

6 January 2011

Gateway reference number: 15388

*Skipton House
80 London Road
London
SE1 6LH*

Dear Colleagues,

Re: QIPP National Urgent Care Clinical Dashboard - Invitations for Expressions of Interest from Pioneer Sites

I am writing to inform you that the Clinical Dashboard element of the Quality, Innovation, Productivity and Prevention (QIPP) National Urgent Care workstream, led by Sir John Oldham, is now underway

The Urgent Care Clinical Dashboard presents 'real-time' information on local health economy unscheduled care activity including A&E attendances, emergency admissions and GP Out of Hours attendances, and where possible patient level data related to GP practice disease registers. The information is displayed in a graphical, user-friendly way through a web-based browser application, enabling practices to more pro-actively manage and co-ordinate the healthcare of their patients, especially for the most vulnerable patients and those with long-term conditions.

The dashboard has been developed at NHS Bolton as part of the national Clinical Dashboard pilot programme. Evidence from pilot practices has shown that it has contributed, alongside other local improvements initiatives, to significant reductions in annual A&E attendances and non-elective admissions at participating practices.

The 'Pioneer Stage' is to commence in January 2011. The aim is to develop and deploy a clinical dashboard solution at ten pioneer sites across the country with a number of GP practices, within each pioneer site, live with the dashboard interface by end July 2011. A wider locally led roll-out would then be expected to follow within each Pioneer site such that the majority of GP practices within the area would be live by the end of 2011. Sites may include current or clustered PCT organisations or future GP consortia groups.

The objectives of the Pioneer Stage are to:

- Develop and deploy a clinical dashboard solution at ten pioneer sites
- Share the knowledge, learnings and benefits from NHS Bolton and make these available to the Pioneer sites
- Evaluate the approach and benefits from the Pioneer implementations across a range and variety of local health economies, particularly in relation to reduction in A&E attendance and non-elective admissions.
- Develop regional capabilities, support and learning networks to support further deployments following the Pioneer Stage

- Inform the strategy and approach to wider uptake of the Dashboard, including the design and development of a supporting toolkit.

Sites keen to participate in the 'Pioneer Stage' are invited to submit the attached expression of interest. A factsheet providing further details about the Urgent Care Clinical Dashboard project is included.

The closing date for submission of expressions of interest is 24th January 2011. Requests for further information and submissions should be sent to the QIPP National Urgent Care Clinical Dashboard team at Clinical.Dashboard@nhs.net

Yours sincerely,

Dr Anne Talbot
National Clinical Lead, Urgent Care
Clinical Dashboard

Sir John Oldham
National Clinical Lead – Quality and
Productivity
QIPP