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From: .
Sent: 19 June 2013 11:15
To: Pubs Consultation Responses
Subject: FW: Punch Taverns

The Department for Business, Innovation and Skills (BIS) is making a difference by supporting sustained growth and higher skills across the economy. BIS: working together for growth

From: .
Sent: 11 June 2013 22:36
To: Enquiry Enquiry (Other Government Departments);
Subject: Punch Taverns

To whom it may concern,

We would like to write this to outline the professional relationship that we have with Punch Taverns.

[A]

Recently, we have felt greatly supported by our business manager and Punch Taverns. Due to the economic difficulties that the business was going through about a year ago we approached [A] and asked for his support and advice. He was extremely forthcoming with ideas to support us and without it we wouldn't be trading today.

Thanks to Punch Taverns providing us with rent reductions/concessions, price band changes, free stock, and access to specialist support such as accountants we were able to get the business back on it's feet. Trading today is now a considerable improvement on previous years. The relationship between Punch Taverns representatives and licensees is now very positive and we feel Punch Taverns, as a company, has turned a massive corner.

We are now back in a positive frame of mind about our business and we enjoy it once again. Again, none of this would be possible without the help of [A] and Punch Taverns.

the PubCo / Tenant relationship we are seeking Partners that are happy with their relationship with Punch to email to both Vince Cable and Local MP's expressing their satisfaction with their experience with Punch Taverns and how they have been supported.

If I could ask you to write a short email, outlining how I have been able to support both yourself and the pub through the recent difficult economic times, and detailing the types of support Punch has been able to offer you over the last few years until you could get the business back on it's feet, such as free stock, price band changes, rent reductions/concessions, and access to specialist support such as accountants, I would greatly appreciate it.

And if you could also include a brief description of how things have changed for you and the business as a result, that would also be great

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