Chapter 7 – Additional support

Introduction

1. Jobcentre Plus is responsible for paying claimants' additional travel expenses, childcare costs and replacement care costs whilst they are participating on the programme. Claimants will be responsible for making their own arrangements with the Jobcentre to do this.

2. You must not give any incentive payments or rewards to the claimant for participating on the programme.

3. Where the claimant has support needs, for example due to their disability or their ethnicity, it is your responsibility to ensure that these needs are met.