



National Offender
Management Service

**Annex to Yorkshire & Humberside
Service Level Agreement
for Prison Services Commissioned
by the National Offender
Management Service from the
Public Sector Provider**

Between

**The National Offender Management
Service as Commissioner and**

Her Majesty's Prison Service

for

HMP Humber

Local Establishment Annex 2014-15

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Table of Contents

	Page
SECTION 1: SERVICE OVERVIEW	4
1. Establishment Details	4
Table 1: Establishment Details.....	4
2. Establishment Population	4
Table 2a: Capacity Specification.....	4
Table 2b: Population Allocation Specification	5
Table 2c: Population Assumptions – Origin of the Population	5
Table 2d: Population Assumptions – Estimated Background of the Population	5
 SECTION 2: ESTABLISHMENT DELIVERY.....	 6
Table 3: Local Response to Commissioning Intentions.....	6
Table 4a: Rehabilitation Services	10
Table 4b: Rehabilitation Services - Additional Services Offer.....	14
Table 5: Accredited Programmes provided in the establishment	20
Table 6: Development Objective	21
Table 7a: Mandatory Service specifications applicable under this Local Annex	27
Table 7b: Service specifications applicable under this Local Annex	29
Table 7c: Service Options, above the national minimum.....	29
Table 7d: Agreed delivery hours for specified services.....	30
Table 8a: Agreed Activity Allocation places.....	31
Table 8b: Services (not industries).....	32
Table 8c: Other permanent activity places	33
 SECTION 3: REGIME OUTLINE	 34
 SECTION 4: SLA DELIVERY REQUIREMENTS AND LEVELS AT COMMENCEMENT DATE.....	 35

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This document is the Local Establishment Annex 2014-15 to the Yorkshire and Humberside Regional SLA 2014-17. The Regional SLA, including this Annex, has been agreed between NOMS commissioners and the Deputy Director of Custody and signed by both parties confirming the agreement.

Section 1: Service Overview

From the **Commencement Date**, **HMPS** will deliver offender services as set out in this **SLA** and applicable **NOMS service specifications**. Additional commissioning arrangements with the YJB will be described within the National YJB SLA.

1. Establishment Details

Table 1: Establishment Details	
Establishment name	HMP Everthorpe (HMP Humber)
Establishment type	Local resettlement/ trainer
Specialist function	
Security Category / Categories:	Category C or lower
Annual Operating Price	18,784,663

2. Establishment Population

HMPS shall provide the Operational Capacity and Certified Normal Accommodation (CNA) at the **Establishment**, as recorded in the table below. There is a legal requirement for any variations to Operational Capacity or CNA to be approved through the cell certification process set out in PSI 17/2012 Certified Prisoner Accommodation. Where there is a material difference between the commissioned Operational Capacity and CNA recorded in the table below and the certified levels, the **Notice of Change** process must be followed.

Table 2a: Capacity Specification	
Certified Normal Accommodation	948
Operational Capacity	1062

Any restrictions in the establishment's allocation criteria must be recorded in the Population Specification in the table below. Material changes to the Population Specification must be agreed between the **Commissioner** and **HMPS** in advance of the change in population, using the **Notice of Change** process.

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Table 2b: Population Allocation Specification	
Gender:	Male prisoners only
Age:	Adults (21 and over) and starred up Young Adults (18-21) (subject to agreement with DDC)
Security Category:	Category C or lower
Sentence Status:	Sentenced prisoners
Sentence Length / Type:	No restrictions No restrictions
Offence Type:	No restrictions
Nationality:	No restrictions

The assumptions of the **Commissioner** regarding the origins of the **Establishment's** population, the estimated numbers comprising each population segment and any specialist function are as recorded in the tables below. Some variance is always to be expected in the Population Assumptions, but where there is a material change between the assumptions recorded in the table below and the actual population held at the **Establishment**, the **Notice of Change** process must be followed.

Table 2c: Population Assumptions – Origin of the Population
<i>Sentenced Males over 21. Accepts Starred Up Yos.</i>

Table 2d: Population Assumptions – Estimated Background of the Population							
OCTOBER 2014							
	Cat A	Cat B	Cat C	Cat D	Male YO	Other	Total
Prisoners on remand, convicted unsentenced, or sentenced uncategorised	0	N/A	N/A	N/A	N/A	N/A	0
Prisoners sentenced to less than 12 months	N/A	N/A	N/A	30	N/A	N/A	30
Determinate prisoners serving 12 months or more but less than 4 years	N/A	N/A	293	23	N/A	N/A	316
Determinate prisoners serving more than 4 years	N/A	N/A	N/A	N/A	N/A	N/A	0
Indeterminate prisoners	N/A	N/A	240	N/A	N/A	N/A	240
Determinate and indeterminate Recallees	N/A	N/A	40	24	N/A	N/A	64
Non-criminals	N/A	N/A	N/A	N/A	N/A	N/A	0
Resettlement	N/A	N/A	230	32	N/A	N/A	262
Discretionary	N/A	N/A	100	50	N/A	N/A	150
Total	0	0	903	159	0	0	1062
Resettlement	Yes	Reset %		0.25	Reset No.		262
Specialist Function							

SECTION 2: ESTABLISHMENT DELIVERY

Table 3: Local Response to Commissioning Intentions

CI Title & No.	Response to Commissioning Intention
1. Enhance public protection and ensure a safe, decent environment and rehabilitative culture	<p>HMP Humber has a clear vision to deliver on its mission of Preventing Crime and Supporting the Community. The prison has established a set of strategic objectives that underpin this mission. Work is being undertaken to create a supportive culture to the role of HMP Humber as a “resettlement prison”. Our core aim is to create good citizens. We will work within our Regional Reducing Reoffending Strategic Priority as well as our local Strategic Objective to reduce reoffending. The prison has established a clear “Offender Journey” for HMP Humber which will generate the sense of progression and management of risk required to support desistance.</p> <p>In addition, our nationally innovative partnership with the RSA Transitions project engenders a rehabilitative culture within the prison and establishes full integration with the community. This is supported by pro-social modelling and active citizenship.</p> <p>As a resettlement prison with a heavy focus on work and training the prison has a large range of workplaces and opportunities for intervention. HMP Humber will focus energy on this area, as a previous area of weakness, and encourage and challenge offenders into work and training, maximising all available work spaces.</p> <p>We will promote a corporate and consistent approach to the misuse of drugs and alcohol through contribution to the Regional Security Meeting where the Zero Tolerance approach will be driven as well as locally through both our Security and Drug Strategy groups. We will utilise all sources of intelligence and manage this through Mercury. The use of Mobile Phone detectors will support this. We will target resources to search for mobile phones and drugs within the prison. We will also provide defensive cover by continued use of Mobile Phone blocking technology to disrupt activity. Continued joint working with Yorkshire Area Search Team and Humberside Police will focus efforts at high profile policing of visits as well as targeted covert operations to intercept throw-overs.</p> <p>HMP Humber will continue to focus energy on those most at risk of harm through utilisation of its safer custody and violence management policies. Management of those at risk under ACCT measures, and management action to prevent or to act following incidents of violence, will continue. The impact of debt upon the population as a driver for risks to safety and increased feeling of being unsafe has been identified and will continue to be a focus with other specific work required.</p> <p>The use of authority will be kept under review with the merger of the prison and the amalgamation of staffing due to the previous MQPL evidence nationally of the differences between public and private prisons.</p>

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	<p>The focus on creating a secure environment will be maintained with utilisation of the LSS, adherence to effective security procedures and the utilisation of Covert testing on a monthly basis to gain assurance of effective procedural compliance.</p> <p>Public Protection measures will be fully utilised through the weekly Inter Departmental Risk Management Team meeting and by the dedicated Public Protection Unit. This includes the link to the sub Regional MAPPA SMB, Safeguarding Adults board and weekly risk management board chaired by the Deputy Governor with OM, Security and police attendance, to review all re-categorisation, ROTL and HDC decisions. ViSOR will be effectively utilised to share information with partners.</p> <p>HMP Humber will comply with the instructions set out in the National Security Framework and the Public Protection Manual and will provide assurance that Local Security and Public Protection Strategies will be kept up to date in line with current policy.</p>
2. Strengthen integration of service delivery between directly funded, co-commissioned providers and wider partners	<p>The vision for HMP Humber is that it fully supports the community and increases the porosity of its perimeter to do so bringing and working with key partners to achieve the best outcomes for offenders and for the community. There is a strong focus on this partnership approach. The Offender Journey clearly extends into the community to underline this.</p> <p>Work with partners such as DWP for day one mandation will continue. Offenders who are eligible to receive Job Seekers Allowance are mandated to join the DWP Work Programme from day one of their release from HMP Humber. DWP are situated in the Resettlement Hub and have access to IT, including NOMIS, broadband and have facilities to interview offenders. We will adjust the service delivery as volumes increase and enable and encourage Work Programme staff to work with offenders. We will facilitate the provision of services to enable offenders to claim in advance for Universal Credit.</p> <p>Existing relationships with co-commissioning partners from NHS England and PH England will be maintained. The Governor will lead the Hull and Humber sub-regional partnership board to underpin this relationship locally. A local delivery team meeting will bring together all health and substance misuse providers from HMP Humber on at least a quarterly basis and be chaired by the Governor. The aim will be to ensure that prisoners have equivalence of access to health services in custody as in the community. Equally that prisoner can access treatment, services, advice and support around drug and alcohol needs.</p> <p>We will engage with NOMS Co-commissioners, the Local Authority, Social Care Commissioners and Health Commissioners to plan and support the procurement of new services to be provided by the Local Authorities from 2015, to enable the continuity of care between prisons and for those released from HMP Humber. The Healthcare and Drug Strategy manager is in place and will be the named contact between HMP Humber and the Local Authority, who will work towards developing a shared delivery plan to support family and partners relationships. This will be an inclusive package of care for those offenders with social care needs (for example Learning Difficulties) who will be identified via the induction process and a needs analysis for HMP Humber will be the driver.</p> <p>Existing relationships with co-commissioning partners from OLASS will be maintained. The Governor of HMP Hull will lead the cluster strategy and board to underpin this relationship. The Head of Reducing Reoffending will maintain regular dialogue with OLASS providers locally. HMP Humber works with local employers to help find job opportunities for offenders, including Hull Animal Welfare Trust, Avocet Trust, and Welton Waters Activity Centre and are able to provide 14 ROTL opportunities for CAT D offenders. All offenders are screened for functional needs on reception and where a need is identified this is offered to the offender at the earliest opportunity, in conjunction with Offender Management.</p>

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	<p>The Head of Reducing Reoffending facilitates a weekly Resettlement meeting and a monthly OLASS Establishment Partnership meeting to discuss all aspects of learning and skills delivery and performance. A quarterly Quality Improvement Group is facilitated. Learning and Skills work closely with The Manchester College Education Manager. The team reports to the cluster OLASS who in turn sits on the Regional Governance Board.</p> <p>Effective relationships are established with the Office of the Police and Crime Commissioner and the prison is seen as a key local partner.</p> <p>RSA Transitions has created a platform for significant collaboration and partnership working with a range of public, private and third sector organisations in the region.</p>
3. Deliver an efficient, quality service	<p>HMP Humber will continue to ensure that it has the right services and interventions in the right place and at the right time. The established delivery in the prison will be preserved whilst moving the merger of the prison forwards. Notably this will be seen in the OBP delivery team who are currently achieving a high level of quality delivery of service.</p> <p>We will continue to demonstrate value for money and deliver within our budget to make our cost per prisoner place as low as possible and this will be enhanced through the merger operation of the prison and operation to the national core day and benchmark.</p> <p>HMP Humber will focus its energies on the merger whilst maintaining the business as usual delivery of service. Principally this will be the management of delivery to SDRs and other metrics and maintenance of Level 3 on the Prison Rating System.</p> <p>The Activity Strategy Group meets monthly to discuss an effective regime delivery; this is personally chaired by the Governor. The Quality Improvement Group meet to evaluate the quality of delivery working closely with OLASS, this is led by the Senior Management Team.</p>
4. Ensure delivery is matched to population, purpose and NOMS outcomes	<p>HMP Humber will ensure that its delivery matches the needs of its population both in its core delivery offer as well as the development of services over 2014/15 to meet the identified needs. As a resettlement prison central to the overall contract package area and with a wide geographic area to service this is challenging. However our partnership approach, engagement with the community and delivery of core services to support risk reduction and reintegration will be crucial to success.</p> <p>HMP Humber will implement the Regional population reconfiguration plan in line with Through The Gate and any proposed governance as required. We will continue to engage with HMP Hull and HMP Lincoln to support this development and the queuing of appropriate offenders.</p>
5. Ensure that delivery of services is	<p>HMP Humber will ensure relevant individual needs are assessed effectively and that we respond to these. Notably a more personalised approach to our offender journey will highlight this focus on maximising outcomes for individuals. Continued work with community partners (e.g. Humberside Diversity Panel, Mind) will support this. Equally the links into established IDRMT (Inter Department Risk Management Team) and Safeguarding Adults work will support this.</p>

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responsive to individual needs and characteristics to maximise outcomes	HMP Humber will focus energy on identification and assessment and continue to collect high quality data on the profile and needs of its population around protected characteristics; staff will receive training to support them. Information gained will continue to be used to support an individual plan and relevant services will be sequenced for offenders, utilising OASys, reviews will take place as required.
6. Deliver priority national or specialist services	<p>In relation to NOMS' approach to the identification, assessment and management of extremist offenders, HMP Humber will ensure delivery in the key thematic areas of Intelligence Gathering & Management; Offender Management and Public Protection; and Interventions & Resettlement.</p> <p>In relation to the delivery of victim- offender conferences within HMP Humber we will continue to provide a supportive environment for Restorative Justice. This includes the continued funding locally of Sycamore Tree victim awareness work and promotion internally of RJ within the offender management team. Trained facilitators will be supported within existing resources, as we are able to, in the provision of face to face conferences from the investment in training received previously. We will assess and select individuals who are suitable and willing to engage in Restorative Justice, with an aim to deliver two conferences per year, targeted at violence or acquisitive offenders with a clear victim, and where the offender is medium/high risk of reconviction (OGRS 25-74).</p> <p>HMP Humber will continue a HDC strategy which ensures all prisoners eligible for HDC who cannot provide an accommodation address are routinely offered accommodation through BASS. Through close liaison with the Offender Manager we will ensure that releases to BASS are suitable and settled. BASS will be considered as an option when non-BASS HDC placements fail</p> <p>In relation to increasing the amount of commercial and economically beneficial work in HMP Humber undertaken by prisoners we will continue to develop links with potential sources of work as well as One3One. This includes the expansion of existing work, i.e. Woodworking and IT tech, design and print based industry. We will support One3One in the creation of a fire door manufacturing unit and equally the provision of in-house laundry services. The prison will keep its focus on challenging offenders to ensure that they engage with the work provided and we in turn increase the hours worked in industry.</p> <p>HMP Humber will continue it's strategy to use video conferencing and digital as a default whenever possible, both in its internal operation as well as its external OM activity. Head of OM is HMP Humber's lead for the NOMS video action plan and will establish and maintain relationships with the relevant stakeholders.</p>

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Table 4a: Rehabilitation Services

This table should reflect all NOMS Commissioned and NOMS Co-Commissioned services delivered as part of the Core Rehabilitation Offer. It is assumed all the services described below are available to all prisoners with an identified need: therefore targeting information is not applicable to this section. It is understood that these services may change in year as a result of the Through The Gate competition and tendering process. Changes to this table will be managed through existing NoC mechanisms.

Rehabilitation Services in Custody	Name of Service Service Description	Commissioning Arrangements (NOMS Locally, Regionally or Co-Commissioned)
Staff support and encourage prisoners to participate fully in rehabilitation services	<p>We have a clear Offender Journey identified which focuses individual offenders and staff on a staged and progressive journey from screening of need on reception into the prison through to skills/needs development, risk management, a working life inside and then resettlement, release and desistance from crime. This provides the central basis for engagement and participation between prisoners and staff.</p> <p>This offender journey is at the centre of “Our Mission” to Prevent Crime and Support the Community. This “mission” has seven clear strategic objectives that encourage participation.</p> <p>The operation of the offender journey is underpinned by an “active citizenship” model with increased peer led and supported activity. This engenders involvement by doing and results in increased receptiveness from service users.</p> <p>The RSA Transitions work has informed this offender journey and our mission. It has a high profile within the prison which in turn supports the rehabilitative culture we are fostering. All functions have a strategy for achieving our mission and this is communicated to staff to ensure all fully engage and participate.</p> <p>HMP Humber will provide a safe, decent and secure establishment to underpin this work. The offender journey will follow the principles of resource following risk and supervision and assessment of risk will support progression. The use of the IEP scheme will be part of this process and the active citizens driving this work will be managed as enhanced offenders under the IEP scheme. Equally those who are detached from the journey and unwilling to address their risks and needs will be managed under the Basic level of regime.</p> <p>Our staff are our most important and valuable asset. As we bring two cultures together to form a new prison we will establish a positive, rehabilitative culture. HMP Humber will focus on staff engagement and support as a means of enhancing prisoner engagement and support.</p>	Regional
Prisoners are made aware of their responsibilities in engaging with and accessing services	<p>The offender journey for HMP Humber clearly presents a staged progressive journey which rewards and enhances services for those prisoners that engage with services. The aim of the prison is to make good citizens and not just good prisoners. Therefore the principles of active citizenship and participation in the prison, peer led and peer supported activities and a voice in shaping the development of the prison community will underpin this work. These active citizens will in turn be rewarded by not just their personal progress but also the IEP scheme.</p> <p>All staff (including permanent staff, those on fixed term contracts and partner providers) will be made aware of the prison’s mission and of our rehabilitative ethos. This is reflected in SPDRs.</p> <p>The IEP scheme levels and the successful completion of sentence planning objectives will evidence success and impact as will those offenders that successfully progress to the end of the offender journey where they are able to be released into the community or ultimately, once developed more fully, re-engage with Transitions.</p>	

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	Additional encouragement to motivate prisoners to engage with service providers ready for release will be delivered through the FOR programme.	Regional
Prisoners anti social attitudes, thinking and behaviours are addressed by staff through pro social interaction and engagement	<p>A pro-social modelling awareness programme has been developed and will be delivered to staff to increase their pro social interactions in all areas of the establishment. The focus on active citizenship and pro social attitudes will drive this.</p> <p>Our unacceptable behaviour strategy and delivery of a zero tolerance approach to alcohol and drugs will also ensure that staff challenge negative behaviours and role model appropriate standards.</p> <p>The currently separate representative forums and prison council for prisoners will be brought together in year to deliver one prison council as the main body for establishment level engagement and interaction taking a pro social involvement in the prison. A small group of prisoners will be employed as an additional resource to generate engagement and interaction in the merger of the prison.</p>	Local
Prisoners can access appropriate services that enable them to seek suitable employment and/or training for release.	<p>In preparation for the arrival of the new TTG provider HMP Humber will continue within existing resources to engage with and encourage offenders to seek employment for release. This includes those employers working within the prison in direct delivery work, i.e. Summit Media, as well as partner organisations currently working with the prison, i.e. Avocet Trust, Minerva. There is a natural progression route for further employment through these avenues. More work will be done to enhance this through the creation of the RSA Transitions Park. The Transitions Workers are used to signpost employment opportunities and other organisations.</p> <p>Prisoners are given access to employment and benefit workers for assistance regarding future job prospects or for support onto the DWP work programme and in applying for job seekers allowance. This includes the National Careers Service and DWP.</p> <p>The prison has focused it's energies through the offender journey in making a prisoner as work ready as possible, so as to be able to hold down a working life outside. The delivery of OLASS provision in basic skills, hard vocational skills as well as soft work skills underpin the progression into work. The ability to release Category D prisoners into the community allows them to secure employment on ROTL prior to release and to keep this employment after release.</p> <p>Other avenues of support are available through other training providers, i.e. Track-works.</p>	<p>Local</p> <p>National</p> <p>Regional</p> <p>Regional</p>
Prisoners can access services that enable them to manage housing	This is provided through the regional Shelter contract where Shelter staff offer advice and guidance in helping prisoners to deal with housing related debts, maintaining tenancies etc as required on arrival at our establishment. It will also be provided by the Housing advice worker employed by HMPS after the merger.	Regional

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needs created as a result of their custody.		Local
Prisoners can access services that enable them to seek settled and suitable housing for release.	<p>This will be provided through the regional Shelter contract where Shelter staff offer advice and guidance in helping prisoners to achieve housing outcomes on release. Housing support will also be provided by the Housing advice worker directly employed by HMPS as a result of the merger.</p> <p>The service is signposted with contact details of organisations and guidance provided.</p>	<p>Regional</p> <p>Local</p>
Prisoners can access services to enable them to address personal financial management issues created as a result of their custody.	<p>Money matters is a money / finances awareness course aimed to give offenders an increased understanding of money matters that is delivered by volunteers to support prisoners in learning how to deal with their finances. There are facilities for prisoners to open Credit Union accounts prior to release and close working with the Citizen Advice bureau for more complicated financial issues is also available.</p> <p>DWP support is provided by workers in the prison.</p>	<p>Local</p> <p>National</p>
Prisoners can access available services which enable them to address their family welfare and family support needs.	<p>HMP Humber provides a range of services to address family support needs. The core strand of contact with families remains through domestic visits and telephone calls, however, there are additional services:</p> <p>Keeping up with Children (KUC) helps parents/grandparents of primary school children learn about school activity and how to help in their child's learning.</p> <p>Story sacks encourages prisoners to develop their children/grandchildren through books.</p> <p>Story book Dads enables prisoners to produce story CD's that are read, recorded and edited by prisoners to be sent out to their children.</p> <p>Family visits are arranged where prisoners and their families may have extended visits to promote healthy relationships and improves their family ties.</p> <p>Building Stronger Families is a 6 day course run over 6 weeks where prisoners attend with their partner and work through relationship issues, better parenting skills and finance matters to improve their relationships.</p> <p>The Wolds Family Learning team also provide a range of interventions to strengthen the family bond including family meals.</p> <p>Families will also be potentially engaged in the management of complex cases, to support issues around self harm or to support continuing progress in areas such as drug abstinence.</p>	Local
Prisoners have equivalence of access to health services in custody as in the community.	<p>On reception, prisoners current health needs assessment is reviewed, prisoners are subsequently signposted and supported in tackling any additionally identified needs.</p> <p>Prisoners have access to Primary and Secondary health services, including mental health services, commissioned through Health including: Doctor-GP service, Dentist, Nursing care, Optician, Physiotherapy.</p> <p>Health promotion is delivered, with peer support and with engagement from specialist areas such as PE staff.</p>	Regional Co-Commissioned

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	Integration of services as the prison merges will be managed to deliver effective services.	
Prisoners can access treatment, services, advice and support around drug and alcohol needs.	<p>Upon reception, all prisoners have an individual health assessment. Essential immediate clinical needs are met. Stabilisation, detoxification and observation are undertaken as appropriate.</p> <p>A range of providers provide ongoing clinical and psychosocial support is provided based upon the needs of the prisoner.</p> <p>Support is provided by peer led recovery champions as well as NA/AA in continuing abstinence.</p> <p>HMP Humber is engaged with NHS England in order to ensure that prisoner needs are understood and the commissioning strategy is suitable.</p> <p>Prisoners have access to the contact details for services that can support them with their drug and alcohol needs. Post release support is signposted to aid resettlement.</p>	<p>Regional co-commissioned</p> <p>Local</p>
Prisoners who have experienced domestic violence, rape or abuse can access services that offer them advice and support.	Community services are signposted as required.	
Prisoners who have been sex workers can access services that offer them advice and support.	Community services are signposted as required.	

Table 4b: Rehabilitation Services - Additional Services Offer

Using segmentation and local data sources to target resources where they will deliver the greatest outcomes for investment - this table should reflect the case management activity, risk management activity and rehabilitative services and interventions, delivered within the establishment which are **additional** to the core offer

Segment	Total no. of Prisoners within Segment <ul style="list-style-type: none"> Use the segmentation data tool on the NOMS Performance HUB to get the numerical data you need to populate this column 	Strategic approach to meeting the needs of the segment Title and description of rehabilitative services/interventions and case management activities <ul style="list-style-type: none"> Give the title and a brief description of the case management activities offered to offenders in each segment Give a brief description of the range of rehabilitative services and interventions offered to offenders by segment. Include any accredited programmes on offer. Use the guidance on targeting in Commissioning Intention 4a If a service or intervention is available across more than one segment (for example – TSP may be available to both sex offenders and violent offenders) then state in each applicable box, making clear in the next column the number of completions relating to each segment. 	Indicate whether the service or intervention is commissioned or co-commissioned and the number of offenders who will be able to access the intervention or service annually <ul style="list-style-type: none"> For accredited programmes give the number of completions It is not necessary to record volumes for case management activities
NB: All Segmentation data is currently separate on the HUB and to preserve the integrity of the data both Everthorpe (EVCN) and Wolds (WOCN) segmentation data is displayed to inform the Rehabilitation Services assessment for HMP Humber (HMCM)			
All Offenders – where service targeted by need rather than risk		<p>Service identified in 4a – Core Rehabilitation Offer and 8a, 8b, 8c – Activities, available across offender groups as per need and irrespective of risk.</p> <p>Core rehabilitation services will be available to all those subject to a recall, we will also ensure that they have access to appropriate case management to support their ability to make representations to the parole board, irrespective of their OGRS score. We will ensure this group can engage with rehabilitation services as listed in table 4a to enable their earliest and safe re-release.</p> <p>We will target resources to ensure that any offender received into our custody without an OASys will have one completed.</p> <p>All offenders are screened for functional needs on reception and where a need is identified this is offered to the offender at the earliest opportunity, in conjunction with Offender Management.</p> <p>The Head of Reducing Reoffending facilitates a weekly Resettlement meeting and a monthly OLASS Establishment Partnership meeting to discuss all aspects of learning and skills delivery and performance. A quarterly Quality Improvement Group is facilitated. Learning and</p>	

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			Skills work closely with The Manchester College Education Manager. The team reports to the cluster OLASS who in turn sits on the Regional Governance Board.	
Sexual Offenders	EVCN 2 0% WOCN 1 0%		<p>HMP Humber is not a SOTP delivery site nor are sexual offenders accepted within the prisons allocation criteria. The nearest SOTP site is HMP Hull.</p> <p>No interventions are offered and action is taken to appropriately reallocate this segment of offenders.</p>	
Violent offenders	EVCN 245 36% WOCN 178 51%		<p>HMP Humber has a higher than average percentage of violent offenders when compared to the Y&H region, to comparators and the national picture. This is an area for further development and expansion.</p> <p>There is currently no SCP intervention available within the Y&H region. We will therefore prioritise violent offenders for RESOLVE. However, those higher risk offenders who would require SCP with sufficient time to serve will be identified to prepare for potential Self Change Programme (SCP) delivery in 2015/16.</p> <p>Though first priority will be given to the 50+ OGRS violent offenders, we will also include OGRS 25 – 49% violent offenders for TSP.</p> <p>There is currently no Domestic Violence intervention –i.e. Building Better Relationships (BBR) in the Y&H region. There is a material perception that there will be a high proportion of DV offenders in HMP Humber, both due to the high number of violent offenders as well as the identification of DV as an issue in the Humber sub-region. Consequently those with an identified DV issue will be highlighted so that those with sufficient time left to serve can be potentially put into a BBR delivery in 2015/16.</p>	<p>Commissioned 63</p> <p>Commissioned 63</p>
Indeterminate Sentenced Prisoners (ISPs)	EVCN 43 6% WOCN 87 25%		<p>Indeterminate Sentence Prisons (ISPs) will be prioritised for assessment and intervention. Offenders who are approaching earliest release date will be prioritised for access to interventions, although there will be consideration on a case by case basis as this could mean that a determinate prisoner could be released without treatment.</p> <p>HMP Humber manages life sentence prisoners. Risk assessment and management of life sentence prisoners is essential to their safe progression through the prison system.</p>	
Low likelihood of any reconviction OGRS 0-24%	EVCN 54 8% WOCN 45 13%		<p>Interventions have the best impact on reoffending rates when they are targeted at medium or higher risk offenders. Low risk individuals do not need intensive offence-focused interventions; these can increase rather than lower reconviction rates for this group. Therefore we will only offer Low intensity case management, i.e. Offender Supervisors will review sentence plan, offer support to check on progress in engaging with rehabilitation services and will ensure that though wing based personal officers and the OMU team there is pro-social support to encourage continue engagement in the offender journey.</p>	

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		<p>Resettlement services will be provided to support return to employment or accommodation upon release.</p> <p>Access to local PADS (Personal Achievement and Development Scheme) a pro-social, motivation and team work based course accredited by the OCN using military style training and sport to engage offenders and develop the softer skills for the work place and life.</p> <p>Offenders within this OGRS band will have access to the core rehabilitative offer as per table 4a, and Activities in 8a, 8b and 8c. In general, no additional rehabilitation services are offered to offenders in this OGRS band.</p>	48 places
Medium likelihood of any reconviction OGRS 25-49%	<p>EVCN 124 18%</p> <p>WOCN 76 22%</p>	<p>Low intensity case management will be provided, i.e. Offender Supervisors will review sentence plan, offer support to check on progress in engaging with rehabilitation services and will ensure that though wing based personal officers and the OMU team that there is pro-social support to encourage continued engagement in the offender journey and activities.</p> <p>By exception violent offenders with OVP 30%+, or indeterminate sentenced prisoners will be managed with medium intensity case management.</p> <p>Offenders in this risk band will be considered for TSP and Resolve but will not secure a place above someone with a higher OGRS score.</p> <p>Resettlement services will be provided to support return to employment or accommodation upon release.</p> <p>Access to local drug treatment programmes such as the NHS co-commissioned RAPt programmes.</p> <p>Access to local PADS (Personal Achievement and Development Scheme) a pro-social, motivation and team work based course accredited by the OCN using military style training and sport to engage offenders and develop the softer skills for the work place and life.</p>	48 places
High likelihood of any reconviction OGRS 50- 74%	<p>EVCN 315 46%</p> <p>WOCN 149 43%</p>	<p>HMP Humber has a high percentage of this OGRS band in comparison to the region and comparator prisons. This places an added pressure on resources and prioritisation.</p> <p>Medium Intensity case management will be made available to as many offenders in this OGRS band as resources will allow. We will begin by prioritising violent offenders with OVP 30%+, and all indeterminate sentenced offenders for this level of service.</p> <p>Medium intensity case management includes one to one supervision, recognising achievements / reflecting on setbacks and planning for positive change, motivation to maintain or make progress, consolidating learning, observing changes in behaviour or attitudes etc. This is a large group so we will schedule one to one sessions in response to events in each case, with the frequency and length of appointments increasing for those closest to release date, where key work/activity is still required.</p>	

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		<p>Short sentence prisoners and those in the last 12 months of their sentence in this OGRS band who are nearing the end of their sentence, will be prioritised to access rehabilitative services to support their resettlement needs. Contact will be made with public protection agencies, as required, in preparation for release.</p> <p>Non-acquisitive offenders in this OGRS band are offered assessment for and a place on TSP.</p> <p>Acquisitive offenders will not be targeted for interventions other than local substance misuse interventions such as the NHS England co-commissioned RAPt programmes.</p> <p>Violent offenders in this OGRS band will be offered assessment for and a place on RESOLVE.</p> <p>FOR –Focus On Resettlement – is a motivation intervention to encourage engagement with resettlement services and progression when in the community. The FOR programme is open to all offenders in this OGRS band and above but they must be within their last 3 months in custody and be unmotivated to engage with resettlement preparation.</p> <p>If not suitable for FOR this group will still received resettlement services to support return to employment or accommodation upon release.</p>	<p>Commissioned Joint with RESOLVE 126</p> <p>Co-Commissioned</p> <p>Commissioned 54</p>
Very high likelihood of any reconviction OGRS 75-89%	<p>EVCN 167 25%</p> <p>WOCN 71 20%</p>	<p>HMP Humber has a high percentage of this OGRS band in comparison to the region and comparator prisons. This places an added pressure on resources and prioritisation.</p> <p>Highest intensity case management will be made available to as many offenders in this OGRS band as resources will allow. We will begin by prioritising violent offenders with OVP over 60% and indeterminate sentenced offenders approaching tariff or a move to open conditions.</p> <p>Highest intensity case management is as medium intensity but with more frequent / longer supervision sessions (with a clear purpose linked to the aims of the sentence plan), and active advocating for offenders where they may need help in accessing services to reduce re-offending.</p> <p>Non-acquisitive offenders in this OGRS band are offered assessment for and a place on TSP.</p>	

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		<p>Acquisitive offenders will not be targeted for interventions other than local drug interventions such as the NHS England co-commissioned RAPt programmes.</p> <p>Violent offenders in this OGRS band will be offered assessment for and a place on RESOLVE.</p> <p>FOR –Focus On Resettlement – is a motivation intervention to encourage engagement with resettlement services and progression when in the community. The FOR programme is open to all offenders in this OGRS band but they must be within their last 3 months in custody and be unmotivated to engage with resettlement preparation.</p> <p>If not suitable for FOR this group will still received resettlement services to support return to employment or accommodation upon release.</p>	<p>Commissioned Joint TSP/RESOLVE 126</p> <p>Commissioned 54</p>
Extremely high likelihood of any reconviction (prolific) OGRS 90-100%	<p>EVCN 19 3%</p> <p>WOCN 8 2%</p>	<p>Highest Intensity case management – as medium intensity but with frequent / longer supervision sessions (but with a clear purpose linked to the aims of the sentence), including commissioning specialist one to one interventions as required, active advocating for offenders where they may need help in accessing services to reduce re-offending. Where resources allow, we will particularly prioritise the highest OGRS, OVP groups, and indeterminate sentenced offenders approaching a key stage in their sentence. As part of our case management approach for this risk group, offenders are referred to IOM services in the community for post release supervision and support.</p> <p>Short sentence prisoners: those that are nearing the end of their sentence will be prioritised for IOM and to access rehabilitative services that support safe resettlement.</p> <p>There is no evidence that has specifically examined effective approaches with this segment, as this group has multiple needs.</p>	

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Segmentation Comparator data – HMP Humber (Wolds, Everthorpe specific) against Y&H and National Comparators

		Wolds		Area - Yorkshire & Humberside (HMPS)		National		Everthorpe	
Reoffending Risk Level	OGRS 0-24, Low	45	13%	1,334	20%	17,658	25%	54	8%
	OGRS 25-49, Medium	76	22%	1,300	20%	15,374	22%	124	18%
	OGRS 50-74, High	149	43%	2,384	36%	22,449	32%	315	46%
	OGRS 75-89, Very High	71	20%	1,426	21%	12,455	18%	167	25%
	OGRS 90-100, Prolific	8	2%	216	3%	1,930	3%	19	3%
	Total	349	100%	6,660	100%	69,866	100%	679	100%
		Wolds		Area - Yorkshire & Humberside (HMPS)		National		Everthorpe	
Offence Type	Sexual	1	0%	693	10%	9,529	14%	2	0%
	Violent	178	51%	2,163	32%	24,987	36%	245	36%
	Robbery	40	11%	766	12%	7,478	11%	109	16%
	Acquisitive	81	23%	1,750	26%	14,361	21%	193	28%
	Drugs	37	11%	917	14%	10,013	14%	94	14%
	Motoring	4	1%	161	2%	1,372	2%	14	2%
	Other	8	2%	210	3%	2,126	3%	22	3%
	Total	349	100%	6,660	100%	69,866	100%	679	100%
		Wolds		Area - Yorkshire & Humberside (HMPS)		National		Everthorpe	
Sentence Length	< 12 months	39	11%	725	11%	6,651	10%	57	8%
	1-4 years	104	30%	2,152	32%	19,401	28%	242	36%
	4 years+ Determinate	94	27%	2,486	37%	25,662	37%	272	40%
	Indeterminate	87	25%	646	10%	13,050	19%	43	6%

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Table 5: Accredited Programmes provided in the establishment		
Does this establishment deliver NOMs Commissioned accredited programmes?		Yes
Name of accredited programme	Number of agreed starts (expected for 2014-15)	Number of agreed completions (planned total for 2014-15)
Living Skills Programmes		
Thinking Skills Programme (TSP)	70	63
Focus on Resettlement (FOR)	60	54
RESOLVE	70	63
Total	200	180

Table 6: Development Objective

CI Title & No.	Objective: Describe a SMART objective including what you want to achieve how you will measure your success and key milestones	Does this contribute to a regional objective (yes/no)
1. Enhance public protection and ensure a safe, decent environment and rehabilitative culture	<p><u>Rehabilitative Culture</u></p> <p>We will continue to develop our Rehabilitative Culture principally through our partnership with RSA Transitions and our focus on establishing an “offender journey” that is staged and progressive focusing on the steps building up to release and desistance.</p> <ul style="list-style-type: none"> • We will establish “Transitions Workers” in the prison who will be peer leaders/supports of others to encourage progression along the offender journey. These will be established by end Q1. • We will support the further enhancement of the environment by expanding the Prison Council to provide representation for the full prison by end of Q1. • The Offender Journey will be established fully upon physical merger, end of Q4. • We will further support the RSA Transitions project to move from feasibility to delivery in 2014/15. <p><u>Outcomes will be measured by:</u></p> <ul style="list-style-type: none"> • Establishment MQPL and HMIP outcomes. • Monitoring IEP • Numbers of trained Peer Support workers. <p><u>Safe Environment</u></p> <p>We will develop a safer environment in HMP Humber through:</p> <ul style="list-style-type: none"> • Introducing a Zero Tolerance approach to drugs and alcohol within the prison. 	Yes

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	<ul style="list-style-type: none"> • Introducing a dedicated Safer Custody and Complex needs unit to provide support and interventions, including the provision of appropriate safer cells in the right location. • Reopening the Segregation Unit (Wolds) to provide a more appropriate environment for those presenting the highest risk. • Developing a unit focused on offenders with the lowest levels of engagement and highest level of risk outside of segregation that will manage those on the Basic IEP level and those being returned to start their offender journey again. • Reviewing how debt is managed to reduce the potential for indebtedness to result in violence or incidents concerning safety. • Developing a Safeguarding Adults Strategy for HMP Humber. <p><u>Outcomes will be measured by:</u></p> <ul style="list-style-type: none"> • Monitoring of stability returns detailing assaults and incidents. • Establishment HMIP and MQPL outcomes. • Use of IEP. 	
2. Strengthen integration of service delivery between directly funded, co-commissioned providers and wider partners	<p>HMP Humber will strengthen and develop our key partnerships to further deliver co-commissioned services with the aim:</p> <p><u>Health & Social Care</u></p> <ul style="list-style-type: none"> • To further develop the partnership level working between NHS and PH Commissioners in the Hull and Humber sub region. This will underpin the retender of all health and substance misuse services in HMP Humber (and HMP Hull) by end of Q4. • To create a unit for older prisoners to provide a more effective social care setting, by end of Q2. <p><u>Personality Disorder</u></p> <ul style="list-style-type: none"> • To engage with NHS PD commissioners to deliver a national PD service within the Humber Complex needs 	Yes

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unit.

Offenders Families

- The role of Children and Families team will be to engage and work with the families of offenders and strengthen the bonds. This will include work with Local Authorities to promote the inclusion of offenders' families and to help support offenders through their journey.

OLASS

- To develop a pan-Humber curriculum that moves to one delivery model across the prison within OLASS 4 instead of the current separate curriculum. HMP Humber works with local employers to help find job opportunities for offenders, including RSA Transitions, Hull Animal Welfare Trust, Avocet Trust and Welton Water Adventure Centre and are able to provide 14 ROTL opportunities for CAT D offenders.

Transforming Rehabilitation

- To establish partnership relationships with our CPA TTG provider when in place.

Local Authority / Local Public Sector bodies

- To continue to develop the relationship to seek further work and to obtain investment in Transitions and the prison to deliver services for the community.

Integrated Offender Management (IOM)

- Working with Humberside Police and community partners the prison will provide facilities to support the establishment of an IOM Hub within HMP Humber.

Outcomes will be measured by:

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	<ul style="list-style-type: none"> • All partnership relationships will be RAG rated and efforts made to strengthen any identified weaknesses. • Monitoring health and PD partnership through Regional mini system meeting. • MQPL • Level of investment 	
3. Deliver an efficient, quality service	<p><u>Strategy for Service Delivery</u></p> <p>HMP Humber will support the development of a regional strategy for the key segments of our prisoner populations to inform future delivery of an efficient quality service. Specifically for HMP Humber the focus of our work will be for the following segments:</p> <ul style="list-style-type: none"> I. Violent offenders (inc domestic violence); II. Acquisitive offenders; III. Short sentences; IV. Indeterminate sentences (IPP/Lifers); <p>Due to the population of HMP Humber the prison will work with the regional delivery team and commissioners to develop its programme team to be able to take on Domestic Violence (BBR) and/or high level Violence (SCP) interventions in 2015/16.</p> <p><u>Service Management</u></p> <p>HMP Humber will:</p> <ul style="list-style-type: none"> ○ Track case management details to identify gaps in risk assessment, backlogs of OASys assessments, prioritisation of IPP/ISPs and monitoring of risk of serious recidivism (RSR). ○ By November the prison will develop and implement effective quality assurance processes which indicate whether the services, activity and interventions we provide are of an acceptable standard of quality and 	Yes

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	<p>are having the impact they are intended to deliver. Information from these processes will be regularly reviewed by the Senior Management Team.</p> <ul style="list-style-type: none"> o Establish a queuing of offenders within our Contract Package Area (CPA) for engagement with Through The Gate (TTG) provider, as per the Transforming Rehabilitation reforms. This will require the development of a population strategy between HMP Hull, HMP Lincoln and HMP Humber. o Increase the use of video conferencing and use of technology to enhance service delivery and digital working to improve efficiency wherever possible. <p><u>Outcomes will be measured by:</u></p> <ul style="list-style-type: none"> • Contribution to the Regional level workshop for each segmentation group. • OBP service delivery. • Maintenance of level 3 on PRS • Quarterly review of cost per prisoner place. 	
4. Ensure delivery is matched to population, purpose and NOMS outcomes	Included in 4 above	
5. Ensure that delivery of services is responsive to individual needs and characteristics to maximise outcomes	No specific development objectives identified.	
6. Deliver priority national or specialist services	<p><u>Business engagement and income generation.</u></p> <ul style="list-style-type: none"> • We will continue to develop a strategy for business and commercial development to increase regime and 	Yes

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income generation. This will in part be supported by the RSA Transitions project.

Restorative Justice\ Victim Awareness

We will support the continuation of RJ/VA work in HMP Humber through:

- Providing support and access to our facilitators to other staff working in the field of restorative justice and victim awareness, assisting them to hold more conferences.

Extremism

- We will ensure that any recommendations related to the identification, assessment and management of extremist offenders which are identified in year are implemented within reasonable timescales.

HDC/BASS

- We will further develop our HDC strategy which ensures that all prisoners eligible for HDC who cannot provide an accommodation address are offered accommodation through BASS - in accordance with PSI 25/2013 and Annex I of PSO 6700 (Home Detention Curfew).

Outcomes will be measured by:

- Hours worked in Industry metric.
- Quarterly review of income.
- HDC release with BASS support.

Table 7a: Mandatory Service specifications applicable under this Local Annex

The following specifications are mandatory for all establishments.
 For the full list of NOMS Service Specifications, please refer to the Ministry of Justice website: <http://www.justice.gov.uk/about/noms/noms-directory-of-services-and-specifications.htm>

	Service Specification	Implementation detail	Notes
1	Early Days & Discharge – First Night in Custody	Existing service specification which remains in force	
2	Early Days & Discharge – Induction to Custody	Existing service specification which remains in force	
3	Early Days & Discharge – Reception In	Existing service specification which remains in force	
4	Early Days & Discharge – Discharge	Existing service specification which remains in force	
5	Cell and Area Searching	Existing service specification which remains in force	
6	Catering	Existing service specification which remains in force	
7	Visits – Services for Visitors	Existing service specification which remains in force	
8	Visits – Visits Booking	Existing service specification which remains in force	
9	Visits – Conduct Visits	Existing service specification which remains in force	
10	Prisoner Property Services	Existing service specification which remains in force	
11	POSOE – Communication & Control Rooms	Existing service specification which remains in force	
12	POSOE – Gate Services	Existing service specification which remains in force	
13	POSOE – Internal Prisoner Movements	Existing service specification which remains in force	
14	Residential Services	Existing service specification which remains in force	
15	Nights	Existing service specification which remains in force	
16	Prisoner Discipline and Segregation – Prisoner Discipline Procedures	Existing service specification which remains in force	
17	Prisoner Discipline and Segregation – Segregation of Prisoners	Existing service specification which remains in force	

OFFICIAL

18	Immigration, Repatriation and Removal Services	Existing service specification which remains in force	
19	Faith and Pastoral Care for Prisoners	Existing service specification which remains in force	
20	Physical Education	Existing service specification which remains in force	
21	Mandatory Drug Testing	Existing service specification which remains in force	
22	Prisoner Communications Services	Existing service specification which remains in force	
23	Management of Prisoners at Risk of Harm to Self or Others	Existing service specification which remains in force	
24	Security Management	Existing service specification which remains in force	
25	Activity Allocation	Existing service specification which remains in force	
26	External Movements and Appearances	Existing service specification which remains in force	
27	Manage Prisoner Finance	Existing service specification which remains in force	
28	Prisoner Retail	Existing service specification which remains in force	
29	Enablers of national co-commissioned services in prisons	Existing service specification which remains in force	
30	Processing and Resolution of Prisoner Complaints	Existing service specification which remains in force	
31	Manage the Custodial Sentence - Categorisation & Allocation for Custody	Existing service specification which remains in force	
32	Manage the Custodial Sentence - Manage the Sentence Pre & Post Release from Custody	Remains in force until all outputs in new specification (Manage the Custodial and Post Release Periods) go live	

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33	Manage the Custodial & Post Release Periods ⁺	Some provisions go live April/May 2014, others from contract award	Outputs 22, 22a and 23 (relating to the new risk escalation process), output 8 (which covers the resettlement needs screening of prisoners and for remand prisoners was previously an output in the Rehabilitation in Custody Specification) and outputs 53/54 (jurisdiction is transferred in/out) will go live April/May 2014. The remainder of the specification will go live at the date of CRC contract award.
34	Rehabilitation Services - In custody	Go live April/May 2014	
35	Bail Accommodation Services (BASS)	Go live April/May 2014	
36	Prisoner Employment, Training & Skills	Existing service specification which remains in force	

⁺ Note: 'Manage the Custodial & Post Release Periods' will replace 'Manage the custodial sentence - Manage the sentence pre & post release from custody', once new legislation in force and CRC contracts awarded.

Table 7b: Service specifications applicable under this Local Annex			
For the following specifications, indicate which are applicable to the establishment by confirming Yes or No			
37	Specialist Units (HSE)	No	Existing service specification which remains in force
38	Bail Services	No	Go live April/May 2014
39	Deliver Accredited Programmes	Yes	Go live April/May 2014
40	Mother & Baby Unit	No	Existing service specification which remains in force
41	Deliver Victim Offender Conferencing (Restorative Justice)	Yes	Go live April/May 2014

Table 7c: Service Options, above the national minimum		
(which are commissioned under this SLA)		
Service specification	Output(s) commissioned	Service Option Commissioned [YES / NO]
Cell & Area Searching	A risk assessed programme of routine area searching is agreed, documented and completed correctly. HSE only	No
Cell & Area Searching	Assurance is sought through a risk assessed programme of covert testing, Non HSE	Yes
Early Days & Discharge -	One-to-one welfare support is provided within	No

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First Night in Custody	courts/custody suites to address immediate needs of the prisoner.	
Visits - Conduct Visits	There are facilities for children to participate in supervised play whilst visiting a prisoner	Yes
Visits - Services for Visitors	Visitors are able to purchase snacks and hot/cold drinks prior to the visits period.	Yes
Visits - Services for Visitors	Visitors are able to purchase a meal and hot/cold drinks prior to the visits period.	No
Visits - Services for Visitors	Private meetings can be facilitated between visitors and Partner Agencies.	Yes
Visits - Services for Visitors	There are facilities for children to play whilst waiting to visit a prisoner.	Yes
Visits - Services for Visitors	Visitors receive information through a variety of media regarding relevant support services.	Yes
Visits - Services for Visitors	A Family Support Worker is available to support families.	Yes
Faith and Pastoral Care	Prisoners have access to a Resettlement Chaplaincy Scheme.	No
Mandatory Drug Testing	Prisoners found guilty of misuse of Class B and/or Class C drugs or who frequently refuse to comply with MDT testing may be subject to a Frequent Testing Programme.	Yes
Mandatory Drug Testing	Prisoners may be subject to Reception testing.	No
Prisoner Employment, Training & Skills	Prisoners have the opportunity to gain industry recognised and accredited qualifications through employment, training and skills according to risk and need.	Yes
Prisoner Employment, Training & Skills	Qualifications gained are aligned with market needs and within the Qualifications and Credit Framework	Yes
Deliver Accredited Programmes	Competent staff are contributed to the national training provision as agreed by the commissioner. Output wording subject to revision	Yes

Table 7d: Agreed delivery hours for specified services

Service Specification	Output	Agreed hours	Rationale (where hours are agreed above the minimum set within specifications)
Residential Services	Daily time in open air [minimum 30 minutes] (row 21 of the specification)	0.5 hours daily	
Physical Education	Minimum number of PE Hours [per week] (row 1 of the specification) (as calculated using the SBC published spreadsheet product)	2.5 hours weekly	

8. Activity Places (Work and Prison Services)

Table 8a: Agreed Activity Allocation places

Table 8a: CU095a (Hours Worked in Industry) activity places allocation

The content of this table 8a removes the need for an establishment to complete a separate Annual Capacity Forecast (ACF) by documenting the workshop activity details and predicted outputs.

INDUSTRIES (ONE3ONE)										
INDUSTRY SERVICE CODE	WORKSHOP NAME	Maximum number of prisoner places per activity (planned per week total for 2014-15)	TOTAL STAFF NUMBERS	CORE HOURS PER WEEK	Annual Internal Soft Charged Sales Predictions	Annual Internal Hard Charged Sales Predictions	Annual External Sales Predictions	Annual Internal Soft Charged Materials Predictions	Annual Internal Hard Charged Materials Predictions	Annual External Materials Predictions
Industries - Charity	Cycle repairs	15	1	27.33	£0	£0	£0	£0	£0	£0
Industries - Enterprise/Contracts Services	Contract services	50	3	27.33	£0	£0	£100,000	£0	£0	£0
Industries - Printing	DTP	12	1	27.33	£0	£1,000	£1,000	£0	£1,000	£750
Industries - Land Based Activities	Inside Gardens party	30	3	27.33	0	£0	0	0	0	0
Industries - Signs	Large Print / Signs	12	1	27.33	£0	£1,500	£6,000	£0	£1,000	£3,000
Industries - Other Workshop	Tech Suite	22	2	27.33	£0	£3,200	£20,000	£0	£2,800	£2,200
Industries - Other Workshop	Summit Media	22	1	27.33	£0	£0	£15,000	£0	£0	£0
Industries - Woodwork	Woodmill	20	2	27.33	£6,000	£0	£20,000	£4,000	£0	£3,500
Industries - Other Workshop	Craft shop	12	1	27.33	£0	£0	£3,000	£0	£0	£1,500
Industries - Woodwork	Timber	12	1	27.33	£0	£0	£0	£0	£0	£0
Total		207	16	273.30	£6,000	£5,700	£165,000	£4,000	£4,800	£10,950

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Table 8b: Services (not industries)

Table 8b CU095b (Hours Worked in Services) – this should contain services that are measured under this specific metric			
Activity Service Code	Service Description	Maximum number of prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
Kitchen	Kitchen	57	27.33
Orderly Cleaners	Cleaners	60	27.33
Recycling Activity	Waste Management	30	27.33
Works Department	Painting Party	6	27.33
Wing Cleaning	Wing cleaning	110	27.33
Other Occupations	Peer mentors	35	27.33
Sub total		298	163.98

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Table 8c: Other permanent activity places

This will include other permanent weekly activities including OLASS activity places, ROTL places

Table 8c: Other Activities			
This should contain activities that are not in scope of either CU095a (Hours Worked in Industry) or CU095b (Hours Worked in Services) metrics.			
Activity Service Code	Activity Description	Maximum number of FTE prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
Core Education Classes	Functional Skills	80	27.33
Education Induction Assessment	ITES	1	27.33
Education leading to accreditation	Other education activities	110	27.33
PE Leading to QCA Qualifications	PE courses	12	20.75
Skills training leading to Accreditation	Internal working	115	27.33
ROTL	External working	14	27.33
Prison Induction Courses/Interviews	Induction	1	27.33
Other		0	0
Sub total		333	184.73
Table 8 Total		838	

Section 3: Regime Outline

The master record of the establishment's regime is on the NOMS Performance Hub and is subject to appropriate governance and change control. This table will document a "snapshot" of the agreed regime set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the Commissioned Regime Return will be available on the NOMS Performance Hub.

Out of cell session time summary by day

Day	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
Mon	5h 38m	0h 56m	0h 00m	0h 57m	0h 44m	8h 15m
Tue	5h 38m	0h 56m	0h 00m	0h 57m	0h 44m	8h 15m
Wed	5h 38m	0h 56m	0h 00m	0h 57m	0h 44m	8h 15m
Thu	5h 38m	0h 56m	0h 00m	0h 57m	0h 44m	8h 15m
Fri	3h 40m	1h 03m	0h 46m	0h 51m	0h 30m	6h 54m
Sat	1h 29m	4h 51m	0h 00m	0h 57m	0h 00m	7h 18m
Sun	1h 29m	4h 51m	0h 00m	0h 57m	0h 00m	7h 18m

5 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
5-day	5h 14m	0h 57m	0h 09m	0h 56m	0h 41m	7h 59m

7 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
7-day	4h 10m	2h 04m	0h 06m	0h 56m	0h 29m	7h 47m

Section 4: SLA Delivery Requirements and Levels at Commencement Date

The master record of the Delivery Requirements and Levels for this SLA is on the NOMS Performance Hub and is subject to appropriate governance and change control. This template will document a “snapshot” of the SLA Delivery Requirements and Levels set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the SLA Delivery Requirements will be available on the NOMS Performance Hub.

Secure and Decent Custody

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU001	Discharge to Court	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	100.00 %
CU003	Absconds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CU006	CAT A Escapes													0	0	0	0	0	0
CU007	Escapes	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CU016	Mandatory Drug Testing (MDT)	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	9.00 %	
CU031	Control & Restraint (C&R) Training																		
CU060	Tornado Commitment																		17.00
CU074	MQPL BME Score	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50
CU056a	Security Audit - & Corporate Assurance (A&CA)																		3.56
CU057a	Self Harm Audit (A&CA)																		3.00
CU067	HMIP																		3.40
																			2.95

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	Resettlement																		3.00
CU075	HMIP Respect																		2.79
																			3.00
CU077	HMIP Safety																		2.92
																			3.00
CU078	HMIP Purposeful Activity																		2.58
																			3.00
CU076	MQPL Safety																		2.84
																			3.00
CU079	MQPL Decency																		2.81
																			3.00
CU088	Violence Management																		

Offender Management

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU002	Release on Temporary Licence (ROTL)	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	100.00 %
CU043	Generic Parole Process (GPP)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU083	OASys Quality	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU086A	Return of MAPPA Forms	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU089	ViSOR Effectiveness (Prison)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %

Interventions

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU019	Sex Offender Treatment Programme (SOTP) Completions																		942
CU021	Offending Behaviour																		
														180.00	180.00				6,456.00

OFFICIAL

Programme
(OBP)
Completions

Regimes

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU013	Settled Accommodation on Discharge	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	81.00 %	
CU014	Training / Education on Discharge	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	13.00 %	
CU015	Employment on Discharge	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	26.00 %	
CU095a	Hours Worked In Industry																		

General

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CR003	Staff Sickness Absence																		
CU036	Correspondence Response Times																		94.44 %
CU063	Water Consumption																		
CU094	Energy Efficiency (CO2e)																		
CU081	Prison Cost Analysis (PCA)																		