

**Disability and Work  
Division**

**Access to Work:  
Official Statistics**

April 2011

# Executive summary

32,680 individuals were helped through Access to Work between April 2010 and December 2010.

37,300 individuals were helped through Access to Work in the 2009/10 financial year.

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# 1 Introduction

## 1.1 Summary

This summary contains figures on Access to Work from April 2007, up to and including **December 2010**. Annex A provides more detailed breakdowns. Some of the figures given for recent months may be subject to revision as more complete data becomes available.

## 2 Headline Statistics

These statistics are figures for all Access to Work customers in the current financial year.

### 2.1 Numbers Helped and Continuing to Benefit from Access to Work

#### 2.1.1 Numbers Helped (April 2010 to December 2010)

32,680 individuals helped, of which:

- 22,040 were existing customers
- 10,640 were new customers

#### 2.1.2 Numbers Continuing to Benefit from Access to Work (April 2010 to December 2010)

- 16,740 individuals continuing to benefit from Access to Work<sup>1</sup>

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<sup>1</sup> Number of individuals who are not counted within the numbers helped, but for whom there is a Special Aids and Equipment element where approval has been made (including nil cost) and the element was available within the previous two years, and the individual is deemed to still be benefiting from this

# 3 Purpose of Access to Work

The purpose of Access to Work is to:

- Help pay towards the equipment an individual needs at work; a communicator at job interviews, adapting premises to meet an individual's needs, or paying a support worker. It can also pay towards the cost of getting to work if an individual cannot use public transport.

An individual may be able to get Access to Work if they are:

- In a paid job
- Unemployed and about to start a job
- Unemployed and about to start a Work Trial
- Self-employed

and their disability or health condition stops them from being able to do parts of their job.

An individual's disability or health condition may not have a big effect on what they do each day, but may have a long-term effect on how well they can do their job.

The amount of help which an individual may receive from Access to Work will vary depending on how long they have been employed, what support they need and whether they are self-employed.

Access to Work can pay up to 100 per cent of the approved costs if an individual is:

- Unemployed and starting a new job
- Self-employed
- Working for an employer and have been in the job for less than six weeks

Whatever an individual's employment status, Access to Work will also pay up to 100 per cent of the approved costs of help with:

- Support workers
- Fares to work
- Communicator support at interview

Access to Work pays a proportion of the costs of support if all of the following apply to an individual:

- They're working for an employer

- They've been in the job for six weeks or more
- They need special equipment or adaptations to premises

The precise level of cost sharing is agreed between the employer and the Access to Work adviser.

After between one and three years, Access to Work will review an individual's circumstances and the support they're receiving.

# Annex A: Access to Work Breakdowns

Totals may not sum due to rounding. See Annex B for definitions used in tables below.

Table 1: Number of individuals helped each financial year, by whether an existing customer or a new customer helped.

Customer Type	2007-08	2008-09	2009-10	Q1, Q2 and Q3 2010-11	Total numbers helped since April 2007
Existing customer	15,460	18,120	20,780	22,040	-
New customer helped	12,260	14,010	16,510	10,640	-
<b>Total</b>	<b>27,720</b>	<b>32,130</b>	<b>37,300</b>	<b>32,680</b>	<b>73,500</b>

Table 2 – Further numbers who continue to benefit each financial year. This table shows the number of individuals who received special aids or equipment within the two years prior to the relevant reporting period and who are assumed to still be benefiting from the support.

2007-08	2008-09	2009-10	Q1, Q2 and Q3 2010-11	Total who have continued to benefit since April 2007
12,940	11,490	12,880	16,740	<b>35,330</b>

Table 3 – Numbers of new starts on Access to Work programme. This table refers to the year in which customers first registered for Access to Work *[as opposed to the year in which that help was received (table 1).]*

2007-08	2008-09	2009-10	Q1, Q2 and Q3 2010-11	Total new starts since April 2007
11,150	13,600	16,200	10,350	<b>51,290</b>



Table 4 – Numbers helped in current year to date, by primary medical condition

<b>Primary Medical Condition</b>	
Missing/Unknown	10
Arms or hands	1,880
Legs or feet	2,360
Back or neck	5,000
Stomach, liver, kidney or digestion	110
Heart, blood, blood pressure or circulation	250
Chest or breathing	140
Skin conditions and severe disfigurement	20
Difficulty in hearing	4,970
Difficulty in seeing	4,980
Difficulty in speaking	70
Learning disability	1,680
Progressive illness	2,150
Dyslexia	2,640
Epilepsy	1,070
Diabetes	190
Mental health condition	460
Cerebral Palsy	410
Spina Bifida	110
Other	4,190
<b>Total</b>	<b>32,680</b>

Table 5 – Numbers of awards granted in current year to date, by element type

<b>Element Type</b>	
Adaptation to Premises	200
Adaptation to Vehicles	160
Communication Support at Interview	220
Miscellaneous	50
Miscellaneous with Cost Share	20
Travel in Work	1,160
Special Aids and Equipment	6,430
Support Worker	10,610
Travel to Work	12,630
AtW Assessment	9,380
<b>Total</b>	<b>40,840</b>

# Annex B: Explanation of Access to Work Tables

Headline statistics – section 2.1.2 - the numbers continuing to benefit for the current financial year may change as more up to date data on numbers helped becomes available. If an individual received a Special Aids and Equipment (SAE) award on 1st May 2007, they are classed as being helped in the 2007/08 financial year, and are classed as continuing to benefit from that SAE in the 2008/09 and 2009/10 financial years. However, when the numbers helped for the current financial year are updated, we may subsequently find that the individual received another SAE in the 2009/10 year. To avoid double counting this individual within the current year the individual is counted as being helped in the 2009/10 year from their new SAE award, but are removed from the numbers continuing to benefit. The individual will, however, be counted as continuing to benefit from their new SAE in the 2010/11 and 2011/12 years, provided they don't receive another SAE in either of those two years.

Table 1 - Each individual is counted once in each year. This shows the number of individuals who have been assessed within the year or for whom there is an element where approval has been made (including nil cost) and the element has been made available within the year. If a person has been helped in more than one financial year, they are only counted once in the total numbers helped since April 2007 column.

Table 2 - Further numbers who continue to benefit with receipt of Special Aids and Equipment (SAE) in previous two years. Each individual is counted once in each year. These are individuals for whom there is a SAE element where approval has been made (including nil cost) and the element was available within the previous two years, and the individual is deemed to still be benefiting from this. When comparing the same financial year between Tables 1 and 2, these individuals will be counted in Table 1 in one or both of the previous two financial years, but are not counted as being helped in the same financial year. If a person has continued to benefit from a SAE element in more than one financial year, they are only counted once in the total who have continued to benefit since April 2007 column.

Table 3: Each person is only counted once across all financial years. This measure differs from the numbers helped as it simply counts new customers who have received support in each period. The number of new starters is increasing over time. If a person has continued to benefit from a SAE element in more than one financial year, they are counted once in the total who have continued to benefit since April 2007 column.

Table 4: Primary medical condition recorded is based on a self-definition of an individual's medical condition, and the condition recorded reflects the barrier the customer faces in finding employment.

Table 5: A person may receive more than one element. Therefore the sum of the awards granted is greater than the numbers helped.