

Mark Read
National Operations Group
National Offender Management Service

Alan Kittle
Director of Returns
UK Border Agency
2nd Floor
Bedford Point
35 Dingwall Road
Croydon CR9 2EF

Tel +44 (0) 208
Fax +44 (0) 208
Email
Web www.ukba.homeoffice.gov.uk

23rd August 2011

Service level agreement for detention services provided by NOMS for UKBA

This letter is provided in accordance with Section 3.5 of the Service Level Agreement between NOMS and UKBA dated 23rd June 2011 and provides derogation in relation to two areas covered by Section 7.5 of the Agreement:

1. Detainee Custody Officers who work at Dover, Haslar, Lindholme or Morton Hall Immigration Removal Centres may carry, draw and if required use batons in accordance with NOMS' policy and guidance. However, where batons are drawn or used, the local UK Border Agency manager must be notified as soon as is reasonably possible and be provided with a Use of Force Report within 24 hours.
2. Detainee Custody Officers who work at Dover Haslar, Lindholme or Morton Hall Immigration Removal Centres may use NOMS' policy and guidance in relation to the risk assessment of handcuffing of detainees, in particular:
 - Double cuffing may only be used on an individual which has been risk assessed on a case by case basis;
 - Double cuffing may only be used for the purposes of escorting a detainee outside of the Immigration Removal Centre;
 - Double cuffing may only be used where the detainee would pose a threat himself, staff, the wider public of where there is a significant risk of the detainee attempting to escape from custody;
 - Any use of double cuffing must be authorised verbally or in writing by an Operational Manager F or above.

This letter of derogation is valid until 23rd August 2012.

Yours sincerely



Alan Kittle