

The sponsorship management system (SMS) manuals

Step by step guide for sponsors

Manual 7 of 12: Bulk data transfer (BDT) of CAS

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Additional SMS manuals

There are 12 SMS manuals available, plus two supplementary policy guides for completing a CoS and CAS. The manuals are grouped into three categories: common, CAS and CoS. The table below describes the purpose and audience of each manual.

You should read all manuals applicable to your licence before contacting the relevant helpdesk.

Manual reference	Manual title	Туре	Purpose	Audience
Manual 1	Introduction to SMS	Common	Use this manual to log into SMS, change your password, manage SMS users and view important messages posted by the Home Office. In addition, this manual explains who should use SMS and for what purpose. The manual features a full introduction to SMS as well as a comprehensive troubleshooting section.	All sponsors
Manual 2	Managing your licence	Common	To help sponsors manage their key personnel, change their licence details, manage PAYE references, and apply for allocations of CoS/CAS.	All sponsors
Manual 3	Applications, renewals and services	Common	To help sponsors apply for Premium customer service, apply for, renew or decline to renew Student Sponsor status, renew or decline to renew your licence renewal, and manage action plans.	All sponsors

Manual reference	Manual title	Туре	Purpose	Audience
Manual 4	Creating and assigning CAS	CAS	To help sponsors create and assign individual and batches of CAS.	Sponsors licensed in the Student Route
Manual 4a	Creating a CAS – guide for education sponsors	CAS	This manual contains supplementary information on completing a CAS. Use this guide to determine what information is necessary in each field of the CAS.	Sponsors licensed in the Student Route
Manual 5	Reporting student activity	CAS	To help sponsors report student activity, for example if a student's circumstances change or submitting a graduate notification. This manual also contains help with reporting fee updates and adding sponsor notes to CAS that have already been assigned.	Sponsors licensed in the Student Route
Manual 6	Miscellaneous CAS functions	CAS	To help sponsors complete all other functions of CAS, such as managing batches of CAS, managing pre-stored addresses for use when creating CAS, transferring ownership of CAS, printing CAS and exporting CAS.	Sponsors licensed in the Student Route
Manual 7	Bulk Data Transfer of CAS	CAS	To help sponsors use the bulk data transfer (BDT) functions of SMS, including graduate notifications. You must have a bespoke IT system in place to use BDT.	Sponsors licensed in the Student Route

Manual reference	Manual title	Туре	Purpose	Audience
Manual 8	Creating and assigning CoS	CoS	To help sponsors create and assign individual and batches of CoS.	Sponsors licensed in any Worker or Temporary Worker route
Manual 8a	Creating a CoS – guide for business sponsors	CoS	This guide contains supplementary information on completing a CoS. Use this guide to determine what information is necessary in each field of the CoS.	Sponsors licensed in any Worker or Temporary Worker route
Manual 9	Reporting worker activity	CoS	To help sponsors report worker activity, for example if a worker's circumstances change. This manual also contains help with adding sponsor notes to CoS that have already been assigned.	Sponsors licensed in any Worker or Temporary Worker route
Manual 10	Miscellaneous CoS functions	CoS	To help sponsors complete all other functions of CoS, such as managing batches of CoS, managing pre-stored addresses for use when creating CoS, transferring ownership of CoS, and printing CoS.	Sponsors licensed in any Worker or Temporary Worker route

Manual reference	Manual title	Туре	Purpose	Audience
Manual 11	Temporary Work – Creative Worker Group of CoS	CoS	To help sponsors create and manage groups of CoS. Groups of CoS are only available to sponsors licensed in Temporary Work - Creative Worker	Sponsors licensed in the Temporary Work - Creative Work Route
Manual 12	Defined CoS	CoS	To help sponsors apply for defined CoS, track applications for defined CoS and once granted, create defined CoS.	Sponsors licensed in Skilled Worker

Glossary

Term	Meaning
SMS	Sponsorship Management System
CoS	Certificate of Sponsorship
CAS	Confirmation of Acceptance for Studies
AO	Authorising Officer
KC	Key Contact
BDT	Bulk Data Transfer
SELT	Secure English Language Test
.XML	Extensible Mark-up Language
.PDF	Portable Document Format
Automation	On 6 April 2014 we introduced new functionality in SMS to automatically renew CoS allocations and to apply changes to your organisation address, or the address of your AO and KC. We will write to you if you meet the criteria and automation has been set.

CAS status

The table below shows each status which can apply to a CAS.

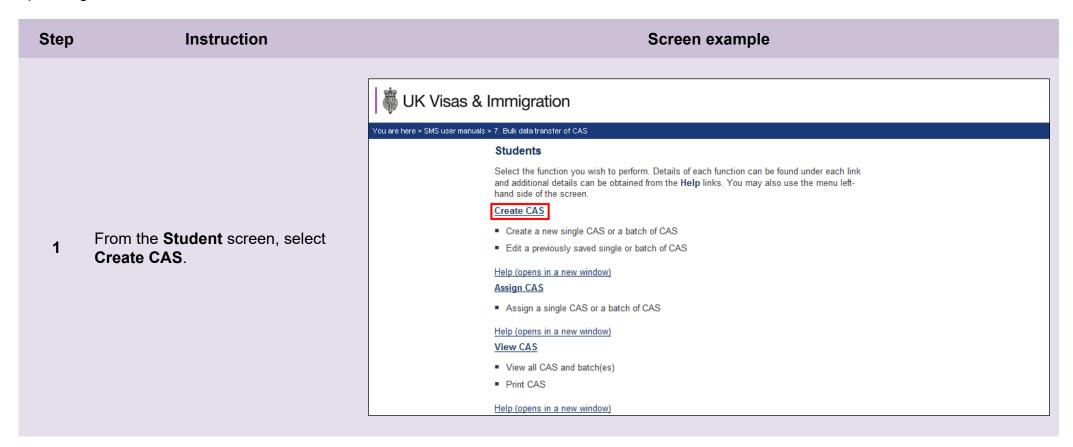
As seen in SMS	Meaning
WORK IN PROGRESS	The CAS is still 'in draft' as one or more mandatory fields are yet to be completed.
READY TO GO	All mandatory fields are complete and the CAS is ready to be assigned to an individual.
ASSIGNED	The CAS has been assigned to an individual and is ready to be used in support of an application for leave to enter/remain in the UK.
WITHDRAWN	You have used the 'Manage live CAS' function in SMS to withdraw the CAS.
OBSOLETE	SMS has automatically changed the CAS status to 'Obsolete' as it has detected that another CAS assigned to the same individual has been marked as 'Used' within the validity period of this CAS.
USED	The CAS has been used in support of an individual's application for leave to enter or remain.
EXPIRED	EITHER: The individual has not made an application for leave to enter or remain before the expiry date of the CAS. A new CAS is required. OR: The individual has applied by the CAS expiry date but we have not considered their application before that date. In this case, no action is required on your part; we will change the status of the CAS from EXPIRED to USED when the application is considered.
CANCELLED	The CAS has been cancelled as your licence has been revoked or has expired, or you have surrendered the relevant route / your whole licence prior to the CAS being used.

SMS guides

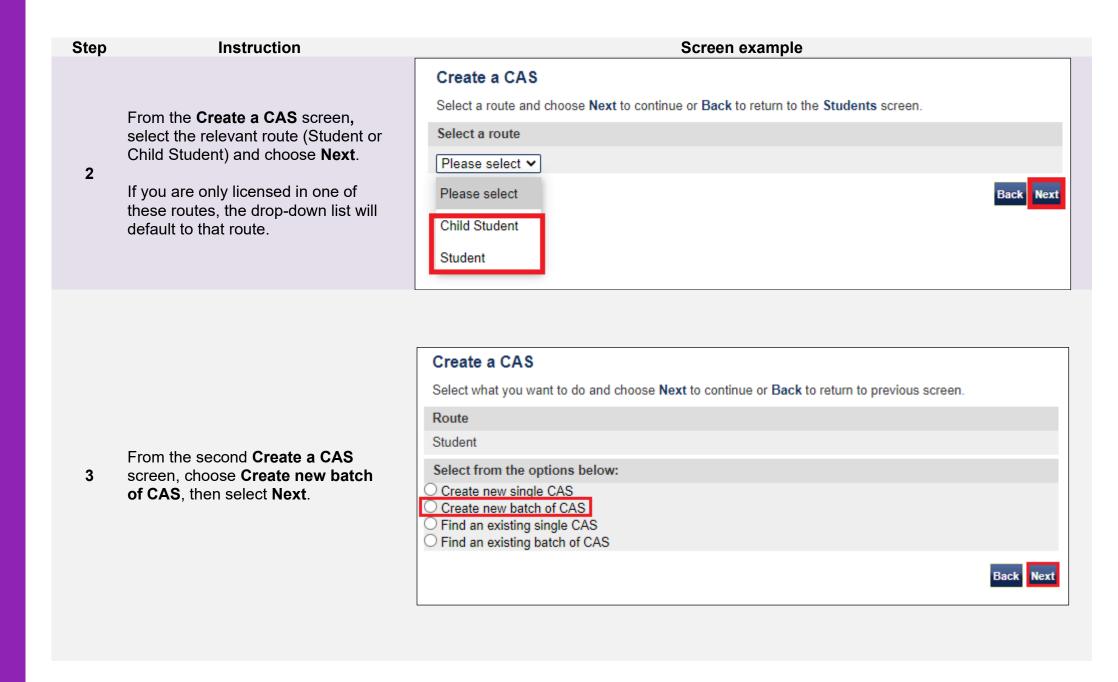
Guide 1: How to upload a batch of CAS using Bulk Data Transfer (BDT)

Follow the step by step instructions to upload a batch CAS records using BDT. This function is useful if you wish to transfer a large number of records from your IT systems directly into SMS. You must have installed a bespoke IT system on your network to create the .XML files required to use the BDT function.

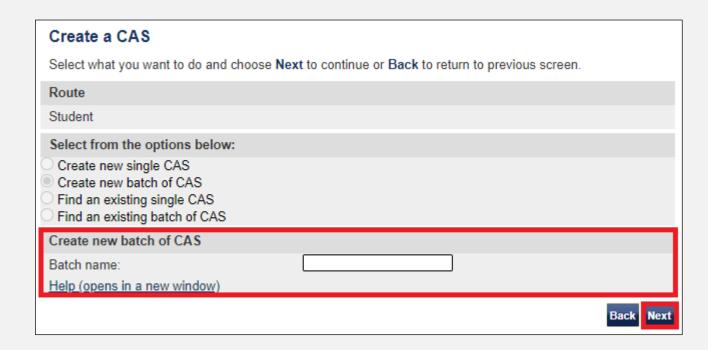
You should read the <u>Sponsorship policy guidance</u>, <u>SMS guide 4a – Creating a CAS – guide for education sponsors</u> and the <u>BDT toolkit</u> before uploading a batch of CAS.



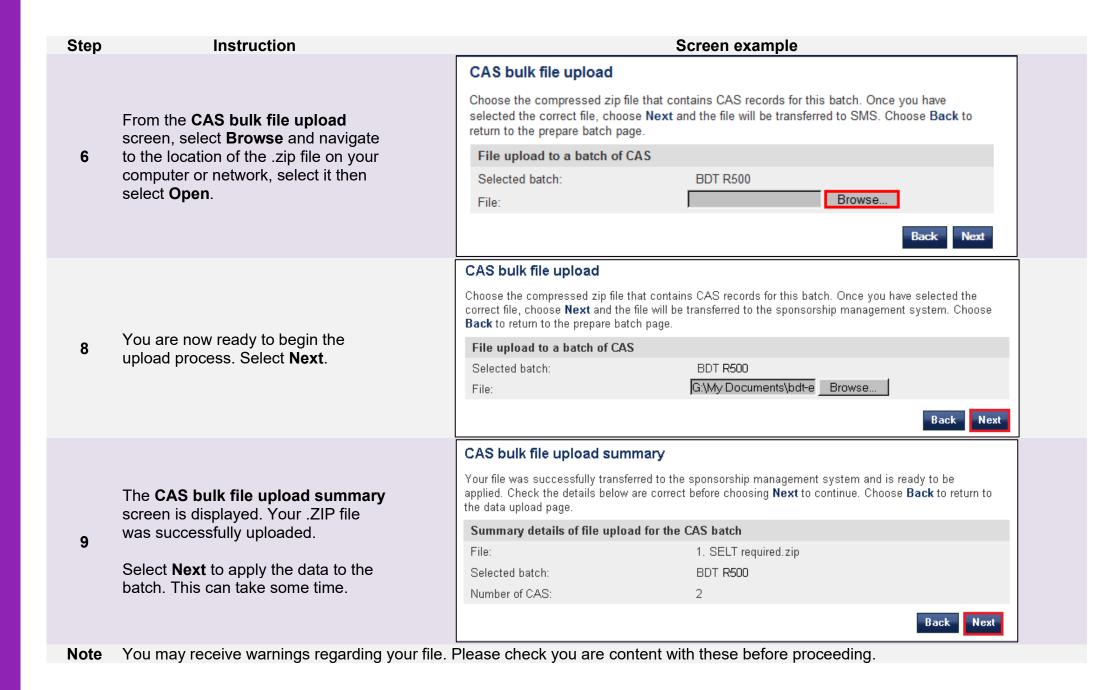
Document reference Bulk data transfer (BDT) of CAS | Version number 4.0 | Published October 2021 | Manual 7 of 12 | Page 9 of 34



From the final **Create a CAS**, enter the name of the batch, then select **Next**.



Note The name of the batch should be something memorable as you might need to retrieve it later.



The CAS bulk file upload successful screen is displayed.

Your upload was successful. You can now see the number of CAS records that have been added to your new batch. Select **OK** to return to the **Batch details** screen.

10

If you have received any warning messages, please check the details as you may have accidentally used a CAS number that is associated with another CAS.

CAS bulk file upload successful

The CAS bulk file was successfully uploaded. Once payment for these records has been confirmed CAS numbers will be issued. Choose **OK** to continue.

Upload successful

File: 1. SELT required.zip

Selected batch: BDT R500

Number of CAS: 2

OK

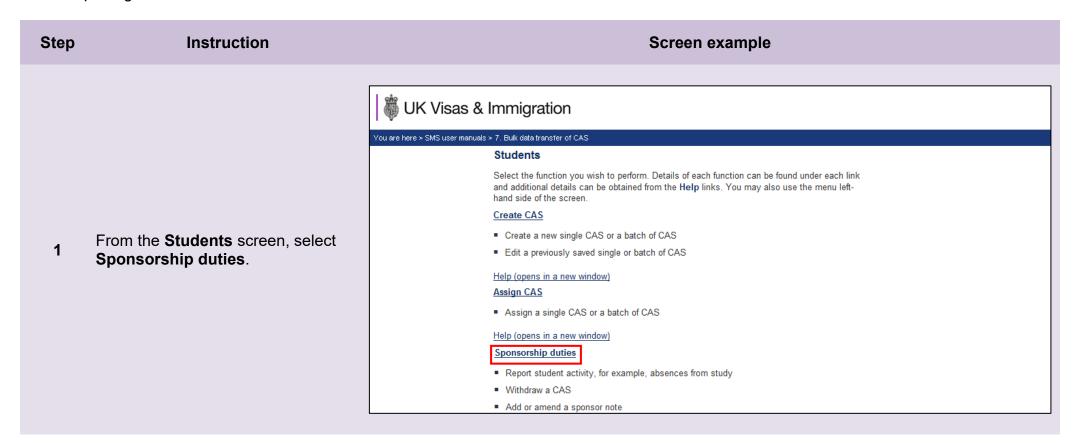
Step Instruction Screen example Batch details saved The batch has been saved with the details shown below. Choose to OK continue. From the **Batch details saved** screen, select **OK**. Route Student 12 Your batch has now been saved. Batch details You are now ready to either add Test Batch Batch name: more CAS to the batch, or assign and pay for the batch. Number of CAS in batch: ок

Guide 2: How to report multiple student 'no-shows' in bulk using BDT

Follow the step by step instructions below to report student 'no-shows' (i.e. the individuals have not arrived for enrolment) using the BDT functionality. This function is useful if you have had multiple student 'no-shows'.

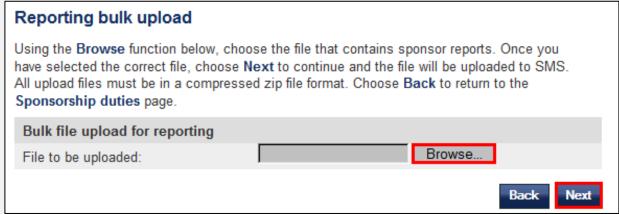
If you need to report another type of activity, or if you need to provide further details about a student not arriving for enrolment, you should use the **Report Activity by CAS Search** or **Report Activity by CAS Number** functions to submit the appropriate details to us.

You should read the <u>Sponsorship policy guidance</u> and <u>SMS guide 4a – Creating a CAS – guide for education sponsors</u> and the <u>BDT toolkit</u> before reporting student no shows in bulk.



Instruction Screen example Step Sponsorship duties As a sponsor, you have responsibilities to manage the students to whom you have assigned CAS. This section allows you to fulfil these responsibilities by reporting student activity and managing live CAS. Please note, Level 2 users can only report on CoS which they personally created and assigned, or which have been transferred to them. From the Sponsorship duties 2 screen, select Report bulk student Report activity by CAS number activity. · Report student activity with a known CAS number Help (opens in a new window) Report bulk student activity Report student activity by bulk upload Reporting bulk upload Using the Browse function below, choose the file that contains sponsor reports. Once you

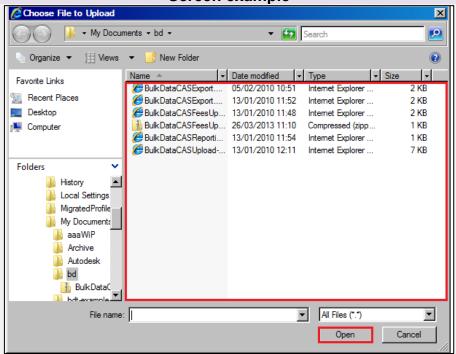
From the Reporting bulk upload screen, select Browse.



From the **Choose File to Upload**dialogue box, navigate to the file you
wish to upload, select it and choose **Open**. This must be a compressed
(.ZIP) file.

The **CAS** bulk file upload summary screen is displayed, which indicates that your file is in the correct format. Select **Next**.

Note



Your file was successfully transferred to the sponsorship management system and is ready to be applied. Check the details below are correct before choosing **Next** to continue. Choose **Back** to return to the data upload page.

Summary details of file upload for the CAS batch

File: oneBasicCAS_v2.1-CompleteReadyToGo.zip

Selected batch: Tester

Number of CAS: 1

You may receive warnings regarding your file. Please check you are content with these before proceeding, as you may have uploaded the same file previously.

CAS bulk file upload summary

The CAS bulk file upload successful screen is displayed. Your data has now been successfully uploaded.

You may receive a warning if your file contains errors. In this example, none of the errors were critical and the upload was successful. If your file contains a critical error, please see below.

Select **OK** to return to the **Sponsorship duties** screen.

CAS bulk file upload successful The CAS bulk file was successfully uploaded. Once payment for these records has been confirmed CAS numbers will be issued. Choose OK to continue.

Upload successful
File: oneBasicCAS v2.1-Complete-

ReadyToGo.zip

Selected batch: Tester

Number of CAS: 1

Warnings

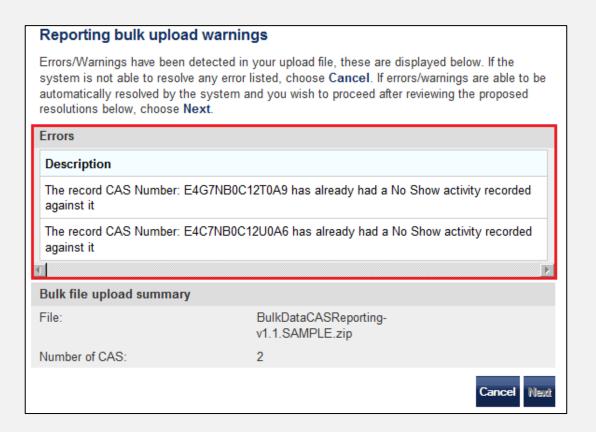
Description	Actual resolution
The bulk file ID is already in use.	The CAS data was uploaded successfully with a Bulk ID that was already identified in the system.
The record applicant ID: 987654321ABCDEFG and Application ID: 123456789 has a duplicate within the database.	The CAS data was uploaded successfully, CAS records now exist that are duplicates of some already in the system.

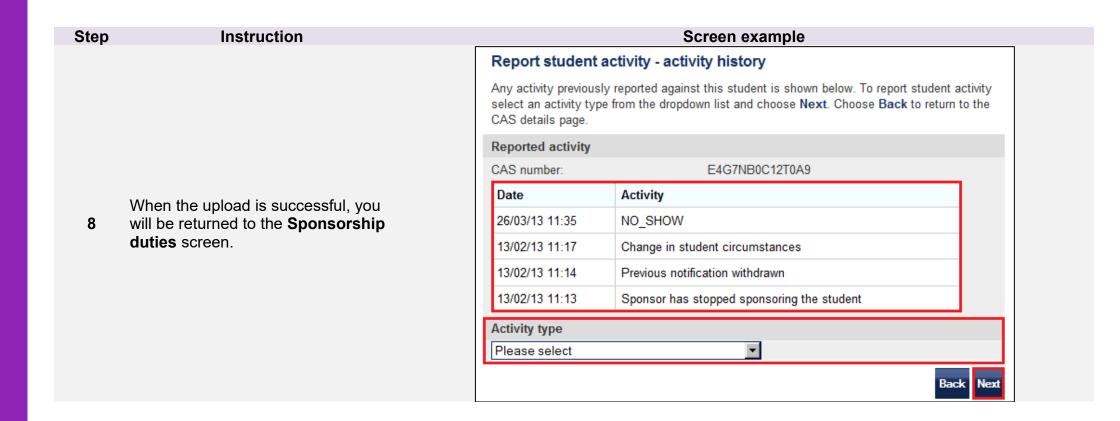
OK

You may receive a critical error, which will prevent you from being able to progress; the **Next** button will be unavailable (greyed out).

The most common problem when uploading bulk data is that the .XML file does not conform to the BDT schema, as set out in the BDT Toolkit

You will need to edit your file to ensure the data is correct, for which you might need to contact your IT provider. Once complete, compress the file (.ZIP format) and try the upload again.



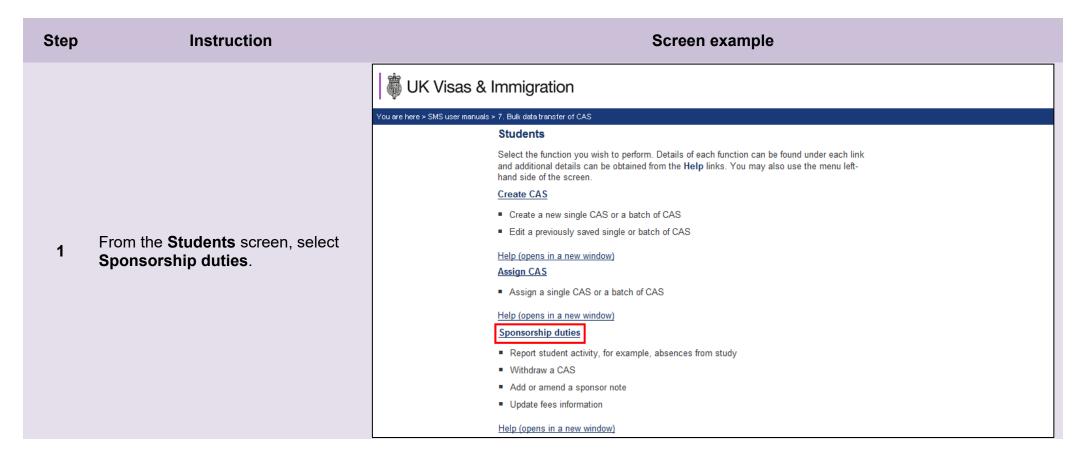


Guide 3: How to provide bulk fee updates using BDT

Follow the step by step instructions below to report bulk fee information using the BDT functionality. This function is useful if multiple students pay their fees after you have applied for a CAS, but before the students' have submitted their applications to us.

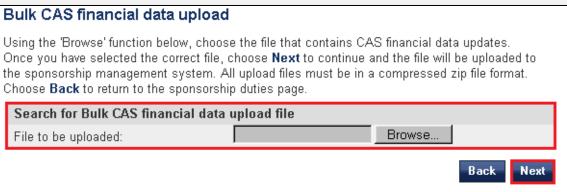
You can only use this function if the CAS has a status of ASSIGNED. Once the CAS has been marked as USED, you will no longer be able to update the fee-related information. It is important to keep SMS updated with any fees charged or paid.

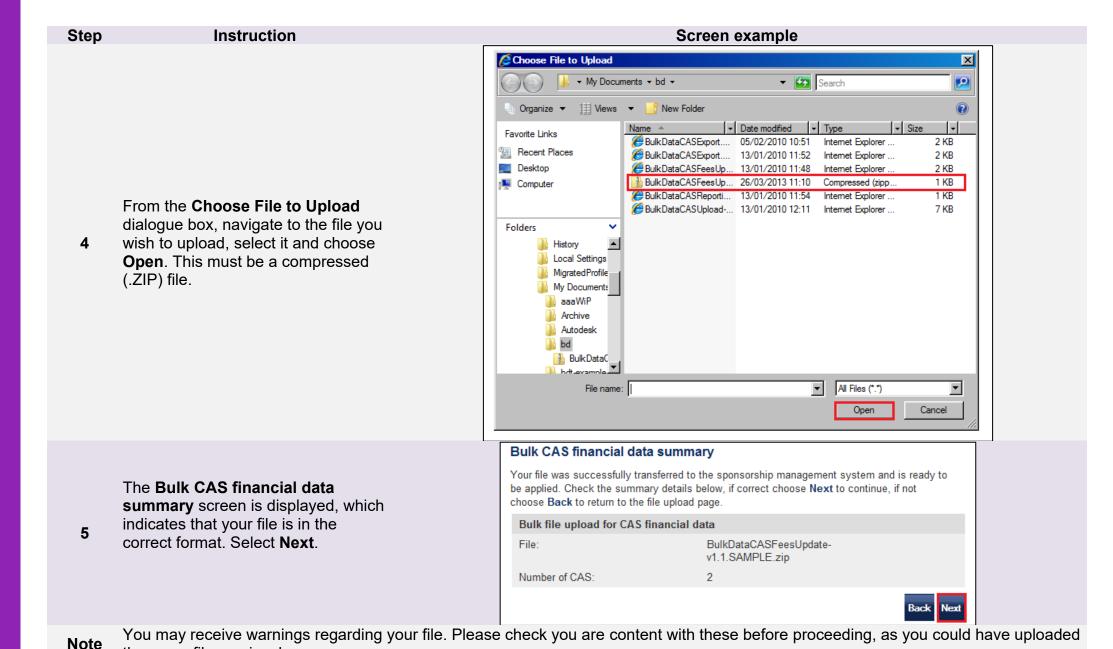
You should read the <u>Sponsorship policy guidance</u> and <u>SMS guide 4a – Creating a CAS – guide for education sponsors</u> and details of the <u>BDT toolkit</u> before reporting bulk fee updates.



Step Instruction Screen example Help (opens in a new window) Provide bulk fee update Provide fees update for multiple CAS records by bulk upload From the **Sponsorship duties** Help (opens in a new window) screen, select Provide bulk fee 2 update. Manage live CAS by CAS number Access the manage a live CAS functions where the CAS number is known Add or edit a sponsor note, update fees or withdraw a CAS Bulk CAS financial data upload

From the Bulk CAS financial data upload screen, select Browse.





the same file previously.

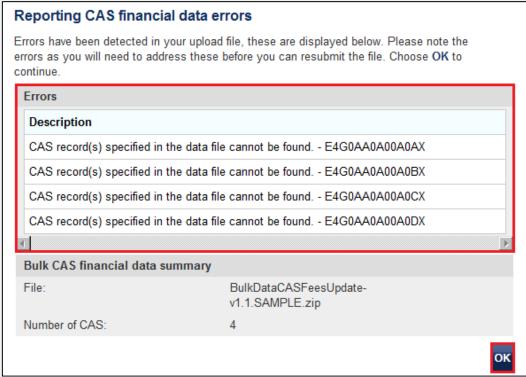
You may receive a critical error, which will prevent you from being able to progress.

A common problem, as in this case, is when the data does not match any CAS records.

You will need to edit your file to ensure the data is correct. Once complete, compressed the file (.ZIP format) and try the upload again.

When the upload is successful, you will be directed to the Bulk CAS

financial data upload successful screen. Select OK to return to the Sponsorship duties screen.



Bulk CAS financial data upload successful

The bulk CAS financial data file, as detailed below, was successfully imported to the sponsorship management system; the information will be updated shortly. Choose **OK** to continue.

Upload successful

File: BulkDataCASFeesUpdate-

v1.1.SAMPLE.zip

Number of CAS:

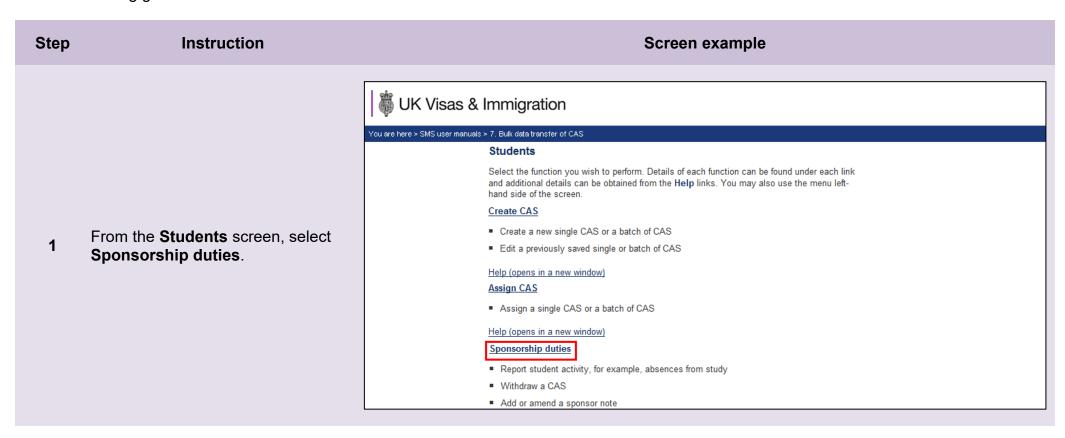
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Guide 4: How to submit graduate notifications in bulk using BDT

Follow the step by step instructions below to submit graduate notifications (i.e. the individuals successfully completed their courses in line with the qualifying criteria of the Graduate Route) using the BDT functionality. This function is useful if you need to submit multiple graduate notifications. This function is only available to sponsor who are registered in the Student Route with a track record of compliance.

If you need to report another type of activity, or if you need to provide further details about a student who qualifies for the Graduate Route, you should use the **Report Activity by CAS Search** or **Report Activity by CAS Number** functions to submit the appropriate details to us.

You should read the <u>Sponsorship policy guidance</u> and <u>SMS guide 4a – Creating a CAS – guide for education sponsors</u> and the <u>BDT toolkit</u> before submitting graduate notifications in bulk.



Step Instruction Screen example

Sponsorship duties

As a sponsor, you have responsibilities to manage the students to whom you have assigned CAS. This section allows you to fulfil these responsibilities by reporting student activity and managing live CAS.

Please note, Level 2 users can only report on CAS which they own.

Report activity by CAS number

- · Report student activity with a known CAS number
- · Notify of students who meet the qualifying crtiera of the Graduate Route with a known CAS number

Help (opens in a new window)

Report activity by CAS search

- · Report student activity by searching on student details
- · Notify of students who meet the qualifying crtiera of the Graduate Route by searching on student details

Help (opens in a new window)

Report bulk student activity

- · Report student 'no shows' by bulk upload
- Notify of students who meet the qualifying crtiera of the Graduate Route by bulk upload

Help (opens in a new window)

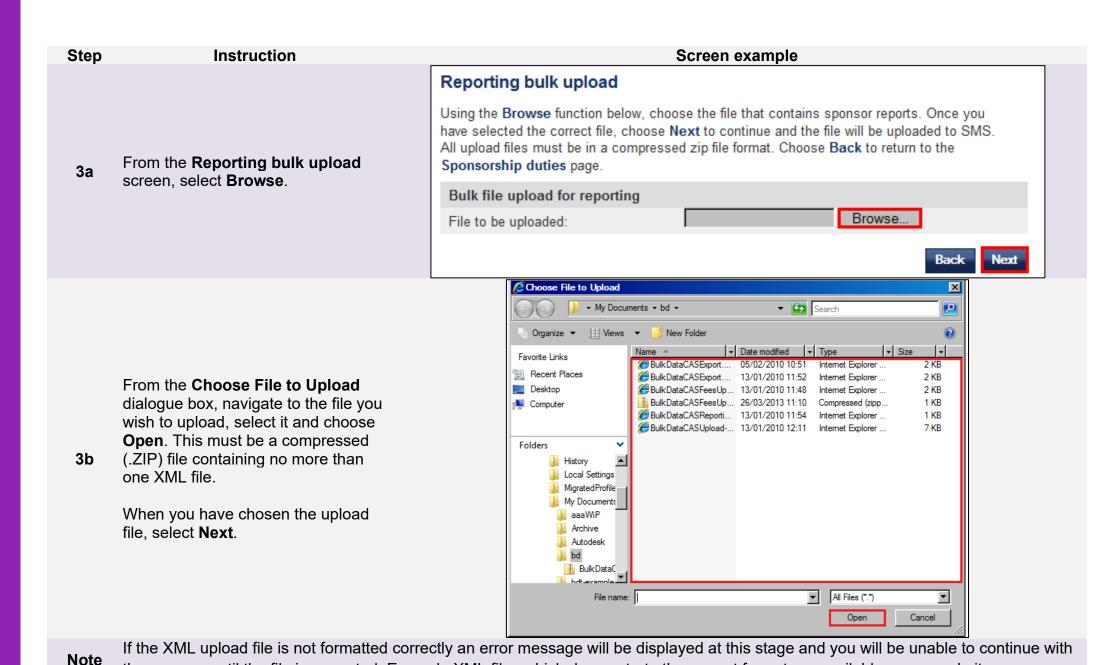
Provide bulk fee update

Provide fees update for multiple CAS records by bulk upload

Help (opens in a new window)

Manage live CAS by CAS number

From the Sponsorship duties
screen, select Report bulk student activity.



the process until the file is corrected. Example XML files which demonstrate the correct format are available on our website.

Instruction Step Screen example Reporting bulk upload summary Your file was successfully transferred to SMS and is ready to be applied. Check the summary details below, If the upload file is formatted if correct choose Next to continue, if not choose Back to return to the file upload page. correctly, the CAS bulk file upload summary screen is displayed. Bulk file upload for reporting summary Select Next. File: Grad notifications UAT 1.zip Number of CAS: 6 Back Next

If the data in the upload file is valid, the **CAS bulk file upload successful** screen is displayed. Your graduate notifications have now been submitted.

Select **OK** to return to the **Sponsorship duties** screen.

5a

Reporting bulk upload successful

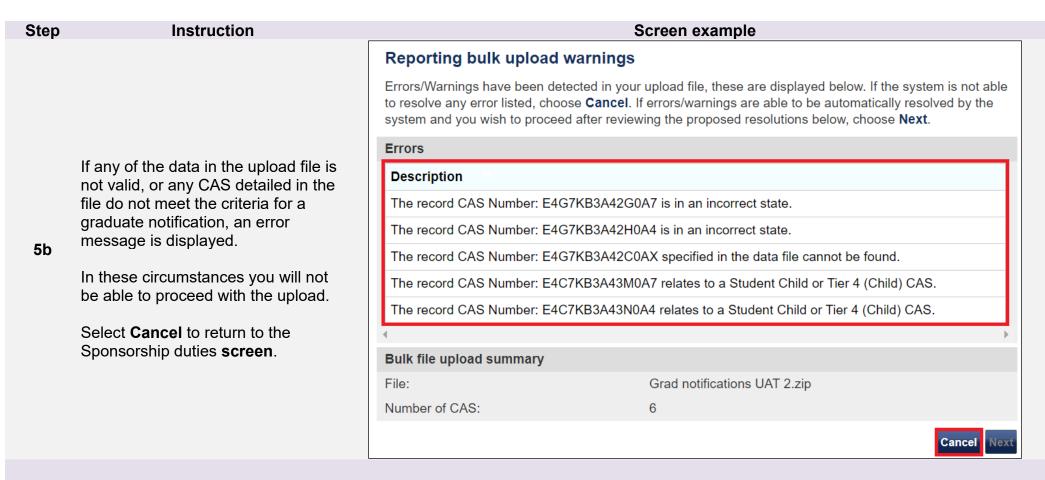
The bulk reporting upload file, as detailed below, was successfully imported to SMS; your sponsor information will be updated shortly. Choose **OK** to continue.

Upload successful

File: Grad notifications UAT 1.zip

Number of CAS: 6

ок



An error will occur when attempting a graduate notification upload in the following circumstances:

Note

- if any CAS in the upload file do **not** have status 'USED';
- if any CAS in the upload file were not issued against your sponsor licence;
- if any CAS in the upload file relate to a Student Child, or Tier 4 (General), CAS; and,
- if your sponsor licence is not rated 'Student Sponsor Track Record' in the Student category of the Student Route.

In all of the above circumstances the upload will be prevented, and **no** notifications will be submitted.

Report student activity - activity history

Any activity previously reported against this student is shown below. To report student activity select an activity type from the drop-down list and choose **Next** to continue or choose **Back** to return to the previous screen.

Reported activity

CAS number:

E4G8KA5A34M0A3

Once a graduate notification has been submitted, it is displayed on the Report student activity – activity history screen.	l	
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6a

Date	Activity	
12/05/21 12:58	Student has successfully completed course in line with qualifying criteria for the Graduate Route	
12/05/21 10:46	Student has successfully completed course in line with qualifying criteria for the Graduate Route	
11/05/21 15:12	Student has successfully completed course in line with qualifying criteria for the Graduate Route	
14/04/21 11:34	Doctorate Extension Scheme	
13/04/21 14:11	Student is delayed	

Activity type

Student has successfully completed course in line with qualifying criteria for the Graduate Route >





Step	Instruction	Screen example		
	Details of the most recently	Graduate Route Notifications		
6b	submitted graduate notification are recorded on a student's CAS, and displayed in the section with the heading "Graduate Route	Successful course completion notification submitted?	Y	
		Date of notification	12/05/2021	
	Notifications"	Notification comments	Passed with distinction	