



National Offender
Management Service

**Annex to Yorkshire and
Humberside
Service Level Agreement
for Prison Services Commissioned
by the National Offender
Management Service from the
Public Sector Provider**

Between

**The National Offender Management
Service as Commissioner and**

Her Majesty's Prison Service

for

HMP&YOI Hatfield

Local Establishment Annex 2014-15

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This document is the Local Establishment Annex 2014-15 to the Yorkshire and Humberside Regional SLA 2014-17. The Regional SLA, including this Annex, has been agreed between NOMS commissioners and the Deputy Director of Custody and signed by both parties confirming the agreement.

Section 1: Service Overview

From the **Commencement Date**, **HMPS** will deliver offender services as set out in this **SLA** and applicable **NOMS service specifications**. Additional commissioning arrangements with the YJB will be described within the National YJB SLA.

1. Establishment Details

Table 1: Establishment Details	
Establishment name	HMP & YOI Hatfield
Establishment type	Open resettlement
Specialist function	
Security Category / Categories:	Category D only/ Young Adults suitable for closed conditions or lower
Annual Operating Price	To be agreed

2. Establishment Population

HMPS shall provide the Operational Capacity and Certified Normal Accommodation (CNA) at the **Establishment**, as recorded in the table below. There is a legal requirement for any variations to Operational Capacity or CNA to be approved through the cell certification process set out in PSI 17/2012 Certified Prisoner Accommodation. Where there is a material difference between the commissioned Operational Capacity and CNA recorded in the table below and the certified levels, the **Notice of Change** process must be followed.

Table 2a: Capacity Specification	
Certified Normal Accommodation	266
Operational Capacity	266

Any restrictions in the establishment's allocation criteria must be recorded in the Population Specification in the table below. Material changes to the Population Specification must be agreed between the **Commissioner** and **HMPS** in advance of the change in population, using the **Notice of Change** process.

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Table 2b: Population Allocation Specification	
Gender:	Male prisoners only
Age:	Adults (21 and over) and Young Adults (18-21)
Security Category:	Category D only/ Young Adults suitable for closed conditions or lower
Sentence Status:	Sentenced prisoners
Sentence Length / Type:	No restrictions No restrictions
Offence Type:	Sex Offences by arrangement only
Nationality:	No restrictions

The assumptions of the **Commissioner** regarding the origins of the **Establishment's** population, the estimated numbers comprising each population segment and any specialist function are as recorded in the tables below. Some variance is always to be expected in the Population Assumptions, but where there is a material change between the assumptions recorded in the table below and the actual population held at the **Establishment**, the **Notice of Change** process must be followed.

Table 2c: Population Assumptions – Origin of the Population
<i>HMP & YOI Hatfield is an open prison holding male prisoners aged 18 and over. The population is mainly comprised of longer sentenced determinate prisoners. This establishment mostly holds prisoners sentenced at courts in the Yorkshire & Humber and the East Midlands regions and receives most of its prisoners from the training estate as appropriate to prisoner resettlement needs.</i>

Table 2d: Population Assumptions – Estimated Background of the Population							
OCTOBER 2014							
	Cat A	Cat B	Cat C	Cat D	Male YO	Other	Total
Prisoners on remand, convicted unsentenced, or sentenced uncategorised	0	N/A	N/A	N/A	N/A	N/A	0
Prisoners sentenced to less than 12 months	N/A	N/A	N/A	7	N/A	N/A	7
Determinate prisoners serving 12 months or more but less than 4 years	N/A	N/A	N/A	58	3	N/A	61
Determinate prisoners serving more than 4 years	N/A	N/A	N/A	139	3	N/A	142
Indeterminate prisoners	N/A	N/A	N/A	44	2	N/A	46
Determinate and indeterminate Recallees	N/A	N/A	N/A	10	N/A	N/A	10
Non-criminals	N/A	N/A	N/A	N/A	N/A	N/A	0
Resettlement	N/A	N/A	N/A	N/A	N/A	N/A	0
Discretionary	N/A	N/A	N/A	N/A	N/A	N/A	0
Total	0	0	0	258	8	0	266
Resettlement	Yes	Reset %		All	Reset No.		NA
Specialist Function							

SECTION 2: ESTABLISHMENT DELIVERY

Table 3: Local Response to Commissioning Intentions	
CI Title & No.	Response to Commissioning Intention
<p>1. Enhance public protection and ensure a safe, decent environment and rehabilitative culture</p> <p>1a) Ensuring they are safe:</p>	<p>As a resettlement establishment Hatfield will provide a Safe Decent and rehabilitative culture for prisoners</p> <ul style="list-style-type: none"> • We promote the principle that every contact matters in all aspects of our operating model, custodial and community. • We operate a zero tolerance towards drugs and violence which provides both challenge and support strands. • There were some areas of concern in the most recent MQPL in terms of safety with the comparator group, we will revisit this and carry out an internal survey to identify any specific areas of concern then develop a programme of change to address any identified issues. • We are in the process of major change and de-clustering as benchmarking and F& S begin to impact, this will provide the opportunity to direct appropriate resource to the Safe, Decent and Secure agenda including dedicated resource to support Safer Prisons work. • We have developed a strong link with South Yorkshire police and provide a multi agency approach to risk management. • We work with a range of internal and external partner agencies (Probation/Yorkshire Area Search Team) in maintaining public protection measures thus ensuring safety to victims of crime. • Effective layered offender management and robust risk assessment, including an Inter-Departmental Risk Management Team approach to risk management ensures we provide appropriate public protection • Ensure a minimum of 90% contribution to MAPPA F. • Absconds and TRF's provide the most risk to the public from the open estate we constantly review and audit our internal processes to ensure public safety. • We carry out a Stability Report for the establishment to the Deputy Director of Custody weekly. • The Local Security Strategy (LSS) and contingency plans are subject to regular review. • Dynamic Security is actively encouraged and an important part of public safety in the Open estate, our staff are well versed in this and we continue to encourage staff prisoner relationships to help build an establishment wide intelligence picture.

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1b) Treating them with Decency	<ul style="list-style-type: none">• Project Mercury is now fully implemented and is having a positive impact in the way that intelligence information is being gathered and developed. It is also allowing for the timelier processing of information, and is assisting in the dissemination of information with partner agencies.• We promote the principle that every contact matters in all aspects of our operating model, custodial and community.• The Governor has implemented a prisoners committee to promote engagement, encourage responsibility to allow prisoners to influence how change is delivered within the establishment.• Peer support roles play an integral part in ensuring we deliver a safe decent and secure environment, we have peer support with induction, employability, reading and study and are in the process of developing further prisoner information peer support posts.• Family days are held quarterly to assist prisoners maintain family ties and promote the rehabilitative importance of families• We continue to challenge negative and/or unacceptable behaviour, All staff prisoners and visitors are treat with decency and respect. The most recent MQPL/HMIP identified some weakness in this area compared to comparator groups, we will include this element in a further survey and develop an outcome driven plan, date for survey agreed.
1c Encouraging and promoting a holistic rehabilitative culture	<ul style="list-style-type: none">• We promote the principle that every contact matters in all aspects of our operating model, custodial and community.• The offender journey will provide prisoners with the opportunity to demonstrate their custodial progress, in terms of reduced risk, IEP status and rehabilitative behaviour. Staff will coach and encourage prisoners to change and develop to enhance successful reintegration.• The Governor has implemented a prisoners committee to promote engagement, encourage responsibility to allow prisoners to influence how change is delivered in the establishment.• We continue to use MPQL/HMIP as one of our key indicators in developing prisoner outcomes.• As an open establishment our focus is very much on resettlement and rehabilitation, this includes Stage 1 and Stage 2 ROTL placements whilst maintaining public confidence and public protection.• We have a designated manager leading on safer custody and violence reduction in the prison ensuring we provide prisoners with a safe environment.• Family days are held quarterly to assist prisoners maintain family ties and promote the rehabilitative importance of families

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1d – g Risk Assessment, Risk Management and Security	HMP & YOI Hatfield will comply with the instructions set out in the National Security Framework and the Public Protection Manual and will provide assurance that Local Security and Public Protection Strategies will be kept up to date in line with current policy.
2a) Effective co-ordination and integration of services)	<p>2: Strengthen integration of service delivery between directly funded, co-commissioned providers and wider partners</p> <ul style="list-style-type: none"> • We continue to work with and build on the wide range of partnerships we have been able to develop as part of the open estate • We form part of the Open Prisons Forum, set up to strategically develop the management of Category d Offenders in Open conditions. • Our commissioned providers form part of our core delivery team and as well as having effective SLA'S wherever possible we include them in internal management meetings, briefings and establishment change and the Governor has a programme of meetings with the co-commissioned service providers (NPCT, TMC). • We are currently developing an integrated business plan that will require the involvement of partner agencies so that we can deliver a seamless offender journey. 2014 Business planning meeting planned for the 19th of Feb this will be the starting point for shared delivery for the coming financial year. • The TR programme means we are part of CPA 8. We will look to provide appropriate information to bidders during the set up period and will work with the successful CRC in 2014/15 to introduce integrated TTG services to Hatfield. • We have been able to establish an excellent working relationship with senior managers responsible for commissioned services, effective communication and pre-planned meetings as well as a clear contract of delivery are effective tools in ensuring this delivery. • Formal meetings are held with other external agencies, Police, Fire, Ambulance, Health, and Probation. Service Level Agreements are in place and reviewed regularly
2b) Facilitate the work of DWP in prisons	<ul style="list-style-type: none"> • As an open establishment prisoners are able to access DWP services in the community, we facilitate Resettlement Day Release where required. • JC+ provides a service at Hatfield and will provide access to Work Programme for eligible prisoners. • The establishment understands that the resources needed by DWP are likely to increase as Universal Credit is rolled out. The need for additional accommodation, telephony and broadband is being planned for as part of the move to resettlement prisons • Access is available through application internally using offender supervisors and dedicated resettlement team

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<p>2c) Work together with NHS England</p>	<p>who will assist individuals on request</p> <ul style="list-style-type: none"> • We have employment services in the establishment they can also offer some signposting and advice, they operate alongside the internal resettlement team. • We have facilities for formal or informal interviews where requested and would welcome any additional resource should it be made available. • We have developed our community provision for prisoners so that they can access service providers relevant to their own personal needs, finance/banking alcohol, counselling, drug treatment, DWP, housing and job centre.
<p>2d) Work together with local authorities. care and support needs</p>	<ul style="list-style-type: none"> • We have a comprehensive programme of delivery with Nottingham Foundation Trust. • This programme is informed by an up to date Health Needs Assessment taking account of the reconfiguration of the custodial estate including the adoption of Hatfield as a Resettlement Prison. • These arrangements support sustainable recovery from addiction to drugs and alcohol and improved mental health including dual diagnosis
<p>2e) Work together with local authorities, offenders' families</p>	<ul style="list-style-type: none"> • Providers are invited to attend performance meetings as required and play an active part in responding to HMCIP, MPQL, audits and complaints as required. • Our community partners including charitable, third sector and businesses providers help us deliver an effective prisoner journey from custody to community. • The Head of Reducing Reoffending holds bi-monthly meetings with key partners. • Resettlement staff and managers make regular visits to external providers and work placements • We were awarded the Investors in Excellence in 2012 and continue to develop this culture. • We have developed our community provision for prisoners so that they can access service providers relevant to their own personal needs, finance/banking alcohol, counselling, drug treatment, DWP, housing and job centre.
	<ul style="list-style-type: none"> • We support other local community charities, providing prisoners with the reparation opportunities, including ground works, working with special needs and environmental services. This includes supporting victim's services through use of the Prisoners Earnings Act. • We will review our work with Local Authorities in relation to the Troubled Families agenda. • External providers include Shelter, National Career services, DARS, Library Services. • All staff working at Hatfield are considered an integral part of the Hatfield community.

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<p>2g) Align with OLASS</p>	<ul style="list-style-type: none"> • We have and continue to develop good external education providers providing a range of qualifications for prisoners on RDR. • The OLASS cluster manager is an integral part of the Senior Management Team and she provides advice and support on external and internal training to ensure there is opportunity, continuity and proportionality that allows prisoner progression. • The benchmarking process will provide appropriate resource to support proactive management of OLASS.
<p>2h) prepare and enable access to employment</p>	<ul style="list-style-type: none"> • We have appointed a Resettlement Peer Support worker with access to the internet who is actively engaging with potential employers and potential employees under the Resettlement team. • We are supported by the National Careers Service which we are hoping to expand as the population increases • As part of benchmarking employability assessment has taken place and a meeting has been scheduled with our internal industries team to ensure employment/training opportunities are equitable to opportunities in the community. • We are in the process of appointing an industries business development manager and a education training and employment manager to further enhance opportunity
<p>3a) Efficient</p> <p>3b) Quality assurance</p>	<p>3. Deliver an efficient, quality service:</p> <ul style="list-style-type: none"> • Using the Investors in Excellence (IiE) standard as a way of ensuring that our processes are thorough, and focus on continuous improvement. • Implementation of benchmarking, F & S and new ways of working • Seek to maximise the use of OM video conferencing technology to provide best value for money. • Continue to ensure that it has the right services and interventions in the right place and at the right time. • We will continue to demonstrate value for money and deliver within our budget. <ul style="list-style-type: none"> • We manage our Service Delivery through monthly performance meetings • Quality assurance forms part of the SMT commitments, along with Risk Management meetings, and these contribute to the Governance & Organisational Audits process. • Our intention is to provide a quality service for prisoners we are currently developing our internal quality assurance processes as part of the benchmarking process we will have a business manager appointed. Part of

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	their role will be quality assurance this resource is expected to be in place by April.
4a)	<p>Ensure delivery is matched to population, purpose and NOMS outcomes</p> <ul style="list-style-type: none"> • Valuing inclusiveness through engaging staff and prisoner input in meetings, surveys and open forums. • Ensuring efficient use of resources to maximise delivery through adherence to specifications and benchmarks. • Our focus remains on resettlement and rehabilitation. We will continue to develop these services to ensure the prisoner has the best opportunities to resettle and reduce their likelihood of re-offending. • Ensuring we meet all the required needs of our prisoner population, including resettlement pathways, cultural, diversity and disability needs. • Services and risk management are targeted to support public protection. • Ensuring we prioritise prisoners' needs and sentence plan based on risk utilising the core risk management Oasys tool. There has been a significant rise in the number of ISP/LSP's and high risk by applying the resource follow s risk strategy.
5) Ensure that delivery of services is responsive to individual needs and characteristics to maximise outcomes	<p>Hatfield recognises the importance of individual needs and characteristics and the importance of having the appropriate support frameworks in place to manage them:</p> <ul style="list-style-type: none"> • Meet and Greet Peer support • Sentence planning • ROTL Assessments • Enhanced risk management for ISP prisoners • Offender supervisors are pivotal in ensuring we recognise prisoner need and are able to plan and deliver the relevant service provision in conjunction with the OM • Other key workers and partners are as important in ensuring appropriate delivery including HCC/CARAT's • Oasys reviews and management • Use the care maps within ACCT documents to ensure that care packages are individual and responsive • Safer prisons, equality, diversity, disability and Faith services are all provided and are central to individual delivery • Resettlement services are easily accessible and provide a wide range of opportunity for all • We have made reasonable adjustments in relation to accommodation, personal washing facilities, DDA ramps, and continues to work in partnership with key stakeholders to ensure that service user needs are identified and met. • All offender supervisors have regular meetings with prisoners on their case load as well as ad hoc meetings as

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	<p>required. All issues around individual needs are discussed and prisoners are signposted to relevant support services.</p> <ul style="list-style-type: none"> • Additional Offender Supervisor work is undertaken during the parole process to support prisoners and prepare them for the process.
<p>6 a: Engage with existing local structures and ensure that training and awareness is embedded among key staff groups, in order to deliver on the identification, assessment and management of extremist offenders.</p> <p>6 b: Deliver victim-offender conferences (Restorative Justice) where capacity exists and develop partnerships and a supportive environment to enable delivery where in-house capacity does not exist</p> <p>6 c: Ensure the efficient use of prison places through development and implementation of local bail strategies and use of HDC for appropriate offenders, including making full use of Bail Accommodation and Support Service.</p>	<ul style="list-style-type: none"> • In relation to NOMS' approach to the identification, assessment and management of extremist offenders, HMP Hatfield will ensure delivery in the key thematic areas of Intelligence Gathering & Management; Offender Management and Public Protection; and Interventions & Resettlement <p>Hatfield has no internal resource to support Restorative Justice work.</p> <ul style="list-style-type: none"> • Where Restorative Justice intervention is identified as necessary through OS case management, consideration will be given to engaging with Remedi – South Yorkshire Victim Offender Mediation Service (Restorative Justice) • This is a needs led intervention and volumes are not predictable. <ul style="list-style-type: none"> • All residents eligible for HDC are considered on an individual basis. It is presumed that those eligible will be suitable and HDC is only refused where there are exceptional circumstances. For the last 3 months all those eligible for HDC have been granted HDC. PSI30/2012 – LASPO has been implemented fully. • OM Video Conferencing is in place and utilised at Hatfield. • We will continue to deliver an HDC strategy which ensures that all prisoners eligible for HDC who cannot provide an accommodation address must be offered accommodation through BASS - in accordance with PSI 25/2013 and Annex I of PSO 6700 (Home Detention Curfew). • BASS support-only will be considered for those with their own accommodation who could be released with additional support. We will also ensure that BASS is considered as an option when non-BASS HDC placements fail. • The HDC strategy will stress the importance of liaison with the license supervisor (offender manager) and ensure that releases to BASS are credited as 'suitable and settled' for the purpose of delivery levels HDC referrals to BASS will be delivered from within existing resources.

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<p>6 d: Increase the amount of commercial and economically beneficial work in prisons undertaken by prisoners.</p> <p>6 e: Support the delivery of efficiencies across the criminal justice system by increasing the use of prison video links.</p>	<p>Please see development objective in table 6.</p> <ul style="list-style-type: none">• We have two OM video conferencing suites in use at HMP Hatfield utilised for Parole Boards, case management and MAPPA.
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Table 4a: Rehabilitation Services

This table should reflect all NOMS Commissioned and NOMS Co-Commissioned services delivered as part of the Core Rehabilitation Offer. It is assumed all the services described below are available to all prisoners with an identified need: therefore targeting information is not applicable to this section. It is understood that these services may change in year as a result of the Through The Gate competition and tendering process. Changes to this table will be managed through existing NoC mechanisms.

Rehabilitation Services in Custody	Name of Service Service Description	Commissioning Arrangements (NOMS Locally, Regionally or Co-Commissioned)
Staff support and encourage prisoners to participate fully in rehabilitation services	<ul style="list-style-type: none"> ○ Following an analysis of segmentation data and to ensure that our resources follows risk we have identified the following – ○ 37% of our offenders are violent offenders we will ensured enhanced risk assessments take place taking into account multi agency contribution. ○ All offenders attend an induction programme where we provide information relating to the establishment. We identify any areas of concerns and an offender supervisor is allocated to each individual. ○ From induction offenders will have the opportunity to demonstrate their custodial progress, in terms of reducing their risk, and rehabilitative behaviour, managed through Release on Temporary Licence Risk Assessments. ○ The establishment provides all offenders with a safe, decent and secure environment. ○ The establishment operates a zero tolerance towards drug, alcohol and violence. ○ The open estate benchmark model creates extra resources and reduces caseloads for Offender Supervisors which will allow us to improve service user delivery. <p>The National ROTL review is currently underway and is likely to be completed prior to the commencement of the SLA, this may increase resource/service.</p>	LOCAL
Prisoners are made aware of their responsibilities in engaging with and accessing services	<ul style="list-style-type: none"> ○ Regular recorded contact with Offender Supervisors to ensure adherence with the sentence plan. ○ All establishment staff will encourage positive attitude and behaviours, challenging any inappropriate at ○ Attitude and behaviours in all types of interactions with prisoners by use of IEP. ○ Inter Departmental Risk Management Team meetings provide quality information sharing between all departments and our partners when making key decisions about risk and progression. <p>Up to date Oasys will identify risks and help set for individual offenders.</p>	LOCAL

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Prisoners anti social attitudes, thinking and behaviours are addressed by staff through pro social interaction and engagement	<ul style="list-style-type: none"> Establishment staff address anti social attitudes and behaviour by using the IEP Scheme. Offender Consultative Meetings, Lifer Consultative Meetings and Equality Meetings are held in the establishment on a monthly basis. <p>Offender Supervisors work closely with the prisoners in addressing anti social attitudes, thinking and behaviours including referrals to Offending Behaviour programmes.</p>	LOCAL
Prisoners can access appropriate services that enable them to seek suitable employment and/or training for release.	<ul style="list-style-type: none"> We will liaise with one3one solutions providers to enable offenders access to employment within the Establishment leading to employment upon release. Current OLASS provision is commissioned to develop employment opportunities within the offender's local area. The establishment has a pro active resettlement department offering career and training opportunities at both Stage 1 (Community Work) and Stage 2 (Paid Employment) Release on Temporary Licence. Prior to placement of offenders, the individuals criminogenic needs are taken into account and assessed for appropriateness. National Careers Service is based in the establishments Resettlement Unit to provide offenders with advice and guidance towards employment and training. The resettlement team have appointed a peer support worker with access to the internet that is actively engaging with potential employers and potential employees. Resettlement Day Release ROTL and Resettlement Overnight Release ROTL allow offenders to attend job fairs and college open days, within their local communities. A range of leisure industry qualifications are offered by PE staff, providing offenders with opportunities within this industry. Supervised access to the Internet, via the establishments Learning Centre to research employment and training is available. All offenders have supervised access to Virtual Campus within the Resettlement Unit. Manchester College provide offenders with national qualifications in a variety of different subjects. Job Centre Plus attends the establishment one day a week and is located in the Resettlement Unit, allowing offenders to obtain advice and guidance. 	LOCAL NOMS LOCAL LOCAL LOCAL LOCAL NOMS NOMS NOMS

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Prisoners can access services that enable them to manage housing needs created as a result of their custody.	<ul style="list-style-type: none"> Supervised access to the Internet via the establishments Learning Centre to research housing needs. Shelter is located in the Resettlement Unit, allowing offenders to obtain advice and guidance. Resettlement Day Release ROTL and Resettlement Overnight Release ROTL allow offenders to attend any appointments in the community with regards to housing needs. <p>Community Benefit and Financial Debt Advice is available on ROTL.</p>	<p>NOMS</p> <p>REGIONAL</p> <p>LOCAL</p>
Prisoners can access services that enable them to seek settled and suitable housing for release.	<ul style="list-style-type: none"> Supervised access to the Internet via the establishments Learning Centre to research housing needs is available. Shelter is located in the Resettlement Unit, allowing offenders to obtain advice and guidance. Resettlement Overnight Release ROTL allows offenders to settle into suitable housing prior to release. Offender Supervisors liaise with Offenders prior to release to ensure they have suitable housing for release in conjunction with their Offender Manager. 	<p>LOCAL</p> <p>REGIONAL</p> <p>LOCAL</p> <p>LOCAL</p>
Prisoners can access services to enable them to address personal financial management issues created as a result of their custody.	<ul style="list-style-type: none"> Supervised access to the Internet via the establishments Learning Centre to research financial services is available. Resettlement Day Release ROTL and Resettlement Overnight Release ROTL allow offenders to attend appointments in relation to financial management. Offender Supervisors are available to offer support to offenders with financial management issues. The establishment promotes the National Debt line which is available to offenders and at no cost. 	<p>LOCAL</p> <p>LOCAL</p> <p>LOCAL</p> <p>NOMS</p>
Prisoners can access available services which enable them to address their family welfare and family support needs.	<ul style="list-style-type: none"> Resettlement Day Release ROTL and Resettlement Overnight Release ROTL allow offenders to address family welfare and support. Themed Family Days within the establishment are organised throughout the year. Establishment visits facility allows offenders time with their families. <p>The Resettlement Unit working with local driving schools allows offenders through Resettlement Day Release to attend driving lessons.</p>	<p>L</p> <p>L</p> <p>L</p> <p>L</p>

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Prisoners have equivalence of access to health services in custody as in the community.	<ul style="list-style-type: none"> Nottingham Primary Care Trust is the establishment's provider for Healthcare and ensures offenders have equivalence access to health services in custody as in the community. All offenders receive a Healthcare screening upon reception to identify any medical issues which need to be addressed. Healthcare provides a range of clinics addressing different medical issues. <p>ROTL processes allow offenders to attend arranged appointments in the community.</p>	CC CC CC L
Prisoners can access treatment, services, advice and support around drug and alcohol needs.	<ul style="list-style-type: none"> Substance Misuse Service Worker is available within the establishment and operates an open door policy for offenders to access support and advice. Also obtain referrals from the reception screening. All offenders now have supervised access to the Internet via the establishments Learning Centre to research drug and alcohol support services. Offender Managers are available to provide support and advice on services that are available. <p>Healthcare Services provide IDTS service & Mental Health support via In-reach Service</p>	CC L L CC
Prisoners who have experienced domestic violence, rape or abuse can access services that offer them advice and support.	<ul style="list-style-type: none"> Offender Managers are available to provide support and advice on services that are available. <p>Access to Internet Services to access clinics.</p>	L L
Prisoners who have been sex workers can access services that offer them advice and support.	<ul style="list-style-type: none"> Nothing available within the establishment, however ROTL process would allow Offender Supervisors to make referral into community services where appropriate via the Offender Manager. 	

Table 4b: Rehabilitation Services - Additional Services Offer

Using segmentation and local data sources to target resources where they will deliver the greatest outcomes for investment - this table should reflect the case management activity, risk management activity and rehabilitative services and interventions, delivered within the establishment which are **additional** to the core offer

Segment	Total no. of Prisoners within Segment <ul style="list-style-type: none"> Use the segmentation data tool on the NOMS Performance HUB to get the numerical data you need to populate this column 	Strategic approach to meeting the needs of the segment Title and description of rehabilitative services/interventions and case management activities <ul style="list-style-type: none"> Give the title and a brief description of the case management activities offered to offenders in each segment Give a brief description of the range of rehabilitative services and interventions offered to offenders by segment. Include any accredited programmes on offer. Use the guidance on targeting in Commissioning Intention 4a If a service or intervention is available across more than one segment (for example – TSP may be available to both sex offenders and violent offenders) then state in each applicable box, making clear in the next column the number of completions relating to each segment. 	Indicate whether the service or intervention is commissioned or co-commissioned and the number of offenders who will be able to access the intervention or service annually <ul style="list-style-type: none"> For accredited programmes give the number of completions It is not necessary to record volumes for case management activities
All Offenders – where service targeted by need rather than risk		AA/ DRASACS – Doncaster Rape & Sexual Abuse Counselling Service/ Doncaster Alcoholic Service	
Sexual Offenders	0	No interventions are offered at present as our criteria currently does not facilitate Sex Offenders.	
Violent offenders	37% 95	Below are interventions that are available to offenders at HMP YO1 Hatfield through Release on Temporary Licence, within the community. Thinking Skills Programme RESOLVE – Emotional Management (previously known as Calm) Building Better Relationships – Offenders with Domestic Violence Issues are referred to this programme.	Non commissioned needs led

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		Remedi – South Yorkshire Victim Offender Mediation Service (Restorative Justice)	
Indeterminate Sentenced Prisoners (ISPs)	23% 59	<p>Below are interventions that are available to offenders at HMP YOI Hatfield through Release on Temporary Licence, within the community.</p> <p>Thinking Skills Programme</p> <p>RESOLVE – Emotional Management (previously known as Calm)</p> <p>Building Better Relationships – Offenders with Domestic Violence Issues are referred to this programme.</p> <p>Remedi – South Yorkshire Victim Offender Mediation Service (Restorative Justice)</p>	Non commissioned needs led
Low likelihood of any reconviction OGRS 0-24%	35% 90	<p>Facilitate ROTL to take place to integrate them back into the community</p> <p>Offender Supervisor initial contact identifies needs and provides further structured intervention.</p>	Non commissioned needs led
Medium likelihood of any reconviction OGRS 25-49%	33% 84	<p>Facilitate ROTL to take place to integrate them back into the community</p> <p>Offender Supervisor initial contact identifies needs and provides further structured intervention.</p>	Non commissioned needs led
High likelihood of any reconviction OGRS 50- 74%	28% 71	<p>Release on Temporary Licence, within the community.</p> <p>IDRMT – Explores and identifies specific risks in relation to offenders and appropriate actions are identified and acted upon.</p> <p>Offender Supervisor – Initial contact once per week for 6 weeks then needs are identified and acted upon accordingly. One to one work is done with the offender if required around addressing his offending behaviour.</p>	Non commissioned needs led

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		<p>Thinking Skills Programme</p> <p>RESOLVE – Emotional Management (previously known as Calm)</p> <p>Building Better Relationships – Offenders with Domestic Violence Issues are referred to this programme.</p> <p>Remedi – South Yorkshire Victim Offender Mediation Service (Restorative Justice)</p> <p>These offenders are managed by the probation service</p>	
Very high likelihood of any reconviction OGRS 75-89%	4% 11	<p>Below are interventions that are available to offenders at HMP YOI Hatfield through Release on Temporary Licence, within the community.</p> <p>IDRMT – Explores and identifies specific risks in relation to offenders and appropriate actions are identified and acted upon.</p> <p>Offender Supervisor – Initial contact once per week for 6 weeks then needs are identified and acted upon accordingly. One to one work is done with the offender if required around addressing his offending behaviour.</p> <p>Thinking Skills Programme</p> <p>RESOLVE – Emotional Management (previously known as Calm)</p> <p>Building Better Relationships – Offenders with Domestic Violence Issues are referred to this programme.</p> <p>These offenders are managed by the probation service and interventions are identified and resourced by them accordingly.</p>	Non commissioned needs led
Extremely high likelihood of any	0	<p>Below are interventions that are available to offenders at HMP YOI Hatfield through Release on Temporary Licence, within the community.</p>	Non commissioned needs led

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reconviction (prolific) OGRS 90-100%		<p>IDRMT – Explores and identifies specific risks in relation to offenders and appropriate actions are identified and acted upon.</p> <p>Offender Supervisor – Initial contact once per week for 6 weeks then needs are identified and acted upon accordingly. One to one work is done with the offender if required around addressing his offending behaviour.</p> <p>Thinking Skills Programme</p> <p>RESOLVE – Emotional Management (previously known as Calm)</p> <p>Building Better Relationships – Offenders with Domestic Violence Issues are referred to this programme.</p> <p>These offenders are managed by the probation service and interventions are identified and resourced by them accordingly.</p>	
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Table 5: Accredited Programmes provided in the establishment	
Does this establishment deliver NOMs Commissioned accredited programmes?	No

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Table 6: Development Objective		
CI Title & No.	Objective: Describe a SMART objective including what you want to achieve how you will measure your success and key milestones	Does this contribute to a regional objective (yes/no)
4(b) Ensure the use of custodial capacity delivers the most cost effective configuration of places and meets the MOJ's strategic requirements and the needs of co-commissioning and delivery partners whilst reducing cost.	<ul style="list-style-type: none"> • Work with the Commissioner and Estate Reconfiguration team to appropriately commission/specify/resource the 124 place Hatfield Lakes (formerly IRC) site with an as yet undetermined population. Target date for re-opening Sept '14 – April '15 dependant on commissioning requirements. Must meet the mandatory service specifications and BDG Benchmark expectations and return a positive HMIP inspection report. • Responsible Manager – MTT Project Lead • Milestone – Identified resources and specification by Sept 2014 • Completion target Apr 2015 • Success Measure – HMIP Level 3 across all measures. 	Yes (no3)
6(d) Increase the amount of commercial and economically beneficial work in prisons undertaken by prisoners.	<ul style="list-style-type: none"> • Develop 2x contract services workshops to employ up to 60 FTE. Hours of operation 37.5hrs/week. • Responsible Manager – Head of Reducing Re-Offending • Key milestones will include - refurbishment of existing workshops by Dec 2014 • Recruitment of instructors Sept 2014 • Specification of work and contract development – Apr 2015. • Success measure – Work contract in place and workshop open and productive. 	Yes (no6)
2(g) Align with OLASS 4 providers in prison. Support initiatives to make prisons places of work and strengthen the focus on employability. Enhance access to mainstream learning and employment services for offenders on return to the community.	<ul style="list-style-type: none"> • Develop a business plan to transform the existing Estates complex into a Training and Light Industry Work area to employ up to 38 FTE. Hours of operation 28.25 hrs/week. • Business Plan to be drafted and costed for submission to SMT by Oct 2014. • Key elements will include the specification of training opportunities, the refurbishment/alteration of the current site and the redistribution of appropriate OLASS funds to provide training support. • Milestones – Submission of draft plan Oct 2014. Identification of transitional costs and running costs Oct 2014. • Development of partners for scheme Apr 2015 • Success Measure – A resourced project plan in place by Apr 2015 	Yes (no2)
6(d) Increase the amount of commercial and economically beneficial	<ul style="list-style-type: none"> • Develop a Business Case to include a viability study for a commercial Garden Shop and Catering outlet facility to provide up to 6 FTE at 37.5hrs/week at Hatfield main site. • Responsible manager- Head of Reducing Re-offending 	Yes (no6)

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work in prisons undertaken by prisoners.	<ul style="list-style-type: none"> • Milestones – identification of site and appropriate planning consents submitted by Dec 2014 • Development of internal supply stock through Farms and Gardens by Dec 2014 • Success measure – A resourced project plan in place by Apr 2015 	
1(a) There is a sense of purpose in relation to rehabilitation, desistance, and progression through a sentence that is shared by all who work with offenders.	<ul style="list-style-type: none"> • Develop the use of Peer workers, including PID, Healthcare and Diversity Champions within Hatfield to increase individual self esteem, augment staff led services and support the ethos of desistance in individuals • Responsible Manager – Head of Residence • Milestones – PID workers trained by Oct 2014. PID stations in place by Dec 2014. • Success Measure – fully operational PID support in place by Dec 2014 	Yes (no1)
2 (d) Work together with local authorities to support adult offenders and defendants with care and support needs	<p>Subject to its' passage through Parliament, the Care Bill will reform the social care system in England from April 2015. By the end of March 2015 we will have undertaken joint work between the prison regime, healthcare and social care services so that:</p> <ul style="list-style-type: none"> • The level of social care services provided in each prison reflects the evidenced needs of the prison population; evidence of how needs are met is identified by the Governor, HMIP/IMB, commissioners or other stakeholders. • As a minimum, every prison has arrangements for suitably qualified staff to assess prisoners social care needs. • As a minimum, arrangements are in place to ensure the provision of urgent personal care services to individuals with a high level of need, such as the need for assistance with feeding or toileting. • Prisons whose population has been identified as having a high level of social care need have regular arrangements for social care services in place. 	
2 (e) Work together with local authorities to promote inclusion of, and maximise benefits to offenders' families	<p>Using guidance provided as part of the Commissioning Round develop a co-commissioning relationship with Local Authorities and other partners which seeks to deliver the following activities:</p> <ul style="list-style-type: none"> • Identified named LA and Prison contacts; • Agree a shared delivery plan including sharing aggregate and individual data to identify families meeting the Troubled Families programme criteria; • Explore current work and new opportunities to strengthen or extend proven interventions and services. 	
3 (a) Target resources on evidence informed interventions and services	<p>By November 2014 the prison will review <u>the type</u> of strategies it employs, and the services and interventions it offers to ensure that the approaches being used are ones which are effective with the type of offenders that receive them, and that <u>the factors</u> being targeted for change are related to desistance, reduced reoffending and public protection, or a reduction in harmful institutional behaviour.</p>	

Table 7a: Mandatory Service specifications applicable under this Local Annex			
<p>The following specifications are mandatory for all establishments. For the full list of NOMS Service Specifications, please refer to the Ministry of Justice website:</p> <p>http://www.justice.gov.uk/about/noms/noms-directory-of-services-and-specifications.htm</p>			
	Service Specification	Implementation detail	Notes
1	Early Days & Discharge – First Night in Custody	Existing service specification which remains in force	
2	Early Days & Discharge – Induction to Custody	Existing service specification which remains in force	
3	Early Days & Discharge – Reception In	Existing service specification which remains in force	
4	Early Days & Discharge – Discharge	Existing service specification which remains in force	
5	Cell and Area Searching	Existing service specification which remains in force	
6	Catering	Existing service specification which remains in force	
7	Visits – Services for Visitors	Existing service specification which remains in force	
8	Visits – Visits Booking	Existing service specification which remains in force	
9	Visits – Conduct Visits	Existing service specification which remains in force	
10	Prisoner Property Services	Existing service specification which remains in force	
11	POSOE – Communication & Control Rooms	Existing service specification which remains in force	
12	POSOE – Gate Services	Existing service specification which remains in force	
13	POSOE – Internal Prisoner Movements	Existing service specification which remains in force	
14	Residential Services	Existing service specification which remains in force	
15	Nights	Existing service specification which remains in force	
16	Prisoner Discipline and Segregation – Prisoner Discipline Procedures	Existing service specification which remains in force	
17	Prisoner Discipline and Segregation – Segregation of Prisoners	Existing service specification which remains in force	

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18	Immigration, Repatriation and Removal Services	Existing service specification which remains in force	
19	Faith and Pastoral Care for Prisoners	Existing service specification which remains in force	
20	Physical Education	Existing service specification which remains in force	
21	Mandatory Drug Testing	Existing service specification which remains in force	
22	Prisoner Communications Services	Existing service specification which remains in force	
23	Management of Prisoners at Risk of Harm to Self or Others	Existing service specification which remains in force	
24	Security Management	Existing service specification which remains in force	
25	Activity Allocation	Existing service specification which remains in force	
26	External Movements and Appearances	Existing service specification which remains in force	
27	Manage Prisoner Finance	Existing service specification which remains in force	
28	Prisoner Retail	Existing service specification which remains in force	
29	Enablers of national co-commissioned services in prisons	Existing service specification which remains in force	
30	Processing and Resolution of Prisoner Complaints	Existing service specification which remains in force	
31	Manage the Custodial Sentence - Categorisation & Allocation for Custody	Existing service specification which remains in force	
32	Manage the Custodial Sentence - Manage the Sentence Pre & Post Release from Custody	Remains in force until all outputs in new specification (Manage the Custodial and Post Release Periods) go live	

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33	Manage the Custodial & Post Release Periods +	Some provisions go live April/May 2014, others from contract award	Outputs 22, 22a and 23 (relating to the new risk escalation process), output 8 (which covers the resettlement needs screening of prisoners and for remand prisoners was previously an output in the Rehabilitation in Custody Specification) and outputs 53/54 (jurisdiction is transferred in/out) will go live April/May 2014. The remainder of the specification will go live at the date of CRC contract award.
34	Rehabilitation Services - In custody	Go live April/May 2014	
35	Bail Accommodation Services (BASS)	Go live April/May 2014	
36	Prisoner Employment, Training & Skills	Existing service specification which remains in force	

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Table 7b: Service specifications applicable under this Local Annex			
For the following specifications, indicate which are applicable to the establishment by confirming Yes or No			
37	Specialist Units (HSE)	No	Existing service specification which remains in force
38	Bail Services	No	Go live April/May 2014
39	Deliver Accredited Programmes	No	Go live April/May 2014
40	Mother & Baby Unit	No	Existing service specification which remains in force
41	Deliver Victim Offender Conferencing (Restorative Justice)	No	Go live April/May 2014

Table 7c: Service Options, above the national minimum		
(which are commissioned under this SLA)		
Service specification	Output(s) commissioned	Service Option Commissioned [YES / NO]
Cell & Area Searching	A risk assessed programme of routine area searching is agreed, documented and completed correctly. HSE only	No
Cell & Area Searching	Assurance is sought through a risk assessed programme of covert testing. Non HSE	Yes
Early Days & Discharge - First Night in Custody	One-to-one welfare support is provided within courts/custody suites to address immediate needs of the prisoner.	No
Visits - Conduct Visits	There are facilities for children to participate in supervised play whilst visiting a prisoner	No
Visits - Services for Visitors	Visitors are able to purchase snacks and hot/cold drinks prior to the visits period.	Yes
Visits - Services for Visitors	Visitors are able to purchase a meal and hot/cold drinks prior to the visits period.	No
Visits - Services for Visitors	Private meetings can be facilitated between visitors and Partner Agencies.	Yes
Visits - Services for Visitors	There are facilities for children to play whilst waiting to visit a prisoner.	No
Visits - Services for Visitors	Visitors receive information through a variety of media regarding relevant support services.	No
Visits - Services for Visitors	A Family Support Worker is available to support families.	No
Faith and Pastoral Care	Prisoners have access to a Resettlement Chaplaincy	No

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	Scheme.	
Mandatory Drug Testing	Prisoners found guilty of misuse of Class B and/or Class C drugs or who frequently refuse to comply with MDT testing may be subject to a Frequent Testing Programme.	No
Mandatory Drug Testing	Prisoners may be subject to Reception testing.	No
Prisoner Employment, Training & Skills	Prisoners have the opportunity to gain industry recognised and accredited qualifications through employment, training and skills according to risk and need.	Yes
Prisoner Employment, Training & Skills	Qualifications gained are aligned with market needs and within the Qualifications and Credit Framework	Yes
Deliver Accredited Programmes	Competent staff are contributed to the national training provision as agreed by the commissioner. Output wording subject to revision	No

Table 7d: Agreed delivery hours for specified services			
Service Specification	Output	Agreed hours	Rationale (where hours are agreed above the minimum set within specifications)
Residential Services	Daily time in open air [minimum 30 minutes] (row 21 of the specification)	"Open establishment free to access open air above minimum requirement"	Open Prison
Physical Education	Minimum number of PE Hours [per week] (row 1 of the specification) (as calculated using the SBC published spreadsheet product)	2.5 hours weekly	

8. Activity Places (Work and Prison Services)

Table 8a: Agreed Activity Allocation places

Table 8a: CU095a (Hours Worked in Industry) activity places allocation

The content of this table 8a removes the need for an establishment to complete a separate Annual Capacity Forecast (ACF) by documenting the workshop activity details and predicted outputs.

INDUSTRIES (ONE3ONE)										
INDUSTRY SERVICE CODE	WORKSHOP NAME	Maximum number of prisoner places per activity (planned per week total for 2014-15)	TOTAL STAFF NUMBERS	CORE HOURS PER WEEK	Annual Internal Soft Charged Sales Predictions	Annual Internal Hard Charged Sales Predictions	Annual External Sales Predictions	Annual Internal Soft Charged Materials Predictions	Annual Internal Hard Charged Materials Predictions	Annual External Materials Predictions
Industries Recycling -	Waste Management	4	0.25	33.75			£2,000			
Industries - LBA	Gardens	12	0.75	33.75						
Total		16	1	33.75			£2,000			

Table 8b: Services (not industries)

Table 8b CU095b (Hours Worked in Services) – this should contain services that are measured under this specific metric			
Activity Service Code	Service Description	Maximum number of prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
Kitchen	Kitchen	26	33.75
Other Occupations	CES	7	33.75
Works Department	Unit Painters	6	33.75
Wing Cleaning	Cleaners	23	33.75
Education	Peer Mentors	4	33.75
Wing Cleaning	Litter Cleaners	6	33.75
PE Activities	Gym Orderly	4	33.75
Sub total		76	2565

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Table 8c: Other permanent activity places

This will include other permanent weekly activities including OLASS activity places, ROTL places

Table 8c: Other Activities			
This should contain activities that are not in scope of either CU095a (Hours Worked in Industry) or CU095b (Hours Worked in Services) metrics.			
Activity Service Code	Activity Description	Maximum number of FTE prisoner places per activity (planned per week total for 2014-15)	CORE HOURS PER WEEK
Core Education Classes	Other Education Activities –IT Classroom	10	33.75
Education leading to accreditation	Other Education Activities – BTG	8	33.75
PE Leading to QCA Qualifications	Gym Course	1.5	33.75
Skills training leading to Accreditation	Horticulture	12	33.75
ROTL	External Working - Taskforce	100	33.75
ROTL	External Working - Outwork	17	33.75
BICS	Cleaning	15	33.75
Sub total		163.5	5518.125
Table 8 Total		255.5	3712.5

Section 3: Regime Outline

The master record of the establishment's regime is on the NOMS Performance Hub and is subject to appropriate governance and change control. This table will document a "snapshot" of the agreed regime set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the Commissioned Regime Return will be available on the NOMS Performance Hub.

Out of cell session time summary by day

Day	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
Mon	6h 14m	2h 45m	1h 04m	1h 45m	0h 39m	12h 29m
Tue	6h 14m	2h 45m	1h 04m	1h 45m	0h 39m	12h 29m
Wed	6h 14m	2h 45m	1h 04m	1h 45m	0h 39m	12h 29m
Thu	6h 14m	2h 45m	1h 04m	1h 45m	0h 39m	12h 29m
Fri	6h 14m	2h 45m	1h 04m	1h 45m	0h 39m	12h 29m
Sat	1h 12m	7h 52m	1h 24m	1h 45m	0h 00m	12h 14m

5 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
5-day	6h 14m	2h 45m	1h 04m	1h 45m	0h 39m	12h 29m

7 day average time out of cell

Type	Activity	Association	Domestics	Meal	Movement	Total Time Out of Cell
7-day	5h 24m	3h 36m	1h 08m	1h 45m	0h 33m	12h 27m

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Section 4: SLA Delivery Requirements and Levels at Commencement Date

The master record of the Delivery Requirements and Levels for this SLA is on the NOMS Performance Hub and is subject to appropriate governance and change control. This template will document a “snapshot” of the SLA Delivery Requirements and Levels set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the SLA Delivery Requirements will be available on the NOMS Performance Hub.

Secure and Decent Custody

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU001	Discharge to Court	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	100.00 %
CU003	Absconds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
		19.50	19.50	19.50	19.50	19.50	19.50	19.50	19.50	19.50	19.50	19.50	19.50	19.50	19.50	19.50	19.50	19.50	
CU006	CAT A Escapes													0	0	0	0	0	0
CU007	Escapes	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CU016	Mandatory Drug Testing (MDT)	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	11.00 %	
CU031	Control & Restraint (C&R) Training	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	
CU060	Tornado Commitment																		17.00
CU074	MQPL BME Score	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50
CU056a	Security Audit - & Corporate Assurance (A&CA)	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	3.56
CU057a	Self Harm Audit (A&CA)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.40
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00

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CU067	HMIP Resettlement	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.95
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU075	HMIP Respect	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.79
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU077	HMIP Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.92
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU078	HMIP Purposeful Activity	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.58
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU076	MQPL Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.84
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU079	MQPL Decency	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.81
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU088	Violence Management																		

Offender Management

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU002	Release on Temporary Licence (ROTL)	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	100.00 %
CU043	Generic Parole Process (GPP)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU083	OASys Quality	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU086A	Return of MAPPAs Forms	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU089	ViSOR Effectiveness (Prison)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %

Interventions

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU019	Sex Offender Treatment Programme (SOTP)																		942

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Completions	Offending Behaviour Programme (OBP) Completions
0.00	0.00
6,456.00	

Regimes

[illegible]

General

[illegible]