

Self-review tool for quality criteria for young people friendly health services (2011 edition)

How to use this toolkit

A self-assessor should work through the questions in the tool. Each question consists of a statement and the assessor must determine how compliant their organisation is with that statement.

Navigate assessment questions from the 'Self assessment' screen using the buttons provided.

There are 10 themed categories of questions to complete. The first 8 themes are relevant to all health services in general practice, primary, community and acute settings. **Only complete themes 9 and 10 if you provide those specialist and targeted services at the setting you are self-assessing.**

When you have finished answering all relevant questions, click 'Review current results' to see if you meet the quality criteria.

The **Self-assessor's** view will give a quick overview of your responses so far. To achieve an overall rating of 'Meets You're Welcome', 95% of areas, plus the essential areas, need to achieve a rating of 'Meets You're Welcome'.

Notes - Prompts and tips

Most established services do not have a choice about location. This item aims to ensure that within constraints, young people have the best possible access. Publicity materials can be in various forms such as print, electronic, or via the media.

Sample evidence

Publicity materials – print or other media, evidence of publicity, building layout, feedback from young people

Select one button:

- NOT APPLICABLE
- NOT YET STARTED
- GETTING THERE
- MEETS YOU'RE WELCOME

You can change your answers to questions and review the results as many times as you like. The first review is not final. You must however have answered all necessary questions.

If you have any queries about the self-review tool or 'You're Welcome', please contact yourewelcome@dh.gsi.gov.uk