Codes of Practice for Skilled Workers
Standard Occupational Classification (SOC) Codes

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Who should read this document?

This document is aimed at employers who are looking to sponsor a migrant through the Points-Based System. It mainly applies to Tier 2 (General) and Tier 2 (Intra-Company Transfer) categories. However, it also applies to some parts of Tier 5, to post-study workers switching to Tier 1 (Entrepreneur) and to work permit holders applying for settlement. It is also used by Home Office case workers. It lists:

- The skill level for each occupation;
- The minimum appropriate rates of pay for each occupation; and
- Example job tasks and titles to help you accurately match up a job to the corresponding classification code.

The codes of practice are an integral part of the immigration system relating to migrant workers. These codes supersede all previous codes and apply to all Tier 2 applications made by migrants using certificates of sponsorship assigned by sponsors on or after 1 July 2013, and all other applications made by migrants where the date of application is on or after 1 July 2013.

The Standard Occupational Classification (SOC) is a common classification of occupational information for the United Kingdom. Within the context of the classification, jobs are classified in terms of their skill level and skill content. These codes of practice are based on the new SOC 2010 system developed by the Office for National Statistics, and have been drawn up based on advice from industry experts and the Migration Advisory Committee.

When we refer to ‘we’ or ‘us’ in this document we mean the Home Office. When we refer to ‘you’ or ‘your’ this means the sponsor in the case of Tier 2 or Tier 5 migrants, or the employer supporting the application for settlement in the case of work permit holders. In the case of post-study workers switching to Tier 1 (Entrepreneur), the references to recruiting for jobs will not be relevant, but the code of practice must still be used by applicants to check that they are working at the necessary skill level (National Qualification Framework (NQF) 4 or above).

How do I use this document?

You should use this document to determine what the skill level and minimum rates of pay are for any job you may want to recruit for, and to obtain the relevant classification code when assigning a certificate of sponsorship.

The document is made up of 3 sections:

- **Section 1** lists the new standard occupational classification (SOC) codes you should use when sponsoring a migrant worker. These are grouped together in tables and are colour coded by NQF skill level and eligibility. They are also listed in numerical order.
- **Section 2** provides an index for the conversion of a formerly used SOC 2000 code to the relevant corresponding SOC 2010 one. These are listed in numerical order. The former SOC 2000 codes are listed in grey to the left hand side with the corresponding new SOC 2010 code, colour coded by NQF skill level, to the right hand side.
- **Section 3** provides supplementary descriptions and the minimum appropriate salary rates for those occupational SOC codes listed as being NQF level 3 or above.

Supplementary descriptions are not provided in this document for those occupational codes which are ineligible for Tier 2 (General) and Tier 2 (Intra-Company Transfer) categories. You can however find more information, including example job tasks for any of these roles on the Office for National Statistics website.
Approaches

1. If you are using this document to find the SOC code, minimum pay rates, and/or skill level for a job you want to recruit for, then it is recommended that you start with section 1. Once you have identified any relevant SOC codes you should then click on the hyperlink (in blue font) which will take you to the corresponding supplementary descriptions and salary rates in section 3.

2. If you are using this document to convert a formerly used SOC 2000 code into the relevant, corresponding SOC 2010 code, then it is recommended that you start with section 2. Once you have identified any relevant SOC codes then you should click on the hyperlink (in blue font) which will take you to the corresponding supplementary descriptions and salary rates in section 3.

3. If you already know the SOC code or occupational description for a job (‘2231’ or ‘nurses’ for example) then you can perform a keyword search using the word search function in your browser. Clicking through the search results will take you to all references within the document including the supplementary descriptions and salary rates for this job in section 3. (If you know the SOC code you want to use, but you have not used it since 6 April 2013 you should check Section 2 to make sure it has not changed since you last used it.)

Colour coding

For ease of reference and consistency each new SOC code is colour coded according to its NQF level and eligibility, as shown in the table below:

<table>
<thead>
<tr>
<th>NQF level 6 or above</th>
<th>NQF level 3 or above</th>
</tr>
</thead>
<tbody>
<tr>
<td>PhD level</td>
<td>NQF level 4 or above</td>
</tr>
<tr>
<td></td>
<td>Lower skilled, ineligible</td>
</tr>
<tr>
<td></td>
<td>Ineligible - Other*</td>
</tr>
</tbody>
</table>

*Ineligible – Other means jobs which cannot be filled under Tier 2 (General) or Tier 2 (Intra-Company Transfer) because there is another, more appropriate route under which a migrant must apply; or jobs which can never be filled by a person who is subject to immigration control.

Thresholds

This document does not make any changes to the skills threshold for Tier 2, which remains at NQF level 6. The updated lists of occupations skilled to NQF level 4 and NQF level 3 apply to skilled workers who entered Tier 2 before the threshold was raised to NQF level 6 in June 2012. They also apply to some parts of Tier 5, to post-study workers switching into Tier 1 (Entrepreneur) and to work permit holders applying for settlement.

The lower pay threshold for new entrant employees is set at the 10th percentile of the pay distribution for full-time employees in that occupation. The new entrant thresholds apply to:

- Graduates switching into Tier 2 (General) under the post-study provisions;
- Graduate recruits where you have used a university “milkround” to satisfy the Resident Labour Market Test;
- Graduates sponsored in the Intra-Company Transfer Graduate Trainee route; and
- Any workers making an initial application who are aged 25 or under on the date they apply.

The rates are based on a 39-hour working week for all occupations where the salary source used is the Annual Survey of Hours and Earnings.

Where other salary sources are used, please note that the rates are based on the following weekly hours:

- Where the source is NHS Agenda for Change or the Royal Institute of British Architects, a 37.5-hour week;
• Where the source is teachers’ national pay scales, the definition of a full-time teacher is used when determining those pay scales;
• Where the source is the National Grid submission to the Migration Advisory Committee, a 37-hour week;
• In all other cases, a 40-hour week.

If the job has contracted weekly hours or is paid an hourly rate, the rates must be pro-rated accordingly, but otherwise they do not need to be pro-rated.

The pay thresholds for experienced workers are set at the 25th percentile for full-time employees in each occupation, using the Annual Survey of Hours and Earnings (ASHE). These pay thresholds apply to all other Tier 2 applicants, including those who were previously classed as new entrants when they apply to extend their total stay in Tier 2 and/or as a work permit holder beyond 3 years and 1 month (the maximum grant for initial Tier 2 applications). The experienced worker pay thresholds also apply to work permit holders who are applying to switch into Tier 2 or to settle in the UK.

1: Standard Occupational Classification (SOC) Codes

Table 1: Occupations skilled to PhD level

Any Tier 2 applicants can be sponsored for jobs in these occupations. Jobs in these occupations are given additional points when allocating places in the Tier 2 limit. Sponsors have 12 months (rather than the usual 6 months) in which to carry out a Resident Labour Market Test. Migrant workers are exempt from the earnings threshold for settlement (£35,000 from April 2016, £35,500 from April 2018 and £35,800 from April 2019), although they must still be paid at least the appropriate rate for the occupation.

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>2111</td>
<td>Chemical scientists</td>
</tr>
<tr>
<td>2112</td>
<td>Biological scientists and biochemists</td>
</tr>
<tr>
<td>2113</td>
<td>Physical scientists</td>
</tr>
<tr>
<td>2114</td>
<td>Social and humanities scientists</td>
</tr>
<tr>
<td>2119</td>
<td>Natural and social science professionals not elsewhere classified</td>
</tr>
<tr>
<td>2150</td>
<td>Research and development managers</td>
</tr>
<tr>
<td>2311</td>
<td>Higher education teaching professionals</td>
</tr>
</tbody>
</table>

Back to Table of Contents
Table 2: Occupations skilled to NQF level 6

Any Tier 2 applicants can be sponsored for jobs in these occupations.

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>1115</td>
<td>Chief executives and senior officials</td>
</tr>
<tr>
<td>1116</td>
<td>Elected officers and representatives</td>
</tr>
<tr>
<td>1121</td>
<td>Production managers and directors in manufacturing</td>
</tr>
<tr>
<td>1122</td>
<td>Production managers and directors in construction</td>
</tr>
<tr>
<td>1123</td>
<td>Production managers and directors in mining and energy</td>
</tr>
<tr>
<td>1131</td>
<td>Financial managers and directors</td>
</tr>
<tr>
<td>1132</td>
<td>Marketing and sales directors</td>
</tr>
<tr>
<td>1133</td>
<td>Purchasing managers and directors</td>
</tr>
<tr>
<td>1134</td>
<td>Advertising and public relations directors</td>
</tr>
<tr>
<td>1135</td>
<td>Human resource managers and directors</td>
</tr>
<tr>
<td>1136</td>
<td>Information technology and telecommunications directors</td>
</tr>
<tr>
<td>1139</td>
<td>Functional managers and directors not elsewhere classified</td>
</tr>
<tr>
<td>1150</td>
<td>Financial institution managers and directors</td>
</tr>
<tr>
<td>1161</td>
<td>Managers and directors in transport and distribution</td>
</tr>
<tr>
<td>1172</td>
<td>Senior police officers</td>
</tr>
<tr>
<td>1173</td>
<td>Senior officers in fire, ambulance, prison and related services</td>
</tr>
<tr>
<td>1181</td>
<td>Health services and public health managers and directors</td>
</tr>
<tr>
<td>1184</td>
<td>Social services managers and directors</td>
</tr>
<tr>
<td>2121</td>
<td>Civil engineers</td>
</tr>
<tr>
<td>2122</td>
<td>Mechanical engineers</td>
</tr>
<tr>
<td>2123</td>
<td>Electrical engineers</td>
</tr>
<tr>
<td>2124</td>
<td>Electronics engineers</td>
</tr>
<tr>
<td>2126</td>
<td>Design and development engineers</td>
</tr>
<tr>
<td>2127</td>
<td>Production and process engineers</td>
</tr>
<tr>
<td>2129</td>
<td>Engineering professionals not elsewhere classified</td>
</tr>
<tr>
<td>2133</td>
<td>IT specialist managers</td>
</tr>
<tr>
<td>2134</td>
<td>IT project and programme managers</td>
</tr>
<tr>
<td>2135</td>
<td>IT business analysts, architects and systems designers</td>
</tr>
<tr>
<td>2136</td>
<td>Programmers and software development professionals</td>
</tr>
<tr>
<td>2137</td>
<td>Web design and development professionals</td>
</tr>
<tr>
<td>2139</td>
<td>Information technology and telecommunications</td>
</tr>
<tr>
<td>2141</td>
<td>Conservation professionals</td>
</tr>
<tr>
<td>2142</td>
<td>Environment professionals</td>
</tr>
<tr>
<td>2211</td>
<td>Medical practitioners</td>
</tr>
<tr>
<td>2212</td>
<td>Psychologists</td>
</tr>
<tr>
<td>2213</td>
<td>Pharmacists</td>
</tr>
<tr>
<td>2214</td>
<td>Ophthalmic opticians</td>
</tr>
<tr>
<td>2215</td>
<td>Dental practitioners</td>
</tr>
<tr>
<td>2216</td>
<td>Veterinarians</td>
</tr>
<tr>
<td>2217</td>
<td>Medical radiographers</td>
</tr>
<tr>
<td>2218</td>
<td>Podiatrists</td>
</tr>
<tr>
<td>2219</td>
<td>Health professionals not elsewhere classified.</td>
</tr>
<tr>
<td>2221</td>
<td>Physiotherapists</td>
</tr>
<tr>
<td>2222</td>
<td>Occupational therapists</td>
</tr>
<tr>
<td>2223</td>
<td>Speech and language therapists</td>
</tr>
<tr>
<td>2229</td>
<td>Therapy professionals not elsewhere classified</td>
</tr>
</tbody>
</table>
### Occupations skilled to NQF level 6

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>2231</td>
<td>Nurses</td>
</tr>
<tr>
<td>2232</td>
<td>Midwives</td>
</tr>
<tr>
<td>2312</td>
<td>Further education teaching professionals</td>
</tr>
<tr>
<td>2314</td>
<td>Secondary education teaching professionals</td>
</tr>
<tr>
<td>2315</td>
<td>Primary and nursery education teaching professionals</td>
</tr>
<tr>
<td>2316</td>
<td>Special needs education teaching professionals</td>
</tr>
<tr>
<td>2317</td>
<td>Senior professionals of educational establishments</td>
</tr>
<tr>
<td>2318</td>
<td>Education advisers and school inspectors</td>
</tr>
<tr>
<td>2319</td>
<td>Teaching and other educational professionals not elsewhere classified</td>
</tr>
<tr>
<td>2412</td>
<td>Barristers and judges</td>
</tr>
<tr>
<td>2413</td>
<td>Solicitors</td>
</tr>
<tr>
<td>2419</td>
<td>Legal professionals not elsewhere classified</td>
</tr>
<tr>
<td>2421</td>
<td>Chartered and certified accountants</td>
</tr>
<tr>
<td>2423</td>
<td>Management consultants and business analysts</td>
</tr>
<tr>
<td>2424</td>
<td>Business and financial project management professionals</td>
</tr>
<tr>
<td>2425</td>
<td>Actuaries, economists and statisticians</td>
</tr>
<tr>
<td>2426</td>
<td>Business and related research professionals</td>
</tr>
<tr>
<td>2429</td>
<td>Business, research and administrative professionals not elsewhere classified</td>
</tr>
<tr>
<td>2431</td>
<td>Architects</td>
</tr>
<tr>
<td>2432</td>
<td>Town planning officers</td>
</tr>
<tr>
<td>2433</td>
<td>Quantity surveyors</td>
</tr>
<tr>
<td>2434</td>
<td>Chartered surveyors</td>
</tr>
<tr>
<td>2436</td>
<td>Construction project managers and related professionals</td>
</tr>
<tr>
<td>2442</td>
<td>Social workers</td>
</tr>
<tr>
<td>2443</td>
<td>Probation officers</td>
</tr>
<tr>
<td>2449</td>
<td>Welfare professionals not elsewhere classified</td>
</tr>
<tr>
<td>2451</td>
<td>Librarians</td>
</tr>
<tr>
<td>2452</td>
<td>Archivists and curators</td>
</tr>
<tr>
<td>2461</td>
<td>Quality control and planning engineers</td>
</tr>
<tr>
<td>2462</td>
<td>Quality assurance and regulatory professionals</td>
</tr>
<tr>
<td>2463</td>
<td>Environmental health professionals</td>
</tr>
<tr>
<td>2471</td>
<td>Journalists, newspaper and periodical editors</td>
</tr>
<tr>
<td>2472</td>
<td>Public relations professionals</td>
</tr>
<tr>
<td>2473</td>
<td>Advertising accounts managers and creative directors</td>
</tr>
<tr>
<td>3415</td>
<td>Musicians</td>
</tr>
<tr>
<td>3416</td>
<td>Arts officers, producers and directors</td>
</tr>
<tr>
<td>3512</td>
<td>Aircraft pilots and flight engineers</td>
</tr>
<tr>
<td>3532</td>
<td>Brokers</td>
</tr>
<tr>
<td>3534</td>
<td>Finance and investment analysts and advisers</td>
</tr>
<tr>
<td>3535</td>
<td>Taxation experts</td>
</tr>
<tr>
<td>3538</td>
<td>Financial accounts managers</td>
</tr>
<tr>
<td>3545</td>
<td>Sales accounts and business development managers</td>
</tr>
</tbody>
</table>

**Table 3: Occupations skilled to NQF level 4**

Tier 2 applicants can **only** be sponsored for jobs in these occupations if:

- the job appears on the Shortage Occupation List, or
• the job is in one of the creative sector occupations marked “(Creative)”, or
• the applicant is currently in the UK under Tier 2, and has been in Tier 2 since before the changes made on 14 June 2012 came into force, or
• the applicant is currently in the UK under an old immigration category that was replaced by Tier 2, such as work permit holders.

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>1211</td>
<td>Managers and proprietors in agriculture and horticulture</td>
</tr>
<tr>
<td>1213</td>
<td>Managers and proprietors in forestry, fishing and related services</td>
</tr>
<tr>
<td>1241</td>
<td>Health care practice managers</td>
</tr>
<tr>
<td>1242</td>
<td>Residential, day and domiciliary care managers and proprietors</td>
</tr>
<tr>
<td>1251</td>
<td>Property, housing and estate managers</td>
</tr>
<tr>
<td>1255</td>
<td>Waste disposal and environmental services managers</td>
</tr>
<tr>
<td>1259</td>
<td>Managers and proprietors in other services not elsewhere classified</td>
</tr>
<tr>
<td>2435</td>
<td>Chartered architectural technologists</td>
</tr>
<tr>
<td>3116</td>
<td>Planning, process and production technicians</td>
</tr>
<tr>
<td>3121</td>
<td>Architectural and town planning technicians</td>
</tr>
<tr>
<td>3131</td>
<td>IT operations technicians</td>
</tr>
<tr>
<td>3213</td>
<td>Paramedics</td>
</tr>
<tr>
<td>3218</td>
<td>Medical and dental technicians</td>
</tr>
<tr>
<td>3219</td>
<td>Health associate professionals not elsewhere classified</td>
</tr>
<tr>
<td>3319</td>
<td>Protective service associate professionals not elsewhere classified</td>
</tr>
<tr>
<td>3411</td>
<td>Artists (Creative)</td>
</tr>
<tr>
<td>3412</td>
<td>Authors, writers and translators (Creative)</td>
</tr>
<tr>
<td>3413</td>
<td>Actors, entertainers and presenters (Creative)</td>
</tr>
<tr>
<td>3414</td>
<td>Dancers and choreographers (Creative)</td>
</tr>
<tr>
<td>3422</td>
<td>Product, clothing and related designers (Creative)</td>
</tr>
<tr>
<td>3513</td>
<td>Ship and hovercraft officers</td>
</tr>
<tr>
<td>3531</td>
<td>Estimators, valuers and assessors</td>
</tr>
<tr>
<td>3537</td>
<td>Financial and accounting technicians</td>
</tr>
<tr>
<td>3539</td>
<td>Business and related associate professionals not elsewhere classified</td>
</tr>
<tr>
<td>3541</td>
<td>Buyers and procurement officers</td>
</tr>
<tr>
<td>3543</td>
<td>Marketing associate professionals</td>
</tr>
<tr>
<td>3546</td>
<td>Conference and exhibition managers and organisers</td>
</tr>
<tr>
<td>3561</td>
<td>Public services associate professionals</td>
</tr>
<tr>
<td>3563</td>
<td>Vocational and industrial trainers and instructors</td>
</tr>
<tr>
<td>3564</td>
<td>Careers advisers and vocational guidance specialists</td>
</tr>
<tr>
<td>3565</td>
<td>Inspectors of standards and regulations</td>
</tr>
<tr>
<td>3567</td>
<td>Health and safety officers</td>
</tr>
<tr>
<td>4161</td>
<td>Office managers</td>
</tr>
<tr>
<td>7220</td>
<td>Customer service managers and supervisors</td>
</tr>
</tbody>
</table>

Table 4: Occupations skilled to NQF level 3

Tier 2 applicants can only be sponsored for jobs in these occupations if:

• the job appears on the Shortage Occupation List*, or
• the applicant is currently in the UK under Tier 2, and has been in Tier 2 since before the changes made on 6 April 2011 came into force, or
• the applicant is currently in the UK under an old immigration category that was replaced by Tier 2, such as work permit holders.
* Jobs are considered to be at NQF level 4 if they meet the requirements of the shortage occupation list.

You should also note that, for some occupations, only some jobs within the occupation are skilled to NQF level 3, and other jobs are below this level. Where this is the case, the supplementary description for the SOC code will specify which related job titles for that occupation are at NQF level 3. No migrants can be sponsored for jobs below NQF level 3 in these occupations.

### Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>1162</td>
<td>Managers and directors in storage and warehousing</td>
</tr>
<tr>
<td>1190</td>
<td>Managers and directors in retail and wholesale</td>
</tr>
<tr>
<td>1221</td>
<td>Hotel and accommodation managers and proprietors</td>
</tr>
<tr>
<td>1223</td>
<td>Restaurant and catering establishment managers and proprietors</td>
</tr>
<tr>
<td>1224</td>
<td>Publicans and managers of licensed premises</td>
</tr>
<tr>
<td>1225</td>
<td>Leisure and sports managers</td>
</tr>
<tr>
<td>1226</td>
<td>Travel agency managers and proprietors</td>
</tr>
<tr>
<td>1252</td>
<td>Garage managers and proprietors</td>
</tr>
<tr>
<td>1253</td>
<td>Hairdressing and beauty salon managers and proprietors</td>
</tr>
<tr>
<td>1254</td>
<td>Shopkeepers and proprietors – wholesale and retail</td>
</tr>
<tr>
<td>3111</td>
<td>Laboratory technicians</td>
</tr>
<tr>
<td>3112</td>
<td>Electrical and electronics technicians</td>
</tr>
<tr>
<td>3113</td>
<td>Engineering technicians</td>
</tr>
<tr>
<td>3114</td>
<td>Building and civil engineering technicians</td>
</tr>
<tr>
<td>3115</td>
<td>Quality assurance technicians</td>
</tr>
<tr>
<td>3119</td>
<td>Science, engineering and production technicians not elsewhere classified</td>
</tr>
<tr>
<td>3122</td>
<td>Draughtspersons</td>
</tr>
<tr>
<td>3132</td>
<td>IT user support technicians</td>
</tr>
<tr>
<td>3216</td>
<td>Dispensing opticians</td>
</tr>
<tr>
<td>3217</td>
<td>Pharmaceutical technicians</td>
</tr>
<tr>
<td>3231</td>
<td>Youth and community workers</td>
</tr>
<tr>
<td>3234</td>
<td>Housing officers</td>
</tr>
<tr>
<td>3235</td>
<td>Counsellors</td>
</tr>
<tr>
<td>3239</td>
<td>Welfare and housing associate professionals not elsewhere classified</td>
</tr>
<tr>
<td>3312</td>
<td>Police officers (sergeant and below)</td>
</tr>
<tr>
<td>3313</td>
<td>Fire service officers (watch manager and below)</td>
</tr>
<tr>
<td>3417</td>
<td>Photographers, audio-visual and broadcasting equipment operators</td>
</tr>
<tr>
<td>3421</td>
<td>Graphic designers</td>
</tr>
<tr>
<td>3443</td>
<td>Fitness instructors</td>
</tr>
<tr>
<td>3511</td>
<td>Air traffic controllers</td>
</tr>
<tr>
<td>3520</td>
<td>Legal associate professionals</td>
</tr>
<tr>
<td>3533</td>
<td>Insurance underwriters</td>
</tr>
<tr>
<td>3536</td>
<td>Importers and exporters</td>
</tr>
<tr>
<td>3542</td>
<td>Business sales executives</td>
</tr>
<tr>
<td>3544</td>
<td>Estate agents and auctioneers</td>
</tr>
<tr>
<td>3550</td>
<td>Conservation and environmental associate professionals</td>
</tr>
</tbody>
</table>

### Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>3562</td>
<td>Human resources and industrial relations officers</td>
</tr>
<tr>
<td>4112</td>
<td>National government administrative occupations</td>
</tr>
<tr>
<td>4114</td>
<td>Officers of non-governmental organisations</td>
</tr>
<tr>
<td>4134</td>
<td>Transport and distribution clerks and assistants</td>
</tr>
<tr>
<td>SOC 2010</td>
<td>Job Title</td>
</tr>
<tr>
<td>---------</td>
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</tr>
<tr>
<td>4151</td>
<td>Sales administrators</td>
</tr>
<tr>
<td>4214</td>
<td>Company secretaries</td>
</tr>
<tr>
<td>4215</td>
<td>Personal assistants and other secretaries</td>
</tr>
<tr>
<td>5111</td>
<td>Farmers</td>
</tr>
<tr>
<td>5112</td>
<td>Horticultural trades</td>
</tr>
<tr>
<td>5113</td>
<td>Gardeners and landscape gardeners</td>
</tr>
<tr>
<td>5114</td>
<td>Groundsmen and greenkeepers</td>
</tr>
<tr>
<td>5119</td>
<td>Agricultural and fishing trades not elsewhere classified</td>
</tr>
<tr>
<td>5211</td>
<td>Smiths and forge workers</td>
</tr>
<tr>
<td>5212</td>
<td>Moulders, core makers and die casters</td>
</tr>
<tr>
<td>5213</td>
<td>Sheet metal workers</td>
</tr>
<tr>
<td>5214</td>
<td>Metal plate workers, and riveters</td>
</tr>
<tr>
<td>5215</td>
<td>Welding trades</td>
</tr>
<tr>
<td>5216</td>
<td>Pipe fitters</td>
</tr>
<tr>
<td>5221</td>
<td>Metal machining setters and setter-operators</td>
</tr>
<tr>
<td>5222</td>
<td>Tool makers, tool fitters and markers-out</td>
</tr>
<tr>
<td>5223</td>
<td>Metal working production and maintenance fitters</td>
</tr>
<tr>
<td>5224</td>
<td>Precision instrument makers and repairers</td>
</tr>
<tr>
<td>5231</td>
<td>Vehicle technicians, mechanics and electricians</td>
</tr>
<tr>
<td>5232</td>
<td>Vehicle body builders and repairers</td>
</tr>
<tr>
<td>5234</td>
<td>Vehicle paint technicians</td>
</tr>
<tr>
<td>5235</td>
<td>Aircraft maintenance and related trades</td>
</tr>
<tr>
<td>5236</td>
<td>Boat and ship builders and repairers</td>
</tr>
<tr>
<td>5241</td>
<td>Electricians and electrical fitters</td>
</tr>
<tr>
<td>5242</td>
<td>Tele-communications engineers</td>
</tr>
<tr>
<td>5244</td>
<td>TV, video and audio engineers</td>
</tr>
<tr>
<td>5245</td>
<td>IT engineers</td>
</tr>
<tr>
<td>5249</td>
<td>Electrical and electronic trades not elsewhere classified</td>
</tr>
<tr>
<td>5311</td>
<td>Steel erectors</td>
</tr>
<tr>
<td>5312</td>
<td>Bricklayers and masons</td>
</tr>
<tr>
<td>5313</td>
<td>Roofers, roof tilers and slaters</td>
</tr>
<tr>
<td>5314</td>
<td>Plumbers and heating and ventilating engineers</td>
</tr>
<tr>
<td>5319</td>
<td>Construction and building trades not elsewhere classified</td>
</tr>
<tr>
<td>5411</td>
<td>Weavers and knitters</td>
</tr>
<tr>
<td>5412</td>
<td>Upholsterers</td>
</tr>
<tr>
<td>5413</td>
<td>Footwear and leather working trades</td>
</tr>
<tr>
<td>5414</td>
<td>Tailors and dressmakers</td>
</tr>
<tr>
<td>5419</td>
<td>Textiles, garments and related trades not elsewhere classified</td>
</tr>
<tr>
<td>5421</td>
<td>Pre-press technicians</td>
</tr>
<tr>
<td>5422</td>
<td>Printers</td>
</tr>
<tr>
<td>5423</td>
<td>Print finishing and binding workers</td>
</tr>
<tr>
<td>5431</td>
<td>Butchers</td>
</tr>
<tr>
<td>5432</td>
<td>Bakers and flour confectioners</td>
</tr>
<tr>
<td>5433</td>
<td>Fishmongers and poultry dressers</td>
</tr>
<tr>
<td>5434</td>
<td>Chefs</td>
</tr>
<tr>
<td>5436</td>
<td>Catering and bar managers</td>
</tr>
<tr>
<td>5441</td>
<td>Glass and ceramics makers, decorators and finishers</td>
</tr>
<tr>
<td>5442</td>
<td>Furniture makers and other craft woodworkers</td>
</tr>
<tr>
<td>5443</td>
<td>Florists</td>
</tr>
<tr>
<td>5449</td>
<td>Other skilled trades not elsewhere classified</td>
</tr>
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</table>

**Occupations skilled to NQF level 3**

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Job Title</th>
</tr>
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<tbody>
<tr>
<td>6121</td>
<td>Nursery nurses and assistants</td>
</tr>
<tr>
<td>6123</td>
<td>Playworkers</td>
</tr>
<tr>
<td>6131</td>
<td>Veterinary nurses</td>
</tr>
<tr>
<td>6139</td>
<td>Animal care services occupations not elsewhere classified</td>
</tr>
</tbody>
</table>
### Lower skilled occupations

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
</table>
| 3233     | Child and early years officers | • Child protection officer  
          |             | • Education welfare officer  
          |             | • Portage worker (educational establishments) |
| 3315     | Police community support officers | • Civilian support officer (police service)  
          |             | • Community support officer (police service)  
          |             | • Police community support officer |
| 4113     | Local government administrative occupations | • Administrative assistant (local government)  
          |             | • Administrative officer (police service)  
          |             | • Benefits assistant (local government)  
          |             | • Clerical officer (local government)  
          |             | • Local government officer |
| 4121     | Credit controllers | • Credit control clerk  
          |             | • Credit controller  
          |             | • Debt management associate  
          |             | • Loans administrator |
| 4122     | Book-keepers, payroll managers and wages clerks | • Accounts administrator  
          |             | • Accounts assistant  
          |             | • Accounts clerk  
          |             | • Auditor  
          |             | • Bookkeeper  
          |             | • Payroll clerk |
| 4123     | Bank and post office clerks | • Bank clerk  
          |             | • Cashier (bank)  
          |             | • Customer adviser (building society)  
          |             | • Customer service officer (bank)  
          |             | • Post office clerk |
| 4124     | Finance officers | • Deputy finance officer  
          |             | • Finance officer  
<pre><code>      |             | • Regional finance officer (PO) |
</code></pre>
<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
</table>
| 4129 | Financial administrative occupations not elsewhere classified | • Cashier  
• Finance administrator  
• Finance assistant  
• Finance clerk  
• Tax assistant  
• Treasurer  
• Valuation assistant |
| 4131 | Records clerks and assistants | • Admissions officer  
• Clerical officer (hospital service)  
• Filing clerk  
• Records clerk  
• Ward clerk |
| 4132 | Pensions and insurance clerks and assistants | • Administrator (insurance)  
• Claims handler  
• Clerical assistant (insurance)  
• Insurance clerk  
• Pensions administrator |
| 4133 | Stock control clerks and assistants | • Despatch clerk  
• Material controller  
• Stock control clerk  
• Stock controller  
• Stores administrator |

**Lower skilled occupations**

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
</table>
| 4135 | Library clerks and assistants | • Information assistant (library)  
• Learning resource assistant  
• Library assistant  
• Library clerk  
• Library supervisor |
| 4138 | Human resources administrative occupations | • Course administrator  
• Human resources administrator  
• Personnel administrator  
• Personnel clerk |
| 4159 | Other administrative occupations not elsewhere classified | • Administrative assistant  
• Clerical assistant  
• Clerical officer  
• Clerk  
• Office administrator |
| 4162 | Office supervisors | • Administration supervisor  
• Clerical supervisor  
• Facilities supervisor  
• Office supervisor |
| 4211 | Medical secretaries | • Clinic coordinator  
• Clinic administrator  
• Medical administrator  
• Medical secretary  
• Secretary (medical practice) |
| 4212 | Legal secretaries | • Legal administrator  
• Legal clerk  
• Legal secretary  
• Secretary (legal services) |
| 4213 | School secretaries | • Clerical assistant (schools)  
• School administrator  
• School secretary  
• Secretary (schools) |
| 4216 | Receptionists | • Dental receptionist  
• Doctor’s receptionist  
• Medical receptionist  
• Receptionist  
• Receptionist-secretary |
| 4217 | Typists and related keyboard occupations | • Audio typist  
• Computer operator  
• Typist |
<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
<tbody>
<tr>
<td>5225</td>
<td>Air-conditioning and refrigeration engineers</td>
<td>• Typist-clerk&lt;br&gt;• Word processor&lt;br&gt;• Air conditioning engineer&lt;br&gt;• Air conditioning fitter&lt;br&gt;• Refrigeration engineer&lt;br&gt;• Refrigeration technician&lt;br&gt;• Service engineer (refrigeration)</td>
</tr>
<tr>
<td>5237</td>
<td>Rail and rolling stock builders and repairers</td>
<td>• Coach repairer (railways)&lt;br&gt;• Mechanical fitter (railway and rolling stock)&lt;br&gt;• Railway engineer&lt;br&gt;• Rolling stock technician</td>
</tr>
<tr>
<td>5250</td>
<td>Skilled metal, electrical and electronic trades supervisors</td>
<td>• Electrical supervisor&lt;br&gt;• Maintenance supervisor (manufacturing)&lt;br&gt;• Workshop manager</td>
</tr>
<tr>
<td>5315</td>
<td>Carpenters and joiners</td>
<td>• Carpenter&lt;br&gt;• Carpenter and joiner&lt;br&gt;• Joiner&lt;br&gt;• Kitchen fitter&lt;br&gt;• Shop fitter</td>
</tr>
<tr>
<td></td>
<td><strong>Lower skilled occupations</strong></td>
<td></td>
</tr>
<tr>
<td>5316</td>
<td>Glaziers, window fabricators and fitters</td>
<td>• Glass Cutter&lt;br&gt;• Glazier&lt;br&gt;• Installer (double glazing)&lt;br&gt;• Window fabricator&lt;br&gt;• Window fitter</td>
</tr>
<tr>
<td>5321</td>
<td>Plasterers</td>
<td>• Fibrous plasterer&lt;br&gt;• Plasterer&lt;br&gt;• Plastering contractor</td>
</tr>
<tr>
<td>5322</td>
<td>Floorers and wall tilers</td>
<td>• Carpet fitter&lt;br&gt;• Ceramic tiler&lt;br&gt;• Flooring contractor&lt;br&gt;• Mosaic floor layer</td>
</tr>
<tr>
<td>5323</td>
<td>Painters and decorators</td>
<td>• Artexer&lt;br&gt;• French polisher&lt;br&gt;• Paper hanger&lt;br&gt;• Ship sprayer&lt;br&gt;• Wood stainer</td>
</tr>
<tr>
<td>5330</td>
<td>Construction and building trades supervisors</td>
<td>• Builder’s foreman&lt;br&gt;• Construction foreman&lt;br&gt;• Construction supervisor&lt;br&gt;• Maintenance supervisor&lt;br&gt;• Site foreman</td>
</tr>
<tr>
<td>5435</td>
<td>Cooks</td>
<td>• Cook&lt;br&gt;• Cook-supervisor&lt;br&gt;• Head cook</td>
</tr>
<tr>
<td>6122</td>
<td>Childminders and related occupations</td>
<td>• Au pair&lt;br&gt;• Child care assistant&lt;br&gt;• Child minder&lt;br&gt;• Nanny</td>
</tr>
<tr>
<td>6125</td>
<td>Teaching assistants</td>
<td>• Classroom assistant&lt;br&gt;• School assistant&lt;br&gt;• Teaching assistant</td>
</tr>
<tr>
<td>6126</td>
<td>Educational support assistants</td>
<td>• Education support assistant&lt;br&gt;• Learning support assistant&lt;br&gt;• Non-teaching assistant (schools)&lt;br&gt;• Special needs assistant (educational establishments)&lt;br&gt;• Support assistant (educational establishments)</td>
</tr>
<tr>
<td>6132</td>
<td>Pest control officers</td>
<td>• Fumigator&lt;br&gt;• Pest control officer&lt;br&gt;• Pest control technician&lt;br&gt;• Pest controller</td>
</tr>
<tr>
<td>6142</td>
<td>Ambulance staff (excluding)</td>
<td>• Ambulance care assistant</td>
</tr>
<tr>
<td>SOC 2010</td>
<td>Description</td>
<td>Related Job Titles</td>
</tr>
<tr>
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</tr>
</tbody>
</table>
| 6145     | Care workers and home carers | - Ambulance driver  
- Ambulance technician  
- Emergency medical technician  
- Care assistant  
- Care worker  
- Carer  
- Home care assistant  
- Home carer  
- Support worker (nursing home) |
| 6147     | Care escorts | - Bus escort  
- Escort  
- Escort-driver  
- School escort |
| 6148     | Undertakers, mortuary and crematorium assistants | - Crematorium technician  
- Funeral director  
- Pall bearer  
- Undertaker |

**Lower skilled occupations**

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
</table>
| 6211     | Sports and leisure assistants | - Croupier  
- Leisure attendant  
- Lifeguard  
- Sports assistant |
| 6212     | Travel agents | - Reservations clerk (travel)  
- Sales consultant (travel agents)  
- Travel adviser  
- Travel agent  
- Travel consultant |
| 6219     | Leisure and travel service occupations not elsewhere classified | - Bus conductor  
- Holiday representative  
- Information assistant (tourism)  
- Steward (shipping)  
- Tour guide |
| 6221     | Hairdressers and barbers | - Barber  
- Colourist (hairdressing)  
- Hair stylist  
- Hairdresser |
| 6222     | Beauticians and related occupations | - Beautician  
- Beauty therapist  
- Nail technician  
- Tattooist |
| 6231     | Housekeepers and related occupations | - Cook-housekeeper  
- House keeper  
- Lifestyle manager |
| 6232     | Caretakers | - Caretaker  
- Janitor  
- Porter (college)  
- Site manager (educational establishments) |
| 6240     | Cleaning and housekeeping managers and supervisors | - Butler  
- Cleaner-in-charge  
- Cleaning supervisor  
- Domestic supervisor  
- Head house keeper  
- Supervisor (cleaning) |
| 7111     | Sales and retail assistants | - Retail assistant  
- Sales adviser  
- Sales assistant  
- Sales consultant (retail trade)  
- Shop assistant |
| 7112     | Retail cashiers and check-out operators | - Check-out operator  
- Forecourt attendant  
- General assistant (retail trade: check-out)  
- Till operator |
<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
</table>
| 7113     | Telephone salespersons | • Sales adviser (telephone sales)  
 |          |              | • Telesales executive  
 |          |              | • Telesales operator  |
| 7114     | Pharmacy and other dispensing assistants | • Dispenser  
 |          |              | • Health care assistant (retail chemist)  
 |          |              | • Optical assistant  
 |          |              | • Pharmacy assistant  |
| 7115     | Vehicle and parts salespersons and advisers | • Car sales executive  
 |          |              | • Car salesman  
 |          |              | • Parts adviser (retail trade)  
 |          |              | • Parts salesman (motor vehicle repair)  |
| 7121     | Collector salespersons and credit agents | • Agent (insurance)  
 |          |              | • Canvasser  
 |          |              | • Collector (insurance)  
 |          |              | • Distributor (door-to-door sales)  
 |          |              | • Insurance agent  |
|          | **Lower skilled occupations** | |

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
</table>
| 7122     | Debt, rent and other cash collectors | • Collecting agent  
 |          |              | • Collector (gas supplier)  
 |          |              | • Debt collector  
 |          |              | • Meter reader  
 |          |              | • Vending operator  |
| 7123     | Roundspersons and van salespersons | • Dairyman (retail trade: delivery round)  
 |          |              | • Ice-cream salesman  
 |          |              | • Milkman (milk retailing)  
 |          |              | • Roundsman  
 |          |              | • Van salesman  |
| 7124     | Market and street traders and assistants | • Market assistant  
 |          |              | • Market trader  
 |          |              | • Owner (market stall)  
 |          |              | • Stall holder  
 |          |              | • Street trader  |
| 7129     | Sales related occupations not elsewhere classified | • Demonstrator  
 |          |              | • Hire controller  
 |          |              | • Sales representative (retail trade)  |
| 7211     | Call and contact centre occupations | • Call centre agent  
 |          |              | • Call centre operator  
 |          |              | • Customer service adviser (call centre)  
 |          |              | • Customer service operator  |
| 7213     | Telephonists | • Call handler (motoring organisation)  
 |          |              | • Operator (telephone)  
 |          |              | • Switchboard operator (telephone)  
 |          |              | • Telephonist  
 |          |              | • Telephonist-receptionist  |
| 7214     | Communication operators | • Call handler (emergency services)  
 |          |              | • Communications operator  
 |          |              | • Control room operator (emergency services)  
 |          |              | • Controller (taxi service)  |
| 7219     | Customer service occupations not elsewhere classified | • Customer adviser  
 |          |              | • Customer service administrator  
 |          |              | • Customer service adviser  
 |          |              | • Customer service assistant  
 |          |              | • Customer services representative  |
| 8111     | Food, drink and tobacco process operatives | • Baker (food products mfr)  
 |          |              | • Bakery assistant  
 |          |              | • Factory worker (food products mfr)  
 |          |              | • Meat processor  
 |          |              | • Process worker (brewery)  
 |          |              | • Process worker (dairy)  |
| 8112     | Glass and ceramics process operatives | • Glass worker  
 |          |              | • Kiln man (glass mfr)  
<p>|          |              | • Process worker (fibre glass mfr)  |</p>
<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
</table>
| 8113     | Textile process operatives | • Hosiery worker  
            • Machinist (rope, twine mfr)  
            • Process worker (textile mfr)  
            • Spinner (paper twine mfr) |
| 8114     | Chemical and related process operatives | • Gas producer operator  
            • Process technician (chemical mfr)  
            • Process worker (cement mfr)  
            • Process worker (nuclear fuel production) |
| 8115     | Rubber process operatives | • Disc cutter (rubber mfr)  
            • Moulder (rubber goods mfr)  
            • Process worker (rubber reclamation)  
            • Tyre builder |
| **Lower skilled occupations** |

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
</table>
| 8116     | Plastics process operatives | • Extrusion operator (plastics mfr)  
            • Fabricator (plastics mfr)  
            • Injection moulder  
            • Laminator (fibreglass)  
            • Process worker (plastic goods mfr) |
| 8117     | Metal making and treating process operatives | • Degreaser (metal trades)  
            • Foreman (metal refining)  
            • Furnaceman (metal trades)  
            • Process worker (nickel mfr)  
            • Wire drawer |
| 8118     | Electroplaters | • Electroplater  
            • Galvaniser  
            • Metal sprayer  
            • Powder coater |
| 8119     | Process operatives not elsewhere classified | • Melting pot assistant (electric cable)  
            • Mixing plant foreman (asphalt mfr)  
            • Process worker (electrical engineering)  
            • Stone finisher (cast concrete products mfr) |
| 8121     | Paper and wood machine operatives | • Box maker (cardboard)  
            • Guillotine operator (printing)  
            • Machinist (paper goods mfr)  
            • Sawyer  
            • Wood machinist |
| 8122     | Coal mine operatives | • Coal miner  
            • Colliery worker  
            • Driller (coal mine) |
| 8123     | Quarry workers and related operatives | • Derrickman (oil wells)  
            • Diamond driller (well sinking)  
            • Plant operator (quarry)  
            • Quarry operative |
| 8125     | Metal working machine operatives | • Engineer, nos  
            • Machinist (metal trades)  
            • Metal polisher  
            • Process worker (metal trades) |
| 8127     | Printing machine assistants | • Finishing operative (printing)  
            • Lithographer (printing)  
            • Machinist (printing)  
            • Print operator  
            • Printer’s assistant |
| 8129     | Plant and machine operatives not elsewhere classified | • Bench hand (metal trades)  
            • Cable maker (spring mfr)  
            • Laser operator  
            • Manufacturer (metal goods mfr)  
            • Saw doctor |
| 8131     | Assemblers (electrical and electronic products) | • Assembler (electrical, electronic equipment mfr)  
            • Line operator (electrical)  
            • Solderer  
            • Team leader (electrical, electronic equipment mfr: assembly) |
<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
</table>
| 8132     | Assemblers (vehicles and metal goods) | Technical operator (circuit board mfr)  
Assembler (metal trades)  
Lineworker (vehicle mfr)  
Manufacturing operator (metal trades)  
Process worker (metal trades: assembly)  
Team leader (motor vehicle mfr: assembly) |
| 8133     | Routine inspectors and testers | Quality assurance inspector  
Quality auditor  
Quality controller  
Quality inspector  
Test engineer |
| **Lower skilled occupations** | **Description** | **Related Job Titles** |
| 8134     | Weighers, graders and sorters | Grader (food products mfr)  
Metal sorter  
Selector (ceramics mfr)  
Weighbridge clerk  
Weighbridge operator |
| 8135     | Tyre, exhaust and windscreen fitters | Tyre and exhaust fitter  
Tyre fitter  
Tyre technician  
Windscreen fitter |
| 8137     | Sewing machinists | Overlocker  
Seamstress  
Sewing machinist  
Stitcher  
Upholstery machinist |
| 8139     | Assemblers and routine operatives not elsewhere classified | Assembler  
Gluer (furniture mfr)  
Paint line operator  
Production assistant  
Riveter (soft toy mfr) |
| 8141     | Scaffolders, stagers and riggers | Bell hanger (church bells)  
Stage rigger (shipbuilding)  
Tackleman (steelworks) |
| 8142     | Road construction operatives | Asphalter  
Concrete finisher (building construction)  
Highways maintenance hand  
Paver  
Road worker |
| 8143     | Rail construction and maintenance operatives | Line Inspector (railways)  
Maintenance man (railway maintenance and repair)  
Relayer (railways)  
Trackman (railways)  
Ultrasonic engineer (railway maintenance and repair) |
| 8149     | Construction operatives not elsewhere classified | Asbestos remover  
Cable layer  
Demolition worker  
Dry liner  
General handyman  
Maintenance man  
Thermal insulation engineer |
| 8211     | Large goods vehicle drivers | Haulage contractor  
HGV driver  
Lorry driver  
Owner (heavy goods vehicle)  
Tanker driver |
| 8212     | Van drivers | Courier driver  
Delivery driver  
Driver  
Parcel delivery driver  
Van driver |
<p>| 8213     | Bus and coach drivers | Bus driver |</p>
<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
<tbody>
<tr>
<td>8214</td>
<td>Taxi and cab drivers and chauffeurs</td>
<td>Coach driver, Coach operator, Minibus driver, PSV driver, Chauffeur, Mini cab driver, Taxi driver, Taxi owner</td>
</tr>
</tbody>
</table>

### Lower skilled occupations

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
<tbody>
<tr>
<td>8221</td>
<td>Crane drivers</td>
<td>Crane driver, Crane operator, Haulage engine driver, Winchman</td>
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<tr>
<td>8222</td>
<td>Fork-lift truck drivers</td>
<td>Fork lift driver, Fork lift truck driver, Fork truck operator, Stacker-driver</td>
</tr>
<tr>
<td>8223</td>
<td>Agricultural machinery drivers</td>
<td>Agricultural machinist, Attendant (agricultural machinery), Operator (agricultural machinery), Tractor driver (agriculture)</td>
</tr>
<tr>
<td>8229</td>
<td>Mobile machine drivers and operatives not elsewhere classified</td>
<td>Digger driver, Dredger, Excavator driver, JCB driver, Plant operator, Rig operator</td>
</tr>
<tr>
<td>8231</td>
<td>Train and tram drivers</td>
<td>Train driver, Train operator, Tram driver</td>
</tr>
<tr>
<td>8233</td>
<td>Air transport operatives</td>
<td>Aircraft dispatcher, Baggage handler, Cargo handler (airport), Ramp agent, Refueller (airport)</td>
</tr>
<tr>
<td>8234</td>
<td>Rail transport operatives</td>
<td>Railway worker, Shunter, Signalmann (railways), Transport supervisor (railways)</td>
</tr>
<tr>
<td>8239</td>
<td>Other drivers and transport operatives not elsewhere classified</td>
<td>Bus inspector, Operations assistant (freight handling), Test driver (motor vehicle mfr), Transport supervisor, Yard foreman (road transport)</td>
</tr>
<tr>
<td>9111</td>
<td>Farm workers</td>
<td>Agricultural worker, Farm labourer, Farm worker, Herdsman, Shepherd</td>
</tr>
<tr>
<td>9112</td>
<td>Forestry workers</td>
<td>Forestry contractor, Forestry worker, Lumberjack</td>
</tr>
<tr>
<td>9120</td>
<td>Elementary construction occupations</td>
<td>Electrician’s mate (building construction), Ground worker (building construction), Hod carrier, Labourer (building construction)</td>
</tr>
<tr>
<td>9132</td>
<td>Industrial cleaning process occupations</td>
<td>Cleaner and greaser, Factory cleaner, Hygiene operator, Industrial cleaner</td>
</tr>
<tr>
<td>9134</td>
<td>Packers, bottlers, canners and fillers</td>
<td>Factory worker (packing), Packaging operator</td>
</tr>
</tbody>
</table>
### Lower skilled occupations

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
<tbody>
<tr>
<td>9139</td>
<td>Elementary process plant occupations not elsewhere classified</td>
<td>Packer, Paint filler, Factory worker, Fitter's mate, Labourer (engineering), Material handler</td>
</tr>
<tr>
<td>9211</td>
<td>Postal workers, mail sorters, messengers and couriers</td>
<td>Courier, Leaflet distributor, Mail sorter, Messenger, Postman</td>
</tr>
<tr>
<td>9219</td>
<td>Elementary administration occupations not elsewhere classified</td>
<td>General assistant, Office junior, Office worker, Reprographic technician</td>
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<tr>
<td>9231</td>
<td>Window cleaners</td>
<td>Window cleaner, Window cleaning contractor</td>
</tr>
<tr>
<td>9232</td>
<td>Street cleaners</td>
<td>Cleansing operative (street cleaning), Road sweeper, Street cleaner</td>
</tr>
<tr>
<td>9233</td>
<td>Cleaners and domestics</td>
<td>Chambermaid, Cleaner, Domestic, Home help, School cleaner</td>
</tr>
<tr>
<td>9234</td>
<td>Launderers, dry cleaners and pressers</td>
<td>Carpet cleaner, Dry cleaner, Garment presser, Laundry assistant, Laundry worker</td>
</tr>
<tr>
<td>9235</td>
<td>Refuse and salvage occupations</td>
<td>Binman (local government: cleansing department), Hopper attendant (refuse destruction), Refuse disposal operative, Salvage worker</td>
</tr>
<tr>
<td>9236</td>
<td>Vehicle valeters and cleaners</td>
<td>Car wash assistant, Carriage service man (railways), Motor car polisher (garage), Vehicle valeter</td>
</tr>
<tr>
<td>9239</td>
<td>Elementary cleaning occupations not elsewhere classified</td>
<td>Amenity block attendant, Chimney cleaner, Sweep (chimney), Toilet attendant</td>
</tr>
<tr>
<td>9241</td>
<td>Security guards and related occupations</td>
<td>CCTV operator, Park keeper, Private investigator, Security guard, Security officer</td>
</tr>
<tr>
<td>9242</td>
<td>Parking and civil enforcement occupations</td>
<td>Car park attendant, Community warden, Parking attendant, Traffic warden</td>
</tr>
<tr>
<td>9244</td>
<td>School midday and crossing patrol occupations</td>
<td>Dinner lady (schools), Lollipop man, Lunchtime supervisor, Midday supervisor, School crossing patrol</td>
</tr>
<tr>
<td>9249</td>
<td>Elementary security occupations not elsewhere classified</td>
<td>Bailiff, Commissionaire, Court usher, Door supervisor, Doorman</td>
</tr>
</tbody>
</table>
### Lower skilled occupations

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
</tr>
</thead>
</table>
| 9259     | Elementary sales occupations not elsewhere classified | Code controller (wholesale, retail trade)  
Home shopper  
Order picker (retail trade)  
Trolley assistant (wholesale, retail trade) |
| 9260     | Elementary storage occupations | Labourer (haulage contractor)  
Order picker  
Warehouse assistant  
Warehouse operator  
Warehouse supervisor  
Warehouserman |
| 9271     | Hospital porters | Hospital porter  
Porter (hospital service)  
Portering supervisor (hospital services) |
| 9272     | Kitchen and catering assistants | Catering assistant  
Crew member (fast food outlet)  
Kitchen assistant  
Kitchen porter |
| 9274     | Bar staff | Bar supervisor  
Barmaid  
Bartender  
Glass collector (public house) |
| 9275     | Leisure and theme park attendants | Arcade assistant  
Cinema attendant  
Ride operator  
Steward (sports ground)  
Usher  
Usherette |
| 9279     | Other elementary services occupations not elsewhere classified | Bingo caller  
Hotel assistant  
Night porter  
Porter (residential buildings)  
Stage hand (entertainment) |

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**Table 6: Occupations which are ineligible for Tier 2 (General) and Tier 2 (Intra-Company Transfer) applications for reasons other than skill level**

This information has been included so that sponsors do not assign Certificates of Sponsorship for these occupations.

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
<th>Related Job Titles</th>
<th>Reason</th>
</tr>
</thead>
</table>
| 1116     | Elected officers and representatives | Councillor (local government)  
Member of Parliament | Those subject to immigration control cannot stand for elections. |
| 1171     | Officers in armed forces | Army officer  
Flight-lieutenant  
Squadron-leader | Those subject to immigration control cannot apply for jobs in this occupation. |
| 2444     | Clergy | Chaplain  
Minister (religious organisation) | Tier 2 applicants for this occupation must apply in the Tier 2 (Minister of Religion) |
Pastor  
Priest  
Vicar

3311 NCOs and other ranks
- Aircraftman
- Aircraft technician (armed forces)
- Lance-corporal
- Sergeant (armed forces)
- Soldier
- Weapons engineer (armed forces)

Those subject to immigration control cannot apply for jobs in this occupation.

3314 Prison service officers (below principal officer)
- Prison custodial officer
- Prison escort officer
- Prison officer
- Prison warden

Those subject to immigration control cannot apply for jobs in this occupation.

3441 Sports players
- Cricketer
- Footballer
- Golfer

Tier 2 applicants for this occupation must apply in the Tier 2 (Sportsperson) category.

3442 Sports coaches, instructors and officials
- Referee
- Riding instructor
- Sports development officer
- Swimming teacher

Tier 2 applicants for this occupation must apply in the Tier 2 (Sportsperson) category.

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2: SOC Conversion Index

Conversion table

You should use this table to convert a formerly used SOC 2000 code (listed in numerical order, in grey, to the left) into the corresponding new SOC 2010 code listed on the right.

<table>
<thead>
<tr>
<th>SOC 2000</th>
<th>Job Title</th>
<th>SOC 2010</th>
<th>Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>1111</td>
<td>Senior officials in national government</td>
<td>1115</td>
<td>Chief executives and senior officials</td>
</tr>
<tr>
<td>1112</td>
<td>Directors and chief executives of major organisations</td>
<td>1115</td>
<td>Chief executives and senior officials</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1131</td>
<td>Financial managers and directors</td>
</tr>
<tr>
<td>1113</td>
<td>Senior officials in local government</td>
<td>1139</td>
<td>Functional managers and directors not elsewhere classified</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2424</td>
<td>Business and financial project management professionals</td>
</tr>
<tr>
<td>1114</td>
<td>Senior officials of special interest organisations</td>
<td>1139</td>
<td>Functional managers and directors not elsewhere classified</td>
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<td></td>
<td>2424</td>
<td>Business and financial project management professionals</td>
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<tr>
<td>1121</td>
<td>Production, works and maintenance managers</td>
<td>1121</td>
<td>Production managers and directors in manufacturing</td>
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<td>Managers in construction</td>
<td>1122</td>
<td>Production managers and directors in construction</td>
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<td></td>
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<td>Construction project managers and related professionals</td>
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<td>1123</td>
<td>Production managers and directors in mining and energy</td>
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<tr>
<td></td>
<td></td>
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<td>Business and financial project management professionals</td>
</tr>
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<td>SOC 2010</td>
<td>Job Title</td>
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<td>-----------------------------------------------------</td>
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<td>Financial managers and chartered secretaries</td>
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<td>Financial managers and directors</td>
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<td>Marketing and sales directors</td>
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<td>Sales accounts and business development managers</td>
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<td>Purchasing managers</td>
<td>1133</td>
<td>Purchasing managers and directors</td>
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<td>Advertising and public relations directors</td>
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<td>Advertising accounts managers and creative directors</td>
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<td>Personnel, training and industrial relations managers</td>
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<td>Human resource managers and directors</td>
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<td>3563</td>
<td>Vocational and industrial trainers and instructors</td>
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<td>Information and communication technology managers</td>
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<td>Information technology and telecommunications directors</td>
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<td>2133</td>
<td>IT specialist managers</td>
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<td></td>
<td>2134</td>
<td>IT project and programme managers</td>
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<td>Research and development managers</td>
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<td>Functional managers and directors not elsewhere classified</td>
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<td></td>
<td></td>
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<td>Research and development managers</td>
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<td>Quality assurance managers</td>
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<td>Quality assurance and regulatory professionals</td>
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<td>Customer care managers</td>
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<td>Customer service managers and supervisors</td>
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<td>Financial institution managers and directors</td>
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<td>Managers and directors in transport and distribution</td>
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<td>Managers and directors in storage and warehousing</td>
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<tr>
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<td>Storage and warehouse managers</td>
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<td>Managers and directors in storage and warehousing</td>
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<td>Managers and directors in retail and wholesale</td>
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<td>7130</td>
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<td>Senior police officers</td>
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<tr>
<td>1173</td>
<td>Senior officers in fire, ambulance, prison and related services</td>
<td>1173</td>
<td>Senior officers in fire, ambulance, prison and related services</td>
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<td>Security managers</td>
<td>3319</td>
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<td>1181</td>
<td>Hospital and health service managers</td>
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<td>Health services and public health managers and directors</td>
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<td>Pharmacy managers</td>
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<td>1183</td>
<td>Healthcare practice managers</td>
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<td>Social services managers and directors</td>
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<td>1185</td>
<td>Residential and day care managers</td>
<td>1242</td>
<td>Residential, day and domiciliary care managers and proprietors</td>
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<td>1211</td>
<td>Farm managers</td>
<td>1211</td>
<td>Managers and proprietors in agriculture and horticulture</td>
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<td>Natural environment and conservation managers</td>
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<td>Conservation professionals</td>
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<td>Environment professionals</td>
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<td>Managers in animal husbandry, forestry and fishing not elsewhere classified</td>
<td>1211</td>
<td>Managers and proprietors in agriculture and horticulture</td>
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<tr>
<td></td>
<td></td>
<td>1213</td>
<td>Managers and proprietors in forestry, fishing and related services</td>
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</tbody>
</table>

22
<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Job Title</th>
<th>SOC 2010</th>
<th>Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>1221</td>
<td>Hotel and accommodation managers</td>
<td>1221</td>
<td>Hotel and accommodation managers and proprietors</td>
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<td>1222</td>
<td>Conference and exhibition managers</td>
<td>3546</td>
<td>Conference and exhibition managers and organisers</td>
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<td>1223</td>
<td>Restaurant and catering managers</td>
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<td>Restaurant and catering establishment managers and proprietors</td>
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<td>1224</td>
<td>Publicans and managers of licensed premises</td>
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<td>Publicans and managers of licensed premises</td>
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<td>Leisure and sports managers</td>
<td>1225</td>
<td>Leisure and sports managers</td>
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<td>1226</td>
<td>Travel agency managers</td>
<td>1226</td>
<td>Travel agency managers and proprietors</td>
</tr>
<tr>
<td>1231</td>
<td>Property, housing and land managers</td>
<td>1251</td>
<td>Property, housing and estate managers</td>
</tr>
<tr>
<td>1232</td>
<td>Garage managers and proprietors</td>
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<td>Garage managers and proprietors</td>
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<td>1233</td>
<td>Hairdressing and beauty salon managers and proprietors</td>
<td>1253</td>
<td>Hairdressing and beauty salon managers and proprietors</td>
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<tr>
<td>1234</td>
<td>Shopkeepers and wholesale / retail dealers</td>
<td>1254</td>
<td>Shopkeepers and proprietors – wholesale and retail</td>
</tr>
<tr>
<td>1235</td>
<td>Recycling and refuse disposal managers</td>
<td>1255</td>
<td>Waste disposal and environmental services managers</td>
</tr>
<tr>
<td>1239</td>
<td>Managers and proprietors in other services not elsewhere classified</td>
<td>1259</td>
<td>Managers and proprietors in other services not elsewhere classified</td>
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<tr>
<td>2111</td>
<td>Chemists</td>
<td>2111</td>
<td>Chemical scientists</td>
</tr>
<tr>
<td>2112</td>
<td>Biological scientists and research chemists</td>
<td>2112</td>
<td>Biological scientists and biochemists</td>
</tr>
</tbody>
</table>

**SOC 2000** |  **Job Title**  
2113 | Physicists, geologists and meteorologists     
2121 | Civil engineers                              
2122 | Mechanical engineers                         
2123 | Electrical engineers                         
2124 | Electronics engineers                        
2125 | Chemical engineers                           
2126 | Design and development engineers             
2127 | Production and process engineers             
2128 | Planning and quality control engineers       
2129 | Engineering professionals not elsewhere classified 
2131 | IT strategy and planning professionals        
2132 | Software professionals                       
2133 | Pharmacists / pharmacologists                
2144 | Ophthalmic opticians                         
2145 | Dental practitioners                         
2146 | Veterinarians                                
2311 | Higher education teaching                    

5119 Agricultural and fishing trades not elsewhere classified
<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Job Title</th>
<th>SOC 2000</th>
<th>Job Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>2312</td>
<td>Further education teaching professionals</td>
<td>2312</td>
<td>Further education teaching professionals</td>
</tr>
<tr>
<td>2313</td>
<td>Education officers, school inspectors</td>
<td>2318</td>
<td>Education advisers and school inspectors</td>
</tr>
<tr>
<td>2314</td>
<td>Secondary education teaching professionals</td>
<td>2314</td>
<td>Secondary education teaching professionals</td>
</tr>
<tr>
<td>2315</td>
<td>Primary and nursery education teaching professionals</td>
<td>2315</td>
<td>Primary and nursery education teaching professionals</td>
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<tr>
<td>2316</td>
<td>Special needs education teaching professionals</td>
<td>2316</td>
<td>Special needs education teaching professionals</td>
</tr>
<tr>
<td>2317</td>
<td>Registrars and senior administrators of educational establishments</td>
<td>2317</td>
<td>Senior professionals of educational establishments</td>
</tr>
<tr>
<td>2319</td>
<td>Teaching professionals not elsewhere classified</td>
<td>2319</td>
<td>Teaching and other educational professionals not elsewhere classified</td>
</tr>
<tr>
<td>2321</td>
<td>Scientific researchers</td>
<td>2119</td>
<td>Natural and social science professionals not elsewhere classified</td>
</tr>
<tr>
<td>2322</td>
<td>Social science researchers</td>
<td>2119</td>
<td>Natural and social science not elsewhere classified</td>
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<tr>
<td>2329</td>
<td>Researchers not elsewhere classified</td>
<td>2119</td>
<td>Natural and social science professionals not elsewhere classified</td>
</tr>
<tr>
<td>2411</td>
<td>Solicitors and lawyers, judges and coroners</td>
<td>2412</td>
<td>Barristers and judges</td>
</tr>
<tr>
<td>2413</td>
<td>Solicitors</td>
<td>2419</td>
<td>Legal professionals not elsewhere classified</td>
</tr>
<tr>
<td>2419</td>
<td>Legal professionals not elsewhere classified</td>
<td>2419</td>
<td>Legal professionals not elsewhere classified</td>
</tr>
<tr>
<td>2421</td>
<td>Chartered and certified accountants</td>
<td>2421</td>
<td>Chartered and certified accountants</td>
</tr>
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### Table 1: Occupations skilled to PhD level

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</tbody>
</table>

**Example job tasks:**
- develops experimental procedures, instruments and recording and testing systems;
- conducts experiments to identify chemical composition, energy and chemical changes in natural substances and processed materials;
- analyses results and experimental data;
- tests techniques and processes for reliability under a variety of conditions;
- develops procedures for quality control of manufactured products.

**Related job titles:**
- Analytical chemist
- Chemist
- Development chemist
- Industrial chemist
- Research chemist
Salary rates: New entrant: £21,000 / Experienced: £27,000

[Source: Evidence from partners who responded to the Migration Advisory Committee in 2011 uplifted using the 2013 national rate of pay inflation]

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## Occupations skilled to PhD Level

### SOC 2010

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2112</td>
<td>Biological scientists and biochemists</td>
</tr>
</tbody>
</table>

#### Example job tasks:
- studies the physical and chemical form, structure, composition and function of living organisms;
- identifies and studies the chemical substances, including microbial infections, involved in physiological processes and the progress of disease;
- performs tests to study physiological and pathological characteristics within cells and other organisms;
- researches the effects of internal and external environmental factors on the life processes and other functions of living organisms;
- observes the structure of communities of organisms in the laboratory and in their natural environment;
- advises farmers, medical staff and others, on the nature of field crops, livestock and produce and on the treatment and prevention of disease;
- monitors the distribution, presence and behaviour of plants, animals and aquatic life.

#### Related job titles:
- Biomedical scientist
- Forensic scientist
- Horticulturist
- Microbiologist
- Pathologist

Salary rates: New entrant: £21,000 / Experienced: £27,000

[Source: Evidence from partners who responded to the Migration Advisory Committee in 2011 uplifted using the 2013 national rate of pay inflation]

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### 2113 Physical scientists

#### Example job tasks:
- conducts experiments and tests and uses mathematical models and theories to investigate the structure and properties of matter, transformations and propagations of energy, the behaviour of particles and their interaction with various forms of energy;
- uses surveys, seismology and other methods to determine the earth’s mantle, crust, rock structure and type, and to analyse and predict the occurrence of seismological activity;
- observes, records and collates data on atmospheric conditions from weather stations, satellites, and observation vessels to plot and forecast weather conditions;
- applies mathematical models and techniques to assist in the solution of scientific problems in industry and commerce and seeks out new applications of mathematical analysis.

#### Related job titles:
- Geologist
- Geophysicist
- Medical physicist
- Meteorologist
- Oceanographer
- Physicist
- Seismologist

**Salary rates:** New entrant: £21,000 / Experienced worker: £27,000

[Source: Evidence from partners who responded to the Migration Advisory Committee in 2011 uplifted using the 2013 national rate of pay inflation]

## Occupations skilled to PhD Level
### SOC 2010
<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2114</td>
<td>Social and humanities scientists</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- studies society and the manner in which people behave and impact upon the world;
- undertakes research across the humanities that furthers understanding of human culture and creativity;
- traces the evolution of word and language forms, compares grammatical structures and analyses the relationships between ancient, parent and modern languages;
- identifies, compiles and analyses economic, demographic, legal, political, social and other data to address research objectives;
- administers questionnaires, carries out interviews, organises focus groups and implements other social research tools;
- undertakes analyses of data, presents results of research to sponsors, the media and other interested organisations;
- addresses conferences and publishes articles detailing the methodology and results of research undertaken.

**Related job titles:**
- Anthropologist
- Archaeologist
- Criminologist
- Epidemiologist
- Geographer
- Historian
- Political scientist
- Social scientist

**Salary rates:** New entrant: £21,000 / Experienced worker: £27,000

[Source: Evidence from partners who responded to the Migration Advisory Committee in 2011 uplifted using the 2013 national rate of pay inflation]
- designs tests and experiments to address research objective and find solutions;
- applies models and techniques to medical, industrial, agricultural, military and similar applications;
- analyses results and writes up results of tests and experiments undertaken;
- presents results of scientific research to sponsors, addresses conferences and publishes articles outlining the methodology and results of research undertaken;
- designs and develops an appropriate research methodology in order to address the research objective;
- compiles and analyses quantitative and qualitative data, prepares reports and presents results to summarise main findings and conclusions;
- advises government, private organisations and special interest groups on policy issues;
- writes journal articles, books, and addresses conferences, seminars and the media to reveal research findings.

**Related job titles:**
- Operational research scientist
- Research associate (medical)
- Research fellow (university)
- Researcher (university)
- Scientific officer
- Scientist
- Sports scientist
- University researcher

**Salary rates:** New entrant: £21,000 / Experienced worker: £27,000

[Source: Evidence from partners who responded to the Migration Advisory Committee in 2011 uplifted using the 2013 national rate of pay inflation]
Example job tasks:
- prepares, delivers and directs lectures, seminars and tutorials;
- prepares, administers and marks examinations, essays and other assignments;
- advises students on academic matters and encourages independent research;
- provides pastoral care or guidance to students;
- participates in decision making processes regarding curricula, budgetary, departmental and other matters;
- directs the work of postgraduate students;
- undertakes research, writes articles and books and attends conferences and other meetings.

Related job titles:
- Fellow (university)
- Lecturer (higher education, university)
- Professor (higher education, university)
- Tutor (higher education, university)
- University lecturer

Salary rates: New entrant: £25,000 / Experienced worker: £31,200

[Source: Evidence from Universities UK, Universities and Colleges Employers Association and GuildHE provided to the Migration Advisory Committee in 2011 uplifted using the 2013 national rate of pay inflation]

Table 2: Occupations skilled to NQF level 6

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1115</td>
<td>Chief executives and senior officials</td>
</tr>
</tbody>
</table>

Example job tasks:
- analyses economic, social, legal and other data, and plans, formulates and directs at strategic level the operation of a company or organisation;
- consults with subordinates to formulate, implement and review company/organisation policy, authorises funding for policy implementation programmes and institutes reporting, auditing and control systems;
- prepares, or arranges for the preparation of, reports, budgets, forecasts or other information;
- plans and controls the allocation of resources and the selection of senior staff;
- evaluates government/local authority departmental activities, discusses problems with government/local authority officials and administrators and formulates departmental policy;
- negotiates and monitors contracted out services provided to the local authority by the private sector;
- studies and acts upon any legislation that may affect the local authority;
- stimulates public interest by providing publicity, giving lectures and interviews and organising appeals for a variety of causes;
- directs or undertakes the preparation, publication and dissemination of reports and other information of interest to members and other interested parties.

Related job titles:
- Chief executive
- Chief medical officer
- Civil servant (grade 5 & above)
- Vice President
Salaries:

New entrant: £28,700 / Experienced: £47,500

[Source: Annual Survey of Hours and Earnings 2013]

Elected officers and representatives

Example job tasks:

- represents constituency within the legislature and advises and assists constituents on a variety of issues;
- acts as a Party representative within the constituency;
- participates in debates and votes on legislative and other matters;
- holds positions on parliamentary or local government committees;
- tables questions to ministers and introduces proposals for government action;
- recommends or reviews potential policy or legislative change, and offers advice and opinions on current policy;
- advises on the interpretation and implementation of policy decisions, acts and regulations;
- studies and acts upon any legislation that may affect the local authority.

Related job titles:

- Councillor (local government)
- Member of Parliament

Salary rates:

New entrant: £23,400 / Experienced: £43,200

[Source: Annual Survey of Hours and Earnings 2013]

Occupations skilled to NQF level 6

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1121</td>
<td>Production managers and directors in manufacturing</td>
</tr>
</tbody>
</table>

Example job tasks:

- liaises with other managers to plan overall production activity and daily manufacturing activity, sets quality standards and estimates timescales and costs;
- manages production to ensure that orders are completed to an agreed date and conform to customer and other requirements;
- monitors production and production costs and undertakes or arranges for the preparation of reports and records;
- oversees supervision of the production line and its staff, ensures targets are met.

Related job titles:

- Engineering manager
- Managing director (engineering)
- Operations manager (manufacturing)
- Production manager

Salary rates:

New entrant: £20,500* / Experienced: £27,500

[Source: Annual Survey of Hours and Earnings 2013]

* [or £13,500 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]
### Production managers and directors in construction

**Example job tasks:**

- liaises with other managers to plan overall production activity and construction activities, sets quality standards and estimates timescales and costs;
- receives invitations to tender, arranges for estimates and liaises with client, architect and engineers for the preparation of contracts;
- plans, directs and co-ordinates the construction and maintenance of civil and structural engineering works, including demolition, open-cast mining works and pipeline and piling;
- receives reports upon work in progress to ensure that materials and construction methods meet with specifications and statutory requirements and that there are no deviations from agreed plans.

**Related job titles:**

- Building Services manager
- Construction manager
- Director (building construction)
- Owner (electrical contracting)

**Salary rates:**

New entrant: £20,500* / Experienced: £28,800

[Source: Annual Survey of Hours and Earnings 2013]

* [or £18,600 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

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### Production managers and directors in mining and energy

**Example job tasks:**

- co-ordinates the activities of mines, quarries, drilling operations and offshore installations;
- determines staffing, material and other needs;
- co-ordinates and supervises coal-face production activities and ensures compliance with health and safety regulations;
- ensures that all haulage, storage, purification and distribution work is performed efficiently and in compliance with statutory and other regulations;
- arranges for the provision of gas, water and electricity supplies;
- ensures compliance with issues relating to the environmental impact of operations.

**Related job titles:**

- Operations manager (mining, water & energy)
- Quarry manager

**Salary rates:**

New entrant: £20,500* / Experienced: £37,900

[Source: Annual Survey of Hours and Earnings 2013]

* [or £15,000 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]
Example job tasks:
- participates in the formulation of strategic and long-term business plans, assesses the implications for the organisation financial mechanisms and oversees their implementation;
- plans external and internal audit programmes, arranges for the collection and analysis of accounting, budgetary and related information, and manages the company's financial systems;
- determines staffing levels appropriate for accounting activities;
- assesses and advises on factors affecting business performance.

Related job titles:
- Investment banker
- Treasury manager

Salary rates: New entrant: £20,500* / Experienced: £32,800

[Source: Annual Survey of Hours and Earnings 2013]
* [or £15,300 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

Occupations skilled to NQF level 6

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1132</td>
<td>Marketing and sales directors</td>
</tr>
</tbody>
</table>

Example job tasks:
- liaises with other senior staff to determine the range of goods or services to be sold;
- discusses employer’s or clients’ requirements, plans and monitors surveys and analyses of customers’ reactions to products;
- examines and analyses sales figures, advises on and monitors marketing campaigns and promotional activities;
- controls the recruitment and training of staff;
- produces and/or assesses reports and recommendations concerning marketing and sales strategies.

Related job titles:
- Marketing director
- Sales director

Salary rates: New entrant: £24,000 / Experienced: £40,700

[Source: Annual Survey of Hours and Earnings 2013]
### Advertising and public relations directors

**SOC 2010**: 1134

**Description**

Example job tasks:
- liaises with client to discuss product/service to be marketed and develops the most appropriate strategy to deliver the objectives;
- defines target group and implements strategy through appropriate media planning work;
- conceives advertising campaign to impart the desired product image in an effective and economical way;
- reviews and revises campaign strategy in light of sales figures, surveys, etc. and takes appropriate corrective measures if necessary;
- stays abreast of changes in media, readership or viewing figures and advertising rates;
- directs the arranging of conferences, exhibitions, seminars, etc. to promote the image of a product, service or organisation.

**Related job titles:**
- Account director (advertising)
- Head of public relations

**Salary rates:**
- New entrant: £20,500* / Experienced worker: £34,000

* [or £19,200 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

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### Human resource managers and directors

**SOC 2010**: 1135

**Description**

Example job tasks:
- determines staffing needs;
- oversees the preparation of job descriptions, drafts advertisements and interviews candidates;
- oversees the monitoring of employee performance and career development needs; provides or arranges for provision of training courses;
- undertakes industrial relations negotiations with employees’ representatives or trades unions;
- develops and administers salary, health and safety and promotion policies;
- examines and reports on company and departmental structures, chains of command, information flows, etc. and evaluates efficiency of existing operations;
- considers alternative work procedures to improve productivity;
- stays abreast of relevant legislation, considers its impact on the organisation’s HR strategy and recommends appropriate action.

**Related job titles:**
- Human resources manager
- Personnel manager
- Recruitment manager

**Salary rates:** New entrant: £22,200 / Experienced worker: £31,900

[Source: Annual Survey of Hours and Earnings 2013]

**Occupations skilled to NQF level 6**

<table>
<thead>
<tr>
<th>SOC 2010</th>
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</thead>
<tbody>
<tr>
<td>1136</td>
<td>Information technology and telecommunications directors</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- develops in consultation with other senior management the IT/telecommunications strategy of the organisation;
- directs the implementation within the organisation of IT/telecommunications strategy, infrastructure, procurement, procedures and standards;
- develops the periodic business plan and operational budget for IT/telecommunications to deliver agreed service levels;
- considers the required IT/telecommunications staffing levels, oversees recruitment and appointment of staff and directs training policy;
- prioritises and schedules major IT/telecommunications projects;
- ensures that new technologies are researched and evaluated in the light of the organisation's broad requirements.

**Related job titles:**

- IT Director
- Technical director (computer services)
- Telecommunications director

**Salary rates:** New entrant: £20,500* / Experienced worker: £75,000

[Source: Annual Survey of Hours and Earnings 2013 and Incomes Data Services]

* [or £19,200 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

**Functional managers and directors not elsewhere classified**

**Example job tasks:**

- helps to formulate and implement local government policy and ensures legal and statutory provisions are observed;
- organises local authority office work and resources, negotiates contracted out services;
- plans, organises, coordinates and directs the resources of a special interest organisation;
- formulates and directs the implementation of an organisation’s policies;
- represents union, association or charity in consultation and negotiation with government, employees and other bodies;
- stimulates public interest by providing publicity, giving lectures and interviews and organising appeals;
- directs or undertakes the preparation, publication and dissemination of reports and other
information pertaining to the organisation.

**Related job titles:**
- Manager (charitable organisation)
- Research director

**Salary rates:** New entrant: £20,500* / Experienced: £26,100

[Source: Annual Survey of Hours and Earnings 2013]

* [or £12,000 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

### Occupations skilled to NQF level 6

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>1150</td>
<td>Financial institution managers and directors</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- plans, organises, directs and co-ordinates the activities of financial institutions;
- verifies that accounting, recording and information storage and retrieval procedures are adhered to;
- authorises loans and mortgages in accordance with bank or building society policy;
- promotes financial services, establishes contact with the local business community and professional firms;
- preparing general reports and briefs on more complex cases for senior management;
- ensures compliance with the statutory regulatory framework.

**Related job titles:**
- Bank manager
- Insurance manager

**Salary rates:** New entrant: £21,500 / Experienced: £31,200

[Source: Annual Survey of Hours and Earnings 2013]

### Managers and directors in transport and distribution

**Example job tasks:**
- plans the optimum utilisation of staff and operating equipment, and co-ordinates maintenance activities to ensure least possible disruption to services;
- examines traffic reports, load patterns, traffic receipts and other data and revises transport services or freight rates accordingly;
- directs the movement, handling and storage of freight in transit, and reviews space utilisation, staffing and distribution expenditure to determine future distribution policies;
- ensures that regulations regarding hours of work, the licensing of crews and transport equipment, the operational safety and efficiency of equipment, the insurance of vehicles and other statutory regulations are complied with;
- ensures that harbour channels and berths are maintained and liaises with ship owners, crew, customs officials, dock and harbour staff to arrange entry, berthing and servicing of ships;
- supervises day-to-day activities in a railway station;
- arranges for maintenance of airport runways and buildings, liaises with fuel and catering crews to

<table>
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<tbody>
<tr>
<td>1161</td>
<td>Managers and directors in transport and distribution</td>
</tr>
</tbody>
</table>
ensure adequate supplies and resolves any complaints and problems raised by airport users.

Related job titles:
- Fleet manager
- Transport manager

Salary rates: New entrant: £21,600 / Experienced: £27,600

[Source: Annual Survey of Hours and Earnings 2013]
disciplinary problems and decide on appropriate action, make periodic checks on internal and external security, and provide care and support to prisoners in custody;

- revenue and customs, excise and immigration officers advise on the interpretation of regulations concerning taxes, duties and immigration requirements and enforce these regulations through monitoring of premises, examining goods entering the country to ensure correct duty is paid and establishing that passengers have the necessary authorisation for crossing national borders.

**Related job titles:**
- Fire service officer (government)
- Prison governor
- Station officer (ambulance service)

**Salary rates:** New entrant: £31,100 / Experienced: £36,400

[Source: Annual Survey of Hours and Earnings 2011. No comparable data available on the Annual Survey of Hours and Earnings 2013]

<table>
<thead>
<tr>
<th>SOC 2010</th>
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</thead>
<tbody>
<tr>
<td>1181</td>
<td>Health services and public health managers and directors</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- implements policies of the board, ensures statutory procedures are followed, with particular emphasis on patient safety and the management of risk;
- liaises with health care professionals to determine short and long-term needs and how to meet these objectives within budgetary constraints;
- oversees the day-to-day management of the unit or service and provides leadership to staff;
- uses statistical information to monitor performance and assist with planning;
- negotiates and manages contracts with providers and purchasers of health care services;
- manages staff, including recruitment, appraisal and development;
- monitors and reports upon the effectiveness of services with a view to improving the efficiency of health care provision; coordinates the promotion of public health and wellbeing in the actions and policies of public agencies and their social partners; monitors and reports upon the state of public health and wellbeing.

**Related job titles:**
- Director of nursing
- Health Service manager
- Information manager (health authority: hospital service)

**Salary rates:** New entrant: £21,600 / Experienced: £32,400

[Source: Annual Survey of Hours and Earnings 2013]

| 1184     | Social services managers and directors |

**Example job tasks:**
- provides leadership and management to ensure services are delivered in accordance with statutory requirements and in line with the local authority social services department’s policies and procedures;
- determines staffing, financial, material and other short and long-term needs;
plans work schedules, assigns tasks and delegates responsibilities of social services staff;
monitors and evaluates departmental performance with a view to improving social service
 provision;
studies and advises upon changes in legislation that will impact upon social service provision;
liaises with representatives of other relevant agencies.

Related job titles:
- Care manager (local government: social services)
- Service manager (welfare services)


[Source: Annual Survey of Hours and Earnings 2013]

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Occasions skilled to NQF level 6

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>2121</td>
<td>Civil engineers</td>
</tr>
</tbody>
</table>

Example job tasks:
- undertakes research and advises on soil mechanics, concrete technology, hydraulics, water and waste water treatment processes and other civil engineering matters;
- determines and specifies construction methods, materials, quality and safety standards and ensures that equipment operation and maintenance comply with design specifications;
- designs foundations and earthworks;
- designs structures such as roads, dams, bridges, railways, hydraulic systems, sewerage systems, industrial and other buildings and plans the layout of tunnels, wells and construction shafts;
- organises and plans projects, arranges work schedules, carries out inspection work and plans maintenance control;
- organises and establishes control systems to monitor operational efficiency and performance of materials and systems.

Related job titles:
- Building engineer
- Civil engineer (professional)
- Highways engineer
- Petroleum engineer
- Public health engineer
- Site engineer
- Structural engineer


[Source: Annual Survey of Hours and Earnings 2013]

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2122 Mechanical engineers

Example job tasks:
- undertakes research and advises on energy use, materials handling, thermodynamic processes, fluid mechanics, vehicles and environmental controls;
- determines materials, equipment, piping, capacities, layout of plant or system and specification
for manufacture;
  - designs mechanical equipment, such as steam, internal combustion and other non-electrical motors for railway locomotives, road vehicles, aeroplanes and other machinery;
  - ensures that equipment, operation and maintenance comply with design specifications and safety standards;
  - organises and establishes control systems to monitor operational efficiency and performance of materials and systems.

Related job titles:
  - Aeronautical engineer (professional)
  - Aerospace engineer
  - Automotive engineer (professional)
  - Marine engineer (professional)
  - Mechanical engineer (professional)

Salary rates: New entrant: £24,000 / Experienced: £31,200

[Source: Annual Survey of Hours and Earnings 2013]
Electronics engineers

Example job tasks:

- undertakes research and advises on all aspects of telecommunications equipment, radar, telemetry and remote control systems, data processing equipment, microwaves and other electronic equipment;
- determines and specifies appropriate production and/or installation methods and quality and safety standards;
- organises and establishes control systems to monitor performance and evaluate designs;
- tests, diagnoses faults and undertakes repair of electronic equipment.

Related job titles:

- Avionics engineer
- Broadcasting engineer (professional)
- Electronics engineer (professional)
- Microwave engineer
- Telecommunications engineer (professional)

Salary rates: New entrant: £23,800 / Experienced: £26,400


Design and development engineers

Example job tasks:

- assesses product requirements, including costs, manufacturing feasibility and market requirements;
- prepares working designs for steam, aero, turbine, marine and electrical engines, mechanical instruments, aircraft and missile structures, vehicle and ship structures, plant and machinery equipment, domestic electrical appliances, building systems and services, and electronic computing and telecommunications equipment;
- arranges construction and testing of model or prototype and modifies design if necessary;
- produces final design information for use in preparation of layouts, parts lists, etc.;
- prepares specifications for materials and other components.

Related job titles:

- Clinical engineer
- Design engineer
- Development engineer
- Ergonomist
- Research and development engineer

Salary rates: New entrant: £22,600 / Experienced: £29,900

[Source: Annual Survey of Hours and Earnings 2013]
2127 Production and process engineers

Example job tasks:

- studies existing and alternative production methods, regarding work flow, plant layout, types of machinery and cost;
- recommends optimum equipment and layout and prepares drawings and specifications;
- devises and implements production control methods to monitor operational efficiency;
- investigates and eliminates potential hazards and bottlenecks in production;
- advises management on and ensures effective implementation of new production methods, techniques and equipment;
- liaises with materials buying, storing and controlling departments to ensure a steady flow of supplies;
- undertakes research and develops processes to achieve physical and/or chemical change for oil, pharmaceutical, synthetic, plastic, food and other products;
- designs, controls and constructs process plants to manufacture products.

Related job titles:

- Chemical engineer
- Industrial engineer
- Process engineer
- Production consultant
- Production engineer

Salary rates: New entrant: £24,000 / Experienced: £29,900

[Source: Annual Survey of Hours and Earnings 2013]
- Scientific consultant
- Technical engineer
- Technologist
- Traffic engineer

**Salary rates:** New entrant: £24,300 / Experienced: £30,900

[Source: Annual Survey of Hours and Earnings 2013]

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2133  **IT specialist managers**

**Example job tasks:**
- plans, coordinates and manages the organisation’s IT provision or a specialist area of IT activity;
- liaises with users, senior staff and internal/external clients to clarify IT requirements and development needs;
- takes responsibility for managing the development of a specialist aspect of IT provision such as user support, network operations, service delivery or quality control;
- supervises the technical team and coordinates training;
- plans and monitors work and maintenance schedules to ensure agreed service levels are achieved;
- reports on IT activities to senior management.

**Related job titles:**
- Data centre manager
- IT manager
- IT support manager
- Network operations manager (computer services)
- Service delivery manager

**Salary rates:** New entrant: £25,000 / Experienced: £40,000

[Source: Annual Survey of Hours and Earnings 2013 and Incomes Data Services]

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<table>
<thead>
<tr>
<th>Occupations skilled to NQF level 6</th>
</tr>
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<tbody>
<tr>
<td><strong>SOC 2010</strong></td>
</tr>
<tr>
<td>2134</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- works with client or senior management to establish and clarify the aims, objectives and requirements of the IT project or programme;
- plans the stages of the project or programme, reviews actions and amends plans as necessary;
- coordinates and supervises the activities of the project/programme team;
- manages third party contributions to the programme or project;
- monitors progress including project/programme budget, timescale and quality;
- coordinates and oversees implementation of the project or programme;
- reports on project or programme to senior management and/or client.

**Related job titles:**
- Implementation manager (computing)
- IT project manager
- Programme manager (computing)
- Project leader (software design)

**Salary rates:** New entrant: £29,000 / Experienced: £40,300

[Source: Annual Survey of Hours and Earnings 2013 and Incomes Data Services]

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2135  **IT business analysts, architects and systems designers**

**Example job tasks:**

- liaises with internal/external clients in order to analyse business procedure, clarify clients’ requirements and to define the scope of existing software, hardware and network provision;
- undertakes feasibility studies for major IT developments incorporating costs and benefits, and presents proposals to clients;
- communicates the impact of emerging technologies to clients and advises upon the potential introduction of such technology;
- provides advice and assistance in the procurement, provision, delivery, installation, maintenance and use of IT systems and their environments;
- examines existing business models and flows of data and designs functional specifications and test plans for new systems in order to meet clients’ needs;
- researches, analyses, evaluates and monitors network infrastructure and performance; works closely with clients to implement new systems.

**Related job titles:**

- Business analyst (computing)
- Data communications analyst
- Systems analyst
- Systems consultant
- Technical analyst (computing)
- Technical architect

**Salary rates:** New entrant: £22,500 / Experienced: £31,200

[Source: Annual Survey of Hours and Earnings 2013]

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**Occupations skilled to NQF level 6**

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<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>2136</td>
<td>Programmers and software development professionals</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- examines existing software and determines requirements for new/modified systems in the light of business needs;
- undertakes feasibility study to design software solutions;
- writes and codes individual programs according to specifications;
- develops user interfaces;
- tests and corrects software programs;
- writes code for specialist programming for computer games, (for example, artificial intelligence, 3D engine development);
- implements and evaluates the software;
- plans and maintains database structures;
- writes operational documentation and provides subsequent support and training for users.
Related job titles:
- Analyst-programmer
- Database developer
- Games programmer
- Programmer
- Software engineer

Salary rates: New entrant: £22,800 / Experienced: £29,600

[Source: Annual Survey of Hours and Earnings 2013]

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2137 Web design and development professionals

Example job tasks:
- liaises with internal/external client in order to define the requirements for the website;
- presents design options to the client;
- designs web pages including graphics, animation and functionality to maximise visual effectiveness and facilitate appropriate access;
- develops the website and applications;
- designs and develops web interfaces for relational database systems;
- establishes methods to ensure appropriate website security and recovery;
- writes and publishes content for the website;
- tests website interaction and performance prior to going 'live', and monitor and maintains functionality of the website;
- activates the 'live' website.

Related job titles:
- Internet developer
- Multimedia developer
- Web design consultant
- Web designer

Salary rates: New entrant: £20,500* / Experienced: £22,000

[Source: Annual Survey of Hours and Earnings 2013]

* [or £17,400 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

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Occupations skilled to NQF level 6

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<tr>
<td>2139</td>
<td>Information technology and telecommunications</td>
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Example job tasks:
- undertakes the testing of software, systems or computer games for errors, identifies source of problems and proposes solutions;
- develops, implements and documents test plans for IT software, systems and computer games;
- develops quality standards and validation techniques;
- makes recommendations concerning software/system quality;
- examines IT system for potential threats to its security and integrity and draws up plans for disaster recovery if security is compromised;
• deals with and reports on breaches in security.

Related job titles:
• IT consultant
• Quality analyst (computing)
• Software tester
• Systems tester (computing)
• Telecommunications planner

Salary rates: New entrant: £20,500* / Experienced: £27,000


* [or £19,700 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

2141 Conservation professionals

Example job tasks:
• promotes and implements local and national biodiversity action plans, particularly with regard to threatened species and habitats;
• carries out environmental impact assessments and field surveys;
• implements, evaluates and monitors schemes for the management and protection of natural habitats;
• provides advice and information to government at national and local levels, clients, landowners, planners and developers to facilitate the protection of the natural environment;
• liaises with other groups in the selection and maintenance of the Protected Site System including Special Areas of Conservation (SACs), Ramsar sites, and Sites of Special Scientific Interest (SSSIs) and National Nature Reserves (NNRs);
• maintains and develops knowledge in relevant policy areas within a national and European legislative context;
• promotes conservation issues via educational talks, displays, workshops and literature and liaison with the media;
• prepares applications for funding to other organisations, and assessing applications for funding from other organisations;
• carries out research into aspects of the natural world.

Related job titles:
• Conservation officer
• Ecologist
• Energy conservation officer
• Heritage manager
• Marine conservationist

Salary rates: New entrant: £20,500* / Experienced: £20,700

[Source: Annual Survey of Hours and Earnings 2013]

* [or £17,500 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]
Occupations skilled to NQF level 6

SOC 2010  |  Description
---|---
2142  |  Environment professionals

**Example job tasks:**

- identifies contamination of land, air or water and assesses any adverse impact on the environment;
- advises on and provides solutions for mitigating the effects of such contamination;
- implements remediation works;
- carries out environment-related desk based research and fieldwork to collect, analyse and interpret data to determine their validity, quality and significance;
- carries out environmental audits and environmental impact assessments;
- communicates scientific and technical information to relevant audiences in an appropriate form, via reports, workshops, educational events, public hearings;
- assists organisations to conduct their activities in an environmentally appropriate manner;
- implements, reviews and advises on regulatory and legislative standards, guidelines and policies;
- provides professional guidance to clients, government agencies, regulators and other relevant bodies, having regard for sustainable approaches and solutions.

**Related job titles:**

- Energy manager
- Environmental consultant
- Environmental engineer
- Environmental protection officer
- Environmental scientist
- Landfill engineer

**Salary rates:** New entrant: £20,500* / Experienced: £24,600

[Source: Annual Survey of Hours and Earnings 2013]

* [or £19,700 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

Occupations skilled to NQF level 6

SOC 2010  |  Description
---|---
2211  |  Medical practitioners

**Example job tasks:**

- examines patient, arranges for any necessary x-rays or other tests and interprets results;
- diagnoses condition and prescribes and/or administers appropriate treatment/surgery;
- administers medical tests and inoculations against communicable diseases;
- supervises patient’s progress and advises on diet, exercise and other preventative action;
- refers patient to specialist where necessary and liaises with specialist;
- prepares and delivers lectures, undertakes research, and conducts and participates in clinical trials;
- supervises the implementation of care and treatment plans by other healthcare providers.

**Related job titles:**

- Anaesthetist
- Consultant (Hospital Service)
- Doctor
- General practitioner
- Medical practitioner
- Paediatrician
- Psychiatrist
- Radiologist
- Surgeon

**Salary rates:**

- Foundation year 1 (F1) and equivalent: £22,636
- Foundation year 2 (F2) and equivalent: £28,076
- Speciality registrar (StR) and equivalent: £30,002
- Speciality doctor and equivalent: £37,176
- Salaried General practitioner (GP) and equivalent: £54,319
- Consultant and equivalent: £75,249

[Source: NHS Employers Medical and Dental Pay Circular 2013]

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### Occupations skilled to NQF level 6

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<td>Psychologists</td>
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</table>

**Example job tasks:**

- develops and administers tests to measure intelligence, abilities, aptitudes, etc. and assesses results;
- develops treatment and guidance methods and gives treatment or guidance using a variety of therapy and counselling techniques;
- observes and experiments on humans and animals to measure mental and physical characteristics;
- analyses the effect of hereditary, social and physical factors on thought and behaviour;
- studies psychological factors in the treatment and prevention of mental illness or emotional and personality disorders;
- maintains required contacts with family members, education or other health professionals, as appropriate, and recommends possible solutions to problems presented;
- applies professional knowledge and techniques within the workplace, addressing issues such as job design, work groups, motivation etc.;
- applies psychological treatment methods to help athletes achieve optimum mental health and enhance sporting performance.

**Related job titles:**

- Clinical psychologist
- Educational psychologist
- Forensic psychologist
- Occupational psychologist
- Psychologist
- Psychometrist

**Salary rates:**

- Band 5 & equiv. £21,388
- Band 6 & equiv. £25,783
- Band 7 & equiv. £30,764
- Band 8a & equiv. £39,239
- Band 8b & equiv. £45,707
- Band 8c & equiv. £54,998
- Band 8d & equiv. £65,922
- Band 9 & equiv. £77,850

[Source: NHS Agenda for Change 2013]
## Pharmacists

### Example job tasks:
- Prepares or directs the preparation of prescribed medicaments in liquid, powder, tablet, ointment or other form following prescriptions issued by medical doctors and other health professionals;
- Advises health professionals on the selection and appropriate use of medicines;
- Highlights a drug’s potential side effects, identifies harmful interactions with other drugs and assesses the suitability of treatments for patients with particular health conditions;
- Checks that recommended doses are not being exceeded and that instructions are understood by patients;
- Maintains prescription files and records issue of narcotics, poisons and other habit-forming drugs;
- Liaises with other professionals regarding the development, manufacturing and testing of drugs;
- Tests and analyses drugs to determine their identity, purity and strength;
- Ensures that drugs and medicaments are in good supply and are stored properly.

### Related job titles:
- Chemist (pharmaceutical)
- Dispensary manager
- Pharmaceutical chemist
- Pharmacist
- Pharmacy manager

### Salary rates:
- Pre-registration pharmacists (non-NHS) £20,500*
  - Band 5 & equiv. £21,388
  - Band 6 & equiv. £25,783
  - Band 7 & equiv. £30,764
  - Band 8a & equiv. £39,239
  - Band 8b & equiv. £45,707
  - Band 8c & equiv. £54,998
  - Band 8d & equiv. £65,922
  - Band 9 & equiv. £77,850

* [or £20,000 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]
• carries out research with glass and lens manufacturers.

**Related job titles:**

• Ophthalmic optician  
• Optician  
• Optologist  
• Optometrist

**Salary rates:**

• Band 5 & equiv. £21,388  
• Band 6 & equiv. £25,783  
• Band 7 & equiv. £30,764  
• Band 8a & equiv. £39,239  
• Band 8b & equiv. £45,707  
• Band 8c & equiv. £54,998  
• Band 8d & equiv. £65,922  
• Band 9 & equiv. £77,850

[Source: NHS Agenda for Change 2013]

**Occupations skilled to NQF level 6**

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<th>SOC 2010</th>
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<td>2215</td>
<td>Dental practitioners</td>
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</tbody>
</table>

**Example job tasks:**

• examines patient's teeth, gums and jaw, using dental and x-ray equipment, diagnoses dental conditions;  
• assesses and recommends treatment options to patients;  
• administers local anaesthetics;  
• carries out clinical treatments, restores teeth affected by decay etc., treats gum disease and other disorders;  
• constructs and fits braces, inlays, dentures and other appliances;  
• supervises patient's progress and advises on preventative action;  
• educates patients on oral health care;  
• refers patient to specialist, where necessary;  
• maintains patients' dental health records;  
• prepares and delivers lectures, undertakes research, and conducts and participates in clinical trials.

**Related job titles:**

• Dental surgeon  
• Dentist  
• Orthodontist  
• Periodontist

**Salary rates:**

• Foundation year 1 (F1) (Hospital dental services) and equivalent: £30,433  
• Foundation year 2 (F2) (Hospital dental services) and equivalent: £29,912  
• Speciality registrar (StR) and equivalent: £30,002  
• Speciality dentist: £37,176  
• Band A posts (e.g. Community practitioner) and equivalent: £38,095  
• Band B posts (e.g. Senior dental officer) and equivalent: £59,259  
• Band C posts (e.g. Specialist / managerial posts) and equivalent: £70,899
- Consultant (Hospital dental services) and equivalent: £75,249

[Source: NHS Employers Medical and Dental Pay Circular 2013]

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<tr>
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<tbody>
<tr>
<td>2216</td>
<td>Veterinarians</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- examines animals, diagnoses condition and prescribes and administers appropriate drugs, dressings, etc., and arranges or undertakes any necessary x-ray or other tests;
- inoculates animals against communicable diseases;
- administers local or general anaesthetics and performs surgery;
- investigates outbreaks of animal diseases and advises owners on feeding, breeding and general care;
- euthanases old, sick, terminally ill and unwanted animals;
- performs tasks relating to food safety policy, regulation of veterinary drugs, quality control of veterinary products;
- performs ante-mortem inspection of animals destined for the food chain, and animal post-mortem examinations;
- carries out expert witness work and undertakes teaching of veterinary students;
- maintains records, raises and forwards reports and certificates in compliance with current legislation.

**Related job titles:**
- Veterinarian
- Veterinary practitioner
- Veterinary surgeon

**Salary rates:** New entrant: £20,500* / Experienced: £24,700

[Source: Annual Survey of Hours and Earnings 2013]

* [or £17,000 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]
Related job titles:
- Medical radiographer
- Radiographer
- Sonographer
- Therapeutic radiographer
- Vascular technologist

Salary rates:
- Band 5 & equiv. £21,388
- Band 6 & equiv. £25,783
- Band 7 & equiv. £30,764
- Band 8a & equiv. £39,239
- Band 8b & equiv. £45,707
- Band 8c & equiv. £54,998
- Band 8d & equiv. £65,922
- Band 9 & equiv. £77,850

[Source: NHS Agenda for Change 2013]
### Occupations skilled to NQF level 6

#### SOC 2010 Descriptions

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<tr>
<td>2219</td>
<td>Health professionals not elsewhere classified</td>
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</table>

**Example job tasks:**
- provides expert technical and technological support in the delivery of critical care;
- provides high level support within surgical teams before, during and after surgery;
- operate heart-lung machines during surgical procedures;
- conducts medical education relevant to specialism and provides team leadership and supervision;
- diagnoses and treats patients with a variety of hearing-related problems;
- carries out a range of oral/dental treatments;
- provides prosthetic devices to patients and advises on rehabilitation.

**Related job titles:**
- Audiologist
- Dental hygiene therapist
- Dietician-nutritionist
- Family planner
- Occupational health adviser
- Paramedical practitioner

**Salary rates:**
- Band 5 & equiv. £21,388
- Band 6 & equiv. £25,783
- Band 7 & equiv. £30,764
- Band 8a & equiv. £39,239
- Band 8b & equiv. £45,707
- Band 8c & equiv. £54,998
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- Band 9 & equiv. £77,850

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<tr>
<td>2221</td>
<td>Physiotherapists</td>
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</table>

**Example job tasks:**
- examines medical reports and assesses patient to determine the condition of muscles, nerves or joints in need of treatment;
- writes up patients' case notes and reports, maintains their records and manages caseload;
- plans and undertakes therapy to improve circulation, restore joint mobility, strengthen muscles and reduce pain;
- explains treatment to and instructs patient in posture and other exercises and adapts treatment as necessary;
- offers advice and education on how to avoid injury and promote patient's future health and well-being;
- supervises physiotherapy assistants;
- monitors patient's progress and liaises with others concerned with the treatment and rehabilitation of patient, and refers patients requiring other specific medical attention.
### Related job titles:
- Electro-therapist
- Physiotherapist
- Physiotherapy practitioner

### Salary rates:
- Band 5 & equiv. £21,388
- Band 6 & equiv. £25,783
- Band 7 & equiv. £30,764
- Band 8a & equiv. £39,239
- Band 8b & equiv. £45,707
- Band 8c & equiv. £54,998
- Band 8d & equiv. £65,922
- Band 9 & equiv. £77,850

[Source: NHS Agenda for Change 2013]
• assesses, tests and diagnoses a client’s condition;
• designs and initiates appropriate rehabilitation and/or remedial programmes of treatment;
• treats speech and language disorders by coaching and counselling clients or through the use of artificial communication devices;
• attends case conferences and liaises with other specialists such as doctors, teachers, social workers and psychologists;
• counsels relatives to help cope with the problems created by a patient's disability;
• writes reports and maintains client caseloads.

Related job titles:
• Language therapist
• Speech and language therapist
• Speech therapist

Salary rates:
• Band 5 & equiv. £21,388
• Band 6 & equiv. £25,783
• Band 7 & equiv. £30,764
• Band 8a & equiv. £39,239
• Band 8b & equiv. £45,707
• Band 8c & equiv. £54,998
• Band 8d & equiv. £65,922
• Band 9 & equiv. £77,850

[Source: NHS Agenda for Change 2013]
## Occupations skilled to NQF level 6

### SOC 2010 | Description
--- | ---
2231 | Nurses

### Example job tasks:
- assists medical doctors and works with other healthcare professionals to deal with emergencies and pre-planned treatment of patients;
- manages own case load;
- monitors patient’s progress, administers drugs and medicines, applies surgical dressings and gives other forms of treatment;
- participates in the preparation for physical and psychological treatment of mentally ill patients;
- plans duty rotas and organises and directs the work and training of ward and theatre nursing staff;
- advises on nursing care, disease prevention, nutrition, etc. and liaises with hospital board / management on issues concerning nursing policy;
- plans, manages, provides and evaluates nursing care services for patients, supervises the implementation of nursing care plans;
- delivers lectures and other forms of formal training relating to nursing practice.

### Related job titles:
- District nurse
- Health visitor
- Mental health practitioner
- Nurse
- Practice nurse
- Psychiatric nurse
- Staff nurse
- Student nurse

### Salary rates:
- Supervised practice nurses (Band 3 and equivalent): £16,271
- Band 5 & equiv. £21,388
- Band 6 & equiv. £25,783
- Band 7 & equiv. £30,764
- Band 8a & equiv. £39,239
- Band 8b & equiv. £45,707
- Band 8c & equiv. £54,998
- Band 8d & equiv. £65,922
- Band 9 & equiv. £77,850

[Source: NHS Agenda for Change 2013]
Note: Nurses who enter Tier 2 can be paid at the Band 3 rate until they achieve full Nursing and Midwifery Council registration, even though this is below the minimum Tier 2 (General) threshold of £20,500. They must be sponsored to do a job as a fully qualified nurse and be paid Band 5 rate on achieving full registration.

### Occupations skilled to NQF level 6

#### SOC 2010

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<td>2232</td>
<td>Midwives</td>
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</table>

**Example job tasks:**

- monitors condition and progress of patient and baby throughout pregnancy;
- delivers babies in normal births and assists doctors with difficult deliveries;
- monitors recovery of mother in postnatal period and supervises the nursing of premature and other babies requiring special attention;
- advises on baby care, exercise, diet and family planning issues;
- supervises more junior staff and directs the work of the midwifery unit;
- plans and manages midwifery care services;
- delivers lectures and other forms of training in midwifery practice.

**Related job titles:**

- Midwife
- Midwifery sister

**Salary rates:**

- Supervised practice midwives (Band 3 and equivalent): £16,271
- Band 5 & equiv. £21,388
- Band 6 & equiv. £25,783
- Band 7 & equiv. £30,764
- Band 8a & equiv. £39,239
- Band 8b & equiv. £45,707
- Band 8c & equiv. £54,998
- Band 8d & equiv. £65,922
- Band 9 & equiv. £77,850

[Source: NHS Agenda for Change 2013]

**Note:** Midwives who enter Tier 2 can be paid at the Band 3 rate until they achieve full Nursing and Midwifery Council registration, even though this is below the minimum Tier 2 (General) threshold of £20,500. They must be sponsored to do a job as a fully qualified nurse and be paid Band 5 rate on achieving full registration.

#### 2312 Further education teaching professionals

**Example job tasks:**

- prepares, delivers and directs lectures, seminars and tutorials;
- prepares, administers and marks examinations, essays and other assignments;
- arranges instructional visits and periods of employment experience for students;
- assists with the administration of teaching and the arranging
- of timetables;
- liaises with other professional and commercial organisations to review course content.

**Related job titles:**
- FE College lecturer
- Lecturer (further education)
- Teacher (further education)
- Tutor (further education)

**Salary rates:**

- Lecturer or equivalent (new entrant): £21,719
- Senior lecturer / advanced teacher and equivalent: £32,421
- Further education management / principal lecturer and equivalent: £35,551

[Source: Teachers’ national pay scales]

### Occupations skilled to NQF level 6

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<td>Secondary education teaching professionals</td>
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**Example job tasks:**

- Prepares and delivers courses and lessons in accordance with curriculum requirements and teaches one or more subjects;
- Prepares, assigns and corrects exercises and examinations to record and evaluate students’ progress;
- Prepares students for external examinations and administers and invigilates these examinations;
- Maintains records of students’ progress and development;
- Supervises any practical work and maintains classroom discipline;
- Undertakes pastoral duties;
- Supervises teaching assistants and trainees;
- Discusses progress with student, parents and/or other education professionals;
- Assists with or plans and develops curriculum and rota of teaching duties.

**Related job titles:**

- Deputy head teacher (secondary school)
- Secondary school teacher
- Sixth form teacher
- Teacher (secondary school)

**Salary rates:**

- Unqualified teachers undertaking Overseas Trained Teachers Programme and equivalent: £20,500*
- Qualified teachers and equivalent: £21,438
- Post-threshold teachers and equivalent: £34,523
- Leadership group, assistant head teacher, principal teacher and equivalent: £37,284

[Source: Teachers’ national pay scales]

* [or £20,000 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]
Example job tasks:
- prepares and delivers courses and lessons in accordance with curriculum requirements and teaches a range of subjects;
- prepares, assigns and corrects exercises and examinations to record and evaluate students' progress;
- prepares students for external examinations and administers and invigilates these examinations;
- maintains records of students' progress and development;
- supervises students and maintains classroom discipline;
- teaches simple songs and rhymes, reads stories and organises various activities to promote language, social and physical development;
- undertakes pastoral duties;
- supervises teaching assistants and trainees;
- discusses progress with student, parents and/or other education professionals;
- assists with or plans and develops curriculum and rota of teaching duties.

Related job titles:
- Deputy head teacher (primary school)
- Infant teacher
- Nursery school teacher
- Primary school teacher

Salary rates:
- Unqualified teachers undertaking Overseas Trained Teachers Programme and equivalent: £20,500*
- Qualified teachers and equivalent: £21,438
- Post-threshold teachers and equivalent: £34,523
- Leadership group, assistant head teacher, principal teacher and equivalent: £37,284

* [or £20,000 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]
• Deputy head teacher (special school)
• Learning support teacher
• Special needs coordinator
• Special needs teacher

Salary rates:
• Unqualified teachers undertaking Overseas Trained Teachers Programme and equivalent: £20,500*
• Qualified teachers and equivalent: £21,438
• Post-threshold teachers and equivalent: £34,523
• Leadership group, assistant head teacher, principal teacher and equivalent: £37,284

[Source: Teachers’ national pay scales]

* [or £20,000 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

Occupations skilled to NQF level 6

SOC 2010 | Description
---|---
2317 | Senior professionals of educational establishments

Example job tasks:
• considers staffing, financial, material and other short- and long-term needs;
• arranges for evaluation of management, accounting, information storage and retrieval and other facilities;
• provides administrative support to the academic team;
• leads or contributes to decision making processes regarding curricula, budgetary, disciplinary and other matters;
• controls administrative aspects of student admission, registration and graduation;
• acts as secretary to statutory and other bodies/committees associated with the educational establishment;
• drafts and interprets regulations and deals with queries and complaints procedures;
• organises examinations, necessary invigilations and any security procedures required;
• arranges for the preparation and publication of syllabuses and other official documents;
• assists with recruitment, public relations and marketing activities;
• coordinates and maintains quality assurance procedures.

Related job titles:
• Administrator (higher education, university)
• Bursar
• Head teacher (primary school)
• Principal (further education)
• Registrar (educational establishments)

Salary rates: New entrant: £23,000 / Experienced: £37,100

[Source: Annual Survey of Hours and Earnings 2013]

2318 | Education advisers and school inspectors

Example job tasks:
• advises on all aspects of education and ensures that all statutory educational requirements are
being met;
• plans and advises on the provision of special schools for children with physical or learning disabilities;
• appoints and controls teaching staff;
• verifies that school buildings are adequately maintained;
• arranges for the provision of school medical and meals services;
• observes teaching, assesses learning level and discusses any apparent faults with teachers, heads of department and head teachers;
• prepares reports on schools concerning teaching standards, educational standards being achieved, the spiritual, moral and social development of pupils, resource management etc.

Related job titles:

• Curriculum adviser
• Education adviser
• Education officer
• School inspector

Salary rates: New entrant: £20,500* / Experienced: £20,900


* [or £20,200 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

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<td>Teaching and other educational professionals not elsewhere classified</td>
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Example job tasks:

• designs and implements methods of assessing the performance of students, co-ordinates and undertakes the evaluation of assessments and awards grades of merit based upon performance;
• co-ordinates the activities of private music and dancing schools, training centres and similar establishments;
• provides private academic, vocational and other instruction to individuals or groups;
• teaches English as a foreign language and assists in the tuition of foreign languages.

Related job titles:

• Adult education tutor
• Education consultant
• Music teacher
• Nursery manager (day nursery)
• Owner (nursery: children’s)
• Private tutor
• TEFL

Salary rates: New entrant: £20,500* / Experienced: £20,500*

[Source: Annual Survey of Hours and Earnings 2013]

* [or £2,100 (new entrant) or £6,200 (experienced) for applicants who entered Tier 2 under the Rules]
2412 Barristers and judges

Example job tasks:

- becomes acquainted with the facts of a case through reading statements, law reports, and consulting with clients or other professionals;
- advises client on the basis of legal knowledge, research and past precedent as to whether to proceed with legal action;
- drafts pleadings and questions in preparation for court cases, appears in court to present evidence to the judge and jury, cross examines witnesses and sums up why the court should decide in their client's favour;
- hears, reads and evaluates evidence, and instructs or advises the jury on points of law or procedure;
- conducts trials according to rules of procedure, announces the verdict and passes sentence and/or awards costs and damages.

Related job titles:

- Advocate
- Barrister
- Chairman (appeals tribunal, inquiry)
- Coroner
- Crown prosecutor
- District judge

Salary rates: New entrant: £20,500 / Pupillage: £20,500 / Experienced worker (not pupillage): £31,700

[Source: Evidence provided by the Bar Council in 2011 uplifted using the 2013 national rate of pay inflation]
Legal professionals not elsewhere classified

Example job tasks:

- co-ordinates the activities of magistrates courts and advises magistrates on law and legal procedure;
- provides legal advice to individuals within Citizens Advice, Law Centres and other such establishments;
- drafts and negotiates contracts on behalf of employers;
- advises employers, local and national government and other organisations on aspects of law and legislative implications of decisions made;
- represents public and private organisations in court as necessary.

Related job titles:

- Attorney
- Justice’s clerk
- Lawyer
- Legal adviser
- Legal consultant
- Legal counsel
- Solicitor’s clerk (articled)

Salary rates: New entrant: £29,200 / Experienced: £41,600

[Source: Annual Survey of Hours and Earnings 2013]
- Company accountant
- Cost accountant (qualified)
- Financial controller (qualified)
- Management accountant (qualified)

**Salary rates:** New entrant: **£20,500** / Experienced: **£24,600**

*[Source: Annual Survey of Hours and Earnings 2013]*

* [or **£15,200** for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

### 2423 Management consultants and business analysts

**Example job tasks:**

- assesses the functions, objectives and requirements of the organisation seeking advice;
- identifies problems concerned with business strategy, policy, organisation, procedures, methods and markets;
- determines the appropriate method of data collection and research methodology, analyses and interprets information gained and formulates and implements recommendations and solutions;
- advises governments, commercial enterprises, organisations and other clients in light of research findings;
- runs workshops, and addresses seminars, conferences and the media to present results of research activity or to express professional views.

**Related job titles:**

- Business adviser
- Business consultant
- Business continuity manager
- Financial risk analyst
- Management consultant

**Salary rates:** New entrant: **£20,500** / Experienced: **£27,200**

*[Source: Annual Survey of Hours and Earnings 2013]*

* [or **£19,100** for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

### Occupations skilled to NQF level 6

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2424</td>
<td>Business and financial project management professionals</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- finds out what the client or company wants to achieve;
- agrees timescales, costs and resources needed;
- draws up a detailed plan for how to achieve each stage of the project;
- selects and leads a project team;
- negotiates with contractors and suppliers for materials and services;
- ensures that each stage of the project is progressing on time, on budget and to the right quality standards;
- reports regularly on progress to the client or to senior managers.
### 2425 Actuaries, economists and statisticians

#### Example job tasks:
- assesses the objectives and requirements of the organisation seeking advice;
- uses a variety of techniques and theoretical principles to establish probability and risk in respect of e.g. life insurance or pensions;
- uses appropriate techniques and theoretical principles to determine an appropriate method of data collection and research methodology, analyse and interpret information gained and formulate recommendations on issues such as future trends, improved efficiency;
- designs and manages surveys and uses statistical techniques in order to analyse and interpret the quantitative data collected;
- provides economic or statistical advice to governments, commercial enterprises, organisations and other clients in light of research findings;
- addresses seminars, conferences and the media to present results of research activity or to express professional views.

#### Related job titles:
- Actuarial consultant
- Actuary
- Economist
- Statistician
- Statistical analyst

#### Salary rates:
- New entrant: £27,600
- Experienced: £32,400

[Source: Annual Survey of Hours and Earnings 2013]

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### Related job titles:
- Chief knowledge officer
- Contracts manager (security services)
- Project manager
- Research support officer

#### Salary rates:
- New entrant: £24,000
- Experienced: £32,000

[Source: Annual Survey of Hours and Earnings 2013]
- researches images for clients in a wide range of media using specialist picture libraries and archives, museums, galleries etc., or commissions new images;
- liaises with client on the appropriate image/s to be used;
- deals with copyright issues and negotiates fees.

Related job titles:
- Crime analyst (police force)
- Fellow (research)
- Games researcher (broadcasting)
- Inventor

Salary rates: New entrant: £20,500* / Experienced: £23,600

* [or £19,500 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

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2429 Business, research and administrative professionals not elsewhere classified

Example job tasks:
- coordinates the organisation’s services and resources, liaising with other senior staff;
- analyses internal processes and systems, recommends and implements procedural and policy changes;
- recruits and manages staff, assigns and delegates tasks and duties, makes changes in procedures to deal with variations in workload;
- develops plans, sets objectives and monitors and evaluates performance;
- prepares and reviews operational and financial reports;
- controls and administers budgets.
- advises national and local government on the interpretation and implementation of policy decisions, acts and regulations, and provides technical assistance in the formulation of policy;
- co-ordinates and directs the activities of Revenue and Customs offices, Job Centres, Benefits Agency offices and other local offices of national government;
- registers and maintains records of all births, deaths and marriages in local authority area, issues appropriate certificates and reports any suspicious causes of death to the coroner.
- negotiates and monitors contracted out services provided by the private sector to local government studies and acts upon any legislation that may affect the local authority.

Related job titles:
- Civil servant (grade 6, 7)
- Company secretary (qualified)
- Policy adviser (government)
- Registrar (government)

Salary rates: New entrant: £20,500* / Experienced: £27,800

* [or £20,400 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

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Occupations skilled to NQF level 6

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<tr>
<th>SOC 2010</th>
<th>Description</th>
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</table>

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Architects

Example job tasks:

- liaises with client and other professionals to establish building type, style, cost limitations and landscaping requirements;
- studies condition and characteristics of site, taking into account drainage, topsoil, trees, rock formations, etc.;
- analyses site survey and advises client on development and construction details and ensures that proposed design blends in with the surrounding area;
- prepares detailed scale drawings and specifications for design and construction and submits these for planning approval;
- monitors construction work in progress to ensure compliance with specifications.

Related job titles:

- Architect
- Architectural consultant
- Chartered architect
- Landscape architect

Salary rates:

- Part 1 graduate £21,000
- Part 2 graduate £23,100
- Part 3 graduate/ newly registered architect £27,300
- Experienced worker £31,200

[Source: Evidence provided by the Royal Institute of British Architects in 2011 uplifted using the 2013 national rate of pay inflation]

Town planning officers

Example job tasks:

- analyses information to establish the nature, extent, growth rate and likely development requirements of the area;
- consults statutory bodies and other interested parties to ensure that local interests are catered for and to evaluate competing development proposals;
- drafts and presents graphic and narrative plans affecting the use of public and private land, housing and transport facilities;
- examines and evaluates development proposals submitted and recommends acceptance, modification or rejection;
- liaises with national and local government and other bodies to advise on urban and regional planning issues.

Related job titles:

- Planning officer (local government: building and contracting)
- Town planner
- Town planning consultant

Salary rates: New entrant: £20,500* / Experienced: £20,900

[Source: Annual Survey of Hours and Earnings 2013]
### Occupations skilled to NQF level 6

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<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>2433</td>
<td>Quantity surveyors</td>
</tr>
</tbody>
</table>

#### Example job tasks:
- Liaises with client on project costs, formulates detailed cost plan and advises contractors and engineers to ensure that they remain within cost limit;
- Examines plans and specifications and prepares details of the material and labour required for the project;
- Prepares bills of quantities for use by contractors when tendering for work;
- Examines tenders received, advises client on the most acceptable and assists with preparation of a contract document;
- Measures and values work in progress and examines any deviations from original contract;
- Measures and values completed contract for authorisation of payment.

#### Related job titles:
- Quantity surveyor
- Surveyor (quantity surveying)

#### Salary rates:
- New entrant: £21,600 / Experienced: £27,400

[Source: Annual Survey of Hours and Earnings 2013]

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| 2434     | Chartered surveyors |

#### Example job tasks:
- Surveys, measures and describes land surfaces to establish property boundaries and to aid with construction or cartographic work;
- Surveys mines, prepares drawings of surfaces, hazards and other features to control the extent and direction of mining;
- Surveys buildings to determine necessary alterations and repairs;
- Measures shore lines, elevations and underwater contours, establishes high and low water marks, plots shore features and defines navigable channels.

#### Related job titles:
- Building surveyor
- Chartered surveyor
- Hydrographic surveyor
- Land surveyor

#### Salary rates:
- New entrant: £20,500* / Experienced: £24,900

[Source: Annual Survey of Hours and Earnings 2013]

* [or £19,400 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]
**Occupations skilled to NQF level 6**

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>2436</td>
<td>Construction project managers and related professionals</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- draws up budgets and timescales for new construction projects based on clients’ requirements;
- briefs project team, contractors and suppliers;
- assembles information for invoicing at the end of projects;
- plans work schedules for construction projects based on prior discussion with architects, surveyors etc.;
- hires and may supervise site staff, establishes temporary site offices, takes delivery of materials;
- regularly inspects and monitors progress and quality of work, ensures legal requirements are met;
- identifies defects in work and proposes corrections;
- records, monitors and reports progress;
- forecasts the impact on traffic and transport of new developments (e.g. shopping centre);
- assesses schemes to manage traffic such as congestion charging and parking controls;
- examines accident ‘blackspots’ to improve road safety;
- writes reports for funding bids and planning authorities and acts as expert witness.

**Related job titles:**

- Contract manager (building construction)
- Project manager (building construction)
- Transport planner

**Salary rates:** New entrant: £22,700 / Experienced: £27,000

[Source: Annual Survey of Hours and Earnings 2013]

<table>
<thead>
<tr>
<th>2442</th>
<th>Social workers</th>
</tr>
</thead>
</table>

**Example job tasks:**

- liaises with other health and social care professionals and agencies to identify those in need and at risk within the local community;
- interviews individuals and groups to assess and review the nature and extent of difficulties;
- undertakes and writes up assessments to specified standards;
- arranges for further counselling or assistance in the form of financial or material help;
- organises support and develops care plans to address service users’ needs;
- keeps case records, prepares reports and participates in team meetings;
- gives evidence in court;
- participates in training and supervision.

**Related job titles:**

- Psychiatric social worker
- Senior practitioner (local government: social services)
- Social worker

**Salary rates:**

- Band 5 & equiv. £21,388
- Band 6 & equiv. £25,783
- Band 7 & equiv. £30,764
- Band 8a & equiv. £39,239
<table>
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<tr>
<th>SOC 2010</th>
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<tbody>
<tr>
<td>2443</td>
<td>Probation officers</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- produces pre-sentence reports to the court about an individual's crime, their personal circumstances, the suitability of sentencing, the likelihood of re-offending and the future risk to the public;
- enforces court orders and serves the public by providing a wide range of supervision programmes for those in receipt of a community sentence;
- draws up probation plans with offenders and helps them follow it, advises them on any work and helps them with any family or social problems;
- works with prisoners in giving advice on problems such as drug and alcohol abuse, addressing training needs, finding work and getting accommodation;
- keeps accurate and comprehensive records.

**Related job titles:**

- Inspector (National Probation Service)
- Probation officer
- Youth justice officer

**Salary rates:** New entrant: £20,500* / Experienced: £24,600

[Source: Annual Survey of Hours and Earnings 2013]

* [or £12,500 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

| 2449     | Welfare professionals n.e.c. |

**Example job tasks:**

- provides activities to assist young people develop and fulfil their potential as individuals and within the community;
- advises and supports families experiencing stress or crisis;
- acts as an advocate for and represents individuals and families at tribunals and similar hearings;
- oversees, supervises and provides counselling for the process of adoption;
- mentors and counsels those with mental health problems;
- provides rehabilitation services to individuals;
- manages volunteers and part-time workers, and liaises with other relevant professionals;
- keeps records and controls budgets.

**Related job titles:**

- Children’s guardian
- Rehabilitation officer
- Social services officer
Youth worker (professional)

**Salary rates:** New entrant: £20,500* / Experienced: £20,500*

[Source: Annual Survey of Hours and Earnings 2013]

* [or £12,500 for new entrants and £18,000 for experienced applicants who entered Tier 2 under the Rules in place before 6 April 2011]

Archivists and curators

**Example job tasks:**

- examines, appraises and advises on the acquisition of exhibits, historic records, government papers and other material;
- classifies material and arranges for its safe keeping and preservation;
- maintains indexes, bibliographies and descriptive details of archive material and arrangements for reproductions of items where necessary;
- examines objects to identify any damage and carries out necessary restoration whilst preserving original characteristics;
- makes sure that storage and display conditions protect objects from deterioration and damage;
- allows access to original material or material not on display for researchers;
- develops and promotes ideas for exhibitions and displays;
- negotiates loans of material for specialist displays; liaises with school and other groups or individuals, publicises exhibits and arranges special displays for general, specialised or educational interest;
- answers verbal or written enquiries and gives advice on exhibits or other material.
Related job titles:
- Archivist
- Conservator
- Curator
- Keeper (art gallery)
- Museum officer

Salary rates: All workers: £24,500

[Source: Annual Survey of Hours and Earnings 2011. No comparable data available on Annual Survey of Hours and Earnings 2013.]

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<tr>
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<tbody>
<tr>
<td>2461</td>
<td>Quality control and planning engineers</td>
</tr>
</tbody>
</table>

Example job tasks:
- devises inspection, testing and evaluation methods for bought-in materials, components, semi-finished and finished products;
- ensures accuracy of machines, jigs, fixtures, gauges and other manufacturing and testing equipment;
- prepares work flow charts for individual departments and compiles detailed instructions on processes, work methods and quality and safety standards for workers;
- analyses plans, drawings, specifications and safety, quality, accuracy, reliability and contractual requirements;
- prepares plan of sequence of operations and completion dates for each phase of production or processing;
- oversees effective implementation of adopted processes, schedules and procedures.

Related job titles:
- Planning engineer
- Quality assurance engineer
- Quality control officer (professional)
- Quality engineer

Salary rates: New entrant: £22,500 / Experienced: £27,200

[Source: Annual Survey of Hours and Earnings 2013]

| 2462     | Quality assurance and regulatory professionals |

Example job tasks:
- develops and implements visual, physical, functional or other appropriate measures and tests of quality;
- analyses and reports upon the results of quality control tests to ensure that production remains within specification;
- considers the impact of legislation upon specification requirements;
- examines current operating procedures to determine how quality may be improved;
- examines operating procedures to ensure the process and the product meet regulatory standards and implements changes necessary to ensure compliance.
Related job titles:
- Compliance manager
- Financial regulator
- Patent attorney
- Quality assurance manager
- Quality manager

**Salary rates:** New entrant: £22,500 / Experienced: £27,000

[Source: Annual Survey of Hours and Earnings 2013]

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**Occupations skilled to NQF level 6**

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<tr>
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<tbody>
<tr>
<td>2463</td>
<td>Environmental health professionals</td>
</tr>
</tbody>
</table>

Example job tasks:
- inspects businesses for compliance with legislation on health and safety, food hygiene and food standards and takes appropriate action in the event of non-compliance;
- follows up complaints of unsafe workplaces, investigating accidents;
- investigates outbreaks of food poisoning, infectious diseases or pests;
- monitors radiation activity, levels of noise, air, land and water pollution and takes appropriate action when safety levels are exceeded;
- ensures animal welfare for compliance with legislation, issues licences for premises such as pet shops, zoos and abattoirs;
- gives talks at public enquiries and meetings, ensures compliance through education, advice and enforcement;
- initiates legal proceedings and gives evidence in court.

Related job titles:
- Air pollution inspector
- Environmental health officer
- Food inspector
- Public health inspector
- Technical officer (environmental health)

**Salary rates:** New entrant: £22,100 / Experienced: £26,000

[Source: Annual Survey of Hours and Earnings 2013]

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<table>
<thead>
<tr>
<th>SOC 2010</th>
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</thead>
<tbody>
<tr>
<td>2471</td>
<td>Journalists, newspaper and periodical editors</td>
</tr>
</tbody>
</table>

Example job tasks:
- determines subject matter and undertakes research by interviewing, attending public events, seeking out records, reviewing written work, attending film and stage performances etc.;
- writes articles and features and submits draft manuscripts to newspaper, magazine, periodical or programme editor;
- selects material for broadcast or publication, checks style, grammar, accuracy and legality of content and arranges for any necessary revisions;
- liaises with production staff in checking final proof copies immediately prior to printing.

Related job titles:
- Broadcast journalist
- Editor
- Journalist
- Radio journalist
- Reporter

**Salary rates:** New entrant: £20,500* / Experienced: £24,200

[Source: Annual Survey of Hours and Earnings 2013]

* [or £19,400 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

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### Occupations skilled to NQF level 6

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<tr>
<td>2472</td>
<td>Public relations professionals</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- discusses issues of business strategy, products, services and target client base with senior colleagues to identify public relations requirements;
- writes, edits and arranges for the effective distribution of press releases, newsletters and other public relations material;
- addresses individuals, clients and other target groups through meetings, presentations, the media and other events to enhance the public image of an organisation;
- develops and implements tools to monitor and evaluate the effectiveness of public relations exercises.

**Related job titles:**

- Account manager (public relations)
- Information officer (public relations)
- PR consultant
- Press officer
- Public relations officer

**Salary rates:** New entrant: £20,500* / Experienced: £21,600

[Source: Annual Survey of Hours and Earnings 2013]

* [or £14,200 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

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2473 Advertising accounts managers and creative directors

**Example job tasks:**

- liaises with client to discuss product/service to be marketed, defines target group and assesses the suitability of various media;
- conceives advertising campaign to impart the desired product image in an effective and economical way;
- reviews and revises campaign in light of sales figures, surveys, etc.;
- stays abreast of changes in media, readership or viewing figures and advertising rates;
- arranges conferences, exhibitions, seminars, etc. to promote the image of a product, service or organisation.
Related job titles:
- Account manager (advertising)
- Advertising Manager
- Campaign Manager
- Creative Director
- Projects Manager (advertising)

Salary rates: New entrant: £20,500* / Experienced: £26,000

[Source: Annual Survey of Hours and Earnings 2013]

* [or £18,800 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

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<tr>
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<th>Description</th>
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</thead>
<tbody>
<tr>
<td>3415</td>
<td>Musicians</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- conceives and writes original music;
- tunes instrument and studies and rehearses score;
- plays instrument as a soloist or as a member of a group or orchestra;
- scores music for different combinations of voices and instruments to produce desired effect;
- auditions and selects performers and rehearses and conducts them in the performance of the composition.

Related job titles:
- Composer
- Musician
- Organist
- Pianist
- Song writer
- Violinist

Salary rates: New entrant: £20,500* / Experienced: £20,500

[Source: Annual Survey of Hours and Earnings 2013]

* [or £16,700 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

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| 3416     | Arts officers, producers and directors |

**Example job tasks:**
- chooses writers, scripts, technical staff and performers, and assumes overall responsibility for completion of project on time and within budget;
- directs actors, designers, camera team, sound crew and other production and technical staff to achieve desired effects;
- breaks script into scenes and formulates a shooting schedule that will be most economical in terms of time, location and sets;
- prepares rehearsal and production schedule for main events, design of sets and costumes,
technical rehearsals and dress rehearsals;
- ensures necessary equipment, props, performers and technical staff are on set when required;
- manages health and safety issues;
- selects, contracts, markets and arranges for the presentation and/or distribution of performance, visual and heritage arts.

Related job titles:
- Film editor
- Production assistant (broadcasting)
- Studio manager
- Television producer
- Theatrical agent

Salary rates: New entrant: £20,800 / Experienced: £25,600

• advises client on the suitability of particular insurance schemes and places insurance on behalf of client;
• discusses buying and or selling requirements of client and gives advice accordingly;
• analyses information concerning market trends for commodities, financial assets and foreign exchange and advises client and employer on the suitability of a particular investment;
• records and transmits buy and sell orders for stocks, shares and bonds and calculates transaction costs;
• provides independent advice on the suitability of insurance schemes and places insurance on behalf of client;
• arranges for the production of auction catalogues, fixes reserve prices, attends auction and bids on behalf of client, or negotiates purchase/sale by private treaty of goods not sold at auction;
• obtains cargo space, fixes freight charges and signs and issues bills of loading;
• collects freight charges from client and undertakes all necessary formalities concerning customs and the loading/unloading of cargo.

Related job titles:
• Foreign exchange dealer
• Insurance broker
• Investment administrator
• Stockbroker
• Trader (stock exchange)

Salary rates: New entrant: £20,500* / Experienced: £26,600

[Source: Annual Survey of Hours and Earnings 2013]

* [or £16,100 for applicants who entered Tier 2 under the Rules in place before 6 April 2011 and are not subject to the experienced worker rate]

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Occupations skilled to NQF level 6

SOC 2010 Description

3534 Finance and investment analysts and advisers

Example job tasks:
• predicts the likely long- and short-term future performance of securities and other financial products and advises upon what will be an appropriate investment for their clients;
• analyses the financial position of clients, taking into account outgoings, dependants and commitments;
• advises on the relative merits of pension schemes, insurance policies and mortgages that best meet the needs of clients given their personal circumstances;
• monitors information on the socio-economic environment and interprets the implications of such information for their clients;
• prepares summary reports of findings for fund managers;
• keeps up to date with financial products, legislation and requirements for compliance with the relevant regulatory authority;
• identifies and attracts new clients by arranging visits and explaining the benefits of financial products.

Related job titles:
• Financial adviser
• Financial analyst
• Financial consultant
• Mortgage adviser
• Pensions consultant

Salary rates: New entrant: £20,500* / Experienced: £26,100
### Taxation experts

**Example job tasks:**
- examines accounts of industrial, commercial and other establishments to determine their tax liability and makes adjustments to claims where necessary;
- considers particular problems concerning all forms of personal and company taxation;
- stays abreast of all changes in tax law and precedent;
- discusses disputed cases with accountants and other specialists;
- represents Government, client or employer in contested claims before tax officials or an independent tribunal.

**Related job titles:**
- Tax adviser
- Tax consultant
- Tax inspector
- Taxation specialist

**Salary rates:** New entrant: £24,100 / Experienced: £28,900


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### Financial accounts managers

**Example job tasks:**
- develops and manages business accounts to increase sales of financial products;
- takes responsibility for the efficient and effective operation of several business accounts;
- manages teams handling insurance claims;
- checks customers’ credit rating with banks and credit reference agencies, and decides whether to offer credit;
- establishes terms of credit and ensures timely payment by customer, renegotiates payment terms and initiates legal action to recover debts if necessary;
- carries out and/or supervises general accounting and administrative work.

**Related job titles:**
- Accounts manager
- Audit manager
- Credit manager
- Fund manager
- Relationship manager (bank)

**Salary rates:** New entrant: £20,500* / Experienced: £24,700
**Table 3: Occupations skilled to NQF level 4**

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>1211</td>
<td>Managers and proprietors in agriculture and horticulture</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- Determines financial, staffing and other short and long-term needs;
- Produces and maintains records of production, finance and breeding;
- Decides or advises on the types of crops and/or produce to be grown or livestock raised;
- Plans intensity and sequence of farm or horticultural operations and orders seed, fertiliser, equipment and other supplies;
- Markets and arranges for the sale of crops, livestock and other farm or horticultural produce.

**Related job titles:**

- Account manager (sales)
- Area sales manager
- Business development manager
- Product development manager
- Sales manager

**Salary rates:** New entrant: £22,000 / Experienced: £30,600

[Source: Annual Survey of Hours and Earnings 2013]
- Farm manager
- Farm owner
- Nursery manager (horticulture)

**Salary rates:** New entrant: £16,000 / Experienced: £22,200

[Source: Annual Survey of Hours and Earnings 2011. No comparable data available on Annual Survey of Hours and Earnings 2013]

### Managers and proprietors in forestry, fishing and related services

**Example job tasks:**
- determines financial, staffing and other short- and long-term needs;
- manages and trains staff;
- decides, or advises on, type of animal to be bred and/or trained, and selects, buys and trains animals accordingly;
- plans and directs the establishment and maintenance of forest/woodland areas and regularly inspects forest work;
- liaises with neighbouring landowners, contractors and local authorities;
- oversees facilities such as visitor centres, nature trails, footpaths, etc.;
- selects suitable breeding grounds for shellfish, sea and freshwater fish and purchases stock;
- arranges rearing and feeding and ensures health of fish stocks;
- oversees maintenance of equipment and fish habitats;
- plans fishing voyages, maintains vessel/s and equipment and oversees operational safety;
- arranges for sale of catch, liaises with onshore agents;
- ensures observance of maritime laws and international fishing regulations.

**Related job titles:**
- Cattery owner
- Forest manager
- Racehorse trainer

**Salary rates:** New entrant: £16,000 / Experienced: £20,500


### Occupations skilled to NQF level 4

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>1241</td>
<td>Health care practice managers</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- plans work schedules, assigns tasks and delegates responsibilities of practice staff;
- oversees staff training and monitors training needs;
- takes responsibility for health and safety matters within the practice;
- negotiates contracts for services with other health care providers and purchasers;
- maintains patient files on medical history, consultations made and treatment undertaken and/or drugs prescribed;
- organises duty rosters for professional and support staff in practice;
- takes responsibility for stock control of practice equipment, drugs etc.;
- liaises with relevant outside organisations (e.g. NHS trust, PCT, social services, drug companies, professional bodies);
- responsible for budgeting, pricing and accounting activities within the practice.

**Related job titles:**
- Clinic manager
- GP practice manager
- Veterinary practice manager

**Salary rates:** New entrant: £14,500 / Experienced: £22,600

[Source: Annual Survey of Hours and Earnings 2013]

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**1242 Residential, day and domiciliary care managers and proprietors**

**Example job tasks:**
- determines staffing, financial, material and other short- and long-term requirements;
- plans work schedules, assigns tasks and delegates responsibilities to staff;
- arranges for payment of bills, keeps accounts and adheres to health, safety and other statutory requirements;
- maintains contact between service users and the local community and/or family and friends;
- assesses service users’ needs and ensures they have access to health and social care services as required;
- creates a friendly, secure atmosphere to gain the trust and confidence of those using the service;
- ensures that the physical comfort and all material needs of service users are provided and attempts to resolve problems that may arise.

**Related job titles:**
- Care manager
- Day centre manager
- Nursing home owner
- Residential manager (residential home)

**Salary rates:** New entrant: £14,300 / Experienced: £21,800

[Source: Annual Survey of Hours and Earnings 2013]

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**Occupations skilled to NQF level 4**

**SOC 2010** | **Description**
--- | ---
1251 | Property, housing and estate managers

**Example job tasks:**
- determines staffing, financial, material and other short and long-term requirements;
- manages general upkeep, maintenance and security of the estate’s amenities;
- makes sure that the amenities meet health and safety standards and legal requirements;
- advises on energy efficiency;
- discusses client’s requirements and may advise client on the purchase of property and land for investment and other purposes;
- conducts or arranges for structural surveys of properties and undertakes any necessary valuations of property or agricultural land, and deals with grant and subsidy applications;
- negotiates land or property purchases and sales or leases and tenancy agreements and arranges legal formalities with solicitors, building societies and other parties;
- maintains or arranges for the maintenance of estate accounts and records and produces financial reports.
forecasts;
- acts as arbiter in disputes between landlord and tenant and ensures that both fulfil their legal obligations;
- examines and assesses housing applications, advises on rent levels, investigates complaints and liaises with tenants’ association and social workers to resolve any family problems.

Related job titles:
- Estate manager
- Facilities manager
- Landlord (property management)
- Property manager

Salary rates: New entrant: £16,600 / Experienced: £23,300

[Source: Annual Survey of Hours and Earnings 2013]

1255 Waste disposal and environmental services managers

Example job tasks:
- determines staffing, financial, material and other short- and long-term requirements;
- manages and delegates tasks to staff and co-ordinates the maintenance and optimum utilisation of waste disposal and related equipment to provide an efficient service;
- monitors levels of waste disposal, recycling and related environmental services, compiles statistics and produces reports;
- liaises with members of the local community to educate and promote the concept of recycling and appropriate waste management;
- keeps up to date with new legislation and liaises with appropriate regulatory bodies to ensure compliance with legislation regarding waste disposal and environmental services;
- co-ordinates the resources and activities relating to the procurement, collection, storage, processing and sale of scrap metal and related products.

Related job titles:
- Environmental manager (refuse disposal)
- Manager (local government: cleansing dept.)
- Recycling plant manager
- Scrap metal dealer


Occupations skilled to NQF level 4

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1259</td>
<td>Managers and proprietors in other services not elsewhere classified</td>
</tr>
</tbody>
</table>

Example job tasks:
- determines staffing, financial, material and other short- and long-term requirements;
- ensures that adequate reserves of merchandise are held and that stock keeping is carried out efficiently;
• authorises payment for supplies received and decides on vending price and credit terms;
• examines quality of merchandise and ensures that effective use is made of advertising and display facilities;
• manages agencies to provide services out-sourced by other organisations and businesses;
• ensures maintenance of appropriate service levels to meet the objectives of the business.

Related job titles:
• Betting shop manager
• Graphic design manager
• Library manager
• Plant hire manager
• Production manager (entertainment)

Salary rates: New entrant: £15,700 / Experienced: £20,500

[Source: Annual Survey of Hours and Earnings 2013]

2435 Chartered architectural technologists

Example job tasks:
• develops construction project briefs and design programmes;
• advises clients on methods of project procurement and forms of contract;
• advises on environmental, regulatory and legal requirements and assesses environmental impact;
• prepares and presents design proposals and manages and coordinates design team;
• monitors compliance with design, statutory and professional requirements, undertakes stage inspections;
• administers contracts and certification and manages project handover;
• evaluates and advises on refurbishment, recycling and deconstruction of buildings;
• manages health and safety and carries out design stage risk assessments.

Related job titles:
• Architectural technologist

Salary rates: New entrant: £19,400 / Experienced: £26,600

[Source: Annual Survey of Hours and Earnings 2013]
occupations skilled to NQF level 4

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3121</td>
<td>Architectural and town planning technicians</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- investigates proposed design with regard to practicality, cost and use;
- prepares building plans, drawings and specifications for use by contractors;
- liaises with engineers and building contractors regarding technical construction problems and attends site meetings on behalf of architect;
- surveys land and property uses and prepares report for planning authority;
- issues development permits as authorised;
- checks that completed work conforms to specifications.

**Related job titles:**
- Architectural assistant
- Architectural technician
- Construction planner
- Planning enforcement officer

**Salary rates:** New entrant: £17,200 / Experienced: £21,600

[Source: Annual Survey of Hours and Earnings 2013]

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**Occupations skilled to NQF level 4**

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3131</td>
<td>IT operations technicians</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- administers, monitors and supports internal/external networks, servers, email, database and security systems;
- configures and sets up new server systems;

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requirements;
- supports implementation of plans of sequence of operations and completion dates for each phase of production or processing;
- ensures implementation of inspection, testing and evaluation methods for bought-in materials, components, semi-finished and finished products;
- ensures accuracy of manufacturing and testing equipment;
- ensures effective completion and implementation of detailed instructions on processes, work methods and quality and safety standards for workers.

**Related job titles:**
- Process technician
- Production controller
- Production planner
- Production technician

**Salary rates:** New entrant: £17,700 / Experienced: £22,300


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• schedules and performs system maintenance tasks, such as loading user applications, programs and data;
• analyses systems and makes recommendations to improve performance;
• identifies problems, agrees remedial action and undertakes emergency maintenance if required;
• performs server backup and recovery operations and restarts systems following outages;
• acts as a liaison between users, outside suppliers, and other technical teams.

Related job titles:
• Computer games tester
• Database administrator
• IT technician
• Network administrator
• Systems administrator

Salary rates: New entrant: £14,700 / Experienced : £19,900

[Source: Annual Survey of Hours and Earnings 2013]

3213 Paramedics

Example job tasks:
• drives ambulance or accompanies driver to respond to calls for assistance at accidents, emergencies and other incidents;
• assesses the nature of injuries, provides first aid treatment and ascertains appropriate method of conveying patient;
• resuscitates and/or stabilises patient using relevant techniques, equipment and drugs;
• transports and accompanies patients who either require or potentially require skilled treatment whilst travelling;
• briefs other medical staff when handing over the patient, and completes patient report forms describing the patient’s condition and any treatment provided.

Related job titles:
• Ambulance paramedic
• Emergency care practitioner
• Paramedic
• Paramedic-ECP

Salary rates: New entrant: £28,400 / Experienced: £32,100

- makes dentures, crowns, bridges, orthodontic and other dental appliances according to individual patient requirements;
- measures patients for, and fits them with, surgical appliances, hearing aids and artificial limbs;
- performs related medical tasks including treating hair and scalp disorders and conducting tests on glaucoma patients;
- takes samples for clinical examination.

**Related job titles:**

- Cardiographer
- Dental hygienist
- Dental technician
- Medical technical officer
- Orthopaedic technician

**Salary rates:**

- Band 3 and equivalent: £16,271
- Band 4 and equivalent: £18,838
- Band 5 and equivalent: £21,388
- Band 6 and equivalent: £25,783
- Band 7 and equivalent: £30,764

[Source: NHS Agenda for Change 2013]
### Occupations skilled to NQF level 4

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3319</td>
<td>Protective service associate professionals not elsewhere classified</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- examines, weighs and counts goods imported by ship or aircraft, ensures that the declared value of goods is satisfactory and that duties and taxes have been paid;
- examines passports, visas, work permits and other immigration documents, and allows or refuses entry into the UK;
- maintains revenue control at breweries, tobacco factories and other premises where dutiable goods are manufactured, processed or stored;
- visits racecourses, greyhound stadiums and betting shops to ensure compliance with legal requirements;
- broadcasts information on weather and maritime conditions, monitors shipping and provides instruction to navigators;
- receives distress messages, alerts other appropriate rescue services and participates in search and rescue operations;
- photographs, fingerprints and undertakes other forms of forensic examination at the scene of a crime;
- analyses security requirements, advises clients, and develops, monitors and improves security measures;
- supervises and assigns duties to security and detection staff.

**Related job titles:**

- Customs officer
- Immigration officer
- Operations manager (security services)
- Scenes of crime officer
- Security manager

**Salary rates:** New entrant: £22,800 / Experienced: £28,100

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3411 Artists (Creative)

**Example job tasks:**

- conceives and develops ideas and ways of working for artistic composition;
- selects appropriate materials, medium and method;
- prepares sketches, scale drawings or colour schemes;
- builds up composition into finished work by carving, sculpting, etching, painting, engraving, drawing, etc.;
- approaches managers of galleries and exhibitions in order to get finished work displayed;
- uses artistic skills to restore damaged artworks;
- liaises with writers and publishers to produce book illustrations;
- markets and sells finished work directly to customers;
- produces works on commission basis for clients.

**Related job titles:**

- Artist
• Illustrator
• Portrait painter
• Sculptor

**Salary rates:** New entrant: £16,700 / Experienced: £18,900


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### Occupations skilled to NQF level 4

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3412</td>
<td>Authors, writers and translators (Creative)</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- determines subject matter and researches as necessary by interviewing, attending public events, seeking out records, observing etc.;
- generates and develops creative ideas for literary material;
- elects material for publication, checks style, grammar and accuracy of content, arranges for any necessary revisions and checks proof copies before printing;
- negotiates contracts with freelance agents and with buyer on behalf of writer;
- writes instruction manuals and user guides, technical reports, catalogues and indexes, prepares sales literature and writes technical articles for trade journals;
- converts documents or spoken statements from original or source language into another language;
- provides communication support for the hard of hearing or the visually impaired.

**Related job titles:**

- Copywriter
- Editor (books)
- Interpreter
- Technical author
- Translator
- Writer

**Salary rates:** New entrant: £16,700 / Experienced: £21,100


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3413 | Actors, entertainers and presenters (Creative) |

**Example job tasks:**

- studies script, play or book and prepares and rehearses interpretation;
- assumes character created by a playwright or author and communicates this to an audience;
- performs singing, comedy, acrobatic, illusion and conjuring routines;
- trains animals to perform entertaining routines and may perform with them;
- introduces and presents radio and television programmes, reads news bulletins and makes announcements;
- conducts interviews and prepares reports for news broadcasts, current affairs programmes and documentaries;
- plays pre-recorded music at nightclubs, discotheques, and private functions.
### Occupations skilled to NQF level 4

#### SOC 2010 | Description
--- | ---
3414 | Dancers and choreographers (Creative)

**Example job tasks:**

- builds and maintains stamina, physical strength, agility and general health through fitness exercises and healthy eating;
- attends rehearsals to develop and practice dance routines for performance;
- participates in dance performance;
- demonstrates and directs dance moves, monitors and analyses technique and performance, and determines how improvements can be made.

**Related job titles:**

- Ballet dancer
- Choreographer
- Dancer
- Dance teacher

**Salary rates:** All workers: £16,700

[Source: Annual Survey of Hours and Earnings 2013]

#### SOC 2010 | Description
--- | ---
3422 | Product, clothing and related designers (Creative)

**Example job tasks:**

- liaises with client to determine the purpose, cost, technical specification and potential uses/users of product;
- undertakes research to determine market trends, production requirements, availability of resources and formulates design concepts;
- prepares sketches, designs, patterns or prototypes for textiles, clothing, footwear, jewellery, fashion accessories, set props, wigs, ceramics, plastics, motor vehicles, domestic appliances and engineering products;
- prepares sketches, designs, mock-ups and storyboards for consideration by theatre/film director or client;
- submits design to management, sales department or client for approval, communicates design rationale and makes any necessary alterations;

[Source: Annual Survey of Hours and Earnings 2013]
- specifies materials, production method and finish for aesthetic or functional effect, and oversees production of sample and/or finished product;
- observes and manages intellectual property issues.

**Related job titles:**

- Design consultant
- Fashion designer
- Furniture designer
- Interior designer
- Kitchen designer
- Textile designer

**Salary rates:** New entrant: £15,500 / Experienced: £21,000

[Source: Annual Survey of Hours and Earnings 2013]
assesses condition, location, desirability and amenities of property to be valued;
assesses costs of materials, labour and other factors such as required profit margins, transport
costs, tariffs and fare structures, possible hazards, etc.;
prepares comprehensive estimates of time and costs and presents these in report or tender form;
examines insurance documents to assess extent of liability and gathers information about incident
from police, medical records, ship's log, etc. and investigates potential fraudulent
claims.

Related job titles:
- Claims assessor
- Claims investigator
- Engineering surveyor
- Estimator
- Loss adjuster
- Valuer

Salary rates: New entrant: £14,000 / Experienced: £20,100

[Source: Annual Survey of Hours and Earnings 2013]
analyses project components, organises them into a logical sequence and establishes the minimum time required for the project;
purchases services, receives payment from clients, processes contracts and deals with contractual arrangements;
canvasses political opinion, writes and distributes leaflets, writes and distributes press releases and other such material to promote the image and policies of a political party or election candidate, arranges fund raising activities, and organises and participates in election campaigns.

Related job titles:

- Business systems analyst
- Data analyst
- Marine consultant
- Planning assistant
- Project administrator
- Project coordinator

Salary rates: New entrant: £13,600 / Experienced: £19,100

[Source: Annual Survey of Hours and Earnings 2013]

Example job tasks:

- attends trade fairs, shows and demonstrations to research new product lines and suppliers, checks catalogues;
- keeps up with market trends and chooses products/services;
- assesses budgetary limitations and customer requirements and decides on quantity, type, range and quality of goods or services to be bought;
- assesses bids from suppliers, finds suppliers and negotiates prices;
- helps negotiate contract with supplier and specifies details of goods or services required;
- looks at ways to improve supply networks, presents new ideas to senior management team;
- ensures that delivered items comply with order, monitors quality of incoming goods and returns unsatisfactory or faulty items, monitors performance and makes sure targets are met;
- supervises clerical, administrative and warehouse distribution staff, deals with recruitment and training;
- works closely with merchandisers who allocate stock and develop sales forecasts;
- maintains records and prepares reports as necessary.

Related job titles:

- Buyer
- Procurement officer
- Purchasing consultant
- Project coordinator

Salary rates: New entrant: £16,900 / Experienced: £21,700

[Source: Annual Survey of Hours and Earnings 2013]
**Marketing associate professionals**

**Example job tasks:**

- Discusses business methods, products or services and targets customer group with employer or client in order to identify marketing requirements;
- Establishes an appropriate quantitative and qualitative market research methodology and prepares proposals outlining programmes of work and details of costs;
- Collates and interprets findings of market research and presents results to clients;
- Discusses possible changes that need to be made in terms of design, price, packaging, promotion etc. in light of market research with appropriate departments;
- Briefs advertising team on client requirements, monitors the progress of advertising campaigns and liaises with client on potential modifications.

**Related job titles:**

- Business development executive
- Fundraiser
- Market research analyst
- Marketing consultant
- Marketing executive

**Salary rates:** New entrant: £13,200 / Experienced: £19,700

[Source: Annual Survey of Hours and Earnings 2013]

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**Conference and exhibition managers and organisers**

**Example job tasks:**

- Discusses conference and exhibition requirements with clients and advises on facilities;
- Develops proposal for the event, and presents proposal to client;
- Allocates exhibition space to exhibitors;
- Plans work schedules, assigns tasks, and co-ordinates the activities of designers, crafts persons, technical staff, caterers and other events staff;
- Liaises closely with venue staff to ensure smooth running of the event;
- Ensures that Health and Safety and other statutory regulations are met.

**Related job titles:**

- Conference coordinator
- Event organiser
- Events manager
- Exhibition organiser
- Hospitality manager

**Salary rates:** All workers: £15,700

[Source: Annual Survey of Hours and Earnings 2013]
Example job tasks:

- manages the activities of government office staff, assigns tasks and responsibilities and makes changes in procedures to deal with variations in workload;
- assists senior government officers with policy work, external liaison or general administrative work;
- supervises a variety of administrative functions in government departments such as recruitment and training, the negotiation and arrangement of contracts, building and capital management, monitoring and authorising department expenditure etc.;
- organises resources for the acceptance and recording of vacancy details, the selection of suitable applicants and other Job Centre activities;
- authorises the payment of social security benefits, assesses the financial circumstances of claimants and investigates any state insurance contribution problems;
- undertakes supervisory duties specific to the operation of Revenue and Customs offices, Job Centres, Benefits Agency offices and other local offices of national government;
- advises the public or companies on general tax problems and arranges for the issue, receipt and examination of tax forms, assessment of PAYE codes and the computation of tax arrears and rebates;
- discusses business strategy, products, services and target client base with management to identify public relations requirements;
- writes, edits and arranges for the distribution of press releases and other public relations material, addresses target groups through meetings, presentations, the media and other events to enhance the public image of the organisation, and monitors and evaluates its effectiveness.

Related job titles:

- Civil servant (HEO, SEO)
- Higher executive officer (government)
- Principle revenue officer (local government)
- Senior executive officer (government)

Salary rates: New entrant: £17,600 / Experienced: £22,200

[Source: Annual Survey of Hours and Earnings 2013]
Careers advisers and vocational guidance specialists

Example job tasks:
- uses an interview, questionnaire and/or psychological or other test to determine the aptitude, preferences and temperament of the client;
- advises on appropriate courses of study or avenues into employment;
- visits educational and other establishments to give talks and distribute information regarding careers;
- liaises with employers to determine employment opportunities and advises schools, colleges or individuals accordingly;
- organises careers forums and exhibitions and establishes and maintains contact with local employers, colleges and training providers;
- monitors progress and welfare of young people in employment and advises them on any difficulties.

Related job titles:
- Careers adviser
- Careers consultant
- Careers teacher
- Placement officer

Salary rates: New entrant: £15,100 / Experienced: £17,300

Inspectors of standards and regulations

Example job tasks:
- examines building plans to ensure compliance with local, statutory and other requirements;
- inspects building structures, facilities and sites to determine suitability for habitation, compliance with regulations and for insurance purposes;
- inspects measuring and similar equipment in factories and visits street traders, shops, garages and other premises to check scales, weights and measuring equipment;
- inspects factories and other work sites to ensure adequate cleanliness, temperature, lighting and ventilation, checks for fire hazards and inspects storage and handling arrangements of dangerous materials;
- visits sites during construction and inspects completed installations of electricity, gas or water supply;
- draws attention to any irregularities or infringements of regulations and advises on ways of rectifying them;
- investigates industrial accidents or any complaints made by the public;
- verifies the weight of commercial vehicles, checks driver’s licence and hours worked;
- samples and tests river water, checks and advises on premises discharging effluent to prevent pollution;
- checks fishing licences and prevents illegal fishing;
- visits premises where animals are kept, advises on animal care and investigates complaints;
- undertakes other inspections including chemicals, drugs, flight operations, etc.;
- prepares reports and recommendations on all inspections made and recommends legal action
where necessary.

**Related job titles:**

- Building inspector
- Driving examiner
- Housing inspector
- Meat hygiene inspector
- Trading standards officer

**Salary rates:** New entrant: £17,400 / Experienced: £23,600

[Source: Annual Survey of Hours and Earnings 2013]

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### Occupations skilled to NQF level 4

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>3567</td>
<td>Health and safety officers</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- inspects workplace areas to ensure compliance with health and safety legislation;
- helps to develop effective health and safety policies and procedures and carries out risk assessments;
- instructs workers in the proper use of protective clothing and safety devices and conducts routine tests on that equipment;
- compiles statistics on accidents and injuries, analyses their causes and makes recommendations to management accordingly;
- maintains contact with those off work due to illness;
- counsels individuals on any personal or domestic problems affecting their work;
- gives talks and distributes information on accident prevention, and keeps up to date with the relevant legislation.

**Related job titles:**

- Fire protection engineer (professional)
- Health and safety officer
- Occupational hygienist
- Safety consultant
- Safety officer

**Salary rates:** New entrant: £17,700 / Experienced: £26,400


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### 4161 Office managers

**Example job tasks:**

- plans work schedules, assigns tasks and delegates responsibilities;
- advises on the handling of all correspondence and enquiries relating to accounts, sales, statistical and vacancy records;
- ensures that procedures for considering, issuing, amending and endorsing insurance policies are adhered to;
- plans, organises and co-ordinates the activities and resources of other offices not elsewhere classified including box offices, other ticket offices and accommodation bureaux.

**Related job titles:**
- Business support manager
- Delivery office manager
- Office manager
- Practice manager
- Sales administration manager
- Sales office manager

**Salary rates:** New entrant: £12,500 / Experienced: £19,100

[Source: Annual Survey of Hours and Earnings 2013]

### Occupations skilled to NQF level 4

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>7220</td>
<td>Customer service managers and supervisors</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- develops and implements policies and procedures to deal effectively with customer requirements and complaints;
- co-ordinates and controls the work of those within customer services departments;
- discusses customer responses with other managers with a view to improving the product or service provided;
- plans and co-ordinates the operations of help and advisory services to provide support for customers and users.

**Related job titles:**
- After sales manager
- Call centre supervisor
- Customer service manager
- Customer service supervisor
- Team leader (customer care)

**Salary rates:** New entrant: £15,600 / Experienced: £19,700

[Source: Annual Survey of Hours and Earnings 2013]

### Table 4: Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1162</td>
<td>Managers and directors in storage and warehousing</td>
</tr>
</tbody>
</table>
Example job tasks:

- liaises with production, maintenance, sales and other departments to determine the materials and other items required for current and future production schedules and sales commitments;
- reviews, develops and implements stock control, handling and distribution policies to maximise use of space, money, labour and other resources;
- advises purchasing department on type, quality and quantity of goods required and dates by which they must be available;
- prepares reports on expenditure and advises on materials and parts standardisation, future stores and stock control policies;
- decides on storage conditions for particular items, allocates warehouse space and arranges for regular stock inspections to detect deterioration or damage.

Related job titles:

- Logistics manager
- Warehouse manager

Salary rates: New entrant: £16,900 / Experienced: £21,700

[Source: Annual Survey of Hours and Earnings 2013]

Managers and directors in retail and wholesale

Example job tasks:

- appoints staff, assigns tasks and monitors and reviews staff performance;
- liaises with other staff to provide information about merchandise, special promotions etc. to customers;
- ensures that adequate reserves of merchandise are held and that stock keeping is carried out efficiently;
- ensures customer complaints and queries regarding sales and service are appropriately handled;
- oversees the maintenance of financial and other records and controls security arrangements for the premises;
- authorises payment for supplies received and decides on vending price, discount rates and credit terms;
- examines quality of merchandise and ensures that effective use is made of advertising and display facilities.

Related job titles:

- Managing director (retail trade)
- Retail manager
- Shop manager (charitable organisation)
- Wholesale manager

Salary rates: New entrant: £12,200 / Experienced: £17,300

[Source: Annual Survey of Hours and Earnings 2013]

Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1221</td>
<td>Hotel and accommodation managers and proprietors</td>
</tr>
</tbody>
</table>
Example job tasks:

- analyses demand and decides on type, standard and cost of services to be offered;
- determines financial, staffing, material and other short- and long-term needs;
- ensures physical comfort of residents or passengers and makes special arrangements for children, the elderly and the infirm if required;
- approves and arranges shipboard entertainment and shore trips and liaises with ship’s agent to ensure that ship is adequately provisioned;
- arranges for payment of bills, keeps accounts and ensures adherence to licensing and other statutory regulations.

Related job titles:

- Caravan park owner
- Hotel manager
- Landlady (boarding, guest, lodging house)

Salary rates: New entrant: £11,000 / Experienced: £15,900

[Source: Annual Survey of Hours and Earnings 2013]

Restaurant and catering establishment managers and proprietors

Example job tasks:

- plans catering services and directs staff;
- decides on range and quality of meals and beverages to be provided;
- discusses customer’s requirements for special occasions;
- purchases or directs the purchasing of supplies and arranges for preparation of accounts;
- verifies that quality of food, beverages and waiting service is as required, that kitchen and dining areas are kept clean and appropriate hygiene standards are maintained in compliance with statutory requirements;
- plans and arranges food preparation in collaboration with other staff and organises the provision of waiting or counter staff;
- checks that supplies are properly used and accounted for to prevent wastage and loss and to keep within budget limit;
- determines staffing, financial, material and other short- and long-term requirements.

Related job titles:

- Café owner
- Fish & chip shopkeeper
- Operations manager (catering)
- Restaurant manager
- Shop manager (take-away food shop)

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

- Restaurant manager
- Fast food restaurant manager
- Assistant restaurant manager, establishments with 80 or more covers (covers being the maximum number of customers that can be seated at any one time)

Salary rates: New entrant: £12,500 / Experienced: £15,900

[Source: New entrant - 2013Annual Survey of Hours and Earnings 2011. No comparable data]
### Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1224</td>
<td>Publicans and managers of licensed premises</td>
</tr>
</tbody>
</table>

#### Example job tasks:
- arranges purchase of alcoholic and other beverages, bar snacks, cigarettes and other items and ensures that stocks are stored in proper conditions;
- supervises bar, kitchen and cleaning staff and, if necessary, assists with the serving of drinks;
- observes licensing laws and other statutory regulations and regulates behaviour of customers as necessary;
- maintains financial records for the establishment;
- determines financial, staffing, material and other short- and long-term needs.

#### Related job titles:
- Landlady (public house)
- Licensee
- Manager (wine bar)
- Publican

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):
- Publican
- Licensee or pub manager

#### Salary rates:
- New entrant: £11,400 / Experienced: £15,700

[Source: Annual Survey of Hours and Earnings 2013]

### 1225 Leisure and sports managers

#### Example job tasks:
- organises timetable of activities/schedule of programmes;
- ensures that facilities are kept clean and in good condition and that appropriate health and safety requirements are adhered to;
- keeps abreast of new trends and developments in recreational activities and arranges exhibitions, theatrical productions, concerts, demonstrations etc.;
- advises on the facilities available and promotes publicity in relation to shows, games, races, new theme parks, etc.;
- determines financial, staffing, material and other short- and long-term needs;
- recruits, supervises and trains staff;
- ensures custody of all cash receipts and organises regular stock checks.

#### Related job titles:
- Amusement arcade owner
- Leisure centre manager
- Social club manager
- Theatre manager
### Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>1226</td>
<td>Travel agency managers and proprietors</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- plans work schedules and assigns tasks and responsibilities;
- co-ordinates the activities of clerical, secretarial and other staff;
- discusses client’s requirements and advises on road, rail, air and sea travel and accommodation;
- makes and confirms travel and accommodation bookings, arranges group holidays, tours and individual itineraries;
- advises on currency and passport/visa regulations and any necessary health precautions needed;
- determines financial, staffing, material and other short- and long-term needs.

**Related job titles:**

- Tourist information manager
- Travel agency owner
- Travel manager

**Salary rates:** New entrant: £11,400 / Experienced: £20,600


| 1252 | Garage managers and proprietors |

**Example job tasks:**

- determines staffing, financial, material and other short- and long-term requirements;
- ensures that necessary spare parts, materials and equipment are available or obtainable at short notice;
- arranges for maintenance staff to perform necessary maintenance and repair work on vehicles or motorcycles;
- checks completed work for compliance with safety and other statutory regulations;
- maintains records of repair work to detect recurrent faults;
- provides information about garage merchandise for staff and customers;
- ensures the business accounts are maintained.

**Related job titles:**

- Garage director
- Garage owner
- Manager (repairing: motor vehicles)

**Salary rates:** New entrant: £15,200 / Experienced: £22,800

[Source: Annual Survey of Hours and Earnings 2013]
### Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>1253</td>
<td>Hairdressing and beauty salon managers and proprietors</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- determines staffing, financial, material and other short- and long-term needs;
- controls the allocation, training and remuneration of staff;
- provides clients with information and advice on styles and treatments, and resolves any complaints or problems;
- ensures clients’ records are maintained;
- undertakes and/or directs hair treatments and/or beauty therapy;
- checks and maintains any equipment, and ensures that all safety requirements are met;
- demonstrates, advises on and sells hair and/or beauty products;
- ensures financial accounts for the business are maintained.

**Related job titles:**
- Hairdressing salon owner
- Health and fitness manager
- Manager (beauty salon)

**Salary rates:** New entrant: £15,200 / Experienced: £21,400

[Source: Annual Survey of Hours and Earnings 2013]

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| 1254     | Shopkeepers and proprietors – wholesale and retail |

**Example job tasks:**
- defines the market position for the business, decides what to sell, forecasts demand and develops the brand image of the business;
- determines staffing, financial, material and other short- and long-term requirements;
- oversees staff training, rotas and the allocation of work;
- provides information about merchandise to staff and customers and ensures customer complaints are appropriately dealt with;
- ensures that adequate reserves of merchandise are held and orders new stock as required;
- maintains financial and other shop records and controls security arrangements for the premises;
- authorises payment for supplies received and decides on vending price and credit terms;
- examines quality of merchandise and ensures that effective use is made of advertising and display facilities.

**Related job titles:**
- Antiques dealer
- Fashion retailer
- Newsagent
- Shopkeeper

**Salary rates:** New entrant: £15,200 / Experienced: £16,400

### Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td><strong>3111</strong></td>
<td>Laboratory technicians</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- sets up and assists with the construction and the development of scientific apparatus for experimental, demonstration or other purposes;
- prepares and analyses body fluids, secretions and/or tissue to detect infections or to examine the effects of different drugs;
- grows cultures of bacteria and viruses, prepares tissue sections and other organic and inorganic material for examination and stains and fixes slides for microscope work;
- operates and services specialised scientific equipment, undertakes prescribed measurements and analyses and ensures that sterile conditions necessary for some equipment are maintained;
- records and collates data obtained from experimental work and documents all work carried out.

**Related job titles:**
- Laboratory analyst
- Laboratory technician
- Medical laboratory assistant
- Scientific technician
- Water tester

**Salary rates:** New entrant: £9,100 / Experienced: £14,300

[Source: Annual Survey of Hours and Earnings 2013]

| **3112** | Electrical and electronics technicians |

**Example job tasks:**
- plans and prepares work and test schedules based on specifications and drawings;
- sets up equipment, undertakes tests, takes readings, performs calculations and records and interprets data;
- plans installation methods, checks completed installation for safety and controls or undertakes the initial running of the new electrical or electronic equipment or system;
- diagnoses and detects faults and implements procedures to maintain efficient operation of systems and equipment;
- visits and advises clients on the use and servicing of electrical and electronic systems and equipment.

**Related job titles:**
- Avionics technician
- Electrical technician
- Electronics technician
- Installation engineer (Electricity Supplier)

**Salary rates:** New entrant: £14,100 / Experienced: £22,500

[Source: Annual Survey of Hours and Earnings 2013]
### Engineering technicians

**Example job tasks:**

- plans and prepares work and test schedules based on specifications and drawings;
- sets up equipment, undertakes tests, takes readings, performs calculations and records and interprets data;
- prepares estimates of materials, equipment and labour required for engineering projects;
- diagnoses and detects faults and implements procedures to maintain efficient operation of systems and equipment;
- inspects completed aircraft maintenance work to certify that it meets standards and the aircraft is ready for operation;
- visits and advises clients on the use and servicing of mechanical and chemical engineering products and services.

**Related job titles:**

- Aircraft technician
- Commissioning engineer
- Engineering technician
- Manufacturing engineer
- Mechanical technician

**Salary rates:** New entrant: £18,500 / Experienced: £24,500

[Source: Annual Survey of Hours and Earnings 2013]

### Building and civil engineering technicians

**Example job tasks:**

- sets up apparatus and equipment and undertakes field and laboratory tests of soil and work materials;
- performs calculations and collects, records and interprets data;
- sets out construction site, supervises excavations and marks out position of building work to be undertaken;
- inspects construction materials and supervises work of contractors to ensure compliance with specifications and arranges remedial work as necessary.

**Related job titles:**

- Building services consultant
- Civil engineering technician
- Survey technician
- Technical assistant (civil engineering)

**Salary rates:** New entrant: £14,100 / Experienced: £19,500

[Source: Annual Survey of Hours and Earnings 2013]

### Quality assurance technicians
Example job tasks:
- sets up scientific, electronic, or other technical equipment to perform functional and inspection tests;
- analyses and interprets the results of tests undertaken and writes up reports upon completion;
- supervises the work of routine inspection staff and notes any defects reported;
- assists quality control engineers in undertaking production audits;
- liaises with production engineers and staff to maintain the quality of output and to develop quality management systems.

Related job titles:
- Quality assurance technician
- Quality control technician
- Quality officer
- Quality technician
- Test technician

Salary rates: New entrant: £17,600 / Experienced: £20,900

[Source: Annual Survey of Hours and Earnings 2013]

3119 Science engineering and production technicians n.e.c.

Example job tasks:
- sets up apparatus for experimental, demonstration or other purposes;
- undertakes tests and takes measurements and readings;
- performs calculations and records and interprets data;
- otherwise assists technologists as directed.

Related job titles:
- School technician
- Technical assistant
- Technician
- Textile consultant
- Workshop technician

Salary rates: New entrant: £14,200 / Experienced: £19,000

[Source: Annual Survey of Hours and Earnings 2013]

Occupations skilled to NQF level 3

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<th>SOC 2010</th>
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<td>3122</td>
<td>Draughtspersons</td>
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</table>

Example job tasks:
- examines design specification to determine general requirements;
- considers the suitability of different materials with regard to the dimensions and weight and calculates the likely fatigue, stresses, tolerances, bonds and threads;
- prepares design drawings, plans or sketches and checks feasibility of construction and compliance with safety regulations;
- prepares detailed drawings, plans, charts or maps that include natural features, desired surface
finishes, elevations, electrical circuity and other details as required;
• arranges for completed drawings to be reproduced for use as working drawings.

Related job titles:
• CAD operator
• Cartographer
• Design technician
• Draughtsman

Salary rates: New entrant: £16,800 / Experienced: £22,200

[Source: Annual Survey of Hours and Earnings 2013]

3132 IT user support technicians

Example job tasks:
• provides technical support to IT users;
• advises users on how to resolve hardware and software problems;
• installs and upgrades hardware, cables, operating systems and/or appropriate software;
• facilitates user access to systems;
• refers more complex or intractable problems to appropriate IT professionals;
• researches possible solutions in user guides, technical manuals and other documents;
• maintains a log of work in progress, calls received, actions taken and problems detected;
• reports on commonly occurring queries to detect underlying problems.

Related job titles:
• Customer support analyst
• Help desk operator
• IT support technician
• Systems support officer

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):
• Senior PC support analyst
• Senior PC support
• Technical pre- or post-sales support
• Senior database administrator or analyst
• Database administrator or analyst
• Computer engineers, installation and maintenance

Salary rates: New entrant: £16,600 / Experienced: £21,100

[Source: Annual Survey of Hours and Earnings 2013]
- advises patient on lens type and choice of spectacle frames;
- prepares detailed instructions for workshop;
- ensures that completed spectacles conform to specification and fit the patient correctly and comfortably;
- fits spectacles and advises patient on lens care and any other difficulties likely to be experienced.

**Related job titles:**
- Dispensing optician
- Optical dispenser

**Salary rates:** New entrant: £12,600 / Experienced: £18,900

[Source: Annual Survey of Hours and Earnings 2013]

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### 3217 Pharmaceutical technicians

**Example job tasks:**
- checks received prescriptions for legality and accuracy;
- prepares drugs and medicines under the supervision of pharmacist;
- prepares specialised, tailor-made drugs for intravenous administration by hospital medical staff;
- labels and checks items prior to dispensing;
- maintains records of prescriptions received and drugs issued;
- advises patients or customers on the use of drugs prescribed or medication purchased over the counter;
- checks stock levels, orders new stock from pharmaceutical companies and ensures that drugs are stored appropriately.

**Related job titles:**
- Dispensing technician
- Pharmaceutical technician
- Pharmacy technician

**Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):**
- Jobs at NHS Agenda for Change band 4 or equivalent or above

**Salary rates:** New entrant: £10,700 / Experienced: £15,600

[Source: Annual Survey of Hours and Earnings 2013]
- advises individuals with particular needs or problems through informal discussion, individual counselling or formal group discussion;
- helps set up credit unions, encourages parents to establish playgroups, works with other groups to find solutions to shared concerns or problems.

**Related job titles:**
- Community development officer
- Youth and community worker
- Youth project coordinator
- Youth worker

**Salary rates:** All workers: £13,100

[Source: Annual Survey of Hours and Earnings 2013]

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### 3234 Housing officers

**Example job tasks:**
- oversees the day-to-day running of rented properties including arranging for the signing of leases, rent collection and maintenance work;
- interviews prospective tenants and allocates properties to waiting list applicants;
- carries out regular inspections of properties to assess and ensure they are in a good state of repair;
- ensures that special needs accommodation is suited to the needs of particular groups such as the elderly and disabled, and that statutory requirements for providing accommodation are met;
- refers tenants to appropriate sources of benefits and welfare;
- deals with payment of rents and arrears, arranges for legal action where necessary;
- supports tenants’ groups;
- works closely with other agencies such as social services departments and welfare rights groups.

**Related job titles:**
- Housing adviser
- Housing officer
- Homeless prevention officer
- Housing support officer

**Salary rates:** New entrant: £13,100 / Experienced: £18,300

[Source: Annual Survey of Hours and Earnings 2013]

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## Occupations skilled to NQF level 3

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<thead>
<tr>
<th>SOC 2010</th>
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<tbody>
<tr>
<td>3235</td>
<td>Counsellors</td>
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</table>

**Example job tasks:**
- meets clients face-to-face, working either one-to-one or with couples or families, or by telephone or internet;
- encourages clients to discuss their feelings in relation to their problems, aiming to ensure that an understanding of the issues is achieved;
- presents different perspectives to the problem areas identified;
- refers to other appropriate sources of help;
- keeps accurate and confidential records.
### Welfare and housing associate professionals n.e.c.

**Example job tasks:**
- Advises on rights and entitlements in relation to benefits, health, discrimination and welfare;
- Advises individuals and families experiencing problems about available resources to assist them;
- Assists and liaises with professionals in social work, the probation service and related welfare areas;
- Organises day, residential and home care services;
- Helps to put together care plans and follows professional’s care plans;
- Maintains records and compiles reports on clients;
- Keeps up to date with legislation;
- Performs pastoral care duties, preaches sermons and conducts some services in accordance with the relevant faith or denomination.

**Related job titles:**
- Day centre officer
- Health coordinator
- Key worker (welfare services)
- Outreach worker (welfare services)
- Probation services officer
- Project worker (welfare services)

**Salary rates:** New entrant: £6,100 / Experienced: £12,500

[Source: Annual Survey of Hours and Earnings 2013]
suspects;
- attends accidents;
- prepares briefs or reports for senior officers;
- works on station reception desk and or in communications room;
- gives evidence in court cases.

Related job titles:
- Detective (police service)
- Police constable
- Police officer
- Sergeant
- Transport police officer

Salary rates: New entrant: £29,500 / Experienced: £33,600

[Source: Annual Survey of Hours and Earnings 2013]

3313 Fire service officers (watch manager and below)

Example job tasks:
- inspects premises to identify potential fire hazards and to check that fire fighting equipment is available and in working order and that statutory fire safety regulations are met;
- arranges fire drills and tests alarm systems and equipment;
- travels to fire or other emergency by vehicle and locates water mains if necessary;
- operates hose pipes, ladders, chemical, foam, gas or powder fire extinguishing appliances;
- rescues people or animals trapped by fire and administers first aid;
- removes goods from fire damaged premises, clears excess water, makes safe any structural hazards and takes any other necessary steps to reduce damage to property;
- attends and deals with bomb alerts and accidents involving spillage of hazardous substances;
- advises on fire safety measures in new buildings;
- supervises a watch.

Related job titles:
- Fire engineer
- Fire safety officer
- Firefighter
- Watch manager (fire service)

Salary rates: New entrant: £7,300 / Experienced: £26,000

[Source: Annual Survey of Hours and Earnings 2013]
• operates scanning equipment to transfer image to computer and manipulates image to achieve the desired effect;
• photographs subject or follows action by moving camera;
• takes, records and manipulates digital images and digital video footage;
• controls transmission, broadcasting and satellite systems for television and radio programmes, identifies and solves related technical problems;
• checks operation and positioning of projectors, vision and sound recording equipment, and mixing and dubbing equipment;
• operates equipment to record, edit and play back films and television programmes;
• manages health and safety issues;
• operates sound mixing and dubbing equipment to obtain desired mix, level and balance of sound.

Related job titles:
• Audio visual technician
• Cameraman
• Photographer
• Projectionist
• Sound engineer
• Theatre technician (entertainment)

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):
• Audio visual technician
• Senior audio visual technician
• Photographer
• Press photographer (regional)
• Press photographer (National)
• Film technician
• Sound recordist
• Camera operator (film, television production)

Salary rates: New entrant: £14,300 / Experienced: £15,900

- Commercial artist
- Designer (advertising)
- Graphic artist
- Graphic designer
- MAC operator

**Salary rates:** New entrant: £15,500 / Experienced: £20,400

[Source: Annual Survey of Hours and Earnings 2013]

### Fitness instructors

**Example job tasks:**
- assesses the fitness levels of clients;
- devises programmes of training appropriate to the needs of clients with varying levels of strength, fitness and ability;
- demonstrates and leads fitness activities and supervises exercise classes;
- ensures that clients do not injure themselves through over exertion or using incorrect training techniques;
- plans and monitors personal fitness schedules;
- understands the health and safety aspects of different forms of exercise and ensures that any statutory requirements are met.

**Related job titles:**
- Aerobics instructor
- Fitness instructor
- Gym instructor
- Lifestyle consultant
- Personal trainer
- Pilates instructor

**Salary rates:** New entrant: £1,100 / Experienced: £13,600


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<tr>
<th>SOC 2010</th>
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<tbody>
<tr>
<td>3511</td>
<td>Air traffic controllers</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- maintains radio and/or radar or visual contact with aircraft and liaises with other air traffic controllers and control centres to direct aircraft in and out of controlled airspace and into holding areas ready for landing;
- directs the movement of aircraft en route to its destination and ensures minimum distances are maintained between planes;
- gives landing instructions to pilot and monitors descent of aircraft;
- directs movement of aircraft and motor vehicles on runways, taxiways and in parking bays;
- obtains information regarding weather conditions, navigational hazards, landing conditions, seating arrangements, loading of cargo, fuel and catering supplies;
- calculates fuel consumption and optimum flying height, plans route and prepares flight plan for aircraft pilot;
- discusses operational requirements with pilot, issues duty schedules for flight deck and cabin...
crews, maintains records of flight progress and authorises flight departure;
- handles emergencies, unscheduled traffic and other unanticipated incidents.

Related job titles:
- Air traffic control officer
- Air traffic controller
- Air traffic services assistant
- Flight planner

Salary rates: New entrant: £28,000 / Experienced: £42,500


3520 Legal associate professionals

Example job tasks:
- runs chambers on behalf of principals, develops the practice, manages the flow of work, decides which cases to accept, arranges appropriate fees and prepares financial records;
- collates information, drafts briefs and other documents;
- interviews and advises clients, undertakes preparatory work for court cases;
- attends court to assist barristers and solicitors in the presentation of a case;
- assists in all aspects of property conveyancing and probate and common law practice.

Related job titles:
- Barrister’s clerk
- Compliance officer
- Conveyancer
- Legal executive
- Litigator
- Paralegal

Salary rates: New entrant: £12,900 / Experienced: £18,400

[Source: Annual Survey of Hours and Earnings 2013]

Occupations skilled to NQF level 3

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<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>3533</td>
<td>Insurance underwriters</td>
</tr>
</tbody>
</table>

Example job tasks:
- receives and assesses proposals and propositions for insurance from brokers and clients;
- identifies and evaluates the risks associated with a proposal;
- liaises with insurance surveyors, actuaries and risk managers where the risks associated with a proposal are not clear;
- calculates premiums, provides quotations and, if acceptable to the client, issues policies;
- ensures that the insurance policy clearly defines the liabilities accepted and any exceptions or exclusions;
- negotiates terms of reinsurance contracts.
Related job titles:  
- Account handler (insurance)  
- Commercial underwriter  
- Insurance inspector  
- Mortgage underwriter  
- Underwriter  

Salary rates: New entrant: £17,600 / Experienced: £22,400  

[Source: Annual Survey of Hours and Earnings 2013]

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3536 Importers and exporters

Example job tasks:  
- investigates and evaluates home and overseas demand for particular commodities;  
- obtains orders from buyers and arranges payment by bill of exchange, letter of credit or other means;  
- arranges for shipment of commodities overseas and ensures that insurance and export licences are in order;  
- carries out customs clearance procedures for imports, arranges their storage and delivery and sells them personally or through a commodity broker;  
- advises home and overseas producers on the likely future demand for their goods.

Related job titles:  
- Export controller  
- Export coordinator  
- Exporter  
- Import agent  
- Importer  

Salary rates: New entrant: £16,400 / Experienced: £22,400  

[Source: Annual Survey of Hours and Earnings 2013]

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<tr>
<th>SOC 2010</th>
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<tbody>
<tr>
<td>3542</td>
<td>Business sales executives</td>
</tr>
</tbody>
</table>

Example job tasks:  
- discusses customer requirements and advises them on the capabilities and limitations of the goods or services being sold;  
- quotes prices, credit details, delivery dates and payment arrangements and arranges for delivery and installation of goods if appropriate;  
- makes follow up visits to ensure customer satisfaction and to obtain further orders;  
- stays abreast of advances in product/field and suggests possible improvements to product or service;  
- maintains records and accounts of sales made and handles customer complaints.

Related job titles:  
- Corporate account executive
Sales agent
Sales consultant
Sales executive
Technical representative

**Salary rates:** New entrant: £13,700 / Experienced: £21,000

[Source: Annual Survey of Hours and Earnings 2013]

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3544 Estate agents and auctioneers

**Example job tasks:**
- discusses client’s requirements and may advise client on the purchase of property and land for investment and other purposes;
- conducts or arranges for structural surveys of properties and undertakes any necessary valuations of property or agricultural land;
- advises vendors and purchasers on market prices of property, accompanies clients to view property;
- markets the property on behalf of the vendor, prepares written information and press advertisements;
- negotiates land or property purchases, sales, leases or tenancy agreements and arranges legal formalities with solicitors, building societies and other parties;
- makes inventories of property for sale, advises vendor of suitable reserve price, issues catalogues, conducts auction, notes bids and records sale.

**Related job titles:**
- Auctioneer
- Auctioneer and valuer
- Estate agent
- Letting agent
- Property consultant

**Salary rates:** New entrant: £13,500 / Experienced: £17,200

[Source: Annual Survey of Hours and Earnings 2011. No comparable data available on Annual Survey of Hours and Earnings 2013.]

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**Occupations skilled to NQF level 3**

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<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>3550</td>
<td>Conservation and environmental associate professionals</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- assists with ecological surveys to identify plant and animal species, map their habitat and draw up conservation plans;
- implements schemes for the management and protection of natural habitats;
- assists with environmental audits and impact assessments;
- organises and supervises conservation projects and the work of part-time and voluntary staff;
- provides information and education to the public through setting up displays, writing leaflets and making presentations;
- organises guided walks and answers questions from the public about an area and its wildlife;
- works with the emergency services in instances of fire, flood, injury or mountain rescue.
Related job titles:
- Conservation worker
- Countryside ranger
- National park warden
- Park ranger

**Salary rates:** All workers: £17,100

[Source: Annual Survey of Hours and Earnings 2013]

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### 3562 Human resources and industrial relations officers

**Example job tasks:**
- undertakes research into pay differentials, productivity and efficiency bonuses and other payments;
- develops and recommends personnel and industrial relations policies, assists with their implementation and drafts staff handbooks;
- assists with negotiations between management and employees or trades unions concerning pay and conditions of employment;
- interviews candidates for jobs;
- advises on training and recruitment, negotiating procedures, salary agreements and other personnel and industrial relations issues;
- deals with grievance and disciplinary procedures, and with staff welfare and counselling provision.

**Related job titles:**
- Employment adviser
- Human resources officer
- Personnel officer
- Recruitment consultant

**Salary rates:** New entrant: £14,600 / Experienced: £20,000

[Source: Annual Survey of Hours and Earnings 2013]
- Administrative assistant (courts of justice)
- Administrative officer (government)
- Civil servant (EO)
- Clerk (government)
- Revenue officer (government)

**Salary rates:** New entrant: **£11,500** / Experienced: **£15,800**

[Source: Annual Survey of Hours and Earnings 2013]

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<thead>
<tr>
<th>SOC 2010</th>
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<tbody>
<tr>
<td>4114</td>
<td>Officers of non-governmental organisations</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- maintains and updates records of membership details, subscription fees, mailing lists, etc.;
- circulates and reports information of relevance to members and interested parties;
- arranges meetings, conferences and other events and circulates agenda and other relevant material;
- receives and responds to written correspondence and telephone enquiries from members and other organisations;
- assists with fund raising activities within a specified geographical area;
- prepares and provides measures of organisational activity for senior officials.

**Related job titles:**
- Administrator (charitable organisation)
- Organiser (trade union)
- Secretary (research association)
- Trade union official

**Salary rates:** New entrant: **£10,600** / Experienced: **£15,600**

[Source: Annual Survey of Hours and Earnings 2013]

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<th>SOC 2010</th>
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<tbody>
<tr>
<td>4134</td>
<td>Transport and distribution clerks and assistants</td>
</tr>
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</table>

**Example job tasks:**
- processes customer orders and forwards requisition documentation to storage and distribution personnel;
- formulates delivery loads, vehicle schedules and routes to be followed by delivery staff;
- monitors tachograph readings and maintains records of hours worked and distance travelled by drivers;
- obtains customs clearance and processes import and export documentation necessary for the movement of goods between countries;
- maintains records regarding the movement and location of freight, containers and staff.

**Related job titles:**
- Export clerk
- Logistics controller
- Shipping clerk
- Transport administrator
- Transport clerk
- Transport coordinator

**Salary rates:** New entrant: £12,100 / Experienced: £17,900

[Source: Annual Survey of Hours and Earnings 2013]

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**4151 Sales administrators**

**Example job tasks:**
- Provides information to customers on products and prices;
- Fields telephone enquiries from prospective customers on behalf of the sales team;
- Prepares sales invoices and maintains records and accounts of sales activity;
- Handles customer complaints or forwards them to relevant member of sales team;
- Carries out general clerical duties.

**Related job titles:**
- Marketing administrator
- Sales administrator
- Sales clerk
- Sales coordinator

**Salary rates:** New entrant: £10,500 / Experienced: £15,100

[Source: Annual Survey of Hours and Earnings 2013]

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### Occupations skilled to NQF level 3

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<tr>
<th>SOC 2010</th>
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<tr>
<td>4214</td>
<td>Company secretaries</td>
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</table>

**Example job tasks:**
- Opens, sorts, distributes and files correspondence (both hard copy and electronic);
- Uses appropriate software to produce correspondence, memoranda, reports, presentations and other documents from drafts, handwritten copy or by transcribing dictation;
- Deals directly with routine correspondence;
- Files and retrieves documents, sets up and maintains filing systems and reproduces copies of documentation as required;
- Keeps appointments diary, makes travel arrangements and arranges conference and other functions;
- Arranges meetings, circulates agenda and other meeting documents, attends meetings, and takes and prepares minutes;
- Answers, screens, handles and directs telephone requests and enquiries, takes messages and forwards to the appropriate member of staff;
- Undertakes reception responsibilities by greeting visitors and arranging refreshments;
- Ensures office supplies such as stationery and equipment are maintained.

**Related job titles:**
- Assistant secretary
- Club secretary
- Company secretary

**Salary rates:** New entrant: £6,000 / Experienced: £7,000
4215  Personal assistants and other secretaries

Example job tasks:

- acts as a first point of contact for a manager or team with colleagues and people from outside organisations, fields telephone enquiries, takes and passes on messages;
- arranges appointments, keeps business diary, organises travel arrangements, makes reservations and organises a variety of functions;
- opens, sorts, distributes and files correspondence (in hard copy and electronic) and deals directly with routine correspondence;
- uses appropriate software to produce correspondence, memoranda, reports, presentations and other documents from drafts, handwritten copy or by transcribing dictation;
- arranges and attends meetings, takes minutes and prepares records of proceedings;
- translates documents and liaises with overseas clients and suppliers.

Related job titles:

- Executive assistant
- PA-secretary
- Personal assistant
- Personal secretary
- Secretary

Salary rates: New entrant: £5,600 / Experienced: £10,300
Herd manager

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

- Herd managers
- Livestock breeders
- Pig breeders
- Agricultural contractor jobs that require an NQF level 3 in Agricultural Crop Production, Mixed Farming or Livestock Production, or an NPTC Advanced National Certificate in Agriculture

**Salary rates:** New entrant: £9,100 / Experienced: £14,700

[Source: Annual Survey of Hours and Earnings 2013]

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**Occasions skilled to NQF level 3**

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<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>5112</td>
<td>Horticultural trades</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- prepares soil in field, bed or pot by hand or machine;
- mixes soil, composts, fertilisers and/or organic matter and spreads fertiliser and manure;
- sows seeds and bulbs and transplants seedlings;
- propagates plants by taking cuttings and by grafting and budding, applies weed-killer, fungicide and insecticide to control pests and diseases;
- prunes and thins trees and shrubs;
- supports trees by staking and wiring.

**Related job titles:**

- Grower
- Horticulturalist (market gardening)
- Market Gardener
- Nursery Assistant (agriculture)
- Nurseryman

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

- Horticultural foreman
- Horticultural nursery supervisor
- Horticultural technician
- Nursery stock production technician or specialist

**Salary rates:** New entrant: £9,100 / Experienced: £14,700

[Source: Annual Survey of Hours and Earnings 2013]

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5113  

**Gardeners and landscape gardeners**

**Example job tasks:**

- levels ground and installs drainage system as required;
- prepares soil and plants and transplants, prunes, weeds and otherwise tends plant life;

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Example job tasks:

- levels ground and installs drainage system as required;
- cuts and lays turf using hand and machine tools and repairs damaged turf;
- moves soil to alter surface contour of land using mechanical equipment and constructs appropriate landscaping features and maintains such features;
- monitors and maintains the quality and condition of turf;
- rolls, mows and waters grass, marks out pitches.

Related job titles:

- Greenkeeper
- Groundsman
- Groundsperson

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

- Head Greenkeeper
- Ground Manager
- Head Groundsperson

Salary rates: New entrant: £12,100 / Experienced: £15,200

[Source: Annual Survey of Hours and Earnings 2013]
### Agricultural and fishing trades not elsewhere classified

<table>
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<th>Description</th>
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<tbody>
<tr>
<td>5119</td>
<td>Agricultural and fishing trades not elsewhere classified</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- nets river fish and feeds and maintains them in spawning pens, cultivates and harvests oysters, mussels and clams on natural and artificial beds, treats water and diseased fish, and empties and cleans outdoor tanks;
- navigates and maintains shipping vessels, assists with the shooting, hauling and repairing of fishing nets, prepares, lays and empties baited pots, and guts, sorts and stows fish;
- establishes and maintains forest nurseries, forestry and woodland, and diagnoses and treats diseased trees;
- patrols a designated area of the countryside to monitor damage, erosion, access to rights of way and the state of footpaths and other facilities, and carries out remedial maintenance work as necessary;
- monitors and maintains the level of wildfowl on public and private estates.

**Related job titles:**
- Aboricultural consultant
- Bee farmer
- Gamekeeper
- Share fisherman
- Trawler skipper
- Tree surgeon

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):
- Fishing vessel skippers in inshore areas, and limited and unlimited offshore areas
- Fishing vessel mates in unlimited offshore areas
- Forest officers and forest or woodland managers
- Supervising tree surgeons and supervising arbori-culturists / arborists
- Head gamekeepers, head river keepers and head ghillies
- Managers in animal husbandry, forestry and fishing not elsewhere classified

**Salary rates:**
- New entrant: **£9,100** / Experienced: **£14,700**

[Source: Annual Survey of Hours and Earnings 2013]
Related job titles:
- Blacksmith
- Chain repairer
- Farrier
- Pewtersmith
- Steel presser

Salary rates: New entrant: £17,200 / Experienced: £20,300

[Source: Annual Survey of Hours and Earnings 2013]

Related job titles:
- Core Maker (metal trades)
- Die Caster
- Moulder (metal trades)
- Pipe Maker (foundry)

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):
- Jobs which require an engineering technician registered with the Engineering Council
- Jobs which require an NQF level 3 qualification in Materials Processing and Finishing
- Foundry or casting shop foremen

Salary rates: New entrant: £17,200 / Experienced: £20,300

[Source: Annual Survey of Hours and Earnings 2013]
• checks final product to ensure conformity with specifications.

**Related job titles:**

- Coppersmith
- Panel beater (metal trades)
- Sheet metal fabricator
- Sheet metal worker

**Salary rates:** New entrant: £17,200 / Experienced: £20,000

[Source: Annual Survey of Hours and Earnings 2013]

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**5214 Metal plate workers, and riveters**

**Example job tasks:**

- examines drawings and specifications and uses rules, scribes and punches to mark out metal plate with guidelines and reference points;
- cuts metal plate to markings using hand or machine tools;
- uses machine tools to bend, curve, punch, drill and straighten metal plate as required;
- uses hydraulic jacks to position and align metal platework or frame for welding and bolting;
- selects suitable rivets and rivets together metal plates and girders;
- seals seams with caulking compound, smoothes welds, fixes metal doors, metal collars, portholes, tank and hatch covers and performs other metal plate finishing tasks using a variety of hand and power tools.

**Related job titles:**

- Boiler maker
- Metal plate worker
- Plater
- Plater-welder

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

- Jobs which require successful completion of the National Apprenticeship Scheme for Engineering Construction (NASEC)
- Jobs which require successful completion of an Advanced Modern Apprenticeship in fabrication or welding

**Salary rates:** New entrant: £17,200 / Experienced: £24,200

[Source: Annual Survey of Hours and Earnings 2013]

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**Occupations skilled to NQF level 3**

<table>
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<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>5215</td>
<td>Welding trades</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- selects appropriate welding equipment such as electric arc, gas torch, etc.;
- connects wires to power supply, or hoses to oxygen, acetylene, argon, carbon dioxide, electric arc, or other source and adjusts controls to regulate gas pressure and rate of flow;
• cuts metal pieces using gas torch or electric arc;
• guides electrode or torch along line of weld, burns away damaged areas, and melts brazing alloy or solder into joints;
• cleans and smoothes weld;
• checks finished workpiece for defects and conformity with specification.

Related job titles:

• Fabricator-welder
• Fitter-welder
• Spot welder (metal)
• Welder
• Welding technician

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

• High integrity pipe welders where the job requires three or more years related on-the-job experience
• Welding foreman
• Welding engineer or consultant
• Welding fitter
• Welding supervisor
• Welding technician
• Jobs which require successful completion of an Advanced Modern Apprenticeship in fabrication or welding

Salary rates: New entrant: £18,000 / Experienced: £20,100

[Source: Annual Survey of Hours and Earnings 2013]

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<tr>
<td>5216</td>
<td>Pipe fitters</td>
</tr>
</tbody>
</table>

Example job tasks:

• examines drawings and specifications to determine layout of piping;
• measures and cuts required lengths of copper, lead, steel, iron, aluminium or plastic piping using hand or machine tools;
• installs pipes for heating, ventilating, fire prevention, water and similar systems in industrial and construction settings, including oil rigs and terminals, sewerage systems and other mains networks;
• fits piping into position and joins sections by welding, soldering, cementing, fusing, screwing or by other methods;
• tests pipe work for leaks and makes necessary adjustments.

Related job titles:

• Pipe engineer
• Pipe fitter
• Pipe welder-fitter

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

• Pipe fitter / welder jobs that require an Engineering Services Gold SKILLcard in Heating and Ventilation Fitting / Welding

Metal machining setters and setter-operators

Example job tasks:
- examines drawings and specifications to determine appropriate method, sequence of operations and machine setting;
- selects and fixes work-holding devices and appropriate cutting, shaping, grinding and/or forming tools;
- sets machine controls for rotation speeds, depth of cut and stroke, and adjusts machine table, stops and guides;
- operates automatic or manual controls to feed tool to workpiece or vice versa and checks accuracy of machining;
- repositions workpiece, changes tools and resets machine as necessary during production run;
- instructs operators on the safe and correct method of operation of the machine.

Related job titles:
- CNC machinist
- CNC programmer
- Centre lathe turner
- Miller (metal trades)
- Tool setter
- Turner

Salary rates: New entrant: £17,400 / Experienced: £21,000

[Source: Annual Survey of Hours and Earnings 2013]
**Salary rates:** New entrant: £16,000 / Experienced: £20,000


**5223**  
**Metal working production and maintenance fitters**

**Example job tasks:**
- examines drawings and specifications to determine appropriate methods and sequence of operations;
- fits and assembles parts and/or metal sub-assemblies to fine tolerances to make marine engines, prototype metal products, agricultural machinery and machine tools;
- fits and assembles, other than to fine tolerances, prepared parts and sub-assemblies to make motor vehicles, printing and agricultural machinery, orthopaedic appliances and other metal goods;
- examines operation of, and makes adjustments to, internal combustion engines and motor vehicles;
- erects, installs, repairs and services plant and industrial machinery, including railway stock, textile machines, coin operated machines, locks, sewing machines, bicycles and gas and oil appliances.

**Related job titles:**
- Agricultural engineer
- Bench fitter
- Engineering machinist
- Fabricator
- Installation engineer
- Maintenance fitter
- Mechanical engineer

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):
- Fitter, turner or millwright jobs that require a completed Engineering Advanced Apprenticeship with an NQF level 3 qualification in Engineering Maintenance or Engineering Technology and Maintenance

**Salary rates:** New entrant: £15,700 / Experienced: £20,700

[Source: Annual Survey of Hours and Earnings 2013]

**Occupations skilled to NQF level 3**

<table>
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<tr>
<th>SOC 2010</th>
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<tr>
<td>5224</td>
<td>Precision Instrument makers and repairers</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- examines drawings or specifications to determine appropriate methods, materials and sequence of operation;
- marks out and machines aluminium, brass, steel and plastics using machine tools such as grinders, lathes and shapers;
- tests watches and clocks for repair to diagnose faults and removes, repairs or replaces damaged and worn parts;
- tests completed timepiece for accuracy using electronic or other test equipment;
- carries out service tasks such as cleaning, oiling and regulating;
- checks prepared parts for accuracy using measuring equipment, assembles parts and adjusts as necessary using hand and machine tools;
- positions, aligns and secures optical lenses in mounts;
- tests, adjusts and repairs precision and optical instruments.

**Related job titles:**
- Calibration engineer
- Horologist
- Instrument maker
- Instrument mechanic
- Instrument technician
- Optical technician
- Precision engineer
- Watchmaker

**Salary rates:** New entrant: £16,000 / Experienced: £19,700

[Source: Annual Survey of Hours and Earnings 2013]

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5231 **Vehicle technicians, mechanics and electricians**

**Example job tasks:**
- visually checks, test drives or uses test equipment to diagnose engine and mechanical faults;
- removes, dismantles, repairs and replaces defective parts and prepares new parts using appropriate tools;
- reassembles, tests, adjusts and tunes the appropriate parts, systems or entire engine;
- carries out routine maintenance checks on oil and air filters, brakes and other vehicle parts/systems;
- diagnoses faults in electrical/electronic circuitry, removes faulty components and fits replacements;
- checks condition of electrical/electronic systems and carries out servicing tasks;
- installs additional electrical amenities such as radio/CD players, aerials;
- repairs and services air conditioning, heating and engine cooling systems.

**Related job titles:**
- Auto electrician
- Car mechanic
- HGV mechanic
- Mechanic (garage)
- MOT tester
- Motor mechanic
- Motor vehicle technician
- Technician (motor vehicles)
- Vehicle technician

**Salary rates:** New entrant: £15,000 / Experienced: £19,200

[Source: Annual Survey of Hours and Earnings 2013]
diagnoses job requirements or ascertains work specifications from drawings or instructions;
selects, cuts, shapes and assembles materials to form parts of vehicle underframe, framework and body;
repairs damage to chassis and engine mountings using hydraulic rams, jacks and jigs;
hammers out dents in bodywork, fills in small depressions or corroded areas in solder, plastic or other filler compound and replaces body panels using hand and power tools;
installs and repairs interior fittings including seats, seatbelts and fascia in cars, sinks and special features in caravans and mobile shops;
positions, secures and repairs external fittings including windows, doors, door handles, catches and roof attachments.

Related job titles:

- Bodyshop technician
- Car body repairer
- Coach builder
- Panel beater
- Restoration technician (motor vehicles)
- Vehicle builder

Salary rates: New entrant: £15,500 / Experienced: £19,500

[Source: Annual Survey of Hours and Earnings 2013]
- examines drawings, manuals and specifications to determine appropriate methods and sequence of operations;
- fits and assembles parts and/or metal sub-assemblies to fine tolerances to make aircraft engines;
- replaces engine components or complete engines, installs and tests electrical and electronic components and systems in aircraft;
- examines and inspects airframes and aircraft components, including landing gear, hydraulic systems, and deicers to detect wear, cracks, breaks, leaks, or other problems;
- maintains, repairs and rebuilds aircraft structures, functional components, and parts;
- maintains comprehensive repair logs.

**Related job titles:**

- Aeronautical engineer
- Aircraft electrician
- Aircraft engineer
- Aircraft fitter
- Aircraft mechanic
- Maintenance engineer (aircraft)

**Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):**

- Aircraft engineers
- Licensed and military certifying engineer / inspector technician
- Airframe fitter

**Salary rates:** New entrant: £15,400 / Experienced: £27,000

[Source: Annual Survey of Hours and Earnings 2013]

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### Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tr>
<td>5236</td>
<td>Boat and ship builders and repairers</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- examines drawings and specifications to determine job requirements;
- uses rules, scribes and punches to mark out metal plate with guidelines and reference points and cuts plates using appropriate tools;
- uses machine tools to bend, curve, punch, drill and straighten metal plate as required and positions and aligns metal platework or frame for welding and bolting;
- rivets together metal plates and girders, seals seams, smoothes welds, fixes metal doors, collars, portholes, tank and hatch covers;
- selects and measures appropriate wood and cuts, shapes and drills to specification using saws, planes, chisels and other power or hand tools;
- aligns and fixes prepared wood pieces by screwing, nailing, gluing and dowelling to form decking, small wooden marine craft and their interiors and fittings;
- maintains and repairs woodwork and fittings.

**Related job titles:**

- Boat builder
- Fitter (boat building)
- Frame turner (ship building)
- Marine engineer
- Ship’s joiner
- Shipwright

**Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):**

- Aircraft engineers
- Licensed and military certifying engineer / inspector technician
- Airframe fitter

**Salary rates:** New entrant: £15,400 / Experienced: £27,000

[Source: Annual Survey of Hours and Earnings 2013]
skilled and therefore ineligible):

- Jobs which require successful completion of the National Apprenticeship Scheme for Engineering Construction (NASEC)
- Jobs which require successful completion of an Advanced Modern Apprenticeship in fabrication or welding

**Salary rates:** New entrant: £15,400 / Experienced: £22,300


## Occupations skilled to NQF level 3

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<tr>
<td>5241</td>
<td>Electricians and electrical fitters</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- examines drawings, specifications and wiring diagrams to determine the method and sequence of operations;
- selects, cuts and lays wires and connects to sockets, plugs or terminals by crimping, soldering, brazing or bolting;
- cuts, bends and installs electrical conduit;
- assembles parts and sub-assemblies using hand tools and by brazing, riveting or welding;
- installs electrical plant, machinery and other electrical fixtures and appliances such as fuse boxes, generators, light sockets etc.;
- examines electrical plant or machinery, domestic appliances and other electrical assembly for faults using test equipment and replaces worn parts and faulty wiring.

**Related job titles:**

- Electrical contractor
- Electrical engineer
- Electrical fitter
- Electrician

**Salary rates:** New entrant: £18,500 / Experienced: £23,700

[Source: Annual Survey of Hours and Earnings 2013]

## Tele-communications engineers

**Example job tasks:**

- installs internal cabling and wiring for telephone systems and fits and wires junction and distribution boxes;
- fixes connecting wires from underground and aerial lines to premises and connects cable
terminals to inside wiring;
- installs telephones, switchboards and coin operated phone boxes;
- uses testing equipment to locate defective components of circuitry and makes any necessary repairs;
- tests installation and makes any further necessary adjustments;
- assists with the erection of wooden poles or steel towers to carry overhead lines;
- connects cables and tests for any defects;
- locates and repairs faults to lines and ancillary equipment;
- erects and maintains mobile telecommunications infrastructure.

**Related job titles:**

- Cable jointer
- Customer service engineer (telecommunications)
- Installation engineer (telecommunications)
- Network officer (telecommunications)
- Telecommunications engineer
- Telephone engineer

**Salary rates:** New entrant: £21,100 / Experienced: £27,500

[Source: Annual Survey of Hours and Earnings 2013]

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### Occupations skilled to NQF level 3

**SOC 2010** | **Description**
---|---
5244 | TV, video and audio engineers

**Example job tasks:**

- examines equipment and observes reception to determine nature of defect;
- uses electronic testing equipment to diagnose faults and check voltages and resistance;
- dismantles equipment and repairs or replaces faulty components or wiring;
- re-assembles equipment, tests for correct functioning and makes any necessary further adjustments;
- carries out service tasks such as cleaning and insulation testing according to schedule.

**Related job titles:**

- Installation engineer (radio, television and video)
- Satellite engineer
- Service engineer (radio, television and video)
- Technician (radio, television and video)
- Television engineer

**Salary rates:** New entrant: £18,500 / Experienced: £22,200

[Source: Annual Survey of Hours and Earnings 2013]

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5245 | IT engineers

**Example job tasks:**

- installs, tests and maintains computer-related hardware (processors, memory chips, circuit boards, displays, sensors, data storage devices, printers, etc.) according to given specifications;
- diagnoses hardware related faults;
- repairs or replaces defective components;
• advises on and installs operating soft/firm ware and may carry out upgrades;
• maintains documentation to track and log work in progress and completed.

**Related job titles:**

• Computer repairer
• Computer service engineer
• Hardware engineer (computer)
• Maintenance engineer (computer servicing)

**Salary rates:** New entrant: £18,500 / Experienced: £19,100

[Source: Annual Survey of Hours and Earnings 2013]
**Example job tasks:**

- examines drawings and specifications to assess job requirements;
- erects ladders, scaffolding or working cage;
- directs hoisting and positioning of girders and other metal parts and checks alignment;
- arranges for or undertakes bolting and welding of metal parts;
- checks alignment of metal parts using spirit level and plumbrule.

**Related job titles:**

- Steel erector
- Steel fabricator
- Steel worker (structural engineering)

**Salary rates:** New entrant: £15,200 / Experienced: £19,600

[Source: Annual Survey of Hours and Earnings 2013]
• lays and secures underfelt and covers with hot bitumen or other adhesive compound;
• lays, aligns and secures successive overlapping layers of roofing material;
• seals edges of roof with mortar and ensures that joints are watertight.

Related job titles:
• Mastic asphalt spreader
• Roof tiler
• Roofer
• Roofing contractor
• Slater
• Thatcher

Salary rates: New entrant: £15,200 / Experienced: £17,900

[Source: Annual Survey of Hours and Earnings 2013]
plaster and paint;
- installs plumbing fixtures, woodwork structures and fittings, and sets glass in frames;
- maintains and repairs steeple, industrial chimneys and other high structures, and installs and replaces lightning conductors;
- erects and repairs fencing;
- checks and puts on diving suit and equipment and descends underwater to carry out construction, maintenance and repair tasks on sites such as oil rigs, harbours, bridges etc.

Related job titles:
- Acoustician
- Builder
- Building contractor
- Fencer
- Maintenance manager (buildings and other structures)
- Property developer (building construction)

Salary rates: New entrant: £15,100 / Experienced: £19,900

[Source: Annual Survey of Hours and Earnings 2013]

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<td>5411</td>
<td>Weavers and knitters</td>
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</table>

Example job tasks:
- prepares machine for operation by setting input packages, feeding thread, fibre or yarn through guides, rollers, tensioners and conditioning devices, and securing to output packages, spools or cards;
- sets controls to produce article of specified size and pattern;
- places fibre and yarn packages on machine and draws them through appropriate guides and tensioners;
- monitors machine operation to detect broken threads of yarn, the evenness of warp tension and the quality of output;
- removes completed garments and lengths of fabric from machine;
- cleans and oils machine and reports any mechanical faults;
- hand knits garments and other items according to pattern.

Related job titles:
- Carpet weaver
- Knitter
- Knitwear manufacturer
- Weaver

Salary rates: New entrant: £12,200 / Experienced: £13,400


Upholsterers

Example job tasks:
- measures frame to be covered or examines drawings or other specifications and cuts material with
shears, knife or scissors;
- tacks and staples or otherwise secures webbing to furniture frame;
- pads springs and secures padding by stitching, stapling, tacking, etc.;
- pins sections of coverings together, joins by sewing and inserts trims, braids and buttons as required and fits upholstery unit to frame;
- operates machine to compress padded spring assemblies and inserts them into mattress covers;
- encases bed springs and padding with selected covering material by hand or machine stitching and fits castors where required;
- replaces covering, padding, webbing or springs to repair upholstered furniture;
- measures, cuts, pins, sews and trims fabrics to make curtains, cushions, loose covers and similar soft furnishings.

**Related job titles:**
- Curtain fitter
- Curtain maker
- Soft furnisher
- Trimmer (furniture mfr)
- Upholsterer

**Salary rates:** New entrant: £12,200 / Experienced: £14,900


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**Footwear and leather working trades**

**Example job tasks:**
- uses hand tools or machine to cut out, trim, punch holes in or stitch guide lines on leather or leather substitute component parts;
- positions leather and rubber footwear component parts on lasts and shapes and joins uppers to insoles and soles;
- uses hand tools or machine to make up and repair saddles, harnesses, belts, straps and other leather products;
- uses hand and machine tools to sew and stitch leather and/or other material in the making and decoration of footwear and leather goods other than garments;
- prepares paper or paperboard master patterns of component parts of footwear;
- waxes, cleans and finishes footwear and other leather goods.

**Related job titles:**
- Cobbler
- Leather worker (leather goods mfr)
- Machinist (leather goods mfr)
- Shoe machinist
- Shoe repairer

**Salary rates:** New entrant: £12,200 / Experienced: £14,900

[Source: Annual Survey of Hours and Earnings 2011. No comparable data available on Annual Survey of Hours and Earnings 2013.]

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**Tailors and dressmakers**

**Example job tasks:**

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- takes customer’s measurements and discusses required style and material;
- prepares individual or adapts stock pattern;
- examines fabrics or skins for flaws and prepares materials for cutting;
- arranges pattern on correct grain of fabric, marks position and cuts out garment parts with hand shears, electric knife or cutting machine;
- pins/tacks and fits garment on customer or dummy model and makes any necessary alterations;
- sews garment parts together by hand or machine, makes buttonholes and sews on fasteners and trimmings;
- shapes garment by pressing seams, pleats, etc.;
- makes alterations to finished garments according to customer’s requirements.

Related job titles:
- Cutter (hosiery, knitwear mfr)
- Dressmaker
- Fabric Cutter
- Tailor
- Tailoress

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):
- Bespoke or handcraft tailor jobs that require a completed Bespoke Tailoring Apprenticeship leading to an NQF level 3 in Bespoke Cutting and Tailoring
- Jobs that require a completed Modern Apprenticeship in Handicraft Tailoring leading to an NQF level 3 in Apparel Manufacturing Technology

Salary rates: New entrant: £12,200 / Experienced: £13,400

• Pattern cutter jobs that require an ABC Level 3 Certificate in Pattern Cutting or an NQF level 3 in Apparel Technology
• Head pattern graders
• Pattern grader jobs that require a completed Advanced Apprenticeship in Textiles

Salary rates: New entrant: £12,200 / Experienced: £13,400


5421 Pre-press technicians

Example job tasks:
• determines from specification the kind and size of type to be used;
• uses computer applications to generate images and text;
• scans and retouches digital images to create sample proofs, plans and lays out artwork to match planned design;
• examines proof copies, checks for quality and accuracy and makes any necessary alterations;
• processes filmsetting or desktop publishing output to produce image on film and transfers to printing plates and digital output;
• arranges and pastes printing material onto paper ready for photographing.

Related job titles:
• Compositor
• Plate maker
• Pre-press manager
• Pre-press technician
• Type setter

Salary rates: New entrant: £13,900 / Experienced: £17,000


Occupations skilled to NQF level 3

SOC 2010 | Description
--- | ---
5422 | Printers

Example job tasks:
• positions form or plate on machine, checks alignments and sets press;
• mixes and loads inks and solvents, loads paper and regulates during print run;
• prints and examines proof copies and adjusts press as necessary;
• starts or directs start of printing run and monitors machine to ensure that printing proceeds smoothly;
• pours colour into machine or directly on to screen and positions screen over item;
• operates squeegee by hand or machine to press colour through screen;
• dips wooden pattern block into colour tray and lays different colours on top of, and adjacent to, others to form the required pattern;
• produces, transfers and outputs digital print images;
• maintains, adjusts, repairs and cleans machine;
• keeps production records.
Related job titles:
- Lithographic printer
- Machine minder (printing)
- Print manager
- Screen printer
- Wallpaper printer

Salary rates: New entrant: £14,500 / Experienced: £18,400

[Source: Annual Survey of Hours and Earnings 2011. No comparable data available on Annual Survey of Hours and Earnings 2013.]

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5423 Print finishing and binding workers

Example job tasks:
- folds, collates and sews printed sheets by hand or machine;
- compresses sewn book in nipping machine to expel air and reduce swelling caused by sewing;
- trims head, tail and fore-edge of book and gilds and marbles page edges as necessary;
- cuts board and cloth for book cover and spine;
- embosses lettering or decoration on cover by hand or machine;
- repairs worn book bindings;
- sets up and supervises automatic binding and finishing machine.

Related job titles:
- Binder’s assistant
- Book binder
- Finishing supervisor (printing)
- Print finisher

Salary rates: New entrant: £10,300 / Experienced: £15,700

[Source: Annual Survey of Hours and Earnings 2013]

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Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>5431 Butchers</td>
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</tbody>
</table>

Example job tasks:
- slaughters animal and removes skin, hide, hairs, internal organs, etc.;
- cuts or saws carcasses into manageable portions;
- removes bones, gristle, surplus fat, rind and other waste material;
- cuts carcass parts into chops, joints, steaks, etc. for sale;
- prepares meat for curing or other processing; cleans tools and work surfaces.

Related job titles:
- Butcher
- Butcher’s assistant
- Butchery manager
- Master butcher
- Slaughterman
Salary rates: New entrant: £9,300 / Experienced: £14,300

[Source: Annual Survey of Hours and Earnings 2013]

5432 Bakers and flour confectioners

Example job tasks:

- weighs ingredients according to recipe;
- mixes ingredients using hand or machine to obtain the required consistency;
- rolls and cuts pastry, stretches, kneads and moulds dough to form bread, rolls and buns;
- fills and glazes pastry, mixes ingredients for cakes;
- bakes bread, pastry and cakes;
- makes cake decorations, spreads icing, fillings and toppings on products.

Related job titles:

- Baker
- Baker's assistant

Salary rates: New entrant: £9,300 / Experienced: £14,600

[Source: Annual Survey of Hours and Earnings 2013]

Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>5433</td>
<td>Fishmongers and poultry dressers</td>
</tr>
</tbody>
</table>

Example job tasks:

- scrubs, de-scales, heads, guts, washes and bones fish;
- cuts and slits fish for curing by hand or machine;
- removes feathers and internal organs, extracts edible offal and cuts off feet and head from poultry carcasses and dresses as required;
- cleans tools and work surfaces.

Related job titles:

- Butcher (fish, poultry)
- Filletner (fish)
- Fish processor
- Fishmonger
- Poultry processor

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

- Manual filleters of frozen fish, where the job requires an individual with three or more years’ related on-the-job paid experience
- Machine-trained operatives in the fish processing industry, where the job requires an individual with three or more years’ related on-the-job paid experience
- Quality controllers in the fish processing industry, where the job requires an individual with three or more years’ related on-the-job paid experience
**Salary rates:** New entrant: £7,300 / Experienced: £11,000

[Source: Annual Survey of Hours and Earnings 2013]

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<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>5434</td>
<td>Chefs</td>
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</tbody>
</table>

**Example job tasks:**

- requisitions or purchases and examines foodstuffs from suppliers to ensure quality;
- plans menus, prepares, seasons and cooks foodstuffs or oversees their preparation and monitors the quality of finished dishes;
- supervises, organises and instructs kitchen staff and manages the whole kitchen or an area of the kitchen;
- ensures relevant hygiene and health and safety standards are maintained within the kitchen;
- plans and co-ordinates kitchen work such as fetching, clearing and cleaning of equipment and utensils.

**Related job titles:**

- Chef
- Chef-manager
- Head chef
- Pastry chef

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

- Skilled chef jobs where the pay is at least equal to the appropriate salary rates shown and the job requires three or more years relevant experience

**Salary rates:** All rates apply after deductions for accommodation, meals, etc. Any overtime must also be paid at least at these rates.

*Skilled chef as defined in the [Shortage Occupation List]: £29,570

[Source: Migration Advisory Committee]

Other chef (new entrant): £8,000
Other chef (experienced worker): £12,600

[Source: Annual Survey of Hours and Earnings 2013]

*A skilled chef who meets the increased salary and experience requirements of the Shortage Occupation List is considered to be skilled at NQF 4.
### 5436 Catering and bar managers

**Example job tasks:**

- plans catering or bar services and supervises staff;
- decides on range and quality of meals and beverages to be provided or discusses customer’s requirements for special occasions;
- purchases or directs the purchasing of supplies and arranges for preparation of accounts;
- verifies that quality of food, beverages and waiting service are as required and that kitchen and dining areas are kept clean in compliance with statutory requirements;
- checks that supplies are properly used and accounted for to prevent wastage and loss and to keep within budget limit.

**Related job titles:**

- Bar manager
- Catering manager
- Floor manager (restaurant)
- Kitchen manager
- Steward (club)

*Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):*

- Catering manager
- Banqueting manager
- Hotel food and beverage manager

**Salary rates:** New entrant: £7,700 / Experienced: £12,300

[Source: Annual Survey of Hours and Earnings 2013]

### 5441 Glass and ceramics makers, decorators and finishers

**Example job tasks:**

- uses hand tools and operates machinery to heat, bend, shape, press, drill and cut glass;
- makes artificial eyes, laminated glass sheets or blocks, glass fibre tissue, wool, filament and matting, marks optical lenses and assembles rimless spectacles;
- makes models and moulds from moulding clay and plaster for use in the making and casting of pottery and other ceramic goods;
- throws, casts and presses clay by hand or machine to form pottery, stoneware or refractory goods such as bricks, crucibles, ornaments, sanitary furnishings, saggars, cups, saucers, plates and roofing tiles;
- cuts and joins unfired stoneware pipes to form junctions and gullies, moulds sealing bands on clay pipes, prepares and joins porcelain or earthenware components and assists crucible makers and stone workers with their tasks;
- applies decorative designs and finishes to glassware, optical glass and ceramic goods by grinding, smoothing, polishing, cutting, etching, dipping, painting or transferring patterns or labels.

**Related job titles:**

- Ceramic artist
- Glass blower
- Potter (ceramics mfr)
- Pottery worker
- Sprayer (ceramics mfr)
- Stained glass artist
Salary rates: New entrant: £8,400 / Experienced: £15,000

[Source: Annual Survey of Hours and Earnings 2013]

Occupations skilled to NQF level 3

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<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>5442</td>
<td>Furniture makers and other craft woodworkers</td>
</tr>
</tbody>
</table>

Example job tasks:
- examines drawings and specifications to determine job requirements and appropriate materials;
- selects, measures, cuts and shapes wood using saws, chisels, planes, powered hand tools and woodworking machines;
- assembles parts with crafted joints, nails, screws, dowels or adhesives and fits locks, catches, hinges, castors, drawers, shelves and other fittings;
- removes, replaces or repairs damaged parts of wooden furniture;
- measures floor area to be covered and lays wood blocks, parquet panels or hardwood strips;
- matches and marks out veneers ready for cutting and examines and repairs defects in veneer or plywood sheets.

Related job titles:
- Antiques restorer
- Cabinet maker
- Coffin maker
- Furniture restorer
- Picture framer
- Sprayer (furniture mfr)

Salary rates: New entrant: £8,400 / Experienced: £15,700

[Source: Annual Survey of Hours and Earnings 2013]

Florists

Example job tasks:
- orders and purchases fresh flowers, foliage and other floristry items such as ribbons, wire, cards, artificial flowers etc. from wholesalers or growers;
- displays and cares for flowers, plants and ready-made floral arrangements in selling premises;
- designs and makes up wreaths, bouquets, posies, corsages, headdresses and button holes using appropriate flowers, foliage, frame and trimmings;
- confers with and advises customers regarding their design requirements and arranges for the delivery of floral arrangements as requested by the customer;
- decorates buildings, halls, churches or other facilities for parties, weddings, etc.;
- sells flowers, plants, foliage etc. to the public and performs retail duties such as keeping accounts.

Related job titles:
- Floral assistant
- Floral designer
- Florist
- Flower arranger
Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

- Florist managers and shop managers who manage purchasing and relationships with suppliers, manage and develop staff, and ensure that the business meets health and safety standards and other legal requirements
- Senior florists and floral designers who manage the production and design of formal displays

**Salary rates:** New entrant: £8,400 / Experienced: £14,600

[Source: Annual Survey of Hours and Earnings 2013]

### Occupations skilled to NQF level 3

<table>
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<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>5449</td>
<td>Other skilled trades not elsewhere classified</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- Uses hand or machine tools to engrave letters, patterns and other designs on jewellery and stoneware;
- Constructs and covers wire frames for lampshades;
- Makes wigs, beards and other artificial hairpieces from human hair or synthetic materials;
- Interweaves canes of willow, withy, bamboo, rattan or similar material to make baskets and other pieces of wickerwork;
- Charges fireworks, cartridges and other munitions with explosive material;
- Makes children’s toys, dolls, models, candles, artificial flowers and other fancy goods;
- Makes, maintains and adapts surgical and orthopaedic appliances;
- Makes patterns for moulds, fits metal castings, pours plaster, fills plaster mould with resin and smooths surface;
- Makes musical instruments, makes and assembles parts for musical instruments, and tunes to improve pitch, tone and volume;
- Makes and repairs jewellery and decorative precious metal ware, sets, cuts and polishes gemstones and makes master patterns for articles of jewellery.

**Related job titles:**

- Diamond mounter
- Engraver
- Goldsmith
- Paint sprayer
- Piano tuner
- Sign maker
- Silversmith
- Wig maker

**Salary rates:** New entrant: £8,400 / Experienced: £18,100

[Source: Annual Survey of Hours and Earnings 2013]
Example job tasks:
- baths, dresses, prepares feed for and feeds babies, changes babies clothing whenever necessary;
- supervises young children at mealtimes;
- plans and organises games and other activities and supervises children’s play;
- reads stories, organises counting games to help develop language and number skills;
- writes reports on children’s development and maintains awareness of health and safety issues;
- communicates with parents and colleagues on children’s development and well-being.

Related job titles:
- Crèche assistant
- Crèche worker
- Nursery assistant
- Nursery nurse
- Pre-school assistant

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):
- Nursery nurse / practitioner
- Nursery supervisor
- Nursery room leader
- Montessori teacher

Salary rates: New entrant: £4,700 / Experienced: £7,400

[Source: Annual Survey of Hours and Earnings 2013]
Occupations skilled to NQF level 3

SOC 2010 | Description
--- | ---
6131 | Veterinary nurses

**Example job tasks:**

- assists the veterinary surgeon during surgical and medical treatments of animals;
- prepares operating theatre, sterilises equipment and assists in theatre as required;
- dispenses and administers medication and applies dressings to animals under direction from the veterinarian;
- handles animals during treatment;
- collects and analyses blood, urine and other samples;
- cares for animals in hospital accommodation and keeps accurate records;
- maintains the biosecurity of the veterinary premises;
- advises clients on preventative medicine to maintain appropriate animal health and welfare.

**Related job titles:**

- Animal nurse
- Veterinary nurse

**Salary rates:** New entrant: £7,400 / Experienced: £13,000

6139 | Animal care services occupations not elsewhere classified

**Example job tasks:**

- feeds, washes, grooms, trims and exercises animals;
- cleans animals’ quarters and renews bedding as necessary;
- houses, feeds, exercises, trains, grooms horses, dogs and other animals in preparation for entry to shows, races and other events;
- checks animals for illness, treats minor ailments or calls for vet if further treatment is required;
- meets prospective owners and advises on animal selection and animal care;
- patrols public areas to search for and capture stray or nuisance dogs, and transports captured animals to kennels.

**Related job titles:**

- Animal technician
- Canine beautician
- Groom
- Kennel assistant
- Kennel maid
- Stable hand

**Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):**

- Head lad and travelling head lad for horseracing stables
- Head groom for horseracing stables and performance horse stud farms
- Competition groom
- Stud hand, stallion handler, foaling specialists in performance horse
- stud farms
- Head riding instructor
- Work rider

**Salary rates:** New entrant: £7,400 / Experienced: £9,100

[Source: Annual Survey of Hours and Earnings 2013]

### Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>6141</td>
<td>Nursing auxiliaries and assistants</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- performs basic clinical tasks such as taking patients’ temperature and pulse, weighing and measuring, performing urine tests and extracting blood samples;
- prepares patient for examination and treatment;
- distributes and serves food, assists patients in feeding and prepares snacks and hot drinks;
- assists patients in washing, dressing, toiletry activities and general mobility;
- changes bed linen, makes beds and tidies wards.

**Related job titles:**

- Auxiliary nurse
- Health care assistant (hospital service)
- Health care support worker
- Nursing assistant
- Nursing auxiliary

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

- Jobs at NHS Agenda for Change band 3 or equivalent or above

**Salary rates:** Band 3 and equivalent: £16,271 / Band 4 and equivalent: £18,838

[Source: NHS Agenda for Change 2013]

### 6143 Dental nurses

**Example job tasks:**

- prepares patient for examination;
- prepares and sterilises instruments and follows guidelines to maintain sterile conditions within the surgery;
- hands required equipment and medication to dentist during examination;
- assists with minor treatment, such as preparing materials for fillings;
- removes water and saliva from patient’s mouth during treatment;
- maintains records, processes and mounts x-ray films and undertakes reception duties.

**Related job titles:**

- Dental assistant
• Dental nurse
• Dental nurse-receptionist
• Dental surgery assistant

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

• Registered dental nursing jobs that require registration with the General Dental Council (GDC) (Dental nurse is a protected title)

Salary rates:
• Band 3 and equivalent: £16,271
• Band 4 and equivalent: £18,838
• Band 5 and equivalent: £21,388
• Band 6 and equivalent: £25,783

[Source: NHS Agenda for Change 2013]

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<th>SOC 2010</th>
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<tbody>
<tr>
<td>6144</td>
<td>Houseparents and residential wardens</td>
</tr>
</tbody>
</table>

**Example job tasks:**

• performs basic clinical tasks such as taking patients’ temperature and pulse, weighing and measuring, performing urine tests and extracting blood samples;
• prepares patient for examination and treatment;
• distributes and serves food, assists patients in feeding and prepares snacks and hot drinks;
• assists patients in washing, dressing, toiletry activities and general mobility;
• changes bed linen, makes beds and tidies wards.

**Related job titles:**
• Foster carer
• Matron (residential home)
• Resident warden
• Team leader (residential care home)
• Warden (sheltered housing)

**Salary rates:** New entrant: £6,700 / Experienced: £11,900

[Source: Annual Survey of Hours and Earnings 2013]

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<tr>
<th>SOC 2010</th>
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<tbody>
<tr>
<td>6146</td>
<td>Senior care workers</td>
</tr>
</tbody>
</table>

**Example job tasks:**

• routinely oversees and monitors care workers and home carers;
• takes responsibility for the shift and for the service while on duty;
• responds to emergencies and provides guidance and support to care workers;
• assists and enables service users to dress, undress, wash, use the toilet and bathe;
• serves meals to service users at table or in bed, assists with feeding if required;
- generally assists with service users’ overall comfort and well being;
- provides interest and activities to stimulate and engage the service user;
- helps with daily activities such as letter writing, paying bills, collecting benefits;
- undertakes light cleaning and domestic duties including meal preparation as required;
- monitors service users’ conditions by taking temperature, pulse, respiration and weight, and contributes to record keeping;
- liaises with professional staff in carrying out care plans etc.

Related job titles:
- Senior care assistant
- Senior carer
- Senior support worker (Local government: welfare services)
- Team leader (nursing home)

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):
- Skilled senior care worker jobs in England and Northern Ireland which include responsibility for supervising staff, and require a relevant NQF level 2 or equivalent qualification in care and two or more years relevant experience
- Skilled senior care worker jobs in Scotland which include responsibility for supervising staff, and require a relevant Scottish Credit and Qualifications Framework level 6 or equivalent qualification in care and registration with the Scottish Social Services Council as a Supervisor
- Skilled senior care worker jobs in Wales which require a relevant NQF level 3 or equivalent qualification in care and registration with the Care Council for Wales as an Assistant Manager, Senior Care Worker, Senior Care Officer or Senior Care Assistant
- Senior care worker jobs where the individual has (or previously had) leave as a work permit holder which was granted for them to do the job

Salary rates: All rates apply after deductions for accommodation, meals, etc. Any overtime must also be paid at least at these rates.

New entrant: £8,400
Experienced: £12,100

[Source: Annual Survey of Hours and Earnings 2013]

### Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
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<tbody>
<tr>
<td>6214</td>
<td>Air travel assistants</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- creates friendly, secure atmosphere and tries to gain the trust and confidence of those in the home or under supervision;
- plans and participates in games and leisure activities to encourage emotional, social, physical and intellectual development;
- ensures that all material needs of residents are provided and endeavours to resolve any problems that they may have;
- provides one-to-one counselling or group therapy;
- establishes and maintains contact with members of the neighbouring community and/or the residents’ family and friends;
- maintains contact and discusses problems/progress with other staff and social workers;
- keeps records and writes reports.

**Related job titles:**
- Air hostess
- Cabin crew
• Customer service agent (travel)
• Flight attendant
• Passenger service agent

**Salary rates:** New entrant: £8,100 / Experienced: £13,600

[Source: Annual Survey of Hours and Earnings 2013]

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**6215 Rail travel assistants**

**Example job tasks:**
- Examines and collects tickets at the ticket barrier of a railway station;
- Helps with passenger enquiries and makes announcements over a public address system at stations;
- Loads and unloads mail, goods and luggage, operates lifts and hoists and drives small trucks;
- Assists passengers with special needs to board and leave trains;
- Attends to the safety, welfare and comfort of passengers on trains and manages train crew;
- Checks control panel operation before start of journey, operates train door controls and signals to driver to start or stop train;
- Inspects and issues tickets on trains, deals with passenger enquiries, and takes charge of goods being transported on train.

**Related job titles:**
- Retail service manager (railways)
- Station assistant (underground railway)
- Ticket inspector (railways)
- Train conductor
- Train manager

**Salary rates:** New entrant: £18,400 / Experienced: £24,400

[Source: Annual Survey of Hours and Earnings 2013]

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### Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
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<tbody>
<tr>
<td>7125</td>
<td>Merchandisers and window dressers</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- Monitors stock movements, considers customer requirements and assists customers in completing orders;
- Supplies information about the product to the retailer and sales staff and deals with customer enquiries;
- Consults with advertising and sales staff and advises retailers on the optimal display of a product and of any promotions;
- Implements plans from display designers or display managers or develops ideas and plans for merchandise display or window dressing;
- Prepares area for new display, constructs or assembles displays from a variety of materials, and dismantles existing displays and returns merchandise to relevant departments;
- Provides feedback about displays to senior managers.

**Related job titles:**
- Merchandiser
- Sales merchandiser
- Visual merchandising manager
- Window dresser

**Salary rates:** New entrant: £13,500 / Experienced: £17,100

[Source: Annual Survey of Hours and Earnings 2011. No comparable data available on Annual Survey of Hours and Earnings 2013.]

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### 7130 Sales supervisors

**Example job tasks:**

- directly supervises and coordinates the activities of sales and related workers;
- establishes and monitors work schedules to meet sales and productivity targets;
- liaises with managers and other departments to resolve operational problems;
- determines or recommends staffing and other needs to meet sales and productivity targets;
- reports as required to managerial staff on departmental activities.

**Related job titles:**

- Sales supervisor (retail trade: delivery round)
- Section manager (retail trade)
- Shop supervisor (retail trade)
- Supervisor (retail, wholesale trade)
- Team leader (retail trade)

**Salary rates:** New entrant: £9,300 / Experienced: £13,700

[Source: Annual Survey of Hours and Earnings 2013]

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### Occupations skilled to NQF level 3

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<tr>
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<tbody>
<tr>
<td>7215</td>
<td>Market research interviewers</td>
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</tbody>
</table>

**Example job tasks:**

- approaches members of the public, individuals, households and organisations to arrange and conduct face-to-face interviews, telephone interviews, focus groups, panel interviews etc.;
- records progress of interviews by noting answers, completing questionnaires, making audio or visual recordings or inputting responses into a computer;
- collects questionnaires, diaries, and other research materials left with interviewees and conducts follow-up interviews;
- collates and reviews information collected and compiles reports to pass back to the organisation/individual commissioning the market research.

**Related job titles:**

- Interviewer (market research)
- Market researcher (interviewing)
- Telephone interviewer
- Telephone researcher
- Traffic enumerator

**Salary rates:** New entrant: £6,400 / Experienced: £10,900
8124 Energy plant operatives

Example job tasks:
- determines job requirements from switchboard attendant or operating instructions;
- opens valves and operates controls to regulate the flow of fuel to boiler or generating equipment;
- operates remote control panel to load fuel and remove discharged fuel elements from nuclear reactors;
- adjusts controls to maintain correct running speed of turbine or generator and monitors temperature and pressure controls on boilers;
- records instrument readings periodically and shuts down turbine/generator or boiler as demand decreases;
- carries out minor maintenance tasks and prescribed tests and reports any faults.

Related job titles:
- Boilerman
- Control room operator (electric)
- Hydraulic engineman
- Plant operator (electricity supplier)
- Power station operator


8126 Water and sewerage plant operatives

Example job tasks:
- attends water filtration and purification plant, monitors chemical treatment and regulates treatment of water supply within strict guidelines;
- opens and closes valves to regulate quantity and pressure of water and reports defective valves or abnormal water pressure;
- stops water supply in an emergency and informs consumers likely to be affected;
- regulates flow of raw sewage into screening plant, releases screened sewage and regulates its flow into detritus pits, sedimentation tanks and filtration beds;
- cleans out screen compartments, sedimentation tanks and filtration beds manually or using mechanical scraper;
- patrols sections of sewer, examines for any blockages or gas releases and clears blockages by flushing or by using boring rods;
- digs trench and assists pipe layers to lay, renew or repair sewerage pipes.

Related job titles:
- Controller (water treatment)
- Plant operator (sewage works)
- Pump attendant
- Water treatment engineer
- Water treatment operator

**Salary rates:** New entrant: £13,200 / Experienced: £24,500

[Source: Annual Survey of Hours and Earnings 2013]

### Driving instructors

**Example job tasks:**

- checks instruction and learning standards and discusses teaching plans with other instructors;
- plans lessons in accordance with the needs and abilities of individual pupils;
- explains driving techniques and assists pupil with difficulties;
- familiarises pupil with the Highway Code and different road and traffic conditions;
- advises pupil when to apply for theoretical and practical driving tests and familiarises them with test procedures and standards.

**Related job titles:**

- Driving instructor
- HGV instructor
- Instructor (driving school)
- Motorcycle instructor

**Salary rates:** New entrant: £8,900 / Experienced: £16,000

[Source: Annual Survey of Hours and Earnings 2013]

### Occupations skilled to NQF level 3

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<tr>
<th>SOC 2010</th>
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<tbody>
<tr>
<td>8232</td>
<td>Marine and waterways transport operatives</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- ensures that necessary fuel supplies are on board and inspects engine, boilers and other mechanisms for correct functioning;
- removes and repairs or replaces damaged or worn parts of plant and machinery and ensures that engine and plant machinery are well lubricated;
- stows cargo, assists passengers to embark and disembark, watches for hazards and moors or casts off mooring ropes as required;
- steers ship, under the supervision of a duty officer, checks navigational aids and keeps bridge, wheel and chartroom clean and tidy;
- performs other deck duties, including servicing and maintaining deck gear and rigging, splicing wire and fibre ropes, greasing winches and derricks, opening up and battening down hatches, securing gangways and ladders and lowering and raising lifeboats.

**Related job titles:**

- Engine room attendant (shipping)
- Engineer, nos (boat, barge)
- Ferryman
- Merchant seaman
- Seaman (shipping)
Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

- Merchant navy master
- Merchant navy chief officer
- Merchant navy 2nd officer
- Merchant navy 3rd officer
- Merchant navy chief engineer officer
- Merchant navy 2nd engineer officer
- Merchant navy 3rd engineer officer
- Merchant navy 4th engineer officer
- Officer of the watch
- Chief mate
- Ship master

Salary rates: New entrant: £18,500 / Experienced: £24,800

[Source: Annual Survey of Hours and Earnings 2013]

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### Occupations skilled to NQF level 3

<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>9119</td>
<td>Fishing and other elementary agriculture occupations not elsewhere classified</td>
</tr>
</tbody>
</table>

**Example job tasks:**

- assists with the shooting, hauling and repairing of nets, prepares, lays and empties baited pots at intervals, operates winches and lifting gear, and guts, sorts and stows fish;
- harvests oysters, mussels, clams and seaweed off natural or artificial beds, nets river fish and maintains them in spawning pens, assists with feeding and water treatment, and empties and cleans outdoor tanks;
- cleans animals’ quarters and renews bedding as necessary;
- extracts semen for storage, selects appropriate semen from store, injects recipient animal and issues certificate giving pedigree and date of insemination;
- incubates eggs in hatchery and supplies chicks for meat and egg production and game birds for reserves;
- plants cuttings or shrubs, maintains hedges by clipping, pruning and re-planting, and picks fruit, vegetables, hops and flowers;
- performs other farming and related tasks not elsewhere classified including sorting and marking livestock, catching rabbits, cutting peat, shearing sheep and sexing chickens.

**Related job titles:**

- Horticultural worker
- Labourer (landscape gardening)
- Mushroom picker
- Nursery worker

Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):

- Sheep Shearers with a recognised qualification equivalent to British Wool Marketing Board (BWMB) Bronze, Silver or Gold Seal
- Chick sexers (vent sexers)

Salary rates: New entrant: £12,300 / Experienced: £13,600
<table>
<thead>
<tr>
<th>SOC 2010</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>9273</td>
<td>Waiters and waitresses</td>
</tr>
</tbody>
</table>

**Example job tasks:**
- sets tables with clean linen, cutlery, crockery and glassware;
- presents menus and wine lists to patrons and may describe dishes and advise on selection of food or wines;
- takes down orders for food and/or drinks and passes order to kitchen and/or bar;
- serves food and drinks;
- presents bill and accepts payment at end of the meal.

**Related job titles:**
- Head waiter
- Silver service waiter
- Steward (catering)
- Waiter
- Waitress

**Only the following job titles in this classification are skilled to NQF level 3 (all others are lower skilled and therefore ineligible):**
- Head waiter or waitress, establishments with 80 or more covers (covers being the maximum number of customers that can be seated at any one time)
- Sommelier

**Salary rates:** New entrant: £2,200 / Experienced: £3,200

[Source: Annual Survey of Hours and Earnings 2013]