

**From:**  
**Sent:** 13 June 2013 19:40  
**To:** Pubs Consultation Responses  
**Cc:** @enterpriseinns.com  
**Subject:** Fwd:

1113.

Dear Sir,

Having spent 35 years in the licence trade working with several brewers we have found Enterprise Inns one of the best working partners in the trade.

During our dark days having been totally flooded we found great comfort and help from our Enterprise Inn team Regional Manager and Area Manager who were always available for information and advise during our £30000-£40000 refit, with their help we found that the refit process was made a lot less stressful and they helped things fall into place, making us feel like proud publicans again. Having said this we feel that Enterprise Inns system of Area Managers could be improved having had 5 Area Managers in less than 2 years.

On a different note we do feel that with public houses the rents should reflect the business with successful ones being rewarded for their trade they bring to their partners.

Regards

-----  
This email was received from the INTERNET.

Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.  
-----

04/12/2013