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Department for Work and Pensions

Contract Change Note	CCN004
Sequential Number	GGC668
Title	Schedule 24 Change Control revisions for Service Builds
Number of pages attached	2 in total

WHEREAS the AUTHORITY entered into the Managed Services Agreement (the "Agreement"), the AUTHORITY and the CONTRACTOR now wish to amend the Agreement as follows:

IT IS AGREED that:

With effect from 10th May 2007, the Agreement shall be amended in accordance with this Contract Change Note. Save as herein amended, all other terms and conditions of the Agreement shall remain in full force and effect.

All capitalised terms in this Change Control Note are, unless the context otherwise admits, as defined in the Agreement.

1 Introduction

- 1.1 For Service Builds the Categorisation of Changes table is to be amended to reflect the two occasions when RFCs will be raised for Service builds and will also clarify that the Impact Assessment target delivery does not apply.

2 Contract Change

Table 1 “Categorisation of Changes” shall have the two elements for Service Builds amended as follows:

Category of proposed Change	Target time for delivery of Change Request Impact Assessment
Service Builds	
Change to an in-progress Service Build, prior to deployment to Production	Not Applicable
An RFC may be raised as advance notification of a New Service Build, to request the allocation of a Work Package Manager to the build, or to register a Questionnaire Pack (QP)	Not Applicable

Signed for and on behalf of the CONTRACTOR
By
Name
Title
Date

Signed for and on behalf of the AUTHORITY
By
Name
Title
Date