



Department  
for Work &  
Pensions

# Public perceptions of the Removal of the Spare Room Subsidy (RSRS)

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November 2013

# **Public perceptions of the Removal of the Spare Room Subsidy (RSRS)**

A report of research carried out by the Department for Work and Pensions

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# Background and Methodology

From 1 April 2013, the Government reduced entitlement to Housing Benefit for working age tenants renting from a local authority, housing association or other registered social landlord who have more bedrooms than the Government thinks they need according to set criteria.

Those with one extra bedroom will have a 14% reduction applied to their eligible rent and those with two or more extra bedrooms will have a 25% reduction applied.

Working age tenants in social rented accommodation who claim Housing Benefit are allowed one bedroom for:

- every adult couple (married or unmarried)
- any other adult aged 16 or over
- any two children of the same sex aged under 16
- any two children aged under 10
- any other child (other than a foster child or child whose main home is elsewhere)
- a carer (or team of carers) who does not live with the claimant but provides the claimant or their partner with overnight care.

There are some easements:

- Foster carers are allowed one additional room, so long as they have fostered a child or become an approved foster carer within the last 52 weeks.
- Parents with adult children in the armed forces (or reservists) who normally live with them are able to retain the bedroom for that adult child when they are deployed on operations.
- The policy does not apply to those of pension age or to people living in certain supported exempt accommodation.

The Department for Work and Pensions commissioned Ipsos MORI to conduct a survey to examine perceptions of the policy among the general public, following-up in more detail on data collected via a handful of questions included in a survey conducted in June largely focused on the benefit cap.<sup>1</sup> This publication presents

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<sup>1</sup> *Public perceptions of the Benefit Cap and pre-implementation impacts*, DWP, July 2013, available at <https://www.gov.uk/government/publications/public-perceptions-of-the-benefit-cap-and-pre-implementation-impacts>

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findings from the survey and uses analysis prepared by Ipsos MORI, an independent research organisation operating under contract to DWP.

To assess public attitudes to the Removal of the Spare Room Subsidy (RSRS), Ipsos MORI conducted a nationally representative online survey among 2,021 British adults aged between 16 and 75 and on the Ipsos Interactive Services panel. The i:omnibus survey is conducted weekly and generates a sample of c2,000 adults aged 16 to 75 across Great Britain. At the 95% confidence interval, a base of this size gives a sampling tolerance (or predicted range of responses) of no greater than  $\pm 2\%$ . Further information on statistical reliability can be found at the end of this document.

The sample is built using Ipsos' online panels based around a response rate of 30% to achieve the final sample of responses. The drawn sample closely mirrors the population on key demographics such as age, gender, work status and region. Data are weighted to be representative of Great Britain by key attributes including tenure, age, gender, region, social grade and work status.

Fieldwork for the survey was conducted between Friday 23<sup>rd</sup> and Wednesday 28<sup>th</sup> August 2013 inclusive.

# Perceptions of the general public on RSRS

The survey assessed people's attitudes to RSRS in relation to a number of key themes including awareness of, and attitudes towards, benefit reform and RSRS, support for and opposition to the policy, and the impacts, fairness and responses to the policy among those affected.

## Awareness of, and attitudes towards, benefit reform and the RSRS

By a margin of 3 to 1, the majority of the British public believe that the benefits system in Britain is too generous (52%) as opposed to not generous enough (17%). Around one in five (19%) say the system gets the balance about right.

When asked about their awareness of changes to the payment of benefits, including how much people on benefits are paid, more than one third (36%) say they knew a great deal or fair amount about this before starting to complete the survey. A further 43% say they knew just a little, while around one in five (19%) say either that they had heard of this but know nothing about it, or had never heard of the changes.

However, when asked how much they knew about RSRS after being prompted that they may know of the policy as 'removal of the spare room subsidy, the bedroom tax or the size criteria', a much greater proportion claim to know a great deal or fair amount. More than half (53%) say this, while 36% say they knew just a little. Just 7% say they had heard of RSRS but knew nothing about it. This means that, overall, 96% of the British public have at least heard of RSRS.

# Support for and opposition to RSRS

In principle, there is more support than opposition for a reduction in the amount of Housing Benefit that those in both social and private-rented accommodation receive. For social tenants, 43% of the British public support a reduction in the amount of Housing Benefit paid, while 30% oppose any reduction. Similar proportions support and oppose a reduction in Housing Benefit for those in private-rented accommodation; 45% and 29% respectively.

There is higher support in principle for a reduction in the amount of Housing Benefit paid to those of working age in social housing *if they have more bedrooms than the Government thinks they need*. Almost half (49%) support a reduction, in principle, on these terms. However, opposition also increases to one-third (33%) of the British public.

There is higher support for a reduction by 25% for those judged by the Government to have two or more bedrooms than they need. Half (50%) support a reduction in Housing Benefit in this instance, compared to 45% support for a reduction in Housing Benefit by 14% for those with one more bedroom than the Government thinks they need. Conversely, a higher proportion oppose the reduction for those judged to be under-occupying by one bedroom than for those under-occupying by two or more bedrooms (34% vs. 30%).

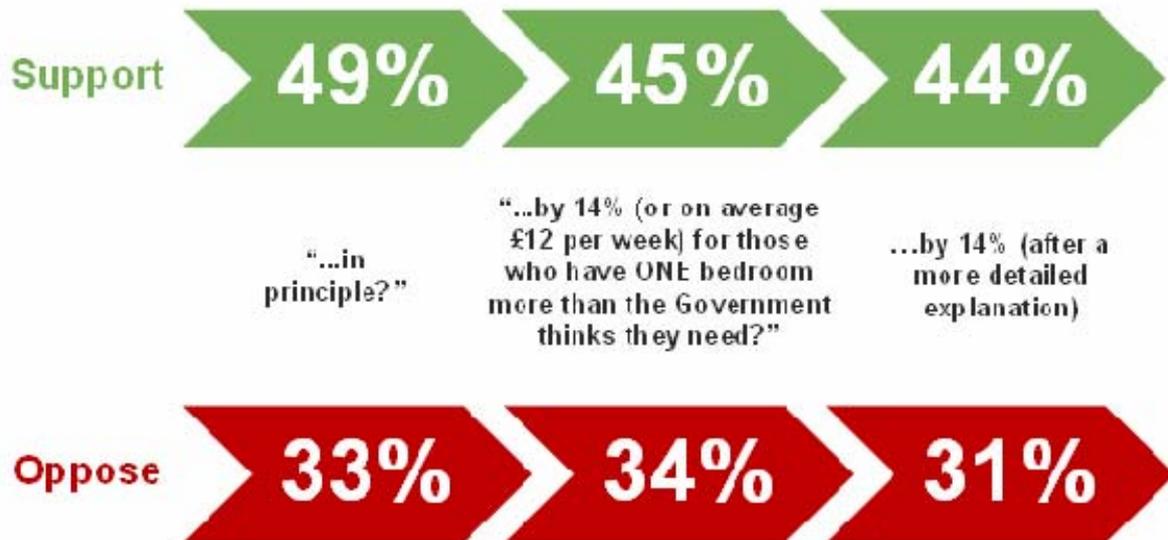
Respondents were asked whether they felt the level of reduction for those judged to be under-occupying was too high, too low, or about right. Results vary little between the 14% and 25% reduction levels for one and two bedrooms: 41% and 39% respectively feel that the reduction is about right for those judged to be under-occupying by one and two bedrooms. Some 30% and 29% believe the amount is too high for those judged to be under-occupying by one and two bedrooms respectively, while around one in ten (10% and 13% respectively) think it is too low.

Respondents were presented with a more detailed description of the policy, who it applies to, who is entitled to easements, and how many people are affected (according to the DWP's own estimates). On this measure, there is plurality support for the policy: 44% support RSRS with a reduction of 14% for one extra bedroom, with 31% opposed. For the reduction of 25% for those with two or more extra bedrooms, 46% support the policy with 29% opposed.

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### Support for and opposition to RSRS

*Q. Do you support or oppose the reduction in the amount of Housing Benefit for those of working age and living in social housing if they have more bedrooms than the Government thinks they need...*



Base: 2,021 GB adults 16-75 (online), August 2013

Source: Ipsos MORI/DWP

Ipsos MORI  
Social Research Institute



While more of the public support than oppose the policy following more detailed description, attitudes towards it are polarised, with equally strong support and opposition. Almost one third have a strong opinion on RSRS: 16% say they strongly support it, while 16% strongly oppose it.

## Impacts, fairness and responses

Having measured support/opposition for the policy in principle and again after a more detailed description, the survey moved on to ask about some of the potential impacts of RSRS in order to better understand the nature of public support and opposition.

A much higher proportion of the British public support the policy if it reduces the total amount the Government spends on benefits (54% support, 20% oppose). The public are similarly positive if RSRS encourages those affected to take up employment (52% support, 20% oppose), while twice as many support the policy than oppose it if it means those affected have to move to find more affordable accommodation in the same area (49% support, 24% oppose).

However, more people oppose RSRS than support it if it means that those affected have less income to cover living costs (31% support, 35% oppose), and opposition grows further if RSRS means that those affected have to move to find more affordable accommodation *in a different area* (31% support, 40% oppose).

Twice as many agree than disagree that it is *fair* that people of working age and living in social housing who have more bedrooms than they need should receive less Housing Benefit. More than half (54%) strongly or tend to agree it is fair (21% agree strongly), while 27% disagree.

Respondents were subsequently given a number of statements about the fairness or unfairness of the possible impacts of the policy. Broadly speaking, the British public see both fairness and unfairness in the policy.

The majority of the public agree that RSRS is fair because the same rules apply to those claiming Housing Benefit who rent from private landlords (55% agree, 16% disagree), and because others in social rented accommodation have fewer bedrooms than they need (54% agree, 16% disagree). Similarly, the majority agree that the RSRS will encourage those with less Housing Benefit to improve their personal situation by, for example, finding work (54% agree, 20% disagree).

However, the majority also agree that RSRS is *unfair* if there is a shortage of properties with fewer bedrooms in the same area (54% agree, 18% disagree). In addition, more agree than disagree that RSRS is unfair if those affected have to make up for the reduction in Housing Benefit by spending less on household

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essentials (48% agree, 21% disagree). A plurality also consider the policy unfair because it does not tackle the reasons why people need Housing Benefit in the first place (43% agree, 27% disagree) and because it is unfair on those living in high-cost housing areas (40% agree, 25% disagree).

Respondents were then given a series of possible actions that those affected by RSRS might take in order to deal with the reduction in income, and asked whether they thought that households should or should not be prepared to take those actions.

The majority believe that those affected should be prepared to move to a property with fewer bedrooms in the same area (68% should, 17% should not), find new or alternative work or work more hours (60% should, 17% should not) or find ways of reducing their living costs and bills (61% should, 22% should not).

However, the British public do not, on balance, believe those affected should be prepared to move to a property in the private rented sector (33% should, 35% should not) having been told earlier that similar rules apply to that sector. They also, on balance, do not think those affected should take in a lodger so they no longer have fewer bedrooms than they need (34% should, 42% should not) or move to a property with fewer bedrooms even if this means moving to a new area (34% should, 43% should not).

The British public overwhelmingly feel that reducing levels of under-occupation and overcrowding in social housing is important. Almost four in five (78%) believe doing so is either 'very important' or 'fairly important', compared with 14% who think it is 'not very important' or 'not at all important'. However, respondents are less sure about the extent to which RSRS will result in a more efficient use of social housing: 47% say the extent to which RSRS will result in social stock being used more efficiently is 'a great deal' or 'fair amount', while 41% think the extent to which this happens will be 'not very much' or 'not at all'.

There are mixed views about the extent to which different groups are responsible for ensuring that those affected by RSRS have accommodation of an appropriate size in terms of the number of bedrooms. Seven in ten respondents (70%) believe that local government has 'a great deal' or 'fair amount' of responsibility. This compares to a slightly lower proportion for Central Government (61%), affected households (60%) and Landlords (59% - whether Local Authorities or Housing Associations).

# Contacts

Press enquiries should be directed to the Department for Work and Pensions press office.

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# Topline Data: Perceptions of the general public on RSRS

- Ipsos MORI interviewed a sample of 2,021 members of the British public aged between 16 and 75 from the Ipsos Interactive Services panel.
- Interviews were carried out online.
- Fieldwork was conducted between 23 and 28 August 2013.
- Results are based on all respondents unless otherwise stated.
- Data is weighted and is representative of the GB profile by tenure, age, gender, region, social grade, working status and main shopper in the household.
- An asterisk (\*) denotes a finding of less than 0.5%, but greater than zero.
- Where results do not sum to 100 this may be due to multiple responses or computer rounding.

**RS1. Generally speaking, do you think the benefits system in Britain is too generous, not generous enough or gets the balance about right?**

**Base: All respondents**

	%
Too generous	52
Is not generous enough	17
Gets the balance about right	19
Don't know	12

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**RS2. As you may know, the Government is introducing changes to the payment of benefits including how much people on benefits are paid. How much, if anything, would you say you know about these changes?**

**Base: All respondents**

	%
A great deal	8
A fair amount	28
Just a little	43
Heard of, know nothing about	16
Never heard of	3
Don't know	2

**RS3. Housing Benefit is paid to those people living in private rented accommodation or in social housing (renting from a council or housing association) who have low incomes and need help with the cost of their rent. People have to apply for Housing Benefit and their need is assessed by local councils.**

**In principle do you support or oppose the Government reducing the amount of Housing Benefit that the following groups get...**

**Base: All respondents**

	%	%
	...those living in social housing (renting from a council or housing association)?	...those living in accommodation rented from a private landlord?
Strongly support	17	19
Tend to support	26	26
Neither support nor oppose	21	20
Tend to oppose	16	16
Strongly oppose	14	12
Don't know	6	6

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**RS4. As you may know, from 1 April this year the Government changed Housing Benefit rules so that those of working age and living in social housing only receive benefit for the size of property that the Government thinks they need – for example, a couple with no children would have their benefits reduced if they had more than one bedroom. You may know of this as removal of the spare room subsidy, the bedroom tax or the size criteria.**

**Before starting to complete this survey how much, if anything, did you know about this change?**

**Base: All respondents**

	%
A great deal	15
A fair amount	38
Just a little	36
Heard of, know nothing about	7
Never heard of	2
Don't know	1

**RS5. In principle, do you support or oppose the reduction in the amount of Housing Benefit for those of working age and living in social housing (rented from a council or housing association) if they have more bedrooms than the Government thinks they need?**

**Base: All respondents**

	%
Strongly support	18
Tend to support	31
Neither support nor oppose	15
Tend to oppose	16
Strongly oppose	17
Don't know	3

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**RS6. People of working age on Housing Benefit who live in social housing and have more bedrooms than the Government thinks they need (i.e. under occupy their home) now receive less Housing Benefit. Do you support or oppose the reduction by...**

**Base: All respondents**

	%	%
	...14% (or on average £12 per week) for those who have <b>ONE bedroom more</b> than the Government thinks they need?	...25% (or on average £22 per week) for those who have at least <b>TWO bedrooms more</b> than the Government thinks they need?
Strongly support	18	22
Tend to support	27	27
Neither support nor oppose	15	14
Tend to oppose	16	14
Strongly oppose	18	16
Don't know	6	6

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RS7. Do you think the reduction in the amount of Housing Benefit for those of working age and living in social housing who have more bedrooms than the Government thinks they need is too high, too low or about right for each of the following...

Base: All respondents

	%	%
	...14% (or on average £12 per week) for those who have <b>ONE bedroom more</b> than the Government thinks they need?	...25% (or on average £22 per week) for those who have at least <b>TWO bedrooms more</b> than the Government thinks they need?
Reduction too high	30	29
Reduction about right	41	39
Reduction too low	10	13
Don't know	19	18

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RS8. From 1 April this year the Government reduced the amount of Housing Benefit that those of working age and living in social housing receive if they have more bedrooms than the Government thinks they need.

This depends on how many children they have, their age and their sex.

It is estimated by the Government that 660,000 households are affected. There are some exemptions for those of pension age and for people living in certain supported exempt accommodation. In addition extra rooms are allowed for an overnight carer, foster carers, disabled children who are unable to share a bedroom and the parents of serving members of the Armed Forces whilst their children are deployed on duty.

Similar measures already apply for those renting from private landlords, where the amount of Housing Benefit they are entitled to is based on the number, age and sex of people in the household.

With this in mind, do you support or oppose the reduction in the amount of Housing Benefit for those of working age and living in social housing by..

Base: All respondents

	%	%
	...14% (or on average £12 per week) for those who have <b>ONE bedroom more</b> than the Government thinks they need?	...25% (or on average £22 per week) for those who have at least <b>TWO bedrooms more</b> than the Government thinks they need?
Strongly support	16	19
Tend to support	28	28
Neither support nor oppose	14	14
Tend to oppose	14	13
Strongly oppose	16	15
Don't know	11	11



## Public perceptions of the Removal of the Spare Room Subsidy (RSRS)

**RS10. To what extent do you agree or disagree that it is FAIR that people of working age and living in social housing who have more bedrooms than they need should receive less Housing Benefit?**

**Base: All respondents**

	%
Strongly agree	21
Tend to agree	33
Neither agree nor disagree	16
Tend to disagree	14
Strongly disagree	13
Don't know	3

**RS11. To what extent do you agree or disagree with these statements about the possible impacts of reducing Housing Benefit?**

**Reducing Housing Benefit by between £12 and £22 per week (on average, depending on the number of extra bedrooms) to those of working age and living in social housing who have more bedrooms than they need...**

**Base: All respondents**

	%	%	%
	...is fair because other people are living in social rented properties where they have fewer bedrooms than they need	... is fair, because the same rules apply to those who rent from private landlords and claim Housing Benefit	will encourage those whose benefit is reduced to improve their personal situation by, for example, finding work
Strongly agree	20	21	26
Tend to agree	33	34	29
Neither agree nor disagree	22	20	17
Tend to disagree	9	8	11
Strongly disagree	7	8	9
Don't know	8	9	8

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	%	%	%	%
	...is unfair on those Housing Benefit claimants living in areas where housing costs are high	...is unfair because it does not tackle the main reasons why people need Housing Benefit in the first place	...is unfair if there is a shortage of properties with fewer bedrooms in the same area	...is unfair if those affected reduce their spending on essentials like food and energy to make up for the reduction in Housing Benefit
Strongly agree	16	22	26	23
Tend to agree	24	21	28	26
Neither agree nor disagree	27	23	21	24
Tend to disagree	16	17	10	13
Strongly disagree	9	10	7	7
Don't know	8	8	8	8

**RS12. For each of these please indicate whether you think households of working age and living in social housing whose Housing Benefit has been reduced because they have more bedrooms than they need should or should not be prepared to...**

**Base: All respondents**

	%	%	%	%	%	%
	...move to a property with fewer bedrooms in the same area	...move to a property with fewer bedrooms even if this means moving to a new area	...move to a property in the private rented sector	...take in a lodger(s) so they no longer have fewer bedrooms than they need	...find ways of reducing their living costs and bills	...find new or alternative work or work more hours
Should	68	34	33	34	61	60
Should not	17	43	35	42	22	17
Don't know	15	23	31	25	18	22

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**RS13. To what extent, if at all, do you think the following groups are responsible for ensuring that working age households living in social housing whose Housing Benefit has been reduced because they have more bedrooms than they need have accommodation of the correct size in terms of the number of bedrooms?**

**Base: All respondents**

	%	%	%	%	%
	The household whose benefit has been reduced	The landlord (Council or Housing Association)	Central Government	Local Government	Someone else
A great deal	28	27	31	36	2
A fair amount	32	32	29	34	6
Not very much	13	14	14	8	11
Not at all	8	8	7	5	24
Don't know	19	19	18	18	56

**RS14. How important, if at all, do you think it is to reduce levels of under-occupation (people in property with more bedrooms than they need) and overcrowding (people in property with less bedrooms than they need) within the social housing stock if it means that social housing is used more efficiently?**

**Base: All respondents**

	%
Very important	35
Fairly important	43
Not very important	10
Not at all important	4
Don't know	9

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**RS15. To what extent do you think the reduction in the amount of Housing Benefit for those of working age and living in social housing who have more bedrooms than they need will result in a more efficient use of social housing by reducing levels of under-occupation and overcrowding?**

**Base: All respondents**

	%
A great deal	14
A fair amount	33
Not very much	28
Not at all	12
Don't know	12

# Statistical reliability

The respondents who took part in the survey are only a sample of the total "population" of Great Britain. Therefore we cannot be certain that the figures obtained are exactly those we would have if everybody had responded (the "true" values).

We can, however, predict the variation between the sample results and the "true" values from knowledge of the size of the samples on which the results are based and the number of times a particular answer is given. The confidence with which we can make this prediction is usually chosen to be 95 per cent - that is, the chances are 95 in 100 that the "true" value will fall within a specified range.

The table below illustrates the predicted ranges for different sample sizes and percentage results at the "95 per cent confidence interval":

Size of sample on which survey result is based	Approximate sampling tolerances applicable to percentages at or near these levels		
	10% or 90%	30% or 70%	50%
100 responses	± 6	± 9	± 10
200 responses	4	6	7
500 responses	3	4	4
1,000 responses	2	3	3
<b>2,021 responses</b>	<b>1</b>	<b>2</b>	<b>2</b>

For example, with a sample size of 2,021 where 30 per cent give a particular answer, the chances are, 19 in 20, the "true" value (which would have been obtained if the whole population had been interviewed) will fall within the range of ±2 percentage points from the survey result (i.e. between 28% and 32%).

When results are compared between separate groups within a sample, different results may be obtained. The difference may be "real," or it may occur by chance (because not everyone in the population has been surveyed).

To test if the difference is a real one, i.e. if it is "statistically significant", we again have to know the size of the samples, the percentage giving a certain answer and the degree of confidence chosen. If we assume "95 per cent confidence interval", the differences between the results of two separate groups must be greater than the values given in the table below:

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**Size of samples compared**

**Differences required for  
significance  
at or near these percentage  
levels**

	10% or 90%	30% or 70%	50%
	$\pm$	$\pm$	$\pm$
100 and 100	8	13	14
200 and 200	6	9	10
500 and 500	4	6	6
500 and 1,000	3	5	5
1,000 and 1,000	3	4	4