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**From:** on behalf of Pubs Consultation Responses  
**Sent:** 19 June 2013 10:51  
**To:** Pubs Consultation Responses  
**Subject:** FW: My relationship with enterprise inns

-----Original Message-----

**From:**  
**Sent:** 14 June 2013 13:16  
**To:** Enquiry Enquiry (Other Government Departments)  
**Subject:** My relationship with enterprise inns

To whom it may concern,

I am writing to inform you of how I have had a good relationship with Enterprise Inns. they helped us when we first set out enabling us to spread our costs for the ingoing at our pub,

Our area manager has been in constant contact and has helped iron out any issues we have, whilst sometimes this could take a little time, ultimately everything had been completed as we have requested.

Our credit controller and customer account manager have been very helpful when business has been a little slow and we are now on track to make a success of our business in partnership with Enterprise.

I wanted to voice maybe a different side of a licensee/pubco relationship in contrary to all the negatives which seem to be around, in my experience as long as you understand what you are taking on, they have been there to guide and help.

Many thanks

Licensee -

Sent from my iPhone

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