, above the national minimum		
(which are commissioned under this SLA)		
Service specification	Output(s) commissioned	Service Option Commissioned [YES / NO]
Cell & Area Searching	A risk assessed programme of routine area searching is agreed, documented and completed correctly. HSE only	[Yes / No]
Cell & Area Searching	Assurance is sought through a risk assessed programme of covert testing. Non HSE	[Yes / No]
Early Days & Discharge - First Night in Custody	One-to-one welfare support is provided within courts/custody suites to address immediate needs of the prisoner.	[Yes / No]
Visits - Conduct Visits	There are facilities for children to participate in supervised play whilst visiting a prisoner	[Yes / No]
Visits - Services for Visitors	Visitors are able to purchase snacks and hot/cold drinks prior to the visits period.	[Yes / No]
Visits - Services for Visitors	Visitors are able to purchase a meal and hot/cold drinks prior to the visits period.	[Yes / No]
Visits - Services for Visitors	Private meetings can be facilitated between visitors and Partner Agencies.	[Yes / No]
Visits - Services for Visitors	There are facilities for children to play whilst waiting to visit a prisoner.	[Yes / No]
Visits - Services for Visitors	Visitors receive information through a variety of media regarding relevant support services.	[Yes / No]
Visits - Services for Visitors	A Family Support Worker is available to support families.	[Yes / No]
Faith and Pastoral Care	Prisoners have access to a Resettlement Chaplaincy Scheme.	[Yes / No]
Mandatory Drug Testing	Prisoners found guilty of misuse of Class B and/or Class C drugs or who frequently refuse to comply with MDT testing may be subject to a Frequent Testing Programme.	[Yes / No]
Mandatory Drug Testing	Prisoners may be subject to Reception testing.	[Yes / No]
Prisoner Employment, Training & Skills	Prisoners have the opportunity to gain industry recognised and accredited qualifications through employment, training and skills according to risk and need.	[Yes / No]
Prisoner Employment, Training & Skills	Qualifications gained are aligned with market needs and within the Qualifications and Credit Framework	[Yes / No]
Deliver Accredited Programmes	Competent staff are contributed to the national training provision as agreed by the commissioner. Output wording subject to revision	[Yes / No]

Table 7d: Agreed delivery hours for specified services			
Service Specification	Output	Agreed hours	Rationale (where hours are agreed above the minimum set within specifications)
Residential Services	Daily time in open air [minimum 30 minutes] (row 21 of the specification)	30 minutes daily	
Physical Education	Minimum number of PE Hours [per week] (row 1 of the specification) (as calculated using the SBC published spreadsheet product)	2.5 hours per week	

8. Activity Places (Work and Prison Services)

Table 8a: Agreed Activity Allocation places

Table 8a: CU095a (Hours Worked in Industry) activity places allocation

The content of this table 8a removes the need for an establishment to complete a separate Annual Capacity Forecast (ACF) by documenting the workshop activity details and predicted outputs.

INDUSTRIES (ONE3ONE)										
INDUSTRY SERVICE CODE	WORKSHOP NAME	Maximum number of prisoner places per activity (planned per week total for 2014-15)	TOTAL STAFF NUMBERS	CORE HOURS PER WEEK	Annual Internal Soft Charged Sales Predictions	Annual Internal Hard Charged Sales Predictions	Annual External Sales Predictions	Annual Internal Soft Charged Materials Predictions	Annual Internal Hard Charged Materials Predictions	Annual External Materials Predictions
Industries – Braille	Braille/AVID	32	2	26	£0	£0	£0	£0	£0	£0
Industries - Enterprise/Contr acts Services	Electrical 12	13	1	26	£0	£0	£18,688	£0	£0	£0
Industries - Enterprise/Contr acts Services	Contract Services W'shop 17	30	2	26	£0	£0	£43,125	£0	£0	£0
Industries – Land Based Activities	Gardens - Closed	16	1	26	£0	£0	£0	£0	£0	£0
Industries – PICTA	PICTA	15	1	26	£0	£0	£0	£0	£0	£0
Industries – Other Workshop	Furniture Repair	13	1	26	£0	£0	£0	£0	£0	£0
Industries-Other	T.V Repair	20	1	26	£0	£100,000	£0	£0	£0	£0

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Workshop										
Industries-Plastics	Injection Moulding	13	2	26	£0	£40,000	£0	£0	£27,000	£0
Industries – Single Portion	National Bev Pk contract	36	2	26	£0	£30,000	£0	£0	£0	£0
Industries-Textiles	Tailors	13	2	26	£0	£180,000	£0	£0	£171,000	£0
Industries - Enterprise/Contracts Services	Light Assembly 11	13	1	26	£0	£0	£18,687	£0	£0	£0
Total		214	16	26	£0	£350,000	£80,500	£0	£198,000	£0

*We will look to achieve growth in the Tailors workshop during 2014/15.

Table 8b: Services (not industries)

Table 8b CU095b (Hours Worked in Services) – this should contain services that are measured under this specific metric			
Activity Service Code	Service Description	Maximum number of prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
Wing Cleaning	Cleaners	100	26
Wing Cleaning	Wing Laundry	6	26
Wing Cleaning	Houseblock buddies	4	26
Wing Cleaning	Wing Painting	12	26
Wing Cleaning	Card packing	12	26
Wing Cleaning	Healthcare reps	2	26
Orderly Cleaners	Orderlies	10	26
Orderly Cleaners	Red Bands	14	26
Other Occupations	Peer Partners	20	26
Other Occupations	CES	14	26
Other Occupations	Stores	3	26
Other Occupations	PID worker	6	26
Kitchen	Kitchen workers	30	57
Library	Toe by Toe	2	26
Sub total		235	

Table 8c: Other permanent activity places

This will include other permanent weekly activities including OLASS activity places, ROTL places

Table 8c: Other Activities			
This should contain activities that are not in scope of either CU095a (Hours Worked in Industry) or CU095b (Hours Worked in Services) metrics.			
Activity Service Code	Activity Description	Maximum number of FTE prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
Education leading to Accreditation	English ED1	18	26
Education leading to Accreditation	Maths ED1	14	26
Education leading to Accreditation	ITQ/IT ED1	12	26
Education leading to Accreditation	ESOL ED1	4	26
Education leading to Accreditation	Art/Creative Tech ED1	10	26
Education leading to Accreditation	English ED2	27	26
Education leading to Accreditation	Maths ED2	29	26
Education leading to Accreditation	ITQ/IT ED2	16	26
Education leading to Accreditation	ESOL ED2	8	26
Skills training leading to Accreditation	Bricks	18	26
Skills training leading to Accreditation	Joinery	12	26
Skills training leading to Accreditation	Painting and decorating	18	26

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Skills training leading to Accreditation	Textiles	15	26
Skills training leading to Accreditation	VT Catering	20	26
Education leading to Accreditation	Barbering	18	26
Education leading to Accreditation	Horticulture	14	26
Sub total		253	
Table 8 Total		702	

Section 3: Regime Outline

The master record of the establishment's regime is on the NOMS Performance Hub and is subject to appropriate governance and change control. This table will document a "snapshot" of the agreed regime set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the Commissioned Regime Return will be available on the NOMS Performance Hub.

Out of cell session time summary by day

Day	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
Mon	4h 04m	1h 30m	0h 09m	1h 00m	0h 34m	7h 19m
Tue	4h 04m	1h 30m	0h 09m	1h 00m	0h 34m	7h 19m
Wed	4h 04m	1h 30m	0h 09m	1h 00m	0h 34m	7h 19m
Thu	4h 04m	1h 30m	0h 09m	1h 00m	0h 34m	7h 19m
Fri	1h 55m	3h 30m	0h 09m	1h 00m	0h 17m	6h 52m
Sat	0h 00m	5h 30m	0h 00m	1h 00m	0h 00m	6h 30m
Sun	0h 00m	5h 30m	0h 00m	1h 00m	0h 00m	6h 30m

5 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
5-day	3h 39m	1h 54m	0h 09m	1h 00m	0h 31m	7h 14m

7 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
7-day	2h 36m	2h 55m	0h 07m	1h 00m	0h 22m	

Section 4: SLA Delivery Requirements and Levels at Commencement Date

The master record of the Delivery Requirements and Levels for this SLA is on the NOMS Performance Hub and is subject to appropriate governance and change control. This template will document a “snapshot” of the SLA Delivery Requirements and Levels set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the SLA Delivery Requirements will be available on the NOMS Performance Hub.

Secure and Decent Custody

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU001	Discharge to Court	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	100.00 %
CU003	Absconds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
CU006	CAT A Escapes													0	0	0	0	0	0
CU007	Escapes	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CU016	Mandatory Drug Testing (MDT)	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	6.00 %	
CU031	Control & Restraint (C&R) Training	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	
CU060	Tornado Commitment																		17.00
CU074	MQPL BME Score	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50
	Security Audit - & Assurance (A&CA)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.56
CU056a	Corporate Assurance (A&CA)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU057a	Self Harm Audit (A&CA)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.40
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU067	HMIP Resettlement	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.95
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU075	HMIP Respect	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.79
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00

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CU077	HMIP Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.92
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU078	HMIP Purposeful Activity	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	2.58
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU076	MQPL Safety	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.84
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU079	MQPL Decency	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.81
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU088	Violence Management																		

Offender Management

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU002	Release on Temporary Licence (ROTL)																		100.00 %
		95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %
CU043	Generic Parole Process (GPP)																		
		90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU083	OASys Quality																		
		90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU086A	Return of MAPPAs																		
		90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU089	ViSOR Effectiveness (Prison)																		
		90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %

Interventions

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU019	Sex Offender Treatment Programme (SOTP) Completions																		942
CU021	Offending Behaviour Programme (OBP) Completions																		
														144.00	144.00				6,456.00

Regimes

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		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU013	Settled Accommodation on Discharge	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	87.00 %	
CU014	Training Education / on Discharge	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	20.00 %	
CU015	Employment on Discharge	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	18.00 %	
CU095a	Hours Worked In Industry																		

General

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CR003	Staff Sickness Absence																		
																			94.44 %
CU036	Correspondence Response Times	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	
CU063	Water Consumption																		
CU094	Energy Efficiency (CO2e)																		
CU081	Prison Cost Analysis (PCA)																		