

Nursing and Care Quality Forum

Mission statement

Our aim is to help all those involved in providing nursing and care, in all care settings, to:

- deliver the **fundamental elements of good care**- compassion, dignity, respect and safety- first time, every time and to everyone
- achieve their ambition of providing the **very highest quality of care** through supporting the adoption of best practice and promoting innovation.

In doing so, we want professional pride to be reignited and public confidence restored in the quality of nursing and care provided to the people of England.

How will we go about meeting this challenge?

To begin, we intend to look at:

- how to promote and achieve the essential need for **accountable and empowered nurse leadership** across the system
- how to make sure that the **right culture and the right values** that put the people we care for first prevail at all times
- how best to **involve, listen to, hear and respond to feedback** from the people we care for
- how to make sure that those providing care have the **time** to do so properly.

Across all four of these themes, we will consider the knowledge, skills and educational needs of staff providing nursing and care to people in all settings.